



U.S. DEPARTMENT OF LABOR

Office of Workers' Compensation Programs (OWCP)

Division of Energy Employees Occupational Illness Compensation (DEEOIC)

National Office Roles and Responsibilities

Presented by:

Joshua Novack, Chief, Branch of Outreach and Technical Assistance (BOTA)

Nicole Dennis, Chief, Performance Management Branch (PMB)

John Vance, Chief, Branch of Policy, Regulations & Procedures (Policy)

Lance Lanier, Chief, Branch of Medical Benefits (BMB)



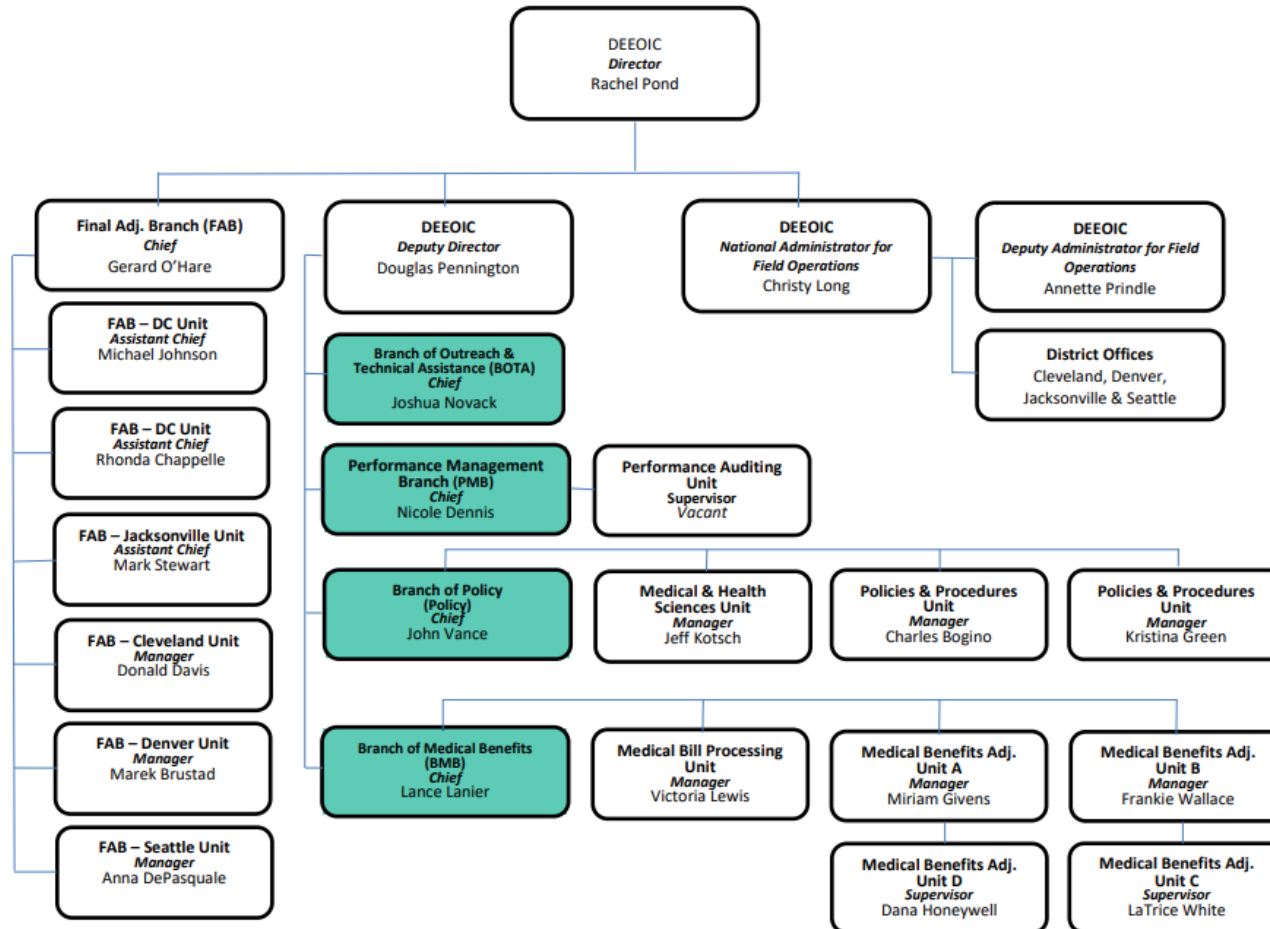
DEEOIC Presentation Objectives

- Review the National Office Supervisory Organizational Chart
- Identify the key duties of the Branch of Outreach and Technical Assistance
- Analyze essential details of the newly created Performance Management Branch
- Explore central data of the DEEOIC Policy Branch
- Classify and learn crucial details about the Branch of Medical Benefits





DEEOIC National Office Supervisory Organizational Chart





Branch of Outreach and Technical Assistance (BOTA)

- Outreach and Resource Centers
 - Virtual and In-Person (when possible)
 - 11 Resource Centers
- Correspondence and Freedom of Information Act
 - Drafts responses to inquiries, reports, and requests
- Training
 - Develop and implement training for staff and external stakeholders
- Stakeholder Engagement
 - Collect, analyze, and report on stakeholder feedback
- Additional Duties
 - Maintain Website
 - Joint Outreach Task Group





Performance Management Branch (PMB)

PMB was created in **2020** and is managed by the Branch Chief, Nicole Dennis, who reports to DEEOIC Deputy Director and Director. The staff and contractors perform a variety of quality reviews and program improvement activities. This includes welcoming visitors, answering phones, controlling the correspondence that the Director needs to sign, making and managing National Office purchase card transactions, managing supplies and working with and coordinating responses to various entities (such as GAO, OIG), or conducting and creating special reports for the benefit of the Director.

The Branch consists of:

- Special Assistant to the DEEOIC Director/Deputy Director
- Business Process Analysts
- Quality Assurance Unit
- Program Integrity Unit
- Data & Reporting Analytics Unit





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DEEOIC Policy Branch

- Case Adjudication Support Functions
 - Director's Orders
 - Staff Policy Direction and Guidance
 - Contracts Oversight
- Medical Health Science Analysis and Guidance
 - Industrial Hygiene
 - Toxicology
 - Health Physics
 - Nurse Consultation
- Publication of Staff Policies and Procedures
 - Procedure Manual
 - Bulletins, Circulars, Program Memorandum





Branch of Medical Benefits

Medical Bill Processing Unit

- Ten staff supervised by the Payment Systems Manager
 - Fiscal Operations
 - Approve expedited payments
 - Reconcile and validate medical and compensation payments
 - Billing Support
 - Research billing and medical coding inquiries
 - Work with bill pay contractor and DEEOIC staff to help resolve billing issues
 - Liaison with bill pay contractor

Medical Benefits Adjudication Unit

- Divided into four units each with:
 - 1 Supervisor
 - 9 Medical Benefits Examiners (MBE)
- Review, develop and adjudicate requests for ancillary medical services including:
 - Home and Residential Care
 - Durable Medical Equipment
 - Medical-related Travel
 - Home and vehicle modifications



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Questions



Questions can also be submitted to DEEOIC-Outreach@dol.gov

Thank you very much for attending the Webinar