



Date: September 28, 2018

Memorandum For: District Directors and Regional Directors,
DEEOIC

From: Rachel Leiton,
Director, DEEOIC *Douglas Pennington FOR*

Subject: 2018 Accountability Review

This memorandum serves as the final notice to the district offices regarding the results of the 2018 Accountability Review. Several offices offered comments to some of the preliminary findings. The Accountability Review Team Leaders reviewed those comments and modified scoring outcomes where appropriate. Each District Office submitting comments received a written explanation of the Team Lead's findings. All scoring for the 2018 fiscal year Accountability Review is now final.

Attached to this memorandum are the final scores for each district office given the seven Accountability Review categories. Overall, the District Offices have much to be proud of in the final scoring outcomes. In many categories, the District Offices vastly exceeded the 90% threshold for acceptable performance. I commend both you and your staff for such high scores. It reflects all of the Offices' commitment to producing accurate and quality outcomes.

In three categories, I noted two offices performance falling below the acceptable 90% threshold for performance in the element of OIS Indexing and one office falling below the threshold in the element of Part B Recommended Decisions. In each of these instances, the performance was within 5% of the 90% goal. As performance in these elements did not surpass the necessary 90% threshold for expected performance, the Policy Branch has asked each Office to prepare corrective action plans. My intention is to work with you to evaluate the efficacy of your proposed corrective action plans and to monitor the implementation of those plans throughout the upcoming fiscal year. My expectation is that the offices with performance below the 90% threshold will take the necessary steps improve performance in identified areas of weakness.

I look forward to working with you to maintain the high overall quality of the work performed by your staff and identify strategies that will improve performance regarding OIS indexing and Part B Recommended Decisions.

If you have any questions or concerning regarding this memorandum or its attachments, please contact me at [REDACTED]

Cc: Julia Hearthway, Director, OWCP

Enclosure: Overall Summary by Category for ALL DEEOIC District Offices
Overall Summary by Category for EACH DEEOIC District Office
Final AR-1 form by Category for EACH DEEOIC District Office