

U.S. Department of Labor

Employment Standards Administration
Office of Workers' Compensation Programs
Division of Longshore and
Harbor Workers' Compensation
Washington, D.C. 20210



September 3, 2009

File Number:

INDUSTRY NOTICE No. 128 TO INSURANCE CARRIERS AND SELF-INSURED EMPLOYERS LONGSHORE AND HARBOR WORKERS' COMPENSATION ACT AND EXTENSIONS

SUBJECT: COMMUNICATION AND POINTS OF CONTACT

Current economic realities have caused corporate restructurings, downsizings, consolidations and office closings throughout the insurance and maritime industries. Each authorized carrier and self-insurer under the Longshore and Harbor Workers' Compensation Act and its extensions must keep both the OWCP/DLHWC National Office and the relevant District Offices informed of all such changes.

We believe that delays in communications, reporting, mailings, dispute resolutions, and filings have resulted because changes in corporate structure and claims management assignments have not been reported. When the Division of Longshore and Harbor Workers' Compensation receives inquiries about a claim from claimants, employers, health care providers, attorneys and others it is important that we are able to quickly include the proper insurance claims managers in the communications. When we issue industry notices and other communications, we want to ensure that you receive such mailing timely.

The DLHWC requests that you notify both the OWCP/DLHWC National Office and the relevant District Offices as soon as possible about:

- A name, phone number and email address for all matters relating to:
 - Compliance and regulatory matters; and
 - Claims management, both national (and regional if appropriate).
- All changes in corporate structure, such as mergers or acquisitions or the transfer of portfolios of claims. Reporting to your domiciliary regulator is not sufficient.
- All changes in claims handling assignments with as much advance warning as possible. Please provide contact

- details including the name and phone number of the adjuster in charge.

These steps will allow us to keep you timely informed of information, inquiries, reports and orders and will allow us to include you promptly in claim resolution efforts and other communications.

Please contact the DLHWC National Office for any questions about corporate matters and compliance, and your nearest District Director with any questions about claims management. The correct mailing addresses can be found on our website at <http://www.dol.gov/esa/owcp/dlhwc/lscontac.htm>.

If you have any questions relating to this notice, please contact John A. Chamberlain of this office on 202-693-0925 or Fax 202-693-1380. Thank you for your cooperation.



MICHAEL NISS
Director, Division of
Longshore and Harbor
Workers' Compensation