

---

**From:** Shawn Devalle <shawn.devalle@oracle.com>  
**To:** Lisa Gordon <lisa.gordon@oracle.com>  
**Sent:** 3/19/2015 10:59:12 PM  
**Subject:** Slides w\_new arrows!  
**Attachments:** Customer Services Comp Training 3 15 - w\_new arrows.pptx

Changed the wording a bit for each arrow and then tried to align them. I also aligned the labels on the left side as well. Thanks for doing this and talk to you Monday!

**Exhibit P-354**