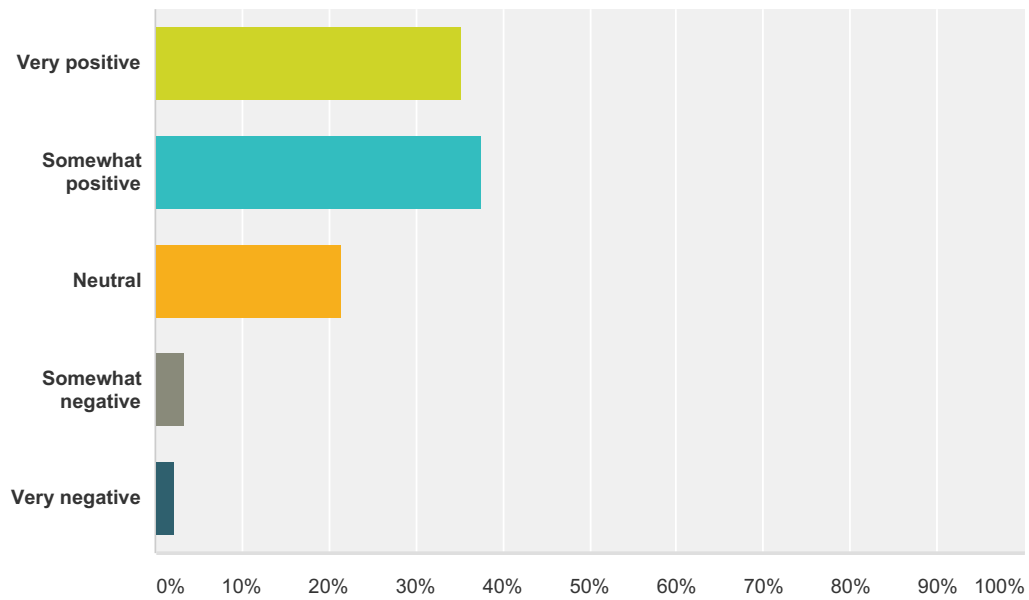


Energy Centralized Printing (ECP) Pre-Launch Survey

Q1 What's your first reaction to Energy's Centralized Printing (ECP) service?

Answered: 88 Skipped: 0



Answer Choices	Responses
Very positive	35.23% 31
Somewhat positive	37.50% 33
Neutral	21.59% 19
Somewhat negative	3.41% 3
Very negative	2.27% 2
Total	88

#	Other (please specify)	Date
	There are no responses.	

Energy Centralized Printing (ECP) Pre-Launch Survey

Q2 What topics would you most like to learn about or discuss at ECP training?

Answered: 65 Skipped: 23

#	Responses	Date
1	All topics that will help me do my job more effeicent	5/21/2015 8:34 AM
2	Time management and the centralized printing process	5/20/2015 11:37 AM
3	Printing documents for multiple recipients	5/20/2015 11:22 AM
4	What to do if you make a mistake an send an incorrect document to ECP	5/20/2015 10:42 AM
5	Ability to still print locally while not teleworking.	5/20/2015 10:28 AM
6	The expected turn-around-time for claimant receipt of mail coming from the West coast going to the East coast. With possible weather delays in the North West, how will this impact the amount of time for the claimant to respond?	5/20/2015 9:45 AM
7	Document Printing Merging documents for Central Printing.	5/20/2015 8:45 AM
8	Need to see how it performs	5/20/2015 8:41 AM
9	None yet.	5/20/2015 8:40 AM
10	Document How to call back a document that is wrong	5/20/2015 8:01 AM
11	Document PII - what to do if it occurs. How do I pull a document back if there is an incorrect address, name etc.	5/19/2015 5:32 PM
12	Document Process Process for recalling documents.	5/19/2015 5:22 PM
13	Document Telework Merging and sorting within a PDF document so employees are very comfortable with this action when ready to use this function on telework.	5/19/2015 4:44 PM
14	Document Printing retrieving printing document before mailed	5/19/2015 3:21 PM
15	Process Deletion process	5/19/2015 3:16 PM
16	Document Error Printing If you catch an error after you forward you document to ECP for printing & mailing.	5/19/2015 3:13 PM
17	Document Printing Documents that can be centrally printed	5/19/2015 3:06 PM
18	Proper Procedures	5/19/2015 3:01 PM
19	all	5/19/2015 2:51 PM
20	Telework I don't telework.	5/19/2015 2:31 PM
21	Electronic signatures	5/19/2015 1:50 PM
22	all	5/19/2015 1:50 PM
23	Document Recalling Documents.	5/19/2015 1:33 PM
24	Printing Telework How to print when teleworking.	5/19/2015 1:26 PM
25	what if clamant states he/she did not receive correspondence...?	5/19/2015 1:25 PM
26	Document Error Printing What type of "error" message gets generated if ECP does not successfully print/mail the document.	5/19/2015 1:06 PM
27	ECP in action.... Dry run of a development letter being emailed and mailed by ECP.	5/19/2015 1:06 PM
28	Error How the errors can be avoided	5/19/2015 12:58 PM
29	Telework I do not telework at this time so I really don't have a particular topic to learn about or discuss at ECP training.	5/19/2015 12:51 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

30	Printing Merging for centralized printing and recall	5/19/2015 12:48 PM
31	Document Printing Future printing capabilities - beyond the printing of claims correspondence and increasing the limitation on the number of documents that can be printed.	5/19/2015 12:44 PM
32	some of the problems we may encounter	5/19/2015 12:39 PM
33	Will delivery time be delayed since letters are being mailed from the West Coast back to the East Coast Potential for PII violations?	5/19/2015 12:38 PM
34	COOP	5/19/2015 12:36 PM
35	Document Process The process after the document is sent to central processing.	5/19/2015 12:34 PM
36	All applicable to job function	5/19/2015 12:34 PM
37	Document All of it. I am interested to learn more about recalling documents.	5/19/2015 12:33 PM
38	Document Error How to stop a document being sent if there is a error	5/19/2015 12:33 PM
39	Error How to correct errors	5/19/2015 11:44 AM
40	Printing Why is there a prohibition against printing final decisions and reconsiderations?	5/19/2015 10:31 AM
41	Document Recalling documents	5/19/2015 10:19 AM
42	Telework Why if someone has no immediate need/ desire to telework would he/ she need to go through this training? If a non-teleworker later decides to telework, he/ she will have to go through training again.	5/19/2015 10:03 AM
43	Document Transmittal of documents and recall of documents.	5/19/2015 9:17 AM
44	The mechanics of doing this.	5/19/2015 9:11 AM
45	How problems will be avoided.	5/19/2015 9:10 AM
46	When ECP will mostly benefit the FAB. It appears since the majority of the FAB's work requires "wet signatures," ECP will not benefit the FAB immediately.	5/19/2015 8:57 AM
47	How will this system affect standards and performance reviews.	5/19/2015 8:55 AM
48	All	5/19/2015 8:46 AM
49	Error understanding errors	5/19/2015 8:35 AM
50	Process How to streamline the process	5/19/2015 8:08 AM
51	Document How to recall a document.	5/19/2015 6:57 AM
52	Process the process/forms that need to be submitted	5/18/2015 5:46 PM
53	Error procedures for recalling mail if mail was sent in error (draft copy, etc.)	5/18/2015 5:26 PM
54	I don't know yet.	5/18/2015 4:25 PM
55	How brochures will be handled.	5/18/2015 3:59 PM
56	Document Process The process of recalling a document and what steps are in place to ensure PII mishaps do not take place.	5/18/2015 2:07 PM
57	Problem resolution	5/18/2015 1:57 PM
58	NONE	5/18/2015 1:46 PM
59	Printing Helpful job aides such as merging for central printing	5/18/2015 1:25 PM
60	Document How to recall a document	5/18/2015 1:06 PM
61	Need for a separate transmittal for each letter, especially in cases of the same letter going to multiple cases.	5/18/2015 12:53 PM
62	Document assure that delete requests are well defined Verification of document(s) mailed the same day ECP training link - it is not on the intranet	5/18/2015 12:21 PM
63	No topics	5/18/2015 7:39 AM

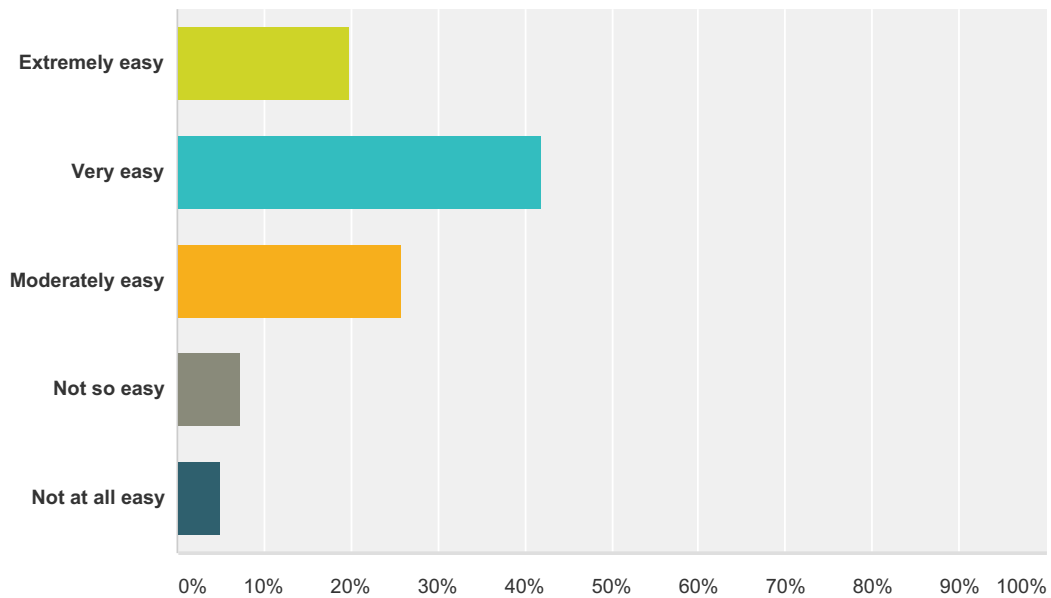
Energy Centralized Printing (ECP) Pre-Launch Survey

64	Process The actual process	5/14/2015 1:42 PM
65	cut-off time for postmarking	5/14/2015 1:40 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

Q3 How easy was it to find the training aids on the DEEOIC Intranet Site?

Answered: 81 Skipped: 7



Answer Choices	Responses
Extremely easy	19.75% 16
Very easy	41.98% 34
Moderately easy	25.93% 21
Not so easy	7.41% 6
Not at all easy	4.94% 4
Total	81

#	Other (please specify)	Date
1	Never Looked	5/20/2015 10:42 AM
2	I could not locate it on the site	5/20/2015 9:51 AM
3	The Centralized Printing Training link is not available on the DEEOIC Intranet homepage. I was only able to access it via a link posted in an email.	5/20/2015 9:45 AM
4	could only reach by email link, not by going directly to site	5/19/2015 1:25 PM
5	I have not used the training aids yet.	5/19/2015 12:34 PM
6	A lot of people aren't too familiar with our INTRAnet site.	5/19/2015 12:33 PM
7	Weren't available until day before training	5/18/2015 3:59 PM
8	No "training aids" are available	5/18/2015 1:46 PM
9	unable to locate - even with assistance	5/18/2015 12:21 PM
10	I couldn't find it	5/14/2015 1:42 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

11	Not there yet	5/14/2015 1:40 PM
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Energy Centralized Printing (ECP) Pre-Launch Survey

Q4 What expectations do you have about the ability to send electronic documents to the ECP service.

Answered: 68 Skipped: 20

#	Responses	Date
1	I don't plan on using it at all unless I absolutely have to.	5/26/2015 10:46 AM
2	Hoping to save time.	5/20/2015 11:37 AM
3	Being able to get my documents sent daily, especially when we have internet access problems.	5/20/2015 11:22 AM
4	Some agencies only use remote printing so It has been a way of life for many years. My hope is that we will have a system that actually benefits and not hinder us because the programmers do not under what is needed.	5/20/2015 10:42 AM
5	Error free	5/20/2015 10:28 AM
6	that my letters are mailed out as required in a timely manner	5/20/2015 9:51 AM
7	Efficient and sufficient training and staffing of contract employees to handle the large amount of mail to be processed.	5/20/2015 9:45 AM
8	I am not sure.	5/20/2015 8:45 AM
9	No comments at this time	5/20/2015 8:41 AM
10	Good. It would be great if we could send more than 21 pages.	5/20/2015 8:28 AM
11	unsure	5/20/2015 8:05 AM
12	Having to print documents without being at work	5/20/2015 8:01 AM
13	That the process will be simple and efficient.	5/19/2015 5:22 PM
14	NA	5/19/2015 4:44 PM
15	The ability to complete task while teleworking	5/19/2015 3:21 PM
16	none	5/19/2015 3:16 PM
17	Receiving an e-mail confirmation and the date(s) the documents were printed and mailed.	5/19/2015 3:13 PM
18	That letters will be sent out promptly and have no major delays	5/19/2015 3:06 PM
19	Seamlessness	5/19/2015 3:01 PM
20	I don't telework.	5/19/2015 2:31 PM
21	May need to work out some bugs in the beginning	5/19/2015 2:11 PM
22	Save time and effort printing out letters after teleworking.	5/19/2015 1:50 PM
23	none	5/19/2015 1:50 PM
24	None	5/19/2015 1:37 PM
25	I expect that it will shorten the time it takes me to get started on new work the next day because I do not have to bronze HHC letter decisions with the wet signatures.	5/19/2015 1:33 PM
26	Great one!	5/19/2015 1:26 PM
27	I hope it is a smooth process - I expect it to be a learning experience	5/19/2015 1:25 PM
28	Pll	5/19/2015 1:11 PM
29	cautiously optimistic	5/19/2015 1:06 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

30	Great tool for the CE	5/19/2015 1:06 PM
31	Looking see how well it works	5/19/2015 12:58 PM
32	Less inhibited workflow.	5/19/2015 12:44 PM
33	None Now	5/19/2015 12:39 PM
34	Smooth transition, not being a complicated process Not having to be in the office to mail correspondence	5/19/2015 12:38 PM
35	basic	5/19/2015 12:36 PM
36	Convenience.	5/19/2015 12:34 PM
37	Hope for success	5/19/2015 12:34 PM
38	That I will be able to produce work faster and at the time it is written. I won't have to worry about doing it the next day.	5/19/2015 12:33 PM
39	Making teleworking much more easy	5/19/2015 12:33 PM
40	More work done while teleworking	5/19/2015 11:44 AM
41	I won't be sending many because most of the work I do can't be sent.	5/19/2015 10:31 AM
42	My only concern is the possibility of sending the wrong documents to the wrong individuals.	5/19/2015 10:19 AM
43	I have none. It looks like the process is long and drawn out. Makes me not want to telework.	5/19/2015 10:03 AM
44	I expect many people will accidentally send things incorrectly, resulting in PII's or unsent items.	5/19/2015 9:30 AM
45	That there will be no issues when it comes to printing and mailing to correct addresses.	5/19/2015 9:17 AM
46	I wonder if it has gotten there and mailed.	5/19/2015 9:11 AM
47	That documents will be accurate and timely processed.	5/19/2015 9:10 AM
48	I expect that "wet signatures" are not needed, and simply an approval on the computer by the HR should be enough to act as a "wet signature" for authorization. If other agencies have ECP with decisions that also go through the Federal Court system, then DOL should not be excluded and should be able to use an online method for authorization.	5/19/2015 8:57 AM
49	None at this time	5/19/2015 8:55 AM
50	Not to have extra time expended to mail a letter	5/19/2015 8:46 AM
51	none	5/19/2015 8:35 AM
52	Many extra steps may make it cumbersome	5/19/2015 8:08 AM
53	Do complete my work at home.	5/19/2015 6:57 AM
54	I think it will make the teleworking process better and more efficient since we do not have a delay in printing /mailing most items now.	5/18/2015 5:46 PM
55	I expect it to go well, and help teleworkers get their documents out (without having to wait until they are back in the office to print & mail their documents).	5/18/2015 5:26 PM
56	Smooth processing.	5/18/2015 4:25 PM
57	None.	5/18/2015 3:59 PM
58	That the process will be painless and that the documents sent to the claimants are correct.	5/18/2015 2:07 PM
59	Satisfaction that the work is complete and correctly sent to the correct address	5/18/2015 1:57 PM
60	NONE	5/18/2015 1:46 PM
61	My expectations are very optimistic that this process will assist the CE in adjudicating the claim as expeditiously as possible.	5/18/2015 1:25 PM
62	None	5/18/2015 1:06 PM
63	Letter will be sent the same day forwarded, without major issues.	5/18/2015 12:53 PM

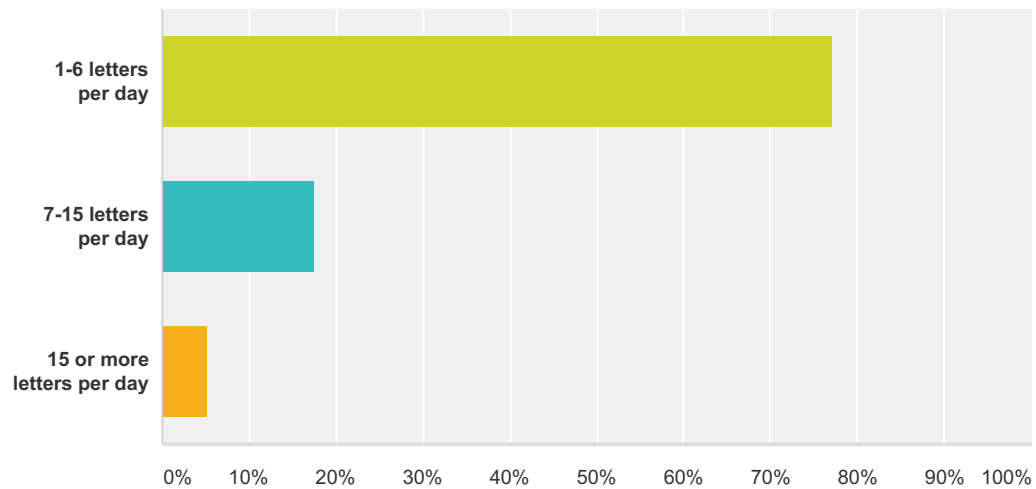
Energy Centralized Printing (ECP) Pre-Launch Survey

64	to do it well and timely	5/18/2015 12:21 PM
65	No expectations	5/18/2015 7:39 AM
66	Doesn't sound that difficult - the amount of training seems excessive (at this point)	5/14/2015 1:42 PM
67	That the documents will be complete and legible and sent to the correct address.	5/14/2015 1:40 PM
68	That my letters will be sent	5/13/2015 8:53 AM

Energy Centralized Printing (ECP) Pre-Launch Survey

Q5 How often do you find the need to send correspondence/letters during telework?

Answered: 57 Skipped: 31



Answer Choices	Responses	
1-6 letters per day	77.19%	44
7-15 letters per day	17.54%	10
15 or more letters per day	5.26%	3
Total		57

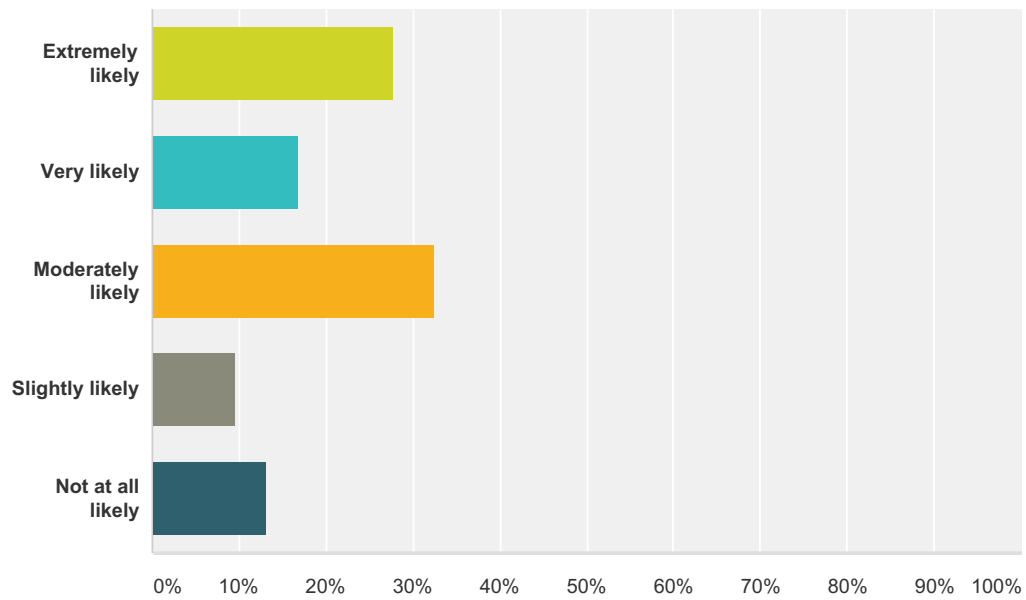
#	Other (please specify)	Date
1	I rarely need to send correspondence/letters during telework.	5/26/2015 10:46 AM
2	N/A	5/21/2015 8:20 AM
3	I have only worked one day, but anticipate sending possibly 7-15	5/20/2015 12:33 PM
4	less than 2 per week	5/20/2015 11:22 AM
5	N/A	5/20/2015 9:45 AM
6	0 - my position does not require me to send outgoing correspondence	5/19/2015 5:22 PM
7	NA	5/19/2015 4:44 PM
8	N/a	5/19/2015 2:51 PM
9	I don't telework.	5/19/2015 2:31 PM
10	don't telework	5/19/2015 2:11 PM
11	Not teleworking at this time	5/19/2015 1:50 PM
12	I don't telework	5/19/2015 1:37 PM
13	However, I just save the letters until the next day.	5/19/2015 1:25 PM
14	none at this time	5/19/2015 1:06 PM
15	I don't telework	5/19/2015 12:58 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

16	I currently do not telework	5/19/2015 12:51 PM
17	Not currently teleworking	5/19/2015 12:48 PM
18	Not presently teleworking	5/19/2015 12:39 PM
19	N/A Do not telework	5/19/2015 12:36 PM
20	N/A, I do not telework	5/19/2015 12:34 PM
21	Usually none	5/19/2015 10:31 AM
22	None- I do not telework. Nor do I want to.	5/19/2015 10:03 AM
23	None	5/19/2015 9:11 AM
24	no more than 5 letters per month while teleworking	5/19/2015 8:55 AM
25	it depends.	5/18/2015 5:26 PM
26	n/a	5/18/2015 4:25 PM
27	Don't currently telework	5/18/2015 3:59 PM
28	In Fiscal, I can usually do other work on telework days	5/18/2015 1:57 PM
29	Do not telework	5/18/2015 1:46 PM
30	As a Senior Claims Examiner, most of my work is reviewing documents for CE's assigned to me. However, there are times that I do prepare correspondence so it will be extremely helpful to send documents to ECP for mailing.	5/18/2015 1:25 PM
31	0 letters per day	5/18/2015 7:39 AM
32	none	5/14/2015 1:42 PM
33	less than one a day	5/14/2015 1:40 PM

Q6 How likely would you be to use the ECP service during telework?

Answered: 83 Skipped: 5



Answer Choices	Responses	
Extremely likely	27.71%	23
Very likely	16.87%	14
Moderately likely	32.53%	27
Slightly likely	9.64%	8
Not at all likely	13.25%	11
Total		83

Energy Centralized Printing (ECP) Pre-Launch Survey

Q7 What would make you more likely to use the ECP service during telework?

Answered: 67 Skipped: 21

#	Responses	Date
1	I would only use ECP during telework if there was an urgent need to obtain additional information from the claimant or physician.	5/26/2015 10:46 AM
2	electronic signatures allowed on final decisions.	5/20/2015 2:37 PM
3	Less steps in the process	5/20/2015 11:37 AM
4	Requesting medical and EN-16 or developing impairments for terminal claimants.	5/20/2015 11:22 AM
5	If the service had basic fill in document for initial development of medical and employment; toxic exposure letters; authorized rep letters, standard response to thread letters, fill in DAR and EE-5 request	5/20/2015 10:42 AM
6	Immediate necessity.	5/20/2015 10:28 AM
7	save time	5/20/2015 9:51 AM
8	Late evening submission and getting a time stamp for the same day.	5/20/2015 9:45 AM
9	I think that it is a good idea, however, I review DARS and bookmark these DARS in OIS on my telework days. When telework is made more than 3 times a pay period, then it will be very welcome.	5/20/2015 8:49 AM
10	I am not sure, because I like to print my documents for review, before mailing them out.	5/20/2015 8:45 AM
11	Need to view the office needs	5/20/2015 8:41 AM
12	unknown at this time	5/20/2015 8:40 AM
13	N/A	5/20/2015 8:01 AM
14	Ease of access	5/19/2015 5:32 PM
15	N/A	5/19/2015 5:22 PM
16	There are not many supervisory functions that would require the use of the ECP.	5/19/2015 4:44 PM
17	The ability to recall a document without error penalty	5/19/2015 3:21 PM
18	Unknown	5/19/2015 3:16 PM
19	Receiving an e-mail confirmation and the date(s) the documents were printed and mailed.	5/19/2015 3:13 PM
20	add the addition of a digital signature for those wet signature items, so they can be sent also.	5/19/2015 3:06 PM
21	Opportunity	5/19/2015 3:01 PM
22	N/a	5/19/2015 2:51 PM
23	If I was actually teleworking.	5/19/2015 2:31 PM
24	That it will be easy to recall any documents that you found to have contained an error.	5/19/2015 1:55 PM
25	Ensuring quick transmittal and keeping the programs up and running.	5/19/2015 1:50 PM
26	easier procedures	5/19/2015 1:50 PM
27	I prefer to know that my correspondence was mailed.. Also, the claimants losses 3 days with the mail being in transient from the west coast	5/19/2015 1:37 PM
28	Development letters and letter decisions.	5/19/2015 1:33 PM
29	Print documents and move on to the next case!	5/19/2015 1:26 PM
30	work...!?!	5/19/2015 1:25 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

31	If the process didn't involve so many extra forms and extra steps to complete.	5/19/2015 1:25 PM
32	A checks and balance system that tells me the letter was mailed or returned to me.	5/19/2015 1:06 PM
33	If I teleworked, it would be part of the process to not have to wait and print documents the next day.	5/19/2015 12:58 PM
34	I would think when needing to send development letters.	5/19/2015 12:51 PM
35	It would be part of my daily work process when teleworking for me to finish my task	5/19/2015 12:48 PM
36	The ability to print documentation other than claims related correspondence.	5/19/2015 12:44 PM
37	I don't send out much correspondence-manager	5/19/2015 12:39 PM
38	Would use only during COOP	5/19/2015 12:36 PM
39	Timeliness	5/19/2015 12:34 PM
40	When I begin teleworking	5/19/2015 12:34 PM
41	N/A - I will use it.	5/19/2015 12:33 PM
42	To send development letters and RD	5/19/2015 12:33 PM
43	Effectiveness of printing right away versus printing the next day	5/19/2015 11:44 AM
44	The ability to send all my work to the ECP service.	5/19/2015 10:31 AM
45	Having the teleworkers simply e-mail/ print their correspondences to their own duty station office and have a contract staff person(s) handle mailing out the printouts. In the instructions, this option is given for wet signature documents.	5/19/2015 10:03 AM
46	Assuredness that ECP is effective and easy to use without the potential for substantial errors.	5/19/2015 9:30 AM
47	Having to send RWR letters.	5/19/2015 9:17 AM
48	If I could electronically sign final decisions.	5/19/2015 9:11 AM
49	Meeting goals.	5/19/2015 9:10 AM
50	That a "wet signature" would no longer be required.	5/19/2015 8:57 AM
51	I would use for time sensitive situations. Otherwise, I am normally able to wait until I am back in office.	5/19/2015 8:55 AM
52	Ease of use	5/19/2015 8:46 AM
53	speed, efficiency	5/19/2015 8:35 AM
54	Less extra steps	5/19/2015 8:08 AM
55	Printing	5/19/2015 6:57 AM
56	extremely likely to use it.	5/18/2015 5:26 PM
57	I'm not teleworking.	5/18/2015 4:25 PM
58	Having a PDF version of the submitted document emailed back to me for easy loading onto OIS.	5/18/2015 3:59 PM
59	Once reassurances are in place regarding the mailing of correct documents; otherwise, see how the pilot goes and concerns are eased.	5/18/2015 2:07 PM
60	Requirement to send more letters Our Fiscal envelopes and letterhead are marked for the Jacksonville location because to put the CMR on these would confuse the claimants causing them to mail their EN-20s to the CMR	5/18/2015 1:57 PM
61	Not applicable	5/18/2015 1:46 PM
62	Being on the East coast, knowing that your letter will be mailed out that same day even if it's 3:45pm when you finish it.	5/18/2015 1:25 PM
63	Nothing its going to happen	5/18/2015 1:06 PM
64	Nothing. In my current position in the Operations Unit, I currently have few occasions in which I would use the service.	5/18/2015 12:53 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

65	Having an electronic signature capability	5/18/2015 7:39 AM
66	Electronic signatures and ability to use them on final decisions instead of wet signature	5/14/2015 1:40 PM
67	The ability to have electronic signatures.	5/13/2015 8:53 AM

Energy Centralized Printing (ECP) Pre-Launch Survey

Q8 What are the things that you like most about the concept of the centralized printing service?

Answered: 67 Skipped: 21

#	Responses	Date
1	It's okay if a CE/HR has to get a letter out ASAP, otherwise, it's convoluted and cumbersome.	5/26/2015 10:46 AM
2	Allowing us to do more while teleworking	5/21/2015 8:20 AM
3	The concept is great if it saves time for the Claims Examiner. However, it takes more time to set up for printing then less time is available for the CE in doing the actual correspondence.	5/20/2015 11:37 AM
4	Printing during telework when needed.	5/20/2015 11:22 AM
5	I haven't seen what has been proposed so I will reserve my comments until later as this may prove not to be beneficial at all if it is as burdensome as some of the other systems.	5/20/2015 10:42 AM
6	The ability to send things out with a wet signature on Telework days.	5/20/2015 10:28 AM
7	not having to wait to come into office to print	5/20/2015 9:51 AM
8	Timely mailing of correspondence to claimants.	5/20/2015 9:45 AM
9	Ability to send out development letters	5/20/2015 8:49 AM
10	I am not sure.	5/20/2015 8:45 AM
11	Time	5/20/2015 8:41 AM
12	Getting work completed on the same day.	5/20/2015 8:40 AM
13	Not having to come into work the following day to print everything out.	5/20/2015 8:28 AM
14	N/A	5/20/2015 8:01 AM
15	Being able to print documents instead of waiting until the next day at work	5/19/2015 5:32 PM
16	Facilitates telework for my team.	5/19/2015 5:22 PM
17	Decreased delays in sending out development actions and decisions and increased production while employees are teleworking.	5/19/2015 4:44 PM
18	ability to complete task thoroughly without having to remember to mail out it out the next day	5/19/2015 3:21 PM
19	Increased telework possibility	5/19/2015 3:16 PM
20	The convenience of having someone else printing and mailing my documents.	5/19/2015 3:13 PM
21	Instantly being able to send out letter without having to spend some of the next day in the office printing and sending documents	5/19/2015 3:06 PM
22	Accessibility	5/19/2015 3:01 PM
23	I don't telework.	5/19/2015 2:31 PM
24	Ability to print while at home teleworking.	5/19/2015 1:55 PM
25	Removing the multi-step process	5/19/2015 1:50 PM
26	being able to print remotely	5/19/2015 1:50 PM
27	It helps to free some of the examiner's time to accomplish other tasks.	5/19/2015 1:33 PM
28	Completing the required job.	5/19/2015 1:26 PM
29	the "concept" is great - has the promise of being able to do more work during telework or be more efficient	5/19/2015 1:25 PM

Energy Centralized Printing (ECP) Pre-Launch Survey

30	Not having to come in to the office the next day and review everything, code, bronze and print it. This seems like duplicate work.	5/19/2015 1:25 PM
31	Continued work flow.	5/19/2015 1:06 PM
32	Not having to print the next day	5/19/2015 12:58 PM
33	I would think you would reduce the amount of time the CE takes in mailing out apiece of correspondence.	5/19/2015 12:51 PM
34	The less inhibited workflow. Optimal customer service for our claimants (timeliness).	5/19/2015 12:44 PM
35	more flexibility for the teleworkers	5/19/2015 12:39 PM
36	Being able to mail letters the same day they are drafted.	5/19/2015 12:38 PM
37	Non-stop work	5/19/2015 12:36 PM
38	The ability to promote productivity for the teleworking employees	5/19/2015 12:34 PM
39	I won't have to revisit my work the next day. Work goes out when produced.	5/19/2015 12:33 PM
40	Making teleworking easier and the claimant receiving documents faster	5/19/2015 12:33 PM
41	Letters go out the same day	5/19/2015 11:44 AM
42	I would not have to wait until I am in the office to send out final decisions.	5/19/2015 10:31 AM
43	Not having to spend the day after telework printing everything that was completed on the telework day.	5/19/2015 10:19 AM
44	Nothing	5/19/2015 10:03 AM
45	More efficient operations	5/19/2015 9:30 AM
46	It can be used for telework.	5/19/2015 9:17 AM
47	The idea that some day I will be able to issue final decisions while teleworking.	5/19/2015 9:11 AM
48	Meeting goals. Not having to bother buddy in office to print and send out documents.	5/19/2015 9:10 AM
49	In theory, it sounds great while teleworking, because one would not have to worry about finding someone in the physical office to print, sign, and place for scanning a decision. However, since FAB decisions require "wet signatures," this will have little benefit to the FAB.	5/19/2015 8:57 AM
50	An alternative to waiting until I return into office.	5/19/2015 8:55 AM
51	The ability to send documents the day I complete them and not worrying about remembering to send them my next day in the office.	5/19/2015 8:46 AM
52	inclusiveness,	5/19/2015 8:35 AM
53	not having to wait to get something mailed	5/19/2015 8:08 AM
54	Not having to wait to print the next work day.	5/19/2015 6:57 AM
55	Again, it makes the teleworking process more efficient	5/18/2015 5:46 PM
56	claimants can get the letters on a faster basis; and can therefore reply to the CE's that much faster. Also, the CE doesn't have to worry about forgetting to print a document on the next in-office day.	5/18/2015 5:26 PM
57	Good customer service.	5/18/2015 4:25 PM
58	Increased productivity for teleworkers.	5/18/2015 3:59 PM
59	Will allow me to send my correspondence out the same day that I'm teleworking instead of waiting to return to the office.	5/18/2015 2:07 PM
60	Don't have to stuff envelopes	5/18/2015 1:57 PM
61	Not applicable	5/18/2015 1:46 PM
62	Knowing that you could finish your development on a specific case, then go into the office the next day and start on a new case without having to go back and finalize what you did the day before.	5/18/2015 1:25 PM
63	Not having to wait days to print or having to email it to myself then print it	5/18/2015 1:06 PM

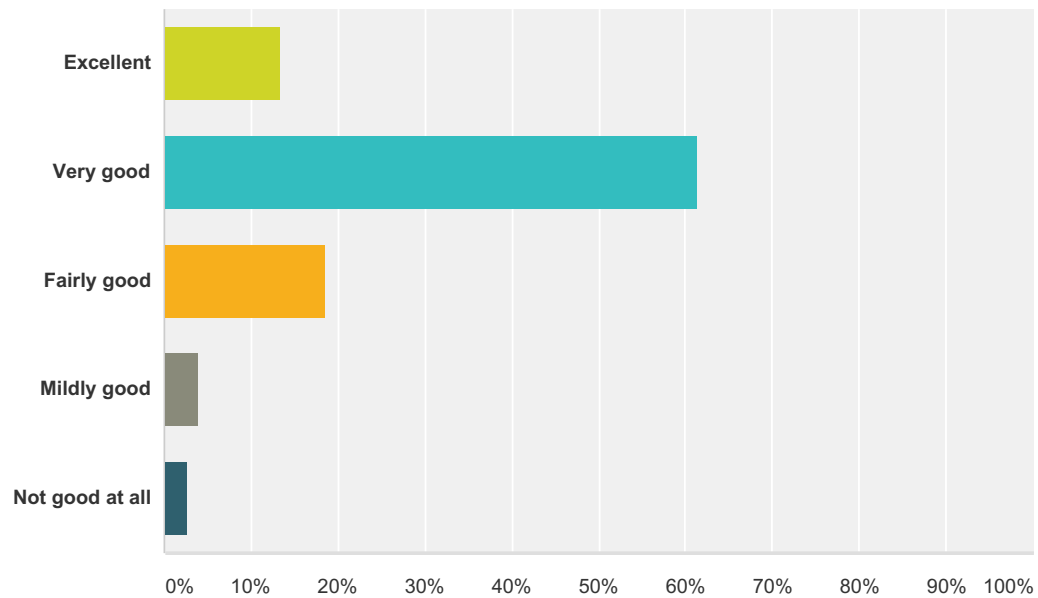
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64	I don't have to continue to put stickers on every outgoing envelope to cover up the old addresss.	5/18/2015 12:53 PM
65	No comment	5/18/2015 7:39 AM
66	Will remove one of the last remaining obstacles to making telework the same as work in the office.	5/14/2015 1:40 PM
67	The ability to do my job better.	5/13/2015 8:53 AM

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Q9 How would you rate the DEEOIC Intranet Site training materials for ECP use?

Answered: 75 Skipped: 13



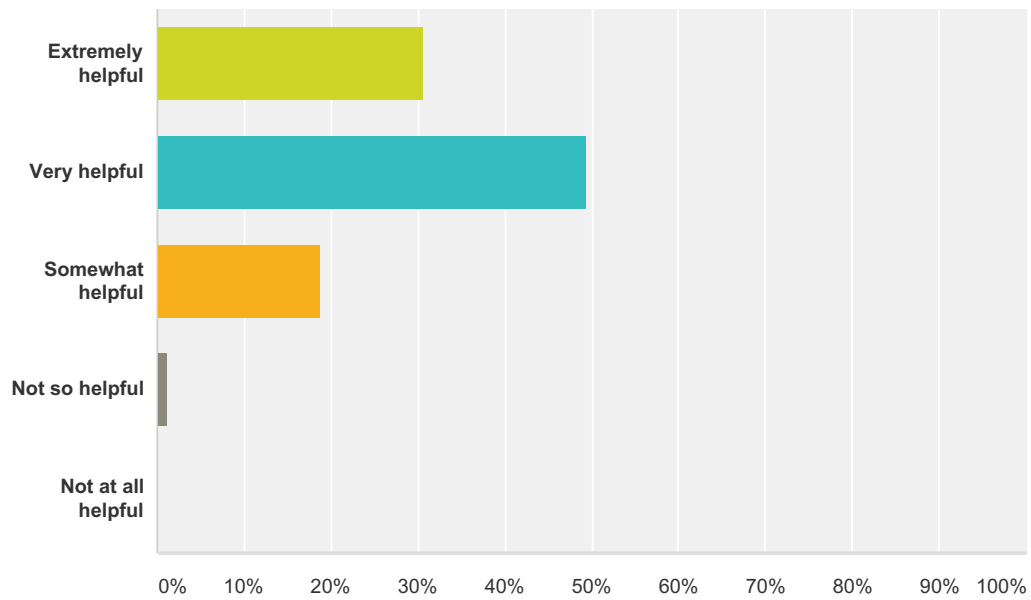
Answer Choices	Responses
Excellent	13.33% 10
Very good	61.33% 46
Fairly good	18.67% 14
Mildly good	4.00% 3
Not good at all	2.67% 2
Total	75

#	Other (please specify)	Date
1	The whole process is a little convoluted. Adds a lot of steps to an already cumbersome process.	5/26/2015 10:46 AM
2	Not sure what falls under intranet site training as I don't think I have used it	5/20/2015 10:42 AM
3	unsure	5/20/2015 8:05 AM
4	Directions were clear and concise.	5/19/2015 1:25 PM
5	not available	5/19/2015 1:06 PM
6	have not used the training materials yet	5/19/2015 12:34 PM
7	not sure yet	5/19/2015 8:55 AM
8	The FAQ was available and seemed useful.	5/18/2015 3:59 PM
9	Materials not available at 12:52 pm.	5/18/2015 12:53 PM
10	not yet visible	5/14/2015 1:42 PM
11	Not there yet	5/14/2015 1:40 PM

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Q10 How helpful was the content of the ECP FAQ Sheet?

Answered: 85 Skipped: 3



Answer Choices	Responses
Extremely helpful	30.59% 26
Very helpful	49.41% 42
Somewhat helpful	18.82% 16
Not so helpful	1.18% 1
Not at all helpful	0.00% 0
Total	85

#	Other (please specify)	Date
1	I reserve my response	5/20/2015 10:42 AM
2	I almost feel like I've been partially trained already. I know what to expect, and what can / can't be mailed. Now I just need to know how to do it.	5/18/2015 5:26 PM