Dear Employer:

Enclosed you will find citations for violations of the Occupational Safety and Health Act of 1970 (the Act) which may have accompanying proposed penalties. Also enclosed is a booklet entitled, “Employer Rights and Responsibilities Following an OSHA Inspection”, (OSHA 3000-04R) revised 2018, which explains your rights and responsibilities under the Act. If you have any questions about the enclosed citations and penalties, I would welcome further discussions in person or by telephone. Please contact me at (717) 782-3902.

You will note on page 6 of the booklet that, for violations which you do not contest, you must (1) notify this office promptly by letter that you have taken appropriate corrective action within the time set forth on the citation; and (2) pay any penalties assessed. Please inform me of the abatement steps you have taken and of their dates together with adequate supporting documentation; e.g., drawings or photographs of corrected conditions, purchase/work orders related to abatement actions, air sampling results. This information will allow us to close the case.

As indicated on page 3 of the booklet, you may request an informal conference with me during the 15-working-day notice of contest period. During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation or the penalty.

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of the citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete the attached notice at the bottom of this letter and post it next to the Citations as soon as the time, date and the place of the informal conference have been determined. Be sure to bring to the conference with you any and all supporting documentation of existing conditions as well as of any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.
You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at www.osha.gov. If you have any dispute with the accuracy of the information displayed, please contact this office.

Sincerely,

Kevin T. Chambers
Area Director

Enclosures
Citation and Notification of Penalty

To:
R. M. Palmer Company
and its successors
800 Van Reed Rd
Wyomissing, PA 19610

Inspection Number: 1659063
Inspection Date(s): 03/24/2023 - 03/24/2023
Issuance Date: 09/21/2023

Inspection Site:
77 South 2nd Avenue
West Reading, PA 19611

The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty you either call to schedule an informal conference (see paragraph below) or you mail a notice of contest to the U.S. Department of Labor Area Office at the address shown above. Please refer to the enclosed booklet (OSHA 3000) which outlines your rights and responsibilities and which should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

Posting - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer.

Informal Conference - An informal conference is not required. However, if you wish to have such a conference you may request one with the Area Director during the 15 working day contest period by calling (717) 782-3902. During such an informal conference, you may present any evidence or views which you believe would support an adjustment to the citation(s) and/or penalty(ies).
If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of this Citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete, remove and post the Notice to Employees next to this Citation and Notification of Penalty as soon as the time, date, and place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

**Right to Contest** — You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. **Unless you inform the Area Director in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.**

**Penalty Payment** — Penalties are due within 15 working days of receipt of this notification unless contested. (See the enclosed booklet and the additional information provided related to the Debt Collection Act of 1982.) Make your check or money order payable to “DOL-OSHA”. Please indicate the Inspection Number on the remittance. You can also make your payment electronically at www.pay.gov. At the top of the pay.gov homepage, type "OSHA" in the Search field and select Search. From OSHA Penalty Payment Form search result, select Continue. The direct link is:

https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of $25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will process the payments as if these restrictions or conditions do not exist.

**Notification of Corrective Action** — For each violation which you do not contest, you must provide abatement certification to the Area Director of the OSHA office issuing the citation and identified above. This abatement certification is to be provided by letter within 10 calendar days after each abatement date. Abatement certification includes the date and method of abatement. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item. The abatement certification letter must be posted at the location where the violation appeared and the corrective action took place or employees must otherwise be effectively informed about abatement activities. A sample abatement certification letter is enclosed with this Citation. In addition, where the citation indicates that abatement documentation is necessary, evidence of the purchase or repair of equipment, photographs or video, receipts, training records, etc., verifying that abatement has occurred is required to be provided to the Area Director.

**Employer Discrimination Unlawful** — The law prohibits discrimination by an employer against an employee for filing a complaint or for exercising any rights under this Act. An employee who believes that
he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the U.S. Department of Labor Area Office at the address shown above.

**Employer Rights and Responsibilities** – The enclosed booklet (OSHA 3000) outlines additional employer rights and responsibilities and should be read in conjunction with this notification.

**Notice to Employees** – The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

**Inspection Activity Data** – You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at www.osha.gov. If you have any dispute with the accuracy of the information displayed, please contact this office.
NOTICE TO EMPLOYEES OF INFORMAL CONFERENCE

An informal conference has been scheduled with OSHA to discuss the citation(s) issued on 09/21/2023. The conference will be held by telephone or at the OSHA office located at 4050 Crums Mill Road, Suite 102, Harrisburg, PA 17112 on _______________ at _______________. Employees and/or representatives of employees have a right to attend an informal conference.
CERTIFICATION OF CORRECTIVE ACTION WORKSHEET

Company Name: R. M. Palmer Company
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611
Issuance Date: 09/21/2023

List the specific method of correction for each item on this citation in this package that does not read “Corrected During Inspection” and return to: U.S. Department of Labor – Occupational Safety and Health Administration, 4050 Crums Mill Road, Suite 102, Harrisburg, PA 17112.

Citation Number _____ and Item Number _____ was corrected on __________________________________
By (Method of Abatement): _________________________________________________________________
________________________________________________________________________________________

Citation Number _____ and Item Number _____ was corrected on __________________________________
By (Method of Abatement): _________________________________________________________________
________________________________________________________________________________________

Citation Number _____ and Item Number _____ was corrected on __________________________________
By (Method of Abatement): _________________________________________________________________
________________________________________________________________________________________

Citation Number _____ and Item Number _____ was corrected on __________________________________
By (Method of Abatement): _________________________________________________________________
________________________________________________________________________________________

Citation Number _____ and Item Number _____ was corrected on __________________________________
By (Method of Abatement): _________________________________________________________________
________________________________________________________________________________________

I certify that the information contained in this document is accurate and that the affected employees and their representatives have been informed of the abatement.

________________________________   ______________________________
Signature      Date

________________________________   ______________________________
Typed or Printed Name     Title

NOTE: 29 USC 666(g) whoever knowingly makes any false statements, representation or certification in any application, record, plan or other documents filed or required to be maintained pursuant to the Act shall, upon conviction, be punished by a fine of not more than $10,000 or by imprisonment of not more than 6 months or both.

POSTING: A copy of completed Corrective Action Worksheet should be posted for employee review.
Citation and Notification of Penalty

Company Name: R. M. Palmer Company
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611

Citation 1 Item 1 Type of Violation: Serious

OSH ACT of 1970 Section (5)(a)(1): The employer did not furnish employment and a place of employment which were free from recognized hazards that were causing or likely to cause death or serious harm to employees from explosion hazards.

a. Building 2 - On or about March 24, 2023, the employer failed to evacuate workers during a natural gas leak inside the building resulting in an explosion causing multiple fatalities.

Abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

Among other methods, feasible and acceptable means of abatement include, but are not limited to: The employer should implement a process-based approach to abate the cited hazard. As part of that process, multiple abatement measures from the menu below are necessary working together to materially reduce the hazard. The following items are intended as part of an overall process, and are not intended as standalone alternatives, to satisfy the employer’s abatement obligations: Develop and implement an evacuation plan to be used in the event of a gas leak that complies with Pennsylvania Fire Code (IFC 2018) section 404.2; NFPA 54: NFPA 715 Installation of Fuel Gases Detection and Warning Equipment 2023; ANSI Z223.1–2021 National Fuel Gas Code, 2021 Edition - Annex D and includes the following:

* Evacuate the facility in the event of a gas leak
* Install gas leak detection
* Use portable gas detectors when investigating potential leaks.
* Define the levels at which evacuation should occur
* Provide training on “the plan” that includes among other things, information on what natural gas smells like.

ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated: October 03, 2023
Proposed Penalty: $15,625.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.
Citation and Notification of Penalty

Company Name: R. M. Palmer Company
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611

Citation 1 Item 2  Type of Violation: **Serious**

29 CFR 1910.37(b)(2): Each exit was not clearly visible and marked by a sign reading "Exit":

a. Building 1 basement hot room - On or about March 24, 2023, the door leading from the hot room to Cherry Street was not marked with a sign identifying it as an exit. The nearest signed exit was in excess of 100 feet from the room requiring employees to pass by where the hazardous materials were stored.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated: October 03, 2023
Proposed Penalty: $8,929.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.
Citation 1 Item 3  Type of Violation: Serious

29 CFR 1910.305(g)(2)(ii): Flexible cords were not used in continuous lengths without splice or tap:

a. Basement of building 1 line tech locker room - On or about March 24, 2023, the flexible cords were spliced into the heat tape that was being used to warm the chocolate pipes run between building 1 and 2, the splices were done in such a manner that the outer insulation was not maintained to prevent contact with internal wiring.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated: October 03, 2023
Proposed Penalty: $8,929.00
Citation 2 Item 1  Type of Violation: **Other-than-Serious**

29 CFR 1904.29(b)(2)  Employer did not complete an OSHA 301 Incident Report form, or an equivalent form, for each recordable injury or illness entered on the OSHA 300 log

Located at the (R. M. Palmer Company, West Reading Pennsylvania): On or about March 24, 2023, An incident Report (OSHA 301 or equivalent) for each injury or illness was not filled out as required by the regulation:

a) On or about March 24, 2023, (Foiler Operator) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

b) On or about March 24, 2023, (Foiler Operator) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

c) On or about March 24, 2023, (Packer) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

d) On or about March 24, 2023, (Packer) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

e) On or about March 24, 2023, (Maintenance) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

f) On or about March 24, 2023, (Plant Manager) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

g) On or about March 24, 2023, (HR Director) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

h) On or about March 24, 2023, (Packer) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

i) On or about March 24, 2023, (Asst. Line Tech) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.
Citation and Notification of Penalty

Company Name: R. M. Palmer Company
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611

j) On or about March 24, 2023, (Line Tech. ) - A 301 or equivalent was not filled out due to a work-related injury or illness to an employee resulting in the general recording criteria.

Corrected During Inspection

Date By Which Violation Must be Abated: Corrected During Inspection
Proposed Penalty: $7,000.00
Citation and Notification of Penalty

Company Name: R. M. Palmer Company
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611

Citation 2 Item 4    Type of Violation: Other-than-Serious

29 CFR 1904.29(b)(3): Each recordable injury or illness was not entered on the OSHA 300 Log within seven (7) calendar days of receiving information that a recordable injury or illness has occurred:

Located at the (R. M. Palmer Company, West Reading Pennsylvania): On or about March 24, 2023, An incident Report for each injury or illness was not filled out as required by the regulation:

a) On or about March 24, 2023, (Foiler Operator) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

b) On or about March 24, 2023, (Foiler Operator) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

c) On or about March 24, 2023, (Packer) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

d) On or about March 24, 2023, (Packer) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

e) On or about March 24, 2023, (Maintenance) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

f) On or about March 24, 2023, (Plant Manager) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

g) On or about March 24, 2023, (HR Director) was fatality injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

h) On or about March 24, 2023, (Packer) was seriously injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

i) On or about March 24, 2023, (Asst. Line Tech) was seriously injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.
Citation and Notification of Penalty

Company Name: R. M. Palmer Company
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611

j) On or about March 24, 2023, (Line Tech.) was seriously injured and the work related death was not entered on the OSHA 300 Log or equivalent within the required seven (7) days.

Corrected During Inspection

Date By Which Violation Must be Abated: Corrected During Inspection
Proposed Penalty: $3,000.00
Citation 2 Item 5  Type of Violation: Other-than-Serious

29 CFR 1904.40(a): The employer did not provide an authorized government representative the records within the four business hours.

a. Recordkeeping - On or about May 26, 2023, the employer failed to provide a complete OSHA 300 form or equivalent for calendar year 2023 which was subpoenaed with an agreed upon due date with company attorney of May 25, 2023, at 8:00 am. The employer's failure to provide this document exceeds 4 hours after an agreed upon time and date with an authorized government representative.

Abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated: October 03, 2023
Proposed Penalty: $1,000.00
Citation 2 Item 6  Type of Violation: **Other-than-Serious**

29 CFR 1910.1001(j)(3)(i): The building owner, facility owner, or employer did not determine the presence, location, and quantity of ACM or PACM at the worksite and did not exercise due diligence in complying with these requirements to inform employers and employees about the presence and location of asbestos-containing material (ACM) and presumed asbestos containing material (PACM):

a. Building 1 - On or about March 24, 2023, the employer as both the facility owner and employer did not determine the presence location, and quantity of ACM or PACM at the worksite and exercise diligence in informing employees about the presence and location of ACM.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated: October 03, 2023
Proposed Penalty: $0.00
Citation 2 Item 7  Type of Violation: **Other-than-Serious**

29 CFR 1910.1200(h)(1): Employees were not provided effective information and training on hazardous chemicals in their work area at the time of their initial assignment and whenever a new hazard that the employees had not been previously trained about was introduced into their work area:

a. Building 1 - On or about March 24, 2023, the employer failed to train employees and temps assigned to work in building 1 on the hazards of chemicals in the workplace and on the companies hazard communication program.

b. Building 2 - On or about March 24, 2023, the employer failed to train employees and temps assigned to work in building 2 on the hazards of chemicals in the workplace and on the companies hazard communication program.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states employees and their representatives were informed of this abatement.

**Date By Which Violation Must be Abated:** October 03, 2023

**Proposed Penalty:** $0.00

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Kevin T. Chambers  
Area Director  

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See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.
Company Name: R. M. Palmer Company  
Inspection Site: 77 South 2nd Avenue, West Reading, PA 19611  
Issuance Date: 09/21/2023

Summary of Penalties for Inspection Number: 1659063

| Citation 1 Item 1, Serious | $15,625.00 |
| Citation 1 Item 2, Serious | $8,929.00 |
| Citation 1 Item 3, Serious | $8,929.00 |
| Citation 2 Item 1, Other-than-Serious | $7,000.00 |
| Citation 2 Item 4, Other-than-Serious | $3,000.00 |
| Citation 2 Item 5, Other-than-Serious | $1,000.00 |
| Citation 2 Item 6, Other-than-Serious | $0.00 |
| Citation 2 Item 7, Other-than-Serious | $0.00 |

**TOTAL PROPOSED PENALTIES:** $44,483.00

To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: "DOL-OSHA". Please indicate OSHA's Inspection Number (indicated above) on the remittance. You can also make your payment electronically at www.pay.gov. At the top of the pay.gov homepage, type “OSHA” in the Search field and select Search. From the OSHA Penalty Payment Form search result, select Continue. The direct link is: https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334. You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of $25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will cash the check or money order as if these restrictions or conditions do not exist.

If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy your check and use the account information on it to electronically debit your account for the amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your
original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed account, the bank will attempt to make the transfer up to two times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

**Interest:** Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is one percent (1%). Interest will accrue from the date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days of the final order.

**Delinquent Charges:** A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

**Administrative Costs:** Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.

Kevin T. Chambers
Area Director