

U.S. Department of Labor

Office of Worker's Compensation Programs  
Division of Energy Employees Occupational  
Illness Compensation  
Washington, D.C. 20210



Date: **OCT 09 2013**

Memorandum for: ROBERT SULLIVAN  
Regional Director, OWCP  
Midwest Region

From: *Rachel P. Leiton*  
RACHEL P. LEITON  
Director  
DEEOIC

Subject: 2013 Cleveland District Office Accountability Review

This memorandum is regarding the Cleveland District Office Accountability Review (AR) conducted September 9-13, 2013. Attached are copies of the final reports, which include the Accountability Review Findings (AR-1), Weighted AR-1, Indicator Remarks by Case, Indicator Remarks by Category, and Case Comments.

The Cleveland District Office exceeded the acceptable rating in each of the categories for which they were rated. The final ratings for the reviewed categories and the associated elements are as follows:

	Acceptable Rating	Review Rating
Category 1 - Part B Development -	85%	96%
Category 2 - Part E Causation -	85%	88%
Category 3 - Impairment Claims -	85%	95%
Category 4 - Wage Loss Claims -	85%	91%
Category 5 - Payment Processing -	90%	99%
Category 6 - Reopening Requests -	85%	99%
Category 7 - In-Home Health Care Requests -	85%	93%

I commend Annette Prindle and her staff for a job well done because they exceeded the acceptable rating in all categories. If you have any questions or concerns regarding this memo or any of the attachments, please contact John Vance at 202-354-9516.

cc: Gary Steinberg, Acting Director, OWCP  
Annette Prindle, Cleveland District Director

Enclosures: Accountability Review Findings (AR-1)  
Weighted AR-1 Report  
Full Indicator Remarks by Category  
Full Indicator Remarks by Case  
Case Comments  
Memorandum to the District Director