

TRAINING AND EMPLOYMENT NOTICE	NO . 1-22
	DATE July 20, 2022

TO: STATE WORKFORCE AGENCIES

FROM: BRENT PARTON /s/
Acting Assistant Secretary

SUBJECT: Adjudications Virtual Training and Conference

1. **Purpose.** To inform states that the *Adjudications: Past, Present, and Future – Virtual Training and Conference* is scheduled to be held August 23-25, 2022, from 1pm to 5pm EDT, and to encourage states to have adjudicators and other unemployment insurance (UI) benefits staff participate in the conference.
2. **Action Requested.** State Administrators are requested to provide this information to appropriate staff and encourage participation.
3. **Summary and Background.**
 - a. Summary – This notice announces the availability of adjudication training that will be conducted virtually August 23-25, 2022.
 - b. Background - The *Adjudications: Past, Present, and Future – Virtual Training and Conference* will provide an opportunity for adjudicators and state UI benefits staff to hear from Department of Labor officials on national UI initiatives and participate in adjudication training workshops.

The last adjudication forum hosted by the Employment and Training Administration (ETA) was held in April 2009, in Portland, OR. In July 2015, Training and Employment Notice (TEN) 3-15, *Reengineering Unemployment Insurance (UI) Benefits Program Accountability Processes: Update on Implementation Progress and State Impacts*, announced ETA's efforts to reengineer UI benefits program accountability processes to improve program performance and integrity. ETA's commitment to provide state training and technical assistance is a key element in the reengineering process.

The target audience for the training conference is state adjudication staff, along with adjudication supervisors, UI benefits managers, and other key UI benefits staff.

Topics and issues presented by state UI experts will include effective fact-finding, listening techniques, controlling the interview, adjudication basics, and critical thinking. In addition, states will share best practices regarding tools created to monitor and improve timeliness and to utilize the results of in-house and quarterly Benefits,

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U.S. DEPARTMENT OF LABOR
WASHINGTON, D.C. 20210**

Timeliness, and Quality (BTQ) nonmonetary determinations reviews to help improve state performance.

4. **Logistics.** The conference will be held virtually. To register for the conference please use the following Registration Page link: <https://thegateam.com/dol-ui-conf-2022/>.

Registration for this event may be limited; to ensure participation, please register no later than August 22, 2022.

5. **Inquiries.** Please direct inquiries to the appropriate Regional Office.
6. **References.** TEN 3-15: *Reengineering Unemployment Insurance (UI) Benefits Program Accountability Processes: Update on Implementation Progress and State Impacts*, dated July 27, 2015, https://wdr.doleta.gov/directives/corr_doc.cfm?DOCN=6837.
7. **Attachment(s).** N/A