

## **ATTACHMENT I Service Delivery to Job Seekers, Labor Market Information, Unemployment Insurance, and Re-Employment Services**

### **Service Delivery – Job Seekers**

- WorkforceGPS “Pathway to Recovery Resources,” [https://www.workforcegps.org/resources/2020/06/03/01/10/Pathway\\_to\\_Recovery\\_Resources](https://www.workforcegps.org/resources/2020/06/03/01/10/Pathway_to_Recovery_Resources)
- DOL Page COVID-19 Recovery Frequently-Asked Questions, <https://www.dol.gov/agencies/eta/coronavirus>
- U.S. Department of Labor Coronavirus Resources, <https://www.dol.gov/coronavirus>.
- NASWA’s Workforce Information Technology Support Center (or Workforce ITSC). In partnership with USDOL, NASWA’s Workforce ITSC supports all state WIOA program partners, as they work collaboratively to implement effective and creative technology solutions for service delivery, data insights, and reporting. One of the ways Workforce ITSC achieves its mission, is through the delivery of intelligence regarding state technology practices, technology procurement, available market solutions, as well as, a curated library of relevant resources. Specifically, the below tools can be found at an be found at <https://www.naswa.org/witsc/online-tools>:
  - State Technology Profiles, a snapshot of state IT systems used to support WIOA programs;
  - Procurement Portal, which aggregates competitive and non-competitive technology procurements by workforce and WIOA partner agencies;
  - Solutions Marketplace, a virtual warehouse of private and non-profit workforce technology products, services, and consulting; and finally,
  - Knowledge Exchange Library, a curated collection of workforce technology research and resources.
- The Open Educational Resources (OER) posted to SkillsCommons.org (<https://www.skillscommons.org/>) are created by more than 700 community colleges funded through The US Department of Labor (DOL)’s \$1.9 billion Trade Adjustment Assistance Community College and Career Training (TAACCCT) program (<https://www.doleta.gov/taaccct/>). The OER can be found, reused, revised, retained, redistributed and remixed by an individual, institution, and industry for free, with attribution. This includes online curriculum and third party evaluations/evidence on distance learning models.
- Youth Connections Community of Practice: The Youth Connections Community is an online learning destination for public workforce system staff and partners who serve youth in the Workforce Innovation and Opportunity Act (WIOA) Youth Program. This community is for youth workforce practitioners, stakeholder partners, and others to discuss and share promising practices, access technical assistance tools, and share your own knowledge and expertise with your peers across the nation. <https://youth.workforcegps.org/>
- My Skills My Future <https://www.myskillsmyfuture.org/>

- Youth Case management toolkit  
<https://youthsummerjobs.workforcegps.org/resources/2017/04/07/10/42/CaseManagement>
- **Supportive Services:**
  - [https://ion.workforcegps.org/resources/2017/03/09/10/53/Supportive Services](https://ion.workforcegps.org/resources/2017/03/09/10/53/Supportive%20Services)
  - <https://youth.workforcegps.org/resources/2017/01/24/16/00/Supportive-Services>.
  - For resources on trauma-informed care:  
<https://youth.workforcegps.org/resources/2020/03/24/11/13/Resources-on-Trauma-and-Trauma-Informed-Care>
  - Comprehensive guidance and counseling:  
<https://youth.workforcegps.org/resources/2017/03/22/09/55/~/~/link.aspx?id=E98DB3B477814B1DAD1754299248AE86>.
- **Labor Market Information:**
  - CareerOneStop for current and useful labor market information. CareerOneStop provides job vacancies information by zip code ([www.careeronestop.org/JobSearch/job-search.aspx](http://www.careeronestop.org/JobSearch/job-search.aspx)), and a Reemployment portal ([www.careeronestop.org/WorkerReEmployment/default.aspx](http://www.careeronestop.org/WorkerReEmployment/default.aspx)).
  - O\*NET provides detailed information on occupations (<http://www.onetonline.org>) and a career exploration tool called “MyNextMove” ([www.mynextmove.org/](http://www.mynextmove.org/)).

## UI and Reemployment

- **Clearinghouse for Labor Evaluation and Research (CLEAR):** The Department’s Chief Evaluation Office developed CLEAR (<https://clear.dol.gov/>) to make research on labor topics more accessible to practitioners, policymakers, researchers, and the public so that it can inform their decisions about labor policies and programs. CLEAR does this by conducting independent, systematic evidence reviews of research and evaluation reports on labor topics, and then reviewing and summarizing those studies. CLEAR currently has over 700 studies summarized across 18 labor-related topic areas, including “Reemployment,” and is continually growing.
- **Reemployment Connections Website:** The Reemployment Connection Resource Page is a compilation of pilot projects, successful models, and lessons learned, which may aid states with their decision-making processes in implementing integrated reemployment service delivery strategies this site also hosts information about the Reemployment Services and Eligibility Assessments (RESEA) and Worker Profiling and Reemployment Services (WPRS) programs. <https://rc.workforcegps.org/home/>
- **The Pathway to Reemployment Framework:** This framework provides an overview of how job seekers and employers connect and how this process has a re-envisioned approach for UI claimants to find work; an outline of essential elements of 21st century reemployment and work search requirements; and a suggested menu of possible work search activities.

[https://rc.workforcegps.org/resources/2016/10/03/05/36/Pathway to Reemployment Framework](https://rc.workforcegps.org/resources/2016/10/03/05/36/Pathway%20to%20Reemployment%20Framework)

- **My Reemployment Plan (MRP):** The MRP is a comprehensive and interactive job search guide that is structured in a modular way. Each module outlines proven steps to successful reemployment in the 21st century job market, i.e., a “road map” of sorts, and may be used by job seekers directly or as a tool for professional workforce development staff members. The MRP is available in both print and online formats. You can also find a series of helpful videos, which are located on the Reemployment Connection Resource Page, highlighting the components of the MRP and help job seekers with the steps to reemployment. See [https://rc.workforcegps.org/resources/2016/10/03/05/28/My\\_Reemployment\\_Plan](https://rc.workforcegps.org/resources/2016/10/03/05/28/My_Reemployment_Plan).
- **Self-Employment Assistance Program (SEA).** For more information on SEA, please visit the Self-Employment Assistance Community of Practice on Workforce GPS, <https://sea.workforcegps.org/> or <https://oui.doleta.gov/unemploy/self.asp>.
- **Additional information through** Workforce-related associations. These include
  - National Association of State Workforce Agencies (NASWA), <https://www.naswa.org/covid-19>
  - National Association of Workforce Boards (NAWB) COVID 19 Resources, <https://www.nawb.org/newpage>
  - National Governors Association (NGA), <https://www.nga.org/coronavirus/>