

Overall Summary Score	Overall Number of Cases
95.9	1257

Category Name	QA Review Elements	Supervisory Sampling Review Elements	Total Category Score	Total Number of Cases
Adjudication of Medical Benefit Authorization Requests			95.9	1257
	Written Quality	Managment of Authorization		
	Development	Accuracy of Development/Adjudication & Referrals		
	Decision Accuracy	Quality of Written Communication		
	N/A	Customer Service and Team Collaboration		
	N/A	Data and Document Management		