

<b>TRAINING AND EMPLOYMENT NOTICE</b>	<b>NO.</b> 02-22
	<b>DATE</b> July 25, 2022

**TO:** STATE WORKFORCE AGENCIES  
UNEMPLOYMENT INSURANCE DIRECTORS  
UNEMPLOYMENT INSURANCE MANAGERS AND SUPERVISORS

**FROM:** BRENT PARTON   
Acting Assistant Secretary

**SUBJECT:** New Benefit Accuracy Measurement (BAM) Resource Page

1. **Purpose.** To announce the availability of a BAM Resource Page on Workforce GPS and provide instructions on how to utilize the landing page.
2. **Action Requested.** The U.S. Department of Labor’s Employment and Training Administration (ETA) requests State Administrators to provide this information to all appropriate staff.
3. **Summary and Background.**
  - a. Summary – ETA announces the availability of an online resource page devoted to supporting states with a BAM program and operational guidance and/or information with the goal of improving Unemployment Insurance (UI) program integrity.
  - b. Background – State Workforce Agencies (SWAs) are responsible for selecting weekly random samples of regular UI, Unemployment Compensation for Federal Employees, and Unemployment Compensation for Ex-Servicemembers paid and denied claims. BAM personnel conduct prompt and in-depth investigations to determine whether each sampled claimant was properly paid or denied benefits. The BAM program provides continuous feedback on the state and federal methods of administration. ETA is responsible for the oversight of the BAM program to ensure SWAs are following federal and state laws, regulations/administrative codes, and policies<sup>1</sup>. Additionally, ETA ensures BAM programs are complying with established program requirements.
4. **BAM Resource Page.** This resource page is available on ETA’s technical assistance website, WorkforceGPS ([www.workforcegps.org](http://www.workforcegps.org)). The Questions and Answers from prior BAM Paid and Denied Claim Accuracy Reviews which began in FY2015 as part of the reengineering efforts are available under “Related Content”. This new page can be accessed directly at [https://ui.workforcegps.org/resources/2022/03/24/15/03/Benefit\\_Accuracy\\_Measurement\\_BAM](https://ui.workforcegps.org/resources/2022/03/24/15/03/Benefit_Accuracy_Measurement_BAM). Please note that a password is required for access to the content of this site.

<sup>1</sup> 20 C.F.R. Part 602.31, Oversight

Instructions for registration and/or password creation are available at [www.workforcegps.org](http://www.workforcegps.org).

5. **Inquiries.** Please direct inquiries to the appropriate ETA Regional Office.

6. **References.**

- Payment Integrity Information Act of 2019 (PIIA), Pub. L. 116-117;
- 20 C.F.R. Part 602, Quality Control in the Federal-State Unemployment Insurance System;
- Employment and Training (ET) Handbook No. 395, 5<sup>th</sup> Edition, *Benefit Accuracy Measurement State Operations Handbook* (November 2009); and
- Office of Management and Budget (OMB) Circular No. A-123, Appendix C, *Requirements for Payment Integrity Improvement* (March 5, 2021).

7. **Attachment(s).** None.