

TRAINING AND EMPLOYMENT NOTICE	NO. 14-14
	DATE December 1, 2014

TO: STATE WORKFORCE AGENCIES

FROM: PORTIA WU 
Assistant Secretary

SUBJECT: Unemployment Insurance Integrity Center of Excellence Online Portal

1. **Purpose.** To announce the availability of a new online tool that enables state workforce agencies to communicate with the Unemployment Insurance (UI) Integrity Center of Excellence (Center) about integrity activities, share successful integrity practices, and rapidly disseminate information about current and emerging fraud schemes.

2. **References.**

- Training and Employment Notice (TEN) No. 18-11, *Unemployment Insurance Community of Practice (COP)*; and
- Unemployment Insurance Program Letter (UIPL) No. 28-12, *Supplemental Funding Opportunity for the Establishment of an Unemployment Insurance (UI) Integrity Center of Excellence*.

3. **Background.** In September 2012, the U.S. Department of Labor (Department) selected the State of New York to establish the Center through a cooperative agreement, with the goal of promoting the development and implementation of innovative integrity strategies to support all states in the prevention and detection of UI overpayments. The key deliverables for the Center, as identified in UIPL 28-12, are:

- Development of sophisticated new data analytics and predictive modeling tools to improve the prevention and detection of improper payments;
- Development of a secure portal for the communication of fraud schemes in the UI program;
- Development and dissemination of integrity training modules;
- Development and dissemination of information related to best practices and model UI program operations; and
- Piloting projects with states and providing products to help states improve their integrity operations and offer states onsite technical assistance to identify operational changes that will improve program integrity.

4. **Design.** The new portal is accessed through the existing COP site announced in TEN 18-11, and located at <http://ui.workforce3one.org/>. Like the UI COP, the portal is a dynamic resource available to all staff within the UI community. This new resource will be a premier online clearinghouse of content for all things related to UI integrity. The recently launched portal contains information on successful state integrity practices, information about the Center and its deliverables, and links to submit states' integrity practices to the community.



Welcome to the Unemployment Insurance Community of Practice

<p>News</p> <p>Unemployment Insurance Information Technology Security (PART II) - NIST Special Publications</p> <p>https://ui.workforce3one.org/practices</p>	<p>Top Resources</p> <p>📅 Agenda - 2014 UI Integrity Summit</p> <p>📅 BPC State Directory as of April 2014</p> <p>📅 BTQ Training Tip of the Week</p>	<p>Recent Discussion Topics</p> <p>🗨️ Accepting OP and/or tax debt payment by credit card - is your state doing? Would like details and/or contact person please.</p> <p>🗨️ Telecommuting for call center staff</p>
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Users can find successful practices by state size, strategy goals, and strategy topic area for increased efficiency. The portal allows users to find what they need quickly and easily. The Center will expand the portal soon to include news and information on UI fraud schemes, state and Federal program contacts, and access to the Center-designed integrity training materials. In the coming months, the portal will also add functionality to enable state fraud investigators to exchange encrypted information about ongoing and active cases to assist prevention efforts. The portal will also provide opportunities for states to engage, learn from each other, and share valuable lessons learned.

The success of the portal will only be as good as the efforts of its members. Ongoing usage, input, and feedback will be required to populate effectively and continuously improve the portal and make it a better resource for states.

5. **Action Requested.** The Department asks State Administrators and UI Directors to support and promote participation in this initiative by encouraging their UI staff to register on the UI

COP and regularly visit the portal as members and contributors. Federal and state UI staff members who have not already registered on the COP may do so by visiting:
<http://ui.workforce3one.org/member/register/>.

6. **Inquiries.** The Center is available to provide technical assistance to the UI system on the use of this online tool. Please direct comments, questions, or requests for technical assistance to Mr. Jon Rickert, Project Coordinator of the Secure Portal, Center of Excellence, at (518) 485-6321 or at jon.rickert@labor.ny.gov.