

JANUARY 2021

# WORKFORCE INTEGRATED PERFORMANCE SYSTEM

## Monthly Newsletter

NEWS | UPDATES | MORE

### Featured Articles

1. Office of Apprenticeship Technical Assistance
2. WIPS 17.5 Release Notes (Attached)
3. Logical Rules (Attached)

### Office of Apprenticeship Technical Assistance

In an effort to streamline and efficiently respond to technical questions, we are deactivating the [OAGrants.wips@dol.gov](mailto:OAGrants.wips@dol.gov) email inbox effective January 31<sup>st</sup>, 2021.

Please utilize the chart below to determine which email address contact is most effective in answering your performance policy or technical assistance questions.

Assistance Type	Program	Email Contact/Helpdesk Link
Questions concerning Grants Policy, examples include: <ul style="list-style-type: none"> <li>➤ “Can you explain the concept of “exit”?”</li> <li>➤ “How do we handle differences between RAPIDS and WIPS demographic categories?”</li> <li>➤ “Is full data needed for pre-apprentice participants?”</li> </ul>	ASE	<a href="mailto:Apprenticeship.grants@dol.gov">Apprenticeship.grants@dol.gov</a>
	SAE	Please include your grant number and copy your FPO
	YARG	<a href="mailto:YouthASready.Grants@dol.gov">YouthASready.Grants@dol.gov</a> Please include your grant number and CC your FPO
Questions and concerns regarding:	All	<a href="#">WIPS Technical Assistance Request Form</a> or the WIPS Technical Assistance

### Announcements

- The WIPS 17.5 release was deployed on January 25<sup>th</sup>, please find the release notes attached
- All inquiries sent directly to the [WIOA.Feedback@dol.gov](mailto:WIOA.Feedback@dol.gov) inbox will **NOT** be responded to, please utilize the WIPS Technical Assistance Forms.

### Dates of Interest

- **Sunday, February 14<sup>th</sup>**, PY20 Q2 Reporting Period Ends
- **Friday, February 15<sup>th</sup>**, President’s Day, Government Holiday - Federal Offices Closed

### Resetting Your Password

<ul style="list-style-type: none"> <li>➤ Issues with logging into your account</li> <li>➤ User Account Deletion</li> <li>➤ Data Element Questions</li> <li>➤ File Upload Error Messages</li> <li>➤ Edit check error messages</li> </ul>	<p>Request form found within the Interface</p>	<p>First, make sure your WIPS username is in all <b>LOWERCASE</b> letters when attempting to login. If you still need to reset your password after verifying your username is in all lowercase letters, select <b>Forgot your password?</b> on the WIPS login page. From here you will enter in your email address and select <b>SEND EMAIL</b>.</p>
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Please make sure to check your spam folder if you don't see an email with the subject Password Reset in your inbox. Please note, the email will be sent from Appian and this email will expire in 15 minutes.

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### Questions?

If there are any questions or concerns about the information provided, please submit an inquiry through the WIPS Technical Assistance Request Form found within the WIPS interface.



U.S. Department of Labor