



# News Release

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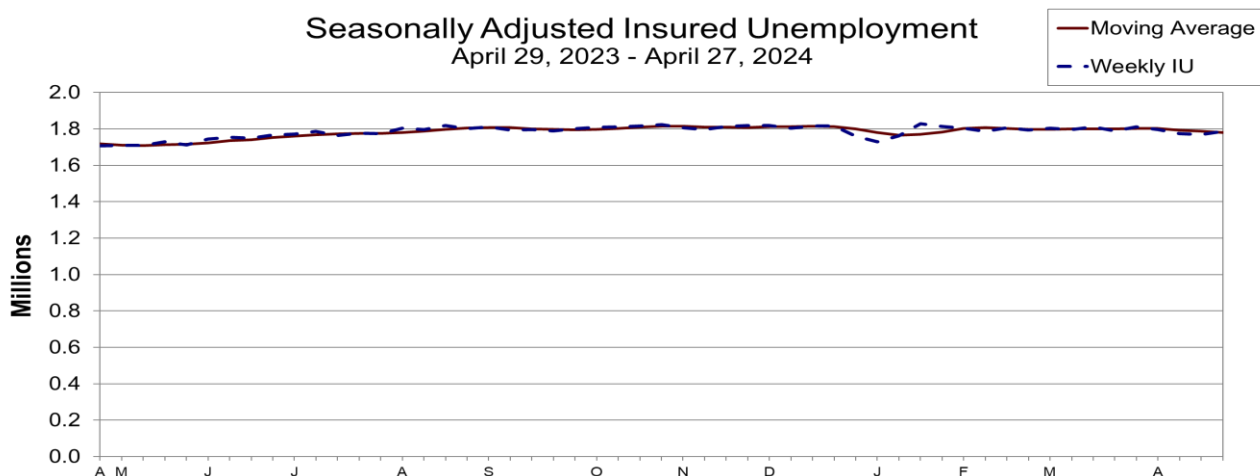
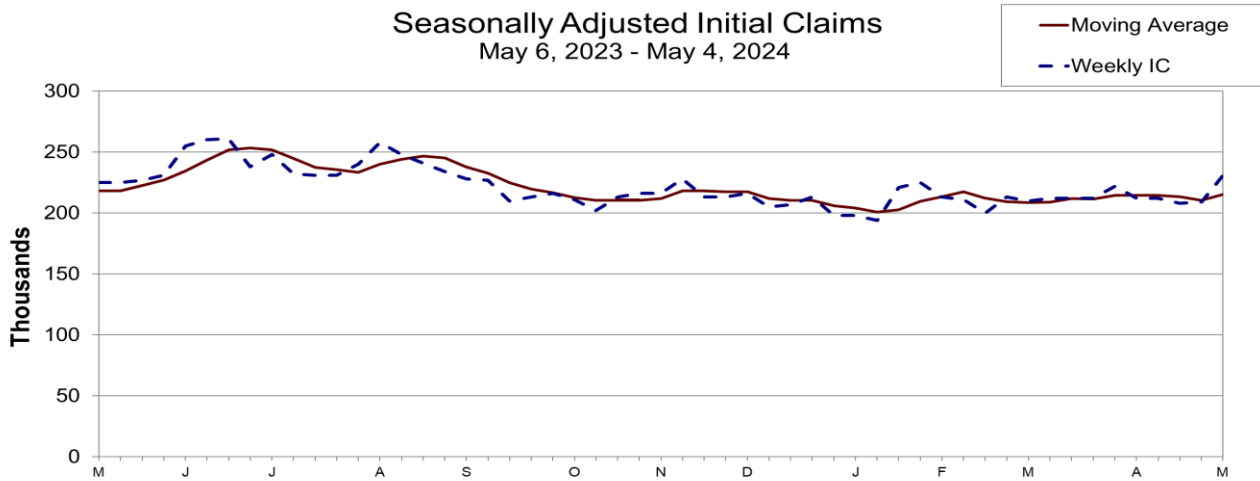
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8:30 A.M. (Eastern) Thursday, May 9, 2024

## UNEMPLOYMENT INSURANCE WEEKLY CLAIMS

### SEASONALLY ADJUSTED DATA

In the week ending May 4, the advance figure for seasonally adjusted **initial claims** was 231,000, an increase of 22,000 from the previous week's revised level. The previous week's level was revised up by 1,000 from 208,000 to 209,000. The 4-week moving average was 215,000, an increase of 4,750 from the previous week's revised average. The previous week's average was revised up by 250 from 210,000 to 210,250.

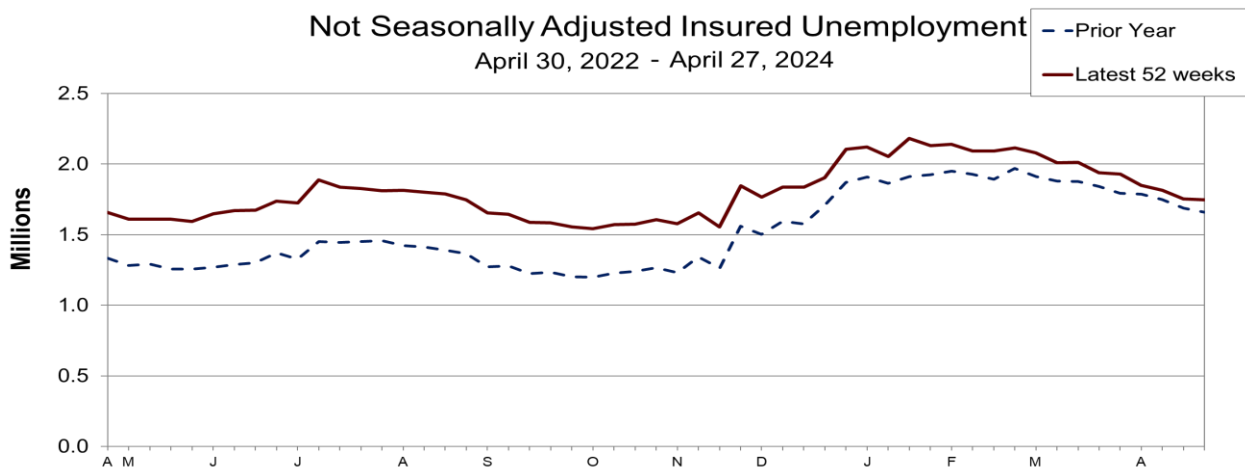
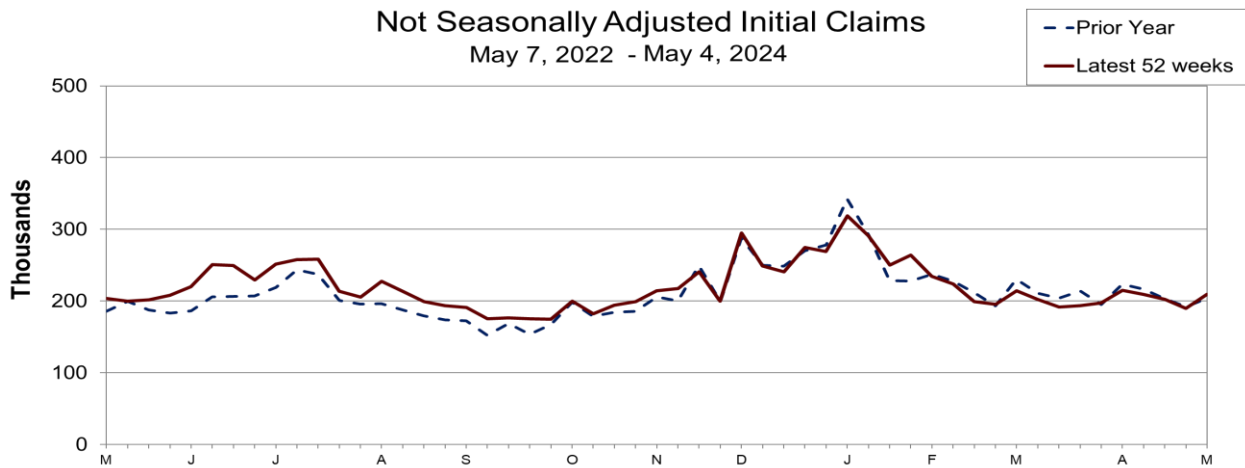
The advance seasonally adjusted **insured unemployment rate** was 1.2 percent for the week ending April 27, unchanged from the previous week's unrevised rate. The advance number for seasonally adjusted **insured unemployment** during the week ending April 27 was 1,785,000, an increase of 17,000 from the previous week's revised level. The previous week's level was revised down by 6,000 from 1,774,000 to 1,768,000. The 4-week moving average was 1,781,000, a decrease of 6,250 from the previous week's revised average. The previous week's average was revised down by 1,500 from 1,788,750 to 1,787,250.



**UNADJUSTED DATA**

The advance number of actual initial claims under state programs, unadjusted, totaled 209,324 in the week ending May 4, an increase of 19,690 (or 10.4 percent) from the previous week. The seasonal factors had expected a decrease of 626 (or -0.3 percent) from the previous week. There were 203,898 initial claims in the comparable week in 2023.

The advance unadjusted insured unemployment rate was 1.2 percent during the week ending April 27, unchanged from the prior week. The advance unadjusted level of insured unemployment in state programs totaled 1,747,928, a decrease of 5,522 (or -0.3 percent) from the preceding week. The seasonal factors had expected a decrease of 22,979 (or -1.3 percent) from the previous week. A year earlier the rate was 1.1 percent and the volume was 1,658,533.



The total number of continued weeks claimed for benefits in all programs for the week ending April 20 was 1,778,454, a decrease of 59,066 from the previous week. There were 1,715,365 weekly claims filed for benefits in all programs in the comparable week in 2023.

No state was triggered "on" the Extended Benefits program during the week ending April 20.

Initial claims for UI benefits filed by former Federal civilian employees totaled 343 in the week ending April 27, a decrease of 22 from the prior week. There were 351 initial claims filed by newly discharged veterans, a decrease of 9 from the preceding week.

There were 5,030 continued weeks claimed filed by former Federal civilian employees the week ending April 20, a decrease of 61 from the previous week. Newly discharged veterans claiming benefits totaled 4,370, a decrease of 87 from the prior week.

The highest insured unemployment rates in the week ending April 20 were in New Jersey (2.4), California (2.3), Rhode Island (2.2), Massachusetts (1.9), Illinois (1.7), Minnesota (1.7), New York (1.7), Washington (1.7), Nevada (1.6), Alaska (1.5), Connecticut (1.5), and Pennsylvania (1.5).

The largest increases in initial claims for the week ending April 27 were in Iowa (+1,452), Illinois (+1,227), New Hampshire (+488), Ohio (+340), and Michigan (+330), while the largest decreases were in California (-5,083), Massachusetts (-3,306), Oregon (-1,729), Rhode Island (-1,626), and Connecticut (-1,409).

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UNEMPLOYMENT INSURANCE DATA FOR REGULAR STATE PROGRAMS

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<b>WEEK ENDING</b>	<b>May 4</b>	<b>April 27</b>	<b>Change</b>	<b>April 20</b>	<b>Prior Year<sup>1</sup></b>
Initial Claims (SA)	231,000	209,000	+22,000	208,000	225,000
Initial Claims (NSA)	209,324	189,634	+19,690	202,619	203,898
4-Wk Moving Average (SA)	215,000	210,250	+4,750	213,500	218,000

<b>WEEK ENDING</b>	<b>April 27</b>	<b>April 20</b>	<b>Change</b>	<b>April 13</b>	<b>Prior Year<sup>1</sup></b>
Insured Unemployment (SA)	1,785,000	1,768,000	+17,000	1,774,000	1,706,000
Insured Unemployment (NSA)	1,747,928	1,753,450	-5,522	1,812,810	1,658,533
4-Wk Moving Average (SA)	1,781,000	1,787,250	-6,250	1,792,500	1,717,500
Insured Unemployment Rate (SA) <sup>2</sup>	1.2%	1.2%	0.0	1.2%	1.2%
Insured Unemployment Rate (NSA) <sup>2</sup>	1.2%	1.2%	0.0	1.2%	1.1%

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INITIAL CLAIMS FILED IN FEDERAL PROGRAMS (UNADJUSTED)

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<b>WEEK ENDING</b>	<b>April 27</b>	<b>April 20</b>	<b>Change</b>	<b>Prior Year<sup>1</sup></b>
Federal Employees (UCFE)	343	365	-22	374
Newly Discharged Veterans (UCX)	351	360	-9	320

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CONTINUED WEEKS CLAIMED FILED FOR UI BENEFITS IN ALL PROGRAMS (UNADJUSTED)

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<b>WEEK ENDING</b>	<b>April 20</b>	<b>April 13</b>	<b>Change</b>	<b>Prior Year<sup>1</sup></b>
Regular State	1,748,544	1,807,952	-59,408	1,683,746
Federal Employees	5,030	5,091	-61	5,039
Newly Discharged Veterans	4,370	4,457	-87	4,096
Extended Benefits <sup>3</sup>	200	273	-73	1,423
State Additional Benefits <sup>4</sup>	2,750	2,645	+105	2,052
STC / Workshare <sup>5</sup>	17,560	17,102	+458	19,009
<b>TOTAL</b>	<b>1,778,454</b>	<b>1,837,520</b>	<b>-59,066</b>	<b>1,715,365</b>

**FOOTNOTES**

SA - Seasonally Adjusted Data, NSA - Not Seasonally Adjusted Data Continued weeks claimed represent all weeks of benefits claimed during the week being reported, and do not represent weeks claimed by unique individuals.

1. Prior year is comparable to most recent data.
2. Most recent week used covered employment of 150,520,106 as denominator.
3. Information on the EB program can be found here: [EB Program information](#)
4. Some states maintain additional benefit programs for those claimants who exhaust regular benefits, and when applicable, extended benefits. Information on states that participate, and the extent of benefits paid, can be found starting on page 4-5 of this link: [Extensions and Special Programs PDF](#)
5. Information on STC/Worksharing can be found starting on page 4-11 of the following link: [Extensions and Special Programs PDF](#)

## Advance State Claims - Not Seasonally Adjusted

STATE	Initial Claims Filed During Week Ended May 4			Insured Unemployment For Week Ended April 27		
	Advance	Prior Wk	Change	Advance	Prior Wk	Change
Alabama	2,283	2,259	24	7,999	8,671	-672
Alaska	837	642	195	4,816	4,724	92
Arizona	4,476	4,656	-180	24,548	24,981	-433
Arkansas	1,089	1,065	24	8,176	8,493	-317
California	44,142	39,944	4,198	408,992	404,739	4,253
Colorado	3,092	3,006	86	28,046	27,427	619
Connecticut	2,579	2,830	-251	23,315	24,814	-1,499
Delaware	250	195	55	4,973	4,637	336
District of Columbia	571	506	65	5,326	5,318	8
Florida	5,680	5,989	-309	31,623	34,894	-3,271
Georgia	4,805	4,576	229	28,190	28,651	-461
Hawaii	1,082	981	101	6,237	5,976	261
Idaho	905	885	20	5,429	6,092	-663
Illinois	10,674	8,671	2,003	99,092	97,726	1,366
Indiana	4,783	2,344	2,439	19,975	20,331	-356
Iowa	1,915	3,001	-1,086	9,237	8,152	1,085
Kansas	1,284	1,232	52	5,137	4,335	802
Kentucky	1,500	1,706	-206	8,097	7,889	208
Louisiana	1,365	1,573	-208	10,139	11,152	-1,013
Maine	499	545	-46	6,234	6,693	-459
Maryland	2,099	2,292	-193	23,115	23,053	62
Massachusetts	4,569	4,807	-238	61,248	68,352	-7,104
Michigan	5,461	5,154	307	43,302	47,279	-3,977
Minnesota	3,215	3,057	158	46,715	47,681	-966
Mississippi	878	1,004	-126	5,203	5,792	-589
Missouri	2,327	2,430	-103	15,391	15,860	-469
Montana	498	540	-42	5,118	5,520	-402
Nebraska	581	550	31	4,056	4,296	-240
Nevada	2,594	2,629	-35	22,695	23,012	-317
New Hampshire	381	894	-513	3,624	3,331	293
New Jersey	8,082	8,117	-35	98,860	99,325	-465
New Mexico	727	672	55	9,678	9,133	545
New York	23,373	13,125	10,248	163,787	154,469	9,318
North Carolina	3,287	3,160	127	18,616	19,401	-785
North Dakota	337	203	134	2,196	2,444	-248
Ohio	5,530	5,030	500	38,421	40,771	-2,350
Oklahoma	1,332	1,240	92	9,343	9,246	97
Oregon	3,970	3,360	610	27,482	25,857	1,625
Pennsylvania	9,361	9,060	301	82,506	86,337	-3,831
Puerto Rico	1,085	1,079	6	11,451	13,223	-1,772
Rhode Island	709	854	-145	8,574	10,624	-2,050
South Carolina	1,863	2,107	-244	12,820	13,421	-601
South Dakota	134	152	-18	1,337	1,500	-163
Tennessee	3,301	3,344	-43	18,014	17,616	398
Texas	15,573	14,387	1,186	141,899	138,279	3,620
Utah	1,638	1,364	274	11,244	11,386	-142
Vermont	434	488	-54	2,786	2,557	229
Virgin Islands	6	25	-19	162	236	-74
Virginia	2,536	2,266	270	16,699	15,518	1,181
Washington	5,198	4,918	280	61,130	58,480	2,650
West Virginia	727	911	-184	8,527	7,779	748
Wisconsin	3,446	3,471	-25	24,232	24,027	205
Wyoming	261	338	-77	2,116	1,950	166
US Total	209,324	189,634	19,690	1,747,928	1,753,450	-5,522

Note: Advance claims are not directly comparable to claims reported in prior weeks. Advance claims are reported by the state liable for paying the unemployment compensation, whereas previous weeks reported claims reflect claimants by state of residence. In addition, claims reported as "workshare equivalent" in the previous week are added to the advance claims as a proxy for the current week's "workshare equivalent" activity.

Seasonally Adjusted US Weekly UI Claims (in thousands)

Week Ending	Initial Claims	Change from		Insured Unemployment	Change from		IUR
		Prior Week	4-Week Average		Prior Week	4-Week Average	
April 29, 2023	214	5	216.75	1,706	1	1,717.50	1.2
May 6, 2023	225	11	218.00	1,710	4	1,710.75	1.2
May 13, 2023	225	0	218.25	1,710	0	1,707.75	1.2
May 20, 2023	227	2	222.75	1,729	19	1,713.75	1.2
May 27, 2023	231	4	227.00	1,712	-17	1,715.25	1.2
June 3, 2023	255	24	234.50	1,744	32	1,723.75	1.2
June 10, 2023	260	5	243.25	1,753	9	1,734.50	1.2
June 17, 2023	261	1	251.75	1,750	-3	1,739.75	1.2
June 24, 2023	238	-23	253.50	1,767	17	1,753.50	1.2
July 1, 2023	248	10	251.75	1,770	3	1,760.00	1.2
July 8, 2023	232	-16	244.75	1,786	16	1,768.25	1.2
July 15, 2023	231	-1	237.25	1,765	-21	1,772.00	1.2
July 22, 2023	231	0	235.50	1,776	11	1,774.25	1.2
July 29, 2023	240	9	233.50	1,773	-3	1,775.00	1.2
August 5, 2023	258	18	240.00	1,803	30	1,779.25	1.2
August 12, 2023	248	-10	244.25	1,797	-6	1,787.25	1.2
August 19, 2023	241	-7	246.75	1,819	22	1,798.00	1.2
August 26, 2023	234	-7	245.25	1,802	-17	1,805.25	1.2
September 2, 2023	228	-6	237.75	1,810	8	1,807.00	1.2
September 9, 2023	227	-1	232.50	1,793	-17	1,806.00	1.2
September 16, 2023	210	-17	224.75	1,795	2	1,800.00	1.2
September 23, 2023	213	3	219.50	1,789	-6	1,796.75	1.2
September 30, 2023	216	3	216.50	1,800	11	1,794.25	1.2
October 7, 2023	211	-5	212.50	1,808	8	1,798.00	1.2
October 14, 2023	202	-9	210.50	1,810	2	1,801.75	1.2
October 21, 2023	213	11	210.50	1,816	6	1,808.50	1.2
October 28, 2023	216	3	210.50	1,823	7	1,814.25	1.2
November 4, 2023	216	0	211.75	1,807	-16	1,814.00	1.2
November 11, 2023	228	12	218.25	1,795	-12	1,810.25	1.2
November 18, 2023	213	-15	218.25	1,813	18	1,809.50	1.2
November 25, 2023	213	0	217.50	1,818	5	1,808.25	1.2
December 2, 2023	216	3	217.50	1,818	0	1,811.00	1.2
December 9, 2023	205	-11	211.75	1,803	-15	1,813.00	1.2
December 16, 2023	207	2	210.25	1,817	14	1,814.00	1.2
December 23, 2023	213	6	210.25	1,815	-2	1,813.25	1.2
December 30, 2023	198	-15	205.75	1,759	-56	1,798.50	1.2
January 6, 2024	198	0	204.00	1,728	-31	1,779.75	1.2
January 13, 2024	194	-4	200.75	1,761	33	1,765.75	1.2
January 20, 2024	221	27	202.75	1,829	68	1,769.25	1.2
January 27, 2024	225	4	209.50	1,813	-16	1,782.75	1.2
February 3, 2024	213	-12	213.25	1,803	-10	1,801.50	1.2
February 10, 2024	211	-2	217.50	1,787	-16	1,808.00	1.2
February 17, 2024	200	-11	212.25	1,805	18	1,802.00	1.2
February 24, 2024	213	13	209.25	1,794	-11	1,797.25	1.2
March 2, 2024	210	-3	208.50	1,803	9	1,797.25	1.2
March 9, 2024	212	2	208.75	1,795	-8	1,799.25	1.2
March 16, 2024	212	0	211.75	1,810	15	1,800.50	1.2
March 23, 2024	212	0	211.50	1,789	-21	1,799.25	1.2
March 30, 2024	222	10	214.50	1,810	21	1,801.00	1.2
April 6, 2024	212	-10	214.50	1,797	-13	1,801.50	1.2
April 13, 2024	212	0	214.50	1,774	-23	1,792.50	1.2
April 20, 2024	208	-4	213.50	1,768	-6	1,787.25	1.2
April 27, 2024	209	1	210.25	1,785	17	1,781.00	1.2
May 4, 2024	231	22	215.00				

INITIAL CLAIMS FILED DURING WEEK ENDED  
APRIL 27

INSURED UNEMPLOYMENT FOR WEEK ENDED  
APRIL 20

STATE NAME	STATE	CHANGE FROM				STATE	(%) <sup>2</sup>	CHANGE FROM				TOTAL INSURED UNEMPLOYMENT
		LAST WEEK	YEAR AGO	UCFE <sup>1</sup>	UCX <sup>1</sup>			LAST WEEK	YEAR AGO	UCFE <sup>1</sup>	UCX <sup>1</sup>	
Alabama	2,259	-151	114	4	7	8,671	0.4	221	-53	27	23	8,721
Alaska	642	-28	16	3	1	4,724	1.5	-100	-406	63	9	4,796
Arizona	4,656	-170	-60	0	0	24,981	0.8	1,398	1,612	80	38	25,099
Arkansas	1,065	-230	-155	0	0	8,493	0.7	355	1,633	24	6	8,523
California	39,944	-5,083	-3,151	82	69	404,739	2.3	-5,818	-16,621	971	1,158	406,868
Colorado	3,006	-240	1,398	1	7	27,427	1.0	-2,358	7,206	101	151	27,679
Connecticut	2,830	-1,409	305	2	0	24,814	1.5	-843	2,152	34	32	24,880
Delaware	195	-26	-35	5	4	4,637	1.0	-203	1,030	10	6	4,653
District of Columbia	506	29	96	5	0	5,318	0.9	109	267	117	6	5,441
Florida	5,989	-362	379	12	29	34,894	0.4	76	-1,620	89	97	35,080
Georgia	4,576	-187	-1,645	22	20	28,651	0.6	-569	-2,599	201	93	28,945
Hawaii	981	-53	-112	1	3	5,976	1.0	-150	282	45	79	6,100
Idaho	885	-92	0	2	1	6,092	0.7	-453	-139	25	12	6,129
Illinois	8,671	1,227	-44	9	5	97,726	1.7	-11,906	8,831	259	104	98,089
Indiana	2,344	-109	-709	1	4	20,331	0.7	-1,414	-443	30	23	20,384
Iowa	3,001	1,452	1,222	8	0	8,152	0.5	-159	931	15	3	8,170
Kansas	1,232	132	-9	0	0	4,335	0.3	-176	-434	25	21	4,381
Kentucky	1,706	299	-2,948	1	2	7,889	0.4	-717	200	12	50	7,951
Louisiana	1,573	-122	-48	0	1	11,152	0.6	72	75	34	14	11,200
Maine	545	-165	-24	0	0	6,693	1.1	-82	18	8	8	6,709
Maryland	2,292	4	322	15	7	23,053	0.9	388	3,559	136	59	23,248
Massachusetts	4,807	-3,306	1,868	6	7	68,352	1.9	2,170	-4,965	96	45	68,493
Michigan	5,154	330	417	0	3	47,279	1.1	-6,218	2,767	42	29	47,350
Minnesota	3,057	21	-207	15	3	47,681	1.7	-4,714	1,356	56	37	47,774
Mississippi	1,004	26	-15	4	0	5,792	0.5	-27	370	21	9	5,822
Missouri	2,430	45	3	1	0	15,860	0.6	-148	1,091	52	23	15,935
Montana	540	-28	-29	1	0	5,520	1.1	-468	184	108	2	5,630
Nebraska	550	42	45	0	0	4,296	0.4	-143	1,074	10	9	4,315
Nevada	2,629	253	522	1	3	23,012	1.6	185	5,412	51	49	23,112
New Hampshire	894	488	51	1	1	3,331	0.5	-91	826	4	0	3,335
New Jersey	8,117	-578	729	19	6	99,325	2.4	-4,536	8,592	219	149	99,693
New Mexico	672	-117	-4	0	0	9,133	1.1	-573	-8	57	42	9,232
New York	13,125	284	-299	24	23	154,469	1.7	-7,390	5,468	289	222	154,980
North Carolina	3,160	63	-84	0	2	19,401	0.4	92	725	49	91	19,541
North Dakota	203	-28	-9	0	0	2,444	0.6	-464	-93	13	6	2,463
Ohio	5,030	340	-278	6	7	40,771	0.8	-2,941	-1,857	81	60	40,912
Oklahoma	1,240	1	-123	5	4	9,246	0.6	105	-708	42	39	9,327
Oregon	3,360	-1,729	-646	3	4	25,857	1.3	-261	-5,324	148	29	26,034
Pennsylvania	9,060	233	-443	14	7	86,337	1.5	-3,917	13,252	202	141	86,680
Puerto Rico	1,079	-45	-10	5	2	13,223	1.4	-563	-1,233	122	49	13,394
Rhode Island	854	-1,626	164	3	1	10,624	2.2	1,565	2,919	46	25	10,695
South Carolina	2,107	-247	66	6	3	13,421	0.6	-179	317	35	45	13,501
South Dakota	152	-18	4	3	0	1,500	0.3	-200	210	21	1	1,522
Tennessee	3,344	-332	1,165	2	6	17,616	0.6	453	4,698	42	50	17,708
Texas	14,387	-1,138	105	34	79	138,279	1.0	-5,346	13,418	483	762	139,524
Utah	1,364	-293	-113	3	1	11,386	0.7	38	949	54	13	11,453
Vermont	488	34	-81	0	0	2,557	0.9	-284	-517	3	1	2,561
Virgin Islands	25	10	7	0	0	236	0.7	38	90	0	0	236
Virginia	2,266	-65	-468	5	7	15,518	0.4	264	3,128	82	85	15,685
Washington	4,918	-165	392	5	18	58,480	1.7	-945	5,721	210	323	59,013
West Virginia	911	54	260	1	1	7,779	1.2	-471	1,505	30	21	7,830
Wisconsin	3,471	-119	-451	3	2	24,027	0.8	-2,068	887	38	11	24,076
Wyoming	338	-91	32	0	1	1,950	0.7	6	-24	18	10	1,978
Totals	189,634	-12,985	-2,518	343	351	1,753,450	1.2	-59,360	65,711	5,030	4,370	1,762,850

Figures appearing in columns showing over-the-week changes reflect all revisions in data for prior week submitted by state agencies.

1. The Unemployment Compensation program for Federal Employees (UCFE) and the Unemployment Compensation for Ex-servicemembers (UCX) exclude claims filed jointly under other programs to avoid duplication.
2. Rate is not seasonally adjusted. The source of U.S. total covered employment is BLS.

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**UNADJUSTED INITIAL CLAIMS FOR WEEK ENDED APRIL 27, 2024**

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**STATES WITH AN INCREASE OF MORE THAN 1,000**

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<b>State</b>	<b>Change</b>	<b>State Supplied Comment</b>
IA	+1,452	Layoffs in manufacturing industry.
IL	+1,227	Layoffs in construction, manufacturing, and in administrative and support and waste management and remediation services industries.

**STATES WITH A DECREASE OF MORE THAN 1,000**

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<b>State</b>	<b>Change</b>	<b>State Supplied Comment</b>
CA	-5,083	No comment.
MA	-3,306	No comment.
OR	-1,729	No comment.
RI	-1,626	No comment.
CT	-1,409	No comment.
TX	-1,138	No comment.



## TECHNICAL NOTES

This news release presents the weekly unemployment insurance (UI) claims reported by each state's unemployment insurance program offices. These claims may be used for monitoring workload volume, assessing state program operations and for assessing labor market conditions. States initially report claims directly taken by the state liable for the benefit payments, regardless of where the claimant who filed the claim resided. These are the basis for the advance initial claims and continued claims reported each week. These data come from ETA 538, Advance Weekly Initial and Continued Claims Report. The following week initial claims and continued claims are revised based on a second reporting by states that reflect the claimants by state of residence. These data come from the ETA 539, Weekly Claims and Extended Benefits Trigger Data Report.

### A. Initial Claims

An initial claim is a claim filed by an unemployed individual after a separation from an employer. The claimant requests a determination of basic eligibility for the UI program. When an initial claim is filed with a state, certain programmatic activities take place and these result in activity counts including the count of initial claims. The count of U.S. initial claims for unemployment insurance is a leading economic indicator because it is an indication of emerging labor market conditions in the country. However, these are weekly administrative data which are difficult to seasonally adjust, making the series subject to some volatility.

### B. Continued Weeks Claimed

A person who has already filed an initial claim and who has experienced a week of unemployment then files a continued claim to claim benefits for that week of unemployment. On a weekly basis, continued claims are also referred to as insured unemployment, as continued claims reflect a good approximation of the current number of insured unemployed workers filing for UI benefits. The count of U.S. continued weeks claimed is also a good indicator of labor market conditions. While continued claims are not a leading indicator (they roughly coincide with economic cycles at their peaks and lag at cycle troughs), they provide confirming evidence of the direction of the U.S. economy.

### C. Seasonal Adjustments and Annual Revisions

Over the course of a year, the weekly changes in the levels of initial claims and continued claims undergo regularly occurring fluctuations. These fluctuations may result from seasonal changes in weather, major holidays, the opening and closing of schools, or other similar events. Because these seasonal events follow a more or less regular pattern each year, their influence on the level of a series can be tempered by adjusting for regular seasonal variation. These adjustments make trend and cycle developments easier to spot. At the beginning of each calendar year, the Bureau of Labor Statistics provides the Employment and Training Administration (ETA) with a set of seasonal factors to apply to the unadjusted data during that year. Concurrent with the implementation and release of the new seasonal factors, ETA incorporates revisions to the UI claims historical series caused by updates to the unadjusted data. For further questions on the seasonal adjustment methodology, please see the [official release page for the UI claims seasonal adjustment factors](#) or contact BLS directly through the [Local Area Unemployment Statistics web contact form](#).

[Weekly Claims Archives](#)  
[Weekly Claims Data](#)

U.S. Department of Labor news materials are accessible at <http://www.dol.gov>. The Department's [Reasonable Accommodation Resource Center](#) converts Departmental information and documents into alternative formats, which include Braille and large print. For alternative format requests, please contact the Department at (202) 693-7828 (voice) or (800) 877-8339 (federal relay).

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