

# WORKFORCE SYSTEM RESULTS

For the Quarter ending September 30, 2012 | First Quarter, Program Year 2012 | Fourth Quarter, Fiscal Year 2012



EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR

**The Employment and Training Administration (ETA)** provides this overview of performance results for the 12-month period ending September 30, 2012. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, safe and healthy workplaces, health benefits and high quality work-life environments; and providing income security for those not working as well as fostering fair working conditions in the global marketplace.

In the four quarters ending September 30, 2012, ETA programs served over 32.8 million people. This is a reduction of slightly under 4 million in the past four quarters with the majority reflected in the Unemployment Insurance program where new claims have dropped by 1.8 million. Although this is good news, the overall high level of participants in all programs reflects a continued need for temporary income support, training and employment services, including job search assistance.

The spotlight in this edition features the 75th Anniversary of the National Apprenticeship Act, signed into law in 1937 years ago by President Franklin D. Roosevelt. The Registered Apprenticeship program provides America's workforce with structured on-the-job learning in traditional industries such as construction and manufacturing as well as new and emerging industries such as healthcare, information technology, energy and telecommunications.

Other highlights to note in this report are: 1) Registered Apprenticeship completers Six Months Average Earnings were \$30,407, almost \$7,000 more than the average earnings of those participants who did not complete the program; 2) the Trade Adjustment Assistance program saw an increase of 10 percent in its Entered Employment Rate over the same period last year; and 3) the number of Initial Unemployment Payments dropped by 1 million from last year.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides the performance measure definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on obtaining employment, retaining employment, earnings in a six-month period, and acquiring industry recognized credentials to ensure that the nation's youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, please contact ETA's Office of Policy Development and Research at (202) 693-3700. An electronic version is available at [www.doleta.gov/performance](http://www.doleta.gov/performance).

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# QUARTERLY SPOTLIGHT: 75<sup>TH</sup> ANNIVERSARY OF THE NATIONAL APPRENTICESHIP ACT



U.S. DEPARTMENT OF LABOR

**★ OUTEDUCATE**  
**OUTBUILD★**  
**★ OUTINNOVATE**  
CELEBRATING **75 YEARS** OF THE  
NATIONAL APPRENTICESHIP ACT

75 years ago, President Franklin D. Roosevelt signed into law the National Apprenticeship Act. The signing of the Act, also known as the Fitzgerald Act in honor of its author, Congressman William J. Fitzgerald (CT), set in motion an opportunity that 75 years later, has offered millions of U.S. workers the chance to use this “earn while you learn” strategy to prepare for careers in industries that have helped drive the American economy and supported countless American families in their efforts reach the middle class and live the American Dream.

Of the Act, Congressman Fitzgerald is on record as saying, “Mr. Speaker, this bill sets up in the Department of Labor an apprentice training system for the youth of this country....This bill will provide a cloak of protection to put around boys and girls and encourage them to go back into the skilled trades, and in some localities today we have a crying need for trained and skilled workers.”

Fitzgerald’s words still ring true today as shortages of skilled workers continue to exist in many parts of this country. The National Apprenticeship system trained approximately 400,000 American workers last year due to the dedication among U.S. employers, industry associations and labor-management organizations that ensure we have the best trained, most highly skilled workforce in the world.

On Wednesday August 1, 2012, then Secretary of Labor Hilda L. Solis celebrated the 75th anniversary of the National Apprenticeship Act with a National Education and Action Summit entitled, “Out-Educate Out-Build Out-Innovate.”

The summit featured apprenticeship leaders and stakeholders from throughout the country and showcased recently selected “Innovators and Trailblazers” Registered Apprenticeship programs that embody the innovation and commitment still on display today in the 21st century.





Today's Registered Apprenticeship thrives in traditional industries such as Construction and Manufacturing, and is also expanding in growing industries, including healthcare, childcare, transportation, renewable energy, and even our Armed Forces.



Registered Apprenticeship is working with post-secondary institutions across the nation to ensure apprentices are able to earn college credits as they progress through an apprenticeship. These efforts increase the earnings-value and long-term career security of an apprentice, leading to the opportunity for a degree while establishing high-level skills that keep America's workforce competitive. Program completers' average hourly wage is \$25, and their average yearly salary is over \$50,000.

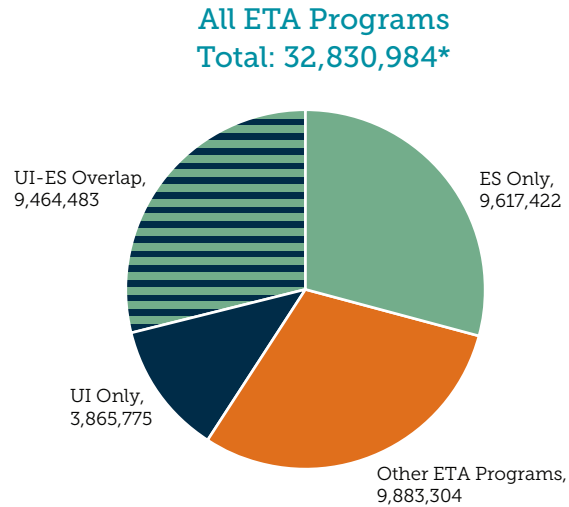
At a time when employers increasingly indicate there is a growing mismatch between the demands of the jobs created and the skills of the available workers, Registered Apprenticeship collaboratively develops customized training plans that result in industry issued, nationally recognized credentials that create secure pathways to the middle-class and sustainable careers for its participants. According to the Bureau of Labor Statistics (BLS) employment projections for 2010-2020, occupations that typically incorporate apprenticeships are projected to grow by 22.5 percent, significantly faster than any other category of On-the-Job Training (See <http://www.bls.gov/news.release/ecopro.nr0.htm>).

Registered Apprenticeship is one of the best federal workforce investments according to a recently released study. The study, An Effectiveness Assessment and Cost-Benefit Analysis of Registered Apprenticeship in 10 States, by Mathematica Policy and Research (MPR) found that participants who completed a registered apprenticeship program had average earnings gains of nearly a quarter million dollars (\$240,037, increasing to \$301,533 when employer benefits are added) compared to nonparticipants over a career of 36 years. Furthermore, the estimated social benefits of registered apprenticeship exceed the social costs by nearly \$50,000 (See [http://wdr.doleta.gov/research/FullText\\_Documents/ETAOP\\_2012\\_10.pdf](http://wdr.doleta.gov/research/FullText_Documents/ETAOP_2012_10.pdf)).

The Out-Educate, Out-Build, Out-Innovate Summit was an important opportunity to recognize the history of Registered Apprenticeship over the past 75 years, and importantly, to focus on the role it will play in training U.S. workers in the 21st century. Based on the evidence described above, it's clear U.S. businesses still believe the "earn while you learn" model is as effective today as it was 75 years ago.

# PEOPLE SERVED BY PROGRAM

In the 12 month period ending September 30, 2012, ETA programs served over 32.8 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 69.9 percent of this total, and 71 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 9.8 million people.\*



\* Due to the lack of available current data, the total people served through the Wagner-Peyser Employment Service for the cumulative four quarters ending September 30, 2012 is based on the people served in the cumulative four quarters ending June 30, 2012.

Other ETA Programs	
Registered Apprenticeship <sup>1</sup>	397,416
Indian and Native American Adult Program <sup>2</sup>	36,891
Job Corps <sup>3</sup>	100,382
National Farmworker Jobs Program	21,084
Senior Community Service Employment Program	70,357
Trade Adjustment Assistance	131,011
Workforce Investment Act (WIA) Adults	7,116,436
WIA Dislocated Workers	1,109,658
Reintegration of Ex-Offenders - Adult <sup>4</sup>	33,333
Indian and Native American Youth <sup>5</sup>	4,399
WIA Youth	226,158
YouthBuild <sup>6</sup>	25,086
Youthful Offender Initiative	15,579
Community Based Job Training Grants <sup>6</sup>	253,277
High Growth Job Training Initiative <sup>6</sup>	109,182
National Emergency Grants	59,922
ARRA High Growth and Emerging Industries Grants <sup>6</sup>	170,346
Green Jobs Innovation Fund Grants <sup>6</sup>	2,787
<b>Total</b>	<b>9,883,304</b>

<sup>1</sup> Source: Count includes all active, completed, and cancelled apprentices tracked by Apprenticeship, US Military Apprentices Program, and State Apprenticeship Agency (SAA) States.

<sup>2</sup> Number includes self-service individuals.

<sup>3</sup> Number includes the number of students active on the start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in the placement service window during the timeframe, and number of former enrollees separated prior to the start date and in the placement service window during the timeframe.

<sup>4</sup> Program-to-date as of program inception in Spring 2006.

<sup>5</sup> Data reflective of the period from April 1, 2012 through September 30, 2012.

<sup>6</sup> Data reflect program-to-date performance.

# CURRENT APPROPRIATIONS

The following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending September 30, 2012, covers programs operating in Program Year (PY) 2012 (July 1, 2012, through June 30, 2013) and programs operating in Fiscal Year (FY) 2012 (October 1, 2011, through September 30, 2012). The funding displayed is from the FY 2012 appropriation. Apprenticeship, Trade Adjustment Assistance, and Unemployment Insurance run on a fiscal year cycle whereby September 30, 2012, is the end of the fourth quarter of FY 2012. All other programs run on the PY, from July 1 to June 30, whereby September 30, 2012, is the end of the first quarter of PY 2012.

FY 2012 & PY 2012 Workforce Investment Resources <sup>a</sup>	
Apprenticeship <sup>1</sup>	\$27,675,594
Women in Apprenticeship	\$996,114
Dislocated Worker National Reserve <sup>2</sup>	\$224,066,428
Indian and Native American Adult Program <sup>3</sup>	\$38,505,179
Job Corps (Operations) <sup>4</sup>	\$1,504,077,827
National Farmworker Jobs Program <sup>5</sup>	\$78,105,102
Senior Community Service Employment Program	\$448,251,201
Trade Adjustment Assistance Training <sup>6</sup>	\$575,000,000
Unemployment Insurance (UI) Administration	\$3,175,141,619
Wagner-Peyser Act/Employment Service (ES)	\$700,841,900
WIA Adult	\$770,810,637
WIA Dislocated Workers Formula Grant	\$1,008,151,464
Reintegration of Ex-Offenders	\$80,238,063
Youth Activities <sup>7</sup>	\$820,318,304
Indian and Native American Youth Program <sup>7</sup>	\$8,330,577
WIA Youth (Older and Younger)	\$811,987,727
YouthBuild	\$79,689,102
Workforce Innovation Fund	\$49,905,500
<b>Total</b>	<b>\$9,581,774,034</b>

## Notes:

- <sup>a</sup> The Consolidated Appropriations Act, 2012 (P.L. 112-74) included a 0.189% rescission on all FY 2012 discretionary funds in the Act, and all programs shown in the table except Trade Adjustment Assistance reflect this rescission.
- <sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed support Federal staff who provide technical assistance for Registered Apprenticeship programs.
- <sup>2</sup> The Dislocated Worker (DW) National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs.
- <sup>3</sup> The total appropriation is \$47,561,938; \$9,056,759 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.
- <sup>4</sup> The total appropriation is \$1,702,946,337 with \$1,569,077,827 for Operations, \$104,791,569 for Construction, and \$29,076,941 for expenses. \$65,000,000 was transferred from Operations to the Department of Agriculture/Forest Service.
- <sup>5</sup> The total appropriation is \$84,291,388; \$5,678,248 is set aside for migrant and seasonal housing and \$508,038 is set aside for technical assistance and training.
- <sup>6</sup> The total appropriation for Federal Unemployment Benefits and Allowances is \$1,100,100,000 and includes \$482,100,000 for TAA benefits and \$43,000,000 for Wage Insurance.
- <sup>7</sup> The total Youth Activities appropriation is \$824,353,022; the total Indian and Native American Youth Program appropriation is \$12,365,295, of which \$4,034,718 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

# GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS (GPRA)

<http://www.doleta.gov/performance/goals/gpra.cfm>

On January 4, 2011, President Obama signed H.R. 2142, the “GPRA Modernization Act of 2010”, which became Public Law 111-352. The new law required Federal agencies to set clear performance goals that can be accurately measured and publicly reported in a more transparent way. The following table contains performance indicators, arrayed by program, which represent the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be “ambitious” within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2012 (July 1, 2012 - June 30, 2013) goals for most programs and FY 2012 (October 1, 2011 - September 30, 2012) goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals	Annual Goal	Results as of 9/30/12 <sup>1</sup>
<b>Foreign Labor Certification</b>		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	68%	76%
Percent of Accepted H2-A Applications Processed within 15 Days	57%	81%
Process of H-2B Applications within 60 Days of Receipt	72%	100%
<b>Indian and Native American Adult Program<sup>2</sup></b>		
Entered Employment Rate	55.7%	60.2%
Employment Retention Rate	73.1%	78.4%
Six Months' Average Earnings	\$10,660	\$10,126
<b>Indian and Native American Youth Program<sup>3</sup></b>		
Education Attainment for Dropouts	N/A	9%
Participants Who Attained Two or More Goals	N/A	93.6%
<b>Job Corps</b>		
Placement in Employment or Education Rate	67.3%	74.0%
Attainment of Degree or Certificate Rate	58.0%	65.8%
Percentage of Students Who Achieve Literacy or Numeracy Gains	61.0%	65.3%
<b>National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance</b>		
Combined Site Visits for CareerOneStop, America's Service Locator, and O*NET	40,000,000	50,681,760



<b>Government Performance and Results Act Goals</b>	<b>Annual Goal</b>	<b>Results as of 9/30/12<sup>1</sup></b>
<b>National Emergency Grants</b>		
Entered Employment Rate	70.7%	73.5%
Employment Retention Rate	83.9%	89.9%
Six Months' Average Earnings	\$17,935	\$19,265
<b>National Farmworker Jobs Program (NFJP)</b>		
Entered Employment Rate	80.5%	83.2%
Employment Retention Rate	76.5%	80.8%
Six Months' Average Earnings	\$10,049	\$10,422
<b>Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)<sup>4</sup></b>		
Entered Employment Rate	58.5%	58.3%
Employment Retention Rate	68.1%	68.0%
Six Months' Average Earnings	\$10,339	\$9,325
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>5</sup>	≤22%	13%
<b>Registered Apprenticeship</b>		
Entered Employment Rate	63.6%	72.3%
Employment Retention Rate	79.1%	85.3%
Six Months' Average Earnings	\$19,352	\$23,409
<b>Senior Community Service Employment Program</b>		
Entered Employment Rate	48.6%	43.1%
Employment Retention Rate	70.1%	72.8%
Six Months' Average Earnings	\$7,975	\$7,511
<b>Trade Adjustment Assistance</b>		
Entered Employment Rate	58.0%	68.8%
Employment Retention Rate	83.2%	91.0%
Six Months' Average Earnings	\$13,248	\$18,966
<b>Unemployment Insurance</b>		
Percent of Intrastate Payments Made Timely	85.7%	82.9%
Detection of Recoverable Overpayments	52.3%	62.4%
Entered Employment Rate for Unemployment Insurance Claimants	56.4%	62.6% <sup>6</sup>
Percent of Employer Tax Liability Determinations Made Timely	86.9%	88.7%

<b>Government Performance and Results Act Goals</b>	<b>Annual Goal</b>	<b>Results as of 9/30/12<sup>1</sup></b>
<b>Workforce Investment Act Adult Program</b>		
Entered Employment Rate	56.7%	57.9%
Employment Retention Rate	80.1%	81.1%
Six Months' Average Earnings	\$14,450	\$13,610
<b>Workforce Investment Act Dislocated Worker Program</b>		
Entered Employment Rate	58.6%	60.8%
Employment Retention Rate	82.0%	84.0%
Six Month's Average Earnings	\$18,346	\$16,428
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education Rate	59.7%	60.6%
Attainment of Degree or Certificate Rate	59.6%	64.9%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	40.8%	46.9%
<b>YouthBuild<sup>7</sup></b>		
Placement in Employment or Education Rate	50.2%	48.2%
Attainment of Degree or Certificate Rate	62.9%	64.2%
Percentage of Students Who Achieve Literacy and Numeracy Gains	58.8%	56.5%
<b>Workforce Investment Act Youthful Offender Initiative</b>		
Placement Rate for Youth Ages 18 and Above <sup>8</sup>	36.6%	30.4%
Recidivism Rate for Youth Ages 14 to 17	16%	34.9%
Recidivism Rate for Youth Ages 18 to Above	17%	33.5%

<sup>1</sup> Cumulative four quarters unless otherwise indicated.

<sup>2</sup> Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2011 – December 31, 2011. Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: July 1, 2010 – June 30, 2011. Six Months' Average Earnings are based on Unemployment Insurance Wage Record only for the exit cohort: July 1, 2010 – June 30, 2011.

<sup>3</sup> Data reported semi-annually and annually. Results above are reflective of the period from April 1, 2012 through September 30, 2012.

<sup>4</sup> Program-to-date data as of program inception in Spring 2006.

<sup>5</sup> Target based on program goal to reduce the recidivism rate by half of the national rate.

<sup>6</sup> Reemployment for year ending June 30, 2012; excludes Virgin Islands.

<sup>7</sup> The results are program-to-date for the aggregate of all grant cycles of YouthBuild, beginning with the 2007 grant class.

<sup>8</sup> Program-to-date for currently operating projects.

# INDIAN AND NATIVE AMERICAN ADULT PROGRAM (INAP)

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Program (INAP) provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

## Quarter Highlights

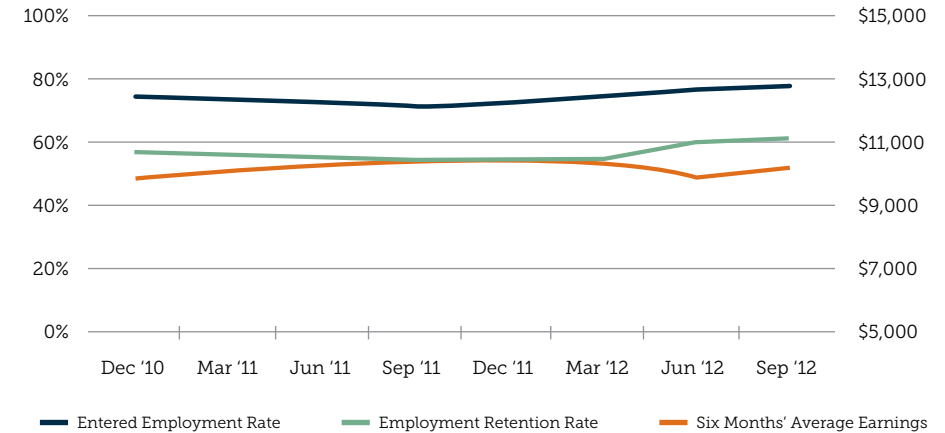
Through the Workforce Investment Act, Section 166, Adult program, a young couple obtained non-subsidized employment. The American Indian Council (AIC), in North Kansas, Missouri, assisted the two customers by providing financial assistance for them to attend Lead Abatement Worker training provided by the Occupational Safety and Health Administration (OSHA), which included Construction and Scissor Lift safety training. During their training, they also participated in work experience with a community project and they both received OSHA certification. Following this, Osage Consulting, Inc. hired the couple and AIC provided them financial assistance for required equipment and clothing support. The couple's first assignment is a lead abatement project on the Haskell Indian Nations University campus in Lawrence, Kansas. They are also participating in a prevailing wage program with the employer. The assistance provided to the couple was possible because of the local networking of resources, including the AIC.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12*
Entered Employment Rate	53.5%	60.2%
Employment Retention Rate	71.3%	78.4%
Six Months' Average Earnings	\$10,267	\$10,126

\* Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2011 – December 31, 2011. Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: July 1, 2010 – June 30, 2011. Six Months' Average Earnings are based on Unemployment Insurance Wage Record only for the exit cohort: July 1, 2010 – June 30, 2011.

## Performance in the Past Eight Quarters



## Analysis

Using current wage record data:

- The Entered Employment Rate for the 12 month period ending September 30, 2012, was 60.2 percent. This reflects an increase of 6.7 percentage points when compared to the same time period last year.
- The Employment Retention Rate for the 12 month period ending September 30, 2012, was 78.4 percent. This reflects an increase of 7.1 percentage points when compared to the same period last year.
- The Six Months' Average Earnings for the 12 month period ending September 30, 2012, was \$10,126. This is an increase from last quarter, but a decrease of \$141 when compared to the same period last year.

Using current grantee supplemental data:

- This quarter, 7,369 individuals received services and 673 people entered employment. The people entering employment increased by 156 compared to the previous quarter.
- INAP served 36,891\* individuals during the 12 month period ending on September 30, 2012. This reflects a decrease of 920 people served when compared to the same time period last year.
- 2,548 individuals received Work Experience training for the 12 month period ending September 30, 2012.
- 5,395 individuals received training services, 157 of which received On-the-Job Training and 31 on Entrepreneurial and Small Business training for the 12 month period ending September 30, 2012.

\*Number includes self-service individuals.

# NATIONAL FARMWORKER JOBS PROGRAM (NFJP)

<http://www.doleta.gov/msfw>

## Program Description

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the NFJP is accessed directly through the grantee organizations and local American Job Centers, formerly known as One-Stop Career Centers.

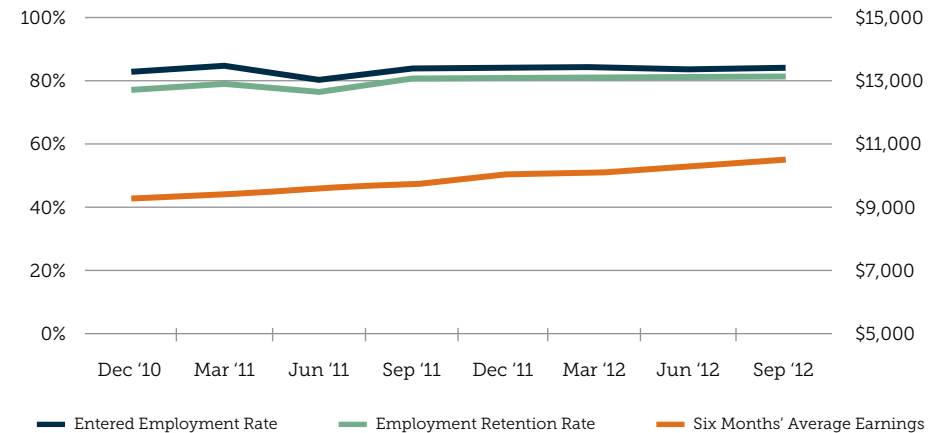
## Quarter Highlights

Jose L. Perez Robles was born in Guanajuato, Mexico, and moved with his family to the United States as a young child in 1987. Jose dropped out of high school to work in the fields with his family. Even though he worked long hours, he managed to study enough to obtain his GED. For a long time, he struggled doing minimum wage seasonal work and realized there had to be a better way to find a job. After finding the NFJP program in Selma, California, operated by Proteus, Jose was enrolled in the Solar Photovoltaic Training. He graduated at the top of the class and went to work as a Solar Installation Supervisor. Jose has continued to advance in his career and now earns \$40,000 a year.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	82.8%	83.2%
Employment Retention Rate	79.9%	80.8%
Six Months' Average Earnings	\$9,757	\$10,422

## Performance in the Past Eight Quarters



## Analysis

- The Entered Employment Rate of 83.2 percent exceeds the program's performance goal of 80.5 percent and is slightly higher than the results for the same four quarters one year ago.
- The Employment Retention Rate of 80.8 percent significantly exceeds the performance goal of 76.5 percent and is about one percentage point higher than one year ago.
- The Six Months' Average Earnings result of \$10,422 is well over the goal of \$10,049 and increased considerably (over \$600) from the same reporting period one year ago.

# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

<http://www.doleta.gov/seniors>

## Program Description

Authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may benefit from unsubsidized employment in the public and private sectors.

## Quarter Highlights

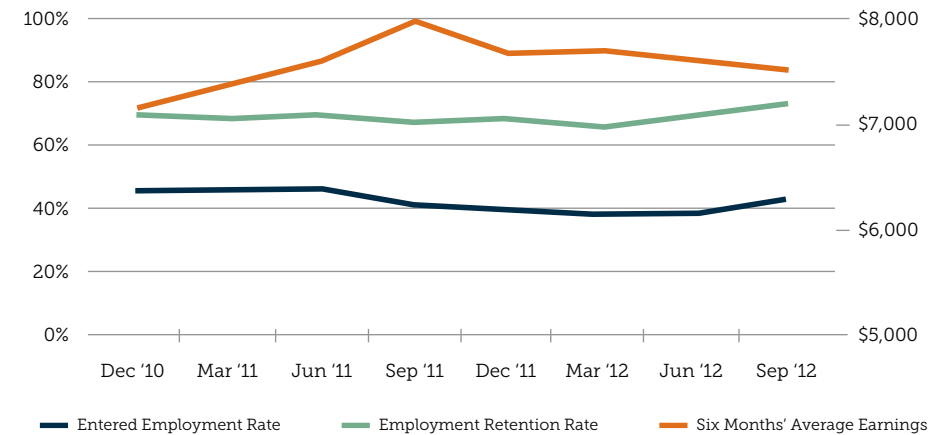
A SCSEP participant from Brattleboro, Vermont, discussed their success with the program in the following story:

“I found out about the SCSEP job training and employment program administered by Associates for Training and Development. This program helped me find a position in a field available in my area and tailored a training program to make me an attractive candidate for the position we had jointly chosen. The program also found a ‘host site’ for me and placed me there to work in the field I had chosen in order to get hands-on training. They also paid me while I trained; and they provided continuing education to help me develop resumes, cover letters, interviewing, computer and writing skills necessary for most positions being offered in today’s employment market. All of this helped me become better at securing a position of employment on my own in my new field.”

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	42.1%	43.1%
Employment Retention Rate	68.1%	72.8%
Six Months' Average Earnings	\$7,969	\$7,511

## Performance in the Past Eight Quarters



## Analysis

47,971 people were served by the program during this quarter and all received training. SCSEP participants recorded 1,171,220 hours of community service this quarter.

Rolling four quarter performance results indicate that the SCSEP is meeting or exceeding one of its GPRA performance goals:

- The Employment Retention Rate of 72.8 percent exceeded the PY 2012 target by 2.7 percentage points.
- The Entered Employment Rate of 43.1 percent missed the PY 2012 target by 5.5 percentage points.
- The Six Months' Average Earnings of \$7,511 missed its target of \$7,975 by \$464.

# WORKFORCE INVESTMENT ACT ADULT PROGRAM

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act (WIA) Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of American Job Centers, of which there were about 2,717 across the United States at the time this report was written.

WIA provides employment and training services at three broad service levels to job seeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, Veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

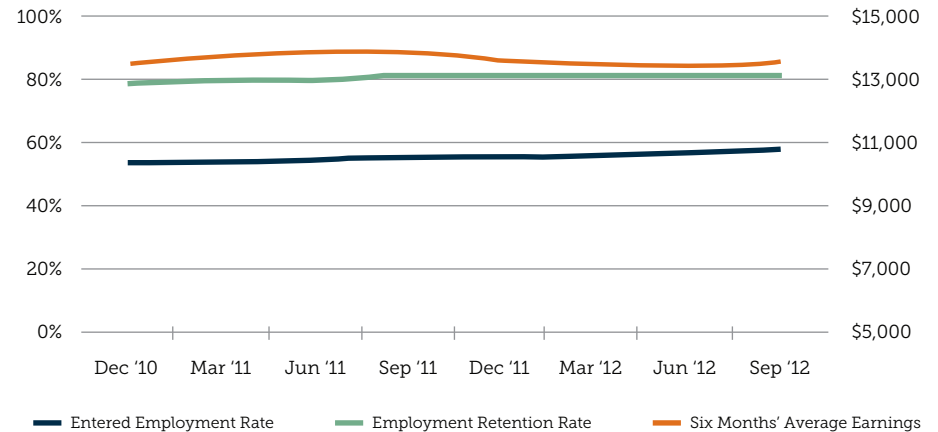
## Quarter Highlights

To increase Texas' Coastal Bend Workforce Investment Area's workers' soft skills, Coastal Bend's Workforce Solutions, part of the American Job Center network, partnered with Del Mar College to develop a soft skills curriculum. This new curriculum leads to a Career Ready Workforce Certification (CRWC) and is fully accredited. The CRWC helps ensure that individuals are acquiring the soft skills sought by employers while also providing employers with a valuable resource to inform and guide their recruitment activities.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	55.7%	57.9%
Employment Retention Rate	80.4%	81.1%
Six Months' Average Earnings	\$13,870	\$13,610

## Performance in the Past Eight Quarters



## Analysis

- The WIA Adult program served 2,719,881 people this quarter.
- The Entered Employment Rate was 57.9 percent, over two percentage points higher than what it measured one year ago and higher than the projected target of 56.7 percent.
- The Employment Retention Rate measured 81.1 percent, almost one percentage point higher than what it was one year ago, and over the projected target of 80.1 percent.
- The Six Months' Average Earnings measure was \$13,610, slightly lower than what it measured one year ago and below its target goal of \$14,450.

# WORKFORCE INVESTMENT ACT DISLOCATED WORKER PROGRAM

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States. States in turn, allocate the funds to their local workforce investment areas. Additionally, the Secretary of Labor may use the remaining 20 percent for National Emergency Grants—these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

## Quarter Highlights

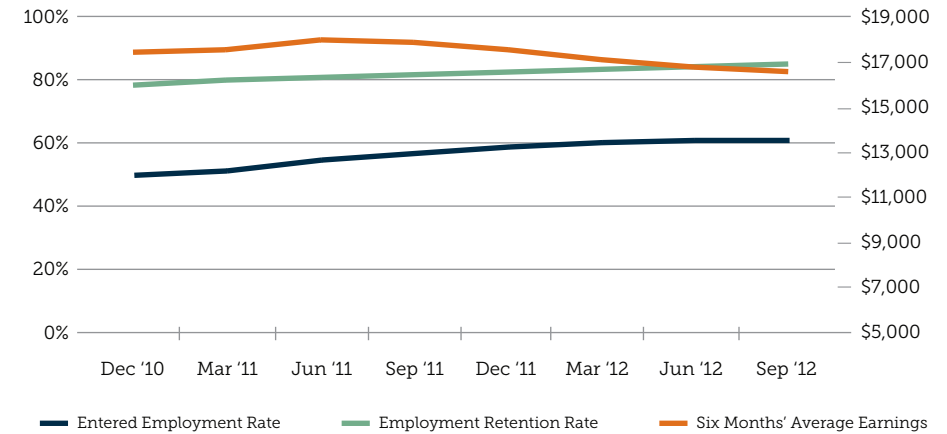
Nathaniel Lawrence, Jr. had been laid off and decided to pursue his career interest in heating, ventilation, and air conditioning (HVAC) and building maintenance, but he lacked the certifications and formal training that employers were seeking. His WIA Case Manager, in coordination with other American Job Center staff members, enrolled him in an HVAC Career Starter training program at the College of Southern Maryland. After completing his training and earning a chlorofluorocarbon (CFC) certification, Mr. Lawrence continued his job search with assistance from his WIA case manager. By using the full range of services available through the American Job Center, Mr. Lawrence was able to secure a well-paying position, with an apartment, as a maintenance technician.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11*	Four Quarters Ending 09.30.12
Entered Employment Rate	58.9%	60.8%
Employment Retention Rate	82.4%	84.0%
Six Months' Average Earnings	\$17,286	\$16,428

\*Measures exclude data for Puerto Rico.

## Performance in the Past Eight Quarters



## Analysis

- The WIA Dislocated Worker program served 518,386 people this quarter.
- The Entered Employment Rate was 60.8 percent, nearly two percentage points higher than one year ago and higher than the projected target of 58.6 percent.
- The Employment Retention Rate for this quarter was 84.0 percent, 1.6 percentage points higher than what it was one year ago, and higher than the projected target of 82 percent.
- The Six Months' Average Earnings measured at \$16,428, \$858 below the earnings for the same time period one year ago, and lower than the GPRA projected target of \$18,346.

# NATIONAL EMERGENCY GRANTS (NEG)

<http://www.doleta.gov/neg>

## Program Description

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared eligible for public assistance by the Federal Emergency Management Agency.

## Quarter Highlights

Ohio was approved for up to \$21,438,000 in NEG funds to create about 1,191 temporary jobs to assist with clean-up and recovery efforts in the wake of severe storms and winds that impacted 37 counties throughout the State.

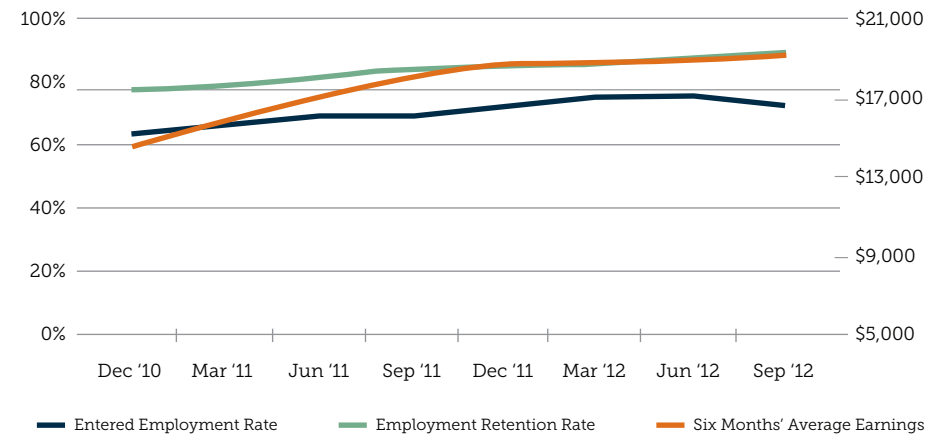
Louisiana was approved for up to \$2,000,000 in NEG funds to assist about 450 workers affected by the closure of the General Motors (GM) assembly plant in Shreveport. The funds will provide assistance to the workers in conjunction with the services they will receive from Trade Adjustment Assistance.

Mississippi was approved for up to \$3,000,000 in NEG funds to create about 300 temporary jobs and Louisiana was approved for up to \$3,358,017 in NEG funds to create about 450 temporary jobs for clean-up and recovery efforts in the wake of Hurricane Isaac, which resulted in widespread storm damage across both states.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	69.3%	73.5%
Employment Retention Rate	85.7%	89.9%
Six Months' Average Earnings	\$18,313	\$19,265

## Performance in the Past Eight Quarters



## Analysis

- The NEG program served 59,922 people during the cumulative four-quarter reporting period.
- 5,272 individuals who completed NEG services were reported to have found jobs this quarter and 20,857 individuals found jobs during the cumulative four-quarter reporting period.
- At 73.5 percent, the Entered Employment Rate for the reporting period increased when compared to the same period last year and exceeds the performance goal of 70.7 percent.
- At 89.9 percent, the Employment Retention Rate for the reporting period is higher than the retention rate for the same period last year and exceeds the performance goal of 83.9 percent.
- At \$19,265, the Six Months' Average Earnings is higher than the Six Months' Average Earnings for the same period last year and exceeds the performance goal of \$17,935.



# H-1B AND PERMANENT FOREIGN LABOR CERTIFICATION (PERM)

<http://www.foreignlaborcert.doleta.gov>

## Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills. The PERM program allows employers to begin the process for permanently hiring a foreign worker when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

## Quarter Highlights

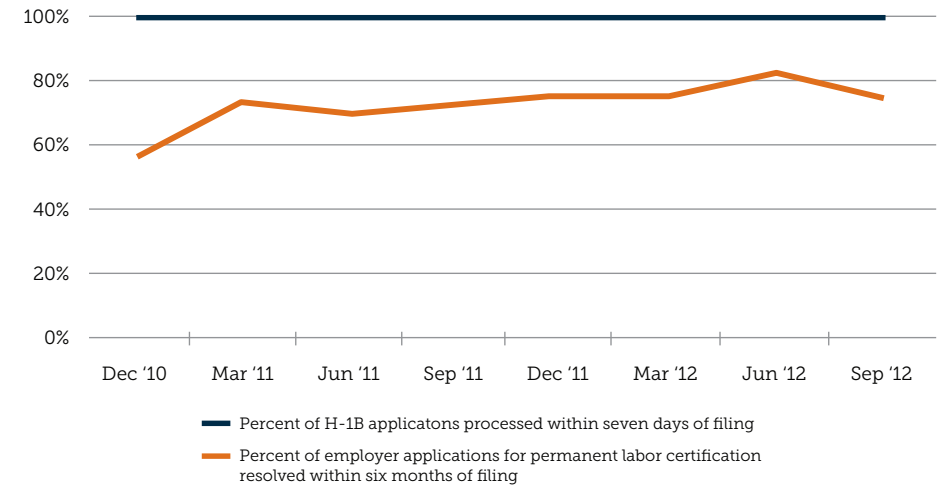
The Office of Foreign Labor Certification (OFLC) increased program integrity by conducting more audit examinations and supervised recruitments in the PERM program and was able to maintain the timely processing of 76 percent of applications processed in FY 2012.

Employer filings under the H-1B program increased 11 percent from FY 2011 to FY 2012 as the economic recovery continued.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Percent of H-1B Application Processed within Seven Days of Filing	100%	100%
Percent of Employer Applications for Permanent Labor Certification (PERM) Resolved within Six Months of Filing	73%	76%

## Performance in the Past Eight Quarters



## Analysis

- The number of H-1B applications processed within seven business days held steady at 100 percent from the same four quarter reporting period one year ago. Of the total 388,825 H-1B applications processed over the past four quarters, 387,621 were completed within seven business days of the filing date.
- The percentage of PERM applications resolved in six months increased by 3 percent from the same four quarter reporting period one year ago. Of the 57,598 PERM applications processed over the past four quarters, 43,657 were processed within six months of the filing date.

# H-2A AND H-2B FOREIGN LABOR CERTIFICATION PROGRAMS

<http://www.foreignlaborcert.doleta.gov>

## Program Description

H-2A labor certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B labor certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

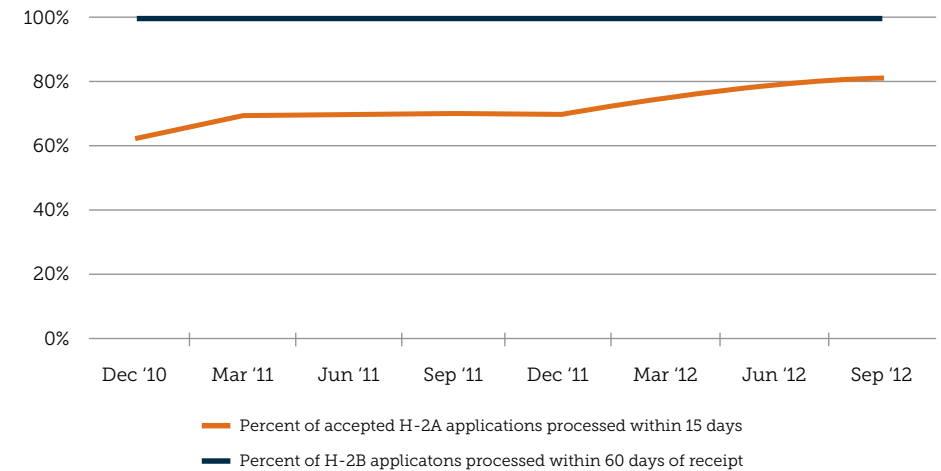
## Quarter Highlights

The Office of Foreign Labor Certification (OFLC) continues to process approximately 81 percent of all H-2A applications on time and the percent of employer applications requiring a deficiency notice has dropped to 35 percent in FY 2012; compared to 66 percent in FY 2011.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Percent of Accepted H-2A Applications Processed within 15 days	71%	81%
Percent of H2-B Applications Processed within 60 days	100%	100%

## Performance in the Past Eight Quarters



## Analysis

- The percentage of H-2A applications processed within 15 calendar days increased 10 percentage points from the same four quarter reporting period one year ago. Of the 5,473 H-2A applications processed within the last four quarters, 4,441 were processed within 15 calendar days of the filing date.
- The percentage of H-2B applications processed within 60 calendar days continued at 100 percent, the same as the reporting period one year ago. Of the 4,211 H-2B applications processed within the last four quarters, 4,207 of them were processed within 60 calendar days of the filing date.

# REINTEGRATION OF EX-OFFENDERS (RExO-ADULT)

[http://www.doleta.gov/RExO/eta\\_default.cfm](http://www.doleta.gov/RExO/eta_default.cfm)

## Program Description

The Reintegration of Ex-Offenders – Adult Program (RExO-Adult) is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

## Quarter Highlights

Opportunities Industrialization Center (OIC) of Broward County in Fort Lauderdale, FL, has been a RExO-Adult grantee since the first generation of grants in 2006. They shared the following success story in the first quarter of PY 2012:

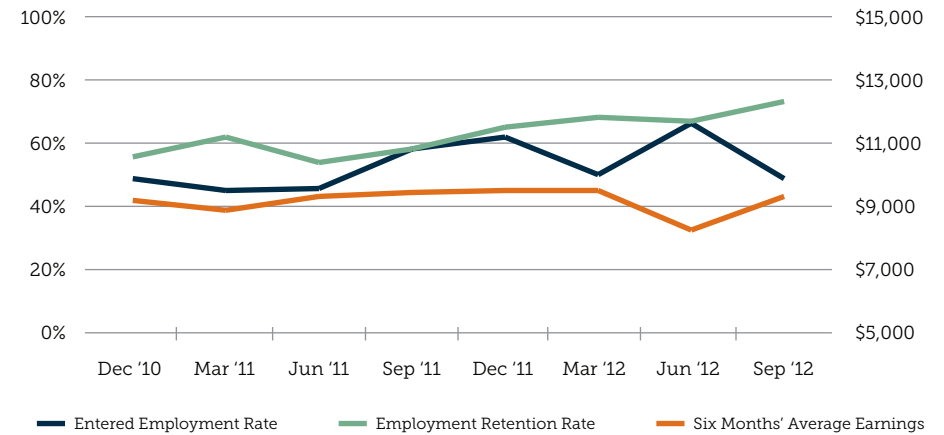
Leon, 55 years old, served several years in Federal prison. Coming out of incarceration with a several year gap in employment history severely limited his opportunities. He successfully completed the program's employability skills training and gained basic computer skills, as well as receiving one-on-one and group mentoring and participating in mock interviewing and resume workshops. Upon completion of the program, Leon was able to successfully secure full-time employment as a property manager earning \$15 an hour.

## Program Performance

Performance Measure	Program-to-Date Ending 09.30.11*	Program-to-Date Ending 09.30.12*	Quarter Ending 09.30.12
Entered Employment Rate	58%	58.3%	49.1%
Employment Retention Rate	58%	68.0%	73.1%
Six Months' Average Earnings	\$9,466	\$9,782	\$9,325

\*Program-to-date data is as of program inception in Spring 2006.

## Performance in the Past Eight Quarters



## Analysis

- 1,897 participants were served in this quarter, 167 less than in the previous quarter. This decrease reflects the fact that the fourth generation of grants are beginning to slow down enrollments and services as they enter the final year of program activity to ensure they are able to have a full nine months of follow-up with current participants.
- 4,810 participants have received certificates program-to-date and 89 have obtained a high school diploma or GED.
- The RExO-Adult program continues to perform strongly in meeting the GPRA goals. As of the end of Quarter 1 of Program Year (PY) 2012, the program is meeting the recidivism goal and is close to meeting two of the other three GPRA goals.
- While the cumulative program-to-date outcomes show overall Six Months' Average Earnings of 9,782 earnings continue to be a struggle for this population. The Six Months' Average Earnings measure has been steadily declining, which may reflect grantees revising their placement strategies in a tight economy to more part-time placements for participants that would result in fewer earnings over the period.

# REGISTERED APPRENTICESHIP

<http://www.doleta.gov/oa>

## Program Description

Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of America's industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers who want to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

## Quarter Highlights

The Centers for Disease Control and Prevention (CDC) in Atlanta, Georgia has become a national program sponsor for Registered Apprenticeship in the area of Public Health Informatics. Launched by the CDC in March 2012, the program marks the first time that MD's and PhD's will participate in an innovative Registered Apprenticeship program. The program is designed to serve the training and development needs of members of the CDC's Public Health Informatics Fellowship program and help advance Public Health Informatics as a nationally recognized occupation. The CDC and the Office of Apprenticeship believe that this program will lead to the further development of training of this kind in other healthcare professions.

## Program Performance

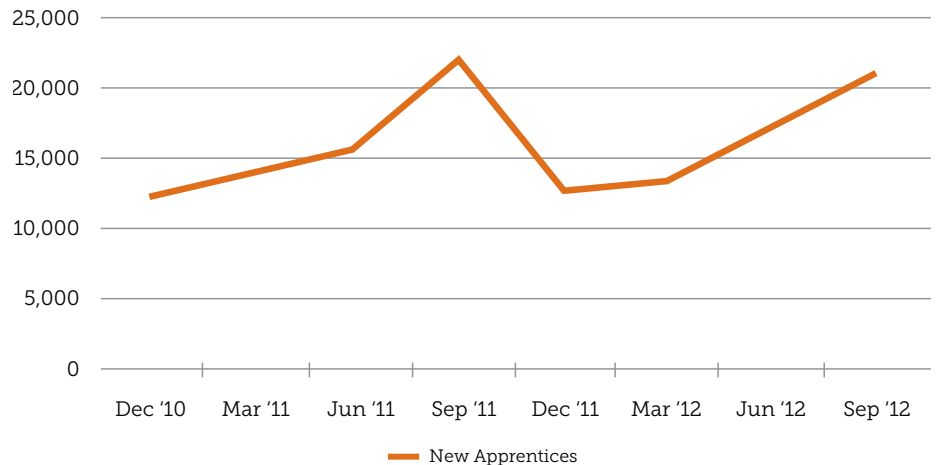
Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
<b>Apprentices</b>		
Total Apprentices (Active Apprentices)*	252,751	184,071
New Apprentices	22,034	21,006
<b>Programs</b>		
New Programs	136	168
Programs Maintained Total (Active Programs)*	13,162	11,123
Number of New Programs in Construction and Manufacturing	110	124

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): data managed by Department of Labor staff only.

\* Running total of active apprentices/programs during the quarter.

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	67.8%	72.3%
Employment Retention Rate	84%	85.3%
Six Months' Average Earnings	\$22,210	\$23,409

## Performance in the Past Eight Quarters



## Analysis

- During FY 2012, 59,783 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a pathway to middle-class and sustainable careers.
- There were 147,487 new apprentices nationwide in FY 2012, an increase of 12 percent over last year. In addition, there were 1,750 new programs nationwide in FY 2012, an increase of 19 percent over last year.
- The Entered Employment Rate for participants who completed their Registered Apprenticeship program was 87.4 percent, over 15 percent higher than for all program exiters (72.3 percent) that either completed or cancelled. The results for those completing the program show it pays to stay.
- The Employment Retention Rate for program completers was 87.9 percent, 2.6 percent higher than for all program exiters (85.3 percent).
- The Six Months' Average Earnings for program completers was \$30,407, which is almost \$7,000 more than that of all program exiters (\$23,409) (i.e., completers and those who cancelled).

# TRADE ADJUSTMENT ASSISTANCE (TAA)

<http://www.doleta.gov/tradeact/>

## Program Description

The Trade Adjustment Assistance (TAA) Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated by foreign trade to adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

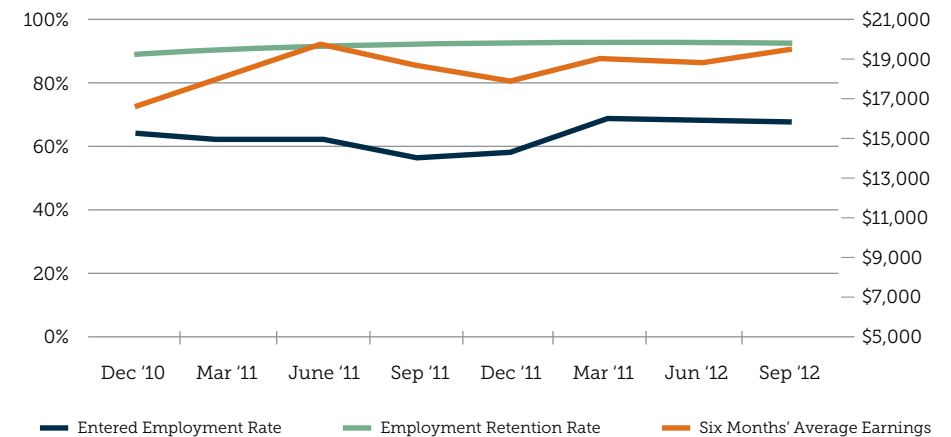
## Quarter Highlights

Pennsylvania's Entered Employment Rate for this quarter was one of the highest in the nation at 77.1 percent. This result validates the State's emphasis on training; of all Pennsylvania's TAA program exiters for this period, 97 percent received training, 84 percent completed training, and 100 percent of those who completed training received an industry recognized credential. The Pennsylvania Department of Labor & Industry, Trade Act Services, in collaboration with its Financial Services, Grants Management Services, and Certification/Performance Services units, engaged in preparatory activities for Webinar information sessions to be held in late-October for training providers and Pennsylvania one-stop staff. Topics for these Webinars included review of TAA training programs and activities. The State has seen interest pick up with Trade OJTs and has developed an OJT refresher training to encourage use of Trade OJT.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	66%	68.8%
Employment Retention Rate	90%	91.0%
Six Months' Average Earnings	\$18,184	\$18,966

## Performance in the Past Eight Quarters



## Analysis

During the four quarters ending September 30, 2012, 131,011 total participants received TAA benefits or services. The Entered Employment Rate was 68.8 percent, almost three percentage points higher than the four quarters ending September 30, 2011. The Employment Retention Rate was 91.0 percent, one percentage point higher than the four quarters ending September 30, 2011. The Six Months' Average Earnings was \$18,966, exceeding the amount from the four quarters ending September 30, 2011 by \$782.

During the quarter ending September 30, 2012, there were 90,143 total participants receiving any TAA benefits or services and 31,195 participants enrolled in training (35 percent). The Entered Employment Rate was 68 percent, more than 10 percent above the same quarter in 2011. The Employment Retention Rate was 91.2 percent, the highest rate recorded within the past eight quarters. The Six Months' Average Earnings was \$19,311, exceeding the annual goal by approximately 6,000 dollars. For those who exited the program during the quarter, 8,874 received training, 6,697 completed training (75 percent), and of those 4,121 earned a credential during training participation (62 percent).

# UNEMPLOYMENT INSURANCE (UI)

<http://oui.doleta.gov/unemploy/>

## Program Description

The federal-state Unemployment Insurance (UI) System minimizes individual and family financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income support. States operate their own Unemployment Insurance Programs regulated by State laws.

As the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## Quarter Highlights

During the third quarter, UI workloads lessened as the labor market slowly improved, as shown by the declining initial claims and first payments as well as decreases in the exhaustion rate and average payment duration. About 1.8 million UI claimants were reemployed in the quarter ending June 30, 2012 (latest available data). The number of States with trust fund loans fell from 23 to 20 and outstanding loan amount from about \$30 billion to \$26 billion. States continued to enroll in the Treasury Offset Program (TOP) to recover UI overpayments by Federal income tax offset. By September 30, 2012, 17 States had recovered about \$135 million during the year using TOP.

## Analysis

During FY 2012, the UI system attained three of four of its GPRA targets:

- New claims fell by 1.8 million in the last year as well as the number of first Unemployment Insurance payments, which fell by 1 million.
- States detected and established 62.4 percent of potential overpayments, 10 points over the target; a large but unknown proportion of the gain was due to extended benefits overpayments not in the denominator of the Detection of Overpayments ratio and only partially adjusted in the numerator. This issue will be corrected in future quarters as all States begin reporting extended and regular benefit overpayments separately.
- 62.6 percent of UI beneficiaries were reemployed, up about 4.5 points from the year before and above the 56.4 percent target, as the unemployment rate fell and States increased reemployment efforts.

- 88.7 percent of status determinations were timely, over the 86.9 percent target; 33 States improved from FY 2011.
- 82.9 percent of first payments were timely, down from 84.6 percent in FY 2011 and below the 85.7 percent target; 29 States' timeliness declined, four by double digits.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Percent of Intrastate Payments Made Timely	84.6%	82.9%
Detection of Recoverable Overpayments Rate	59.0%	62.4%
Entered Employment Rate	58.1%*	62.6%**
Percent of Employer Tax Liability	87.2%	88.7%
<b>Operational Results</b>		
Reciency Rate	28.0%	27.0%
Exhaustion Rate	50.0%	47.4%
Percent of Recipients of Prime Working Age (25–54)	71.0%	70.3%
Percent of Recipients Who Are Female	43.5%	43.9%
New Initial Unemployment Insurance Claims	16,568,849	14,763,625
Number of First Unemployment Insurance Payments	9,904,228	8,892,661
Average Duration of Unemployment Insurance (Weeks)	17.7	17.4

\* Reemployment for year ending June 30, 2011; excludes Virgin Islands

\*\* Reemployment for year ending June 30, 2012; excludes Virgin Islands.

# WORKFORCE INVESTMENT ACT YOUTHFUL OFFENDER INITIATIVE

[http://www.doleta.gov/Youth\\_services/youthful\\_offender.cfm](http://www.doleta.gov/Youth_services/youthful_offender.cfm)

## Program Description

ETA uses its Youthful Offender Appropriation to fund a variety of projects that target youth offenders, young adult offenders, and students in high risk high schools.

Currently, operating projects include: State and local Implementation grants to serve all youth returning from juvenile correctional facilities in Baltimore, MD; San Antonio, TX; Seattle, WA; and Washington, DC; YouthBuild programs serving young offenders in four cities in New Jersey (Atlantic City, Elizabeth, Jersey City, and Passaic); 14 Civic Justice Corps grants to serve juvenile offenders ages 18 and above; the Mentoring, Educational and Employment Strategies (MEES) grants serving students in 13 schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act; and two grants to intermediary organizations to serve juvenile offenders in 10 high-poverty, high-crime communities.

## Quarter Highlights

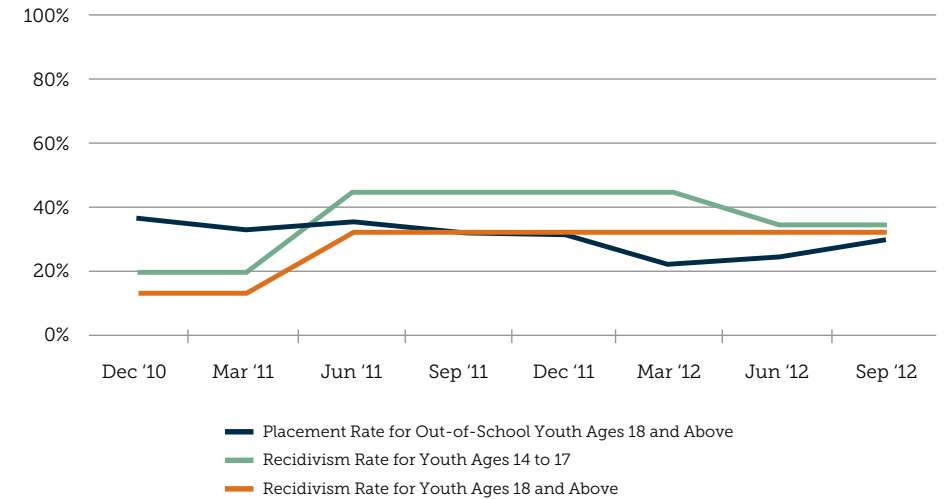
Recently awarded projects in their planning stages include four grants to intermediary organizations to serve juvenile offenders in high-poverty, high-crime communities; two grants to intermediary organizations to serve young adult offenders in high-poverty, high-crime communities; 21 training and service learning grants; and two grants serving female juvenile offenders.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Placement Rate for Out-of-School Youth Ages 18 and Above	33.0%*	30.4%*
Recidivism Rate for Youth Ages 14 to 17	45.3%	34.9%
Recidivism Rate for Youth Ages 18 and Above	33.0%	33.5%

\*Results are cumulative for currently operating grants.

## Performance in the Past Eight Quarters



## Analysis

Providing opportunities to youthful offenders results in varying outcomes depending on the mix of projects being operated in a given year. Projects have markedly different placement and recidivism rates depending on whether they are serving young adults in their 20s or youth 18 and 19 years-old; they recruit youth in the community or through direct referrals from the juvenile justice system; the race and ethnicity of their enrollees; and whether they are located in small or large cities.

The following analysis can be gleaned from these projects collectively:

- Since the completion of projects serving young adults, and the start of new projects that serve higher percentages of youth returning from correctional and detention facilities who are referred directly from the juvenile justice system, placement rates have declined over the past two years. However, recidivism rates for youth ages 14-17 have dropped since the same period last year.
- The placement rates also reflect the job market where youth offenders have a more difficult time due to their age, low educational levels, and criminal history.

# WORKFORCE INVESTMENT ACT YOUTH PROGRAM

[http://www.doleta.gov/youth\\_services/](http://www.doleta.gov/youth_services/)

## Program Description

The Workforce Investment Act Youth Formula Program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential or enter employment.

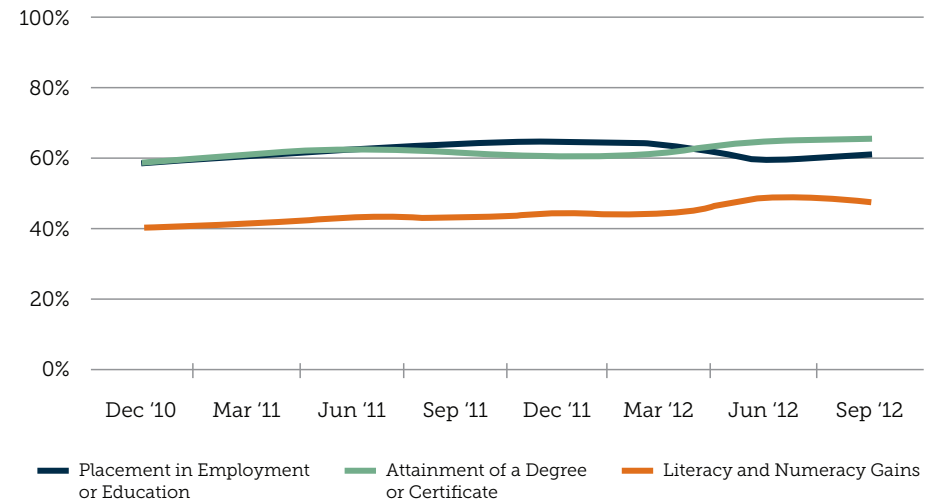
## Quarter Highlights

Over the past four years, the WIA Youth Program's Attainment of a Degree or Certificate measure has steadily increased from 57.8 percent in the cumulative four quarter reporting period ending September 30, 2009, to 64.9 percent during the same time period ending September 30, 2012. Los Angeles, Indianapolis, and Clayton County are just a few examples of local areas with programs that effectively help youth attain important credentials in occupations such as health care, information technology, and logistics and supply chain management. Strategies employed by these programs are highlighted in the Department's Credentials for Youth tool, <https://youth.workforce3one.org/page/credentials>.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Placement in Employment or Education	63.8%	60.6%
Attainment of a Degree or Certificate	62%	64.9%
Literacy and Numeracy Gains	43.2%	46.9%

## Performance in the Past Eight Quarters



## Analysis

- The Workforce Investment Act Youth Program served 148,748 participants in the current quarter. This is 13,601 fewer participants served, compared to the fourth quarter of PY 2011.
- 226,158 participants were served in the cumulative four quarter reporting period, compared to 247,952 served during the same time period last year. This decrease is due primarily to a lower funding level as compared to the previous year.
- All three common measures are on track to exceed PY 2012 GPRA goals.
- The Placement in Employment or Education measure achieved a result of 60.6 percent, compared to 63.8 percent in the cumulative four quarter reporting period ending in the first quarter of PY 2011.
- The program achieved a result of 64.9 percent for the Attainment of a Degree or Certificate measure, a 2.9 percentage point increase when compared with the same time period last year.
- The Literacy and Numeracy Gains measure increased 3.7 percentage points to 46.9 percent from the same time period last year.



# JOB CORPS

<http://www.jobcorps.gov/home.aspx>

## Program Description

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 125 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

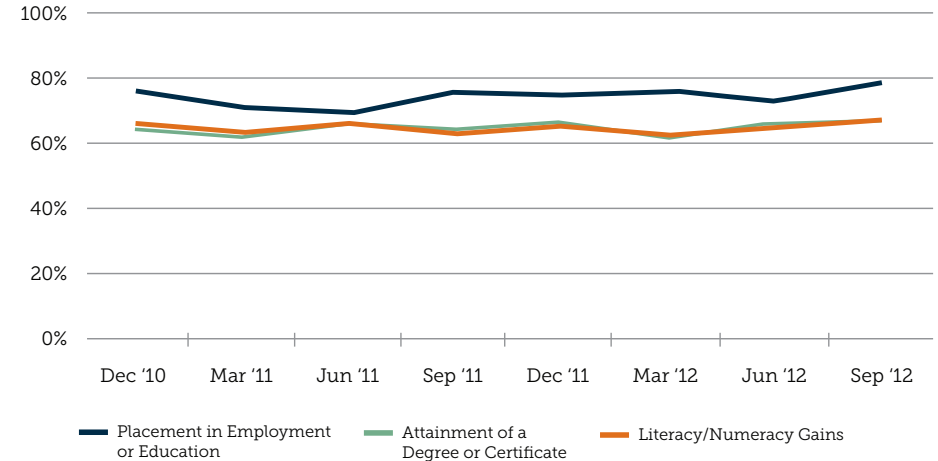
## Quarter Highlights

In August 2012, four Job Corps students traveled to China to attend the Asia-Pacific Economic Cooperation (APEC) Youth Skills Camp hosted and paid for by the People's Republic of China through the Bureau of International Labor Affairs (ILAB). Students from four centers were selected by the National Office of Job Corps based on their accomplishments, goals and professional attitude. While in China, they exchanged ideas on career technical training with youth from 20 other APEC economies. In addition to attending workshops, they visited diesel engine and automotive production facilities and an electronics company, as well as sightseeing at the Forbidden City and the Great Wall. Their travels took them to Beijing, Nanjing, Wuxi and Shanghai. International opportunities such as these provide students with unique life-changing experiences in travel, diversity, and exposure to global issues.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Placement in Employment or Education	72.2%	74.0%
Attainment of a Degree or Certificate	64.8%	65.8%
Literacy/Numeracy Gains	65.2%	65.3%

## Performance in the Past Eight Quarters



## Analysis

- During the current quarter, Job Corps served 55,308 participants, including 16,751 new enrollees. This represents a decrease of 2.8 percent compared to the same quarter in PY 2011. The number of new students, however, increased by approximately 14.2 percent from the same quarter in PY 2011.
- The proportion of 16-19 year olds served decreased by 2.2 percentage points. Conversely, the proportion of older students served increased 2.1 percentage points from the same quarter in PY 2011.
- In the current quarter, Job Corps placed 8,798 students in Employment and Education, representing an increase of 2.1 percentage points in the Placement rate compared to the same quarter last year. In addition, 9,210 students attained a Certificate, which reflects a 3.9 percentage point increase in the Certificate Attainment rate compared to the same quarter in PY 2011.
- Also in this quarter, 6,925 students attained a Literacy/Numeracy Gain, which represents a 2.8 percentage point increase over the same quarter in PY 2011.
- When comparing the four quarters ending September 30 from 2011 to 2012, Placement in Employment or Education increased 1.8 percentage points to 74.0 percent. Attainment of a Degree or Certificate increased by one percentage point to 65.8 percent, and Literacy/Numeracy Gains increased 0.1 percentage point to 65.3 percent.

# INDIAN AND NATIVE AMERICAN YOUTH PROGRAM

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

## Quarter Highlights

The Cook Inlet Tribal Council shared the following success story of a youth participating in the program: Nathan Bennett is a current participant in Anchorage Youth Services (AYS) program. He has been utilizing services for 2 years and has been very successful with the opportunities provided. Nathan became first enrolled in AYS in 2011 and was co-enrolled



in their YouthBuild project (YB). Through this opportunity he received training in Carpentry, Leadership Development, Soft skills training and assistance applying for secondary education. AYS provided supportive services and case management during this time to help him complete these trainings. Following his graduation from YB, Nathan was assisted by AYS staff in applying for college and then finding employment. He enrolled in the University of Alaska Anchorage (UAA), then was placed in a summer internship opportunity

with the Anchorage Parks and Recreation “Youth Employment in the Parks” program rehabilitating local parks in the Municipality of Anchorage. He completed the internship successfully, returning to the UAA for the fall 2012 semester. AYS recently placed him in their Alaska Native Justice Center (ANJC) with a part time supported work experience (SWE) placement to get experience in criminal law/justice, and Nathan is currently working and attending classes simultaneously.

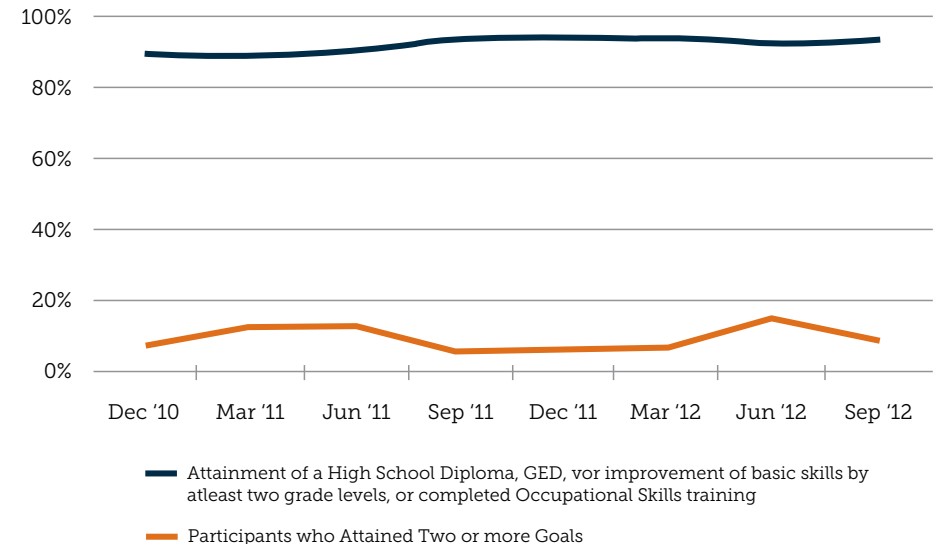
## Program Performance

Performance Measure	Four Quarters Ending 09.30.11*	Four Quarters Ending 09.30.12**
Educational Attainment for Dropouts	7%	9%
Attainment of Two or More Goals	94%	93.6%

\* The data reported reflect the period April 1, 2011, through September 30, 2011.

\*\* The data reported reflect the period April 1, 2012, through September 30, 2012.

## Performance in the Past Eight Quarters



## Analysis

- The Indian and Native American Youth Program served 4,399 youth during the period April 1, 2012 through September 30, 2012. This is an eight percent increase in the number of youth served from one year ago.
- The Education Attainment Rate for Dropouts increased from seven percent in September 2011 to nine percent in September 2012.
- The Attainment of Two or More Goals rate decreased slightly from 94 percent in September 2011 to 93.6 percent in September 2012.
- Over the past four quarter period, 2,487 of the 4,399 youth that participated in the youth program were placed in summer employment.

# YOUTHBUILD

[http://www.doleta.gov/youth\\_services/youthbuild.cfm](http://www.doleta.gov/youth_services/youthbuild.cfm)

## Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other post-secondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

## Quarter Highlights

YouthCare in Seattle, Washington, has been a YouthBuild program since 2009. In the first quarter of PY 2012, they shared the following success story:

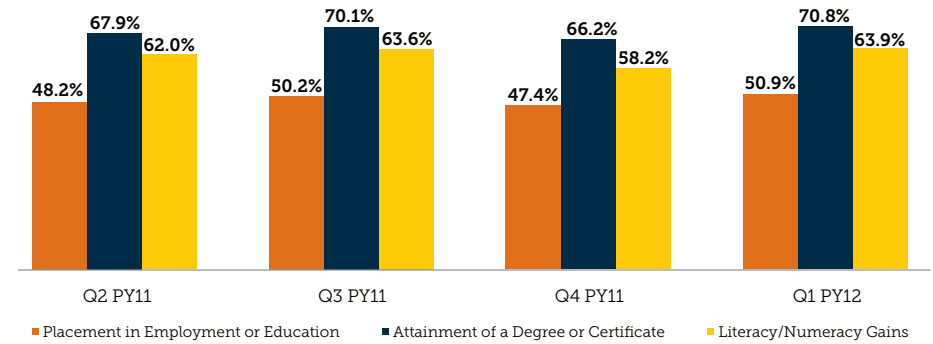
BL, a YouthCare YouthBuild participant, was slated to go to jail before he was able to complete YouthBuild, but at his initial hearing, BL's efforts were recognized by the judge, and his jail time was delayed so that he could complete the YouthBuild program. At his post-exit hearing, the judge waived BL's pending, extensive jail time after hearing he had graduated with honors from the program. His efforts have been recognized by the Board of Directors of Habitat for Humanity of South King County and he is slated to begin full time work in the construction field next month in the Seattle area.

## Program Performance

Performance Measure	GPRA	Results for Class of 2009	Results for Class of 2010/2011*	Overall Results
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	50.2%	50.9%	49.1%	48.2%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	62.9%	70.8%	45.9%	64.2%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level.	58.8%	63.9%	47.9%	56.5%

\*Results for the Class of 2010/2011 are expected to rise as participants complete the program; many are still active as it is very early in the performance cycle.

## Class of 2009 Performance in the Past Eight Quarters



## Analysis

- 25,086 participants have been enrolled into the YouthBuild program since 2007 and 22,630 have exited so far.
- Since the program began, a total of 8,634 participants have received a high school diploma or GED, 12,366 have attained an industry-recognized certificate, and 16,003 have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- Performance for the Class of 2010/2011 has begun to be tracked. While these outcomes are currently below those of the Class of 2009 and the GPRA goals, this is only because the grants are very early on in the performance cycle with most participants still active. This means that they are included in the enrollment numbers, but have not yet achieved program outcomes. These outcomes are expected to rise over the course of PY 2012 as participants complete the program.
- While the overall outcomes for YouthBuild are lagging in two of three GPRA targets, this is due to the inclusion of the 2010/2011 class, as described above.

# HIGH GROWTH JOB TRAINING INITIATIVE (HGJTI)

<http://www.doleta.gov/BRG/JobTrainInitiative>

## Program Description

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system in the development of integrated solutions to the workforce challenges facing high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services. Of the total awarded, 4 grants were active as of September 30, 2012, with the latest end date anticipated to be March 31, 2013.

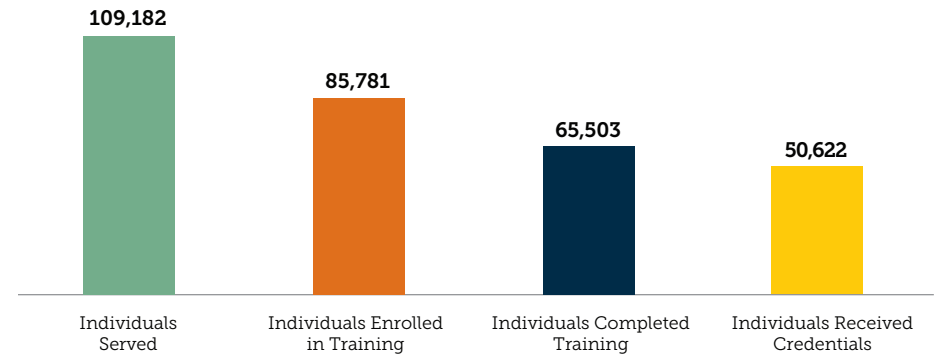
## Quarter Highlights

Vermont Associates for Training and Development continues to be a leader in engaging employer, workforce, and government partners to foster the training and job development of mature workers. In the most recent quarter, Vermont Associates engaged with over 120 employers representing the healthcare, information technology, manufacturing, energy efficiency, and finance industries to explore the value of the mature worker to their business, employer incentive programs, and available On the Job Training (OJT) and internship opportunities. These relationships have given Vermont Associates direct contact with employers to help program participants obtain employment following the completion of industry-specific training. To date, 70 percent of participants served through the program have entered employment.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	55.6%	59.6%
Employment Retention Rate	89.2%	85.1%
Six Months' Average Earnings	\$18,270	\$18,086

## Cumulative Grant-to-Date Performance



## Analysis

- 109,182 individuals have been served through the initiative.
- 85,781 individuals began education/job training activities.
- 63,503 individuals completed education/job training activities. Of these:
  - 50,622 individuals received credentials.
  - 28,250 individuals entered new positions of employment.
  - 25,705 individuals entered new positions of training-related employment.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals that entered employment and individuals that entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants that entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.

# COMMUNITY-BASED JOB TRAINING GRANTS (CBJT)

<http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm>

## Program Description

Community-Based Job Training Grants (CBJT) seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations. Of the total awarded, 60 of these grants are active as of September 30, 2012.

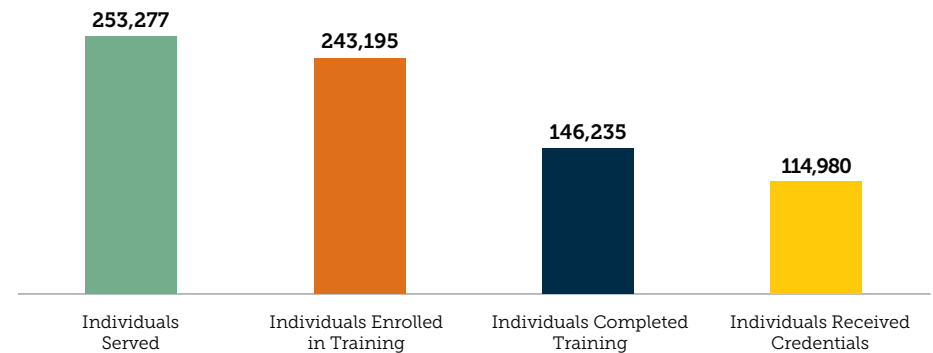
## Quarter Highlights

Roane State Community College provides advanced material technician-level training to dislocated, unemployed, and incumbent workers in Harriman and Oak Ridge, Tennessee. In partnership with local employer Yale Locks and Hardware, Roane State is providing much needed training to displaced workers in advanced materials technology as the company prepares to discontinue operations. Many of these displaced workers have worked at the company long-term and do not have the most up-to-date skills necessary to reenter the workforce. Through this training program, workers are earning industry and employer recognized credentials in advanced materials technology, as well as updated skills to help prepare for and secure employment. To date, 102 workers have found jobs or paid internships through this training program.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	51.3%	53.3%
Employment Retention Rate	89.9%	89.2%
Six Months' Average Earnings	\$22,729	\$19,647

## Cumulative Grant-to-Date Performance



## Analysis

- 253,277 individuals have been served through the initiative.
- 243,195 individuals began education/job training activities.
- 146,235 individuals completed education/job training activities. Of these:
  - 114,980 individuals received credentials.
  - 52,531 individuals entered new positions of employment.
  - 45,690 individuals entered new positions of training-related employment.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals that entered employment and individuals that entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants that entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.

# ARRA HIGH GROWTH AND EMERGING INDUSTRIES GRANTS

<http://www.doleta.gov/>

## Program Description

The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through the Recovery Act, ARRA High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

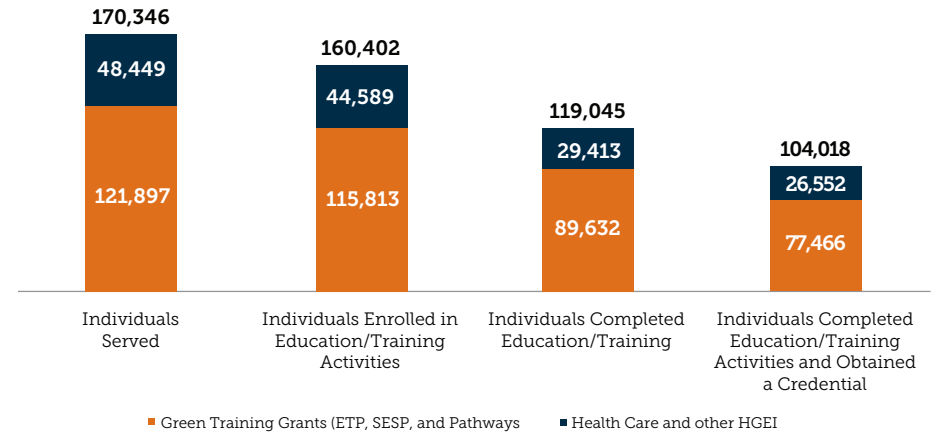
## Quarter Highlights

Iowa Workforce Development's Utility Technicians program provided by Marshalltown Community College was featured at the August 2012 meeting of the Iowa Association of Community College Trustees Board of Directors meeting, receiving high praise for the success of the program, focus on training services provided to veterans and unemployed workers, and high percentage of new jobs workers gained after program completion. As a result of the success of the Utility Technician program, the 10 week course has been converted into a one year diploma program at the college and additional funds have been leveraged to support the training program beyond the end of the grant.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	N/A	56.6%
Employment Retention Rate	N/A	85.8%
Six Months' Average Earnings	N/A	\$23,585

## Cumulative Grant-to-Date Performance



## Analysis

- 170,346 individuals have been served through the initiative.
- 160,402 individuals began education/training activities.
- 119,045 individuals completed education/training activities.
- 104,018 individuals completed education/training activities and received credentials.
- 49,145 individuals completed education/training activities and entered new positions of employment.\*
  - Of these, 83 percent of participants in green jobs training and 91 percent of participants in Health Care and other HGEI training entered new positions of training-related employment.\*

\* Entered employment and entered training-related employment are reported for participants that successfully completed education/training activities prior to entering a new position of employment. This data does not include individuals that retained employment (i.e. incumbent workers) as a result of the grant but did not enter a new position of employment.

# GREEN JOBS INNOVATION FUND GRANTS (GJIF)

<http://www.doleta.gov/BRG/GreenJobs/>

## Program Description

The Green Jobs Innovation Fund (GJIF) was authorized as a Pilot and Demonstration Project under the Workforce Investment Act (WIA) of 1998 to help workers receive job training in green industry sectors and occupations, as well as access green career pathways. GJIF is seeking to increase the number of individuals completing training programs who receive industry-recognized credentials and to increase the number of individuals completing training programs for employment in green jobs.

With these grants, the Department is emphasizing two key workforce programs that move participants along green career pathways by: 1) forging linkages between Registered Apprenticeship and pre-apprenticeship programs, and/or 2) integrating the delivery of technical and basic skills training through community-based partnerships. The grantees are building on existing programs that are already established and serving workers and moving workers into and along green career pathways.

## Quarter Highlights

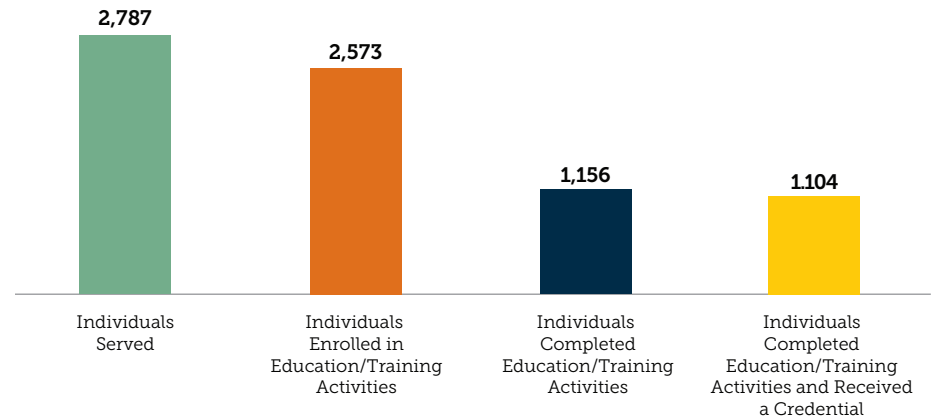
GJIF grantee, Connecticut Department of labor (CT DOL), was successful in placements this quarter reporting a total of 73 participants. 69 of the 73 placements were training related. Out of the 69 training related placements, 21 were first time apprentices. Training-related employment occupations included electrician, iron workers, laborer, sheet metal workers, energy auditor, and asbestos remover. CT DOL also reported that those who completed the asbestos training and were placed into training-related employment received an average wage of \$25.50/hour in union positions.

## Program Performance

Performance Measure	Four Quarters Ending 09.30.11	Four Quarters Ending 09.30.12
Entered Employment Rate	N/A	44.7%*

\*Entered Employment rate reflects an exit cohort covering January 2, 2011 through December 31, 2011. Therefore, these results include participants that exited the program during the first three months of the grant.

## Cumulative Grant-to-Date Performance



## Analysis

- 2,787 individuals have been served through the initiative.
- 2,573 individuals began education/training activities.
- 1,156 individuals completed education/training activities.
  - 1,104 individuals completed education/training activities and received credentials.
  - 533 individuals completed education/training activities and entered employment.
  - 459 individuals completed education/training activities and entered training-related employment.

# TRADE ADJUSTMENT ASSISTANCE COMMUNITY COLLEGE AND CAREER TRAINING (TAACCCT) GRANTS

<http://www.doleta.gov/taaccct/>

## Program Description

The Trade Adjustment Assistance Community College and Career Training (TAACCCT) Grant Program is authorized by the Trade Act of 1974 under Chapter 4 of Title II. The purpose of this grant program is to provide eligible institutions of higher education with funds to expand and improve their ability to deliver education and career training programs that can be completed in two years or less, and that result in skills, degrees, and credentials that prepare program participants for employment in high-wage, high-skill occupations, and are suited for workers who are eligible for training under the Trade Adjustment Assistance (TAA) for Workers program, under Chapter 2 of Title II of the Trade Act. The TAACCCT Grant Program is funded under the Health Care and Education Reconciliation Act of 2010, which appropriated \$500 million for the program for each of Fiscal Years 2011-2014, for a total of \$2 billion.

## Performance Data

Programmatic data is collected at different intervals throughout the period of performance including:

- Quarterly Narrative Progress Reports (QNPR): Grantees will provide quarterly qualitative data on the capacity building taking place through progress and other implementation measures that grantees defined in their Statements of Work.
- Annual Performance Reports (APR): Grantees will provide annual quantitative data on their training and employment outcomes for TAACCCT program participants that are impacted by the capacity building activities being implemented by their grants.

## Building Capacity to Offer Education and Training

The TAACCCT grant program focuses on building the capacity of grantees to deliver education and training programs to increase the number of individuals able to access and complete education and training programs. During the first year of the period of performance, institutions focused on expanding and improving their educational infrastructure by redesigning and creating new academic programs, developing innovative technological learning components, and building critical partnerships between their institutions and the public workforce system, employers, and community organizations.

## Round 1 – FY 2011 Grants

On September 30, 2012, grants awarded in Round 1 (FY 2011) completed the first year of their period of performance. By the final year of the grant, the forty-nine (49) Round 1 grantees project that they will offer a total of 881 new programs of study. As of September 30, 2012, grantees began offering 504 (57 percent) of these programs of study.

## Round 2 – FY 2012 Grants

The awards in the FY 2012 competition were announced on September 19, 2012 and included fifty-two grants ranging from \$2.5 million to \$3 million each for individual institutions, and twenty-seven grants ranging from \$5 million to \$15 million each for single and multi-state consortium awards. The period of performance for the FY 2012 grants began on October 1, 2012 and will end on September 30, 2016. The final year of these grants will be dedicated to gathering information and data for reporting outcome measures and completing the requirements for a third-party evaluation.

## Quarter Highlights

Northwest Arkansas Community College (AR) is leading a statewide consortium of all 22 community colleges in Arkansas to implement redesigned developmental education strategies called, Path to Accelerated Completion and Employment (PACE). Sixty-five redesigned developmental math courses have been piloted for the Fall 2012 semester, encompassing 564 course sections. In addition, the consortium has begun to implement redesigned reading and writing courses, with 62 courses and 169 sections piloted in the Fall 2012 semester and redesigned career and technical programs, with over 135 redesigned programs launched in the Fall 2012 semester.

Alpena Community College (MI) has implemented the Sustainable Solutions for Northeast Michigan: Green Jobs and Clean Energy project to build a statewide energy partnership network which includes the Michigan National Guard, DTE Energy and Consumers Energy, the two largest energy employers in Michigan, Michigan Works!, and the state workforce development board. Together this partnership network designed and implemented a “Gas and Energy bootcamp,” which specifically targeted unemployed and returning Michigan veterans. In addition, ACC and its partners will work to improve completion and retention by providing housing through leveraged resources for participants on-base at the Michigan National Guard and providing online modular coursework options. More than half of the veterans served during the first year of the grant have entered employment in the energy sector.



# ETA INTERNET-BASED ASSISTANCE (E-TOOLS)

[www.careerinfonet.org](http://www.careerinfonet.org); [www.servicelocator.org](http://www.servicelocator.org); [www.careeronestop.org](http://www.careeronestop.org); [www.onetcenter.org](http://www.onetcenter.org);  
[www.myskillsmyfuture.org](http://www.myskillsmyfuture.org); [www.mynextmove.org](http://www.mynextmove.org)

## Program Description

ETA's Internet-based assistance includes electronic tools that help individuals explore career opportunities and link to job postings, either on their own or at local American Job Centers, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

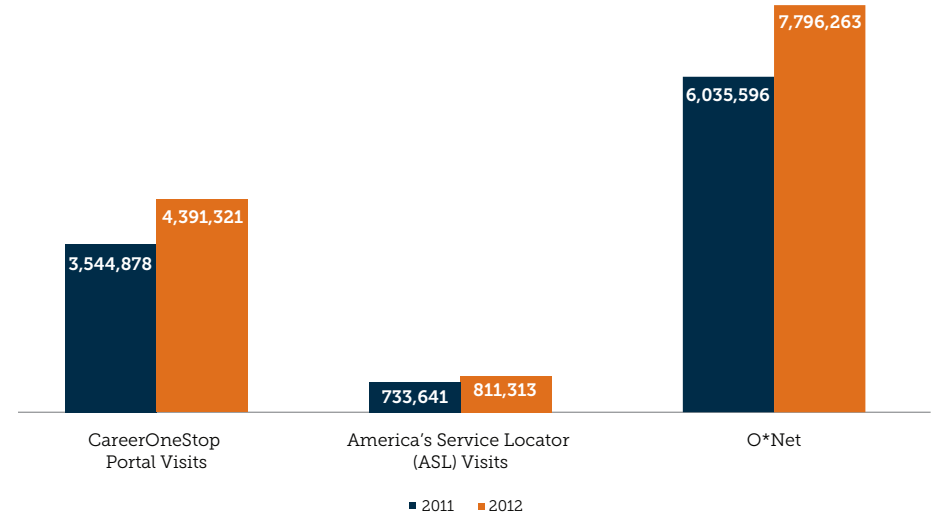
## Quarter Highlights

Over the quarter, O\*NET updated descriptions for 108 occupations and updated the crosswalk from the Department of Defense linking over 10,000 Military Occupational Classification (MOC) occupations to related O\*NET-Standard Occupational Classification (SOC) occupations. CareerOneStop updated its scholarship, library, community college, and military occupations databases. CareerOneStop developed an American Job Center locator widget available as a web service to other sites. CareerOneStop and ETA's Toll-Free Help Line provided updates regarding Disaster Unemployment Assistance for states impacted by Hurricane Isaac.

## Program Performance

Performance Measure	Quarter Ending 09.30.11	Quarter Ending 09.30.12
CareerOneStop Portal Visits	3,544,878	4,391,321
America's Service Locator (ASL) Visits	733,641	811,313
O*Net Visits	6,035,596	7,796,263
<b>Combined Visits</b>	<b>10,314,115</b>	<b>12,998,897</b>
O*Net Product Downloads	25,315	28,549

## Number of Web Site Visits - Current Quarter and Same Quarter a Year Ago



## Analysis

- ETA Internet-Based Assistance Web sites received a total of 12,998,897 visits from July to September 2012; this is an increase of 26 percent over the same time period in 2011.
- Visits to CareerOneStop increased to 4,391,321 site visits in this quarter, an increase of 23.9 percent over the same time period in 2011. Much of the increase can be attributed to states requiring UI claimants to get information from mySkills myFuture before they file for benefits.
- Visits to America's Service Locator increased by 10.6 percent over the same time period in 2011.
- The O\*NET Web sites received 7,796,263 site visits in this quarter, an increase of 29.2 percent over the same time period in 2011.
- O\*NET Product Downloads totaled 28,549 for the quarter, a 12.8 percent increase over the same time period in 2011.

# GLOSSARY OF PERFORMANCE MEASURES

## Common Performance Measures

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative, and Community-Based Job Training Grants.

## Adult Measures

### Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

### Six Months' Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

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<sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

## Youth Measures

### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

## Program-Specific Performance Measures

### Foreign Labor Certification

#### Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

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<sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

### Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

### The Average Cost for Processing a New PERM Application

This calculation is part of U.S. DOL's Cost Analysis Manager initiative.

### Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

## Indian and Native American Youth

### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 14 goals listed below divided by the total number of Supplemental Youth Services participants enrolled during the report period.

The 14 goals include:

1. Completed Job Readiness/Orientation to the World of Work Training
2. Completed Internship or Vocational Exploration Program
3. Completed Career Assessment
4. Entered Unsubsidized Employment
5. Remained in School
6. Returned to School Full Time
7. Enrolled in Job Corps
8. Improved Basic Skills Level By At Least Two Grades
9. Attained High School Diploma
10. Attained GED
11. Completed Occupational Skills Training
12. Completed Leadership Skills Training
13. Entered Other (Non-Supplemental Youth) Training Program
14. Summer Employment

### Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

## Job Corps Measures

### Placement in Employment or Education

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

### Literacy and Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more Adult Basic Education (ABE) levels.

## Internet-Based Assistance

### Web Site Visits

ETA's Internet-based assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is Web site visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

### O\*Net Product Downloads

The O\*NET product downloads count the number of unique users who download an O\*NET online resource ([www.onetcenter.org](http://www.onetcenter.org)), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

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<sup>3</sup> Calculation of the Placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

## Registered Apprenticeship Program

### Entered Employment Rate

Percent of apprentices employed in the first quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

### Employment Retention Rate

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

### Six Months' Average Earnings

Six month Average Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

## Reintegration of Ex-Offenders—Adult Program

### Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

## Senior Community Service Employment Program

### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

### Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

### Most-in-Need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under Title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are Veterans; have low employment prospects; have failed to find employment after utilizing services provided under Title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

## Unemployment Insurance

### Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

### Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

### Entered Employment Rate

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

## Youthful Offender Projects

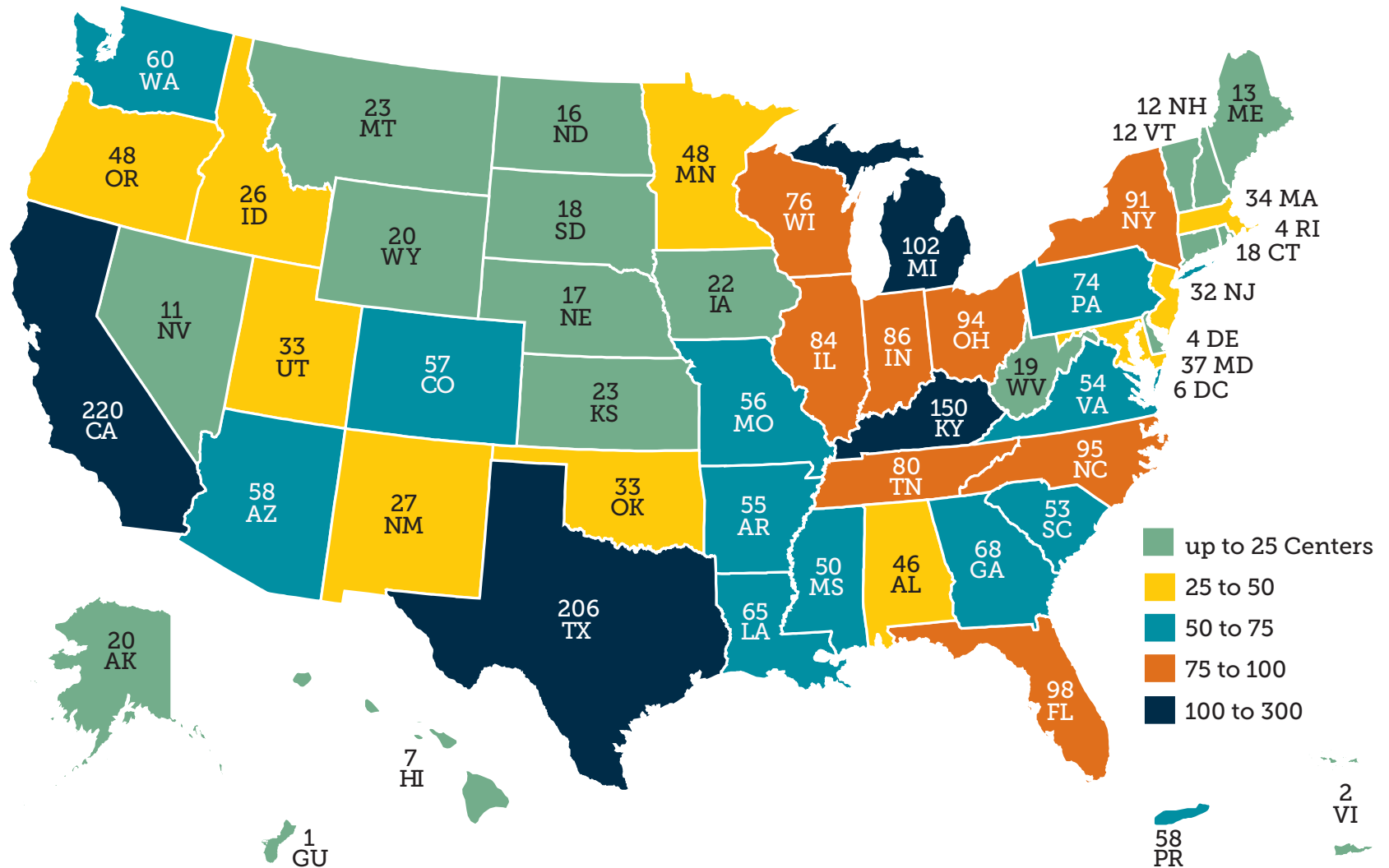
### Placement Rate

The placement rate is the percentage of out-of-school youth ages 18 and above placed in unsubsidized jobs, occupational training, post-secondary education, or the military.

### Recidivism Rate

The recidivism rate is the percentage of youth offenders who have been convicted of a new crime within 12 months of their release of a correctional facility or being placed on probation.

## 2,717 American Job Centers, formerly known as One-Stop Career Centers



americanjobcenter

As of January 24, 2013.

Source: America's Service Locator ([www.ServiceLocator.org](http://www.ServiceLocator.org))

America's Service Locator connects individuals to employment and training opportunities available at local American Job Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

