External Grantee Enhancement
CHG27551 / CHG27799

This release notes communication is intended specifically for E-Grants program office users to distribute to their Grantee Users.

Note: This communication includes ONLY information on changes related to the external Grantee Login screen.

Features Added / Changed

External E-Grants – Grantee Login Page

The following changes have been made to the external Grantee Login screen:

- User Names will now be able to be entered as upper, lower or mixed case letters and be accepted by the system.

- During the 1st password reset after user account activation, the system will check for password re-use – the new (changed) password will need to be different than the existing (old) password.

- The external system will send users warning emails 30 days and again at 14 days PRIOR to password expiration. Passwords to external EBSS expire every 90 days.

- The external system will send users warning emails 30 days and again at 14 days PRIOR to account deactivation (occurring 180 days after last login)

- On Grantee Login account creation, password reset or forgot password, the ‘Program’ field will be removed for INAP users only

- RCIP Number information will be removed from the system generated emails regarding account creation, password reset and forgot password for INAP users only.

- When new user accounts are created, ensure that the system is storing the full email address of the user when creating accounts, so that duplicate accounts are not created (ex: bobsmit@yahoo.com vs bobsmit@gmail.com)

Please submit any additional questions, comments, or feedback to e-grants.help@dol.gov