

TRAINING AND EMPLOYMENT NOTICE	NO. 10-25
	DATE May 28, 2026

TO: STATE WORKFORCE AGENCIES

FROM: HENRY MACK, ED.D. 
Assistant Secretary

SUBJECT: Unemployment Insurance Benefit Accuracy Measurement Program Information Collection Renewal

1. **Purpose.** To announce the renewal of the Unemployment Insurance (UI) Benefit Accuracy Measurement (BAM) information collection with updated burden levels.
2. **Action Requested.** The U.S. Department of Labor’s (Department) Employment and Training Administration (ETA) requests that state workforce administrators share the information in this Training and Employment Notice (TEN) with appropriate state staff.
3. **Summary and Background.**

- a. Summary – The Paperwork Reduction Act (PRA) requires Federal Agencies to submit collections of information for review and approval by the Office of Management and Budget (OMB). The Department is required to submit Information Collection Requests for renewal of all material(s) issued to State Workforce Agencies (SWA) prior to the expiration date to the OMB.

On August 1, 2025, OMB approved the renewal of the information collection authority for the ET Handbook No. 395 (**OMB Control Number 1205-0245**) through August 31, 2028, for the purpose of performing the functions of the BAM program.

- b. Background – The BAM program is designed to determine the accuracy of a sample of paid and denied claims in three major UI programs: regular State UI, Unemployment Compensation for Federal Employees, and Unemployment Compensation for Ex-Servicemembers. SWAs select weekly random samples of paid and denied claims. Independent state BAM investigators audit these paid and denied claims to determine whether the claimant was properly paid or properly denied benefits.

The results of the BAM statistical samples are used to estimate national accuracy rates for populations of paid and denied claims using data collected from the states. BAM is a diagnostic tool that the Federal Government and SWAs use to identify systemic errors and their causes and to facilitate solutions to these deficiencies.

4. **Updated BAM Handbook.** The BAM handbook information collection was renewed through August 31, 2028. No changes were made to the content of the handbook except for the following:
- Change in the expiration date on the introduction page of the handbook to August 31, 2028; and
 - Update to the OMB Burden Hours to 10.2 hours.

This handbook, with the updated OMB expiration date and burden hours will be published online to the Department's Advisories website at <https://www.dol.gov/agencies/eta/advisories/handbooks/et-handbook-no-395>, as well as the BAM program page for the Office of Unemployment Insurance at <https://oui.doleta.gov/unemploy/bqc.asp>.

5. **Inquiries.** Please direct inquiries to the appropriate ETA Regional Office.

6. **References.**

- The Paperwork Reduction Act of 1995 (PRA), 44 U.S.C. 3501 et seq. <https://www.ecfr.gov/current/title-5/chapter-III/subchapter-B/part-1320>;
- Payment Integrity Information Act of 2019 (PIIA), Pub. L. 116-117 <https://www.congress.gov/116/plaws/publ117/PLAW-116publ117.pdf>;
- 20 C.F.R. Part 602, Quality Control in the Federal-State Unemployment Insurance System <https://www.ecfr.gov/current/title-20/chapter-V/part-602>; and
- Employment and Training (ET) Handbook No. 395, 5th Edition, Benefit Accuracy Measurement State Operations Handbook (November 2009), https://www.dol.gov/sites/dolgov/files/ETA/handbooks/2009/ETHandbook_395_Ch5_acc.pdf.

7. **Attachment(s).** N/A