

# WORKFORCE SYSTEM RESULTS

For the Quarter ending March 31, 2013 | Third Quarter, Program Year 2012 | Second Quarter, Fiscal Year 2013



EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR

**The Employment and Training Administration (ETA)** provides this overview of performance results for the 12-month period ending March 31, 2013. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, safe and healthy workplaces, health benefits and high quality work-life environments; and providing income security for those not working as well as fostering fair working conditions in the global marketplace.

In the four quarters ending March 31, 2013, ETA programs served slightly over 32 million people. This is a reduction of slightly under 1.5 million in the past four quarters with the majority of this decrease reflected in the Wagner-Peyser and Unemployment Insurance programs. Although this is good news, the overall continued high level of participants in all programs still reflects the need for temporary income support, training and employment services including job search assistance.

The spotlight in this edition features a look at ETA programs over a four year period with resultant entered employment rates and those programs showing continuous improvement over the past four years or 16 quarters.

Other highlights to note in this report are: 1) The Indian and Native American Youth Program results are at 93.6 percent for Participants Who Attained Two or More Goals; 2) The National Farmworkers Jobs program shows a 84.7 percent Entered Employment Rate with the National Emergency Grants at 73.1 percent ; 3) Registered Apprenticeship shows the largest Six-Months' Average Earnings of all the programs at \$23,764 and the Trade Adjustment Assistance shows a 91.7 percent Employment Retention Rate.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included on pages 34-36, provides the performance measure definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on obtaining employment, retaining employment, earnings in a six-month period, and acquiring industry recognized credentials to ensure that the nation's youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, please contact ETA's Office of Policy Development and Research at (202) 693-3700. An electronic version is available at [www.doleta.gov/performance](http://www.doleta.gov/performance).

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# CONTENTS

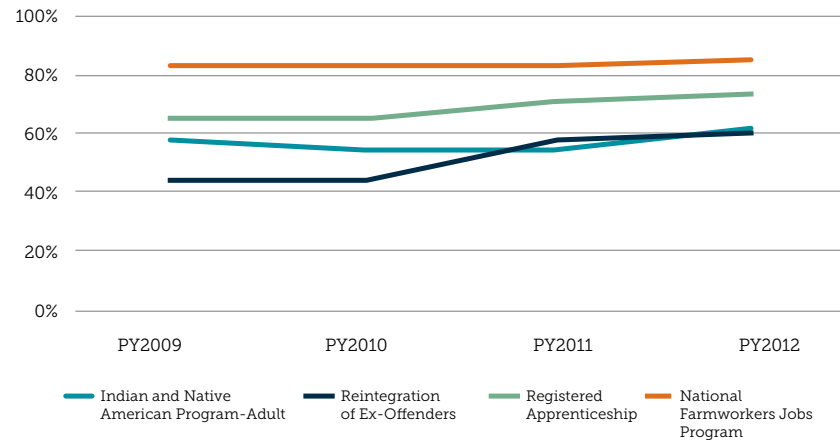
Quarterly Spotlight: Four Years of Improvement .....	2	Unemployment Insurance .....	21
People Served By Program .....	4	Workforce Investment Act Youthful Offender Initiative .....	22
Current Appropriations .....	5	Workforce Investment Act Youth Program .....	23
Government Performance and Results Act Goals .....	6	Job Corps .....	24
Indian And Native American Adult Program .....	9	Indian And Native American Youth Program .....	25
National Farmworker Jobs Program .....	10	YouthBuild .....	26
Senior Community Service Employment Program .....	11	High Growth Job Training Initiative .....	27
Wagner-Peyser Employment Service .....	12	Community-Based Job Training Grants .....	28
Workforce Investment Act Adult Program .....	13	ARRA High Growth and Emerging Industries Grants .....	29
Workforce Investment Act Dislocated Worker Program .....	14	Green Jobs Innovation Fund Grants .....	30
National Emergency Grants .....	15	Disability Employment Initiative .....	31
H-1B And Permanent Foreign Labor Certification .....	16	Trade Adjustment Assistance Community College and Career Training Grants .....	32
H-2A And H-2B Foreign Labor Certification Programs .....	17	ETA Internet-Based Assistance .....	33
Reintegration of Ex-Offenders .....	18	Glossary of Performance Measures .....	34
Registered Apprenticeship .....	19		
Trade Adjustment Assistance .....	20		

# QUARTERLY SPOTLIGHT: FOUR YEARS OF IMPROVEMENT

ETA's mission is to contribute to the more efficient functioning of the U.S. labor market by providing high quality job training, employment, labor market information, and income maintenance services primarily through state and local workforce development systems. This mission has been particularly critical through times of economic difficulties providing services to job seekers a path to employment through an array of services ranging from core level informational services to funded training or apprenticeship services. In late 2008 it was recognized that the economy was in a period of recession. ETA programs have worked hard to provide services to both the labor market's job seekers and employers. In the face of economic recovery ETA's programs are showing similar trends with employment outcomes over the last four years with over 16 quarters of continuous improvement across the majority of ETA programs.

Four programs such as the Indian and Native American Adult program, National Farmworkers Jobs Program, Reintegration of Ex-Offenders, and Registered Apprenticeship have shown improvements from 2009 to March of 2012 in their entered employment rate an outcome measure of job seekers who enter these programs unemployed and find employment following exit of the programs.

## Indian and Native American Adult, National Farmworker Jobs, Reintegration of Ex-Offenders, and Registered Apprenticeship Entered Employment Rates Q3 PY 2009 - PY 2012



### WIA Dislocated Worker Success: Hamilton County Job and Family Services SuperJobs Center



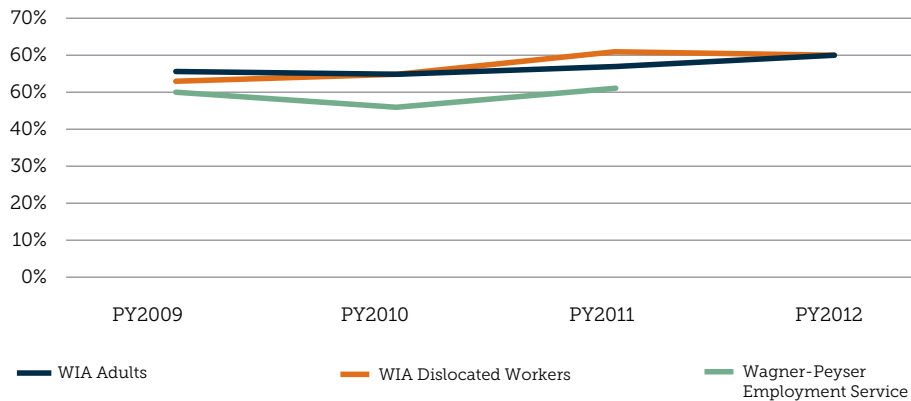
A success story from Ohio, pulled from the State of Ohio's WIA PY 2011 Annual Report, exemplifies the hard work of participants in, and the staff of, ETA programs in providing services to jobseekers.

After working seven years at the University of Cincinnati as a research associate, Rolanda found herself without a job. Like thousands of other dislocated workers from Cincinnati and Hamilton County, Rolanda turned to the SuperJobs Center (WIA Dislocated Worker program) to see if she was eligible for funding to learn a new skill. She knew from the outset that she was interested in the pharmacy technician program being taught at Cincinnati State. The career coach at the SuperJobs Center worked with Rolanda to help her get enrolled in the class, and she was on her way to a new career. She passed her certification board exam, and she worked as a temporary pharmacy technician while she searched for full-time positions.

In May 2011, she began to volunteer at the Cincinnati Veterans Affairs Medical Center, where she worked at both the out-patient and in patient pharmacies. That paid off when Rolanda was hired in March 2012 to staff the out-patient pharmacy.

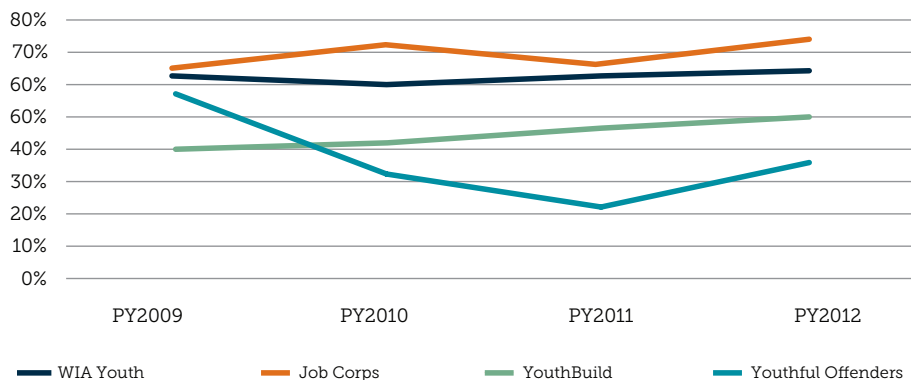
Workforce Investment Act (WIA) Adult, Dislocated Workers along with the Wagner-Peyser Employment Service all reflect entered employment rates above those in recent years.

### WIA Adult, Dislocated Worker, and Wagner-Peyser Entered Employment Rates Q3 PY 2009 - PY 2012



Similarly ETA youth programs are showing improving trends from PY 2009 to the current quarter of PY 2012. The placement rate outcome measure for youth programs reflects youth participants who go on to placements in either advanced training or education or employment following program participation.

### ETA's Youth Programs' Placement Rates Q3 PY 2009 - PY 2012



### WIA Youth Success: Manchester Memorial High School and New Hampshire WORKS American Job Center



A WIA Youth success story out of New Hampshire, pulled from the state of New Hampshire PY 2011 WIA Annual Report, demonstrates positive placement outcomes. Nate did not know where he was headed in life, but the in-school youth program New Hampshire (NH) Jobs for America's Graduates (NHJAG) helped him gain confidence, clarity, and a paid internship at BAE Systems, one of New Hampshire's premier advanced manufacturing leaders.

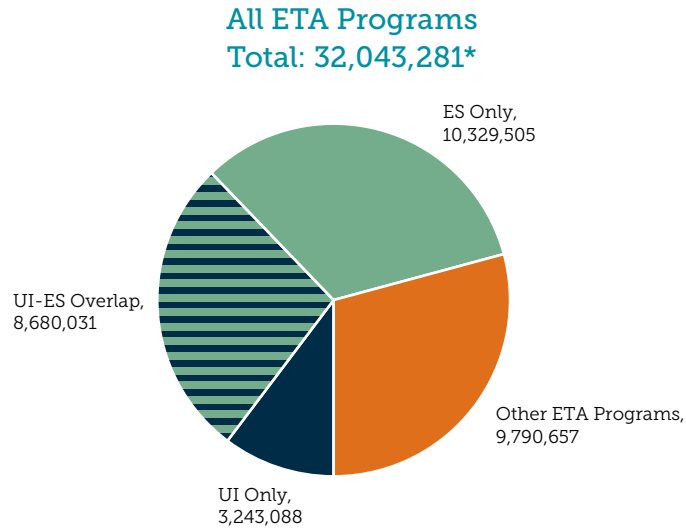
Like many high school students, Nate wasn't quite sure of his place in the world. As a High School student, he had some challenges that were recognized as potential barriers to future employment in a career path job. Referred to the In-School program of NHJAG, Nate started a summer program with the long-time provider of in-school and out-of-school services for the Office of Workforce Opportunity.

The president of NHJAG saw some special qualities in Nate, including his interest in computers. She and Nate's NHJAG counselors encouraged him to participate in a special computer class offered at Southern NH University. Successful completion of the course provides a student with college credits, and Nate was suddenly a high school senior with three college credits under his belt.

The next step for Nate, with guidance from NHJAG, was applying for a paid internship at BAE Systems, one of New Hampshire's leading companies and its largest manufacturer with over 4,500 workers. BAE, with over 60 years in New Hampshire, is a leader in helping students gain skills in the important areas of science and engineering. BAE is a big supporter of the FIRST Robotics program and hosts special internships and other opportunities for youth across New Hampshire.

# PEOPLE SERVED BY PROGRAM

In the 12 month period ending March 31, 2013, ETA programs served over 32 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 69.5 percent of this total, and 72.8 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 9.7 million people.\*



\* Due to the lack of available current data, the total people served through the Wagner-Peyser Employment Service for the cumulative four quarters ending March 31, 2013 is based on the people served in the cumulative four quarters ending December 31, 2012, the most recent data available.

Other ETA Programs	
WIA Adults	7,087,032
WIA Dislocated Workers	1,063,073
Registered Apprenticeship <sup>1</sup>	370,085
Community Based Job Training Grants <sup>2</sup>	261,763
WIA Youth	232,563
ARRA High Growth and Emerging Industries Grants <sup>2</sup>	190,380
Trade Adjustment Assistance	114,317
High Growth Job Training Initiative <sup>2</sup>	109,291
Job Corps <sup>3</sup>	91,298
Senior Community Service Employment Program	66,925
National Emergency Grants	54,656
Reintegration of Ex-Offenders - Adult <sup>4</sup>	37,160
Indian and Native American Adult Program <sup>5</sup>	37,040
YouthBuild <sup>2</sup>	28,374
National Farmworker Jobs Program	21,800
Youthful Offender Initiative	15,914
Green Jobs Innovation Fund Grants <sup>2</sup>	4,587
Indian and Native American Youth <sup>6</sup>	4,399
<b>Total</b>	<b>9,790,657</b>

<sup>1</sup> Source: Count includes all active, completed, and cancelled apprentices tracked by Apprenticeship, US Military Apprentices Program, and State Apprenticeship Agency (SAA) States.

<sup>2</sup> Data reflect program-to-date performance.

<sup>3</sup> Number includes the number of students active on the start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in the placement service window during the timeframe, and number of former enrollees separated prior to the start date and in the placement service window during the timeframe.

<sup>4</sup> Program-to-date as of program inception in Spring 2006.

<sup>5</sup> Number includes self-service individuals.

<sup>6</sup> Data reflective of the period from April 1, 2012 through September 30, 2012.

# CURRENT APPROPRIATIONS

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending March 31, 2013 covers programs operating in Program Year (PY) 2012 (July 1, 2012, through June 30, 2013) and programs operating in Fiscal Year (FY) 2013 (October 1, 2012, through September 30, 2013). The funding displayed is from both the FY 2012 appropriation and FY 2013 appropriation. Apprenticeship, TAA, and UI run on a fiscal year cycle whereby March 31, 2013 is the end of the second quarter of FY 2013. All other programs run on the PY, from July 1 to June 30, and March 31, 2013 is the end of the third quarter of PY 2012.

FY 2013 & PY 2012 Workforce Investment Resources <sup>a</sup>	
Apprenticeship <sup>b,c,1</sup>	\$26,227,995
Women in Apprenticeship	\$996,114
Dislocated Worker National Reserve <sup>b,c,2</sup>	\$212,384,701
Indian and Native American Adult Program <sup>3</sup>	\$38,505,179
Job Corps (Operations) <sup>4</sup>	\$1,418,077,827
National Farmworker Jobs Program <sup>5</sup>	\$78,105,102
Senior Community Service Employment Program	\$448,251,201
Trade Adjustment Assistance Training <sup>c,6</sup>	\$534,353,000
Unemployment Insurance (UI) Administration <sup>b,c</sup>	\$2,949,685,151
Wagner-Peyser Act/Employment Service (ES)	\$700,841,900
WIA Adult <sup>7</sup>	\$770,810,637
WIA Dislocated Workers Formula Grant <sup>7</sup>	\$1,008,151,464
Reintegration of Ex-Offenders	\$80,238,063
Youth Activities <sup>8</sup>	\$820,318,304
Indian and Native American Youth Program <sup>8</sup>	\$8,330,577
WIA Youth (Older and Younger)	\$811,987,727
YouthBuild	\$79,689,102
Workforce Innovation Fund	\$49,905,500
<b>Total</b>	<b>\$9,216,541,240</b>

## Notes:

- <sup>a</sup> The Consolidated Appropriations Act, 2012 (P.L. 112-74) included a 0.189% rescission on all FY 2012 discretionary funds in the Act, and all programs shown in the table except Trade Adjustment Assistance reflect this rescission.
- <sup>b</sup> The Consolidated and Further Continuing Appropriations Act, 2013 (P.L. 113-6) included a 0.2% rescission on all FY 2013 discretionary funds in the Act and any Advance discretionary funds appropriated in a prior fiscal year appropriation Act.
- <sup>c</sup> Section 251A of the Balanced Budget and Emergency Deficit Control Act (BBEDCA), as amended, on March 1, 2013, required the President to issue a sequestration order canceling some budgetary resources for the remainder of FY 2013. In this table, sequestration reductions impacted Apprenticeship, Dislocated Worker National Reserve, UI Administration, and TAA Training.
- <sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.
- <sup>2</sup> The Dislocated Worker (DW) National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs.
- <sup>3</sup> The total appropriation is \$47,561,938; \$9,056,759 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.
- <sup>4</sup> The total appropriation is \$1,702,946,337 with \$1,569,077,827 for Operations, \$104,791,569 for Construction, and \$29,076,941 for expenses. \$151,000,000 was transferred from Operations to the Department of Agriculture/Forest Service.
- <sup>5</sup> The total appropriation is \$84,291,388; \$5,678,248 is set aside for migrant and seasonal housing and \$508,038 is set aside for technical assistance and training.
- <sup>6</sup> The total appropriation for Federal Unemployment Benefits and Allowances is \$756,353,000 and includes \$189,000,000 for TAA benefits and \$33,000,000 for Wage Insurance.
- <sup>7</sup> ETA elected to absorb the reductions associated with the .2% rescission and sequestration in FY 2013 in the PY 2013 base (July 1, 2013) funding amounts for the Adult and Dislocated Worker programs.
- <sup>8</sup> The total Youth Activities appropriation is \$824,353,022; the total Indian and Native American Youth Program appropriation is \$12,365,295, of which \$4,034,718 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

# GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS (GPRA)

<http://www.doleta.gov/performance/goals/gpra.cfm>

On January 4, 2011, President Obama signed H.R. 2142, the “GPRA Modernization Act of 2010”, which became Public Law 111-352. The new law required Federal agencies to set clear performance goals that can be accurately measured and publicly reported in a more transparent way. The following table contains performance indicators, arrayed by program, which represent the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be “ambitious” within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2012 (July 1, 2012 - June 30, 2013) goals for most programs and FY 2013 (October 1, 2012 - September 30, 2013) goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals	Annual Goal	Results as of 03/31/13 <sup>1</sup>
<b>Foreign Labor Certification</b>		
Percent of H-1B Applications Resolved in Seven Business Days	100%	100%
Percent of Permanent Applications Resolved Within Six Months	68%	74%
Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need <sup>2</sup>	80%	57% <sup>3</sup>
Percent of H-2B Applications Processed Within 30 Days of Receipt <sup>2</sup>	95%	93%
<b>Indian and Native American Adult Program<sup>4</sup></b>		
Entered Employment Rate	55.7%	62.0%
Employment Retention Rate	73.1%	78.6%
Six Months' Average Earnings	\$10,660	\$10,298
<b>Indian and Native American Youth Program<sup>5</sup></b>		
Education Attainment for Dropouts	N/A	9.0%
Participants Who Attained Two or More Goals	N/A	93.6%
<b>Job Corps<sup>6</sup></b>		
Placement in Employment or Education Rate	74.0%	74.4%
Attainment of Degree or Certificate Rate	65.0%	67.6%
Percentage of Students Who Achieve Literacy or Numeracy Gains	65.5%	66.3%
<b>National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance</b>		
Combined Site Visits for CareerOneStop, America's Service Locator, and O*NET	40,000,000	54,722,016



<b>Government Performance and Results Act Goals</b>	<b>Annual Goal</b>	<b>Results as of 03/31/13<sup>1</sup></b>
<b>National Emergency Grants</b>		
Entered Employment Rate	70.7%	73.1%
Employment Retention Rate	83.9%	88.9%
Six Months' Average Earnings	\$17,935	\$18,552
<b>National Farmworker Jobs Program</b>		
Entered Employment Rate	80.5%	84.7%
Employment Retention Rate	76.5%	82.7%
Six Months' Average Earnings	\$10,049	\$10,498
<b>Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)<sup>7</sup></b>		
Entered Employment Rate	58.5%	59%
Employment Retention Rate	68.1%	68%
Six Months' Average Earnings	\$10,339	\$9,803
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>8</sup>	≤22%	13%
<b>Registered Apprenticeship</b>		
Entered Employment Rate	69.1%	73.3%
Employment Retention Rate	79.6%	87.1%
Six Months' Average Earnings	\$19,999	\$23,764
<b>Senior Community Service Employment Program</b>		
Entered Employment Rate	48.6%	40.1%
Employment Retention Rate	70.1%	72.6%
Six Months' Average Earnings	\$7,975	\$7,125
<b>Trade Adjustment Assistance</b>		
Entered Employment Rate	58.9%	70.3%
Employment Retention Rate	83.6%	91.7%
Six Months' Average Earnings	\$13,660	\$18,951
<b>Unemployment Insurance</b>		
Percent of Intrastate Payments Made Timely	87.0%	81.4%
Detection of Recoverable Overpayments	54.1%	60.7%
Entered Employment Rate for Unemployment Insurance Claimants	56.4% <sup>9</sup>	62.5%
Percent of Employer Tax Liability Determinations Made Timely	88.4%	88.7%

<b>Government Performance and Results Act Goals</b>	<b>Annual Goal</b>	<b>Results as of 03/31/13<sup>1</sup></b>
<b>Wagner-Peyser Employment Service<sup>10</sup></b>		
Entered Employment Rate	49.9%	54%
Employment Retention Rate	78.1%	80%
Six Months' Average Earnings	\$14,510	\$13,916
<b>Workforce Investment Act Adult Program</b>		
Entered Employment Rate	56.7%	59.2%
Employment Retention Rate	80.1%	81.6%
Six Months' Average Earnings	\$14,450	\$13,547
<b>Workforce Investment Act Dislocated Worker Program</b>		
Entered Employment Rate	58.6%	60.4%
Employment Retention Rate	82%	84.2%
Six Month's Average Earnings	\$18,346	\$16,066
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education Rate	59.7%	64.2%
Attainment of Degree or Certificate Rate	59.6%	62.3%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	40.8%	50.0%
<b>YouthBuild<sup>11</sup></b>		
Placement in Employment or Education Rate	50.2%	49.6%
Attainment of Degree or Certificate Rate	62.9%	62.8%
Percentage of Students Who Achieve Literacy and Numeracy Gains	58.8%	56.8%
<b>Workforce Investment Act Youthful Offender Initiative</b>		
Placement Rate for Youth Ages 18 and Above <sup>12</sup>	36.6%	35.9%
Recidivism Rate for Youth Ages 14 to 17	16%	34.9%
Recidivism Rate for Youth Ages 18 to Above	17%	33.5%

<sup>1</sup> Cumulative four quarters unless otherwise indicated.

<sup>2</sup> Result is for period between October 1, 2012 and December 31, 2012; new performance measure for OFLC effective October 1, 2012.

<sup>3</sup> Performance temporarily impacted by the implementation of new H-2A electronic filing system – performance is increasing.

<sup>4</sup> Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: July 1, 2011 – June 30, 2012. Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2010 – December 31, 2011. Six Months' Average Earnings are based on Unemployment Insurance Wage Record only for the exit cohort: January 1, 2011 – December 31, 2011.

<sup>5</sup> Data reported semi-annually and annually. Results above are reflective of the period from April 1, 2012 through September 30, 2012.

<sup>6</sup> Annual goals adjusted per FY 2013 Operating Plan for October 1, 2012 – December 31, 2012.

<sup>7</sup> Program-to-date data as of program inception in Spring 2006.

<sup>8</sup> Target based on program goal to reduce the recidivism rate by half of the national rate.

<sup>9</sup> Goal for FY 2012.

<sup>10</sup> Data reflective of the four quarters ending December 31, 2012. Data do not include California.

<sup>11</sup> The results are program-to-date for the aggregate of all grant cycles of YouthBuild, beginning with the 2007 grant class.

<sup>12</sup> Program-to-date for currently operating projects.

# INDIAN AND NATIVE AMERICAN ADULT PROGRAM (INAP)

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Program (INAP) provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

## Quarter Highlights

The Lumbee Regional Development Association, Inc., in Pembroke, NC, provided training opportunities for 27 program participants to receive certificates in 14 fields that will provide them tools to compete in the job market and serve their communities. Twenty-one received certificates in the health related fields, including 4 Registered Nurses, 3 Licensed Practical Nurses, 4 Certified Nurse Assistants I, 1 Certified Nurse Assistant II, 1 Certified Nurse Assistant II/Phlebotomy, three Phlebotomists, 1 in Radiography, 2 Dental Assistants, 1 in Medical Office Administration, and 1 Emergency Technician. Two received Industrial Maintenance Certificates, 1 in Truck Driving, 1 in Office Administration, 1 in Electronics, and 1 High School Equivalency. Training providers included Sunrise, Robeson, Blade, Sand Hills, South East, and Richmond community colleges in addition to Sunrise Dental School.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13*
Entered Employment Rate	54.2%	62.0%
Employment Retention Rate	74.8%	78.6%
Six Months' Average Earnings	\$10,253	\$10,298

\* Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: July 1, 2011 – June 30, 2012. The Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2010 – December 31, 2011. Six Months' Average Earnings are based on Unemployment Insurance Wage Record Data for the exit cohort: January 1, 2011 – December 31, 2011.

## Analysis

Using current wage record data:

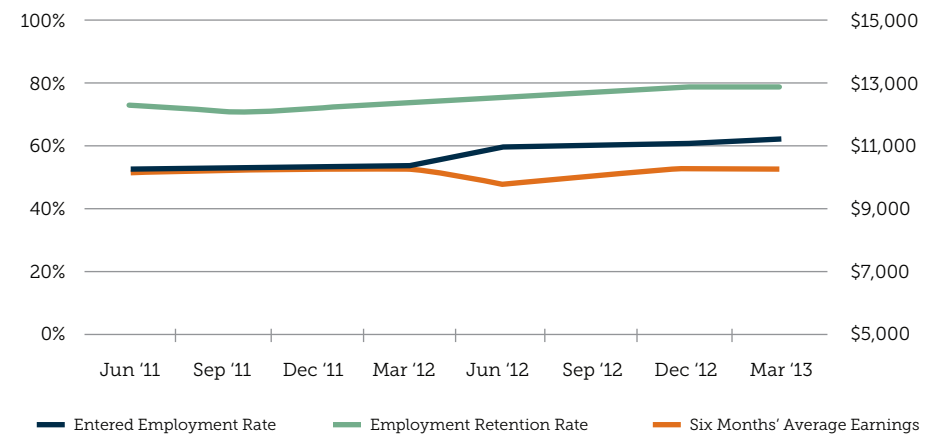
- The Entered Employment Rate for the 12 month period ending March 31, 2013, was 62.0 percent. This reflects an increase of 7.8 percentage points when compared to the same time period last year.

- The Employment Retention Rate for the 12 month period ending March 31, 2013, was 78.6 percent. This reflects an increase of 3.8 percentage points when compared to the same period last year.
- The Six Months' Average Earnings for the 12 month period ending March 31, 2013 was \$10,298. This reflects an increase of \$45 when compared to the same period last year.

Using current grantee supplemental data:

- This quarter, 7,074 participants received services and 538 participants entered employment. The people entering employment decreased by two compared to the previous quarter.
- INAP served 13,568 individuals during the 12 month period ending on March 31, 2013. This reflects an increase of 681 more people served when compared to the same time period last year.
- Including self-service individuals, INAP served 37,040 people during the 12 month period ending on March 31, 2013. This reflects a decrease of 2,204 people served when compared to the same period last year.
- 2,617 individuals received Work Experience training for the 12 month period ending March 31, 2013. This reflects an increase of 133 people served when compared to the same period last year.
- 5,451 individuals received training services, 173 of which received On-the-Job Training and 40 on Entrepreneurial and Small Business training for the 12 month period ending March 31, 2013.

## Performance in the Past Eight Quarters



# NATIONAL FARMWORKER JOBS PROGRAM (NFJP)

<http://www.doleta.gov/msfw>

## Program Description

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the NFJP is accessed directly through the grantee organizations and local American Job Centers.

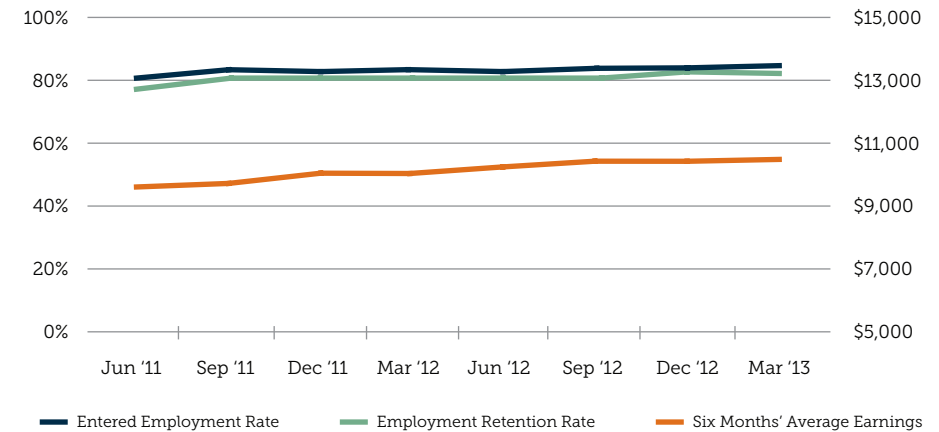
## Quarter Highlights

Maria relocated to Washington from California with her husband and young son, unprepared for the harsh winter weather. Maria turned to the NFJP operated by Opportunities Industrialization Center (OIC) of Washington. While completing the initial assessment, OIC learned that Maria was living in a garage without furniture, did not have winter clothing, and lacked reliable transportation. OIC provided her with nutrition and transportation supportive services, and connected her with partner organizations for help with subsidized housing, clothing, and childcare. Once Maria and her family's immediate needs were addressed, she was ready to participate in employment and training services. Maria began a Business Office Procedures class and attended OIC's Job Club. Maria was placed in a work experience opportunity at Salvation Army. Maria did an amazing job during her work experience and was hired by Salvation Army in a clerical support position at \$9.50 per hour. She was soon promoted to a full-time Office Manager with a raise to \$14.00 per hour.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	83.5%	84.7%
Employment Retention Rate	80.6%	82.7%
Six Months' Average Earnings	\$10,068	\$10,498

## Performance in the Past Eight Quarters



## Analysis

- The Entered Employment Rate of 84.7 percent exceeds the program's performance goal of 80.5 percent and is slightly higher than the results for the same four quarters one year ago.
- The Employment Retention Rate of 82.7 percent significantly exceeds the performance goal of 76.5 percent and is over two percentage points higher than one year ago.
- The Six Months' Average Earnings result of \$10,498 is over the goal of \$10,049 and increased by over \$400 from the same reporting period one year ago.

# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

<http://www.doleta.gov/seniors>

## Program Description

Authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may benefit from unsubsidized employment in the public and private sectors.

## Quarter Highlights

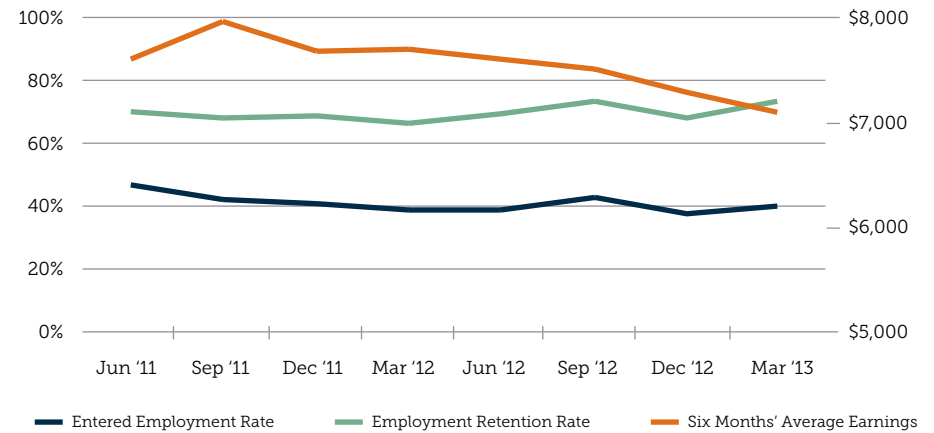
“As a Participant in SCSEP, I would receive not only training, but encouragement. The staff also worked with my host site supervisors in order to evaluate my performance and make sure I was receiving the proper training and job skill sets. Together with my other program members, I felt like I was a part of a team whose mission it was to become top notch candidates for the positions we were all training for. I have since secured a wonderful position as an Administrative Assistant for Brattleboro Area Adult Day Services that utilizes my new skills and I feel that the job search training I received in resume and interviewing skills, as well as other job skills, definitely contributed to my being hired. Associates for Training and Development (A4TD) provided the support and encouragement I needed to lift myself out of the despair I felt, and put me on the correct course to get back into the workforce.”

—Former SCSEP Participant in Brattleboro, Vermont

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	39.1%	40.1%
Employment Retention Rate	66.2%	72.6%
Six Months' Average Earnings	\$7,710	\$7,125

## Performance in the Past Eight Quarters



## Analysis

46,553 people were served by the program this quarter. All received training. SCSEP participants recorded 26,097,493 hours of community service this quarter. Rolling four quarter performance results indicate that the SCSEP is exceeding one GPRA performance goal. The Six Months' Average Earnings measure is below the program's performance a year ago, but the Entered Employment and Employment Retention measures are higher. SCSEP is continuing to place participants in jobs they are able to retain in the recovering economy. The lower earnings, a trend over several quarters, may indicate continuing challenges facing older workers in a recovering economy.

- The Entered Employment Rate of 40.1 percent is one percentage point above the previous year's results.
- The Employment Retention Rate of 72.6 percent is over six percentage points above the previous year's results.
- The Six Months' Average Earnings of \$7,125 is \$585 below the previous year's levels.

# WAGNER-PEYSER EMPLOYMENT SERVICE

[http://www.doleta.gov/Programs/Wagner\\_Peyser.cfm](http://www.doleta.gov/Programs/Wagner_Peyser.cfm)

## Program Description

Wagner-Peyser Employment Service is an integral part of the American Job Center network, formerly known as One-Stop Career Centers, delivery system, which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff-assisted service.

## Quarter Highlights

Eastern Oklahoma Workforce Investment Board's Muskogee Workforce Center partnered with the Military Order of the Purple Heart, Northeastern State University, Connors State College, Oklahoma Small Business Development Council, and Oklahoma Department of Veterans Affairs to plan, fund and execute a special Veterans hiring event in February 2013. Several hundred veterans attended the hiring event where they made connections with over 90 employers who stood ready to hire and attended their choices of eleven informational and workshop sessions that were offered by the Oklahoma Small Business Development Center, Small Business Administration, Oklahoma Department of Veterans Affairs and Veterans Affairs Regional Office Human Resources department.

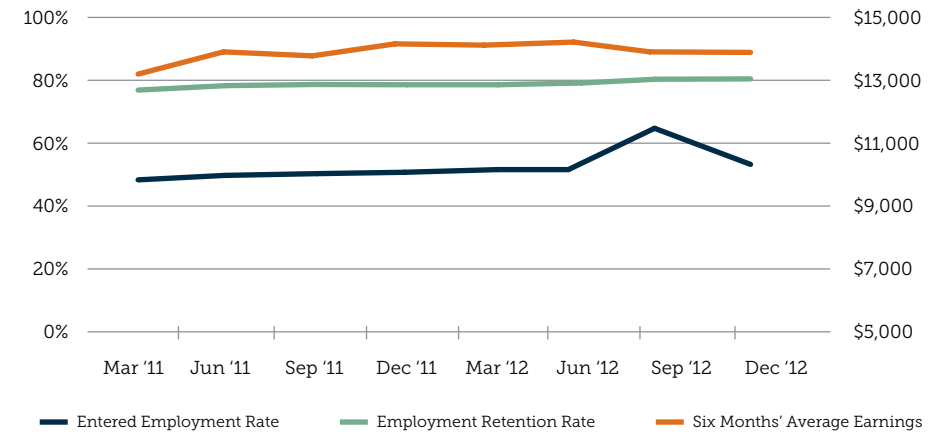
In addition, the Disabled American Veterans, American Legion, Veterans of Foreign Wars, Oklahoma Department of Veterans Affairs, and the US Department of Veterans Affairs Vocational Rehabilitation Program offered veterans claims and benefit assistance. The Veterans Affairs Medical Center provided free flu vaccines and MyHealthNet registration to qualified veterans and the Connors State College nursing staff offered free health assessments.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13*
Entered Employment Rate	50.3%	54%
Employment Retention Rate	78.4%	80%
Six Months' Average Earnings	\$14,200	\$13,916

\*Data reflective of the four quarters ending December 31, 2012, which is the most recent data available. Data exclude California.

## Performance in the Past Eight Quarters



## Analysis

- The Employment Service provided services to 19,009,536 jobseekers in the four quarters ending December 31, 2012.
- The Employment Service provided services to 1,445,788 Veteran jobseekers in the four quarters ending December 31, 2012.
- The Entered Employment Rate for the four quarters ending December 31, 2012, was 54 percent, over four percentage points above the annual performance goal of 49.9 percent.
- The Employment Retention Rate for the four quarters ending December 31, 2012, was 80 percent, nearly two percentage points above the annual performance goal of 78.1 percent.
- The Six Months' Average Earnings measure was \$13,916, down slightly from the annual performance goal of \$14,510.

# WORKFORCE INVESTMENT ACT ADULT PROGRAM

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act (WIA) Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of nearly 2,600 American Job Centers across the United States.

WIA provides employment and training services at three broad service levels to job seeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, Veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

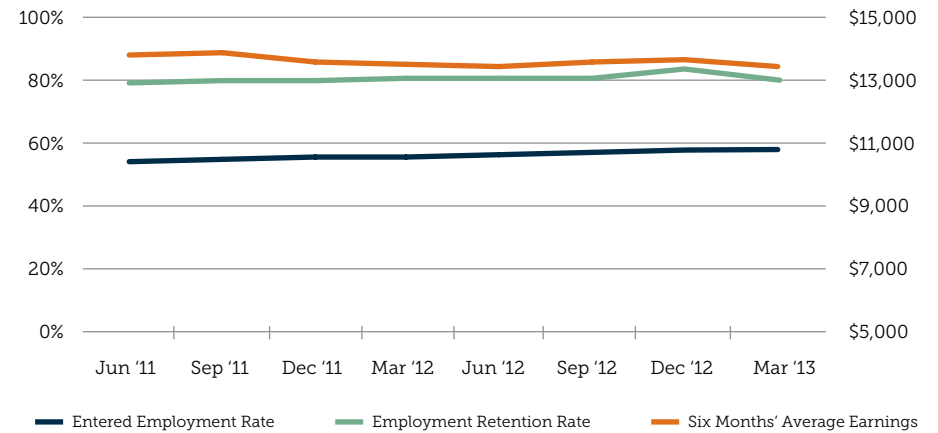
## Quarter Highlights

Steven McDougal was referred to a Career Advisor after achieving his GED. He continued his education process through the WIA Adult Program located in the Tennessee Career Center in Springfield. Bob discovered that Steven always wanted to be a police officer. Workforce Essentials initiated the enrollment process for the Law Enforcement Academy at Walter State Community College. Steven received a Pell Grant and the WIA Adult Program provided assistance with supportive services costs of the program. The Center is proud to announce he was hired as a Police Officer with the Coopertown Police Department.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	56.5%	59.2%
Employment Retention Rate	80.7%	81.6%
Six Months' Average Earnings	\$13,502	\$13,547

## Performance in the Past Eight Quarters



## Analysis

- The WIA Adult program served 2,507,227 participants this quarter.
- The Entered Employment Rate was 59.2 percent, nearly three percent higher than what it was measured at one year ago, and higher than the projected target of 56.7 percent.
- The Employment Retention Rate was 81.6 percent, nearly one percent higher than what it was measured at one year ago, and higher than the projected target of 80.1 percent.
- The Six Months' Average Earnings were \$13,547, slightly higher than what it was measured at one year ago though lower than the projected target of \$14,450.

# WORKFORCE INVESTMENT ACT DISLOCATED WORKER PROGRAM

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States. The Secretary of Labor may use the remaining 20 percent of funds for National Emergency Grants—these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures. States allocate their Dislocated Worker funds to their local workforce investment areas. Additionally, the program allows for States to reserve up to 25 percent of their Dislocated Worker funds for Rapid Response activities. Rapid Response is a pro-active, business-focused, and flexible strategy to help growing companies access an available pool of skilled workers, and can respond to layoffs by quickly coordinating services and aid to companies and their workers.

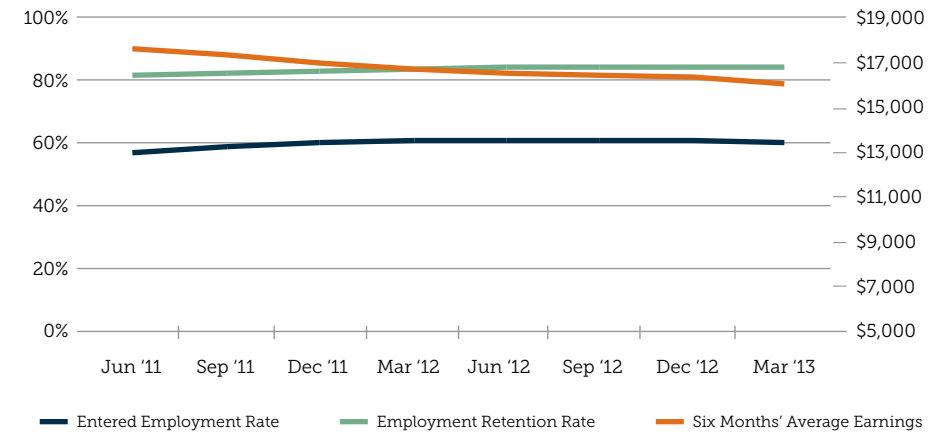
## Quarter Highlights

Mark was laid off after working 20+ years at a Manufacturing Plant in Smyrna, Tennessee. After attending a Rapid Response meeting, he contacted the Nashville Career Advancement Center for assistance in finding his next job. Working in a manufacturing plant was the only career he had known. The Career Center knew the skills he had developed were transferable to other types of work. Working with Mark, his career coach helped him to transfer those skills into a more professional level career in the manufacturing field. After attending several career development workshops and networking with employers, he landed a new position. He was hired in early 2013 as a Direct Support Professional at Permobil, a power wheelchair manufacturer in Lebanon, Tennessee.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	60.6%	60.4%
Employment Retention Rate	83.7%	84.2%
Six Months' Average Earnings	\$16,674	\$16,066

## Performance in the Past Eight Quarters



## Analysis

- The WIA Dislocated Worker program served 477,960 people this quarter.
- The Entered Employment Rate was 60.4 percent, slightly lower than one year ago, but nearly two percent higher than the projected target of 58.6 percent.
- The Employment Retention Rate was 84.2 percent slightly higher than one year ago and over two percent higher than the projected target of 82 percent.
- The Six Months' Average Earnings measured at \$16,066, below the earnings for the same time period one year ago, and lower than the target of \$18,346.



# NATIONAL EMERGENCY GRANTS

<http://www.doleta.gov/neg>

## Program Description

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared eligible for public assistance by the Federal Emergency Management Agency.

## Quarter Highlights

Oregon was awarded \$529,837 to assist about 150 workers affected by the closure of Siltronic Corp. in Portland, Oregon, which manufactured silicon wafers. The grant will provide training and supportive services to workers in conjunction with services they will receive as a result of their eligibility for Trade Adjustment Assistance benefits.

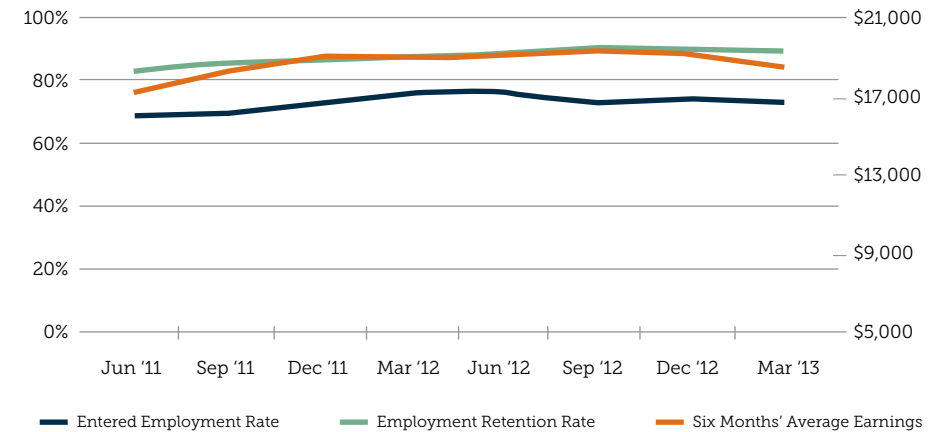
The Eastern Kentucky Concentrated Employment Program, Inc. was approved for up to \$5,192,500 to assist about 685 workers impacted by layoffs at coal mining companies in eastern Kentucky. This funding will provide re-employment services not only for miners who are laid off, but also for their spouses who have been homemakers and are, due to the loss of wages, seeking to enter the workforce to help support their families.

Arkansas was awarded \$391,539 to create about 61 temporary jobs to assist with clean-up and recovery efforts after the severe winter storm that struck the State in late December 2012.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	76%	73.1%
Employment Retention Rate	87.9%	88.9%
Six Months' Average Earnings	\$18,942	\$18,552

## Performance in the Past Eight Quarters



## Analysis

- The NEG program served 54,656 people during the cumulative four-quarter reporting period.
- 5,848 individuals who completed NEG services were reported to have found jobs this quarter and 22,368 individuals found jobs during the cumulative four-quarter reporting period.
- At 73.1 percent, the Entered Employment Rate for the reporting period decreased when compared to the same period last year, but exceeds the annual performance goal of 70.7 percent.
- At 88.9 percent, the Employment Retention Rate for the reporting period is higher than the retention rate for the same period last year and exceeds the performance goal of 83.9 percent.
- At \$18,552, the Six Months' Average Earnings is slightly below the Six Months' Average Earnings for the same period last year, but exceeds the annual performance goal of \$17,935.

# H-1B AND PERMANENT FOREIGN LABOR CERTIFICATION (PERM)

<http://www.foreignlaborcert.doleta.gov>

## Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills. The PERM program allows employers to begin the process for permanently hiring a foreign worker when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

## Quarter Highlights

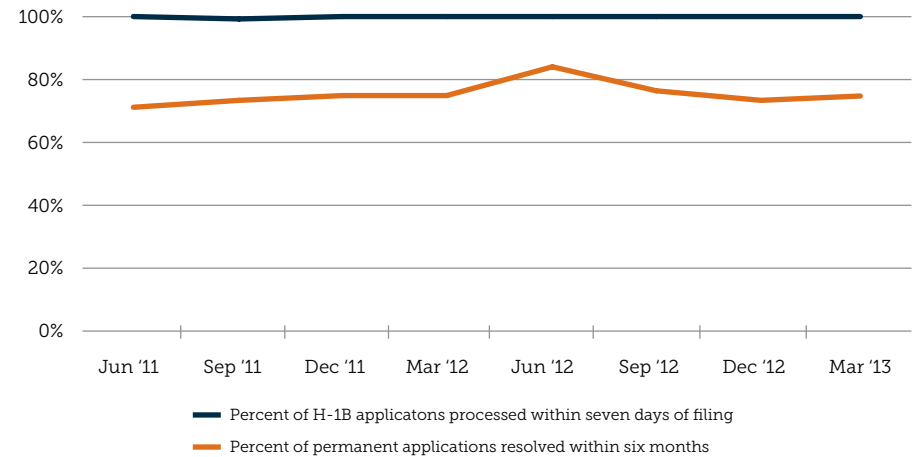
The percent of employer applications processed within 7 working days of filing under the H-1B program sustained at approximately 100 percent for the four quarter period ending March 31, 2013.

The Office of Foreign Labor Certification (OFLC) continues to allocate staff resources for the PERM program to increase program integrity by conducting more audit examinations and supervised recruitments.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Percent of H-1B Applications Resolved in Seven Business Days	100%	100%
Percent of Permanent Applications Resolved Within Six Months	75%	74%

## Performance in the Past Eight Quarters



## Analysis

- The number of H-1B applications processed within seven business days held steady at 100 percent from the same four quarter reporting period one year ago. Of the total 459,135 H-1B applications processed over the past four quarters, 451,408 were completed within seven business days of the filing date.
- The number of PERM applications resolved within six months has exceeded goal by 6 percent. Of the 62,473 PERM applications processed over the past four quarters, 45,991 were processed within six months of the filing date.

# H-2A AND H-2B FOREIGN LABOR CERTIFICATION PROGRAMS

<http://www.foreignlaborcert.doleta.gov>

## Program Description

H-2A labor certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B labor certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

## Quarter Highlights

For the quarter ending March 31, 2013, OFLC processed approximately 57 percent of non-deficient H-2A applications 30 days before the date of need.

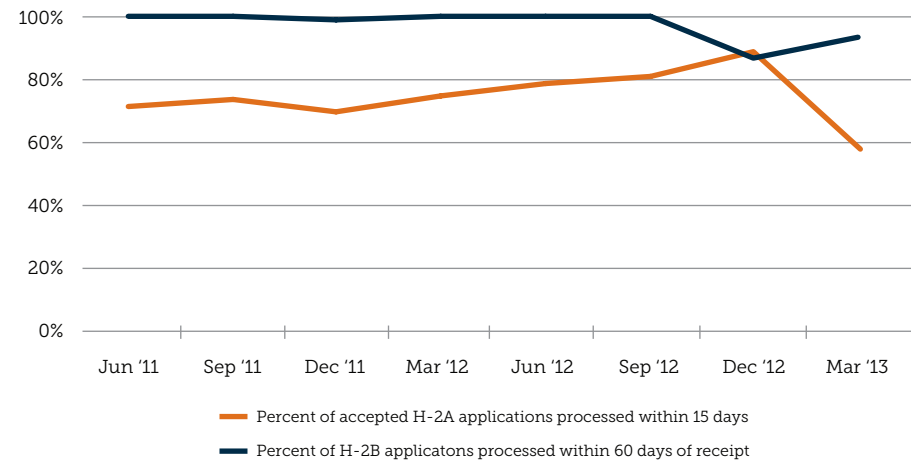
For the quarter ending March 31, 2013, 3,177 H-2B applications were processed within 30 days of receipt; a more aggressive processing timeframe than in previous years.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13*
Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need	N/A	57%
Percent of H-2B Applications Processed within 30 Days	N/A	93%

\*Result is for period between October 1, 2012 and March 31, 2013, new performance measures for OFLC effective October 1, 2012.

## Performance in the Past Eight Quarters\*



\*December 2012 data points are reflective of the period between October 1, 2012, and December 31, 2012 and the March 2013 data points are reflective of the period between October 1, 2012 and March 31, 2013. New performance measures for OFLC effective October 1, 2012 are Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need, and Percent of H-2B Applications Processed within 30 Days.

## Analysis

- Of the 2,185 non-deficient H-2A applications processed within the last quarter, 1,256 were processed 30 days before the employer date of need.
- Of the 3,401 H-2B applications processed within the last four quarters, 3,177 of them were processed within 30 calendar days of the filing date.

# REINTEGRATION OF EX-OFFENDERS (RExO-ADULT)

[http://www.doleta.gov/RExO/eta\\_default.cfm](http://www.doleta.gov/RExO/eta_default.cfm)

## Program Description

The Reintegration of Ex-Offenders – Adult Program (RExO-Adult) is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

## Quarter Highlights

Goodwill of Southeastern Louisiana’s RExO-Adult Gen 5 grant was awarded in May 2012. In the third quarter of PY 2012, they shared this success story:

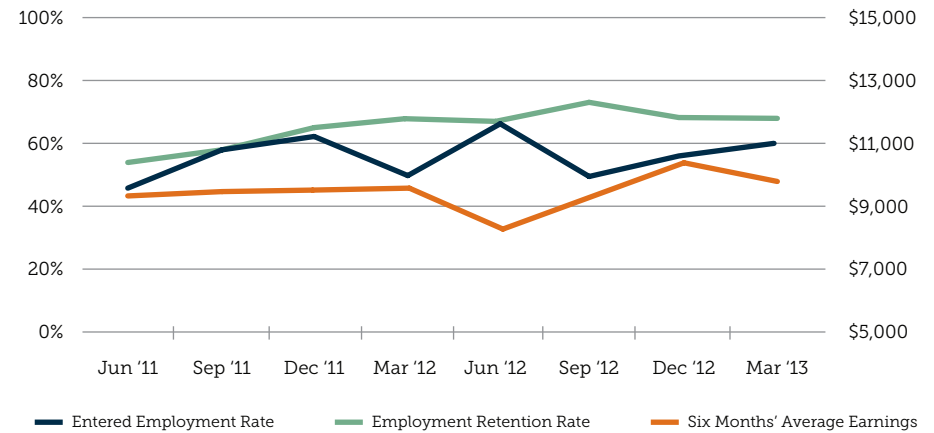
Seon was referred to the program in October 2012 from a halfway house after eight years in Federal prison. He worked with the program to develop a professional resume and apply to jobs. He was hired as the maintenance worker for the Goodwill at \$10/hour. He was very interested in welding and pursued training at Northshore Technical Community College. As of April 2013, he is employed as a welding apprentice, making \$15/hour.

## Program Performance

Performance Measure	Program- to-Date Ending 03.31.12*	Program-to-Date Ending 03.31.13*	Quarter Ending 03.31.13
Entered Employment Rate	58%	59%	60%
Employment Retention Rate	68%	68%	61%
Six Months' Average Earnings	\$9,809	\$9,803	\$10,283

\*Program-to-date data is as of program inception in Spring 2006.

## Performance in the Past Eight Quarters



## Analysis

- 3,355 participants were served in this quarter, 680 more than in the previous quarter. This increase likely reflects the fact that the fifth generation of grants is beginning to ramp up their enrollments as they have now brought on all staff and solidified necessary partnerships for recruitment and referral.
- 5,482 participants have received certificates program-to-date and 97 have obtained a high school diploma or GED.
- The RExO-Adult program continues to perform strongly in meeting the GPRA goals. As of the end of the third quarter of PY 2012, the program is meeting the goals for entered employment, employment retention, and recidivism.
- Earnings continue to be a struggle for this population. For the third quarter of PY 2012, the Six Months' Average Earnings of \$10,283 is very close to the GPRA goal for this measure but the cumulative rate is still lower than the target. The ex-offender population is a hard-to-serve population that may result in grantees utilizing more part-time placements for participants that would result in fewer earnings over the period, but the last few quarters have shown a slow increase in earnings that may indicate that these participants are beginning to recover lost ground in the job market.

# REGISTERED APPRENTICESHIP

<http://www.doleta.gov/oa>

## Program Description

Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of America's industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in new emerging industries such as health care, information technology, energy, and telecommunications, as well as traditional industries such as construction and manufacturing. Registered Apprenticeship connects job seekers who want to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

## Quarter Highlights

Recognizing the need for trained craftsmen, Blum Inc. and Daetwyler Corporation formed the Apprenticeship 2000 Program in 1995. This 8,000 hour (4-year) program has expanded over the years to eight partner companies. Upon graduation, students earn an Associate of Applied Science degree in Manufacturing Technology, and a Journeyman's Certificate awarded by the state of North Carolina. Apprentices in their senior year of high school spend four hours a day at school and four hours at their partner company. Upon graduation from high school, students transition from part-time to full-time apprentices. To learn more about this program, visit: <http://apprenticeship2000.com>.

## Program Performance

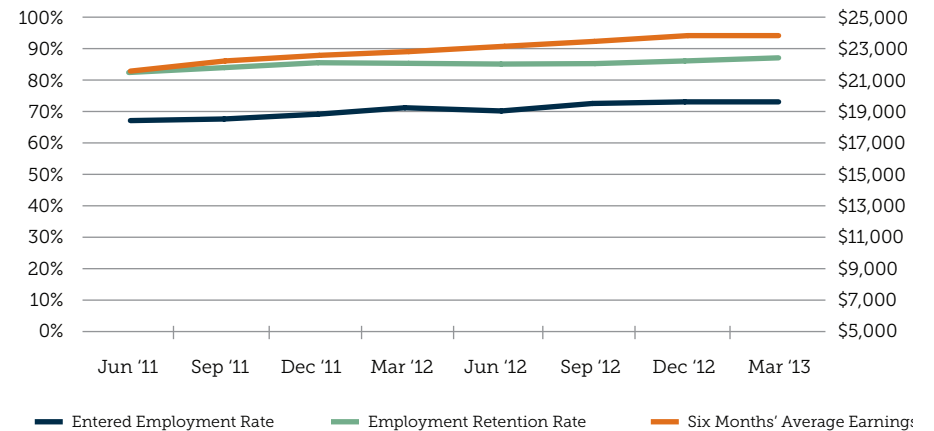
Performance Measure	Quarter Ending 03.31.12	Quarter Ending 03.31.13
<b>Apprentices</b>		
Total Apprentices (Active Apprentices)*	182,818	173,526
New Apprentices	14,620	14,738
<b>Programs</b>		
New Programs	185	134
Programs Maintained Total (Active Programs)*	11,010	10,812
Number of New Programs in Construction and Manufacturing	134	99

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): data managed by Department of Labor staff only.

\*Running total of active apprentices/programs during the quarter.

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	70.6%	73.3%
Employment Retention Rate	85.6%	87.1%
Six Months' Average Earnings	\$22,805	\$23,764

## Performance in the Past Eight Quarters



## Analysis

- During the second quarter of FY 2013, 10,901 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a pathway to middle-class and sustainable careers.
- There were 337,962 active apprentices nationwide at the end of the second quarter of FY 2013, of which 21,687 were veterans and 79,007 were active military members.
- The Entered Employment Rate for participants who completed their Registered Apprenticeship program was 87.9 percent, 14.6 percent higher than for all program exiters who either completed or cancelled (73.3 percent as shown in table above).
- The Employment Retention Rate for program completers was 88.6 percent, 1.5 percent higher than for all program exiters (87.1 percent).
- The Six Months' Average Earnings for program completers was \$30,826, which is over \$7,000 more than that of all program exiters (i.e., completers or those who cancelled). The results for those completing the program shows it pays to stay.

# TRADE ADJUSTMENT ASSISTANCE (TAA)

<http://www.doleta.gov/tradeact/>

## Program Description

The Trade Adjustment Assistance (TAA) Program is an integral part of the comprehensive workforce development system. The program is essential to help workers dislocated by foreign trade adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

## Quarter Highlights

Michigan has begun working on several projects that aim to improve TAA performance outcomes. A few of the projects include; working with a consulting firm to improve local TAA monitoring of the local American Job Center agencies; creation of the TAA Technical Assistance Guide that provides training information and best practices on the TAA program; and working with groups in the state to develop more Employer-Based opportunities in Michigan. These efforts have helped Michigan achieve a 74 percent Entered Employment Rate, 94 percent Employee Retention Rate, and \$23,982 Six Months' Average Earnings for the quarter, both rates nearly 4 percent higher than the national average and nearly \$5,000 higher than the national Six Months' Average Earnings.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	68%	70%
Employment Retention Rate	91%	92%
Six Months' Average Earnings	\$18,632	\$18,951

## Analysis

During the quarter ending March 31, 2013, there were 82,355 total participants receiving any TAA benefits or services and 27,064 participants enrolled in training (33 percent). For

those who exited the program during the quarter, 5,281 received training, 3,941 completed training (75 percent), and of those 2,595 earned a credential during training participation (66 percent).

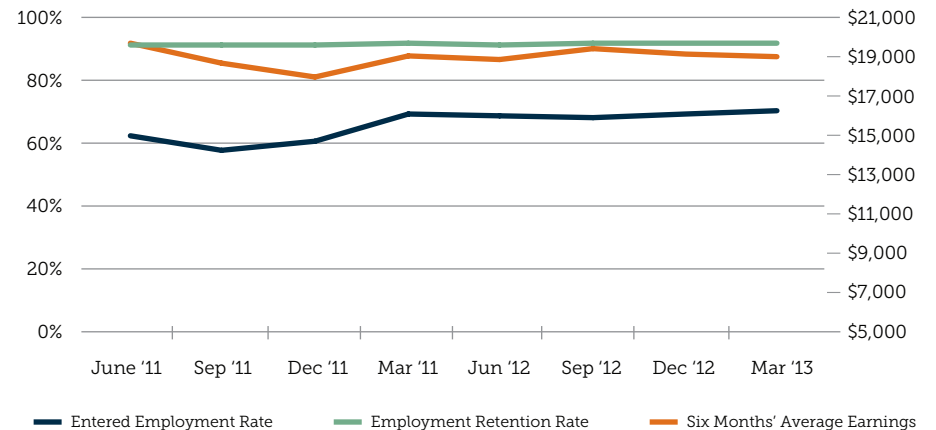
For the quarter ending March 2013:

- The Entered Employment Rate was 70.3 percent, nearly two percent higher than the previous quarter.
- The Employment Retention Rate was 90.7 percent, coming down slightly from one of highest rates recorded the past eight quarters.
- The Six Months' Average Earnings of \$18,202 exceeded the annual goal by approximately \$5,000.

For the four quarters ending March 2013:

- The Entered Employment Rate was 70 percent, two percent higher than for the four quarters ending March 2012.
- The Employment Retention Rate was 92 percent, one percent higher than the four quarters ending March 2012.
- The Six Months' Average Earnings of \$18,951 exceeded that of the four quarters ending March 2012 by \$319.

## Performance in the Past Eight Quarters



# UNEMPLOYMENT INSURANCE (UI)

<http://oui.doleta.gov/unemploy/>

## Program Description

The federal-state Unemployment Insurance (UI) System minimizes individual and family financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income support. States operate their own Unemployment Insurance Programs regulated by State laws.

As the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## Quarter Highlights

The four quarters ending March 31, 2013 showed improved results for workers covered by UI as claims fell by about 9 percent from the previous year and the exhaustion rate and duration of benefits declined slightly. The distribution of claimants remained stable. About 5.4 million UI beneficiaries were reemployed during CY 2012 (latest available data). Congress extended the Emergency Unemployment Compensation (EUC) program for one year as part of the American Taxpayer Relief Act but a portion of EUC benefits was reduced by budget sequestration. Ten new States have implemented short-term compensation (work-share) programs, bringing the total to 26. Trust fund loans were \$28.9 billion, up from \$27 billion at the end of December 2012.

## Analysis

UI performance met targets for two of the four performance measures in the period:

- First payment timeliness fell by 2.8 points over the year as seven States' timeliness fell by eight points or more. At 81.4 percent it is well below the 87 percent target.
- Detection of Overpayments at 60.7 percent, adjusted to remove the effects of extended benefit overpayments, considerably exceeded the 54.1 percent target.
- The Entered Employment Rate, assisted by a 0.9 point decline in the unemployment rate, was 62.5 percent, just under the 63 percent target.
- Status timeliness increased by 0.5 points to 88.7 percent, slightly over the 88.4 percent target. Three states had double-digit gains over the year.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Percent of Intrastate Payments Made Timely	84.2%	81.4%
Detection of Recoverable Overpayments Rate	67.4%	60.7%
Entered Employment Rate	61.3%*	62.5**
Percent of Employer Tax Liability	88.2%	88.7%
<b>Operational Results</b>		
Recipency Rate	25.8%	25.4%
Exhaustion Rate	47.9%	46.4%
Percent of Recipients of Prime Working Age (25–54)	70.6%	70.0%
Percent of Recipients Who Are Female	44.0%	43.6%
New Initial Unemployment Insurance Claims	15,604,932	14,202,211
Number of First Unemployment Insurance Payments	9,329,605	8,581,701
Average Duration of Unemployment Insurance (Weeks)	17.5	17.0

\*Reemployment rate for year ending December 31, 2011.

\*\*Reemployment for year ending December 31, 2012 – all state agencies except Massachusetts and Michigan reporting all four quarters.

# WORKFORCE INVESTMENT ACT YOUTHFUL OFFENDER INITIATIVE

[http://www.doleta.gov/Youth\\_services/youthful\\_offender.cfm](http://www.doleta.gov/Youth_services/youthful_offender.cfm)

## Program Description

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects that target youth offenders, young adult offenders, and students in high-risk high schools. Currently operating projects include: a grant to serve all youth returning from juvenile correctional facilities in Baltimore, MD; YouthBuild programs serving young offenders in four cities in New Jersey (Atlantic City, Elizabeth, Jersey City, and Passaic); 15 Civic Justice Corps grants to serve juvenile offenders ages 18 and above; grants serving students in 13 schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act; six grants to intermediary organizations to serve juvenile offenders in high-poverty, high-crime communities; two grants to serve young adult offenders in high-poverty, high-crime communities; 21 training and service learning grants; and two grants serving female juvenile offenders.

## Quarter Highlights

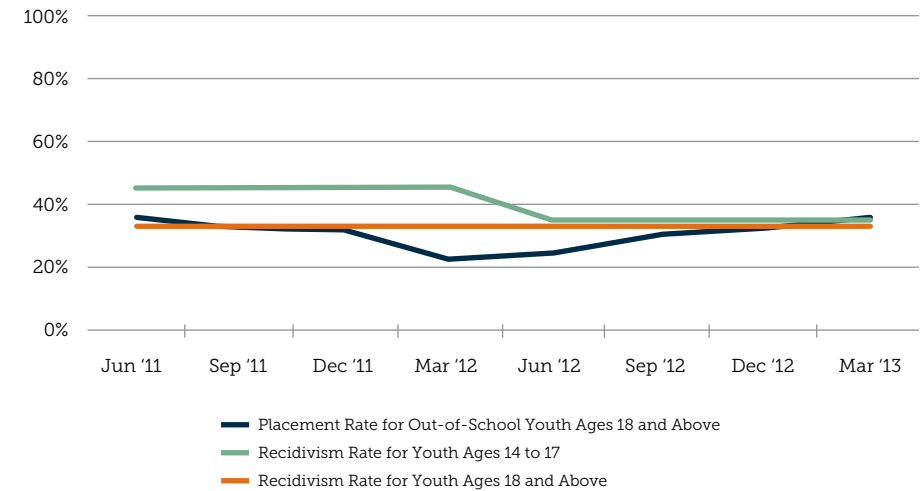
The grants serving young adult offenders in high-poverty, high-crime communities selected sub-grantees to operate the program in various sites. The National Urban League selected affiliates in Atlanta, Las Vegas, Lorain County (Ohio), Los Angeles, Newark, New Orleans, Oklahoma City, Palm Beach, Peoria, and Springfield (Illinois). The Latino Coalition selected three organizations in Buffalo, five in Denver, and five in Los Angeles.

## Program Performance

Performance Measure	Cumulative Ending 03.31.12	Cumulative Ending 03.31.13
Placement Rate for Out-of-School Youth Ages 18 and Above	22.4%*	35.9%*
Recidivism Rate for Youth Ages 14 to 17	45.3%	34.9%
Recidivism Rate for Youth Ages 18 and Above	33.0%	33.5%

\*Results are cumulative for currently operating grants.

## Performance in the Past Eight Quarters



## Analysis

Providing opportunities to youthful offenders results in varying outcomes depending on the mix of projects being operated in a given year. Projects have markedly different placement and recidivism rates depending on whether they are serving young adults in their 20s or youth 18 and 19 years-old; they recruit youth in the community or through direct referrals from the juvenile justice system; the race and ethnicity of their enrollees; and whether they are located in small or large cities.

The following analysis can be gleaned from these projects collectively:

- The decline in placement rates and increase in recidivism rates over the past two years reflects the completion of projects serving young adults, and the start of new projects that serve high percentages of youth returning from correctional and detention facilities who are referred directly from the juvenile justice system.
- The placement rates also reflect the job market where youth offenders have a more difficult time due to their age, low educational levels, and criminal history.



# WORKFORCE INVESTMENT ACT YOUTH PROGRAM

[http://www.doleta.gov/youth\\_services/](http://www.doleta.gov/youth_services/)

## Program Description

The Workforce Investment Act Youth Formula Program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential or enter employment.

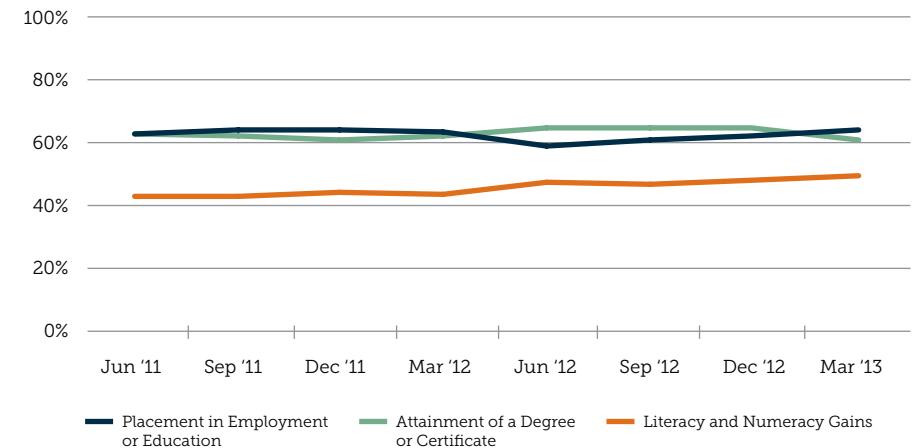
## Quarter Highlights

Louisiana showed improvement in its Literacy and Numeracy Gains measure. In the four quarters ending March 2013, the State achieved a rate of 62.8 percent; a substantial increase from a rate of 51.1 percent over the same period one year ago. The State took a number of steps to assist local areas including: researching all support materials available through the U.S. Department of Labor and developing a user-friendly toolkit for frontline staff; providing trainings in various formats, such as webinars and face-to-face sessions; providing data to locals on a quarterly basis and instructions on what staff need to watch for; encouraging locals to run reports for future quarters as a case management tool; and finally, encouraging locals to create detailed requests for proposals that clearly outline the expectations for youth providers including the requirement of frequent progress reports.

## Program Performance

Performance Measure	Four Quarters Ending 3.31.12	Four Quarters Ending 3.31.13
Placement in Employment or Education	63.4%	64.2%
Attainment of a Degree or Certificate	61.9%	62.3%
Literacy and Numeracy Gains	43.9%	50.0%

## Performance in the Past Eight Quarters



## Analysis

- The Workforce Investment Act Youth Program served 137,929 youth in the current quarter compared to 150,544 served in the third quarter of PY 2011.
- 232,563 participants were served in the cumulative four quarter reporting period, compared to 258,339 served during the same time period last year. This decrease is due primarily to a lower funding level as compared to the previous year.
- The Placement in Employment or Education measure achieved a result of 64.2 percent, a 0.8 percentage point increase when compared with the same time period last year.
- The program achieved a result of 62.3 percent for the Attainment of a Degree or Certificate measure. This is a 0.4 percentage point increase from the same time period last year.
- The Literacy and Numeracy Gains measure achieved a result of 50.0 percent, a 6.1 percentage point increase when compared with the same time period last year; far exceeding the GPRA goal of 40.8 percent.
- All three youth common measures are on track to exceed PY 2012 GPRA goals.

# JOB CORPS

<http://www.jobcorps.gov/home.aspx>

## Program Description

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 125 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

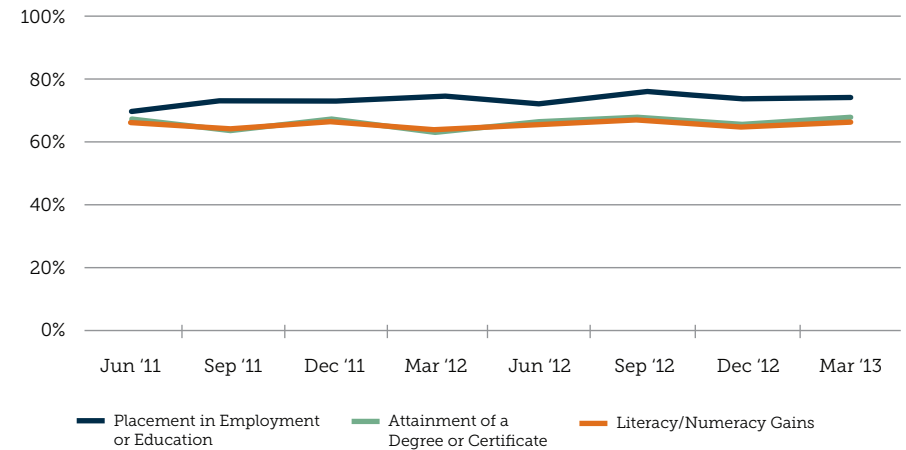
## Quarter Highlights

When the Brunswick Job Corps center in Georgia wanted to develop a Patient Care Technician Training Program, it turned to its own students in electrical, plumbing, and painting trades to renovate an old classroom, which they transformed into replicas of a hospital emergency room and a patient's room. It's estimated that this saved Job Corps about \$50,000 while providing real work experience for its construction students. Those studying to become nurses and home health aides at the center's unique facilities receive additional certifications and are more attractive to local employers such as long-term care facilities. In PY 2011, the last full program year for which data is currently available, Job Corps graduated over 9,600 students in 21 health care training programs including Paramedics, Radiation Therapy, Dental Assistant and Pharmacy Technician.

## Program Performance

Performance Measure	Four Quarters Ending 3.31.12	Four Quarters Ending 3.31.13
Placement in Employment or Education	72.4%	74.4%
Attainment of a Degree or Certificate	65.9%	67.6%
Literacy/Numeracy Gains	65.2%	66.3%

## Performance in the Past Eight Quarters



## Analysis

- During the current quarter, Job Corps served 47,736 participants, including 7,742 new enrollees. This represents a decrease of 19.3 percent overall compared to the same quarter in PY 2011. This was due, in part, to the drop in the number of new students (by 50.8 percent from the same quarter in PY 2011) due to the suspension of enrollments from January through March 2013.
- The proportion of 16-19 year olds served decreased by 2.8 percentage points. Conversely, the proportion of all older students served increased by 2.8 percentage points from the same quarter in PY 2011.
- In the current quarter, Job Corps placed 8,893 students in Employment and Education, representing an increase of 5.6 percentage points in the Placement rate compared to the same quarter last year. However, 9,499 students attained a Certificate, which reflects a 4.8 percentage point decrease in the Certificate Attainment rate compared to the same quarter in PY 2011.
- Also in this quarter, 7,175 students attained a Literacy/Numeracy gain, which represents a 10.0 percentage point decrease over the same quarter in PY 2011.
- When comparing the four quarters ending March 31 from 2012 to 2013, Placement in Employment or Education increased 2.0 percentage points to 74.4 percent. Attainment of a Degree or Certificate increased 1.7 percentage points to 67.6 percent, and Literacy/Numeracy Gains increased 1.1 percentage points to 66.3 percent.

# INDIAN AND NATIVE AMERICAN YOUTH PROGRAM

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

## Quarter Highlights

Youth summer employment is a high priority for Native American Tribes. However, most rural reservation areas do not have enough employers to put youth to work during the summer. As a result, Tribes rely on the annual WIA, Section 166 funding to place youth in summer employment where they can earn a wage and receive valuable work experience.

Over the past four quarter period, 2,487 of the 4,399 youth that participated in the youth program were placed in summer employment. Youth participants come from low income families with little or no opportunity to earn money during the summer months. Through the Indian and Native American Youth Program, these youth are given an opportunity to work, acquire essential skills, and earn money during the summer which helps them contribute to their family's income.

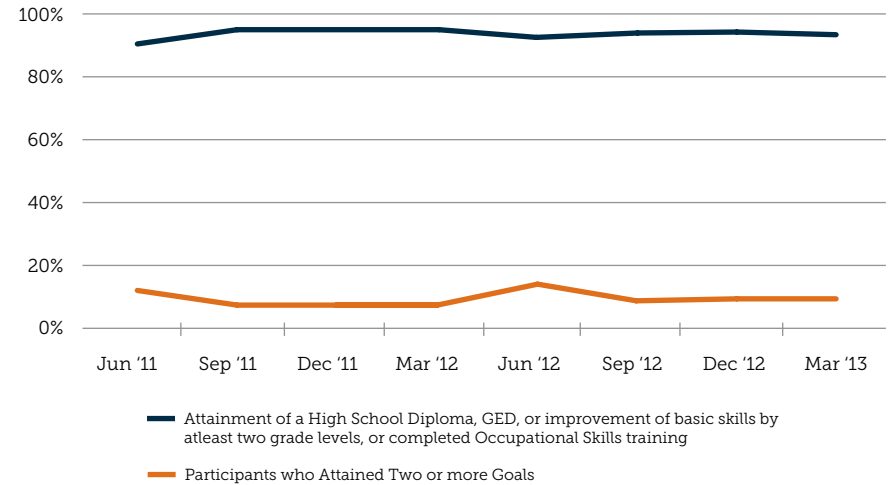
## Program Performance

Performance Measure	Four Quarters Ending 03.31.12*	Four Quarters Ending 03.31.13**
Educational Attainment for Dropouts	7%	9%
Attainment of Two or More Goals	94%	93.6%

\* Data reported semi-annually. Reflective of the period from April 1, 2011 through September 30, 2011.

\*\* WIA regulations allow the Native American youth program 90 days to submit the annual youth report. Since the March 31st report is considered the "annual" report, grantees are given until June 30th to submit their report. As a result, the majority of youth reports for March 31, 2013 have not been submitted as of the date of this publication. Therefore these data represent the period April 1, 2012 through September 30, 2012.

## Performance in the Past Eight Quarters



## Analysis

- The Attainment of Two or More Goals rate decreased slightly from 94 percent to 93.6 percent.
- The Indian and Native American Youth Program served 4,399 youth. This is an eight percent increase in the number of youth served one year ago.
- The Education Attainment Rate for Dropouts increased from seven percent to nine percent.
- Over the past four quarter period, 2,487 of the 4,399 youth that participated in the youth program were placed in summer employment.

# YOUTHBUILD

[http://www.doleta.gov/youth\\_services/youthbuild.cfm](http://www.doleta.gov/youth_services/youthbuild.cfm)

## Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other post-secondary training opportunities.

## Quarter Highlights

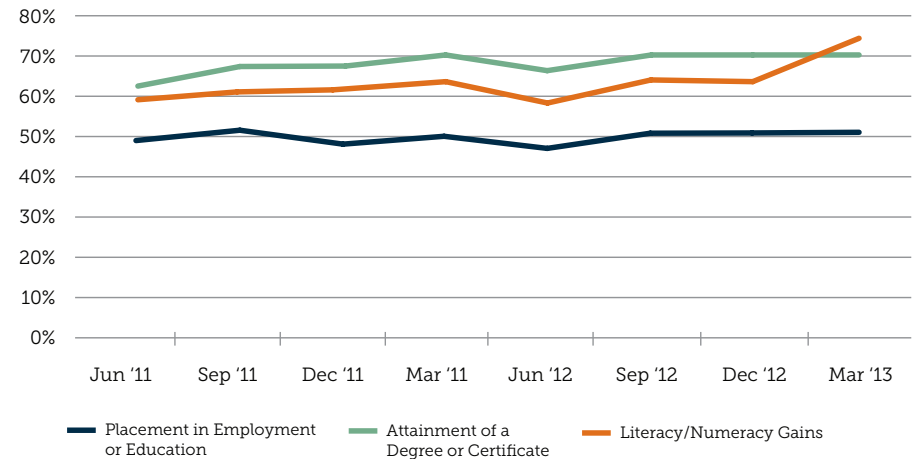
Northeast Washington Educational Service District 101, in Spokane, Washington, has been a YouthBuild grantee since 2009. In the third quarter of PY 2012, they shared the following success story:

Eddie lost all of his possessions in a house fire while in YouthBuild but still maintained perfect attendance. While in the program, he earned his GED, Home Builders Institute Pre-Apprenticeship Certificate Training certification in painting, the Washington State Traffic Control Flagger card, and an RGA environmental card in lead safety. He co-enrolled in two AmeriCorps service terms, earned an educational award, and was hired full-time by AmeriCorps' Spokane Service Team because of his outstanding work ethic.

## Program Performance

Performance Measure	GPRA	Results for Class of 2009	Results for Class of 2010/2011	Overall Results
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	50.2%	51.1%	59.1%	49.6%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	62.9%	70.8%	61.1%	62.8%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	58.8%	74.4%	60.9%	56.8%

## Class of 2009 Performance in the Past Eight Quarters



## Analysis

- 28,374 participants have been enrolled into the YouthBuild program since 2007 and 23,847 have exited so far.
- Since the program began, a total of 9,307 participants have received a high school diploma or GED, 13,875 have attained an industry-recognized certificate, and 17,378 have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- The Class of 2010/2011 performance is steadily increasing. The outcome for placement is far higher than that for the Class of 2009. While the other outcomes are currently below the GPRA goals, this is because the grants are early on in the performance cycle with many participants newly enrolled and still active. This means that participants are included in the enrollment numbers, but have not yet achieved program outcomes. These outcomes are expected to rise over the course of PY 2012 as more Class of 2010/2011 participants complete the program.
- While the overall outcomes for YouthBuild are lagging in two of three GPRA targets, this is due to the influx of new participants with the 2012 grant class that are early on in their services, as well as the 2010/2011 grant class status described above. The program is still considered on target to meet these GPRA goals.

# HIGH GROWTH JOB TRAINING INITIATIVE (HGJTI)

<http://www.doleta.gov/BRG/JobTrainInitiative>

## Program Description

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system in the development of integrated solutions to the workforce challenges facing high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services. Of the total awarded, two grants were active as of March 31, 2013. As of April 1, 2013 all HGJTI grants have ended.

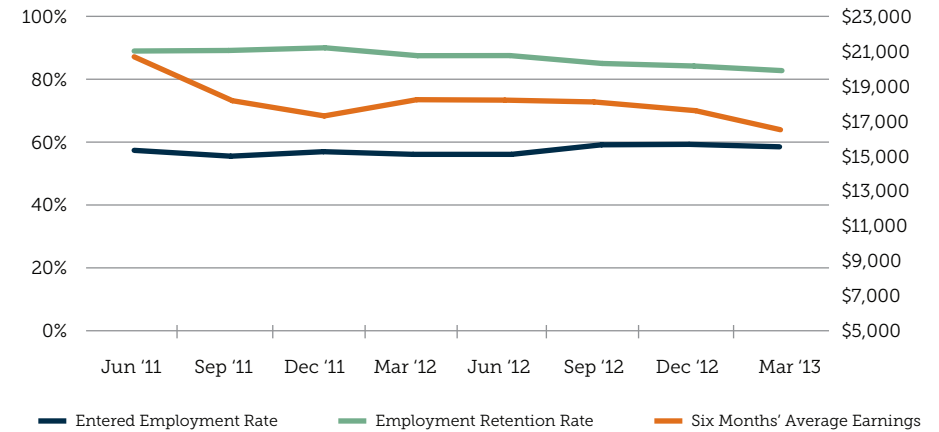
## Quarter Highlights

Through the HGJT Initiative, ETA awarded 182 grants totaling \$318,386,291 in investments. These investments served over 109,200 workers, with data reported for the four quarters ending March 31, 2013 reflecting a 59.2 percent Entered Employment Rate for participants after exiting the program; 82.8 percent Employment Retention Rate for six months after program exit; and Six Months' Average Earnings of \$16,412 after program exit. Results, products, and learnings from these grants can be accessed on [www.workforce3one.org](http://www.workforce3one.org), ETA's e-learning and knowledge sharing Web site that offers workforce professionals, employers, economic development professionals, and education professionals a dynamic network featuring innovative workforce solutions.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	56.5%	59%
Employment Retention Rate	87.3%	82.8%
Six Months' Average Earnings	\$18,255	\$16,412

## Performance in the Past Eight Quarters



## Analysis

- 109,291 individuals have been served through the initiative.
- 85,890 individuals began education/job training activities.
- 63,716 individuals completed education/job training activities. Of these:
  - 50,753 individuals received credentials.
  - 28,753 individuals entered new positions of employment.
  - 25,861 individuals entered new positions of training-related employment.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals that entered employment and individuals that entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants that entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.

# COMMUNITY-BASED JOB TRAINING GRANTS (CBJT)

<http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm>

## Program Description

Community-Based Job Training Grants (CBJT) seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations. Of the total awarded, 51 of these grants are active in the quarter ending March 31, 2013.

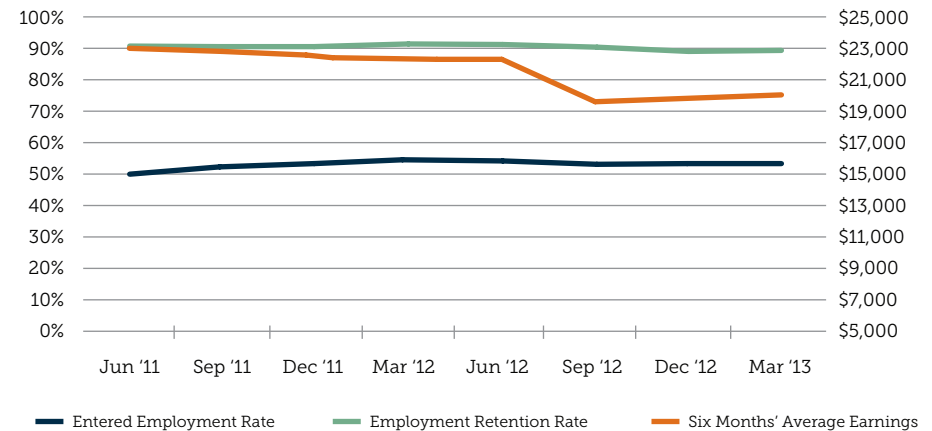
## Quarter Highlights

Central Wyoming College's strategic partnerships with local and statewide employers, associations, governmental agencies, and tribal organizations have helped the college's Environment Health and Safety (EHS) Program flourish. These key partners have provided financial support, hired program graduates, and offered internships opportunities through the program. The success of these partnerships in supporting program participants has led to a 100 percent employment rate for Environmental Technician graduates in the EHS program. In total, 675 workers have completed a variety of training through the EHS program and of these 668 have found new jobs in the oil and gas industry, reflecting a 99 percent placement rate for program completers into industry-related employment.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	53.8%	53.4%
Employment Retention Rate	90.3%	88.7%
Six Months' Average Earnings	\$22,191	\$19,945

## Performance in the Past Eight Quarters



## Analysis

- 261,763 individuals have been served through the initiative.
- 249,785 individuals began education/job training activities.
- 153,894 individuals completed education/job training activities. Of these:
  - 121,717 individuals received credentials.
  - 58,129 individuals entered new positions of employment.
  - 49,364 individuals entered new positions of training-related employment.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals that entered employment and individuals that entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants that entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.

# ARRA HIGH GROWTH AND EMERGING INDUSTRIES GRANTS

<http://www.doleta.gov/>

## Program Description

The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through the Recovery Act, ARRA High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

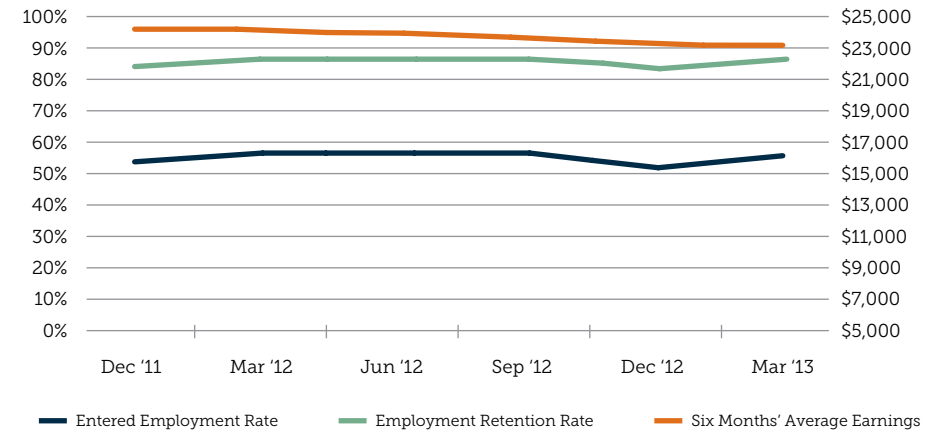
## Quarter Highlights

For participants enrolled at Centerstone of Tennessee, Inc., work experience continues to be an essential component of their health care training programs, helping make job seekers more marketable, as well as introducing them to potential employment opportunities in health care occupations. By offering work experience to participants, local employers have the opportunity to observe the work skills of job candidates and have access to potential employees trained in health care occupations. In return, the participants not only gain the opportunity to apply their knowledge and skills in a real work environment, but also gain experience in the field in order to prepare for their career. To date, 379 workers, out of 510 workers that have completed training, have found new jobs after completing training through Centerstone's health care programs.

## Program Performance

Performance Measure	Four Quarters Ending 03.31.12	Four Quarters Ending 03.31.13
Entered Employment Rate	57%	56%
Employment Retention Rate	86%	86.7%
Six Months' Average Earnings	\$23,904	\$23,020

## Performance in the Past Six Quarters



## Analysis

- 190,380 individuals have been served through the initiative.
- 179,958 individuals began education/training activities.
- 141,778 individuals completed education/training activities.
- 125,395 individuals completed education/training activities and received credentials.
- 62,667 individuals completed education/training activities and entered new positions of employment.\*
  - Of these, 83 percent of green jobs and 88 percent of health care/other workers entered new positions of training-related employment.\*

\* Entered employment and entered training-related employment are reported for participants that successfully completed education/training activities prior to entering a new position of employment. This data does not include individuals that retained employment (i.e. incumbent workers) as a result of the grant but did not enter a new position of employment.

# GREEN JOBS INNOVATION FUND GRANTS (GJIF)

<http://www.doleta.gov/BRG/GreenJobs/>

## Program Description

The Green Jobs Innovation Fund (GJIF) was authorized as a Pilot and Demonstration Project under the Workforce Investment Act (WIA) of 1998 to help workers receive job training in green industry sectors and occupations, as well as access green career pathways. GJIF is seeking to increase the number of individuals completing training programs who receive industry-recognized credentials and to increase the number of individuals completing training programs for employment in green jobs.

With these grants, the Department is emphasizing two key workforce programs that move participants along green career pathways by: 1) forging linkages between Registered Apprenticeship and pre-apprenticeship programs, and/or 2) integrating the delivery of technical and basic skills training through community-based partnerships. The grantees are building on existing programs that are already established and serving workers and moving workers into and along green career pathways.

## Quarter Highlights

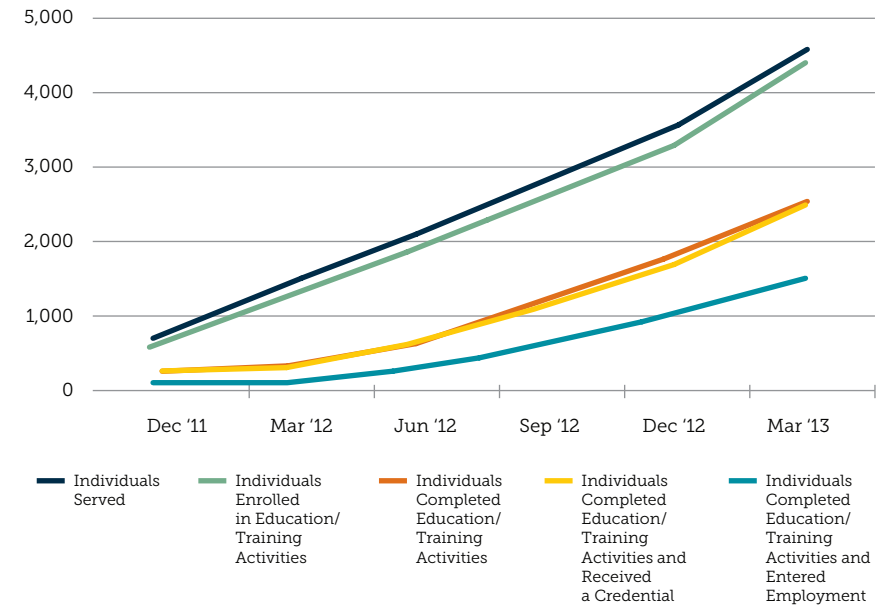
Located in San Jose, California, the Center for Employment Training's community presence and partnerships with local employers have led to in-kind contributions that have increased Green Building Construction, HVAC, and Electrical programs at the college. The partnerships have provided support by holding numerous Job Fairs, hiring graduates, and also offering Apprenticeship opportunities through the program. The success of the program benefits from the placement assistance of the job developers working with the employer partners and to date there are 217 graduates of which 107 have found jobs in training related employment.

## Program Performance

Performance Measure	Six Quarters Ending 03.31.12*	Six Quarters Ending 03.31.13
Entered Employment Rate	N/A	57.4%
Employment Retention Rate	N/A	79%
Six Months' Average Earnings	N/A	\$15,924

\*Common Measure results are not available for this time period.

## Performance in the Past Six Quarters



## Analysis

- 4,587 individuals served through the initiative.
- 4,377 individuals began education/training activities.
- 2,514 individuals completed education/training activities.
- 2,433 individuals completed education/training activities and received credentials.
- 1,439 individuals completed education/training activities and entered employment.
  - Of those 1,267 individuals completed education/training activities and entered training-related employment.



# DISABILITY EMPLOYMENT INITIATIVE (DEI)

<http://www.doleta.gov/disability/>

## Program Description

Launched in 2010, the Disability Employment Initiative (DEI) seeks to improve education, training, and employment opportunities for youth and adults with disabilities who are unemployed, underemployed, and/or receiving Social Security disability benefits. The DEI is jointly funded by the U.S. Department of Labor’s Employment and Training Administration and Office of Disability Employment Policy. DEI projects improve collaboration among employment and training and asset development programs implemented at state and local levels, including the Social Security Administration’s Ticket to Work Program, and build effective partnerships that leverage resources to better serve individuals with disabilities and improve employment outcomes. ETA measures how many customers with disabilities (“Ticket-holders”) have been served by DEI grantees through the Ticket to Work Program.

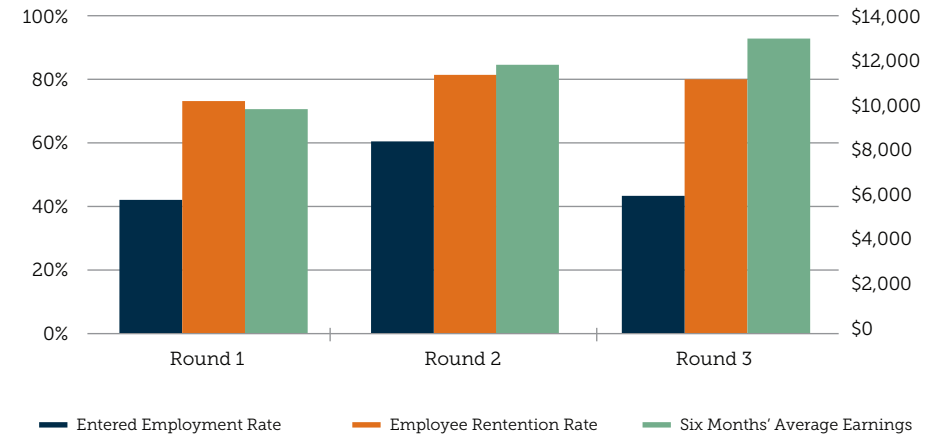
## Quarter Highlights

A week after Thelitia Jackson moved to Virginia and was living in her car, she walked into the Fredericksburg Workforce Center looking for a job. Because Thelitia self-disclosed her disability, she was referred to the DEI’s Disability Resource Coordinator (DRC). The DRC obtained immediate assistance for her from a chronic homeless shelter. The DRC also assisted Thelitia in applying for social services, building her resume, and registering at a local temporary employment agency. Within a week she had a part-time job, and she soon obtained a full-time custodial position at a retail store. The DRC continued to support her in maintaining stable employment and improving her life situation by helping her move into her own apartment, register for a GED program, and connect to an organization that helps jobseekers who have a criminal record. This exemplifies how the DEI works - developing public and private partnerships to leverage resources to promote employment outcomes of person with disabilities.

## Program Performance

Performance Measure	Round 1 Grants		Round 2 Grants		Round 3 Grants
	Quarter Ending 03.31.12	Quarter Ending 03.31.13	Quarter Ending 03.31.12	Quarter Ending 03.31.13	Quarter Ending 03.31.13
Number of Tickets in DEI Pilot Sites	220	352	47	180	1,002
Revenue for DEI Pilot Sites	\$256,462	\$670,436	\$38,141	\$160,792	\$1,542,237

## Program Performance\*



\*Data are for the four quarters ending 12/31/2012.

## Analysis

- The percentage of exiters with disabilities in Adult-focus Round 1 DEI pilot sites was 9.7 percent, higher than the percentage for all states, which was 4.5 percent.
- The Entered Employment Rate of exiters with disabilities in Adult-focus Round 1 DEI pilot sites was 59.7 percent, compared to 40.3 percent for all states.
- The percentage of exiters with disabilities in Youth-focus DEI pilot sites was six to 25 percentage points higher than the national average, depending on the age group.
- The Entered Employment Rate for exiters with disabilities in Youth-focus DEI pilot sites was 61.3 percent, over 13 percentage points higher than the national average.
- The diploma attainment rate for younger youth exiters with disabilities in Youth-focus DEI pilot sites was 88 percent, almost 11 percentage points higher than the national average.
- DEI pilot sites' Employment Networks (ENs) activity reflect 40 percent of the number of workforce ENs throughout the country, and represent 61 percent of the Tickets assigned to workforce ENs nationally.

# TRADE ADJUSTMENT ASSISTANCE COMMUNITY COLLEGE AND CAREER TRAINING (TAACCCT) GRANTS

<http://www.doleta.gov/taaccct/>

## Program Description

The Trade Adjustment Assistance Community College and Career Training (TAACCCT) Grant Program is authorized by the Trade Act of 1974 under Chapter 4 of Title II. The purpose of this grant program is to provide eligible institutions of higher education with funds to expand and improve their ability to deliver education and career training programs that can be completed in two years or less, and that result in skills, degrees, and credentials that prepare program participants for employment in high-wage, high-skill occupations, and are suited for workers who are eligible for training under the Trade Adjustment Assistance (TAA) for Workers program, under Chapter 2 of Title II of the Trade Act. The TAACCCT Grant Program is funded under the Health Care and Education Reconciliation Act of 2010, which appropriated \$500 million for the program for each of Fiscal Years 2011-2014, for a total of \$2 billion.

## Quarter Highlights

St. Petersburg College, a Round 2 grantee, is leading a statewide consortium of 12 community colleges in Florida, the Transforming Resources for Accelerated Degrees and Employment (TRADE) Consortium, to offer expanded access to training in advanced manufacturing to workers who have lost their jobs or are at risk of losing their jobs as a result of foreign trade. Two programs have been developed with grant funds in Welding and Computer-Aided Design, and more than 62 employer partners have been involved in some way. The grantee has developed a comprehensive communication plan that includes a Website, a SharePoint site, and bi-weekly phone calls, that has generated interest, excitement, ownership, and commitment among all partners and consortium members.

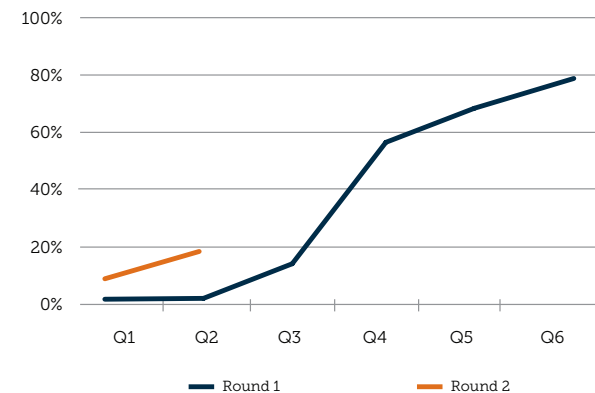
## Round 1 – FY 2011 Grants

On March 31, 2013, grants awarded in Round 1 (FY 2011) completed the first 18 months of their period of performance. By the final year of the grant, the 49 Round 1 grantees project that they will offer a total of 906 new programs of study. As of March 31, 2013, grantees began offering 712 (79 percent) of these programs of study.

## Round 2 – FY 2012 Grants

The awards in the FY 2012 competition were announced on September 19, 2012, and included 52 grants ranging from \$2.5 million to \$3 million each for individual institutions, and 27 grants ranging from \$5 million to \$15 million each for single and multi-state consortium awards. The period of performance for the FY 2012 grants began on October 1, 2012, and will end on September 30, 2016. The final year of these grants will be dedicated to gathering information and data for reporting outcome measures and completing the requirements for a third-party evaluation. In the first six months of their grants, grantees have already launched 130 of the 761 programs they plan to offer (17 percent).

## Performance in the Past Six Quarters: Percent Change in Number of Programs Offered by Grant Quarter



## Performance Data

Programmatic data is collected at different intervals throughout the period of performance including:

- Quarterly Narrative Progress Reports (QNPR): Grantees will provide quarterly qualitative data on the capacity building taking place through progress and other implementation measures that grantees defined in their Statements of Work.
- Annual Performance Reports (APR): Grantees will provide annual quantitative data on their training and employment outcomes for TAACCCT program participants that are impacted by the capacity building activities being implemented by their grants.

# ETA INTERNET-BASED ASSISTANCE (E-TOOLS)

[www.careerinfonet.org](http://www.careerinfonet.org); [www.servicelocator.org](http://www.servicelocator.org); [www.careeronestop.org](http://www.careeronestop.org); [www.onetonline.org](http://www.onetonline.org);  
[www.myskillsmyfuture.org](http://www.myskillsmyfuture.org); [www.mynextmove.org](http://www.mynextmove.org)

## Program Description

ETA's Internet-based assistance includes electronic tools that help individuals explore career opportunities and link to job postings, either on their own or at local American Job Centers, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

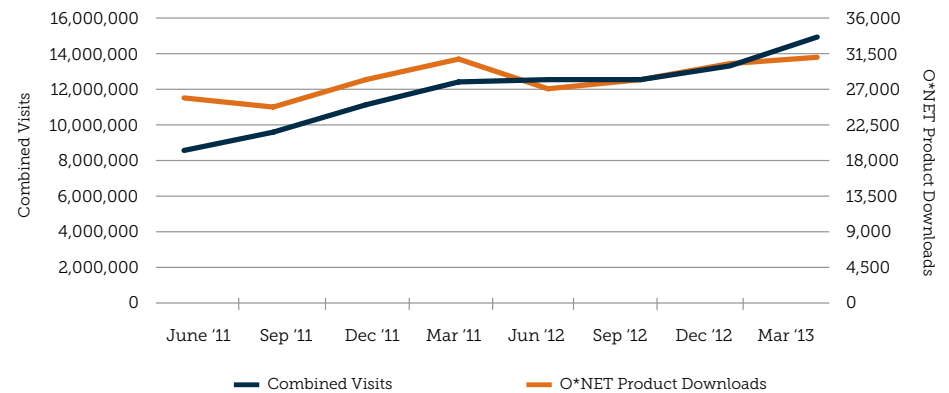
## Quarter Highlights

This quarter, CareerOneStop launched a Business Portal to help businesses hire, train and retain a strong workforce ([www.careeronestop.org/business](http://www.careeronestop.org/business)). The site includes a Toolkit with nine easy to use customizable tools including a Civilian-To-Military Translator to assist in recruiting Veterans and an Available Workforce tool. O\*NET launched Mi Proximo Paso (Spanish version of My Next Move) ([www.miproximopaso.org](http://www.miproximopaso.org)) a Web site where Spanish speakers have access to the same career planning resources found on My Next Move including an online O\*NET interest assessment and links to training and job opportunities, supported by a Spanish-language keyword search.

## Program Performance

Performance Measure	Quarter Ending 03.31.12	Quarter Ending 03.31.13
CareerOneStop Portal Visits	4,075,250	5,051,926
America's Service Locator (ASL) Visits	790,453	824,197
O*NET Visits	8,043,873	9,025,083
<b>Combined Visits</b>	<b>12,909,576</b>	<b>14,901,206</b>
O*NET Product Downloads	30,761	31,462

## Performance in the Past Eight Quarters



## Analysis

- ETA Internet-Based Assistance Web sites received a total of 14,901,206 visits from January through March 2013. This is an increase of 15.4 percent over the same period in 2012.
- Visits to CareerOneStop increased to 5,051,926 over this quarter, an increase of 24 percent over the same period in 2012. All tracked tools showed an increase over last year with mySkills myFuture continuing to be a popular tool with an increase of 93 percent over the same period in 2012.
- Visits to America's Service locator increased 4.3 percent over the same period in 2012.
- The O\*NET Web sites received 9,025,083 visits in this quarter, an increase of 12.2 percent over the same period in 2012.
- O\*NET product downloads totaled 31,462 for the quarter, an increase of 2.3 percent over the same time period in 2012.

# GLOSSARY OF PERFORMANCE MEASURES

## Common Performance Measures

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative, and Community-Based Job Training Grants.

## Adult Measures

### Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

### Six Months' Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

## Youth Measures

### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

## Program-Specific Performance Measures

### Foreign Labor Certification

#### Percent of H-1B Applications Resolved in Seven Business Days

This estimate is based on the total number of applications processed within seven business days divided by the total number of applications processed for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

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<sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

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<sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

### Percent of Permanent Applications Resolved Within Six Months

This estimate is based on the total number of applications processed within six months of filing divided by the total number of applications processed for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

### Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need

This estimate is based on the total number of applications with no deficiencies processed 30 days before the date of need divided by the total number of applications processed for a given reporting period. An application is considered to be processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

### Percent of H-2B Applications Processed Within 30 Days of Receipt

This estimate is based on the total number of applications processed within 30 days of receipt divided by the total number of applications processed for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

## Indian and Native American Youth

### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 14 goals listed below divided by the total number of Supplemental Youth Services participants enrolled during the report period. The 14 goals include:

1. Completed Job Readiness/Orientation to the World of Work Training
2. Completed Internship or Vocational Exploration Program
3. Completed Career Assessment
4. Entered Unsubsidized Employment
5. Remained in School
6. Returned to School Full Time
7. Enrolled in Job Corps
8. Improved Basic Skills Level By At Least Two Grades
9. Attained High School Diploma
10. Attained GED
11. Completed Occupational Skills Training
12. Completed Leadership Skills Training
13. Entered Other (Non-Supplemental Youth) Training Program
14. Summer Employment

### Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

## Job Corps Measures

### Placement in Employment or Education

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

### Literacy /Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more Adult Basic Education (ABE) levels.

## Internet-Based Assistance

### Web Site Visits

ETA's Internet-based assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is Web site visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

### O\*Net Product Downloads

The O\*NET product downloads count the number of unique users who download an O\*NET online resource ([www.onetcenter.org](http://www.onetcenter.org)), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

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<sup>3</sup> Calculation of the Placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

## Registered Apprenticeship Program

### Entered Employment Rate

Percent of apprentices employed in the first quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

### Employment Retention Rate

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

### Six Months' Average Earnings

Six month Average Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

## Reintegration of Ex-Offenders—Adult Program

### Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

## Senior Community Service Employment Program

### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

### Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

### Most-in-Need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under Title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are Veterans; have low employment prospects; have failed to find employment after utilizing services provided under Title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

## Unemployment Insurance

### Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

### Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

### Entered Employment Rate

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

## Youthful Offender Projects

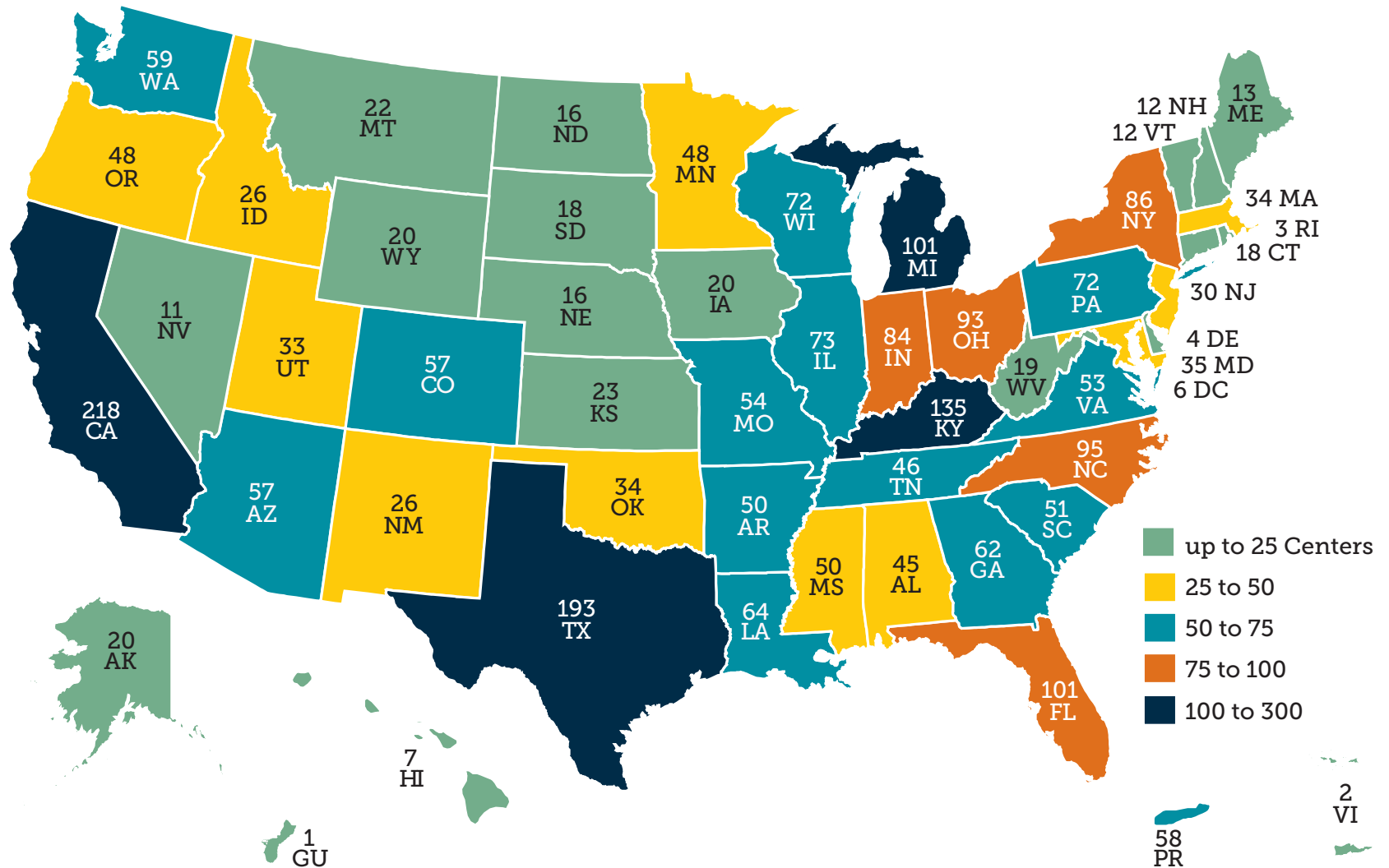
### Placement Rate

The placement rate is the percentage of out-of-school youth ages 18 and above placed in unsubsidized jobs, occupational training, post-secondary education, or the military.

### Recidivism Rate

The recidivism rate is the percentage of youth offenders who have been convicted of a new crime within 12 months of their release of a correctional facility or being placed on probation.

## 2,595 American Job Centers, formerly known as One-Stop Career Centers



americanjobcenter

Source: America's Service Locator ([www.ServiceLocator.org](http://www.ServiceLocator.org))

America's Service Locator connects individuals to employment and training opportunities available at local American Job Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

As of July 15, 2013.

