# Workforce system results

April 1 - June 30, 2010 Fourth Quarter, Program Year 2009 Third Quarter, Fiscal Year 2010































The Employment and Training Administration (ETA) provides this overview of performance results for the period ending June 30, 2010. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, ensuring workplaces are safe and healthy, assuring fair and high quality work-life environments, securing health benefits and, for those not working, providing income security, and fostering fair working conditions in the global marketplace.

In February 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act program results. For the four-quarter period ending June 30, 2010, ETA programs have served a total of 39.7 million people, which is slightly more than the total for the period ending March 31, 2010. Of note is that the number of people in the unemployment insurance system decreased, and the number served through the Employment Service and the workforce development/ training programs increased. This continued high level of participants increase reflects the impact of the Recovery Act funding as well as the continued demand for training and employment services. Outcomes continue to be lower, though, reflecting the challenges posed by the economic downturn the nation has experienced.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on gaining employment, employment retention, earnings, and other elements to ensure that the nation's youth, adult, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, contact the Office of Policy Development and Research at (202) 693-3700. An electronic version is available at www.doleta.gov/performance.



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Hilda Solis Secretary of Labor

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# **Quarterly Spotlight:**

# What is Registered Apprenticeship?

#### It's a job.

Apprentices start working from day one with incremental wage increases as they become more proficient. Most recently, there were 430,231 active apprentices nationwide.

## It's on-the-job learning and education.

Registered Apprenticeship includes on-the-job learning from an assigned mentor combined with technical training provided by apprenticeship training centers, technical schools, community colleges, and institutions employing distance and computer-based learning systems.

#### It's a credential.

At the end of the apprenticeship, all apprentices receive a nationally recognized credential that is that is portable, stackable, and allows a pathway to the middle class.

Some apprenticeship programs offer interim credentials as apprentices achieve important milestones during their apprenticeship.

What are some advantages of Registered Apprenticeship?

# Benefits to Employers

- Highly skilled employees.
- Reduced turnover rates.
- Higher productivity.
- Lower investment in recruitment.
- More diverse workforce.



- New pool of workers.
- Creation of career pathways.

## Benefits to Apprentices

- Nationally recognized and portable credentials.
- Improved skills and competencies.
- Higher wages as skills increased.
- Career advancement.
- Learn as you earn.

#### Benefits to the Workforce Development System

- Aligned with workforce system goals and performance outcomes.
- Industry-driven with 250,000 employers nationwide.
- Helps businesses and your state thrive by creating highly skilled, highly productive employees.

#### Apprenticeship Community of Practice

• For the latest news, blogs, videos, and more explore 21stcenturyapprenticeship.workforce3one.org.



www.doleta.gov/oa

# A Career at Sea



The Paul Hall Center for Maritime Training and Education in Piney Point, Maryland, offers a Department of Labor Registered Apprenticeship program unlike any other. Apprentices are trained to be merchant mariners and live on the facility's college-like campus in this residential apprenticeship.

The Paul Hall Center offers its apprentices everything from entry training to license preparation to academic support and more. The school's curriculum includes 104 job-related courses. The upgrading and apprentice students can number as high as 800 in residence at Piney Point. Successful apprentices are guaranteed a job at the end of their apprenticeships and receive college credit for completing certain courses.

Kelly learned about the program from her mother, who discovered that her great-great-grandfather had been a merchant mariner. Kelly and her mother researched the apprenticeship program and felt it would be a good fit following high school graduation.

"This apprenticeship means that I will always have something I can do," Kelly said. "It's a pretty good feeling to know that I'll have a job at the end. This apprenticeship offers a guarantee and stability; I'm going to have the chance to make money."

Seafarers' apprentices complete mandatory training in all occupations required on a ship and then begin to specialize in their selected fields. There are many career areas to choose from, including culinary, welding, and engineering.

All apprentices take swimming, as well as training in breathing apparatus equipment for on-board emergency situations. Firefighting is

also a skill that all seafarers must be trained in as preparation for careers on ships.

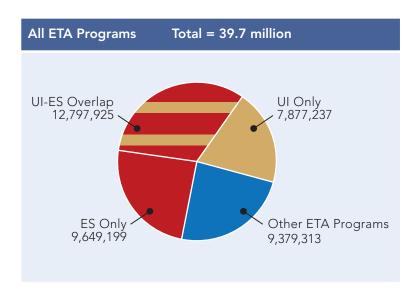


For more information about Registered Apprenticeship programs in your area, visit www.doleta.gov/oa and/or call your state office www.doleta.gov/oa/contactus.cfm



# People Served by Program

In the 12 month period ending June 30, 2010, ETA programs served over 39.7 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 76 percent of this total, and 62 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 9 million people.



Other ETA Programs	
WIA Adults	6,695,373
WIA Dislocated Workers	1,027,014
Registered Apprenticeship <sup>1</sup>	485,404
WIA Youth	303,248
Trade Adjustment Assistance	232,669
Community Based Job Training Grants <sup>2</sup>	166,537
High Growth Job Training Initiative <sup>2</sup>	95,776
Senior Community Service Employment Program	103,642
National Emergency Grants	56,835
Youthful Offender Initiative	13,056
National Farmworker Jobs Program	21,277
Indian and Native American Adult	32,986
Reintegration of Ex-Offenders – Adult <sup>3</sup>	23,090
Indian and Native American Youth	6,988
YouthBuild <sup>2</sup>	13,007
Job Corps <sup>4</sup>	102,411
Total	9,379,313

<sup>&</sup>lt;sup>1</sup> Source: Registered Apprenticeship Partners Information Data System (RAPIDS) "Performance at a Glance FY 2010" as of October 13, 2010—count incudes all active, completed, and suspended apprenticeships for both Office of Apprenticeship (OA) and State Apprenticeship Agency (SAA) states.

<sup>&</sup>lt;sup>2</sup> Data reflects Program-to-Date performance.

<sup>&</sup>lt;sup>3</sup> Program-to-Date as of program inception in Spring 2006.

<sup>&</sup>lt;sup>4</sup> All participants includes number of students active on start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in placement service window during the timeframe, and number of former enrollees separated prior to start date and in placement service window during the timeframe.

# **Current Appropriations**

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending June 30, 2010, covers programs operating in Program Year 2009 (July 1, 2009, through June 30, 2010) and programs operating in Fiscal Year 2010 (October 1, 2009, through September 30, 2010). The funding displayed below is from both the PY 2009 and FY 2010 appropriations. Registered Apprenticeship, Trade Adjustment Assistance Training, and Unemployment Insurance (UI) Administration run on a fiscal year and June 30, 2010, is the third quarter of FY 2010. All other programs run on the program year (PY), from July 1 to June 30, 2010, is the fourth quarter of PY 2009.

Apprenticeship <sup>1</sup>	\$27,784,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve <sup>2</sup>	\$283,051,000
Indian and Native American Adult Program <sup>3</sup>	\$42,736,476
Job Corps (Operations) <sup>4</sup>	\$1,358,596,818
National Farmworker Jobs Program <sup>5</sup>	\$76,710,000
Senior Community Service Employment Program	\$571,925,000
Trade Adjustment Assistance Training (TAA) <sup>6</sup>	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,235,645,000
Wagner-Peyser Act/Employment Service (ES)	\$703,576,000
WIA Adult	\$861,540,000
WIA Dislocated Workers Formula Grant	\$1,183,840,000
Reintegration of Ex-Offenders	\$108,493,000
Youth Activities <sup>7</sup>	\$919,559,646
Indian and Native American Youth Program <sup>7</sup>	\$9,351,681
WIA Youth (Older and Younger)	\$910,207,965
YouthBuild	\$70,000,000
TOTAL	\$10,130,856,940

<sup>&</sup>lt;sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.

<sup>&</sup>lt;sup>2</sup> The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants and special assistance for Adults/Dislocated Worker programs.

<sup>&</sup>lt;sup>3</sup> The total appropriation is \$52,758,000; \$10,021,524 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>&</sup>lt;sup>4</sup> The total appropriation is \$1,683,938,000, with \$1,540,276,000 for Operations, \$115,000,000 for Construction, and \$28,662,000 for expenses. \$181,679,182 has been transferred to the Departments of Agriculture and Interior for Job Corps center operations.

<sup>&</sup>lt;sup>5</sup> The total appropriation is \$82,620,000; \$5,400,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

<sup>&</sup>lt;sup>6</sup> The total appropriation for Trade Adjustment Assistance Program is \$1,818,400,000 and includes \$1,067,000,000 for TAA benefits and \$65,000,000 for Wage Insurance.

<sup>&</sup>lt;sup>7</sup> The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,509,354 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

# Government Performance and Results Act Goals (GPRA)

The Government Performance and Results Act of 1993 was designed to improve the American people's confidence in the capability of the federal government by holding federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met, and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with the Government Performance and Results Act. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2009 goals for most programs and FY 2010 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Annual Goal	Results as of 6/30/10 <sup>1</sup>
Foreign Labor Certification		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	99%
Process H-2B Applications within 60 Days of Receipt	65%	99%
Percentage of Employer Applications for Labor Certification Resolved within Six Months of Filing	80%	60%
Percent of Accepted H-2A Applications Processed within 15 Business Days	53%	52%
Indian and Native American Adult Program		
Entered Employment Rate	60.2%	56%²
Employment Retention Rate	74.7%	73%²
Average Earnings	\$9,174	\$9,8532
Indian and Native American Youth Program <sup>3</sup>		
Education Attainment for Dropouts	50%	17%
Participants who Attained Two or More Goals	80%	90%
Job Corps		
Placement in Employment or Education	75%	66%
Attainment of a Degree or Certificate	55%	61%
Literacy and Numeracy Gains	58%	64%

Government Performance and Results Act Goals		
	Annual Goal	Results as of 6/30/10 <sup>1</sup>
National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance <sup>4</sup>		
Increase the Number of Site Visits on CareerOneStop	25,000,000	20,943,026
Increase the Dissemination of Occupational Information Network (O*NET) Data Measured by Site Visits	12,000,000	15,731,094
National Emergency Grant		
Entered Employment Rate	67.1%	62.5%
Employment Retention Rate	81.9%	78.5%
Average Earnings	\$12,488	\$14,118
National Farmworker Jobs Program (Adults)		
Entered Employment Rate	77.2%	80.7%
Employment Retention Rate	69.7%	74.9%
Average Earnings	\$8,843	\$9,050
Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative) <sup>5</sup>		
Percent of Participants Employed in the First Quarter after Exit	54%	59%
Employment Retention Rate	64.7%	69%
Average Earnings	\$9,382	\$10,077
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>6</sup>	22%	13%
Registered Apprenticeship		
Retention: Percent of Those Employed Nine Months After Registration as an Apprentice	81.4%	81.7%
Entered Employment Rate	66.5%	64.3%
Average Earnings	\$15,618	\$20,407
Senior Community Service Employment Program (SCSEP)		
Entered Employment Rate	46.2%	45.6%
Employment Retention Rate	69.7%	68.6%
Average Earnings	\$6,374	\$6,893

Government Performance and Results Act Goals		
	Annual Goal	Results as of 6/30/10 <sup>1</sup>
Trade Adjustment Assistance <sup>7</sup>		
Entered Employment Rate	61.9%	59.1%
Employment Retention Rate	83.3%	85.8%
Average Earnings	\$13,172	\$13,750
Unemployment Insurance		
Percent of Intrastate Payments Made Timely	85.9%	81.9%
Detection of Recoverable Overpayments	52.8%	50.6%
Entered Employment Rate for Unemployment Insurance Claimants	58.6%	53.5%8
Percent of Employer Tax Liability Determinations Made Timely	90%	86.1%
Wagner-Peyser Employment Service		
Entered Employment Rate	56.5%	48.5%9
Employment Retention Rate	76.6%	75.3% <sup>9</sup>
Average Earnings	\$9,827	\$12,695 <sup>9</sup>
Workforce Investment Act Adult Program		
Entered Employment Rate	65.5%	54.1%
Employment Retention Rate	81.9%	77.7%
Average Earnings	\$13,741	\$13,700
Workforce Investment Act Dislocated Worker Program		
Entered Employment Rate	66.3%	50.9%
Employment Retention Rate	84.0%	79.7%
Average Earnings	\$15,542	\$16,786
Workforce Investment Act Youth Program		
Placement in Employment or Education rate	58.0%	58.1%
Attainment of Degree or Certificate Rate	47.9%	57.9%
Percentage of Students Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	28.7%	39.3%

Government Performance and Results Act Goals		
	Annual Goal	Results as of 6/30/10 <sup>1</sup>
YouthBuild <sup>10</sup>		
Placement in Employment or Education Rate	36.0%	42%
Attainment of Degree or Certificate Rate	Baseline	58%
Percentage of Students Who Achieve Literacy or Numeracy Gains	30.0%	49%
Youthful Ex-Offenders <sup>11</sup>		
Placement Rate for Youth Ages 18 and Above	47.8%	56%
Recidivism Rate for Youth Ages 14 to 17 <sup>12</sup>	16%	20%
Recidivism Rate for Youth Ages 18 and Above <sup>12</sup>	17%	14%

<sup>&</sup>lt;sup>1</sup> Cumulative four quarters unless otherwise indicated.

<sup>&</sup>lt;sup>2</sup> Performance is based on Wage Record Information System (WRIS) outcomes verified by wage and grantee reports data.

<sup>&</sup>lt;sup>3</sup> The Program reports on a semi-annual basis. This data represents the period April 1, 2009 through September 30, 2009.

<sup>&</sup>lt;sup>4</sup> Data are Program-to-Date as of the program inception on July 1, 2009.

<sup>&</sup>lt;sup>5</sup> Program-to-Date data as of program inception in spring 2006.

<sup>&</sup>lt;sup>6</sup> Target based on Program Goal to reduce the recidivism rate by half of the national rate.

<sup>&</sup>lt;sup>7</sup> Results are as of September 2009.

<sup>&</sup>lt;sup>8</sup> Year ending 3/31/10; latest data available.

<sup>&</sup>lt;sup>9</sup> Excluding Guam and California.

 $<sup>^{10}</sup>$  Program-to-Date data as of the program inception on October 15, 2007.

<sup>&</sup>lt;sup>11</sup> Program-to-Date for currently operating projects.

<sup>&</sup>lt;sup>12</sup> Baseline data collected from three of 15 grantees.

# Disability Program Navigator Initiative (DPNI)

http://www.doleta.gov/disability/new\_dpn\_grants.cfm

#### **Program Description**

In 2002, the Department of Labor (DOL) and the Social Security Administration jointly funded the DPNI, which established a new position, the Disability Program Navigator (DPN), located within DOL's One-Stop Career Center, system to create systemic change and provide enhanced services to people with disabilities. DPN serves individuals with disabilities by:

- Promoting effective physical, programmatic, and communication access, and conducting outreach to the disability community.
- Facilitating the development of "Integrated Resource Teams" to blend and braid services around an individual customer's needs.
- Establishing linkages with the business community to develop hiring strategies to meet the demands of the 21st century workforce.
- Developing strategic partnerships to leverage resources, and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

## **Analysis**

The DPN program issued a quantitative evaluation of the DPN Initiative "Use of One-Stops by Social Security Disability Beneficiaries in Four States Implementing DPN Initiatives." The evaluation was completed in May 2010.

Some of the key findings of this evaluation include:

- One-Stop Career Centers are serving a very large number of people receiving SSA disability benefits and the public workforce system is providing important support for this population of beneficiaries who want to work.
- SSA beneficiaries who used One-Stop services have thus far achieved positive employment outcomes.
- The number of SSA beneficiaries (present and former) accessing WIA and Wagner-Peyser services has nearly doubled in the four States included in the evaluation.

#### **Performance Measures**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10*
Entered Employment Rate	59.6%	N/A
Employment Retention Rate	79.6%	N/A
Average Earning	\$10,862	N/A

<sup>\*</sup>Only available data is from PY2008. New data will be available in December 2010.

#### **Program Innovations/Highlights**

In PY 2009, the Disability Program Navigator Initiative issued a \$22 million Solicitation for Grant Application (SGA) to WIA-administering entities at the State level. These grants will fund approximately six to ten projects to improve the educational, training and employment outcomes of adults and youth with disabilities.

# Indian and Native American Adult Program (INA)

http://www.doleta.gov/dinap/

#### **Program Description**

ETA's Indian and Native American Program provides employment and training grants to Indian tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

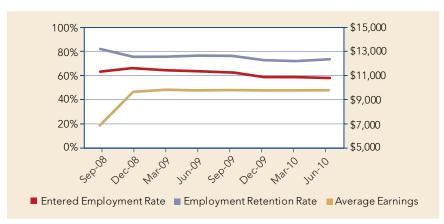
#### **Analysis**

- The Indian and Native American Adult Program served 32,986 participants during the 12 month period ending on June 30, 2010. This reflects a five percent increase in the number of participants served when compared to the same time period last year.
- Of the 32,986 people served by the program, 2,586 found jobs.
- Measured at 56 percent, the Entered Employment Rate reflects an eight percentage point decrease when compared to the same time period last year.
- The Employment Retention Rate for the 12 month period ending June 30, 2010, was 73 percent. This reflects a 3.4 percentage point decrease compared to the same time period last year.
- The Average Earnings for the 12 month period ending June 30, 2010, was \$9,853. This reflects a slight increase compared to the same time period last year.

#### **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	64%	56%
Employment Retention Rate	76.4%	73%
Average Earnings	\$9,811	\$9,853

#### Performance in the Past Five Quarters



### **Program Innovations/Highlights**

ETA will conduct a feasibility study on using regression models to establish performance targets for Native American grantees. Using a regression model for program performance would allow ETA to consider local economic conditions and socio-economic characteristics of the individuals served when establishing performance targets for INA grantees.

# National Farmworker Jobs Program (NFJP)

www.doleta.gov/MSFW

# **Program Description**

The National Farmworker Jobs Program (NFJP) assists migrants and other seasonally employed farmworkers and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize employment in agriculture. The program serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the National Farmworker Jobs Program is accessed through grantee partners and local One-Stop Career Centers.

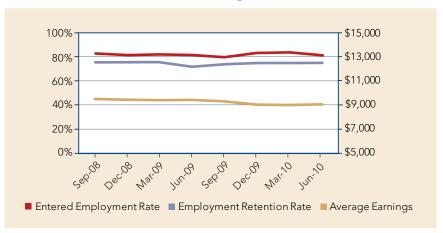
#### **Analysis**

- 21,277 people were served by the program during the cumulative fourquarter reporting period.
- 80.7% of exiters found jobs this quarter.
- The Entered Employment Rate remained fairly constant at 80.7 percent from the same reporting period the previous year, and well over the GPRA goal of 77.2 percent for PY 2009.
- The Employment Retention Rate increased by almost four percentage points from the same quarter last year to 74.9 percent, and well over the 69.7 percent GPRA goal for PY 2009.
- Average Earnings dropped to \$9,050, but still above the GPRA goal of \$8,843 for PY 2009. The drop reflects the economic downturn and slow recovery.

#### **Performance Measures**

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	80.3%	80.7%
Employment Retention Rate	71.1%	74.9%
Average Earning	\$9,427	\$9,050

## Performance in the Past Eight Quarters



# **Program Innovations/Highlights**

The NFJP grantee in Louisiana, MET, Inc., has partnered with the Petroleum Education Council (PEC) since 2007. After the oil spill in the Gulf region, MET Inc. has worked with PEC to outreach and recruit farmworkers for the 40-hour Hazardous Waste Operations and Emergency Response (HAZWOPER) course. From the first training class, farmworkers were hired at \$16 per hour for clean-up operations in the Gulf. Additional workers are being currently recruited. MET is also working with the public workforce system in both Louisiana and Texas to recruit participants, as the estimated need for cleanup operations is 3,500-4,000 workers.

# Workforce SYSTEM RESULTS

# Senior Community Service Employment Program (SCSEP)

www.doleta.gov/seniors

#### **Program Description**

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

#### **Analysis**

- 103,642 people were served by the program during the 12 month period ending on June 30, 2010; 81,803 people were served by the program this quarter; 2,298 program exiters found jobs.
- SCSEP participants have recorded 51,014,093 hours of community service at the end of fourth guarter of PY 2009.
- The Average Earnings rate of \$6,893 is well over the GPRA goal of \$6,374 for PY 2009.
- The Entered Employment Rate of 45.6 percent is slightly below the PY 2009 GPRA goal of 46.2 percent, and the Employment Retention Rate of 68.6 percent is about one percentage point below the PY 2009 performance target of 69.7 percent.

Note: Currently, SCSEP grantees report results for common measures using supplemental data sources. In the future, the SCSEP hopes to incorporate data using the Wage Record Interchange System (WRIS) to bolster outcome accuracy.

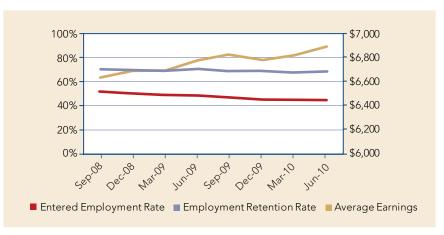
# **Program Innovation/Highlights**

Separate common measures outcomes are available for SCSEP participants funded by the Recovery Act.

- In 2010, DOL started conducting an analysis of national grantee performance in preparation for a 2011 national competition that is required under the 2006 Older American Act amendments. The results of the competition would be effective as of July 1, 2012.
- A major focus of technical assistance efforts of the program now is to ensure that participants funded by the Recovery Act are transitioned to the PY 2010 program, with the least disruption in services.

#### **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	47.9%	45.6%
Employment Retention Rate	70.6%	68.6%
Average Earnings	\$6,782	\$6,893



# Wagner-Peyser Employment Service (ES)

http://www.doleta.gov/Programs/Wagner\_Peyser.cfm

#### **Program Description**

Wagner-Peyser Act funded programs are an integral part of the One-Stop delivery system that provides universal access to an integrated array of services so that workers, job seekers, and businesses can find the services they need under one roof in easy-to-find locations.

The program focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are delivered in one of three modes of delivery approaches: self-service, facilitated self-help service and staff assisted service.

#### **Analysis**

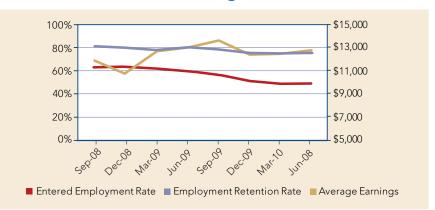
- 22,447,124 people were served by the program in the cumulative four-quarter reporting period.
- 6,522,427 people found jobs in the current quarter.
- The Entered Employment Rate (EER) is 47.8 percent, which is 8.7 percentage points below the target of 56.5 percent.
- The Employment Retention Rate (ERR) of 75.2 percent is slightly lower than the annual performance target of 76.6 percent and 4.8 percentage points lower than the performance when compared with the same time period last year.
- The Average Earnings for participants measures at \$12,798 and is considerably higher than the performance goal for PY 2009.

## **Program Innovation/Highlights**

The Department of Labor has been providing additional guidance and technical assistance to States on how to improve seamless service integration with WIA services, unemployment insurance and One-Stop partners in order to ensure that individuals have access to a full array of employment and training services. Technical assistance efforts to States include effective approaches to use WIA funds to support career guidance and counseling services that include in-depth assessments. These assessments are integral to helping unemployed workers assess transferrable skills and skill gaps.

#### **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	60%	47.8%
Employment Retention Rate	80%	75.2%
Average Earnings	\$13,024	\$12,798



# Workforce Investment Act Adult Program

http://www.doleta.gov/programs/general\_info.cfm

#### **Program Description**

Adult services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find skilled workers and promote and facilitate an integrated public workforce system by offering a full array of workforce education, training, and information services.

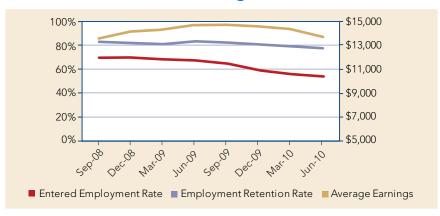
Adult Programs serve the broadest range of individuals, including public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

## **Analysis**

- The Workforce Investment Act Adult program served 6,695,373 people during the cumulative four-quarter reporting period.
- 2,760,818 people were served in the current quarter.
- 138,948 found jobs in the current quarter.
- The total number of participants (excluding self-serve) in the past four quarters reflects an almost four percent increase in participation in the WIA Adult program when compared to the four quarters results ending March 2010.
- The Adult Entered Employment Rate, has decreased to 54.1 percent which is lower than the performance target for PY 2009, which stands at 65.5 percent.
   This reflects the adverse impact the recession has had as employment opportunities are scarce.
- The Employment Retention Rate for the last four quarters is 77.7 percent, almost four percentage points below the PY 2009 GPRA goal.
- At \$13,700, the Six-Month Average Earnings is \$41 below the PY 2009 annual target of \$13,741.

## **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	68.1%	54.1%
Employment Retention Rate	83.3%	77.7%
Average Earnings	\$14,695	\$13,700



# Workforce Investment Act Dislocated Worker Program

http://www.doleta.gov/programs/ETA\_default.cfm

#### **Program Description**

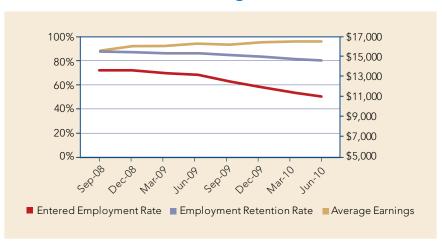
The Workforce Investment Act Dislocated Worker Program provides services to quickly re-employ laid-off workers and increase their earnings by enhancing their occupational skills. The Department of Labor allocates 80 percent of funds by formula to the states. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under the Workforce Investment Act, including assistance to localities that suffer plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

#### **Analysis**

- 1,027,014 people were served by the program in the cumulative four-quarter reporting period.
- 631,294 people were served in the current quarter.
- 500,085 people found jobs in the current quarter.
- The Dislocated Worker program met one of its three performance measures in the current quarter of PY 2009: the Average Earnings measured at \$16,786 which is \$1,244 more than the PY 2009 target of \$15,542.
- The Entered Employment Rate measures 50.9 percent, considerably below the GPRA goal of 66.3 percent for PY 2009. This reflects the adverse impact the recession has had as employment opportunities are scarce.
- The Employment Retention Rate measures 79.7 percent, which is a little over four percentage points below the GPRA target. This also reflects a 6.2 percentage point decline when compared to the same time period last year.

#### **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	70%	50.9%
Employment Retention Rate	85.9%	79.7%
Average Earnings	\$16,304	\$16,786



# National Emergency Grants (NEG)

http://www.doleta.gov/neg/

#### **Program Description**

National Emergency Grants (NEG) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing time-limited funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act.

Significant dislocation events include business closures, mass layoffs, realignment and closure of military installations as a result of the Base Realignment and Closure initiative of 2005, and disasters declared by the Federal Emergency Management Agency.

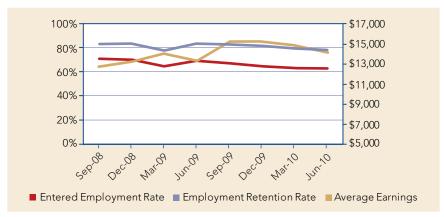
#### **Analysis**

- 41,222 individuals participated in NEG services during the current guarter.
- 56,835 individuals participated in NEG services during the cumulative fourquarter reporting period.
- 2,765 individuals that completed NEG services were reported to have found jobs this quarter, and 8,479 individuals found jobs during the cumulative fourquarter reporting period.
- At 62.5 percent, the Entered Employment Rate for the cumulative fourquarter reporting period of Program Year (PY) 2009 declined when compared to the same time period last year. The performance also did not meet the PY 2009 performance goal of 67.1 percent.
- At 78.5 percent, the Employment Retention Rate for the cumulative fourquarter reporting period is five percentage points lower than the same period last year, and below the PY 2009 target of 81.9 percent.
- At \$14,118, the Six-Month Average Earnings for the cumulative four-quarter reporting period reflects a six percent increase when compared to the same period last year, and exceeded the annual performance goal of \$12,488 by thirteen percent.

## **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	69.8%	62.5%
Employment Retention Rate	83.5%	78.5%
Average Earnings	\$13,313	\$14,118

# Performance in the Past Eight Quarters



# **Program Innovations/Highlights**

- ETA awarded 81 new NEGs in the fourth quarter; 57 of them funded with resources made available under the Recovery Act of 2009. These grants included:
  - Forty-five On-the-Job training NEGs for unemployed workers in 44 states (including three Native American Tribes) and the District of Columbia.
  - \$27 million for services to those impacted by the Gulf Coast oil disaster in Alabama, Florida, Louisiana, and Mississippi.
  - \$19 million to the State of Michigan in support of regional strategies.
- ETA awarded a total of 156 NEGs in PY 2009, 98 of them funded with resources made available under the Recovery Act.

# H-1B and Permanent Foreign Labor Certification (PERM)

http://www.foreignlaborcert.doleta.gov/

#### **Program Description**

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

# **Analysis**

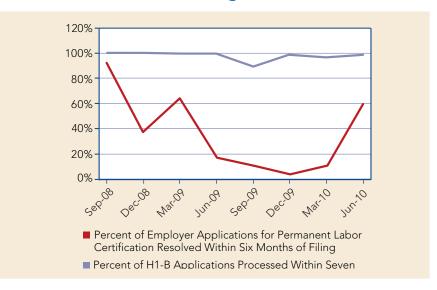
- The number of H-1B applications processed within seven business days remained relatively steady when compared to the same time period last year.
- The number of PERM applications resolved in six months increased by 43
  percent when compared with the same time period last year.

## **Program Innovation/Highlights**

In FY 2010, the Office of Foreign Labor Certification (OFLC) reduced by 50 percent the backlog of applications on permanent labor certification. This significant improvement in performance reflects aggressive backlog reduction activities aimed at cutting the total number of pending PERM applications by 50 percent during FY 2010; a goal it was not scheduled to meet until September 30th, 2010. OFLC has redirected staff and other resources to ensure the success of the Backlog Reduction Plan.

#### **Program Performance**

Performance Measures	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Percent of H1-B Applications Processed within Seven Days of Filing	99%	99%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	17%	60%



# H-2A and H-2B Foreign Labor Certification

www.foreignlaborcert.doleta.gov

#### **Program Description**

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary non-agricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

### **Analysis**

- The percentage of H-2A applications processed within 15 business days increased 1 percentage point from the same four quarter reporting period one year ago.
- The percentage of H-2B applications processed for the four quarter period ending June 30, 2010, increased by 12 percentage points when compared with the same report period one year ago. Since January 19, 2009, H-2B processing has consistently exceeded GPRA performance targets largely due to the Department's implementation of a 2008 Final Rule which included a new streamlined case processing model.

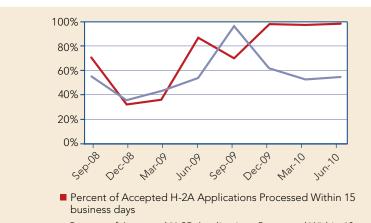
### **Program Innovations/Highlights**

ETA is currently implementing new regulations governing H-2A temporary agricultural labor certification for FY 2010. Public briefings have been convened in order to: 1) educate program users and other interested members of the public on topics surrounding compliance, and 2) develop guidance and processes which reflect the new and reinstituted integrity measures, not present in the previous regulations.

## **Program Performance**

Performance Measures	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Percent of Accepted H-2A Applications Processed within 15 Days of Receipt and 30 Days from Date of Need	54%	55%
Percent of H-2B Applications Processed within 60 Days of Receipt	87%	99%

#### Performance in the Past Eight Quarters



Percent of Accepted H-2B Applications Processed Within 60 Days of Receipt

# Reintegration of Ex-Offenders – Adult Program (REXO)

http://www.doleta.gov/RExO/eta\_default.cfm

#### **Program Description**

The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities with large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

#### **Analysis**

- 4,291 participants were served by the Reintegration of Ex-Offenders Adult Program in the current quarter.
- 23,090 participants have been served by the program to date.
- 1,073 people were placed in jobs in the current quarter.
- The current quarter's Entered Employment Rate of 53 percent reflects an increase of nine percentage points over the preceding quarter ending March 2010.
- The Employment Retention Rate is holding steady at 63 percent. However, the six-month average post-placement earnings have continued to drop, from an average of \$9,395 in the previous quarter to \$9,183 in the current quarter. This downturn in average earnings is likely the result of reduced job growth which has led to the need to take lower-wage placements in order to meet probation/parole requirements for post-release employment.
- The program-to-date performance is holding relatively steady from the previous quarter, which demonstrated an Entered Employment Rate of 60 percent, an Employment Retention Rate of 69 percent and six months average post-placement earnings of \$10,154. These rates all exceed the GPRA targets for Program Year 2010.

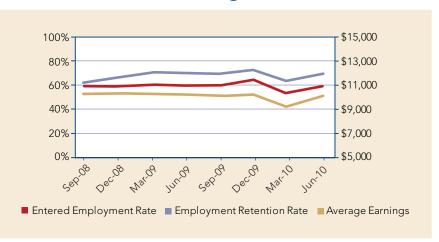
## **Program Innovations/Highlights**

The first generation of grantees is participating in a random assignment evaluation that is expected to provide reliable evidence about the program's effectiveness to increase the Entered Employment Rate and reduce recidivism. Initial results on the impact of the program are expected in mid-2012. At the end of the fourth quarter, more than one-third of the expected pool of participants had been randomly assigned and the grants were on track to meet the required level for statistical significance.

#### **Program Performance**

Performance Measure	Quarter Ending 6/30/10	Program-to- Date*
Entered Employment Rate	53%	59%
Employment Retention Rate	63%	69%
Average Earnings	\$9,183	\$10,077

<sup>\*</sup> Program-to-Date data are as of program inception in spring 2006.



# Registered Apprenticeship (RA)

http://www.doleta.gov/oa/

#### **Program Description**

Registered Apprenticeship programs meet the skilled workforce needs of American industry, training millions of qualified individuals for lifelong careers since 1937. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers looking to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

#### **Analysis**

- 256,166 active participants were served by the Registered Apprenticeship program in the cumulative four-quarter reporting period among the 25 Office of Apprenticeship states and the U.S. Miliatry Apprenticeship Program that participate in the Registered Apprenticeship Partners Information Management Data System (RAPIDS).
- Federal Office of Apprenticeship staff provided technical assistance and oversight to 14,135 active Registered Apprenticeship programs in the cumulative four-quarter reporting period.

#### **Apprentices**

- The number of new apprentices declined by seven percent when compared to the same quarter one year ago.
- 88 percent (11,671) of the new apprentices in the current quarter were in high growth industries.

#### **Programs**

 255 new apprenticeship programs were initiated in the current quarter, including 162 new programs in High Growth Job Industries.

## **Program Innovations/Highlights**

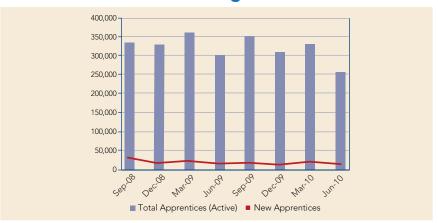
Women in Apprenticeship and Non-Traditional Occupations (WANTO) Grants – The Office of Apprenticeship in coordination with the Women's Bureau issued six grants totaling \$1.8 million in grants to support women in non-traditional occupations including carpenter, cement-mason, construction laborer, and welder.

Healthcare Initiative – ETA held a strategic planning session with field staff to better understand apprenticeable occupations in healthcare and to discuss plans for an industry outreach effort.

### **Program Performance**

Performance Measure	Quarter Ending 6/30/2009	Quarter Ending 6/30/2010
Apprentices		
Total Apprentices (Active Apprentices)	*301,575	*256,166
New Apprentices	14,310	13,282
Programs		
New Programs	307	255
Programs Maintained Total (Active Programs)	*14,991	*14,135
Number of new programs in High Growth Industries	277	162

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): 25 states, and US Military Apprentices Program.



<sup>\*</sup> Four quarters of cumulative data.

# Trade Adjustment Assistance (TAA)

www.doleta.gov/tradeact/

## **Program Description**

The Trade Adjustment Assistance program is an integral part of the comprehensive workforce development system. The program is essential to helping workers, dislocated because of foreign trade, adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring the skills of affected workers to be completely retooled.

## **Analysis**

- 232,669 individuals have been served by the TAA program during the cumulative four-quarter reporting period.
- 13,370 individuals exited the program during the current quarter and a total
  of 60,910 individuals exited the program during the cumulative four-quarter
  reporting period.
- The average training duration for exiters was 63 weeks.
- In the first three quarters of 2010, the Entered Employment Rate was 58 percent, which is 2.8 percent below the GPRA goal.
- At 87 percent, the Employment Retention Rate in the first three quarters of FY 2010 has exceeded the FY 2010 GPRA goal by 2.5 percentage points.
- At \$14,906, the Average Earnings in the first three quarters of FY 2010 is 4.4
  percent greater than the FY 2010 GPRA goal.

## **Program Innovations/Highlights**

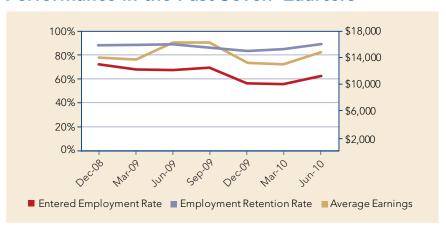
The Recovery Act included provisions that greatly expanded the TAA program:

- TAA certification criteria has been extended to include workers in service sectors, in firms that have shifted production to non-Free Trade Agreement (FTA) countries, and in firms that are identified in an affirmative finding of injury by the U.S. International Trade Commission.
- The maximum amount of TAA funds that may be used for training has increased from \$200 million to \$575 million per year.

#### **Program Performance**

Performance Measures	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Entered Employment Rate	68%	58%
Employment Retention Rate	89%	87%
Average Earnings	\$16,400	\$14,906

#### Performance in the Past Seven Quarters



The maximum length of training has increased from 130 weeks to 156 weeks.

In FY 2010, the Trade reporting system was improved. Three separate program participant and performance reports were consolidated into the Trade Activity Participant Report (TAPR). The system features were also enhanced to ensure that all successful submissions meet an unprecedented standard of consistency, accuracy and reliability in data quality.

# **Unemployment Insurance (UI)**

http://ows.doleta.gov/unemploy/

### **Program Description**

The federal-state Unemployment Insurance system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance programs regulated by State laws. As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

#### **Analysis**

- In the current quarter, 4,166,528 people were served (received first payments) by all levels of the Unemployment Insurance program (includes Emergency Unemployment Compensation and Extended Benefits recipients).
- 1,446,680 people found jobs in the quarter ending March 31, 2010, which is the most recent data available.
- The percentage of first payments made within fourteen to twenty-one days dropped by nearly two points from the year before, due in large part to a 12-point drop in one State.
- As total payments nearly doubled, the detection of overpayments ratio dropped by more than four percentage points when compared to the same time period last year.
- Between the year ending March 31, 2009, and the year ending March 31, 2010, the reemployment rate fell by nearly five percentage points.
- Employer Tax Liability Determinations Made Timely increased by more than two percentage points over the year, but was still four percentage points below the GPRA annual performance target of 90 percent.

# **Program Innovations/Highlights**

The UI system continued to labor under the effects of high unemployment. Although first payments for the State UI program fell slightly from the previous year, first payments were up almost five percent when extended benefits are included.

#### **Program Performance**

Performance Measures	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Percent of Intrastate Payments Made Timely	83.8%	81.9%
Detection of Recoverable Overpayments Rate	54.8%	50.6%
Entered Employment Rate	58.3% (3/31/09)	53.5% (3/31/10)
Percent of Employer Tax Liability Determinations Made Timely	84.1%	86.1%
Operational Results		
Recipiency Rate	40.9%	34.8%
Exhaustion Rate	49.9%	53.8%
Percent of Recipients of Prime Working Age (25-54)	72.8%	71.9%
Percent of Recipients Who Are Female	39.1%	40.1%
New Initial Unemployment Insurance Claims	19,873,105	18,932,410
Number of First Unemployment Insurance Payments	13,727,062	12,066,805
Average Duration of Unemployment Insurance (Weeks)	16.2	20.0

The characteristics of the UI recipient population changed little over the last year. As average total unemployment duration continued to rise, the average duration of UI benefits rose four weeks, the exhaustion rate rose four points, and the UI recipiency rate fell about six percentage points.

# Workforce Investment Act Youth Program

www.doleta.gov/youth\_services

#### **Program Description**

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21 that face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or enter employment.

#### **Analysis**

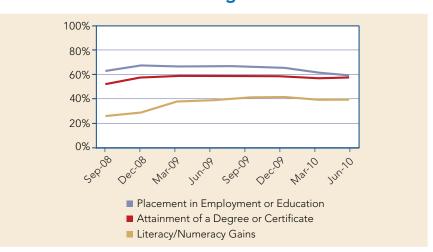
- 206,702 participants were served in the current quarter, compared to the 182,572 participants served in the fourth quarter of PY 2008. 303,248 participants were served in the cumulative four-quarter reporting period. This is ten percent higher than last program year.
- The program performance on all three performance measures is above the PY 2009 GPRA goals.
- Placement in Employment or Education achieved a result of 58 percent, an 8.6 percentage point decline when compared with the same time period last year. This decrease is likely due to the high unemployment rate among youth.
- The program achieved a result of 57.9 percent on the Attainment of a Degree or Certificate measure. This is a less than one percentage point decline from the fourth quarter of PY 2008 yet remains ten percentage points above the PY 2009 annual goal for program performance.
- The program achieved a result of nearly 40 percent on the Literacy and Numeracy Gains measure. This reflects a slight increase over the same time period last year and is more than 10 percentage points over the annual goal.

#### **Program Innovations/Highlights**

The American Recovery and Reinvestment Act of 2009 provided an additional \$1.2 billion in WIA youth funds. States and local workforce investment areas continue to implement Recovery Act youth funds during this quarter. Through June 30, 2010, a total of 394,123 youth had been served with Recovery Act funds. This includes 334,485 youth who were placed in summer employment.

#### **Program Performance**

Performance Measure	Four Quarters Ending 6/30/2009	Four Quarters Ending 6/30/2010
Placement in Employment or Education	66.7%	58.1%
Attainment of a Degree or Certificate	58.2%	57.9%
Literacy and Numeracy Gains	38.6%	39.3%



# Job Corps

http://www.jobcorps.gov/Home.aspx

#### **Program Description**

Job Corps is a no-cost education and career technical training program administered by the U.S. Department of Labor that helps young people ages 16 through 24 improve the quality of their lives through vocational and academic training. Funded by Congress, Job Corps has been training young adults for meaningful careers since 1964.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

## **Analysis**

- Job Corps served 102,411 participants in PY 2009 (July 1, 2009, through June 30, 2010), including 58,389 new enrollees. This slight decrease (1.1 percent) from the number of students served in PY 2008 is attributable to a slight increase in students' average length of stay.
- The proportion of younger youth (16 to 17 year olds) that enrolled during PY 2009 dropped by almost eight percentage points from PY 2008.
   Conversely, the proportion of 18-21 year olds increased by nearly six percentage points.
- The program achieved a result of 66 percent in the Placement in Employment or Education measure, which is equivalent to the previous program year.
   This result, however, is below the PY 2009 target of 75 percent. As with other employment training programs, the unemployment rate and current economic climate continued to impact performance in this area.
- The program's PY 2009 performance in Attainment of a Degree or Certificate increased by 5.8 percentage points from PY 2008, while performance on the Literacy and Numeracy Gains measure increased by 6.6 percentage points. Job Corps' focus on aligning career technical training with industry standards and third-party certifications, and the advancement towards a standards-based educational and training system, has had a positive effect on students' results

## **Program Innovations/Highlights**

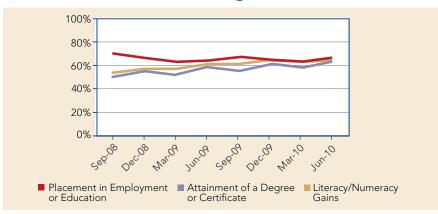
ETA's Job Corps and Apprenticeship programs are working with National Training Contractors (NTCs) to develop a nationally-recognized, portable credential for graduates of NTC programs. This program will enable NTC graduates to receive a Certificate of Training issued by Apprenticeship as well as up to full credit for their

## **Program Performance**

Performance Measure	Four Quarters Ending 6/30/09	Four Quarters Ending 6/30/10
Placement in Employment or Education	66%	66%
Attainment of a Degree or Certificate	55%	61%
Literacy and Numeracy Gains	58%	64%

Source: Job Corps National Common Measures Report, as of 6/30/2010.

## Performance in the Past Eight Quarters



NTC training when transitioning into corresponding NTC registered apprenticeship programs nationwide. In addition to helping place more NTC graduates into registered apprenticeship programs, it will also help expand the pool of apprenticeship enrollment and Credential sponsors.

ETA continues to coordinate and leverage One-Stop resources and share best practices for Job Corps, WIA adult and youth, and YouthBuild programs to achieve the best outcomes for the participants.

# Workforce Investment Act Youthful Offender Initiative

http://www.doleta.gov/Youth\_services/youthful\_offender.cfm

#### **Program Description**

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects, some aimed at young adult offenders, others at juvenile offenders, and others at students in high-risk high schools.

Currently, operating projects include grants to replicate six successful juvenile offender projects in additional sites; to start or enhance six alternative schools serving juvenile offenders; to start apprenticeship programs within prisons for young adult offenders in four states; to allow young adult offenders to choose between faith-based and secular organizations to receive re-entry services in five sites; to implement projects to reduce the involvement of youth in crime and violence in five school districts; and to serve students in nine schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

## **Analysis**

- Measured at 56 percent, the Youthful Offender placement rate for out-ofschool youth ages 18 and above is about six percentage points higher when compared to the same time period last year. This is because Beneficiary Choice Grants with high placement rates serving young adult offenders up to the age of 30 have been included in the cohort. However, these results should be considered preliminary, and will be updated as data is received from additional grantees.
- The Youthful Offender recidivism rates are based on the sample of grantees that are able to verify their recidivism rates through their local juvenile justice system or adult criminal justice system.

Note: Changes in the placement rates over time, for the most part, do not reflect changes in program effectiveness but rather changes in the mix of projects being funded at any given time. Newer projects tend to have lower placement rates than older projects, and projects serving young adults have higher placement rates than those serving youth.

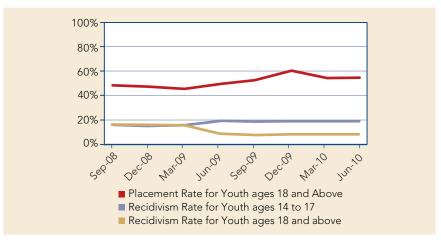
# **Program Innovations/Highlights**

 Four new re-entry projects are completing their planning stages or are just beginning. These re-entry projects will provide services to youth returning home from correctional facilities in Washington, DC; Baltimore, Maryland; San Antonio, Texas; and Seattle, Washington.

#### **Program Performance**

Performance Measures	Cumulative Ending 6/30/2009	Cumulative Ending 6/30/2010
Placement Rate for Youth Ages 18 and Above	50%	56%
Recidivism Rate for Youth ages 14 to 17	19%	20%
Recidivism Rate for Youth ages 18 and Above	11%	14%

## Performance in the Past Eight Quarters



Grants have been awarded to serve six additional schools designated as persistently dangerous under the Elementary and Secondary Education Act. Other grants have been awarded to serve young adult offenders in service projects conducted by YouthBuild and Service and Conservation Corps programs in several high-poverty communities across the country.

# Indian and Native American Youth Program (INA)

http://www.doleta.gov/dinap/

#### **Program Description**

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

#### **Analysis**

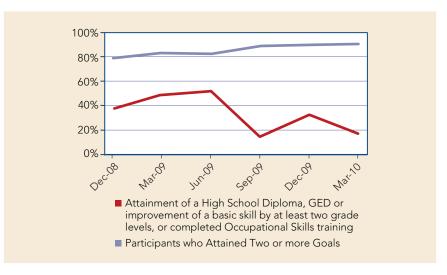
- The Indian and Native American Youth program served 6,988¹ participants in the four quarters ending March 31, 2010. This is an increase of 1,395 participants (25 percent) over the same period last year in which 5,593 participants were served.
- 70 people found jobs in the current quarter.
- The Educational Attainment for Dropouts for the report period was 17 percent compared to 52 percent during the same period one year ago. While this is a significant reduction in performance, it is not a result of INA grantees performing poorly. Instead, it is due to a change in how the measure is being calculated. The INA program no longer includes "Improved Basic Skills by at Least Two Grade Levels" in the numerator when calculating this measure.
- Attainment of Two or More Goals increased by seven percentage points, compared to 83 percent during the same period one year ago.

## **Program Innovations/Highlights**

The American Recovery and Reinvestment Act of 2009 provided an additional \$12 million in WIA youth funds. Eighty percent of these funds have been expended for the quarter ending June 30, 2010, which allowed the Native American program to serve an additional 5,610 youth with summer employment and work readiness skills.

#### **Program Performance**

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10*
Educational Attainment for Dropouts	52%	17%
Attainment of Two or More Goals	83%	90%



<sup>&</sup>lt;sup>1</sup> The Indian and Native American youth program reports on a semi-annual and annual basis. The semi-annual period is from April 1st to September 30th and the Annual period is April 1st to March 31st. Therefore, the data reported reflects the period April 1, 2009 through March 31, 2010.

# YouthBuild

http://www.doleta.gov/youth\_services/youthbuild.cfm

#### **Program Description**

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

#### **Analysis**

- 5,965 participants were served by the program in the current quarter.
- 817 youth were placed into employment, post-secondary education or longterm occupational training in the current quarter.
- The program-to-date performance for all three outcomes is steadily increasing over the previous quarters, with nearly a two percentage point increase in the number of participants entering employment, a three percentage point increase in credential attainment, and a more than two percentage point increase in literacy/numeracy gains when compared with the performance in the quarter ending on March 31, 2010.

## **Program Highlights**

ETA provided second year funding of \$66,678,354 in July 2010 to 183 YouthBuild programs that had received 2009 grant awards. These awards will support approximately 4,360 youth participants.

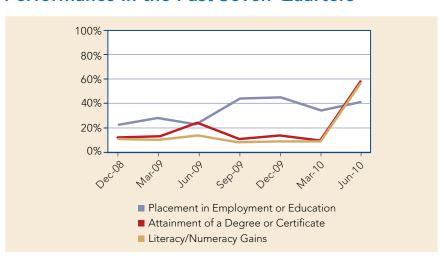
Two education training sessions were held to assist YouthBuild grantees on program strategies for postsecondary readiness, placement and completion and on setting up and strengthening GED programs for increased student success.

## **Program Performance**

Performance Measure	Quarter Ending 6/30/2010	Program to Date*
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	42%	42%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter After Exit	7%	58%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	2%	49%

<sup>\*</sup>Program-to-Date is as of the program inception on October 15, 2007.

#### Performance in the Past Seven Quarters



# High Growth Job Training Initiative (HGJT)

http://www.doleta.gov/BRG/JobTrainInitiative/

#### **Program Description**

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries.

This initiative invests in national models and demonstrations of solutions in each of the thirteen targeted high-growth industries. These industries are Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation and Financial Services.

#### **Analysis**

- 95,776 individuals have been served through the HGJT initiative.
- 75,522 individuals began education/job training activities.
- 57,022 individuals completed education/job training activities.
- 45,831 individuals received degree/certificates.
- 25,226 individuals entered employment.
- 23,501 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that enter employment and individuals that enter training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results reported above indicate.

#### Common Measure Results<sup>1</sup>

- Entered Employment Rate is 58.7 percent.
- Employment Retention Rate is 91.6 percent.
- Average Earnings are \$22,074.

## **Program Innovations/Highlights**

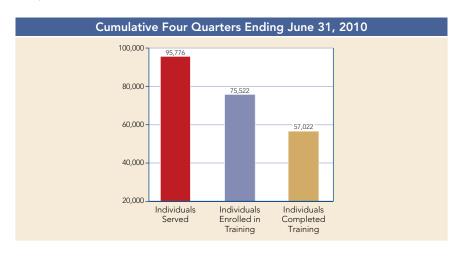
#### Reverse-Mentoring Leads to Success

The Tecumseh Area Partnership, Inc., is addressing workforce challenges faced by both older workers and employers though a unique reverse-mentoring service,

#### **Program Performance**

Performance Measure	Cumulative Grant- to-Date Ending 6/30/09	Cumulative Grant- to-Date Ending 3/31/10*	
Entered Employment Rate	53.2%	58.7%	
Employment Retention Rate	92.7%	91.6%	
Average Earnings	\$27,747	\$22,074	

<sup>\*</sup> Common measure results are cumulative grant-to-date as reported for the quarter ending, March 31, 2010; these are the most current results available.



pairing computer-savvy youth with mature workers. The reverse-mentoring service was established through a partnership with WorkOne (Indiana's One-Stop Career Center System) service provider and strategic partner Community Action Programs of Western Indiana, and pairs a computer knowledgeable Youth Services intern with older workers seeking employment. The youth mentor is trained in aging adult learning teaching and mentoring techniques to provide basic computer assistance in supporting mature and seasoned learners in acquiring critical job skills, such as e-mail use, social networking involvement, and basic word processing through one-on-one sessions tailored to the workers' self-expressed needs. Through this unique mentoring opportunity, older workers are receiving the critical computer skills necessary to gain employment.

<sup>&</sup>lt;sup>1</sup> Common measure results are cumulative grant-to-date as reported for the quarter ending March 31, 2010; these are the most current results available.

# Community-Based Job Training Grants (CBJT)

http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm

#### **Program Description**

Community-Based Job Training Grants seek to strengthen the role of community colleges in promoting the U.S. workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

#### **Analysis**

- 166,537 individuals have been served through the CBJT initiative.
- 156,474 individuals began education/job training activities.
- 87,952 individuals completed education/job training activities.
- 67,456 individuals received degree/certificates.
- 29,879 individuals entered employment.
- 26,195 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that enter employment and individuals that enter training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results reported above indicate.

#### Common Measure Results<sup>1</sup>

- Entered Employment Rate is 56%
- Employment Retention Rate is 87.4%
- Average Earnings are \$18,936

## **Program Innovations/Highlights**

#### Adapting Training to the Changing Needs of Employers

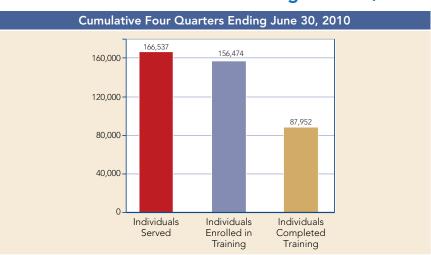
Bergen Community College, New Jersey, continues to identify areas of employment opportunity for program graduates. Although the retail and hospitality industries are struggling, there are many companies that have successfully adapted business practices to meet the changing economy, and as a result, thrive and continue to seek out employees. These changes have created an opportunity

## **Program Performance**

Performance Measure	Cumulative Grant- to-Date Ending 6/30/09	Cumulative Grant- to-Date Ending 3/31/10*	
Entered Employment Rate	69.6%	56%	
Employment Retention Rate	90.1%	87.4%	
Average Earnings	\$19,702	\$18,936	

<sup>\*</sup> Common measure results are cumulative grant-to-date as reported for the quarter ending, March 31, 2010: these are the most current results available.

## Performance in the Quarter Ending June 30, 2010



for Bergen Community College, as trainers of current and future employees, to work with these employers to ensure that students are gaining the tools necessary for this ever-changing marketplace. Through constant interaction with industry professionals, Bergen Community College continually seeks information on market trends to anticipate the new skills and credentials needed for individuals to successfully gain employment. By working with their business partners, Bergen Community College is ensuring individuals will have the most up-to-date skills necessary to be competitively employable upon program completion.

<sup>&</sup>lt;sup>1</sup> Common Measure results are cumulative grant-to-date as reported for the quarter ending, March 31, 2010; these are the most current results available.

# ETA Internet-Based Assistance (E-Tools)

www.careerinfonet.org www.servicelocator.org http://careeronestop.org http://online.onetcenter.org www.careervoyages.gov

#### **Program Description**

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace.

Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is also available regarding occupational skills and workplace competencies.

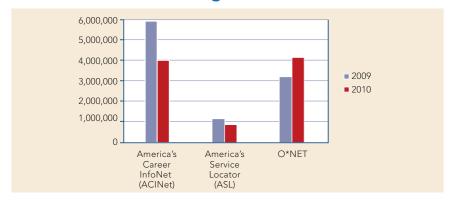
## **Analysis**

- ETA Internet-Based Assistance Websites received a total of 8,971,233 visits in the April 1 – June 30, 2010, quarter.
- Combined visits to CareerOneStop decreased by 31 percent compared
  to the same time period in 2009, as three major sources of referrals made
  major modifications to their systems which resulted in fewer referrals. It is
  anticipated that this decrease in referrals will affect all future visits to the
  Website.
- The CareerOneStop Website had an increase of three percent in page views in the current quarter. This indicates that visitors are viewing more pages during a single visit and those who explore the site are finding information and services offered by CareerOneStop to be valuable.
- The O\*NET websites received 4.1 million visits during the April 1 June 30, 2010, quarter, an increase of 29 percent when compared with the same time period last year.

## **Program Performance**

Performance Measure	Four Quarters Ending 6/30/2009	Four Quarters Ending 6/30/2010
CareerOneStop Portal	5,924,828	3,983,476
America's Service Locator (ASL)	1,136,616	853,484
O*NET	3,187,252	4,134,273
Combined visits	10,248,696	8,971,233
O*NET Product Downloads	28,297	31,607

# Number of Web site Visits – Current Quarter and Same Quarter a Year Ago



## **Program Highlights**

- CareerOneStop (COS) added a new portal, the Deepwater Horizon Response site, which provides quick access to a range of employment and related resources for individuals impacted by the emergency in the Gulf of Mexico.
- CareerOneStop also added the Green Careers Web portal, which connects job seekers and career explorers to information on green jobs, skills, and training.
- The Competency Model Clearinghouse portal on CareerOneStop released a new tutorial designed to give an introduction to the site.
- The Competency Model Clearinghouse portal also added a new competency model for Geospatial Technology. This five-tier model includes core geospatial competencies and competencies for three geospatial sectors.

# Glossary of Performance Measures

#### **Common Performance Measures**

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative and Community Based Job Training Grants.

#### **Adult Measures**

#### **Entered Employment**

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **Employment Retention**

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

#### <sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

#### Youth Measures

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

<sup>&</sup>lt;sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

### **Program-Specific Performance Measures**

#### Foreign Labor Certification

#### Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager initiative.

# Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, 4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

#### Indian and Native American Adults

#### Average Hourly Wage Gain

Measures the Indian and Native American program's ability to increase participant earnings by comparing pre-program wages with post-program wages. As a dollar amount, the post-program wages minus pre-program wages for those participants who obtained employment after exiting the program. The outcome for this measure is an average of all pre- and post-program wages for all participants who obtained employment at exit.

#### **Employability Enhancement Rate**

As a rate, the total number of terminees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of terminees enrolled in the program year.

#### **Entered Employment Rate**

The number of terminees who entered unsubsidized employment at termination divided by the total number of terminees.

#### Positive Termination Rate

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement divided by all terminees enrolled in the program year.

#### **Program-Specific Performance Measures (cont.)**

#### Indian and Native American Youth

#### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

#### **Educational Attainment for Dropouts**

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

#### Job Corps Measures

#### Placement in Employment or Education

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

#### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

#### Literacy and Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more ABE levels.

#### Internet-Based Assistance

#### Website Visits

ETA's Internet-Based Assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is website visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

#### O\*Net Product Downloads

The O\*NET product downloads count the number of unique users who download an O\*NET online resource (www.onetcenter.org), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

#### Reintegration of Ex-Offenders—Adult Program

#### Recidivism Rate

The percentage of participants who are rearrested for a new crime or reincarcerated for revocation of a parole or probation violation within one year from release from prison.

<sup>&</sup>lt;sup>3</sup> Calculation of the placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

#### **Program-Specific Performance Measures (cont.)**

#### Senior Community Service Employment Program

#### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

#### Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

#### Most-in-need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

#### **Unemployment Insurance**

#### Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

#### **Detection of Recoverable Overpayments**

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

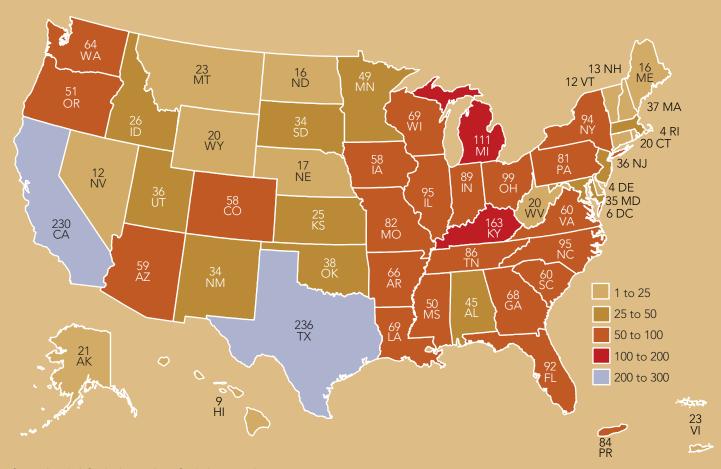
#### **Entered Employment Rate**

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

#### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

# One-Stop Career Centers Total Centers=3,000



Source: America's Service Locator (www.ServiceLocator.org)

America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.





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www.dol.gov