

**FY 2027**

**CONGRESSIONAL BUDGET JUSTIFICATION**

**WORKING CAPITAL FUND PROGRAMS**

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# WORKING CAPITAL FUND PROGRAMS

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# WORKING CAPITAL FUND PROGRAMS

## SUMMARY OF CHANGES

(Dollars in Thousands)

	FY 2026 Enacted	FY 2027 Request	Net Change
<b>Budget Authority</b>			
Intragovernmental Revolving	\$643,560	\$591,570	-\$51,990
Total	\$643,560	\$591,570	-\$51,990
<b>Full Time Equivalents</b>			
Intragovernmental Revolving	973	973	0
Total	973	973	0

### Explanation of Change

	FY 2026 Enacted		Trust Funds		Federal Funds		FY 2027 Total	
	FTE	Amount	FTE	Amount	FTE	Amount	FTE	Amount
<b>Increases:</b>								
<b>A. Built-Ins:</b>								
Total personnel compensation	973	\$143,822	0	\$0	0	\$0	0	\$0
Personnel benefits	0	\$58,643	0	\$0	0	\$0	0	\$0
Benefits for former personnel	0	\$471	0	\$0	0	\$0	0	\$0
Travel and transportation of persons	0	\$1,292	0	\$0	0	\$0	0	\$0
Communications, utilities, and miscellaneous charges	0	\$9	0	\$0	0	\$0	0	\$0
Rental payments to GSA	0	\$15,410	0	\$0	0	\$0	0	\$0
Communications, utilities, and misc.	0	\$19,939	0	\$0	0	\$0	0	\$0
Printing and reproduction	0	\$21	0	\$0	0	\$0	0	\$0
Advisory and assistance services	0	\$54,095	0	\$0	0	\$0	0	\$0
Other services from non-Federal sources	0	\$45,360	0	\$0	0	\$0	0	\$0
Other goods and svcs. from Fed. sources	0	\$11,807	0	\$0	0	\$0	0	\$0

## WORKING CAPITAL FUND PROGRAMS

Operation and maintenance of facilities	0	\$17,312	0	\$0	0	\$0	0	\$0
Medical Care	0	\$3,746	0	\$0	0	\$0	0	\$0
Operation and maint. of equipment	0	\$241,643	0	\$0	0	\$0	0	\$0
Supplies and materials	0	\$3,442	0	\$0	0	\$0	0	\$0
Equipment	0	\$26,398	0	\$0	0	\$0	0	\$0
Federal Employees' Compensation Act	0	\$150	0	\$0	0	-\$110	0	-\$110
<b>Built-Ins Subtotal</b>	<b>+973</b>	<b>+\$643,560</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>-\$110</b>	<b>0</b>	<b>-\$110</b>
<b>B. Programs:</b>								
<b>Programs Subtotal</b>			<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>
<b>Total Increase</b>	<b>+973</b>	<b>+\$643,560</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>-\$110</b>	<b>0</b>	<b>-\$110</b>
<b>Decreases:</b>								
<b>A. Built-Ins:</b>								
<b>Built-Ins Subtotal</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>
<b>B. Programs:</b>								
Administrative Services Reduction			0	\$0	0	-\$51,880	0	-\$51,880
<b>Programs Subtotal</b>			<b>0</b>	<b>\$0</b>	<b>0</b>	<b>-\$51,880</b>	<b>0</b>	<b>-\$51,880</b>
<b>Total Decrease</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>-\$51,880</b>	<b>0</b>	<b>-\$51,880</b>
<b>Total Change</b>	<b>+973</b>	<b>+\$643,560</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>-\$51,990</b>	<b>0</b>	<b>-\$51,990</b>

# WORKING CAPITAL FUND PROGRAMS

## SUMMARY BUDGET AUTHORITY AND FTE BY ACTIVITY

(Dollars in Thousands)

	FY 2025 Enacted		FY 2026 Enacted		FY 2027 Request		Diff. FY 2027 Request / FY 2026 Enacted	
	FTE	Amount	FTE	Amount	FTE	Amount	FTE	Amount
<b>Financial and Administrative Services</b>	<b>380</b>	<b>\$220,009</b>	<b>315</b>	<b>\$158,649</b>	<b>315</b>	<b>\$145,832</b>	<b>0</b>	<b>-\$12,817</b>
Intragovernmental Revolving	380	\$220,009	315	\$158,649	315	\$145,832	0	-\$12,817
<b>Field Services</b>	<b>96</b>	<b>\$23,831</b>	<b>78</b>	<b>\$20,374</b>	<b>78</b>	<b>\$18,728</b>	<b>0</b>	<b>-\$1,646</b>
Intragovernmental Revolving	96	\$23,831	78	\$20,374	78	\$18,728	0	-\$1,646
<b>Human Resources Services</b>	<b>295</b>	<b>\$74,979</b>	<b>243</b>	<b>\$65,499</b>	<b>243</b>	<b>\$60,208</b>	<b>0</b>	<b>-\$5,291</b>
Intragovernmental Revolving	295	\$74,979	243	\$65,499	243	\$60,208	0	-\$5,291
<b>IT Operations</b>	<b>245</b>	<b>\$282,246</b>	<b>191</b>	<b>\$221,924</b>	<b>191</b>	<b>\$203,996</b>	<b>0</b>	<b>-\$17,928</b>
Intragovernmental Revolving	245	\$282,246	191	\$221,924	191	\$203,996	0	-\$17,928
<b>Agency Applications</b>	<b>163</b>	<b>\$248,200</b>	<b>146</b>	<b>\$177,114</b>	<b>146</b>	<b>\$162,806</b>	<b>0</b>	<b>-\$14,308</b>
Intragovernmental Revolving	163	\$248,200	146	\$177,114	146	\$162,806	0	-\$14,308
<b>Total</b>	<b>1,179</b>	<b>\$849,265</b>	<b>973</b>	<b>\$643,560</b>	<b>973</b>	<b>\$591,570</b>	<b>0</b>	<b>-\$51,990</b>
<b>Intragovernmental Revolving</b>	<b>1,179</b>	<b>\$849,265</b>	<b>973</b>	<b>\$643,560</b>	<b>973</b>	<b>\$591,570</b>	<b>0</b>	<b>-\$51,990</b>

NOTE: FY 2025 reflects actual FTE.

# WORKING CAPITAL FUND PROGRAMS

## BUDGET AUTHORITY BY OBJECT CLASS

(Dollars in Thousands)

	FY 2025 Enacted	FY 2026 Enacted	FY 2027 Request	Diff. FY 2027 Request / FY 2026 Enacted
11.1 Full-time permanent	157,861	138,861	138,861	0
11.3 Other than full-time permanent	1,860	0	0	0
11.5 Other personnel compensation	1,961	4,961	4,961	0
12.1 Personnel Benefits	52,289	58,643	58,643	0
12.1 FECA	0	150	40	-110
13.0 Benefits for former personnel	471	471	471	0
21.0 Travel and transportation of persons	1,292	1,292	1,292	0
23.0 Rent, Communications, and Utilities	9	9	9	0
23.1 Rental payments to GSA	15,802	15,410	15,410	0
23.3 Communications, utilities, and misc.	19,939	19,939	19,939	0
24.0 Printing and reproduction	21	21	21	0
25.1 Advisory and assistance services	75,675	54,095	39,742	-14,353
25.2 Other services from non-Federal sources	59,656	45,360	45,360	0
25.3 Other goods and svcs. from Fed. sources	11,807	11,807	6,516	-5,291
25.4 Operation and maintenance of facilities	39,462	17,312	17,312	0
25.6 Medical Care	3,746	3,746	3,746	0
25.7 Operation and maint. of equipment	377,574	241,643	209,407	-32,236
26.0 Supplies and materials	3,442	3,442	3,442	0
31.0 Equipment	26,398	26,398	26,398	0
<b>Total</b>	<b>849,265</b>	<b>643,560</b>	<b>591,570</b>	<b>-51,990</b>

# WORKING CAPITAL FUND PROGRAMS

## AUTHORIZING STATUTES

<b>Legislation</b>	<b>Statute No./ US Code</b>	<b>Expiration Date</b>
Working capital fund; establishment; availability; capitalization; reimbursement	29 U.S. Code § 563	N/A

# WORKING CAPITAL FUND PROGRAMS

## OVERVIEW

The Working Capital Fund (WCF) was established by Public Law 85-67 and amended by Public Laws 86-703, 91-204, 115-245 and 117-103 to provide authority, without fiscal year limitation, for expenses necessary for the maintenance and operating of a comprehensive program of centralized services. The WCF is reimbursed in advance from funds available to DOL customer agencies. The Departmental components include in their budget requests an amount required to finance the WCF, which covers the services obtained from organizations financed through the WCF.

Some of the critical administrative functions that are currently financed through the WCF are the Department's information technology (IT); human resources services; procurement; financial operations; space management; worker safety and health; and records management.

The WCF is a key tool that DOL uses to advance the President's Management Agenda:

- Shrink the Government and Eliminate Waste;
- Ensure Accountability for Americans; and
- Deliver results, Buy American.

The WCF provides funding for the Office of the Assistant Secretary for Administration and Management (OASAM), the Office of the Chief Financial Officer (OCFO), the Office of Public Affairs (OPA), and the Office of the Secretary's (OSEC) management and Executive Secretariat activities.

In FY 2027, DOL proposes to modify WCF authorities through a new General Provision to create a multi-year funding mechanism for space projects. This proposal would enable DOL to fulfil the Administration's priority goal to optimize federal real estate. Agencies currently pay directly for space projects out of their own appropriations, which in many cases are single-year monies. Space projects, however, typically involve multiple agencies, phases (e.g., design, construction, move and disposal) and take place over multiple fiscal years. When multiple agencies are participating in a project, one agency's funding issues can potentially derail a project that is in the best interest of DOL's space optimization and would provide outyear savings. In addition, relying on single-year appropriations makes funding long-term projects difficult, as funding is unpredictable and any surpluses that emerge from salaries and benefits savings or delays in other projects cannot be repurposed at the end of the year to space projects due to timing constraints. DOL needs reliable, multiyear funding to initiate and maintain cost-effective office space project progress from planning and design, to agency occupancy. The WCF is the best vehicle for this approach, as it is already authorized for centralized administrative services and has no-year authority.

# FINANCIAL AND ADMINISTRATIVE SERVICES

## BUDGET AUTHORITY BEFORE THE COMMITTEE

(Dollars in Thousands)

	FY 2025 Enacted	FY 2026 Enacted	FY 2027 Request	Diff. FY 2027 Request / FY 2026 Enacted
<b>Activity Appropriation</b>	<b>220,009</b>	<b>158,649</b>	<b>145,832</b>	<b>-12,817</b>
FTE	380	315	315	0

NOTE: FY 2025 reflects actual FTE.

### **Introduction**

The Financial and Administrative Services (FAS) activity in the Working Capital Fund (WCF) provides a program of centralized services for the Department of Labor.

### **Office of the Assistant Secretary for Administration and Management**

The Office of the Assistant Secretary for Administration and Management (OASAM) provides the infrastructure and support that enables DOL agencies to perform the Department’s mission. Within this budget activity, OASAM administers DOL human resources, business operations, procurement and acquisition, security and emergency management, and many other administrative functions. OASAM achieves its mission through service centers that are functionally organized and include: the Office of the Senior Procurement Executive, the Business Operations Center, the Security Center, the Emergency Management Center, the Reasonable Accommodations Program, and, the Departmental Budget Center. Funding for the Office of Human Resources, Office of the Chief Information Officer, and Office of Field Operations is provided in other activities in the WCF budget.

### *Office of the Senior Procurement Executive*

The Office of the Senior Procurement Executive (OSPE) is the Department’s shared services provider for procurement and contracting services, including oversight and management of the Department’s acquisition system, policy and project management, cost/price determination, small and disadvantaged business utilization, and suspension and debarment. OSPE provides value-oriented acquisition and contracting operational support to DOL agencies and delivers consistent, high-quality, enterprise-wide procurement services to enable DOL’s diverse missions.

### *Business Operations Center*

The Business Operations Center (BOC) provides leadership and support services in employee safety and occupational health, workers' compensation services, mail management, Frances Perkins Building (FPB) facilities services, real property and personal property management,

## FINANCIAL AND ADMINISTRATIVE SERVICES

fleet, and library and information services. BOC provides support to the Department's Senior Real Property Officer and Designated Agency Safety and Health Official.

### *Security Center*

The Security Center (SC) provides leadership on all matters relating to physical and national security and is the shared services provider for personnel security and suitability for DOL. The SC is responsible for vetting DOL candidates for initial and continued vetting in adherence to fitness, suitability and security guidelines; managing the insider threat detection program; Personal Identity Verification (PIV) credentialing; securing the FPB, inclusive of managing its Occupant Emergency Plan (OEP) Program; managing the National Security Program; and, providing guidance to DOL components on all disciplines of security.

### *Reasonable Accommodation Program*

The Department's Reasonable Accommodation (RA) program and the Centralized Accommodation Fund (CAF) are also funded under the WCF. Specifically, the program provides guidance and facilitates the provision of reasonable accommodations for employees of, and applicants to DOL who have disabilities or pregnancy-related medical conditions. By doing so, the reasonable accommodation program supports the Department's commitment to persons with disabilities to create and maintain a work environment where all employees can reach their potential and maximize their contributions. Additionally, the RA program and CAF specifically serve to facilitate the Department's compliance with equal employment opportunity law by working to ensure that qualified employees are effectively accommodated.

### *Departmental Budget Center*

The Departmental Budget Center provides WCF management support, including planning and execution oversight.

### *Emergency Management Center*

The Emergency Management Center (EMC) is responsible for implementing the Department's emergency management programs. The EMC ensures the safety and security of DOL personnel and the integrity of the DOL's National, Agency, and Regional office continuity plans. The EMC establishes the National Office (NO) operational framework and the infrastructure necessary for the Department to manage and fulfill its interagency responsibilities under the National Response Framework (NRF).

### Office of the Chief Financial Officer

The Office of the Chief Financial Officer (OCFO) ensures DOL compliance with the Chief Financial Officers (CFO) Act and other legislative and regulatory mandates. Accordingly, OCFO directs the financial management system, ensures high standards of fiscal integrity, focuses on risk management, and leads the Department's efforts on the annual financial external audit and Agency Financial Report. OCFO leads efforts to examine, identify, and implement administrative cost reduction initiatives and improve efficiencies across DOL. OCFO also manages e-Travel, an end-to-end travel management solution that allows for a more efficient and streamlined approach to travel management operations; the financial execution of the Working Capital Fund; and, leads the effort to enact all travel-related and financial Executive Orders.

## FINANCIAL AND ADMINISTRATIVE SERVICES

### Office of Public Affairs

OPA directs and coordinates communication activities which inform the public about the mission and work of the Department. OPA serves as the first point of contact for news media inquiries, the clearance, and dissemination point for public-facing materials, and the development and maintenance of the Department's web-based, audiovisual and contact center (telephone and email) communications. OPA ensures consistent messaging across DOL and alignment with Administration goals. OPA supports Departmental priorities through communication with all external and internal stakeholders.

### Office of the Secretary

FAS is also used to provide funding for the operational activities of the Office of the Secretary, including the Executive Secretariat and management support.

### **FY 2027**

In FY 2027, \$145,832,000 will be provided for FAS activities, supporting 315 FTE. In FY 2027, FAS-funded activities will support the President's Management Agenda and Shrink the Government and Eliminate Waste; Ensure Accountability for Americans; and Deliver results, Buy American.

### **FY 2026**

In FY 2026, \$158,649,000 will be provided for FAS activities, supporting 315 FTE. In FY 2026, FAS-funded activities will support the President's Management Agenda through strengthening financial management and internal controls; providing timely and accurate information to the public; optimizing Federal real estate; ensuring contracts and grants go only to high-performing recipients; and efficiently deploying the buy power of the Federal government and buying American, among other activities. During FY 2026, OCFO will realign activities related to financial reporting previously funded in the DM appropriation to the WCF. These activities are enterprise-level shared services and should be funded through the WCF.

### **FY 2025**

In FY 2025, \$220,009,000 was provided for FAS activities, supporting 381 FTE. DOL optimized the Department's space and workforce levels by leveraging technology, making strategic investments, and identifying solutions to customer needs.

## FINANCIAL AND ADMINISTRATIVE SERVICES

<b>WORKLOAD AND PERFORMANCE SUMMARY</b>					
		<b>FY 2025 Enacted</b>		<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>
		<b>Target</b>	<b>Result</b>	<b>Target</b>	<b>Target</b>
<b>Financial and Administrative Services</b>					
OASAM- WCF-SC- 01S-DOL	Average number of days to submit a background security investigation request to DOD	10	8	14	14
OASAM- WCF-SC- 02S-DOL	Percentage of quality e-APP submissions sent to DoD from DPSS	96%	99%	96%	96%
OASAM- WCF-SC- 03S-DOL	Average number of days to adjudicate a background investigation for suitability	45	9	20	20
OASAM- WCF-SC- 04S-DOL	Average number of days to adjudicate a background investigation for national security	15	124	15	20
OPA-WCF-3	Trouble Tickets resolved on First Contact with the customer	80.00%	95.45%	80.00%	80.00%
OPA-WCF-4	Average Speed of Response (seconds)	30	8	30	30
OASAM- WCF-OSPE- 04	Percent of contracts awarded to small businesses (SB)	37.90%	43.96%	37.68%	TBD
OASAM- WCF-OSPE- 18	Cumulative percent of addressable spend through Best In Class solutions	15.10%	19.00%	TBD	TBD

## FINANCIAL AND ADMINISTRATIVE SERVICES

<b>WORKLOAD AND PERFORMANCE SUMMARY</b>					
		<b>FY 2025 Enacted</b>		<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>
		<b>Target</b>	<b>Result</b>	<b>Target</b>	<b>Target</b>
OASAM- WCF-OSPE- 19	Category Management: Cumulative percent of common spend that is under management, aligned to category management principles	65.00%	84.00%	TBD	TBD
OASAM- WCF-BOC- 03	DOL total injury and illness case rate	1.15	0.94	1.15	1.15
OASAM- WCF-BOC- 06	Timely filing of wage-loss claims (form CA-7)	95.00%	100.00%	95.00%	95.00%
<b>Office of the Chief Financial Officer (OCFO)</b>					
1.1.5	Percent of discretionary appropriations returned to Treasury	1.8%	2.8%	1.8%	1.8%
1.1.6	Percentage of payments made without incurring prompt payment interest	95.00%	99.51%	95.00%	95.00%
1.1.11	Percent of buy/sell transactions processed in G-invoicing	--	--	90	90
1.1.12	Number of new Notice of Findings and Recommendations (NFRs)	--	--	4	TBD
1.1.10	Percentage of agency payments made electronically	--	--	95%	96%

Legend: (r) Revised (e) Estimate (base) Baseline -- Not Applicable TBD - To Be Determined [p] - Projection

# FINANCIAL AND ADMINISTRATIVE SERVICES

## Workload and Performance Narrative

### Office of the Chief Financial Officer (OCFO)

OCFO is committed to strengthening financial management and internal controls, with an emphasis on payment integrity. To support this goal, OCFO will expand the Department of Labor's adoption of Treasury's Quality Service Management Office solutions and ensure the prompt implementation of Treasury initiatives and directives. Additionally, OCFO aims to streamline existing processes to improve the efficiency and quality of DOL's financial reporting and operations.

In FYs 2026 and 2027, OCFO will continue to ensure that at least 95 percent of payments made on time, avoiding prompt payment interest. In FY 2026, OCFO began tracking the percentage of invoices paid electronically. In FY 2026, the target for the measure was 95 percent; in FY 2027, the target will be 96 percent. Throughout FYs 2026 and 2027, OCFO will work to eliminate any material weaknesses identified in the FY 2025 and FY 2026 audits. To monitor spending efficiency, OCFO tracks the percentage of discretionary appropriations that are canceled after the five-year obligation period ends. This metric reflects the share of appropriated funds that were not obligated or disbursed to support DOL's mission. The target for funds returned to the Treasury is set at 1.80 percent for both FYs 2026 and FY 2027.

OCFO baselined the following measure in FY 2026: "Percent of buy/sell transactions processed in G-Invoicing". G-Invoicing is a web-based application to improve the quality and reliability of inter-governmental transactions (IGT) buy/sell data. It is a government-wide initiative managed by the U.S. Department of Treasury. The target for this measure is 90 percent for both FYs 2026 and 2027. In FY 2026, OCFO began tracking the following measure: number of new Notice of Findings and Recommendations (NFRs), and set the target at 4. In FY 2027, the target is to be determined; however, OCFO will continue to work with all DOL agencies on their corrective action plans to resolve prior year findings and provide guidance and technical assistance on current testing to mitigate any future findings.

### Office of Public Affairs (OPA)

OPA will continue to lead in providing timely and accurate information to the public, which includes responding to contact center calls in a timely manner and striving to resolve trouble tickets on first contact. In FY 2025, OPA resolved 95.45 percent of tickets on first contact. OPA targets a steady-state service level rate of 80 percent in FYs 2026 and 2027. In FY 2025, the average speed of response was 8 seconds. In FYs 2026 and 2027, OPA targets a 30 second average response time for calls.

### Office of the Assistant Secretary for Administration and Management (OASAM)

#### *Office of the Senior Procurement Executive (OSPE)*

OSPE continues to work with agencies across the Department to ensure that contract actions are awarded in a timely manner. Currently, OSPE supports DOL's multiple program activities by

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procuring needed goods and services, and by promoting the strategically sourced Category Management solutions. Category Management facilitates smart decision-making to buy similar goods and services through best value solutions. For FY 2025, DOL exceeded OMB's established goal for cumulative percent of addressable spend through Best-in-Class solutions with a result of 19.0%. In FY 2025, DOL achieved a result of 84.0% (compared to a target of 68.0%) for cumulative percent of common spend that is under management, aligned to category management principles. In FY 2025, OSPE exceeded all areas of its small business goals: 43.96% of contracts were awarded to small businesses (SB); 31.02% of contracts were awarded to small and disadvantaged businesses (SDB); 7.20% of contracts were awarded to small woman-owned small businesses (WOSB); 6.37% of contracts were awarded to service disabled veteran owned small businesses (SDVOSB) at 6.37%; and, 13.59% of contracts were awarded to HUBZone. The Small Business Administration has established DOL's small business goals for FY 2026: 37.68% for small business; 5.0% for SDB; 5.0% for WOSB; 5.0% for SDVOSB; and 3.0% for HUBZone.

In July 2025, DOL received an "A" rating its FY 24 Small Business Procurement Scorecard, making it 16 years in the row that the Department has received a grade of "A or A+". DOL is also anticipated to receive another "A or A+" in FY 26.

### *Business Operations Center (BOC)*

BOC leads DOL's real property portfolio management, and safety and occupational health functions in addition to managing the operations and maintenance of the FPB under a delegation of authority from the General Services Administration. BOC also supports the Department's Senior Real Property Officer, and the Designated Agency Safety and Health Official. Through the management of the DOL occupational safety and health program and its workers compensation program, BOC strives to maintain a total injury case rate of 1.15 or less and to support the timely filing of 95 percent of wage-loss claims. In FY 2025, BOC was able to achieve a total injury case rate of 0.94 and timely filed 100 percent of wage-loss claims. In FYs 2026 and 2027, the center strives to achieve a total injury case rate of 1.15 and timely filing of 95 percent of wage-loss claims.

In FY 2025, BOC addressed the needs of staff returning to the office by refurbishing and re-issuing 70,800 square feet of vacant space in the FPB. Simultaneously, BOC continued reducing DOL's real estate footprint, releasing several national capital region General Services Administration (GSA) leased locations saving over 100,000 rentable square footage and approximately \$2 million in rent cost savings. These efforts supported mission-critical workforce needs and significantly advanced the government-wide goal of maximizing utilization and rightsizing the physical footprint, laying a crucial foundation for future cost avoidance. By the end of FY 2027, BOC, in partnership with OFO, hopes to reduce an additional 110,000 through regional and National Capital Region space consolidation efforts. In FY 2027, BOC will also continue adapting to Agency priorities and efficiently implement projects to right-size DOL's space footprint and ensure the health and safety of building occupants.

## FINANCIAL AND ADMINISTRATIVE SERVICES

### *Security Center (SC)*

Pursuant to Executive Order 13467, the SC is implementing Trusted Workforce (TW) 2.0, an initiative to reform the Government's vetting process for background investigations for national security, suitability, and fitness for employment. In FY 2025, SC continued efforts toward implementing TW 2.0 milestones. To support continuous vetting efforts, SC will continue to enhance its case management system, Upstart 2.0, to track vetting applications for Service Level.

In FY 2025, SC exceeded its target to submit a background investigation within 14 days as well as to adjudicate suitability cases with 45 days. In FYs 2026 and 2027, SC will maintain an average time of 14 days to submit a background investigation to the Defense Counterintelligence and Security Agency; ensure a 96 percent quality submission rate; and, ensure completed background investigations are adjudicated within mandated timeframes (i.e., 20 days for national security cases and 20 days for suitability cases). SC will also expand enrollments into the FBI's Rap Back and continuous vetting programs to new hires, the existing public trust and low risk populations. As a shared services provider, these SC efforts ensure DOL hires, maintains, and retains a safe and trusted workforce. Ensuring expedient preliminary risk assessments will also ensure the timely onboarding of personnel in compliance with Executive Order 14170.

### *Reasonable Accommodations Program*

Over the past few years, the Department worked to re-align and consolidate the RA program. This realignment created an integrated service that simplified the accommodation process for employees and resulted in greater case-processing efficiency. In FY 2025, to further streamline processes, an electronic accommodation tracking system that modernized how cases are tracked and managed throughout the RA process, was developed and implemented.

In FY 2026, the RA program will focus on maximizing customer service by improving timeliness. In FY 2026, the program will establish timeliness measures for its program and will start tracking and reporting progress against these measures in FY 2027. FY 2027 will serve as the baseline to establish targets for the newly created measures.

### Office of the Secretary

Within the Office of the Secretary, the Executive Secretariat will continue to oversee correspondence control and the Department's management support unit. The Executive Secretariat will provide and secure the appropriate clearance of decision memoranda and other documents requiring Secretarial or Deputy Secretarial signature and approval and assist the decision-making process by providing relevant policy and background information. Additionally, the Executive Secretariat's Agency Liaison Officers will cover assigned portfolios of Departmental agencies and assist in the processing and clearing of Executive correspondence. The Office of Management Support Services will provide customer service to the Office of the Secretary and Departmental agencies requiring access, events, logistics, and support.

# FINANCIAL AND ADMINISTRATIVE SERVICES

## BUDGET ACTIVITY BY OBJECT CLASS

(Dollars in Thousands)

	FY 2025 Enacted	FY 2026 Enacted	FY 2027 Request	Diff. FY 2027 Request / FY 2026 Enacted
11.1 Full-time permanent	52,329	34,329	34,329	0
11.3 Other than full-time permanent	1,860	0	0	0
11.5 Other personnel compensation	0	3,000	3,000	0
12.1 Personnel Benefits	17,627	24,627	24,627	0
12.1 FECA	0	150	40	-110
13.0 Benefits for former personnel	471	471	471	0
21.0 Travel and transportation of persons	3	3	3	0
23.0 Rent, Communications, and Utilities	9	9	9	0
23.1 Rental payments to GSA	8,918	8,918	8,918	0
23.3 Communications, utilities, and misc.	21	21	21	0
25.1 Advisory and assistance services	48,916	29,556	16,849	-12,707
25.2 Other services from non-Federal sources	44,414	34,274	34,274	0
25.4 Operation and maintenance of facilities	39,462	17,312	17,312	0
25.6 Medical Care	3,746	3,746	3,746	0
25.7 Operation and maint. of equipment	920	920	920	0
26.0 Supplies and materials	1,313	1,313	1,313	0
<b>Total</b>	<b>220,009</b>	<b>158,649</b>	<b>145,832</b>	<b>-12,817</b>

# FINANCIAL AND ADMINISTRATIVE SERVICES

## CHANGES IN FY 2027

(Dollars in Thousands)

### Activity Changes

#### Built-Ins

Federal Employees' Compensation Act	-\$110	
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<b>Built-Ins Subtotal</b>	<b>-\$110</b>	
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<b>Base</b>	<b>\$158,649</b>	<b>315</b>
Program Decreases	-\$12,707	0
<b>Net Program Subtotal</b>	<b>-\$12,707</b>	<b>0</b>
<b>Total Activity Appropriation</b>	<b>\$145,832</b>	<b>315</b>

	Amount	FTE
<b>Base</b>	<b>\$158,649</b>	<b>315</b>
<b>Program Increases</b>	<b>\$0</b>	<b>0</b>
<b>Program Decreases</b>	<b>-\$12,707</b>	<b>0</b>

# FIELD SERVICES

## BUDGET AUTHORITY BEFORE THE COMMITTEE

(Dollars in Thousands)

	FY 2025 Enacted	FY 2026 Enacted	FY 2027 Request	Diff. FY 2027 Request / FY 2026 Enacted
<b>Activity Appropriation</b>	<b>23,831</b>	<b>20,374</b>	<b>18,728</b>	<b>-1,646</b>
FTE	96	78	78	0

NOTE: FY 2025 reflects actual FTE.

### **Introduction**

The Field Services activity provides a broad range of management and administrative services that support DOL agencies successfully perform their missions, including administrative services; emergency management and physical security; financial services; safety and health services; and, space and facilities services outside the National Capital Region. DOL agencies rely on OASAM to serve as the focal point in their regional and field offices for administrative operations. OASAM also serves as a liaison in the major regional cities to other Departments. In addition to core responsibilities for emergency management, financial services, and safety and health, the Office of Field Operations (OFO) will focus on reducing and optimizing the Department’s space use through consolidation and co-location.

### **FY 2027**

In FY 2027, \$18,728,000 and 78 FTE for Field Services. OASAM will focus on the continued administration of field services while meeting unique customer needs across the country and across agencies. Major priorities for OASAM’s OFO include space optimization and utilization, maintaining a safe and secure workplace, and streamlining financial service delivery.

### **FY 2026**

In FY 2026, \$20,374,000 will be provided for Field Services activities, supporting 78 FTE. In FY 2026, OASAM will support the President’s Management Agenda through strengthening financial management and internal controls and optimizing Federal real estate, among other activities.

### **FY 2025**

In FY2025, the OFO optimized a \$23,831,000 budget to supports its mission. OFO drove significant operational improvements by modernizing LaborNet resources for an enhanced customer experience and ensuring timely processing of financial transactions and transit subsidy applications following the Return-to-Office initiative. The Safety, Health and Emergency Operation branch successfully reached target goals by translating incident trend data into active mitigation programs. Central to this year’s achievements, the OFO Space and Facilities team

## **FIELD SERVICES**

directly supported the President's Management Agenda by identifying and reducing underutilized office space; this included facilitating Return to Office seating for staff nationwide and leveraging the GSA Space Match program to maximize real estate efficiency across the Department's portfolio.

## FIELD SERVICES

<b>WORKLOAD AND PERFORMANCE SUMMARY</b>					
		<b>FY 2025 Enacted</b>		<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>
		<b>Target</b>	<b>Result</b>	<b>Target</b>	<b>Target</b>
<b>Field Services</b>					
OASAM- WCF-OFO- 01	Percentage of regional workplace inspections conducted or overseen	100.00%	100.00%	100.00%	100.00%
OASAM- WCF-OFO- 02	Percentage of initial Emergency Incident Reports filed within 24 hours of event	90.00%	97.60%	90.00%	90.00%
OASAM- WCF-OFO- 03	Percentage of payments made without incurring prompt payment interest.	95.00%	99.80%	95.00%	95.00%

Legend: (r) Revised (e) Estimate (base) Baseline -- Not Applicable TBD - To Be Determined [p] - Projection

## FIELD SERVICES

### Workload and Performance Narrative

In FY 2026, the OASAM Office of Field Operations will establish baseline measurements to systematically assess and enhance their accountability and customer service delivery. OFO remains committed to workplace safety and health; in FY 2025, OASAM conducted or oversaw 100% of 588 completed regional workplace inspections. OASAM has set a target 100% of regional workplace inspections conducted or overseen for FYs 2026 and 2027. OFO has also set a target of 90% for Emergency Incident Reports assigned to an Emergency Management Specialist within 24 hours of being reported.

The Space and Facilities measures also align with OFO's goal to conduct 60 site surveys of DOL regional/field offices in FY 2026. In FY 2024, OFO developed and launched a Department-wide Security Incident Reporting Tool that allows all employee to report security incidents for tracking and follow-up. In FY 2025, filed 97.6 percent of incident reports assigned to an Emergency Management Specialist within 24 hours of the initial report. In FYs 2026 and 2027, OCO has set the target for this measure at 90 percent to ensure serious security issues are addressed quickly by subject matter experts. In FY 2025, OASAM also made 99% of 1,478 payments without incurring prompt interest and will target 95% of payments without incurring interest in FYs 2026 and 2027.

# FIELD SERVICES

## BUDGET ACTIVITY BY OBJECT CLASS

(Dollars in Thousands)

	<b>FY 2025 Enacted</b>	<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>	<b>Diff. FY 2027 Request / FY 2026 Enacted</b>
11.1 Full-time permanent	11,737	10,737	10,737	0
11.5 Other personnel compensation	271	271	271	0
12.1 Personnel Benefits	3,934	3,288	3,288	0
21.0 Travel and transportation of persons	121	121	121	0
23.1 Rental payments to GSA	4,273	3,881	3,881	0
23.3 Communications, utilities, and misc.	237	237	237	0
24.0 Printing and reproduction	5	5	5	0
25.1 Advisory and assistance services	2,811	1,646	0	-1,646
25.2 Other services from non-Federal sources	254	0	0	0
25.7 Operation and maint. of equipment	61	61	61	0
26.0 Supplies and materials	92	92	92	0
31.0 Equipment	35	35	35	0
<b>Total</b>	<b>23,831</b>	<b>20,374</b>	<b>18,728</b>	<b>-1,646</b>

## CHANGES IN FY 2027

(Dollars in Thousands)

### Activity Changes

#### Built-Ins

#### Built-Ins Subtotal

\$0

#### Base

\$20,374

78

#### Program Decreases

-\$1,646

0

#### Net Program Subtotal

-\$1,646

0

#### Total Activity Appropriation

\$18,728

78

#### Amount

#### FTE

#### Base

\$20,374

78

#### Program Increases

\$0

0

#### Program Decreases

-\$1,646

0

# HUMAN RESOURCES SERVICES

## BUDGET AUTHORITY BEFORE THE COMMITTEE

(Dollars in Thousands)

	FY 2025 Enacted	FY 2026 Enacted	FY 2027 Request	Diff. FY 2027 Request / FY 2026 Enacted
<b>Activity Appropriation</b>	74,979	65,499	60,208	-5,291
FTE	295	243	243	0

NOTE: FY 2025 reflects actual FTE.

### **Introduction**

The Human Resources Services budget activity provides resources for the Office of Human Resources' (OHR) operational activities. OHR is the Department's human resources shared services provider and provides policy and guidance in such areas as staffing; classification and analysis; executive resources; employee and labor management relations; compensation and processing; retirement and benefits; management of human resource data; work-life and engagement; and workforce development. OHR oversees accountability reviews and implements accountability processes to improve efficiency, effectiveness, and compliance with laws and regulations and focuses on strategic human capital planning and developing and retaining a high-quality workforce that meets the mission requirements and program priorities of the Department.

OHR continually focuses on enhancing quality services aimed at improving workforce alignment; talent management and the customer experience, thereby allowing the agencies to focus on mission critical work by providing services in a streamlined, consistent, and efficient service delivery model to implement workforce strategies supporting all DOL's mission agencies. OHR provides policy, guidance, and operational support in such areas as recruitment, staffing, executive resources, compensation, separations, leave, hours of duty/work schedules, benefits, classification, position management, restructuring, workforce analytics, training and development, performance management, administrative and harassing conduct investigations, and employee and labor-management relations.

### **FY 2027**

In FY 2027, \$60,208,000 and 243 FTE is requested. At this request, OHR will be able to support the President's Management agenda and continue enhancing human resources quality of services aimed at improving workforce alignment and implementing agency priorities.

### **FY 2026**

In FY 2026, \$65,449,000 will be provided for HRS activities, supporting 243 FTE. In FY 2026, HRS-funded activities will support the President's Management Agenda through fostering a merit-based federal workforce.

## HUMAN RESOURCES SERVICES

### **FY 2025**

In FY 2025, \$74,979,00 was provided for OHR, supporting 295 FTE. At this funding level, OHR was able to perform its core functions while also enhancing the human resources quality of services aimed at improving workforce alignment. OHR also implemented agency priorities that supported workforce optimization and restructuring efforts which focused on the delivery of Departmental enterprise-wide HR applications.

## **HUMAN RESOURCES SERVICES**

### **Workload and Performance Narrative**

In FY 2025, OHR implemented an enhanced Time & Attendance system and an automated Performance Management System for all Department of Labor agencies/employees. In FYs 2026 and 2027, OHR will continue to realign human resources operations with the priorities of the administration including, but not limited to, ongoing workforce optimization efforts, execution of the Merit Hiring Plan, data reporting, and training and development to include employee-driven skills-based training for greater efficiency and accountability. To enhance their performance evaluation mechanisms, in FY 2026, OHR will work to develop standardized performance metrics and measures. These measures will be baselined in FY 2027.

# HUMAN RESOURCES SERVICES

## BUDGET ACTIVITY BY OBJECT CLASS

(Dollars in Thousands)

	<b>FY 2025 Enacted</b>	<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>	<b>Diff. FY 2027 Request / FY 2026 Enacted</b>
11.1 Full-time permanent	37,026	37,026	37,026	0
11.5 Other personnel compensation	383	383	383	0
12.1 Personnel Benefits	11,989	11,989	11,989	0
21.0 Travel and transportation of persons	568	568	568	0
23.1 Rental payments to GSA	394	394	394	0
23.3 Communications, utilities, and misc.	1,160	1,160	1,160	0
24.0 Printing and reproduction	6	6	6	0
25.1 Advisory and assistance services	8,304	2,726	2,726	0
25.2 Other services from non-Federal sources	5,351	1,449	1,449	0
25.3 Other goods and svcs. from Fed. sources	9,656	9,656	4,365	-5,291
26.0 Supplies and materials	102	102	102	0
31.0 Equipment	40	40	40	0
<b>Total</b>	<b>74,979</b>	<b>65,499</b>	<b>60,208</b>	<b>-5,291</b>

# HUMAN RESOURCES SERVICES

## CHANGES IN FY 2027

(Dollars in Thousands)

**Activity Changes**

<b>Built-Ins</b>		
<b>\$0</b>	<b>\$0</b>	
<b>Base</b>	<b>\$65,499</b>	<b>243</b>
Program Decreases	-\$5,291	0
<b>Net Program Subtotal</b>	<b>-\$5,291</b>	<b>0</b>
<b>Total Activity Appropriation</b>	<b>\$60,208</b>	<b>243</b>

	Amount	FTE
<b>Base</b>	<b>\$65,499</b>	<b>243</b>
<b>Program Increases</b>	<b>\$0</b>	<b>0</b>
<b>Program Decreases</b>	<b>-\$5,291</b>	<b>0</b>



# IT OPERATIONS

## BUDGET AUTHORITY BEFORE THE COMMITTEE

(Dollars in Thousands)

	FY 2025 Enacted	FY 2026 Enacted	FY 2027 Request	Diff. FY 2027 Request / FY 2026 Enacted
<b>Activity Appropriation</b>	<b>282,246</b>	<b>221,924</b>	<b>203,996</b>	<b>-17,928</b>
FTE	245	191	191	0

NOTE: FY 2025 reflects actual FTE.

### **Introduction**

The IT Operations is integral to advancing DOL’s mission by funding the IT infrastructure necessary for the Department to succeed, ranging from laptops, the centralized data center’s operations, network infrastructure, to agency computer systems. IT Operations supports essential services such as cloud computing, email, security operations, and Enterprise Help Desk support. This funding ensures comprehensive maintenance of enterprise applications and supports software licensing for tools like Microsoft and Adobe and covers staffing for DOL-wide IT services, distinct from agency-specific application staff, who are funded out of the Agency Applications budget activity.

DOL's commitment to delivering critical public services – such as wage protection, mine inspections, and workplace safety – is supported by managing millions of website visits for labor statistics, all safeguarded under an upgraded cybersecurity framework aimed at enhancing protection for the Department’s network, system, and data.

IT Operations also funds telecommunications activities, including the Department’s primary vehicle for telecommunications services, Enterprise Infrastructure Solutions (EIS) task orders, which support increased bandwidth at all DOL offices and enable DOL to explore forward-looking solutions such as wireless 5G and satellite connectivity for remote locations. The Department’s updated emergency notification system, which aims to improve reliability, accessibility, and communication across DOL facilities, is maintained through this budget. Funding under this budget activity also supports the modernized cloud-based Contact Center as a Service platform, which improves call routing, provides secure and scalable tools that integrate with enterprise collaboration platforms, and enables prompt public response capabilities for both remote and in-office staff.

DOL maintains secure, high-capacity networks that enable its agencies to deliver critical services. The adoption of a zero-trust solution, Zscaler, under the Trusted Internet Connections (TIC) 3.0 architecture, strengthens cybersecurity, enables secure remote access, and reduces reliance on legacy virtual private networks.

While separate WCF cost centers funded by agency appropriations are set aside by the agency to support mission IT application modernization as well as operations and maintenance, the IT

## IT OPERATIONS

Operations budget activity provides the necessary operations and maintenance resources to deliver DOL-wide IT services.

### **FY 2027**

In FY 2027, \$203,996,000 is provided for IT Operations activities, supporting 191 FTE. IT Operations will support the President's Management Agenda and continue to support the enterprise-wide shared services model by promoting a modern, secure, and innovative IT environment. IT Operations will also support the telecommunications services and IT personnel costs as described above. All these efforts aim to improve implementation and service delivery for the American workforce. IT Operations activities include:

- Providing ongoing and continuous infrastructure and operational support to the Department's technology needs.
- Continuing to implement zero-trust architecture. The majority of the development work will be funded from the IT Modernization appropriations and the Technology Modernization Fund award, but it will be maintained through the Working Capital Fund.
- Continuing the workstation refresh initiative. The refresh process is on a 5-year release cycle, and OCIO continues to stagger replacements to generate a cadence of displacing/refreshing one-fifth of DOL's hardware on an annual basis.
- Operating the modernized cloud-based Contact Center as a Service platform, which improves call routing, provides secure and scalable tools that integrate with enterprise collaboration platforms.
- Hosting and licensing the ServiceNow platform, which provides mission-critical functionality for employees to request, receive, and manage mission essential IT support services and to manage IT assets.
- Supporting the DevSecOps operations, which integrates cybersecurity practices into the software development lifecycle. The program supports over 50 applications and handles over 2,000 production deployments.
- Providing enterprise service desk support to DOL employees. Scored a 97.77% customer satisfaction rate based on almost 14,000 survey responses.
- Operating and enhancing the Enterprise Data Platform, DOL's data warehousing and analytics capability. The platform provides secure, flexible, enterprise-wide capability for ingesting, processing, analyzing, and presenting data generated across DOL agencies. Enhancements will improve data accessibility for decision-makers, enable better integration of data across organizational boundaries, support advanced analytics and artificial intelligence initiatives, and provide self-service analytics capabilities that drive evidence-based mission management.
- Complete Zscaler integration with CyberArk for admin access, which ensures that access is both identity-verified and privilege-controlled.
- Migrate CyberArk to the cloud, thereby strengthening DOL's security posture, enhancing resilience, and seamlessly integrating with cloud applications.
- Increase the total number of Login.gov production applications with single sign-on capabilities to 30.

## IT OPERATIONS

### FY 2026

In FY 2026, \$221,924,000 will be provided for IT Operations activities, supporting 191 FTE. In FY 2026, IT Operations-funded activities will support the President's Management Agenda by leveraging technology to deliver faster, more secure services.

### FY 2025

In FY2025, \$282,246,000 was provided for IT Operations activities, supporting 231 FTE.

IT Operations continued to support the Department's IT needs through an enterprise-wide shared services model by promoting a modern, secure, and innovative IT environment. Some operational enhancements accomplished were:

- Upgraded bandwidth for over 168 currently constrained DOL offices and upgraded Wi-Fi capabilities to Wi-Fi 6 in 17 offices. These infrastructure improvements provide more robust and reliable network connectivity that support enhanced collaboration tools, video conferencing, and data-intensive applications, enabling field staff to better serve workers and employers across the nation.
- Upgraded to the Windows 11 23H2 operating system which maintains DOL's security compliance posture while ensuring employees have access to the latest features and tools.
- Completed the transition to a standardized 64-bit configuration for Microsoft Office 365. The standardization reduces the number of workstation configurations requiring maintenance, improves application performance, and gains operational efficiencies while providing all DOL agencies with enhanced Office 365 capabilities.
- Resolved over 48,000 end-user break-fix issues through the Enterprise Service Desk (ESD), ensuring seamless operations and user productivity. Achieved a 97.8% customer satisfaction rate from ESD survey responses, which reflects the OCIO's commitment to service excellence.
- Achieved approximately \$2.7 million in annual savings achieved through strategic reductions in Network Services licensing and approximately \$1.2 million annual cost savings through enterprise software contract reductions.
- Optimized mobile services across the Department of Labor, eliminating 1,249 redundant lines and reducing annual costs. This initiative streamlined telecommunications, delivered measurable savings, and ensured resources are redirected to mission-critical priorities.
- Successfully migrated DOL's data center infrastructure, delivering a \$1.25 million impact through approximately \$250,000 savings in FY25 and \$1 million in annual recurring cost reductions. This initiative modernized hosting environments, improved system reliability, and aligned with federal cloud and optimization mandates—ensuring long-term operational efficiency and scalability.
- Consolidated multiple service desk operations into a single enterprise solution, achieving \$2.6 million in savings and a 34% cost reduction. This effort streamlined IT support, enhanced user experience, and improved service delivery across the Department, while reducing overhead and aligning with shared services best practices.
- Launched the Microsoft Teams Telephony Pilot to modernize voice communication across DOL, replacing legacy phone systems with a cloud-based solution. This initiative

## **IT OPERATIONS**

aligns with federal modernization and digital transformation goals by enhancing collaboration, reducing hardware dependency, and positioning the Department for future cost savings and operational flexibility.

## IT OPERATIONS

<b>WORKLOAD AND PERFORMANCE SUMMARY</b>					
		<b>FY 2025 Enacted</b>		<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>
		<b>Target</b>	<b>Result</b>	<b>Target</b>	<b>Target</b>
<b>Information Technology Services</b>					
OASAM- WCF-OCIO- 01S	Percentage of DOL-wide scheduled network availability	99.90	99.84	99.90	99.90
OASAM- WCF-OCIO- 66S	Percentage of Enterprise Service Desk (ESD) calls resolved during first contact	70.00%	79.20%	70.00%	70.00%
OASAM- WCF-OCIO- 01	Percentage of scheduled Office 365 suite availability	99.90	100.00	99.90	99.90
OASAM- OCIO-WCF- 02	Number of DOL applications with single sign-on capability	220	242	260	270

Legend: (r) Revised (e) Estimate (base) Baseline -- Not Applicable TBD - To Be Determined [p] - Projection

# IT OPERATIONS

## **Workload and Performance Narrative**

OCIO exceeded its DOL-wide scheduled network availability target of 99.90% in three of four quarters in FY 2025 for an annual average of 99.84%. OCIO is committed to maintaining uptime for network services at or above the 99.90% target in FY 2026 and 2027.

OCIO exceeded its DOL-wide scheduled Office 365 suite availability target with 100.00% uptime in FY 2025 and will continue to maintain uptime for these services at or above 99.90% in FY 2026 and FY 2027.

In FY 2025, 79.20 percent of Enterprise Service Desk calls were resolved during first contact and has set of 70% for FYs 2026 and 2027.

The Department surpassed its FY 2025 target of 220 DOL applications with single sign-on capability with a result of 242 applications. DOL will target 260 applications in FY 2026 and 270 applications in FY 2027 to further improve our cybersecurity posture.

# IT OPERATIONS

## BUDGET ACTIVITY BY OBJECT CLASS

(Dollars in Thousands)

	<b>FY 2025 Enacted</b>	<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>	<b>Diff. FY 2027 Request / FY 2026 Enacted</b>
11.1 Full-time permanent	34,371	34,371	34,371	0
11.5 Other personnel compensation	647	647	647	0
12.1 Personnel Benefits	11,376	11,376	11,376	0
21.0 Travel and transportation of persons	340	340	340	0
23.1 Rental payments to GSA	2,217	2,217	2,217	0
23.3 Communications, utilities, and misc.	18,521	18,521	18,521	0
24.0 Printing and reproduction	10	10	10	0
25.1 Advisory and assistance services	11,303	15,826	15,826	0
25.2 Other services from non-Federal sources	9,132	9,132	9,132	0
25.3 Other goods and svcs. from Fed. sources	2,151	2,151	2,151	0
25.7 Operation and maint. of equipment	164,098	99,253	81,325	-17,928
26.0 Supplies and materials	1,757	1,757	1,757	0
31.0 Equipment	26,323	26,323	26,323	0
<b>Total</b>	<b>282,246</b>	<b>221,924</b>	<b>203,996</b>	<b>-17,928</b>

# IT OPERATIONS

## CHANGES IN FY 2027

(Dollars in Thousands)

### Activity Changes

#### Built-Ins

**Built-Ins Subtotal**

**\$0**

#### Base

**\$221,924**

**191**

Program Decreases

-\$17,928

0

**Net Program Subtotal**

**-\$17,928**

**0**

**Total Activity Appropriation**

**\$203,996**

**191**

**Amount**

**FTE**

#### Base

**\$221,924**

**191**

Program Increases

**\$0**

**0**

Program Decreases

-\$17,928

0

# AGENCY APPLICATIONS

## BUDGET AUTHORITY BEFORE THE COMMITTEE

(Dollars in Thousands)

	<b>FY 2025 Enacted</b>	<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>	<b>Diff. FY 2027 Request / FY 2026 Enacted</b>
<b>Activity Appropriation</b>	<b>248,200</b>	<b>177,114</b>	<b>162,806</b>	<b>-14,308</b>
FTE	163	146	146	0

NOTE: FY 2025 reflects actual FTE.

### **Introduction**

Agency Applications provides resources for IT investments focused on programmatic operations and maintenance of approximately 185 major mission-critical applications, as well as modernization projects. IT investments in modern technology solutions benefit mission areas including mine safety, visa processing, and retirement benefits assurance and serve the American public.

This budget covers all operational aspects including cloud hosting, software, contract labor, and data services for these applications. Agencies also use these funds to modernize legacy systems, many of which have customized but outdated applications. Upgrades aim to reduce costs and security risks and improve system efficiency and user experience. Modernization strengthens DOL's security posture through improved access controls and real-time cyber threat monitoring.

DOL established a centralized IT platform, which enhances scalability, reliability, and innovative development, while facilitating data sharing and component re-use and supporting technologies like artificial intelligence and cloud computing. Standardized IT processes across agencies foster efficient operations and optimize user experience. This cloud-based platform has helped DOL consolidate resources, eliminate redundancies, accelerate modernization, and enhance security.

### **FY 2027**

In FY 2027, \$162,806,000 was provided for Agency Applications, supporting 146 FTE.

The Department will continue to provide all operations and maintenance activities for agency-specific applications including but not limited to cloud hosting, software, contract labor support, and data services if applicable.

DOL has prioritized modernization activities and is focused on consolidating, integrating, updating and enhancing the security of DOL's IT, including legacy systems and applications; building cloud-based and mobile capabilities; and implementing a DOL-

## AGENCY APPLICATIONS

wide data strategy and analytics program. The consolidation of duplicative systems, particularly in case management and data analytics, will lead to efficiencies in operations and maintenance (O&M) costs.

Modernizing the Agency's aging technology is critical to DOL's success and a key factor in mitigating risk across the agency. Continuing with the current outdated legacy systems and business processes not only hinders progress but also becomes increasingly costly. Therefore, investments in modernization are mission critical. System inefficiencies cost enforcement staff critical hours of time in the near-term, and in the long-term, may limit the agency's ability to effectively carry out the mission.

Funding priorities are dictated by agency mission needs.

### **FY 2026**

In FY 2026, \$177,114,000 will be provided for Agency Applications activities, supporting 146 FTE. In FY 2026, these activities will support the President's Management Agenda through leveraging technology to deliver faster, more secure services.

### **FY 2025**

In FY 2025, \$248,200,000 was provided for Agency Applications, supporting 177 FTE. The Department continued to focus on high-priority activities such as expanding IT functionality for systems enabling mission critical activities around process automation, telecommunications, and expanding web service offerings which to help assure compliance with arising legislative needs as well as propelling DOL forward in its ability to serve the American workers. Modernizing legacy systems and adopting innovative technologies will enable agencies within the Department to perform faster, more accurate analysis, broaden access to services, and leverage data-driven insights to inform decision-making.

Funding priorities are dictated by agency mission needs; notable agency-driven efforts included but are not limited to the items below.

- Released the EBSA Retirement Savings Lost and Found portal ahead of the SECURE 2.0 Act deadline. The portal helps workers find and reclaim retirement benefits they have earned by providing a centralized, secure tool. There have been 193,000 portal logins and almost 60,000 search results returned since release. DOL was able to accomplish this due to the help of a Technology Modernization Fund (TMF) award.
- Deployed the first phase of the Unemployment Insurance Reporting System (UIRS), a new, cloud-based system to replace the legacy Unemployment Insurance Database Management System (UIDBMS). The modernization moves critical UI data collection and reporting capabilities to the cloud, improving data accessibility and analytical capabilities for state workforce agencies and federal oversight.

## AGENCY APPLICATIONS

- Launched WHD's Prevailing Wage Rate System (PWRS) as part of the wage determination modernization. PWRS introduced advanced capabilities including survey management, automated form intake and processing, and a Davis-Bacon Act calculation engine. This modernization streamlines operations by automating data collection and calculations, reducing manual effort, improving accuracy, and enabling real-time monitoring. These enhancements not only strengthen compliance with statutory requirements but also provide data-driven insights for oversight and resource planning, ensuring the Department can meet evolving labor standards efficiently and effectively.
- Completed the MSHA Inspection Inquiry System (IIS), which streamlines data reporting by integrating multiple legacy databases and improves field access to safety data. IIS enhances operational efficiency, improves data accessibility, and enables better-informed inspections to support miner safety.
- Deployed the budget formulation module of the Blueprint system, the Department's replacement of the legacy budget and performance system. Blueprint generates significant efficiency gains and time savings for both the Departmental Budget Center and its customer agencies, directly advancing the Administration's goal of eliminating waste and improving government efficiency.

## AGENCY APPLICATIONS

<b>WORKLOAD AND PERFORMANCE SUMMARY</b>				
	<b>FY 2025 Enacted</b>		<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>
	<b>Target</b>	<b>Result</b>	<b>Target</b>	<b>Target</b>
<b>Agency Applications</b>				
OASAM- Average percentage of availability for identified agency applications WCF-OCIO- 52s	99.50	99.90	99.50	99.50

Legend: (r) Revised (e) Estimate (base) Baseline -- Not Applicable TBD - To Be Determined [p] - Projection

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### **Workload and Performance Narrative**

OCIO monitors the performance of agency applications based on the average percentage of availability for identified agency applications, which measures the amount of time essential mission applications are up and running to facilitate the mission critical work of DOL subagencies. In FY 2025, mission application availability was maintained well above the target of 99.50% at an average of 99.91%. Targets for FY 2026 and FY 2027 remain at 99.500%.

In FY 2025, OCIO reviewed and assessed its performance measures and determined that it will no longer track the average time (in hours) to triage emergency events for identified agency applications. The FY 2025 result through the second quarter was under 10 minutes (0.157 hours), significantly under the target of 1 hour.

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## BUDGET ACTIVITY BY OBJECT CLASS

(Dollars in Thousands)

	<b>FY 2025 Enacted</b>	<b>FY 2026 Enacted</b>	<b>FY 2027 Request</b>	<b>Diff. FY 2027 Request / FY 2026 Enacted</b>
11.1 Full-time permanent	22,398	22,398	22,398	0
11.5 Other personnel compensation	660	660	660	0
12.1 Personnel Benefits	7,363	7,363	7,363	0
21.0 Travel and transportation of persons	260	260	260	0
25.1 Advisory and assistance services	4,341	4,341	4,341	0
25.2 Other services from non-Federal sources	505	505	505	0
25.7 Operation and maint. of equipment	212,495	141,409	127,101	-14,308
26.0 Supplies and materials	178	178	178	0
<b>Total</b>	<b>248,200</b>	<b>177,114</b>	<b>162,806</b>	<b>-14,308</b>

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### Congressional Notifications for WCF Expired Funds Transfer

The transfer authority provided to the Department in the Department of Defense and Labor, Health and Human Services, and Education Appropriations Act, 2019 (P.L. 115 245) and expanded in the Consolidated Appropriations Act, 2022 (P.L. 117-103) has enabled the Department to make significant progress in modernizing legacy IT systems. The Department will continue to use the “Expired Funds” transfer authority to improve the delivery of services for American workers. The Department uses these funds to modernize a host of legacy agency applications, including enterprise applications. Many of DOL’s systems and applications are outdated and cumbersome. These legacy applications are costly to maintain, inefficient for both Federal staff and citizens to use, and are less secure than modernized alternatives. This authority enables DOL to modernize systems to ease citizen access to DOL services, mitigate security issues due to legacy technologies, and reduce the increasing costs of supporting incompatible and obsolete technologies. Each effort will improve reliability and accessibility for citizens to the Department's programs for employment, worker safety and health, and benefits.

Using Expired Funds to modernize the Department’s infrastructure and invest in systems and services that bring value to the Department as a whole not only bolsters DOL’s overall security posture to mitigate risk across the Department but also is critical to DOL’s success in delivering needed shared capabilities to all of its agencies. In utilizing the Expired Funds authority to its full potential, DOL will lessen the need for its agencies to reprioritize mission critical program funds to bring critically needed operational enhancements and federal oversight to the Department.

DOL has successfully used Expired Funds to develop a modern case management system, Wage Integrated System for Enforcement, for Wage and Hour Division (WHD) which replaces four existing legacy applications. The system optimizes enforcement and financial processes in one streamlined platform that integrates with Treasury for payment automation, improving WHD's ability to recover back wages for vulnerable workers while reducing processing time and administrative burden. DOL also completed integration of Pay.gov with H-2A invoice payments through the Employment and Training Administration’s Foreign Labor Application Gateway, which streamlines payment processing for temporary agricultural worker certifications, reducing process time and improving service delivery for employers while ensuring proper fee collection and accountability. The Department successfully completed the transition from its legacy Interactive Voice Response system to the Genesys Cloud Contact Center as a Service platform. This enterprise-wide project migrated 3,355 users and office accounts across 20 agency groups. The modernization was completed on schedule and under budget, achieving nearly \$3 million in cost savings through efficient resource management, reclaimed labor hours, and elimination of future licensing and support costs. This transition enhances DOL's customer service infrastructure, supporting the Department's commitment to cloud modernization, cost efficiency, and improved customer experience for millions of Americans seeking unemployment benefits, workplace safety information, and other critical services.

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### Planned Transfer in FY 2027

In FY 2027, the Department will transfer up to \$36,000,000 of expired unobligated balances. Below is the list of accounts that the Department estimates will be able to transfer expired unobligated balances into the WCF. Final transfer amounts will be adjusted based on amounts available in these and other eligible appropriations. DOL will continue to modernize the highest priority legacy systems which will help the customer experience and gain efficiencies for American workers and the public.

Account	Estimate (\$000s)
016-2021-2022-0181-000, Office of Job Corps	\$2,800
016-2021-2022-0165-000, Departmental Management	\$2,100
016-2022-2022-0164-000, Veterans' Employment and Training Service	\$1,850
016-2022-2022-1200-000, Mine Safety and Health Administration	\$1,100
016-2022-2022-0400-000, Occupational Safety and Health Administration	\$1,650
016-2022-2022-0165-000, Departmental Management	\$400
016-2022-2022-0172-000, ETA, Program Administration	\$550
016-2023-2023-0166-000, Office of Disability Employment Policy	\$500
016-2023-2023-0143-000, Wage and Hour Division	\$750
016-2023-2023-0150-000, Office of Labor Management Standards	\$100
016-2023-2023-1200-000, Mine Safety and Health Administration	\$1,300
016-2023-2023-0400-000, Occupational Safety and Health Administration	\$2,200
016-2023-2023-0165-000, Departmental Management	\$400
016-2023-2023-0172-000, ETA, Program Administration	\$300
016-2024-2024-0400-000, Occupational Safety and Health Administration	\$1,000
016-2024-2024-1200-000, Mine Safety and Health Administration	\$1,000
<b>S&amp;E, Subtotal</b>	<b>\$18,000</b>
016-2021-2022-0174-000, Training and Employment Services	\$9,000
016-2022-2022-0174-000, Training and Employment Services	\$9,000
<b>Grants, Subtotal</b>	<b>\$18,000</b>
<b>Total</b>	<b>\$36,000</b>

# AGENCY APPLICATIONS

## CHANGES IN FY 2027

(Dollars in Thousands)

**Activity Changes**

<b>Built-Ins</b>		
<b>Built-Ins Subtotal</b>	<b>\$0</b>	
<b>Base</b>	<b>\$177,114</b>	<b>146</b>
Program Decreases	-\$14,308	0
<b>Net Program Subtotal</b>	<b>-\$14,308</b>	<b>0</b>
<b>Total Activity Appropriation</b>	<b>\$162,806</b>	<b>146</b>
	<b>Amount</b>	<b>FTE</b>
<b>Base</b>	<b>\$177,114</b>	<b>146</b>
<b>Program Increases</b>	<b>\$0</b>	<b>0</b>
<b>Program Decreases</b>	<b>-\$14,308</b>	<b>0</b>