#### **U.S. DEPARTMENT OF LABOR**

## **Employment Sample Agreement for Home Care Workers**

Domestic workers across the United States are doing critical work to ensure that our economy functions and our families and communities thrive. Yet while care for households, children, people with disabilities, and older adults is invaluable, domestic workers—who are disproportionately women, immigrant women and, depending on the job, disproportionately women of color—too often work in precarious conditions without formalized employment arrangements. Families employing domestic workers may have little experience as employers and may not understand their legal responsibilities, their employees' rights, and best practices for maintaining a high-quality, healthy and safe employment environment.

In April 2023, President Biden issued the <u>Executive Order</u> on Increasing Access to High-Quality Care and Supporting Caregivers, which directed federal agencies to undertake the most comprehensive set of executive actions ever issued to improve care for families while supporting care workers and family caregivers. The Executive Order called on the Secretary of Labor to develop compliance assistance and best practices for domestic care workers and their employers to promote fair workplaces and ensure the parties know their rights and responsibilities.

To support this effort, the U.S. Department of Labor developed sample employment agreements, for illustrative purposes, for household employers and cleaners, home care workers, and nannies. These sample agreements are a tool that both household employers and domestic workers can choose to use as a helpful starting point to facilitate an open discussion about and create a shared understanding of the terms of employment. These sample agreements may help household employers and workers develop their own employment agreements together, thereby reducing potential future misunderstanding or conflict and strengthening the employment relationship and trust.

The use of these sample agreements is not required by law. The provisions in the sample agreements do not necessarily represent legal obligations, but instead reflect topics that employers and employees may voluntarily choose to address. The sample agreements do not constitute legal advice by the U.S. Department of Labor and do not reflect the full range of laws that may apply in every situation, including local and state laws that may provide additional protections and requirements. Employers should review local, state, and federal laws to ensure they are in compliance with the law that provides the most protections for employees and should include additional legal requirements as necessary in their own agreements. Parties remain independently responsible for complying with applicable law.

Numerous laws establish rights and protections that cannot be waived or abridged by private contracts. Use of an employment agreement should not be construed to waive the rights or protections of an employee under applicable federal, state, or local law. The agreement may provide rights or protections to the relevant party that are separate from federal, state, or local law. This publication is for general information to provide a voluntary resource for employers and employees and is not considered in the same light as official statements of position. The contents of this sample agreement do not have the force and effect of law and are not meant to bind the public in any way.

### Sample Written Agreement for Home Care Workers

# I. Basic Information This written agreement lays out the agreed-upon terms of employment and home care services between \_\_\_\_\_ ("Employer") and ("Employee"). 1. Employer name: a. Employer contact information: b. Emergency contact: \_\_\_\_\_ Employee name: a. Employee contact information: \_\_\_\_\_\_ b. Emergency contact: 3. Individual(s) receiving care services: **Full Name** Age **Emergency Contact** Additional information about individual receiving care services 4. The place of work is located at (address): 5. The start date of employment is 6. The length of employment (check one): ☐ Option 1: The length of employment is until either party ends the agreement. • Option 2: The employment relationship between the parties will end on ("Termination Date"). **II.** Job Responsibilities 1. The Employee agrees to perform the following duties (check all that apply): Personal and Health Care Assist with transfers (limiting the total number of transfers required per shift such that the long-term health and safety of the Employee is balanced with the care needs of the Employer to the maximum extent feasible) ■ Stand

☐ Cradle

☐ Equipment-assisted transfer

■ Assist up/down stairs

		Assist with walking
		Assist with bathing
		Assist with dressing/undressing
		Assist with grooming
		Assist with toileting
		Provide bowel and bladder care
		Provide diapering
		Assist with exercising
		Assist with or administer medication
		Other tasks, including:
	Househ	nold Support
		Prepare meals
		Assist with feeding
		Clean dishes and kitchen
		Shop for groceries
		Wash, dry, fold, and put away laundry
		Change bed sheets
		Run errands
		Coordinate transportation
		Provide transportation to/from:
		Light cleaning, including:
		Pet care, including:
		Other tasks, including:
	Compa	nionship and Support
		Companionship and conversation
		Appointment and activity scheduling
		Go for walks or spend time outdoors
		Social engagement, including:
		Other tasks, including:
	Other	
		Other tasks, including:
2.	Emplo	yer and Employee understand that the Employee may complete additional tasks
	as a pa	ort of their employment, that all time spent working must be compensated, and the above list of job responsibilities is not exhaustive.
III. Pa	ay and B	enefits
1.	-	yer agrees that Employee shall be paid at the following rates:  Hourly rate of pay per hour for non-overtime hours (must be at least the highest applicable local, state, or federal minimum wage): \$

	b.	Overtime rate of pay per hour for every hour (or fraction of every hour) worked over 40 hours per week (at least 1.5x their hourly rate of pay) which must be paid unless the employee is exempt under the Fair Labor Standards Act: \$
2.	Emplo	yer agrees that the regular day(s) of payment and the means of payment to yee are as follows:  Payment by (check one):  Cash Check Direct deposit Other form of payment:
	b.	The frequency of payment shall be (check one):  Weekly on (day of week)  Bi-weekly on (day of week) every two weeks  Semi-monthly on (date) and (date) each month  Other:
3.	apply):	yer shall provide the following additional benefit(s) to Employee (check all that
4.	followi	Statement will be provided to Employee on days of payment and will include the ng information (check all that apply):  Name and address of the Employer  Dates of the pay period for which Employee is paid  Total hours worked  Gross wages earned (i.e., amount Employee earns prior to deductions and taxes)  All deductions and withholdings  Net wages earned (i.e., amount Employee receives after deductions and taxes)  Other:
1.	The En	Paycheck Deductions  Inployer will pay and withhold the legally required local, state, and federal taxes, and Social Security and Medicare taxes, and all other legally required deductions.
2.		Employee's direction, the Employer will withhold (amount centage) as the Employee's income tax withholdings.
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and consistent w the Fair Labor Sta following deduct a. Amount f b. Amount f c. Amount f	eductions from the Emploith applicable federal, standards Act which governions per for health insurance, if applications and beverages, for accommodations/lod for other deductions, if a	rate, and local laws, incluins food, beverage, and pay period/mopplicable: \$	uding section 3(m) of lodging deductions. The onth) shall be made:
Schedule and Work	Hours		
• •	I record all hours worked worked and report them		• •
keep all records	in accordance with appli		• •
Act. 2. Employee's work	schedule will be record	ed below. If the Employ	ee works any additional
amount in a part rate.	icular workweek, that ti	me will all be compensa	ted at the appropriate
Day	Start Time	End Time	# of Daily Hours
Sunday	AM/PM	AM/PM	
Monday	AM/PM	AM/PM	
Tuesday	AM/PM	AM/PM	
Wednesday	AM/PM	AM/PM	
Thursday	AM/PM	AM/PM	
Friday	AM/PM	AM/PM	
Saturday	AM/PM	AM/PM	

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**Total Hours Worked Per Week:** 

- 3. If the Employee is expected to be "on call" for any hours during the week where they must be immediately available or on-site, then the Employer agrees to pay the Employee the appropriate rate (hourly rate or overtime pay) for those "on call" hours. If Employee is expected to be "on call" on a regular basis, Employer will discuss this expectation with the Employee and incorporate it into this agreement.
- 4. Employee shall have the following regular workday meal and rest breaks; Employer acknowledges that short breaks (20 minutes or less) and longer breaks where the Employee is not completely relieved from duty generally must be paid:

Break Type (Meal/Rest/Other)	<b>Duration</b> (min)	Frequency (per day)	Paid
(Specify the type of break)	(Specify the duration by minutes)	(Specify the number of times per day)	(Specify "Yes" or "No")

- 5. As part of the Employee's workday, Employer and Employee will meet together on (day of the week) for (duration) to communicate about any necessary planning and scheduling, what is going well and to address any issues or conflicts that have arisen. Employer will encourage Employee to raise concerns regarding any workplace or work-related hazards, unsafe conditions, and any illnesses or injuries.
- 6. Employer agrees to provide Employee with reasonable break time to express breast milk for their nursing child for one year after the child's birth each time the Employee has need to express milk, if needed. Additionally, the Employer agrees to provide a space to pump that is free from intrusion and surveillance technology, shielded from view, and not a bathroom.

#### VI.

<b>Ca</b> 1.	If the I	imployer requests a schedule change or cancellation: The Employer must provide the Employee notice of a schedule change or	
	b.	cancellation at least (time period) prior to the scheduled work.  If notice of a schedule change or cancellation is within (time period of scheduled work, then the Employer will (e.g., pay the worker in full for the time they would have worked):	d)
2.		nployer and Employee agree on the following processes for emergencies when ployee is not able to come in (i.e., severe weather):	_

#### **VII. Living Arrangement**

1.	The Employee and Employer agree that (check one option below):
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- ☐ Option 1: Employee will live in the Employer's home, residing on the premises permanently or for extended periods of time ("Live-In").
  - Note: If "Option 1" is selected, good practices and legal requirements regarding Live-In Employees are included on the DOL "Sample Agreements" website.
- ☐ Option 2: Employee will not live in the Employer's home.

#### VIII. Leave Benefits

1. Employer and Employee agree on the following policies regarding leave benefits, in addition to compliance with any applicable federal, state, or local law regarding leave benefits:

Type of Leave	Policy Description
Sick Leave	Compensation (check one): ☐ Paid or ☐ Unpaid
(e.g., Employee or	How Leave is Earned:
their child is sick or	Employee will earn hour(s) of sick leave for every
has a medical	hour(s) of work, up to days per calendar year.
appointment)	Employee will start every year with hours of sick
	leave that they may use throughout the year.
	What the leave can be used for:
	Employee agrees to give Employer reasonable notice of intent to use
	sick leave, when possible.
	If unused, hours of sick leave can be carried over to the
	next year.
Vacation Time	Compensation (check one): ☐ Paid or ☐ Unpaid
(e.g., Employee's	How Leave is Earned:
time off for leisure)	Employee will earn hour(s) of vacation leave for every
	hour(s) of work, up to days per calendar year.
	Employee will start every year with hours of
	vacation leave that they may use throughout the year.
	Employee must notify Employer of intent to use vacation time within
	days prior to taking leave.
	If unused, hours of vacation leave can be carried over to
	the next year.
	Upon termination, hours of unused paid vacation leave will be
	paid to the Employee at a rate of \$ per hour.

Caregiving and	Compensation (check one): ☐ Paid or ☐ Unpaid
Medical Leave	How Leave is Earned:
(e.g., Employee	☐ Employee will earn hour(s) of caregiving and medical leave
gives birth, needs	for every hour(s) of work, up to days per calendar
to recover from	year.
surgery, or their	☐ Employee will start every year with hours of
spouse has a	caregiving and medical leave that they use throughout the year.
serious medical	What the leave can be used for:
condition)	Amount of time required to give notice:
	Employer agrees to comply with applicable federal, state, or local law
	regarding paid or unpaid family and medical leave, including the federal
	Family and Medical Leave Act.
Safe Leave (e.g.,	Employer will provide safe leave to the Employee due to situations that
Employee needs	may arise related to gender-based violence, for up to a maximum of
time off to address	days per year. This leave will be $\square$ Paid or $\square$ Unpaid
intimate partner	auys per year. This leave will be a raid of a onpaid
violence)	
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Bereavement	Employer will provide bereavement leave to the Employee in the event
Leave (e.g.,	of a death in the Employee's family for up to a maximum of days
Employee needs	per year. This leave will be □ Paid or □ Unpaid
leave to handle	
matters related to	
a death and to	
grieve)	
0,	
Other:	Compensation (check one): ☐ Paid or ☐ Unpaid
	Amount of Leave:
	What the leave can be used for:
	Amount of time required to give notice:
2. Employer will	provide the following holidays, which will be $\square$ Paid or $\square$ Unpaid:
3. For any above	holidays that the Employee agrees to work, Employer will provide to the
Employee (e.g	., premium pay, additional vacation leave, etc.):

IX.		Expectations around COVID-19 and other infectious diseases protocols, including vaccinations, include:
	2.	Employer will obtain, as required by applicable law, workers' compensation insurance of the equivalent (e.g., through self-insurance or homeowner's insurance) to cover wageloss and medical benefits, as appropriate, in the event that the Employee is injured or sickened on the job (check one):   Yes (Details of insurance:
	3.	Employer and Employee should identify risk factors that commonly contribute to work-related injuries (e.g., use of chemicals, transfers, lifting, bending, repetitive motion, slips, trips, and falls), and take steps to properly mitigate these factors.
	4.	Employer agrees to assess whether there is a potential risk of violence for the worker from anyone in the home or neighborhood and, if applicable, develop a plan to mitigate this risk.
	5.	Employer will ensure that training is provided to the Employee about the safe and proper use of chemicals, any specialized tools, and personal protective equipment used in the course of work.
X.	Dis	sability Accommodations
	1.	If applicable, Employer agrees to the following accommodations for the Employee due to a temporary or permanent disability:
XI.	Su	pplies, Tools, and Personal Protective Equipment
	1.	Employer and Employee agree that supplies, tools, and appropriate personal protective
		equipment (e.g., goggles, gloves, masks) for tasks that fall within the Employee's responsibilities described in Part II shall be obtained as follows (check one option
		below):
		Option 1: Employer shall provide (and replace as appropriate) all necessary supplies, tools, and properly fitting personal protective equipment at the Employer's expense.
		<ul> <li>Option 2: If the Employee pays for any supplies, tools, and appropriate</li> </ul>
		protective equipment, then (check one):
		Employer shall give the Employee access to cash or funds for approved purchases or emergencies.
		Employee should keep and submit all receipts, and the Employer shall reimburse them within days.

#### XII. Workplace Dignity and Respect

- 1. Employer and Employee understand and agree to treat each other with respect and dignity in all interactions and forms of communication. They also understand and agree that discrimination, violence and harassment, including gender-based violence and harassment, is prohibited. This prohibition applies to all members of the household and guests and includes but is not limited to crude or sexual comments about appearance, body, or clothes; pornographic or sexually explicit images; unwelcome or inappropriate touching; sexual harassment, sexual assault, up to and including rape; threatening to terminate employment or reduce pay if Employee refuses sexual advances; and making sexist or derogatory comments based on gender. The Employee has the right to leave employment if discriminated against, abused, harassed, or subject to violence.
- 2. Employer shall not retain Employee's original documents or personal effects (e.g., passport, social security card, work visa, etc.).
- 3. Employer understands that it is illegal to retaliate against Employee for asserting their rights under the Fair Labor Standards Act. Other laws may offer further protections against retaliation. Employer also agrees not to retaliate against Employee for raising concerns about possible violations of the terms of this contract.
- 4. The Employer understands that the Employee may be protected against discrimination and other unfair employment practices under local, state, and federal labor and employment laws regardless of race, sex, age, national origin, immigration status or other protected class as defined by law.

#### XIV

/. Te	ermination or Severance of Employment	
1.	If either the Employer or Employee chooses to end the working arrangemen	nt, the
	terminating party will provide at least week(s) notice.	
2.	If the Employee is asked to leave before the end of the	_week(s)
	notice period, the employee will still be paid through the notice period, unle	ess the
	Employee is terminated for a reason listed below.	
3.	If the Employer decides to terminate the Employee (with or without advance	ed notice),
	the Employer will provide week(s) of severance pay to the	Employee
	based on the number of years the Employee worked for the Employer (e.g.,	
	severance pay for each year of service). This will not apply in the case of imr	mediate
	termination for a cause mentioned below.	
4.	The Employer and Employee shall discuss situations that would be grounds	for
	immediate termination without advanced notice and list them here:	

#### **Agreement Signatures**

The Employer(s) and Employee have signed below to indicate that they understand and agree with the terms of the agreement above. (If there is more than one Employer, each Employer and the Employee should sign the agreement below.)

Employer(s)	
Signed name:	 
Printed name:	
Date:	
Employee	
<b>Employee</b> Signed name:	

# Additional Information for Household Employers and Home Care Workers

#### Domestic work and the Fair Labor Standards Act:

The Department of Labor's Wage and Hour Division (WHD) enforces federal labor standards, including the federal minimum wage, overtime pay, recordkeeping, protections to pump breast milk at work, and child labor requirements of the Fair Labor Standards Act (FLSA). Workers employed in domestic service in private homes are covered by the FLSA. WHD has multiple resources for employees and employers, including fact sheets and frequently asked questions here: <a href="https://www.dol.gov/agencies/whd/direct-care/resources">https://www.dol.gov/agencies/whd/direct-care/resources</a>.

#### Resources for household employers who employ home care workers:

The WHD has numerous resources for individuals, families, and households who use home care services to help them comply with their responsibilities under the FLSA.

These resources include a Home Care Guide explaining who must follow the FLSA rules, with examples of situations involving hiring a home care worker directly, using a home care agency, and arranging care through a Medicaid-funded self-directed program. The guide includes consideration of workers who are family members of the employer and those who are live-in workers. The guide also explains how to comply with the FLSA, including how to pay minimum wage and overtime, track hours worked, and keep proper records. This guide can be found at: https://www.dol.gov/agencies/whd/direct-care/guide.

Depending on facts and circumstances, the provision of additional benefits under this written employment agreement may result in the establishment by the employer of one or more employee benefit plans (retirement plans, group health plans, and other welfare benefit plans) covered by the Employee Retirement Income Security Act of 1974 (ERISA). Employers can learn more about ERISA's requirements for the administration and operation of employee benefit plans, including reporting, disclosure, benefit claims procedure, fiduciary, and health benefit obligations, by visiting https://www.dol.gov/agencies/ebsa/employers-and-advisers/small-business or calling 1-866-487-2365.

For additional employment compliance assistance resources for employers, please visit <a href="https://www.employer.gov">www.employer.gov</a>.

#### Resources for home care workers:

WHD has resources for home care workers to help them determine if they are entitled to federal labor protections, including receiving at least the federal minimum wage and overtime. Those resources can be found at: <a href="https://www.dol.gov/agencies/whd/direct-care/workers">https://www.dol.gov/agencies/whd/direct-care/workers</a>.

For additional information about workplace rights and resources for workers, please visit www.worker.gov.

