

Conciliation Agreement

Between the

U.S. Department of Labor Office of Federal Contract Compliance Programs

And

Aramark

I. Preliminary Statement

The Office of Federal Contract Compliance Programs (OFCCP) evaluated the Aramark ASU Old Main Catering (Aramark) establishment located at 1290 South Normal Avenue, Tempe, Arizona, beginning on March 23, 2020. OFCCP alleges that Aramark failed to comply with Executive Order 11246, as amended (E.O. 11246 or the Executive Order) and their respective implementing regulations at 41 CFR Chapter 60.

OFCCP notified Aramark of the specific violation(s) and the corrective action(s) required in a Notice of Violation (NOV) issued on March 16, 2021.

In the interest of resolving the violations without engaging in further legal proceedings and in exchange for sufficient consideration described in this document, OFCCP and Aramark enter into this Conciliation Agreement (Agreement) and its attachments, and the parties agree to all the terms therein.

II. General Terms and Conditions

1. In exchange for Aramark's fulfillment of all its obligations in this Agreement, OFCCP will not institute administrative or judicial enforcement proceedings under E.O. 11246 based on the violation(s) alleged in the NOV. However, OFCCP retains the right to initiate legal proceedings to enforce this Agreement if Aramark violates any provision of this Agreement, as set forth in Paragraph 10, below. Nothing in this Agreement precludes OFCCP from initiating enforcement proceedings based on future compliance evaluations or complaint investigations.
2. OFCCP may review Aramark's compliance with this Agreement. As part of this review, OFCCP may require written reports, inspect the premises, interview witnesses, and examine and copy documents. Aramark will permit access to its premises during normal business hours for these purposes and will provide OFCCP with all hard copy or electronic reports and documents OFCCP requests, including those specified in this Agreement.
3. Nothing in this Agreement relieves Aramark of its obligation to fully comply with the requirements of E.O. 11246, Section 503 of the Rehabilitation Act of 1973, as amended, (Section 503), the Vietnam Era Veterans' Readjustment Assistance Act of 1974, as amended, 38 U.S.C. § 4212 (VEVRAA), their implementing regulations, or other applicable laws requiring nondiscrimination or equal employment opportunity through affirmative action.

4. Aramark agrees that it will not retaliate against any potential or actual beneficiary of this Agreement or against any person who files a complaint, who has provided information or assistance, or who participates in any manner in any proceeding in this matter.
5. The parties understand the terms of this Agreement and enter into it voluntarily.
6. This Agreement constitutes the entire Agreement and represents the complete and final understanding of the parties. This Agreement contains all of the terms binding the parties and it supersedes all prior written and oral negotiations and agreements. Any modifications or amendments to this Agreement must be agreed upon in writing and signed by all parties. If an administrative error is found, OFCCP will work in good faith with all parties to make the corrections.
7. This Agreement becomes effective on the day it is signed by the District Director (Effective Date).
8. If one or more provisions of this Agreement is deemed unlawful or unenforceable, the remaining provisions will remain in full force and effect.
9. This Agreement will expire sixty (60) days after Aramark submits its final progress report required in Section IV, below, unless OFCCP notifies Aramark in writing before the expiration date that Aramark has failed to fulfill all of its obligations under the Agreement. In this instance, the Agreement is automatically extended until the date that OFCCP determines that Aramark has met all of its obligations under the Agreement.
10. If Aramark violates this Agreement:
 - a. The procedures at 41 C.F.R. 60-1.34 will govern:
 - i. OFCCP will send Aramark a written notice stating the alleged violation(s) and summarizing any supporting evidence.
 - ii. Aramark shall have fifteen (15) days from receipt of the notice to respond, except in those cases in which such a delay would result in irreparable injury to the employment rights of affected employees or applicants.
 - iii. If Aramark is unable to demonstrate that it has not violated the Agreement, or if OFCCP alleges irreparable injury, enforcement proceedings may be initiated immediately without issuing a show cause notice or proceeding through any other requirement.
 - iv. In the event of a breach of this Agreement by Aramark, OFCCP may elect to proceed to a hearing on the entire case and seek full make-whole relief, and not be limited to the terms in the Agreement.
 - b. Aramark may be subject to the sanctions set forth in Section 209 of the Executive Order, 41 C.F.R. 60-1.27, and/or other appropriate relief for violating this Agreement.
11. Aramark does not admit any violation of the Executive Order, Section 503 or VEVRAA, nor has there been an adjudication on the merits regarding any such violation.
12. OFCCP may seek enforcement of this Agreement itself and is not required to present proof of any underlying violations resolved by this Agreement.

13. The parties understand and agree that nothing in this Agreement is binding on other governmental departments or agencies other than the United States Department of Labor.
14. Each party shall bear its own fees and expenses with respect to this matter.
15. This Agreement is limited to the facts of this case. Neither this Agreement, nor any part of the negotiations that occurred in connection with this Agreement, shall constitute admissible evidence with respect to any OFCCP policy, practice or position in any lawsuit, legal proceeding, administrative proceeding, compliance evaluation, or audit, except for legal or administrative proceedings concerning the enforcement or interpretation of this specific Agreement.
16. All references to “days” in this Agreement are calendar days. If any deadline for an obligation scheduled to be performed under this Agreement falls on a weekend or a Federal holiday, that deadline will be extended to the next business day.

III. Technical Violations and Remedies

VIOLATION: During the period January 1, 2019 through December 31, 2019, Aramark did not develop and execute action-oriented programs designed to correct any problem areas identified pursuant to 41 CFR 60-2.17(b) and to attain established goals and objectives, as required by 41 CFR 60-2.17(c). Specifically, Aramark failed to establish an action-oriented program to correct the underutilization of females in the Professionals job group. Aramark established a goal of 71% for females in its Professionals job group. While Aramark’s outreach was directed toward female organizations in order to recruit in its Service Workers job group, there was no evidence provided to demonstrate Aramark conducted targeted outreach toward females in order to recruit qualified females for the goal established in the Professionals job group. The OFCCP acknowledges that Aramark had only two job openings in the Professional job category in 2019 and only 10 applicants in total for those two jobs.

REMEDY: Aramark agrees to develop and execute action-oriented programs designed to correct any problem areas identified pursuant to 41 CFR 60-2.17(b) and to attain established goals and objectives, as required by 41 CFR 60-2.17(c).

IV. OFCCP Monitoring Period

1. **Recordkeeping.** Aramark agrees to retain all records relevant to the violation(s) cited in Section III above and the reports submitted in compliance with Paragraph 2, below. Specifically, Aramark must maintain letters, memos, emails, or any other documentary evidence generated through the normal course of business associated with its outreach. These records include underlying data and information such as Human Resources Information System (HRIS) and payroll data, job applications and personnel records, and any other records or data used to generate the required reports. Aramark will retain the records until this Agreement expires or for the time period consistent with regulatory requirements, whichever is later.

2. **Contractor Reports.**

Aramark agrees to furnish OFCCP with the following reports during the Monitoring Period. Each report will contain the documentation specified according to the dates scheduled:

- a. Progress Report 1: Due on January 31, 2022 covering the effective date of this Agreement through December 31, 2021.
- b. Progress Report 2: Due on January 31, 2023 covering January 1, 2022 through December 31, 2022.

For each Progress Report, Aramark must provide documentation of:

- i. Aramark's identification of problem areas and action-oriented programs Aramark has implemented to ensure there are no impediments to equal opportunity for females in the Professionals job group.
- ii. Evidence (i.e. copies of letters, memos, e-mails, or other documents generated through the normal course of business) that Aramark has conducted targeted outreach, with at least the community based organizations in the Attachment to the Conciliation Agreement. Evidence must show that these organizations were notified to recruit females in the Professionals job group, within sufficient time prior to the closing date of the vacancies, consistent with business needs, in order for targeted organizations to find and refer qualified applicants.

Aramark will submit reports to Marvin Jordan, Director, Phoenix District Office, via email at (b) (7)(C), (b) (6)@dol.gov. Aramark and OFCCP have a common interest in the information being provided in the reports pursuant to this Agreement. To the extent any of the reports Aramark provides in accordance with this Agreement are trade secrets, commercial, and/or financial in nature, and customarily kept private or closely-held, and Aramark believes should remain confidential under Exemption 4 of the Freedom of Information Act (FOIA) in the event of a FOIA request, Aramark will provide such reports to OFCCP marked as "Confidential". In the event of a FOIA request, OFCCP will promptly notify Aramark of the FOIA request and provide Aramark an opportunity to object to disclosure. OFCCP will withhold disclosure of such reports to the maximum extent allowable by law.

- 3. Close of Monitoring Period and Termination of Agreement.** This Agreement shall remain in effect until the monitoring period is completed. The monitoring period will close once OFCCP accepts Aramark's final progress report as set forth in Section II, Paragraph 9 above. If OFCCP fails to notify Aramark in writing within sixty (60) days of the date of the final progress report that Aramark has not fulfilled all of its obligations under the Agreement, OFCCP will be deemed to have accepted the final report and the Monitoring Period and this Agreement will terminate. If OFCCP notifies Aramark within the allotted time that it has not fulfilled all of its obligations, this Agreement is automatically extended until the date that OFCCP determines Aramark has met all of its obligations under the Agreement.

V. SIGNATURES

The person signing this Agreement on behalf of Aramark personally warrants that he or she is fully authorized to do so, that Aramark has entered into this Agreement voluntarily and with full knowledge of its effect, and that execution of this Agreement is fully binding on Aramark.

This Agreement is hereby executed by and between the Office of Federal Contract Compliance Programs and Aramark ASU Old Main Catering, 1290 South Normal Avenue, Tempe, Arizona.

(b) (6), (b) (7)(C)

CARRIE ROSEN
Assistant General Counsel, Employment Law
Aramark
Philadelphia, PA

DATE: 3/24/2021

(b) (6), (b) (7)(C)

MARVIN R. JORDAN
Director
Phoenix District Office
Pacific Region

DATE: 03/24/2021

Attachment

ABIL Employment Services
5025 East Washington Street, Suite 200
Phoenix, Arizona 85034
(602) 443-0710
<http://abilemploymentservices.org>

Arizona Foundation for Women
2828 North Central Avenue, Suite 1200
Phoenix, Arizona 85004
(602) 532-2800
<http://azfoundationforwomen.org>

Arizona Women's Education and Employment
640 North 1st Avenue
Phoenix, Arizona 85003
(602) 223-4333
<http://www.awee.org>

Valle del Sol
1209 South 1st Avenue
Phoenix, Arizona 85003
(602) 258-6797
<http://www.valledelsol.com>