

DIVISION OF ENERGY EMPLOYEES OCCUPATIONAL ILLNESS COMPENSATION

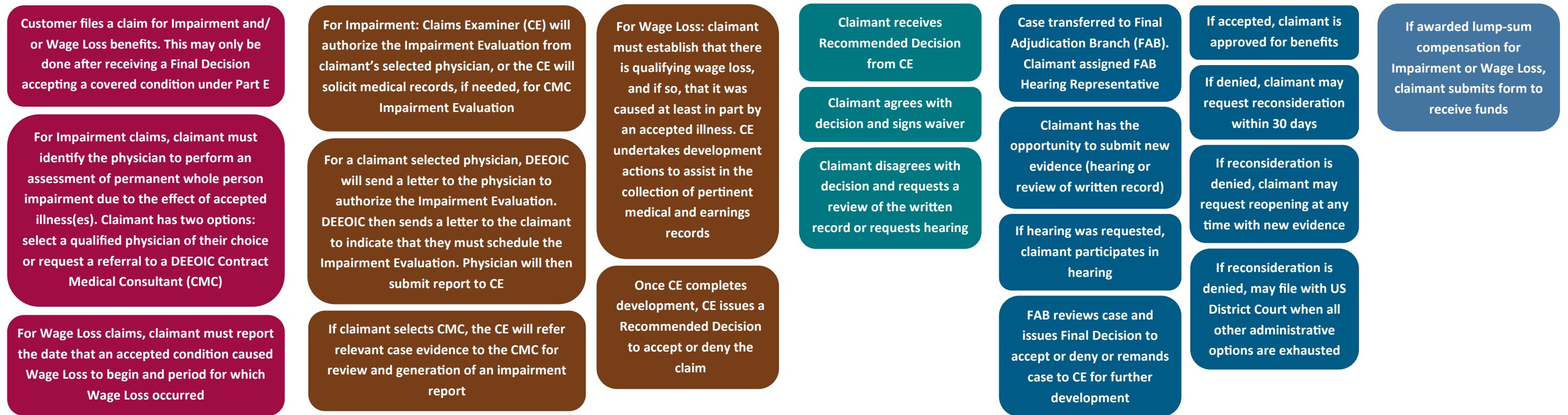
Customer Journey Map — Part E — Impairment and/or Wage Loss

Note: Claimants may only pursue compensation for Impairment and/or Wage Loss after receiving a Final Decision accepting a covered condition under Part E. This process is reflected on our [Part B journey map](#).

Customer Stages



Customer Steps



Customer Touchpoints



Bright Spots & Pain Points

