



DATE:

MEMORANDUM FOR: LuAnn Kressley
Branch Chief, Final Adjudication Branch

DEEOIC

Rachel P. Leiton

FROM: Rachel P. Leiton
Director, DEEOIC

SUBJECT: Accountability Review Findings
Cleveland FAB
DEEOIC
Review Dates: August 15-19, 2011

This memorandum summarizes the findings of the Cleveland Final Adjudication Branch (FAC) Accountability Review (AR) conducted August 15-19, 2011. Attached are copies of the final reports, which include the Accountability Review Findings (AR-1), Overall Summary Report, Full Indicator Summary Scoresheet Report, Indicator Remarks by Case, and Case Comments.

The findings from the AR show that the FAC far exceeded the acceptable rating of 75% in each of the relevant categories for which they were rated. In response to the deficiencies that were noted by the review team, the FAC Manager agreed with the AR findings overall, but provided general comments to the findings. Upon review of the comments, there were no changes made to the noted deficiencies. A copy of the National Office response to the FAC Manager's comments is attached. The final ratings for the reviewed categories are as follows: Post RD Objections - 99%; Final Decisions - 96%; and Post FD Actions - 100%.

The FAC far exceeded the acceptable rating in each of the categories. However, it was noted that there was one area of concern with regard to the specific indicator findings for Item 5, Element 1, Indicator 5 – ensuring that the cover letter and Final Decision Introduction properly summarize what is being accepted or denied under Parts B and/or E.

On September 26, 2011, the FAC Manager submitted a corrective action plan (AR-10) for the identified indicator of concern under Item 5 – FAB Decisions. The AR-10 shows corrective actions to address the specific indicator concerns, which include discussions with staff and peer review of all cover letters and the introductory paragraphs of the Final Decisions to ensure proper summarization of the case under Part B and/or Part E. Overall, I find that the corrective action plan is appropriate. A copy of the AR-10 is attached.

In conclusion, I find that the FAC exceeded the acceptable rating in all categories and I commend the FAC Manager and the staff for a job well done. If you have any question or concerns regarding this memorandum or the attachments, please contact me at (202) 693-0081.

cc: Norman Prusa, Manager, Cleveland Final Adjudication Branch
Gary Steinberg, Acting Director, OWCP

Attachments: Accountability Review Findings (Ar-1)
Overall Summary Report
Full Indicator Summary Scoresheet Report
Indicator Remarks by Case
Case Comments
Memorandum to FAC Manager
Corrective Action Plan (AR-10)