



SEP 19 2014

DATE:

MEMORANDUM FOR: Rhonda Chappelle  
Acting Branch Chief, Final Adjudication Branch  
DEEOIC

FROM:   
Rachel P. Leiton  
Director, DEEOIC

SUBJECT: Accountability Review Findings  
National, Denver and Jacksonville FABs  
DEEOIC  
Review Dates: August 15 - 19, 2014

This memorandum summarizes the findings of the National, Denver and Jacksonville Final Adjudication Branch (FAB, FAD and FAJ) Accountability Review (AR) conducted August 15- 19, 2014. Attached are copies of the final reports, which include the Accountability Review Findings (AR-1), Weighted AR-1 Overall Summary Report, Indicator Remarks by Category, and Case Comments for each office.

Since all three Final Adjudication Branch offices reviewed obtained ratings over the acceptable level of 85% in all categories, no corrective action reports (AR-10) are required. The categories reviewed included Category 1 - Response to Hearing Requests; Category 2 - Objections; Category 3 - Final Decisions; Category 4 - Remands; and Category 5 - Reconsiderations. Following edits to our reports made after comments offered at the close-out meeting, FAB filed one objection that was accepted, and FAD filed three objections that were accepted. Those deficiencies were removed from the final reports.

The findings for FAB show that the office exceeded the acceptable rating of 85% in all five categories, with ratings ranging from 90% to 99%. The ratings are: Category 1 - 90%, Category 2 - 99%, Category 3 - 95%, Category 4 - 92%, and Category 5 - 95%.

The findings for FAD show that the office exceeded the acceptable rate of 85% in all five categories, with ratings ranging from 89% to 97%. The ratings are: Category 1 - 96%, Category 2 - 97%, Category 3 - 89%, Category 4 - 95%, and Category 5 - 97%.

The findings for FAJ show that the office exceeded the acceptable rating of 85% in all five categories, with ratings ranging from 90% to 99%. The ratings are: Category 1 - 99%, Category 2 - 90%, Category 3 - 96%, Category 4 - 99%, and Category 5 - 98%.

I commend you, the FAB managers, and the staff for a job well done. I would also like to thank you and your team for the assistance provided in preparing for the review. If you have any questions or concerns regarding this memorandum or the attachments, please contact me at 202-693-0081.

cc: Gary Steinberg, Acting Director, OWCP  
Dean Woodard, Regional Director, OWCP  
Pauline Lynch, Manager, Denver Final Adjudication Branch  
Mark Stewart, Manager, Jacksonville Final Adjudication Branch

Enclosures: Accountability Review Findings (AR-1)  
Weighted AR-1 - Overall Summary Report  
Indicator Remarks by Category Report  
Memoranda to FAB Branch Chief re: objections from FAB and FAD