







Please indicate your answers to the statements below by circling a response.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
I have been informed of or have access to resources that indicate the length of time each step in the claims process takes.	5	4	3	2	1	N/A
DEEOIC provides the appropriate information and tools necessary to do my job as an Authorized Representative.	5	4	3	2	1	N/A
Please rate your experience with DEEOIC as an Authorized Representative.	Outstanding	Above Average	Average	Below Average	Poor	N/A
What resources have you found most useful in helping understand the program and assisting your claimant?	DEEOIC website	Resource Center Employees	Claims Examiners	Outreach Events (Webinar and In-Person)	Other : _____	

**How can the Energy Program help you better assist the claimant that you represent?**

**Do you have additional feedback related to your experience as an Authorized Representative?**

**Would you like to speak with our Customer Experience Team regarding your experience as an Authorized Representative?**

Yes  No

**If yes, please provide your name and telephone number:**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

CLOSED