

U.S. Department of Labor

Office of Workers' Compensation Programs
Division of Energy Employees Occupational
Illness Compensation
Washington, DC 20210



Date: August 25, 2020

Memorandum For: Gerard O' Hare,
DEEOIC, Final Adjudication Branch

From: RACHEL POND Digitally signed by RACHEL POND
Date: 2020.08.25 17:02:56 -04'00'
Rachel D. Pond,
Director, DEEOIC

Subject: 2020 FAB Accountability Review

This memorandum serves as the final notice to the Final Adjudication Branch (FAB) offices regarding the results of the 2020 Accountability Review. We discussed the review team's findings during the close out meeting on August 5, 2020. Following the meeting, you did not challenge any of the deficiencies identified by the reviewers. As a result, the preliminary scores remain unchanged and all scoring for the 2020 fiscal year FAB review are final.

Attached to this memorandum are the final scores for each FAB office for the six Accountability Review categories. Overall, the FAB offices performed exceptionally well and have much to be proud of with the final scoring outcomes. Each of the FAB offices performed at an acceptable level for each of the six categories, and in several instances the FAB vastly exceeded the 90% threshold for acceptable performance. I commend both you and your staff for attaining such high scores. It reflects all the Offices' commitment to producing accurate and quality outcomes.

Although the FAB performed at an acceptable level in each of the six categories, there were instances where the individual FAB performances fell below the acceptable rating of 90% at the element level for some of the categories. While no corrective action plans are required when elements within a category rate below the acceptable 90% threshold, my expectation is that the offices with performances below the 90% threshold at the element level will take the necessary steps to improve performance in identified areas of weakness.

I look forward to working with you to maintain and exceed our performance expectations for upcoming fiscal year.

If you have questions or concerns regarding this memorandum or the attachments, please contact me at [REDACTED].

cc: Julia Hearthway, Director, OWCP
Michael Johnson, Assistant Chief, FAB DC Unit
Rhonda Chappelle, Assistant Chief, FAB DC Unit
Mark Stewart, Assistant Chief, FAB Jacksonville Unit
Donald Davis, Unit Supervisor, FAB Cleveland Unit
Marek Brustad, Unit Supervisor, FAB Denver Unit
Anna DePasquale, Unit Supervisor, FAB Seattle Unit

Enclosures: Overall Summary by Category for ALL FAB Offices
Overall Summary by Category for Each FAB Office
Final AR-1 by Category for ALL District Offices
Final AR-1 by Category for Each FAB Office