

Overall MBAU Category Summary Report

Episodes: 10/01/2022 - 09/30/2023

All Offices

Review: QA and MBAU-NDO Sampling

Date : 10/25/2023 08:09:39

Overall Summary Score: 95.24
Overall Number of Cases: 1581

Category Name	QA Review Elements	Supervisory Sampling Review Elements	Total Category Score	Total Number of Cases
Adjudication of Medical Benefit Auth Requests	Written Quality Development Decision Accuracy N/A N/A	Management of Authorization Accuracy of Development/Adjudication & Referrals Quality of Written Communication Customer Service and Team Collaboration Data and Document Management	95.24	1581