

U.S. Department of Labor

Public Law 115-336, "21st Century Integrated Digital Experience Act"

December 2019 Report

Prepared for Congress per the requirements of section 3(b)(2) of Public Law 115-336.

21st Century Integrated Digital Experience Act - Report to Congress on Modernizing Agency Websites and Digital Services

As required by section 3(b)(2) of Public Law 115-336,¹ the 21st Century Integrated Digital Experience Act (21st Century IDEA), this report includes a list of key websites and digital services operated by the U.S. Department of Labor that have been prioritized and targeted for modernization.

Background

The 21st Century IDEA requires each federal executive branch agency to provide a prioritized list of the agency's "most-viewed or ... otherwise important" public websites and digital services in compliance with section 3(a) of the law, and to provide an estimation of the cost and schedule to modernize those sites and services.

Key Websites and Digital Services

The U.S. Department of Labor has identified the following websites and digital services as high-traffic and/or important for public engagement:

- Administrative Review Board, Benefits Review Board and Employees' Compensation
 Appeals Board (Boards) Websites The public websites of adjudicatory agencies. In addition
 to other modernization, the department is considering combining these into one streamlined
 access point.
- Bureau of Labor Statistics (BLS) Website The primary public website of BLS.
- Employment and Training Administration (ETA) Website The primary public website of ETA is being migrated into the modernized website platform on a rolling basis.
- Mine Safety and Health Administration (MSHA) Website The primary public website of MSHA.
- Occupational Safety and Health Administration (OSHA) Website The primary public website of OSHA.
- Office of Disability Employment Policy (ODEP) Website The public website of ODEP.
- Office of Federal Contract Compliance Programs (OFCCP) Website The public website of OFCCP.
- Office of Labor-Management Standards (OLMS) Website The public website of OLMS.
- Office of Workers' Compensation Programs (OWCP) Website The public website of OWCP.
- Solicitor of Labor (SOL) Website The public website of SOL.

The department created the OneWeb@DOL initiative, a scheduled migration of public agency websites into a centralized platform running a content management system that meets the requirements of

¹ 132 Stat. 5025-5028.

Section 3(a). The websites that have already been migrated into this platform are considered complete and are not included among the department's modernization priorities. In addition to the main levels of DOL.gov (home page, navigation pages, About DOL, news releases, etc.), the following agency websites have been migrated into the platform: Bureau of International Labor Affairs, Employee Benefits Security Administration, Office of Congressional and Intergovernmental Affairs, Office of Public Affairs, Office of the Assistant Secretary for Administration and Management, Office of the Chief Financial Officer, Office of the Secretary, Veterans' Employment and Training Service and Wage and Hour Division. The website for the Office of Administrative Law Judges is set to launch by the end of December 2019.

Modernization Priorities

From the list above, the U.S. Department of Labor has prioritized the following websites and digital services. The below table includes an estimated cost of modernization for each to comply with the requirements in section 3(a) of the 21st Century IDEA and estimated modernization schedule date. The figures listed below are included to indicate the anticipated level of effort and resources that would be needed to modernize each site and are not intended as a request for funding or a commitment by the U.S. Department of Labor to obligate such sums.

Website/Digital Service Requiring Modernization	Estimated Cost	Estimated Schedule
Adjudicatory Boards Website	\$500,000	May, 2020
BLS Website	\$1,250,000	September, 2020
ETA Website	\$1,250,000	June, 2020
MSHA Website	\$1,250,000	May, 2020
OSHA Website	\$1,250,000	July, 2020
ODEP Website	\$75,000	September, 2020
OFCCP Website	\$75,000	May, 2020
OLMS Website	\$200,000	August, 2020
OWCP Website	\$140,000	September, 2020
SOL Website	\$10,000	May, 2020

Chief Information Officer

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