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OBJECTIVE

To obtain a challenging senior level position emphasizing the use of advanced technologies and tools to solve application problems and create solutions which contribute to my employer's success.

SUMMARY

Twelve years of experience with Oracle environments of different complexity, including Oracle eBusiness Applications Suite (releases 10.5-R12), Oracle RDBMS (8i-10g), Oracle Application Server (9.0.2-10g). Key player on successful implementations for critical accounts. Strong business and technical vision with effective teamwork skills and an aptitude for constant learning. Ability to manage multiple projects of different levels of complexity with dedication and efficiency to meet or exceed business needs. Highly motivated, ambitious and drawn to new challenges and professional advancement.

EXPERIENCE

Oracle Corporation - Redwood Shores, CA **6/2002- Present**
Oracle Outsourcing – Oracle OnDemand
Senior DBA Specialist promoted to Technical Lead DBA (Oct 2004)

- Assigned to high visibility (hot) customers to support escalations and address technical issues and resolve configuration issues at the database and application level. Configure Oracle Workflow and Applications Framework, Portal, Discoverer and Express integration. Support Portal/Application Server implementations including OID, LDAP, and OC4J configurations and also Oracle iLearning. Monitored and addressed backup related issues with RMAN. Work on Disaster Recovery environments using DataGuard and implement and synchronize Standby databases. Support RAC implementations and troubleshoot configuration issues. Perform on a weekly basis as coordinator of escalations and the distribution of tasks among the team of 6-8 DBA's.
- Worked with Oracle's first OnDemand implementation of a PeopleSoft customer, Mexico's SAT. Managed War-Room addressing highly critical issues of the implementation and coordinated the implementation of OnDemand standards as well as Change Control processes.

Technology: Oracle Applications Rel.11, R11i, R12, Oracle Database Rel. 8i, 9i, 10g, Oracle Discoverer 4 and R10, Oracle Application Server 9.0.2-10g, BPEL Oracle Express Server, Linux, Solaris, AIX, Windows NT.

Oracle Corporation - Redwood Shores, CA **5/1999- 6/2002**
Worldwide Support Services, Expert ONLINE Group
Senior DBA

- Primary remote DBA for a pool of customers. Participated in the planning, definition and coordination of DBA projects for customers (such as upgrades, patching, migrations of custom implementations, monitoring tools, etc). Tasks including, but not limited to:
- Administration, monitoring and problem solving on Oracle Applications implementations on versions 10.7 and 11.0.3 and 11i
 - Evaluation and re-definition of backup strategy (hot, cold, exports, etc)

EXPERIENCE
(continued)

- Database Performance Tuning and Monitoring
- Perform apps upgrade from 10.7 to R11i on Solaris
- Oracle Names Server configuration and troubleshooting
- Installation, configuration and daily use of Oracle management tools (Oracle Enterprise Manager) for monitoring customer's databases.
- Write Unix and SQL shell scripts for application's and database monitoring and management.
- Performed as team lead of 3 dba's in the successful implementation on –at the time— Oracle's largest outsourced customer (JDS Uniphase) with eBusiness Apps R11i and DataWarehouse as well as Disaster Recovery using HotStandby databases.

Technology: Oracle Applications Rel. 11.0.3-11.5.7, Oracle Database Rel. 7-9i, Solaris, Windows NT.

Oracle Corporation, San Antonio, TX **3/1999- 4/1999**
Oracle Consulting, Core Technology Group
Senior Consultant

- Prepared proposal and documentation on Oracle8i install/ugrade for customer.

Tricom Intl. - Santo Domingo, Dominican Republic **7/1998 - 2/1999**
Oracle Application's independent Consultant

- Performed technical support for Oracle Financials. Worked closely with Oracle Worldwide Support to address customer's escalations and implement patches and custom fixes to technical/functional issues. Support Application's Desktop Integrator (ADI) issues.

Technology:: Oracle Applications Rel 10.7, HP-UX, Oracle RDBMS Rel 7-8i

Tricom Intl. - Santo Domingo, Dominican Republic **10/1995-6/1998**
Oracle DBA and Security Administrator

- As a principal DBA on the MIS team performed creation, monitoring and tuning of Oracle 7.1.6, 7.3.2 and 8.0.x databases. Was responsible of the administration of several Oracle databases that supported an array of different applications (custom and Oracle ERP). Worked on the definition of backup and restore policies and performed upgrades and database patching as well as performed daily monitoring and maintenance.
- Performed as System Administrator for Oracle Financials versions 10.5 and 10.7 being responsible of monitoring workload, user and customization definition, patching and new installs. Installed Oracle Enterprise Manager for monitoring and administration of the enterprise applications..
- Responsible of the maintenance and administration of AS400 and HP-UX systems and developed interfaces to move legacy data from the old AS/400 applications to the new Oracle Applications.
- Evaluated the acquisition of new Oracle software releases and the implementation along with Oracle Consulting.
- Member of the Enterprise Security Team responsible of the maintenance of security

rules and monitoring of users and applications activity in Oracle database and applications, UNIX and AS400 environments.

Technology: Oracle Applications Rel. 10.5-10.7, Oracle Database Rel. 7-8, HP-UX, AIX, Windows NT, IBM AS/400

**PROFESSIONAL
TRAINING AND
EDUCATION**

- ITIL Foundations Certification
- Oracle 10g Self Managing Database and New Features (Oracle internal training)
- Oracle 11i10g Application's Framework 5.10 (Oracle internal training)
- Oracle 11i10 Tablespace model and migration utility (Oracle internal training)
- Oracle 10g Grid Control – Appl. Server Management (Oracle internal training)
- Oracle Express Server (Oracle internal training)
- Oracle 10g configure Discoverer (Oracle internal training)
- Oracle DBA: Oracle 7, 8i and 9i RDBMS, architecture, new features and tuning
- Using Auto install Rel11 to Install/Upgrade the Oracle Applications
- Oracle Application Server 4.0 Administration
- Consulting: R11 NCA Installation Workshop
- Using and Defining Oracle Payables, Oracle Purchasing and Oracle General Ledger (Rel 10.5)

UNIV. CATOLICA MADRE Y MAESTRA, Dom. Rep. 1998

- Master in Business Administration

UNIV. CATOLICA MADRE Y MAESTRA, Dom. Rep. 1994

- Bachelors Degree on Systems Engineering, Honors: Magna Cum Laude