

## Findings at a Glance



**MWEA** was able to address critical needs of migrant workers in Malaysia by supporting NGOs, unions, and community-based organizations. The project was implemented by the International Labour Organization (ILO).

- Training** for NGOs, trade unions, and migrant associations to provide services and build organizational capacity
- Outreach and Legal/Shelter Services** to educate migrant workers and communities on their rights and assist them in claiming them
- Awareness-Raising Campaign** targeting Malaysian youth to create understanding and empathy for migrant workers

### PROJECT SITES & RESOURCES



### OBJECTIVES

	Low	Moderate	Above-Moderate	High
1. Malaysian civil society is empowered to better support migrant workers in realization of their rights.	Achievement <input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Sustainability <input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Women and men migrant workers are empowered to realize their rights.	Achievement <input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
	Sustainability <input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
3. Malaysian youth demonstrate increased support for the rights and welfare of migrant workers.	Achievement <input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
	Sustainability <input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

### RESULTS AS OF MARCH 2019\*

#### Migrant Workers Assisted

Received case management services	<b>1,247</b>	180%
Joined worker or migrant organizations	<b>1,104</b>	84%
Trained on labor rights or case management	<b>1,041</b>	118%
Trained to be community leaders	<b>130</b>	144%

#### Youth Sensitized

Participated in online discussions	<b>29,661</b>	71%
Reached by <i>Migration Works</i> campaign online content (website, social media)	<b>157,644</b>	91%
Participated in <i>Migration Works</i> campaign awareness-raising events	<b>7,044</b>	86%

### CONCLUSIONS

- Beyond activity grants, other CSO capacity building efforts, while useful, were limited in scale and impact.** These activities were not prioritized in the budget or sufficiently tailored to partners' organizational capacity needs.
- Case management services benefited migrant workers, reaching greater numbers than planned.** Nevertheless, redress was often incomplete due to significant legal and other external challenges.
- Project results are likely sustainable, but future activities may be challenged by implementing partners' lack of funding.** Funding sources for migrant worker support services are limited and partners need capacity building to implement more diverse resource mobilization strategies.

## KEY RECOMMENDATIONS

- Repeat collaboration in Performance Monitoring Plan (PMP) development.** ILAB and ILO should again collaborate in PMP development. In the case of MWEA, this provided a good foundation for collecting data to evaluate project performance. ILAB and ILO may consider revising the PMP over the course of the project, taking into consideration unanticipated challenges in collecting data or when an indicator proves less useful in assessing impact.
- Develop comprehensive capacity building strategies for key CSO partners.** ILAB and ILO should consider conducting participative, organizational development assessments of CSO partners to identify needs and ways to address them. Project strategy should be adapted accordingly. In the case of MWEA, ILO should improve efforts to strengthen its key CSO partners so they can sustainably continue activities without ILO support.
- Tailor support services to the differing needs of unions and CSOs.** ILO should differentiate strategies for working with unions and CSOs on migrant worker support services, including by providing more focused support to unions to strengthen organizing among foreign migrant and Malaysian workers.
- Expand geographic reach of outreach, education, and legal services.** ILAB or ILO should develop additional strategies to extend services to underserved areas in Malaysia, including hard-to-reach rural areas in East Malaysia where severe labor rights violations of migrant workers have been reported.

\*Data represents results as of March 2019, with percentages indicating extent end-target achieved at that point in time.