U.S. Department of Labor's
AI Literacy Framework

Foundational Content Areas of AI Literacy

1 Understand AI Principles
Understanding AI's core concepts, capabilities, and limitations, creating the foundation for effective use

2 Explore AI Uses
Directly exploring different AI tools and relevant use cases, and how AI can complement human expertise

3 Direct AI Effectively
Understanding how to provide the right context to AI and how to create clear prompts that produce effective outputs

4 Evaluate AI Outputs
Assessing AI-generated results for accuracy and relevance, and understanding how to iterate on AI outputs

5 Use AI Responsibly
Using AI in ethical and secure ways, protecting critical information, and ensuring accountability for outcomes

Effective Delivery Principles of AI Literacy

1 Enable Experiential Learning
Delivering AI literacy through practical, hands-on experiences that allow AI skills to be practiced in real-world situations

2 Embed Learning in Context
Integrating into existing processes and in the context of the industry or characteristics that make it most actionable

3 Build Complementary Human Skills
Using AI to augment human skills such as judgment, creativity, communication, and problem-solving

4 Address Prerequisites to AI Literacy
Addressing barriers to participation and success with AI literacy, including digital literacy and broadband access

5 Create Pathways for Continued Learning
Providing structured routes to progress to more advanced, specialized AI skills and AI-related occupations

6 Prepare Enabling Roles
Equipping managers, counselors, and others who play a supportive role to a participant's AI learning

7 Design for Agility
Ensuring there are proactive, built-in mechanisms to rapidly update content and delivery as AI capabilities evolve