

**Measures/Programs to be Addressed in the Fiscal Year (FY) 2022  
State Quality Service Plan (SQSP)**

<b>Core Measures</b>	<b>Measurement Period</b>	<b>Criteria</b>	<b>FY 2022 Requirement</b>
First Payment Promptness	Apr 1, 2020 – Mar 31, 2021	87%	No new CAPs; Continue on Existing Biennial CAP
Nonmonetary Determination Time Lapse	Apr 1, 2020 – Mar 31, 2021	80% (combined score)	No new CAPs; Continue on Existing Biennial CAP
Nonmonetary Determination Quality – Nonseparations	Apr 1, 2020 – Mar 31, 2021	75%	No new CAPs; Continue on Existing Biennial CAP
Nonmonetary Determination Quality – Separations	Apr 1, 2020 – Mar 31, 2021	75%	No new CAPs; Continue on Existing Biennial CAP
Detection of Overpayments	BPC: Apr 1, 2018 – Mar 31, 2021; BAM: Oct. 1, 2017 – Sept. 30, 2020 If the rate is a result of improper administration of BAM and/or BPC	≥50%	No new CAPs; Continue on Existing Biennial CAP
		≤95%	Narrative
		>95%	No new CAPs; Continue on Existing Biennial CAP
Average Age of Pending Lower Authority Appeals	Apr 1, 2020 – Mar 31, 2021	30 days	No new CAPs; Continue on Existing Biennial CAP
Average Age of Pending Higher Authority Appeals	Apr 1, 2020 – Mar 31, 2021	40 days	No new CAPs; Continue on Existing Biennial CAP
Lower Authority Appeals Quality	Apr 1, 2020 – Mar 31, 2021	80%	No new CAPs; Continue on Existing Biennial CAP
New Employer Status Determinations Time Lapse	Jan 1, 2020 – Dec 31, 2020	70%	No new CAPs; Continue on Existing Biennial CAP
Tax Quality – Part A	Jan 1, 2020 – Dec 31, 2020	No more than 3 tax functions failing Tax Performance System (TPS) in a year	No new CAPs; Continue on Existing Biennial CAP
Tax Quality – Part B	Jan 1, 2020 – Dec 31, 2020	The same tax function cannot fail for 3 consecutive years	CAP required for failed performance; Continue on Existing Biennial CAP

Effective Audit Measure	Jan 1, 2020 – Dec 31, 2020	Score $\geq 7$ ; and pass all 4 factors	No new CAPs; Continue on Existing Biennial CAP
Improper Payments Measure	BAM batches 201927 through 202026	< 10%	CAP required for failed performance; Continue on Existing Biennial CAP
UI Overpayment Recovery Measure	July 1, 2019 – June 30, 2020	68%	No new CAPs; Continue on Existing Biennial CAP

Secretary's Standards in Regulation	Measurement Period	Criteria	FY 2022 Requirement
First Payment Promptness (Intrastate 14/21 Days)	Apr 1, 2020 – Mar 31, 2021	87%	No new CAPs; Continue on Existing Biennial CAP
First Payment Promptness (Intrastate 35 Days)	Apr 1, 2020 – Mar 31, 2021	93%	No new CAPs; Continue on Existing Biennial CAP
First Payment Promptness (Interstate 14/21 Days)	Apr 1, 2020 – Mar 31, 2021	70%	No new CAPs; Continue on Existing Biennial CAP
First Payment Promptness (Interstate 35 Days)	Apr 1, 2020 – Mar 31, 2021	78%	No new CAPs; Continue on Existing Biennial CAP
Lower Authority Appeals (30 Days)	Apr 1, 2020 – Mar 31, 2021	60%	No new CAPs; Continue on Existing Biennial CAP
Lower Authority Appeals (45 Days)	Apr 1, 2020 – Mar 31, 2021	80%	No new CAPs; Continue on Existing Biennial CAP

UI Programs, etc.	Measurement Period		FY 2022 Requirement
Data Validation – Populations & Modules	Apr 1, 2020 – Mar 31, 2021	Results not submitted by August 10, 2020	No new CAPs; Continue on Existing Biennial CAP
		Failing/ incomplete submission by August 10, 2020	No new CAPs; Continue on Existing Biennial CAP

Compliance with NDNH matching requirements for BAM	Status as of March 31, 2020		No new CAPs; Continue on Existing Biennial CAP
BAM operations not compliant with investigative and/or method and procedure requirements including construction of valid samples and sample populations	Based on the annual determination letter issued by May 30, 2021		CAP required for failed performance; Continue on Existing Biennial CAP
Incorrect recording of the Issue Detection Date and/or Determination Date	Apr 1, 2020 – Mar 31, 2021		Narrative
Reporting Deficiencies			Narrative
TPS Sample Reviews	Jan 1, 2020 – Dec 31, 2020		CAP required for failed performance; Continue on Existing Biennial CAP
UI Program Integrity			To be addressed in the UI Integrity Action Plan