

U.S. Department of Labor

Office of Workers' Compensation Programs
Division of Energy Employees Occupational
Illness Compensation
Washington, DC 20210



Date: August 20, 2020

Memorandum For: Christy Long
National Administrator for Field Operations, DEEOIC
From: RACHEL POND Digitally signed by RACHEL POND
Date: 2020.08.20 12:59:45 -04'00'
Rachel D. Pond
Director, DEEOIC

Subject: 2020 District Office Accountability Review

This memorandum serves as the final notice to the district offices regarding the results of the 2020 Accountability Review. Several offices offered comments to some of the preliminary findings. The Accountability Review Team Leaders reviewed those comments and modified scoring outcomes where appropriate. Each district office submitting comments received a written explanation of the Team Lead's findings. All scoring for the 2020 fiscal year Accountability Review is now final.

Attached to this memorandum are the final scores for each of the district offices covering the seven Accountability Review categories. Overall, the district offices performed exceptionally well and all have much to be proud of with the final scoring outcomes. Each of the district offices performed at an acceptable level for each of the seven categories, and in several instances, the district offices vastly exceeded the 90% threshold for acceptable performance. I commend both you and your staff for attaining such high scores. It reflects all the Offices' commitment to producing accurate and quality outcomes.

Although the district offices performed at an acceptable level in each of the seven categories, there were instances where individual district office performances fell below the acceptable rating of 90% at the element level for some of the categories. In four instances, the performance was below 2% of the 90% goal. While no corrective action plans are required when elements within a category rate below the acceptable 90% threshold, my expectation is that the offices with performance below the 90% threshold at the element level will take the necessary steps to improve performance in identified areas of weakness.

I look forward to working with you to maintain and exceed our performance expectations for the upcoming fiscal year. If you have any questions or concerns regarding this memorandum or the attachments, please contact me at 202-354-9507.

cc: Julia Hearthway, Director, OWCP
Annette Prindle, Deputy Administrator for Field Operations, DEEOIC
Cara Williams, Management Analyst, DEEOIC
Douglas Pennington, Deputy Director, DEEOIC
John Vance, Policy Branch Chief, DEEOIC
Kristina Green, Policy Unit Supervisor, DEEOIC
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Karen Spence, Director, Cleveland District Office
Lance Lanier, Assistant Director, Cleveland District Office
Ronnie Sanchez, Director, Denver District Office
Kathryn Jimmerson, Assistant Director, Denver District Office
James Bibeault, Director, Jacksonville District Office
Julia Draper, Assistant Director, Jacksonville District Office
Joleen Smith, Director, Seattle District Office
Charles Elsen, Assistant Director, Seattle District Office

Enclosures: Overall Summary by Category for ALL District Offices
Overall Summary by Category for Each District Office
Final AR-1 by Category for ALL District Offices
Final AR-1 by Category for Each District Office