



DATE: **MAR 04 2013**

MEMORANDUM FOR: Michael Chance  
Branch Chief, Final Adjudication Branch  
DEEOIC

FROM: *Rachel P. Leiton*  
Rachel P. Leiton  
Director, DEEOIC

SUBJECT: Accountability Review Findings  
National FAB  
DEEOIC  
Review Dates: July 9 - 13, 2012

This memorandum summarizes the findings of the National Final Adjudication Branch (FAB) Accountability Review (AR) conducted July 9 - 13, 2012. Attached are copies of the final reports, which include the Accountability Review Findings (AR-1), Overall Summary Report, Full Indicator Summary Scoresheet Report, Indicator Remarks by Case, Case Comments and the Corrective Action Plan (AR-10).

The findings from the AR show that the FAB far exceeded the acceptable rating of 85% in nine of the ten relevant elements for which they were rated. The FAB Branch Chief did not dispute the rating for the one element that was below the acceptable rating and provided no comments to the findings. It was agreed that deficiencies would be described in greater detail in future Accountability Reviews.

On September 24, 2012, the FAB Branch Chief submitted the AR-10 for the identified element which received an unacceptable rating Category 1, Element 1 - Hearing Pre-Scheduling. The AR-10 shows corrective actions to address the specific element concerns, specifically that, since May 2012, hearing schedulers have been acknowledging requests within 5 days and timely scheduling hearings, with the schedule being regularly reviewed by a hearing manager to insure no late actions. Additionally, all older requests have been located in the different FAB offices and responses sent. Overall, I find the corrective action plan appropriate. A copy of the AR-10 is attached.

In conclusion, I find that the FAB exceeded the acceptable rating in all but one element. The FAB has already taken action to correct the deficiency in the one element with an unacceptable rating. I commend the FAB Branch Chief and the staff for a job well done. I would also like to thank you and your team for the assistance provided in preparing for the review. If you have any questions or concerns regarding this memorandum or the attachments, please contact me at 202-693-0081.

cc: Gary A. Steinberg, Acting Director, OWCP

Attachments:

- Accountability Review Findings (AR-1)
- Overall Summary Report
- Full Indicator Summary Scoresheet Report
- Indicator Remarks by Case
- Case Comments
- Corrective Action Plan (AR-10)