TO: STATE WORKFORCE AGENCIES
STATE WORKFORCE LIAISONS
STATE WORKFORCE ADMINISTRATORS
STATE AND LOCAL WORKFORCE BOARDS
LABOR COMMISSIONERS
AMERICAN JOB CENTERS
ELIGIBLE TRAINING PROVIDERS

FROM: JOHN PALLASCH
Assistant Secretary

SUBJECT: Availability of Training Provider Results Website

1. **Purpose.** To announce the availability of a new digital tool, TrainingProviderResults.gov, and provide information about the site’s features. The site publishes the ETA-9171 Eligible Training Provider (ETP) Performance Report results submitted as part of the Workforce Innovation and Opportunity Act (WIOA) Annual Performance Report to a public facing website.

2. **Action Requested.** Please share this information with all customers interested and eligible for training, eligible training providers, and other interested stakeholders.

3. **Summary and Background.**
   a. **Summary** – On May 21, 2020, the Employment and Training Administration (ETA) released Training and Employment Notice 24-19 Eligible Training Provider Reporting and Data Publication, announcing the intent to publish the ETP Performance Report results submitted on October 1, 2020 (Program Year 2019 results) to a new public facing website – TrainingProviderResults.gov. This notice alerts the system that TrainingProviderResults.gov was launched on December 15, 2020 and is now available to the public. The website displays training provider outcome information at a program of study level.

   b. **Background** – WIOA sections 116(d)(4), 116(d)(6)(B), and regulations at 20 CFR 677 require states to report WIOA performance data. Furthermore, WIOA section 116(d)(1) directs the Department of Labor, in conjunction with the Department of Education, to develop a template for eligible training providers to report on performance outcomes, the result of which is TrainingProviderResults.gov. The eligible training provider performance reporting requirement is intended to support consumers in making informed choices regarding training programs. The website provides clear information through an interactive tool about the key features and results of career
training programs, including training cost, completion rates, credential attainment, employment, and earnings. The website supports the objectives of the National Council for the American Worker to better meet the needs of American students, workers, and businesses.

4. **TrainingProviderResults.Gov.** The website displays performance and cost-related information for eligible training providers included on state submissions of the ETA-9171. The website publishes key outcome information at a program of study level, allowing a granular look at training provider performance.

a. **Data requirements.** All outputs are based on the states’ official ETP Performance Reports (ETA-9171). TrainingProviderResults.Gov displays ETA-9171 data beginning with PY 2019 data submitted on October 1, 2020. As outlined in §677.230, state ETP reports must contain the current year’s data plus the preceding three years of data. The reporting will be progressive until this standard is met. Thus, state submissions of PY 2019 data must contain two years of data (PY 2018 and PY 2019). Data submissions for PY 2020 due on October 1, 2021 will contain PY 2020 data as well as the data of the two prior program years (PY 2018 and PY 2019).

b. **Features.** The website has a number of search features to easily locate and compare ETPs in a given area. The website also allows users to compare programs of study nationally, within a state, and across similar fields of study. Consumers can compare WIOA performance outcomes and program costs, and are able to filter selections based on program format, such as online, in-person, or blended format. To ensure ETP information is accurately reflected, states should carefully review submission requirements, remove under-performing programs, and address data issues prior to their PY 2020 submission.

TrainingProviderResults.Gov offers a user guide to features and functionality. Visit the homepage to view a demonstration.

Under WIOA, all states must collect and report performance information on all individuals and WIOA title I core program participants (of Adult, Dislocated Worker, and Youth programs) served by each program of study on the state list of ETPs. The requirements for ETP reporting can be found at WIOA section 116(d)(4) and 116(d)(6)(B) and in the WIOA Joint and Department of Labor (DOL)-only final rules at 20 CFR 677.230 and 20 CFR 680.490.

States submit the annual ETA performance report to ETA, via the Workforce Integrated Performance System (WIPS), using the ETA-9171 report. This report is comprised of performance information supplied by the state directly (either from the ETP eligibility determination or state records such as wage matching), and data elements collected and reported by providers to the state.

WIOA Section 122 and 20 CFR part 680 detail the requirements for training providers, program eligibility, and the state ETP list. This guidance addresses the
allowable types of training, including both work-based and classroom instruction, with the goal of ensuring provider performance, job-driven training, informed consumer choice, continuous improvement, and cost-effective investment of public funds.

States should strive to populate their ETP list only with training programs that are the most successful and proven and remove those providers that perform at lower levels for training customers. TrainingProviderResults.gov is an invaluable tool towards achieving that goal.

5. **Inquiries.** For further information, please contact the appropriate Regional Office or ETAPerforms@dol.gov.

6. **References.**
   a. **TEGL 03-18,** *Eligible Training Provider (ETP) Reporting Guidance under the Workforce Innovation and Opportunity Act (WIOA)*, issued August 31, 2018 details the reporting requirements;
   b. **TEGL 08-19,** *Workforce Innovation and Opportunity Act (WIOA) Title I Training Provider Eligibility and State List of Eligible Training Providers (ETPs) and Programs*, issued January 2, 2020, describes the requirements relating to the eligibility provisions for the WIOA state list of ETPs;
   c. WIOA sections 116(d)(4), 116(d)(6)(B), and regulations at 20 CFR 677.230 and 680.500; and
   d. ETA has developed a resource page on Workforce GPS specifically relating to the Eligible Training Provider requirements. Please visit https://performancereporting.workforcegps.org/resources/2018/09/11/14/58/Eligible-Training-Provider-ETP-Resource-Page for a list of relevant resources.

7. **Attachments.** None