UPGRADE PLAN

The new systems will be shipped, initially, to the National Office and will be installed by operations staff. After which, the system will be sent to the State Workforce Agency based upon the schedule listed in Attachment III.

- Department of Labor (Department) technical staff will contact the State SUN Administrator to schedule the hardware upgrade.

- Based on the schedule, the Department's technical staff will provide the necessary assistance required by the State SUN Administrator to install the new systems. Once the new system is setup and adequately tested, all existing information on the old system including the external drive will be deleted to ensure privacy of State data.

- Once the implementation is complete, the State SUN administrator is requested to prepare the "return" process for the old system. The old SUN T2000 chassis - must be boxed and prepared for pickup. Packing materials provided with the new X4-2 system may be used for packing the old system for pickup. Inside the box of the new X4-2 is a packet of information for the System Administrators. This packet contains "Action Required-Upgrade Return Procedures" and will provide all of the necessary paperwork and instructions for returning the old system to Sun Microsystems. A Return Merchandise Authorization (RMA) Number and an 800 number will be provided to make arrangements for Oracle to pick up the old system.

The Department will keep all System Administrators informed regarding the implementation process. The projected completion date for this project is March 2015. More detailed information will follow concerning the installation plans and this effort will be coordinated in detail with the State SUN System Administrators.

Special Technical Notes:

1. External Exabyte Model 8700 tape drive will be replaced by the Quantum DAT 160 tape drive.

2. HP 4100 N LaserJet Printers, monitor, cables, mouse and keyboard already in the SWA sites **are not** being replaced and will be used in the new system's configuration.