Basic Claims Examiner (CE) Training Course

Part E Developing for Exposure

PARTICIPANT GUIDE

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Part E: Exposures Session

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Session Description

This session provides basic information regarding exposure – definition of toxic substances, how a worker may be exposed to a toxic substance, what key elements are considered when looking at exposure, the importance of dose.

Thereafter, the instruction focuses on the wide range of tools the CE may use to help establish exposure. Each tool is reviewed with information provided about what it contains and, importantly, how the information can be used to establish exposure.

Instructional Objectives

Upon completion of this session, you will be able to:

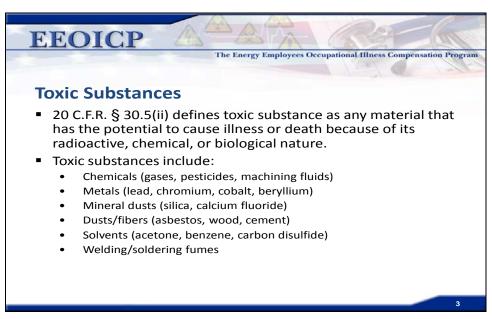
- Identify the routes of exposure
- Explain the importance of dose when considering exposure
- List tools that can be used to establish exposure
- Identify where to locate and how to obtain each tool
- Describe how information found in each tool can be used to establish exposure
- Explain the difference between a production and construction worker
- Identify the ECMS coding associated with each tool

Some Acronyms

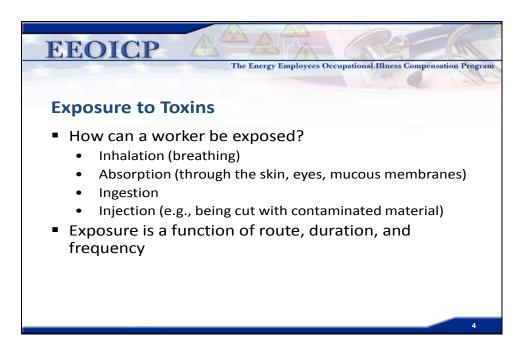


Toxic Substances and Exposure

What are toxic substances?



How can a worker be exposed?



Dose

Exposure is a function of route, duration, and frequency.

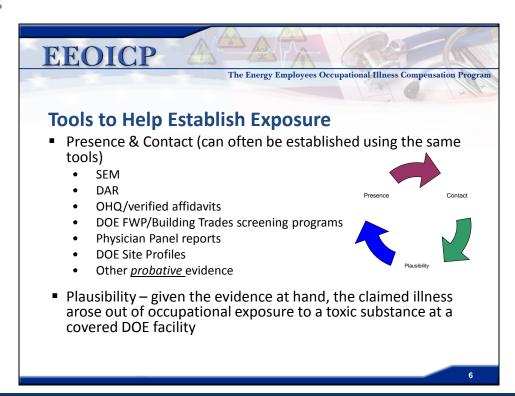
Essentially, any substance can be toxic, depending on the dose (water for example, wet vs. drowning).

The Dose Makes the Poison

- Exposure by itself is not enough to establish causation; it is the dose that makes the poison:
- Substance X
 - Specific characteristics (radioactive, chemical or biological nature)
 - Route of exposure (inhalation, absorption, ingestion, or injection)
 - Extent of exposure (frequency and duration)

Your Notes

Tools

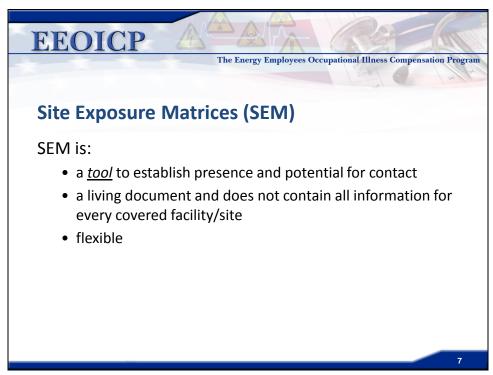


Your Notes	

Site Exposure Matrices (SEM)

What is it?

SEM is a tool to establish the presence of and potential for contact with toxic substances in the workplace.



Your Notes	

Data Sources

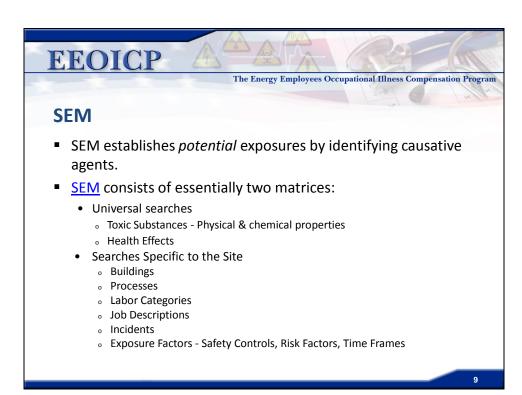
Sources of data used to populate the SEM include:

FEOICP The Energy Employees Occupational Illness Compensation Program SEM Sources

- DOE assessment & technical reports, based on new information from DOE program offices & site investigations
- National Institute of Health's Haz-Map chemical database (as evaluated by SEM Team)
- Industrial Hygiene databases (SAX & Hawley's) & other technical databases on the web or available through subscription
- NIOSH Site Profiles
- FWP Needs Assessments, Worker Roundtables & evidence submitted by the public
- SEM is updated as information becomes available

Your Notes

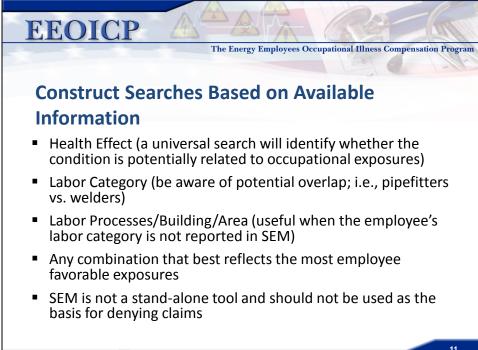
Two Categories of Searches



Your Notes

Basic SEM Searches and Their Relevance





We are not trying to pigeon hole you into a particular search; this is an intuitive exercise that will vary based on the information at hand.

Do not keep the searches that are not relevant.

Remember that policy disallows the use of HAZ Map to determine if an illness has an occupational origin. HAZ Map plays a supporting role to SEM and only SEM should be used as a development tool.

Your Notes

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Production Worker and Construction Worker Searches Differ Significantly

- Production worker will be searched by facility
- Construction worker will be searched by a combination of generic construction searches (to identify hazards intrinsic to the craft without regard to facility) & facility-specific searches

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Other Sources of Information

- The EE-3, OHQ, and DAR responses are often excellent sources of information regarding job titles, work locations, specific exposures, and facility incidents.
- Occasionally, depending on the time period, industrial hygiene monitoring data may be available
- This information can be used to facilitate SEM searches.

Your Notes		

SEM Security

Like all government applications, it is important that you do not share your password for the SEM! For reasons of national security, the DOL has an agreement with the DOE to not share the information incorporated into SEM.

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SEM Security

- Although SEM contains unclassified information, the site has restricted access
- A version of SEM is available through the DOL website:
 - provides information relating specific illnesses to specific toxic substances
 - does not identify the location of the toxic substance at the facility or any information regarding labor categories, processes, etc.

Remember!!!

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Remember!!

- SEM identifies illnesses currently <u>known to originate</u> from occupational exposures.
- The absence of a condition in a universal SEM search just means that it has not been profiled yet or may still be under investigation by the SEM team.
- The absence of a condition in a facility-specific SEM search does not necessarily eliminate the possibility, in some cases, that the agent in question was not present. If warranted by the OHQ and other available information, additional investigation may be necessary (i.e., discussion and/or referral to an IH).

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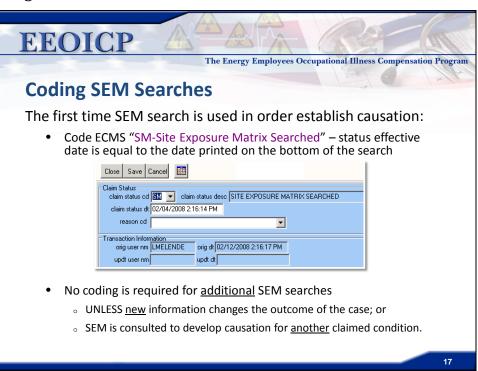
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Remember!!, continued

- SEM is may be used as the sole basis for establishing causation, see procedural guidance (i.e., PM 2-0700 8.)
- SEM is <u>never</u> to be used as the sole basis for a denial!

Your Notes	

ECMS Coding



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Coding SEM Searches, continued

- Searches are to be updated at the time of issuing RD to verify that no new information has become available since last search.
- If no new information is reported, the CE places an entry into ECMS
 Notes that indicates the follow-up search was conducted and that no
 new evidence has been added to SEM that will change the outcome of
 the decision.

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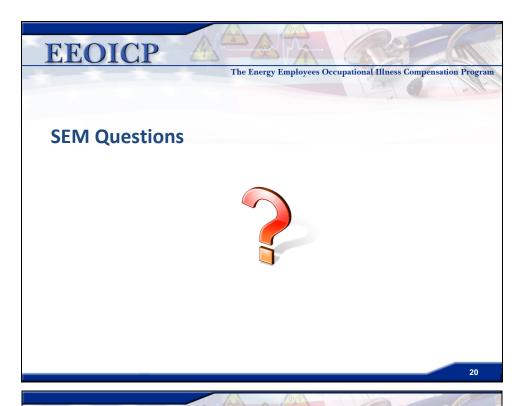
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Coding SEM Searches, continued

NOTE:

FAB can remand on the basis of SEM revealing new information, if the information HAS THE POTENTIAL TO CHANGE THE OUTCOME OF THE ADJUDICATION.



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Where are we in establishing exposure?

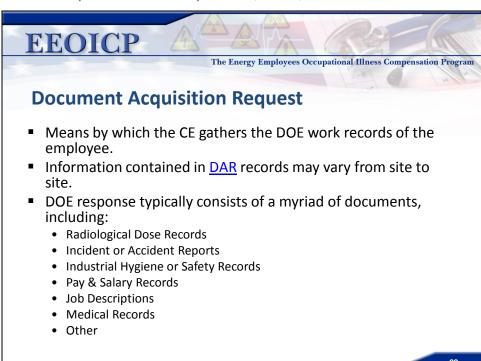
- Presence, Contact & Plausibility
 - SEM
 - DAR
 - OHQ/verified affidavits
 - DOE FWP/Building trades screening programs
 - Physician Panels
 - DOE Site Profiles
 - Other *probative* evidence

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Your Notes

Your Notes

Document Acquisition Request (DAR)



DAR records can be a treasure trove of information. While all sources of information are important, the DAR frequently contains some little nugget of information that can turn the whole case around.

Many of us have experienced turning a NIOSH denial into an SEC acceptance based on information contained in the DAR. Or we have turned a denial for lack of verified employment around because the DAR had evidence that placed the employee on site or identified employment not originally remembered by the employee or known by the claimant. Unfortunately, we've also had cases were evidence established that the claimant was not an eligible survivor.

Your Notes

Old Part D Claims

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Old Part D Claims

- If the claim was originally filed under Part D (older claims), remember to check the Share Drive FIRST (all FOUR folders)!!!!
 Z:\Policies and Procedures\Employment Verification
 Information\DAR Records. Since a large number of claims were partially deferred in prior adjudications, the CE may have to go to the Shared Drive to review these records.
- Check the file carefully! Some DAR <u>responses</u> may be small and easily overlooked; DAR responses typically include forms that identify what records were provided or that no records were found ("NRF")

Your Notes	

DOE Response

Best practice is to request DAR records early in development. The CE needs to advise the supervisor when 90 days have elapsed. Refer to Bulletin 04-06 for additional follow-up with the DOE.

EFOICP The Energy Employees Occupational Illness Compensation Program DOE Response

- The DOE has <u>90 days</u> to respond to requests for information or documents under Part E (20 C.F.R. § 30.303(a), published 12/29/2006, effective 02/27/2007).
- When requesting DAR information from a corporate verifier, do NOT include DAR questionnaire.

Your Notes

Radiological Dose Records

Radiological Dose Records These documents are radiation exposure records based on readings from dosimetry badges or similar personal recording devices. They are generally taken at regular intervals during the employee's work. However, radiological dose records can be material to other non-cancerous illnesses (aplastic anemia, cataracts, acute radiation sickness). If a cancer was previously claimed, the NIOSH CD may have useful information regarding dose for the non-cancer conditions. If the dose records were not previously requested, now is the time to do so for these non-cancerous conditions which may be related to radiological exposures.

Although the policy directs that the CE does not request such records when developing a claim for cancer (because radiation exposure information will be obtained by NIOSH), these records can help establish employment.

Your Notes	

You	r Notes

Incident or Accident Reports

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Incident or Accident Reports

- Any abnormal incidents or large plant accidental substance releases affecting the employee are documented in these types of documents.
- These reports might contain specific details (<u>including building locations</u>!!) about the incident, who was exposed and what substances the worker was exposed to (chemicals, radioactive substances, certain biological hazards, etc.).
- Sometimes those reports may not name those involved (but should be treated as a part of the employee's exposure and work records).

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Industrial Hygiene

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Industrial Hygiene

- Documents in these categories could contain periodic inspection reports for health and safety reasons. Industrial hygiene and safety records can encompass a number of forms.
- These can range from formal exposure monitoring records (substance monitored and exposure measured, work location and duties, protective equipment worn) to copies of urinalysis results, descriptions of toxic substance releases or complaints of possible exposure (smells, leaks, rashes, etc.).
- For a number of sites, industrial hygiene records (exposure monitoring, respirator fit testing, medical monitoring data, etc.) might only be found in a worker's site medical records.

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Industrial Hygiene, continued

- Consider the completeness of the DAR. If no industrial hygiene (IH) records are available, it is possible that the employee was in a labor category where monitoring was determined not to be necessary, or the potential exposures were comparatively low.
- The possibility also exists however, that records were destroyed.

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Industrial Hygiene, continued

- If the condition is not known to originate from occupational exposures, and there is no evidence to suggest IH monitoring, and there is no underlying condition that could be related to exposures that impact the claimed condition, further development may be unnecessary.
- However, a condition known to be linked to occupational exposures (SEM), even if such exposures are not documented, could warrant a referral to an IH (as addressed more fully later).
- If peer-reviewed studies are provided by a claimant, linking a condition with a specific toxin (not in SEM), a toxicology referral should be made.

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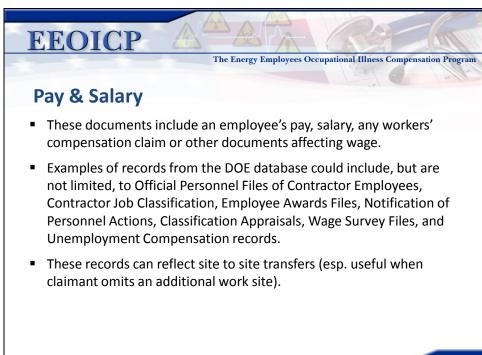
Consider the Y-12 employee with mercury poisoning who had no industrial hygiene records to evaluate and SEM gave her no potential exposures for either her labor category or her building.

Because the illness was an occupational illness (that is to say it was reported by SEM), the case was referred to an IH to determine whether she could have had exposures to mercury that we

were unable to identify. The IH determined through his investigation that her office had been built on a site where a mercury contaminated building was previously destroyed.

Your Notes	

Pay and Salary



For example, an employee only claimed Y-12 employment. The case was submitted to NIOSH and was in a posture for a denial.

However, in reviewing the DAR, a copy of a memo he wrote suggesting the bus schedule between Y-12 and K-25 be changed to accommodate workers signing in at one facility and working at another was discovered. Further review revealed that his Y-12 performance evaluations specifically discussed how the employee spent approximately two years setting up, testing, and maintaining two new boiler systems at the K-25 Plant.

The case was paid as an SEC.

Your Notes		

Job Descriptions

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Job Descriptions

- These identify the various employment positions at the plant and the duties required to perform the job.
- Job descriptions might be found throughout an employee's DAR and may note in which building or part of a site the employee worked. Job descriptions may change due to change in job title (temporary or longer term), reassignment to another building or facility, renaming of job categories, change of employer, etc.
- Some changes in job descriptions will be found on time cards; others may be found by reviewing medical, radiation, IH, and other records.

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Your Notes

Medical Records

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- Contains personal medical histories of when the employee visited the plant infirmary (i.e. Health Unit Control Files, Employee Medical Folder, etc.)
 - · Dispensary records
 - Pre-, post-employment & annual physical exams
 - · Auditory & visual screenings
 - Occupational x-ray records
 - · Local hospital records submitted to the plant physician
- These records <u>often contain</u> building locations. Be careful to ensure that the building location is the <u>work location of the employee</u>, not the infirmary location.

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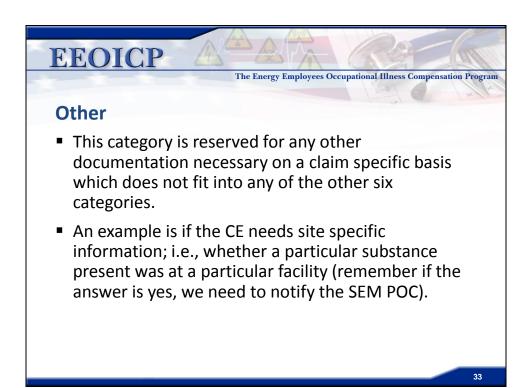
For example, an employee or survivor claims Oak Ridge, without identifying a specific facility, or naming them all. In the initial stage of employment verification, because the employee was a subcontractor, DOE may have provided incomplete information.

However, when we request the DAR, the medical records may not only reflect additional employment (that the employee didn't ever remember or the claimant didn't know about), but also may include building locations that may help identify when and at which facility the employee worked.

You	r Notes

Your Notes

Other

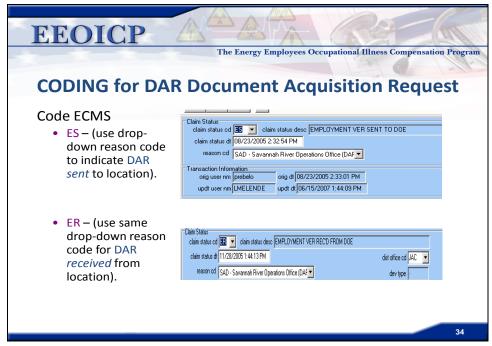


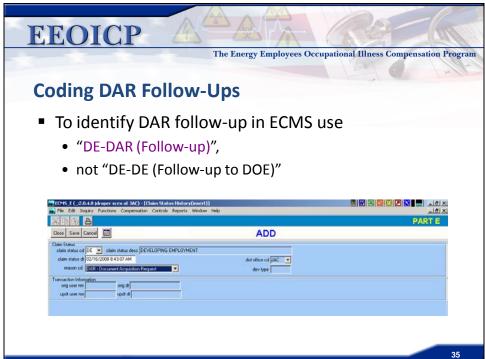
The letter should be site specific. Use the proper letter to request the EE-5 or DAR or both.

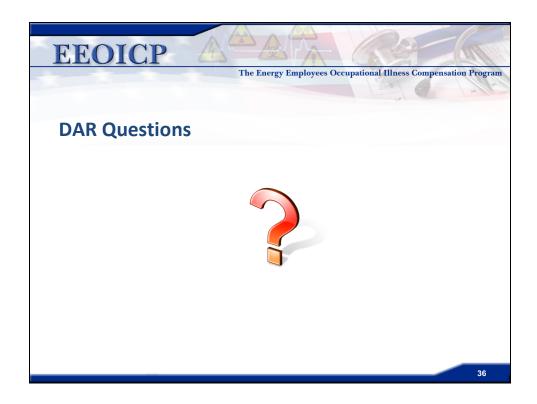
Although DOE initially stated that departments cannot be correlated to building numbers, we have found some evidence in the DOE site profiles that is being vetted through the National Office.

Your Notes

ECMS Coding







Your Notes	

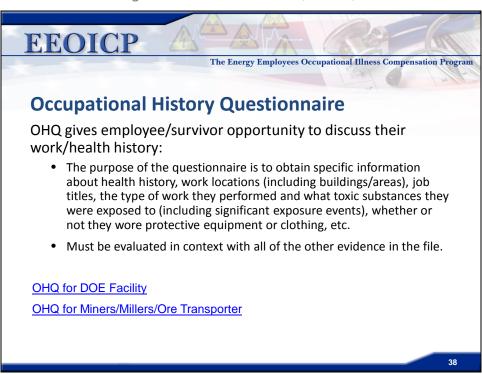
Final Note

The PM, 2-0700.6b(3), states that only material documents should be printed from the CD to the case file. Be careful about omitting documents. Our experience is that all of these categories of document share the potential to turn a case around!

Where are we in establishing exposure? Presence, Contact & Plausibility SEM DAR OHQ/verified affidavits DOE FWP/Building trades screening programs Physician Panels DOE Site Profiles

Other <u>probative</u> evidence

Occupational History Questionnaire (OHQ)



NOTE: The act that created OSHA was not signed into Law until 1970; therefore, it is likely there was less protective equipment, practices, and clothing utilized prior to that date. Even after the implementation of OSHA, the enforcement was not consistent until years later.



- In new cases, if appropriate, the RC will conduct this interview
- In older cases, we have to make this assignment to RC.

at the time of filing the claim.

- Be certain that referral is necessary; if DAR review & SEM allow for a positive finding, referral is not necessary.
- If DAR review & SEM are insufficient, then CE is to proceed w/ OHQ referral. (Must be in writing w/ EE-1/2 & EE-3 attached and be approved by Supervisor or Sr. CE.)
- You can request specific information be addressed during the OHQ (if you are looking for a specific exposure for example, you can ask the RC to inquire about the presence, contact, and duration of exposure)

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In new cases, the RC should forward the OHQ to the District Office within seven (7) days.

When the OHQ is assigned to the RC, they have 14 days to complete the OHQ. When assigned to the RC, policy directs that the CE must "close out" the OHQ assignment (or follow-up or rework) by coding the DO-OH if the RC attempted to complete the OHQ, but was unsuccessful because the claimant could not be reached or refused to complete it.

The status effective date is the date of the RC memo to the DO explaining why the OHQ could not be completed.



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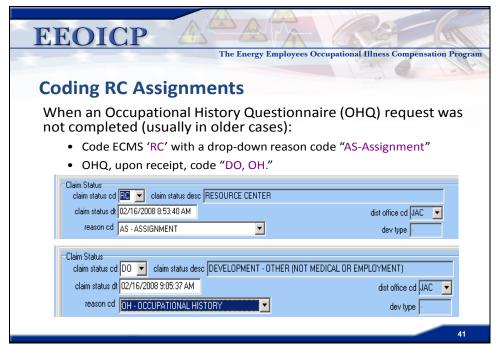
Per Chapter 2-0200.8:

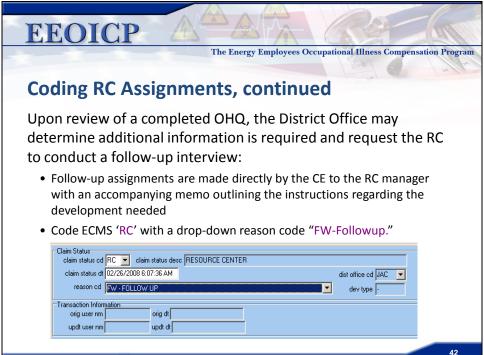
- RC-Follow UP assignments are made directly by the CE to the RC manager with an accompanying memo outlining instructions as to the required additional development needed.
- RC-Rework assignments are made when an error is found in the final product of the RC.
- The assignment must be approved by a Sr. CE.
- The assignment is forwarded to the RC Manager by the DD with an accompanying memo outlining the deficiencies found and the required remedy.

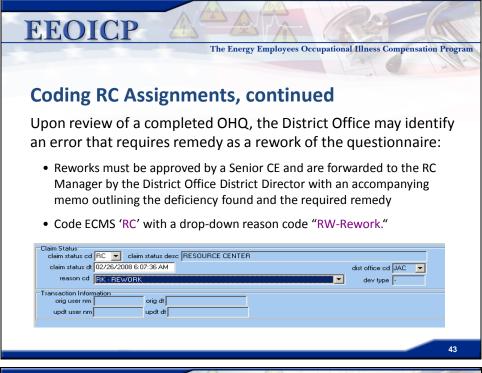
Your Notes	

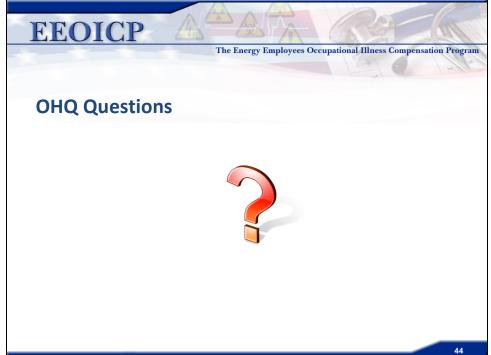
Your Notes	

ECMS Coding









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Where are we in establishing exposure?

- Presence, Contact & Plausibility
 - SEM
 - DAR
 - OHQ/verified affidavits
 - DOE FWP/Building trades screening programs
 - Physician Panels
 - DOE Site Profiles
 - Other *probative* evidence

Your Notes	

FWP Screening Profiles

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FWP Screening Profiles

- The Former Worker Program (FWP) is an ongoing program (established in 1994, implemented in 1996), designed to evaluate the effects of occupational exposures (i.e. beryllium, asbestos, silica) on the health of DOE workers. The Form EE-3 has a box for the claimant to check if the employee participated in the program.
- These records contain employment, medical, and exposure information; when we are aware that the employee participated in an FWP, we must attempt to obtain the records (if they are not already located on the Shared Drive at Z:\Part E\Former Worker Program).
- The surveillance programs test individuals to screen for certain illnesses, but the findings do not necessarily constitute a diagnosis, <u>unless the</u> <u>specific test result is accompanied by a physician's interpretation</u> (i.e. BeS established by a BeLPT).

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FWP Screening Profiles, continued

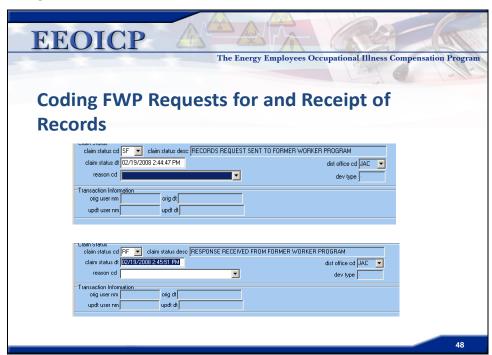
- Exposure information obtained from FWP work history interviews prior to the enactment of the EEOICPA, October 2000, is considered factual.
- This information is often similar to the information provided in the OHQ, but may be more contemporaneous.
- However, exposure information obtained after October 2000, should be used only when corroborated by other evidence that supports the claimed exposure (i.e., DAR information, SEM). See Chapter PM 2-0300 for a full discussion on how to obtain and evaluate these records.

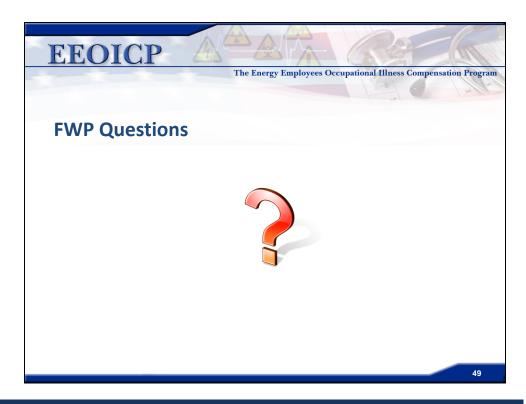
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Your Notes

Your Notes

ECMS Coding





Your Notes	

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Where Are We In Establishing Exposure?

- Presence, Contact & Plausibility
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Physician Panels (Old Part D File)

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Physician Panels (old Part D file)

- DOE physician panels can be an excellent source of medical, employment & exposure information.
- Only those findings officially approved by DOE (i.e., claimant letter signed by a DOE official) are given full credence when evaluating for causation.
- Negative and unofficial physician panel reports can contain valuable information that needs to be considered in the totality of the evidence.

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Physician Panels (old Part D file), continued

If the employee died after the positive panel was issued, use caution. If the panel accepted a condition which does not appear on the death certificate, additional development is warranted (request medical at the time of the employee's death & consider DMC/treating physician review).

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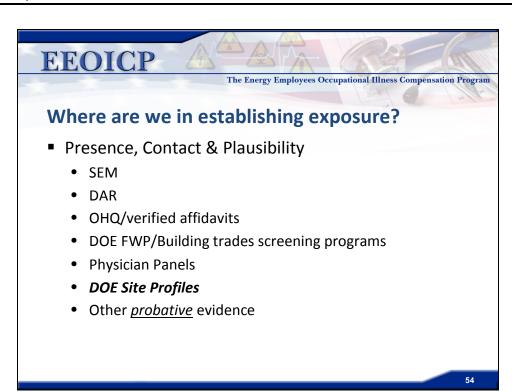
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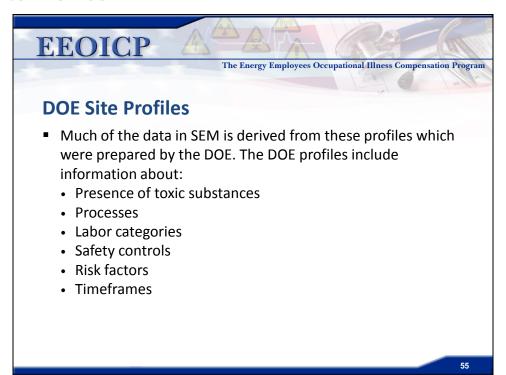
Physician Panels Questions



Your Notes	



Doe Site Profiles



Although the data from the reports is uploaded into SEM, sometimes a review of these narrative summaries can provide the background information that helps put the data into context.

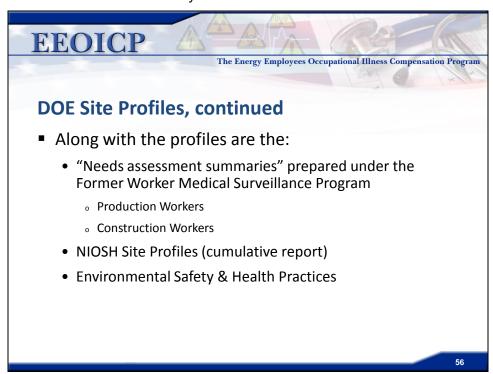
For example, language from the Oak Ridge profiles was useful for establishing the pervasiveness of asbestos exposure, making it much easier to accept a claim for an employee

who might otherwise not be accepted (clerical/administrative/professional staff). DOE physician panels can be an excellent source of medical, employment and exposure information.

Only those findings officially approved by DOE (i.e., claimant letter signed by a DOE official) are given full credence when evaluating for causation.

Negative and unofficial physician panel reports can contain valuable information that needs to be considered in the totality of the evidence.

Many of these profiles are available on CD to load on your hard drive. They are located on the shared drive under Part E – DOE facility data.



Your Notes	

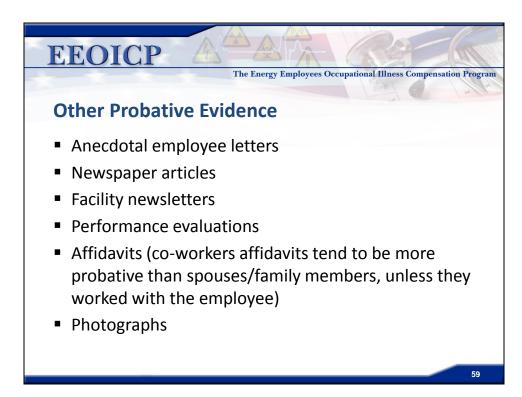
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Where are we in establishing exposure?

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Other Probative Evidence

In terms of other probative evidence, the CE is looking for anything that can help place the employee in particular buildings or identify exposure incidents. This could include such things as:



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Other probative evidence does not include:

- Information pulled from unauthorized internet sites
- Vague medical or exposure literature

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Other Probative Evidence Questions



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Your Notes

Your Notes

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Where are we in establishing exposure?

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Your Notes

Further Evaluation

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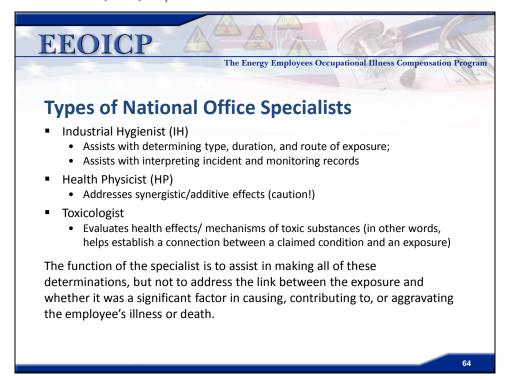
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Further Evaluation

- Sometimes the determination of presence and contact requires further evaluation.
 - For instance, the condition is related to a particular toxic substance, and the
 toxic substance is reported at the facility, but the available resources do not
 establish that the employee's labor category would have sustained an
 exposure.
 - Or the claimant provides evidence that a synergistic or additive effect occurred between radiation and chemical exposures, between different types of chemicals, or between chemicals and noise, resulting in cancer or some other illness
 - Or the claimant provides evidence that an illness is causally related to an
 exposure not supported by the SEM
- In each of these instances, a referral to one of the National Office "specialists" would be initiated.

Your Notes	

National Office (NO) Specialists



Currently, DOL has not found scientific evidence to date establishing a synergistic or additive effect between radiation and exposure to a toxic substance, and if the physician presents this finding he or she must provide actual scientific or medical research evidence to support the finding before the CE may consider the assertion.

Do not apply this standard to non-cancer cases.

Your Notes

Referrals to the National Office

EEOICP The Energy Employees Occupational Illness Compensation Program

Referrals to the National Office

- Prior to referral, CE must exhaust all reasonable exposure development using the tools & guidance previously discussed.
- CE must submit referral to supervisor for review/approval; thereafter CE will submit referral to the National Office through Health Services Program Analyst (Jewel Pearson). HSPA will determine to which specialist the referral will be directed.
- The District Director needs to be copied on all referrals submitted to the National Office.

Your Notes

Information Necessary for IH Referrals

All of the following information is necessary for the IH to evaluate the potential route of exposure, frequency and duration:

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The Energy Employees Occupational Illness Compensation Program

Information Necessary for IH Referrals

- Personal data (employee's full name, date of birth (& date of death, if applicable), social security number)
- Verified periods of employment, including the facility, timelines, and work locations
- Job Descriptions be as detailed as possible (i.e., for a welder, try to determine the types of welding material & equipment used and the processes involved)
- Duties/tasks details regarding the job (did the employee do more surface prep than actual welding)
- Personal Protective Equipment address whether the records reflect whether the employee wore PPE (this may indicate the presence of a hazard and suggest a degree of exposure)

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Information Necessary for IH Referral, continued

- Diagnosed medical conditions (w/ ICD-9 codes)
- Covered employment exposure data (culled from all sources previously described)
- Any other pertinent exposure data
- All of this information is necessary for the IH to evaluate the potential route of exposure, frequency & duration.

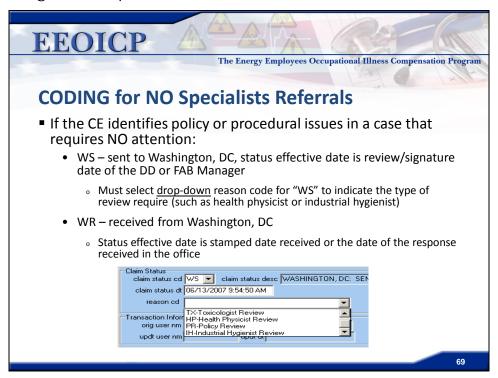
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Your Notes

Questions
Types of Questions Specialist referrals must ask specific questions. For example, an IH referral might include the following inquiries: Given the nature of the employee's job and the types of exposures linked to her condition in SEM, could any of those toxins have been present at her job site? (List specific toxic materials) How did the employee come into contact with the toxic substance as a result of her job? (specific toxins) What was the probable extent and duration of her exposure? Is it acceptable to use an alternative job title/labor category?
Your Notes

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ECMS Coding for NO Specialists Referrals

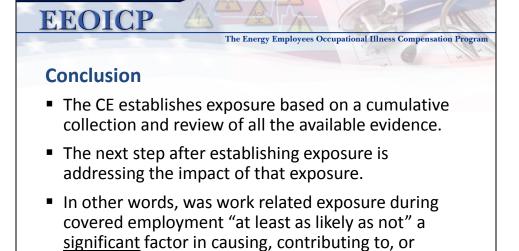


WS and WR codes are **restricted** to the DD designee/FAB Manager. This is typically via email unless the NO specialist notifies the DO that he needs the file.

Your Notes

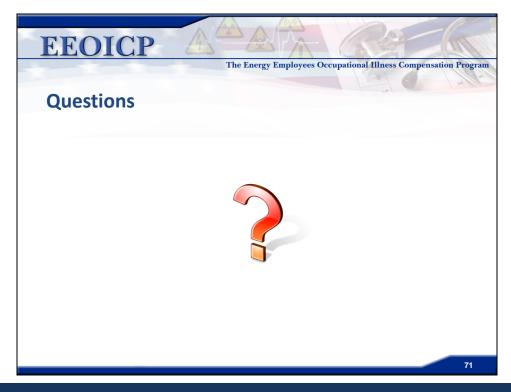
Your Notes						

Conclusion



aggravating the employee's illness or death

("causation").



Your Notes

Your Notes

Your Notes	

Exposure Questions:

1. True or False? SEM can be used as the sole basis for a denial.

Answer:

2. True or False? SEM can be used to accept a claim in limited circumstances.

Answer:

3. True or False? Exposure by itself is not enough to establish causation (be prepared to explain your answer).

Answer:

- 4. Multiple Choice Exposure is a function of:
 - a. Route
 - b. Duration
 - c. Frequency

Answer:

- 5. Multiple Choice The purpose of the OHQ is used to:
 - a. Identify all exposures.
 - b. Obtain specific information about the employee's health and work history.
 - c. Verify employment

Answer:

6. MULTIPLE CHOICE: Probative evidence can consist of:
a. SEM, DAR, & OHQ
b. Anything submitted by the claimant, including internet articles
c. DOE Site Profiles, records from FWP, & DOE physician panels.
Answer:
7. How can a worker be exposed?
Answer:
8. What are some reasons the employee may not have been monitored for exposures?

9. Does the lack of monitoring records mean that an employee did not sustain significant exposure?
10. If a condition is known to arise from occupational exposures (based on the SEM), but exposures have not been established (based on a review of the DOE records and SEM), then should the claim be denied?
Answer:

Evaluation Form

We value your opinion. Please rate the following:

vve value your opinion. Flease rate	Poor	Fair	Good	Excellent
Organization of subject matter	P00I	Tall		LXCenent
Organization of subject matter Explanation of key concepts				
Presenter's knowledge of subject				
Presentation was clear and				
understandable				
Appropriate pace for training				
Relevance of training material				
Correct level of detail				
Exercise content was appropriate Examples were clear and helpful				
Examples were clear and helpful				
NAME: 1 4 2 2 4 1 4 2 2 4 1 4 2 4 1 4 1 4 1 4	0			
Which topics were most beneficial to	you?			
Which topics were least beneficial to	V0112			
Which topics were least beneficial to	you?			

Part E: Exposures Session Other comments or suggestions for improvement: Name (optional): ______Date: _____