# WORKFORCE SYSTEM RESULTS

For the Quarter ending June 30, 2013 | Fourth Quarter, Program Year 2012 | Third Quarter, Fiscal Year 2013





The Employment and Training Administration (ETA) provides this overview of performance results for the 12-month period ending June 30, 2013. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for better jobs and ensuring fair compensation, secure retirement, health, and other employee benefits; and providing income security for those not working as well as fostering fair working conditions in the global marketplace.

In the four quarters ending June 30, 2013, ETA programs served slightly over 31.1 million people. This is a reduction of about two million in the past four quarters with the majority of this decrease reflected in the Wagner-Peyser and Unemployment Insurance programs. The overall continued high level of participants in all programs still reflects the need for temporary income support, training and employment services including job search assistance.

The spotlight in this edition features a look at ETA programs serving Veterans. Veterans who obtained employment in the first quarter after exit increase by over 43,000 in combined Workforce Investment Act and Wagner-Peyser programs. The Veterans Retraining Assistance Program has 73,631 total Veterans who have been trained or are currently in training as of December 12, 2013.

Other highlights to note in this report are: 1) The Indian and Native American Youth Program results are at 92 percent for Participants Who Attained Two or More Goals; 2) The National Farmworkers Jobs program shows a 85.5 percent Entered Employment Rate, with the National Emergency Grants at 73.7 percent; 3) Registered Apprenticeship shows the largest Six Months' Average Earnings of all the programs at \$23,826; and 4) the Trade Adjustment Assistance shows a 91.7 percent Employment Retention Rate.

For further information about this overview, please contact ETA's Office of Policy Development and Research at (202) 693-3700. An electronic version is available at **www.doleta.gov/performance**.

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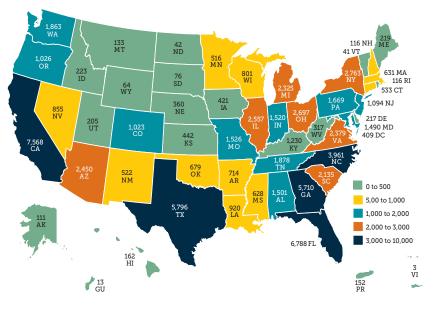
# **QUARTERLY SPOTLIGHT:** VETERANS

## Veterans Retraining Assistance Program Participants

Congress passed, in November 2011, and the President signed into law, the Veterans Opportunity to Work Act (VOW) to Hire Heroes Act of 2011. Included in this law is the Veterans Retraining Assistance Program (VRAP). The VRAP, funded by the Department of Veterans Affairs (VA) and DOL, offers up to 12 months of retraining assistance to unemployed Veterans. As of the end of 2013, 73,631 VRAP participants were either trained or in training. The map below depicts these participants by state. Some of the states serving the most VRAP participants included California, Florida, Texas, Georgia, and North Carolina.

## VRAP Participants Trained or in Training

Total Trained or in Training = 73,631



#### A Veteran's Success in Alaska



The Local Paper (TLP) is a small newspaper company located in Ketchikan, Alaska. Owners were desperate to find a suitable trainee to learn how to operate their new printing press. TLP had hired a temporary employee from Montana to operate the press while they searched for a local resident who could commit to learning the trade.

Robert standing near the Ryobi lithographic printing press he now operates and maintenances regularly.

Robert G. was one of three candidates being considered for the print press operator trainee position. Robert was a retired Veteran and a low-income single parent who had been working in seasonal jobs and as a self-

employed vendor. Robert received Wagner-Peyser core and intensive services, including resume assistance and vocational counseling. His Career Ready 101 scores were solid; indicating an aptitude for learning highly technical skills. Ultimately, Robert's confident nature coupled with his can-do attitude made him shine above his competition and he was offered the on-the-job training opportunity at TLP.

The Workforce Investment Act (WIA) Adult program funded a percentage of the training and Robert received two months of free bus passes under the Veteran transportation pilot project, offered by the Statewide Veteran Coordinator.

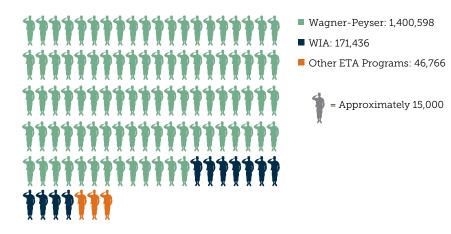
Robert earned commendable evaluations throughout his OJT period and now possesses skills for an in-demand trade in the labor market of his choice. He is working full-time at TLP and earning \$15 per hour with wage increases as he continues to solidify journey level skills as a press operator.

Source: Alaska Department of Labor and Workforce Development 2012 Workforce Investment Act Title 1-B Annual Report.

### **Veterans Served**

Over 1.6 million Veterans were served from April 1, 2012 through March 31, 2013 across the various ETA programs, including 1,400,598 through Wagner-Peyser, 171,436 through WIA, and 46,766 through other ETA programs.

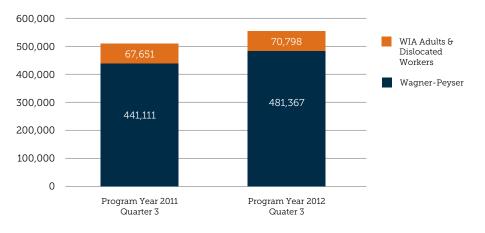
#### Veterans Served = 1.6 Million



### **WIA and Wagner-Peyser Veteran Exiters**

A comparison of third quarter of Program Year 2012 data to the same quarter in Program Year 2011 showed that the number of Veteran exiters who obtained employment in the first quarter after exit increased overall, with a combined increase of 43,403 Veteran exiters attaining employment in the first quarter after exit.

#### Veterans who Entered Employment WIA and Wagner-Peyser Quarter 3 Program Year 2011 and Quarter 3 Program Year 2012



Source: http://doleta.gov/performance/charts/jobCenterVeterans.cfm

#### A Veteran's Success in Texas: Texas Veterans Leadership Program

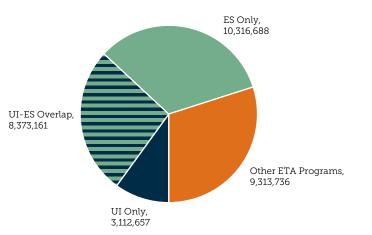
Veterans returning from military action face numerous challenges when transitioning into civilian life. A consistently higher-than-average unemployment rate, homelessness, and service-related injuries can impede their success. TWC's Texas Veterans Leadership Program (TVLP) is a resource and referral network that assists veterans of Iraq and Afghanistan to address such challenges. TVLP has Veterans Resource and Referral Specialists (VRRSs) located across the state to outreach veterans and provide a comprehensive, integrated approach to addressing their unique challenges. VRRSs operate within Workforce Solutions Offices where they can work more closely with Workforce Solutions Offices staff and partner program staff, including TVC representatives, providing veterans with the personalized attention they need. In addition, TVLP collaborates with numerous community-based organizations to meet the needs of the veterans they serve. Mr. King, a Veteran, visited the Costal Bend Workforce Solutions Office (Coastal Bend) looking for employment and resume assistance. The TVLP staff person in the Coastal Bend office explained Mr. King was qualified for Veteran benefits. Mr. King knew he wanted employment as a safety coordinator with Star Construction, but was unsure how to translate his military skills into language the civilian employer would understand. The TVLP staff person assisted in converting Mr. King's skills as a field artillery crew member into civilian terminology, highlighting Mr. King's time as his unit's primary safety instructor, along with the specific training he received and then, helped prepare him for the interview. When Mr. King was offered the position of senior safety coordinator, at a salary of over a \$100,000, he called the TVLP office to express his appreciation for TVLP's efforts.

Source: Texas Workforce Commission 2012 Workforce Investment Act Title I-B Annual Report.

## PEOPLE SERVED BY PROGRAM

In the 12 month period ending June 30, 2013, ETA programs served over 31 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 70.1 percent of this total, and 72.9 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 9.3 million people.\*

#### All ETA Programs Total: 31,116,242\*



\* Due to the lack of available current data, the total people served through the Wagner-Peyser Employment Service for the cumulative four quarters ending June 30, 2013 is based on the people served in the cumulative four quarters ending March 30, 2013; the most recent data available.

Other ETA Programs	
WIA Adults	6,761,455
WIA Dislocated Workers	1,024,863
Registered Apprenticeship <sup>1</sup>	372,347
Community Based Job Training Grants <sup>2</sup>	265,399
WIA Youth	217,244
ARRA High Growth and Emerging Industries Grants <sup>2</sup>	199,658
Trade Adjustment Assistance	105,115
Job Corps <sup>3</sup>	79,595
Senior Community Service Employment Program	67,044
National Emergency Grants	50,315
Reintegration of Ex-Offenders - Adult <sup>4</sup>	37,677
Indian and Native American Adult Program <sup>5</sup>	37,153
YouthBuild <sup>2</sup>	28,836
National Farmworker Jobs Program	20,330
H-1B Technical Skills Training Grants <sup>2</sup>	19,203
Youthful Offender Initiative	16,578
Green Jobs Innovation Fund Grants <sup>2</sup>	5,641
Indian and Native American Youth <sup>6</sup>	4,310
H-1B Jobs and Innovation Accelerator Challenge Grants <sup>2</sup>	973
Total	9,313,736

<sup>1</sup> Source: Count includes all active, completed, and cancelled apprentices tracked by Apprenticeship, US Military Apprentices Program, and State Apprenticeship Agency (SAA) States.

<sup>2</sup> Data reflect program-to-date performance.

- <sup>3</sup> Number includes the number of students active on the start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in the placement service window during the timeframe, and number of former enrollees separated prior to the start date and in the placement service window during the timeframe.
- Program-to-date as of program inception in Spring 2006.
- <sup>5</sup> Number includes self-service individuals.
- <sup>6</sup> Data reflective of the period from April 1, 2012 through March 31, 2013.

# **CURRENT** APPROPRIATIONS

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending June 30, 2013 covers programs operating in Program Year 2012 (July 1, 2012, through June 30, 2013) and programs operating in Fiscal Year 2013 (October 1, 2012, through September 30, 2013). The funding displayed is from both the Fiscal Year 2012 appropriation and Fiscal Year 2013 appropriation. Apprenticeship, TAA, and UI run on a Fiscal Year cycle whereby June 30, 2013 is the end of the third quarter of Fiscal Year 2013. All other programs run on the Program Year, from July 1 to June 30, whereby June 30, 2013 is the end of the fourth quarter of Program Year 2012.

FY 2013 & PY 2012 Workforce Investment Resources <sup>a</sup>	
Apprenticeship <sup>b,c,1</sup>	\$26,227,995
Women in Apprenticeship	\$996,114
Dislocated Worker National Reserve <sup>b.c.2</sup>	\$212,384,701
Indian and Native American Adult Program <sup>3</sup>	\$38,505,179
Job Corps (Operations) <sup>4</sup>	\$1,389,077,827
National Farmworker Jobs Program <sup>5</sup>	\$78,105,102
Senior Community Service Employment Program	\$448,251,201
Trade Adjustment Assistance Training <sup>c,6</sup>	\$534,353,000
Unemployment Insurance (UI) Administration <sup>b,c</sup>	\$2,949,685,151
Wagner-Peyser Act/Employment Service (ES)	\$700,841,900
WIA Adult <sup>7</sup>	\$770,810,637
WIA Dislocated Workers Formula Grant <sup>7</sup>	\$1,008,151,464
Reintegration of Ex-Offenders	\$80,238,063
Youth Activities <sup>8</sup>	\$820,318,304
Indian and Native American Youth Program <sup>8</sup>	\$8,330,577
WIA Youth (Older and Younger)	\$811,987,727
YouthBuild	\$79,689,102
Workforce Innovation Fund	\$49,905,500
Total	\$9,187,541,240

#### Notes:

- <sup>a</sup> The Consolidated Appropriations Act, 2012 (P.L. 112-74) included a 0.189% rescission on all FY 2012 discretionary funds in the Act, and all programs shown in the table except Trade Adjustment Assistance reflect this rescission.
- <sup>b</sup> The Consolidated and Further Continuing Appropriations Act, 2013 (P.L. 113-6) included a 0.2% rescission on all FY 2013 discretionary funds in the Act and any Advance discretionary funds appropriated in a prior fiscal year appropriation Act.
- <sup>c</sup> Section 251A of the Balanced Budget and Emergency Deficit Control Act (BBEDCA), as amended, on March 1, 2013, required the President to issue a sequestration order canceling some budgetary resources for the remainder of FY 2013. In this table, sequestration reductions impacted Apprenticeship, Dislocated Worker National Reserve, UI Administration, and TAA Training.
- <sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.
- <sup>2</sup> The Dislocated Worker (DW) National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs.
- <sup>3</sup> The total appropriation is \$47,561,938; \$9,056,759 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.
- <sup>4</sup> The total appropriation is \$1,702,946,337 with \$1,569,077,827 for Operations, \$104,791,569 for Construction, and \$29,076,941 for expenses. \$180,000,000 was transferred from Operations to the Department of Agriculture/Forest Service.
- <sup>5</sup> The total appropriation is \$84,291,388; \$5,678,248 is set aside for migrant and seasonal housing and \$508,038 is set aside for technical assistance and training.
- <sup>6</sup> The total appropriation for Federal Unemployment Benefits and Allowances is \$756,353,000 and includes \$189,000,000 for TAA benefits and \$33,000,000 for Wage Insurance.
- <sup>7</sup> ETA elected to absorb the reductions associated with the .2% rescission and sequestration in FY 2013 in the PY 2013 base (July 1, 2013) funding amounts for the Adult and Dislocated Worker programs.
- <sup>8</sup> The total Youth Activities appropriation is \$824,353,022; the total Indian and Native American Youth Program appropriation is \$12,365,295, of which \$4,034,718 was transferred to the Department of Interior/ Bureau of Indian Affairs per P.L. 102-477.

## GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS (GPRA)

http://www.doleta.gov/performance/goals/gpra.cfm

On January 4, 2011, President Obama signed H.R. 2142, the "GPRA Modernization Act of 2010", which became Public Law 111-352. The new law required Federal agencies to set clear performance goals that can be accurately measured and publicly reported in a more transparent way. The following table contains performance indicators, arrayed by program, which represent the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects Program Year 2012 (July 1, 2012 - June 30, 2013) goals for most programs and Fiscal Year 2013 (October 1, 2012 - September 30, 2013) goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals	Annual Goal	Results as of 06.30.13 <sup>1</sup>
Foreign Labor Certification		
Percent of H-1B Applications Resolved in Seven Business Days	100%	100%
Percent of Permanent Applications Resolved Within Six Months	55%	70%
Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need <sup>2</sup>	65%	64%
Percent of H-2B Applications Processed Within 30 Days of Receipt <sup>2</sup>	82%	84%
Indian and Native American Adult Program <sup>3</sup>		
Entered Employment Rate	55.7%	62.1%
Employment Retention Rate	73.1%	77.9%
Six Months' Average Earnings	\$10,660	\$9,671
Indian and Native American Youth Program <sup>4</sup>		
Education Attainment for Dropouts	N/A	18%
Participants Who Attained Two or More Goals	N/A	92%
Job Corps <sup>5</sup>		
Placement in Employment or Education Rate	74.0%	74.6%
Attainment of Degree or Certificate Rate	65.0%	70.6%
Percentage of Students Who Achieve Literacy or Numeracy Gains	65.5%	69.2%
National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance		
Combined Site Visits for CareerOneStop, America's Service Locator, and O*NET	40,000,000	56,240,353
National Emergency Grants		
Entered Employment Rate	70.7%	73.7%
Employment Retention Rate	83.9%	88.3%
Six Months' Average Earnings	\$17,935	\$18,138

Government Performance and Results Act Goals	Annual Goal	Results as of 06.30.13 <sup>1</sup>
National Farmworker Jobs Program		
Entered Employment Rate	80.5%	85.5%
Employment Retention Rate	76.5%	83.1%
Six Months' Average Earnings	\$10,049	\$10,533
Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative) <sup>6</sup>		
Entered Employment Rate	58.5%	58%
Employment Retention Rate	68.1%	68%
Six Months' Average Earnings	\$10,339	\$9,797
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>7</sup>	<u>&lt;</u> 22%	13%
Registered Apprenticeship		
Entered Employment Rate	69.1%	73.4%
Employment Retention Rate	79.6%	87.3%
Six Months' Average Earnings	\$19,999	\$23,826
Senior Community Service Employment Program		
Entered Employment Rate	48.6%	41.7%
Employment Retention Rate	70.1%	73.3%
Six Months' Average Earnings	\$7,975	\$7,181
Trade Adjustment Assistance		
Entered Employment Rate	58.9%	70.3%
Employment Retention Rate	83.6%	91.7%
Six Months' Average Earnings	\$13,660	\$18,373
Unemployment Insurance		
Percent of Intrastate Payments Made Timely	87.0%	81.2%
Detection of Recoverable Overpayments	54.1%	59.8%
Entered Employment Rate for Unemployment Insurance Claimants	63%	62.7% <sup>8</sup>
Percent of Employer Tax Liability Determinations Made Timely	88.4%	88.6%
Wagner-Peyser Employment Service <sup>9</sup>		
Entered Employment Rate	49.9%	53%
Employment Retention Rate	78.1%	81%
Six Months' Average Earnings	\$14,510	\$14,252

Government Performance and Results Act Goals	Annual Goal	Results as of 06.30.13 <sup>1</sup>
Workforce Investment Act Adult Program		
Entered Employment Rate	56.7%	59.8%
Employment Retention Rate	80.1%	81.9%
Six Months' Average Earnings	\$14,450	\$13,383
Workforce Investment Act Dislocated Worker Program		
Entered Employment Rate	58.6%	60.0%
Employment Retention Rate	82.0%	84.3%
Six Month's Average Earnings	\$18,346	\$15,949
Workforce Investment Act Youth Program		
Placement in Employment or Education Rate	59.7%	66.6%
Attainment of Degree or Certificate Rate	59.6%	67.5%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	40.8%	50.9%
YouthBuild <sup>10</sup>		
Placement in Employment or Education Rate	50.2%	49.6%
Attainment of Degree or Certificate Rate	62.9%	67.2%
Percentage of Students Who Achieve Literacy and Numeracy Gains	58.8%	59.1%
Workforce Investment Act Youthful Offender Initiative		
Placement Rate for Youth Ages 18 and Above <sup>11</sup>	36.6%	34.8%
Recidivism Rate for Youth Ages 14 to 17	16%	34.9%
Recidivism Rate for Youth Ages 18 to Above	17%	33.5%

<sup>1</sup> Cumulative four quarters unless otherwise indicated.

 $^{2}~\,$  Performance temporarily impacted by the implementation of new electronic filing system.

<sup>3</sup> Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: October, 12011 – September, 30, 2012. Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: April, 1, 2011 – March, 31 2012. Six Months' Average Earnings are based on Unemployment Insurance Wage Record only for the exit cohort: April 1, 2011 – March 31, 2012.

 $^4~$  Data reported semi-annually and annually. Reflective of period April 1, 2012 through March 31, 2013.

<sup>5</sup> Annual goals adjusted per FY 2013 Operating Plan for October 1, 2012 – December 31, 2012.

<sup>6</sup> Program-to-date data as of program inception in Spring 2006.

 $^7$   $\,$  Target based on program goal to reduce the recidivism rate by half of the national rate.

<sup>8</sup> Reemployment for the year ending March 31, 2013; the most recent data available.

<sup>9</sup> Data reflective of the four quarters ending March 31, 2013.

<sup>10</sup> The results are program-to-date for the aggregate of all grant cycles of YouthBuild, beginning with the 2007 grant class.

<sup>11</sup> Program-to-date for currently operating projects.

## INDIAN AND NATIVE AMERICAN ADULT PROGRAM (INAP)

http://www.doleta.gov/dinap/

### **Program Description**

The Indian and Native American Program (INAP) provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

## **Quarter Highlights**

The American Indian Opportunities Industrialization Center, based in Minneapolis, Minnesota, reported that one of their participants who received work experience and supportive services during this quarter, through improving his job interviewing skills and updating his resume, was hired full-time on June 11, 2013 at a rate of \$29.90/hour.

## **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13*
Entered Employment Rate	59.3%	62.1%
Employment Retention Rate	76.8%	77.9%
Six Months' Average Earnings	\$9,858	\$9,671

\* Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: October 1, 2011 – September 30, 2012. The Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: April 1, 2011 – March 30, 2012. Six Months' Average Earnings are based on Unemployment Insurance Wage Record Data for the exit cohort: April 1, 2011 – March 31, 2012.

## Analysis

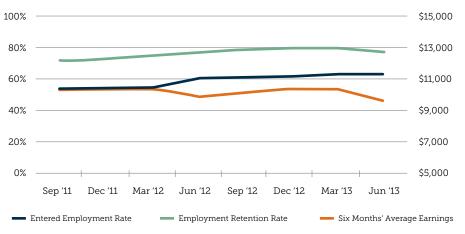
#### Using current wage record data:

- The Entered Employment Rate for the 12 month period ending June 30, 2013, was 62.1 percent. This reflects an increase of 2.8 percentage points when compared to the same time period last year.
- The Employment Retention Rate for the 12 month period ending June 30, 2013, was 77.9 percent. This reflects an increase of 1.1 percentage points when compared to the same period last year.
- The Six Months' Average Earnings for the 12 month period ending June 30, 2013 was \$9,671. This reflects a decrease of \$187 when compared to the same period last year.

Using current grantee supplemental data:

- This quarter, 7,071 participants received services and 524 participants entered employment. The people entering employment decreased by 14 compared to the previous quarter.
- INAP served 12,893 individuals during the 12 month period ending on June 30, 2013. This reflects a decrease of 528 people served when compared to the same time period last year.
- Including self-service individuals, INAP served 37,153 people. This reflects a decrease of 1,669 people served when compared to the same period last year.
- 1,097 individuals received Work Experience training for the 12 month period ending June 30, 2013. This reflects a decrease of 1,440 people served when compared to the same period last year.
- 5,064 individuals received training services, 161 who received On-the-Job Training and 24 who recieved Entrepreneurial and Small Business training for the 12 month period ending June 30, 2013.
- The decrease in participants served is most likely an impact by a decrease in appropriation for the program. Over the last two Program Years, the Indian and Native American Program has received \$7.5 million less in the adult appropriation.

#### Performance in the Past Eight Quarters



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# NATIONAL FARMWORKER JOBS PROGRAM (NFJP)

http://www.doleta.gov/msfw

## **Program Description**

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the NFJP is accessed directly through the grantee organizations and local American Job Centers.

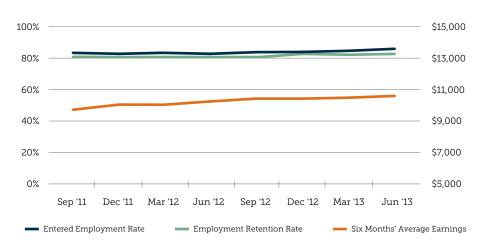
## **Quarter Highlights**

Robert came to Pathstone with nothing to his name but a felony conviction; however he was determined to have a better life. He wanted to be a truck driver but found that his history was a barrier. Robert said that "Everywhere I go; I just keep getting doors slammed in my face." PathStone's NFJP provided Job Readiness Training to help get him ready to re-enter a work environment. With a training certificate already in hand from the corrections facility in the Commercial Driver's License (CDL) field, PathStone put Robert through Occupational Skills Training to obtain his Class "A" CDL. He also received assistance with food, gas, and health examinations. Once Robert successfully completed his training, he was working full time less than two weeks later and even received a raise in his first two weeks of work.

## **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	82.6%	85.5%
Employment Retention Rate	80.9%	83.1%
Six Months' Average Earnings	\$10,248	\$10,533

#### Performance in the Past Eight Quarters



- The Entered Employment Rate of 85.5 percent far exceeds the program's performance goal of 80.5 percent and is about three percentage points higher than the results for the same four quarters one year ago.
- The Employment Retention Rate of 83.1 percent significantly exceeds the performance goal of 76.5 percent and is more than two percentage points higher than one year ago.
- The Six Months' Average Earnings result of \$10,533 is over the goal of \$10,049 and increased by over \$250 from the same reporting period one year ago.

## SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

http://www.doleta.gov/seniors

#### **Program Description**

Authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may benefit from unsubsidized employment in the public and private sectors.

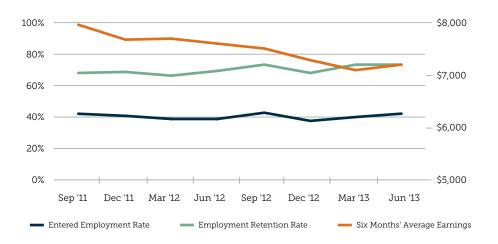
## **Quarter Highlights**

It is a challenge for a mature worker to find a job in a poor, rural area of the South. Mr. Thomas M. was 61 years old, unemployed, and lacked the job skills he needed for employment when he discovered the Senior Community Service Employment Program. The SCSEP grantee, National Caucus and Center on Black Aged, Inc., assessed his interests and abilities and arranged for an assignment with the local Head Start Program. Mr. M. was able to take classes towards certification on substitute teaching and dealing with small children. He even learned to use a computer. Before long – and in spite of their tight budget, the local North Carolina county school system hired Mr. M. as bus driver/ monitor and substitute teacher. Because of SCSEP, Mr. M. now holds a professional Commercial Driver's License and works 30 hours each week at \$11.29 per hour. When asked, he says he has found his dream job.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	38.3%	41.7%
Employment Retention Rate	69.5%	73.3%
Six Months' Average Earnings	\$7,612	\$7,181

#### Performance in the Past Eight Quarters



#### **Analysis**

48,500 people were served by the program this quarter. The Entered Employment Rate and Employment Retention Rate measures are higher than the program's performance a year ago, though the Six Months' Average Earnings measure is lower. SCSEP participants recorded 10,761,423 hours of community service. Rolling four quarter performance results show the SCSEP exceeding one GPRA performance goal. The SCSEP continues to place participants in jobs they are able to retain. The lower earnings, a trend over several quarters, may indicate the challenges facing older workers in a recovering economy.

- The Entered Employment Rate of 41.7 percent rose nearly three percentage points above the previous year's results.
- The Employment Retention Rate, 73.3 percent, rose 3.8 percentage points above the previous year's results.
- The Six Months' Average Earnings of \$7,181 is \$431 below the previous year's level.

## WAGNER-PEYSER EMPLOYMENT SERVICE

http://www.doleta.gov/Programs/Wagner\_Peyser.cfm

### **Program Description**

Wagner-Peyser Employment Service is an integral part of the American Job Center network, formerly known as One-Stop Career Centers, delivery system, which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff-assisted service.

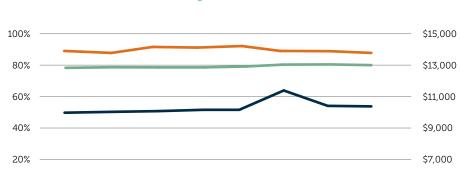
### **Quarter Highlights**

The Oklahoma (OK) Employment Security Commission joined forces with the Oklahoma National Guard and the Oklahoma Department of Career and Technology Education to hold a career fair for Veterans and their family members in Norman, OK on the evening of May 2, 2013. This event was scheduled during the evening so that National Guard and Reserve personnel who already have daytime civilian sector jobs could still take advantage of this opportunity to gain career development assistance and learn of new employment prospects. The event matched job-seekers with employers who were ready to hire, willing to engage career-seekers, and looking to hire veterans and military family members. Over 200 job seekers and 70 employers participated in the event.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13*
Entered Employment Rate	51.3%	53%
Employment Retention Rate	78.8%	81%
Six Months' Average Earnings	\$14,262	\$14,252

\*Data reflective of the four quarters ending March, 31, 2013; the most recent data available.



\$5.000

Mar '13

Six Months' Average Earnings

Dec '12

#### Performance in the Past Eight Quarters\*



Sep '11 Dec '11 Mar '12 Jun '12 Sep '12

### Analysis

Jun '11

Entered Employment Rate

0%

• The Employment Service provided services to 18,689,849 jobseekers in the four quarters ending March 31, 2013.

Employment Retention Rate

- The Employment Service provided services to 1,400,598 Veteran jobseekers in the four quarters ending March 31, 2013.
- The Entered Employment Rate for the four quarters ending March 31, 2013, was 53 percent, over three percentage points above the annual performance goal of 49.9 percent.
- The Employment Retention Rate for the four quarters ending March 31, 2013, was 81 percent, nearly three percentage points above the annual performance goal of 78.1 percent.
- The Six Months' Average Earnings measure was \$14,252, down from the annual performance goal of \$14,510.

## WORKFORCE INVESTMENT ACT ADULT PROGRAM

http://www.doleta.gov/programs/general\_info.cfm

## **Program Description**

The Workforce Investment Act (WIA) Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of American Job Centers, of which there were 2,560 across the United States as of June 30, 2013.

WIA provides employment and training services at three broad service levels to job seeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, Veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

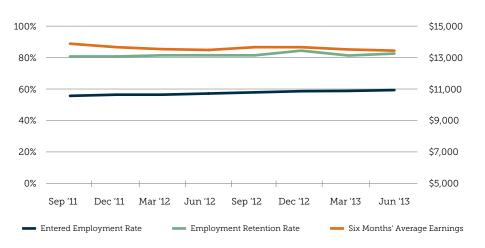
## **Quarter Highlights**

After receiving her GED in 2008, Courtney's only work history was as a child care provider for her sister's children. By working through Pittsburgh Career Link's WIA Adult intensive services, Courtney and her counselor determined she would attend a Certified Nursing Assistant (CNA) program. Upon completing the program Courtney worked with her counselor to create her first resume and gain assistance with the CNA applications. After scheduling the first interview of her life, her counselor prepared her with mock interviews. Courtney got the job and is currently working full time for \$11 an hour with Marian Manor, a rehabilitation care center in Pittsburg, Pennsylvania.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	58.4%	59.8%
Employment Retention Rate	84.0%	81.9%
Six Months' Average Earnings	\$13,655	\$13,383

#### Performance in the Past Eight Quarters



- The WIA Adult program served 2,374,830 participants this quarter.
- The Entered Employment Rate was 59.8 percent, 1.4 percentage point higher than what it was measured at one year ago, and higher than the projected target of 56.7 percent.
- The Employment Retention Rate was 81.9 percent, lower than what it was measured at one year ago, but higher than the projected target of 80.1 percent.
- The Six Months' Average Earnings were \$13,383, slightly lower than what it measured at one year ago and lower than the projected target of \$14,450.

## WORKFORCE INVESTMENT ACT DISLOCATED WORKER PROGRAM

http://www.doleta.gov/programs/general\_info.cfm

### **Program Description**

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States. The Secretary of Labor may use the remaining 20 percent for National Emergency Grants—these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures. States allocate their Dislocated Worker funds to their local workforce investment areas. Additionally, the program allows for States to reserve up to 25 percent of their Dislocated Worker funds for Rapid Response activities. Rapid Response is a pro-active, business-focused, and flexible strategy to help growing companies access an available pool of skilled workers, and can respond to layoffs by quickly coordinating services and aid to companies and their workers.

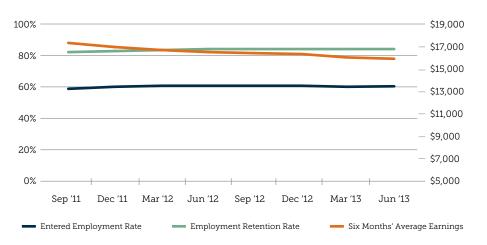
## **Quarter Highlights**

Joyce lost her job in June 2012 as a janitor making \$8 an hour. After attending a Great Lakes, Michigan (MI) Works Service Center, she signed up to attend a Workforce Investment Act orientation. After attending the orientation, she began working with her career manager and discovered she needed some remedial training to prepare for Advanced Manufacturing FAST Start training. In the career center, Joyce improved her math scores and developed other pre-training soft skills. Joyce was then admitted into the training and graduated third in her class. After the training, her career manager provided job leads and she obtained a job with Nexteer Automotive working in production on second shift. Today, Joyce is still working with Nexteer in Saginaw, MI earning \$12 an hour working over 40 hours a week.

## **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	60.6%	60.0%
Employment Retention Rate	84.0%	84.3%
Six Months' Average Earnings	\$16,332	\$15,949

#### Performance in the Past Eight Quarters



- The WIA Dislocated Worker program served 461,767 people this quarter.
- The Entered Employment Rate was 60.0 percent, slightly lower than one year ago, however, higher than the projected target of 58.6 percent.
- The Employment Retention Rate was 84.3 percent slightly higher than one year ago and over two percentage points higher than the projected target of 82.0 percent.
- The Six Months' Average Earnings measured at \$15,949, which is below the earnings for the same time period one year ago, and lower than the target of \$18,346.

# NATIONAL EMERGENCY GRANTS

http://www.doleta.gov/neg

## **Program Description**

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared eligible for public assistance by the Federal Emergency Management Agency.

### **Quarter Highlights**

Thirty states received Dislocated Worker Training (DWT) National Emergency Grants. This funding availability was announced in Training and Employment Notice (TEN) 38-12 in recognition of the high number of long-term unemployed individuals and the continuing negative impacts of widespread, small layoffs across the country. A total of \$58 million was awarded to help states expand the use of training for dislocated workers, with a focus on providing these services to the long-term unemployed, so they can acquire industryrecognized credentials that lead to new career opportunities.

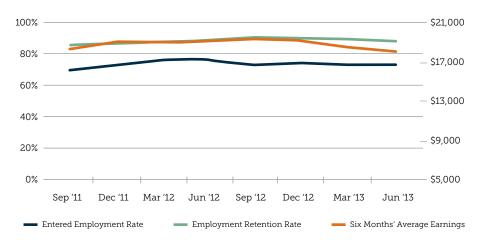
New York was approved for \$23,314,255 in supplemental funding to assist with continuing cleanup and recovery efforts that will provide temporary employment for about 1,502 additional workers following the devastation caused by Hurricane Sandy. This supplemental assistance, funded in part by appropriations available under the Disaster Relief Appropriations Act (P.L. 113-2), brings the total awarded for the project to \$51,106,55 and the total anticipated number of temporary jobs to 2,902.

Minnesota was approved for a \$594,268 NEG to assist about 132 workers, impacted by the closure of two Edward Jones Mortgage, LLC offices, to obtain skills needed for in-demand jobs.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	76.6%	73.7%
Employment Retention Rate	89.2%	88.3%
Six Months' Average Earnings	\$19,134	\$18,138

#### Performance in the Past Eight Quarters



- The NEG program served 50,315 people during the cumulative four-quarter reporting period.
- 5,500 individuals who completed NEG services were reported to have found jobs this quarter and 22,812 individuals found jobs during the cumulative four-quarter reporting period.
- At 73.7 percent, the Entered Employment Rate for the reporting period decreased when compared to the same period last year, but exceeds the annual performance goal of 70.7 percent.
- At 88.3 percent, the Employment Retention Rate for the reporting period is lower than the retention rate for the same period last year, but significantly exceeds the performance goal of 83.9 percent.
- At \$18,138, the Six Months' Average Earnings is slightly below the Six Month's Average Earnings for the same period last year but exceeds the annual performance goal of \$17,935.

## H-1B AND PERMANENT FOREIGN LABOR CERTIFICATION (PERM)

http://www.foreignlaborcert.doleta.gov

### **Program Description**

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills. The PERM program allows employers to begin the process for permanently hiring a foreign worker when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

## **Quarter Highlights**

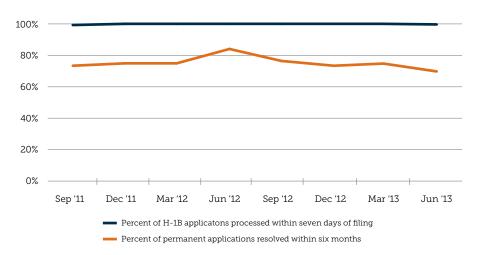
The percent of employer applications processed within seven working days of filing under the H-1B program sustained at approximately 100 percent for the four quarter period ending in June 31, 2013.

The Office of Foreign Labor Certification (OFLC) continues to allocate staff resources for the PERM program to increase program integrity by conducting more audit examinations and supervised recruitments. This increased emphasis on program integrity has had an effect on processing timeliness.

#### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Percent of H-1B Applications Resolved in Seven Business Days	100%	100%
Percent of Permanent Applications Resolved Within Six Months	82%	70%

#### Performance in the Past Eight Quarters



- The number of H-1B applications processed within seven business days held steady at 100 percent from the same four quarter reporting period one year ago. Of the total 403,362 H-1B applications processed over the past four quarters, 403,342 were completed within seven business days of the filing date.
- The number of PERM applications resolved within six months has exceeded the revised goal of 55 percent by 15 percent. Of the 53,932 PERM applications processed over the past four quarters, 37,870 were processed within six months of the filing date.

## H-2A AND H-2B FOREIGN LABOR CERTIFICATION PROGRAMS

http://www.foreignlaborcert.doleta.gov

## **Program Description**

H-2A labor certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B labor certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

### **Quarter Highlights**

For the three quarter period ending June 30, 2013, OFLC processed approximately 64 percent of non-deficient H-2A applications 30 days before the date of need. To improve customer service and application processing, the OFLC released a new electronic filing system for program users on December 10, 2012.

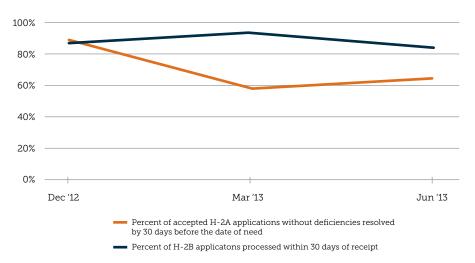
For the three quarter period ending June 30, 2013 OFLC met their goal by processing 84 percent of H-2B applications within 30 days of receipt; a more aggressive processing timeframe than in previous years.

#### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13*
Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need	N/A	64%
Percent of H-2B Applications Processed within 30 Days	N/A	84%

\*Result is for period between October 1, 2012 and June 30, 2013; new performance measures for OFLC effective October 1, 2012.

#### Performance in the Past Three Quarters\*



\* New performance measures for OFLC effective October 1, 2012 are Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need and Percent of H-2B Applications Processed within 30 Days of receipt.

- Of the 3,080 non-deficient H-2A applications processed within the three quarter period ending June 30, 2013, 1,973 were processed 30 days before the employer date of need.
- Of the 3,951 H-2B applications processed within the three quarter period ending June 30, 2013, 3,304 of them were processed within 30 calendar days of the filing date.

## **REINTEGRATION OF EX-OFFENDERS** (REXO-ADULT)

http://www.doleta.gov/RExO/eta default.cfm

### **Program Description**

The Reintegration of Ex-Offenders – Adult Program (RExO-Adult) is an employmentcentered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

## **Quarter Highlights**

The Impact Services Corporation (ISC) of Philadelphia, Pennsylvania (PA), a RExO-Adult Gen 5 grant, was awarded in May 2012. In the fourth quarter of Program Year 2012, they shared this success story:

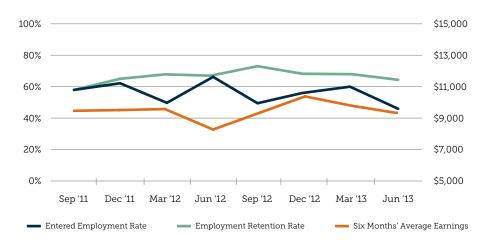
M. was referred to the program in March 2013 from the halfway house where he resided post-release. He was released from the halfway house in May 2013. M.'s lifelong love of cooking was parlayed into a starting position with IHOP in April 2013. He was interested in pursuing cooking professionally. Through a partnership between Impact and Philadelphia Community College, M. was able to pursue Culinary Arts certification, in which he is currently training, with strong grades and attendance. He is also an active mentee with Impact's mentoring program and has expressed interest in becoming a mentor himself.

### **Program Performance**

Performance Measure	Program- to- Date Ending 06.30.12*	Program-to- Date Ending 06.30.13*	Quarter Ending 06.30.13
Entered Employment Rate	58%	58%	46%
Employment Retention Rate	68%	68%	65%
Six Months' Average Earnings	\$9,785	\$9,797	\$9,397

\*Program-to-date data is as of program inception in Spring 2006.

#### Performance in the Past Eight Quarters



- 3,381 participants were served in this quarter, 26 more than in the previous quarter. 6,036 participants have received certificates program-to-date and 106 have obtained a high school diploma or GED.
- The RExO-Adult program has seen a slight downward turn in meeting the GPRA goals. As of the end of the fourth quarter of Program Year 2012, the program is only meeting the recidivism goal.
- The program is just shy of meeting the GPRA goals for Entered Employment Rate and Employment Retention Rate, which may be due to the new focus on harder-toserve ex-offender populations, including female ex-offenders, with multiple barriers to employment and offenders on work-release who may be actively served and in training for longer periods.
- Earnings continue to be a struggle for this program. The fourth quarter of Program Year 2012 cumulative earnings measure is higher than in the previous quarter but still below the GPRA target of \$10,339. This may again be due to the new mix of targeted populations, in which females do not have the same earning power as men.

# **REGISTERED APPRENTICESHIP**

http://www.doleta.gov/oa

## **Program Description**

Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of America's industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as healthcare, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers who want to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

## **Quarter Highlights**

The Department of Labor is working with the German Embassy, German-American manufacturing companies, and the German American Chambers of Commerce to assist with the advancement of the German Skills Initiative (currently in 15 states). This initiative is addressing issues related to a shortage of skilled manufacturing workers in the United States, and identifies best practices and training providers that are meeting the workforce needs of German companies. In particular, the states are working on efforts to prepare U.S. workers for the growing field of Mechatronics.

## **Program Performance**

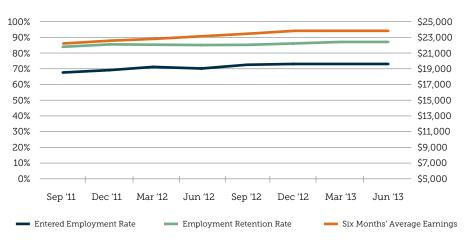
Performance Measure	Quarter Ending 06.30.12	Quarter Ending 06.30.13
Apprentices		
Total Apprentices (Active Apprentices)*	181,115	174,872
New Apprentices	18,328	18,749
Programs		
New Programs	407	148
Programs Maintained Total (Active Programs)*	11,162	10,688
Number of New Programs in Construction and Manufacturing	125	94

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): data managed by Department of Labor staff only.

 $^{*}\mbox{Running total of active apprentices/programs during the quarter.}$ 

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	70.8%	73.4%
Employment Retention Rate	84.9%	87.3%
Six Months' Average Earnings	\$23,126	\$23,826

#### Performance in the Past Eight Quarters



- During the third quarter of Fiscal Year 2013, 14,264 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a pathway to middle-class and sustainable careers.
- There were 344,278 active apprentices nationwide at the end of the fourth quarter of Fiscal Year 2013, of which 24,002 were Veterans and 83,549 were active military members.
- The Entered Employment Rate for participants who completed their Registered Apprenticeship program was 88.4 percent, 15 percent higher than for all program exiters who either completed or cancelled (73.4 percent, as shown in table above).
- The Employment Retention Rate for program completers was 88.1 percent, 0.8 percent point higher than for all program exiters (87.3 percent).
- The Six Months' Average Earnings for program completers was \$31,017, which is over \$7,191 more than that of all program exiters (i.e. completers or those who cancelled). The results for those completing the program shows it pays to stay.

## TRADE ADJUSTMENT ASSISTANCE (TAA)

http://www.doleta.gov/tradeact/

#### **Program Description**

The Trade Adjustment Assistance (TAA) Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated by foreign trade to adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

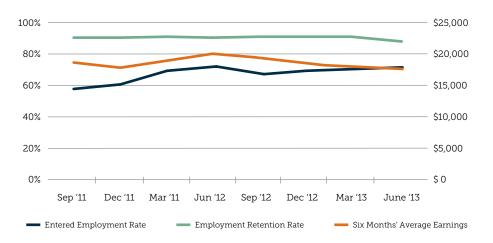
## **Quarter Highlights**

West Virginia has begun working on several projects that aim to improve TAA performance outcomes. A few of the projects include: improving notification letters of eligibility determination letters distributed by the UI/TRA program, improving outreach to trade affected participants by requiring case management staff to conduct personal phone calls to participants, initiating TAA/TRA benefit rights meetings to educate trade affected participants about their TAA/TRA benefits and services and conducting follow-up contacts after all meetings in order to improve customer service and outreach, and comprehensive training to case management staff. These efforts have resulted in obtaining West Virginia an Entered Employment Rate (81.5 percent) that was almost 10 percent higher than the national average for the quarter.

## **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	68.5%	70.3%
Employment Retention Rate	90.6%	91.2%
Six Months' Average Earnings	\$18,787	\$18,373

#### Performance in the Past Eight Quarters



### Analysis

During the quarter ending June 30, 2013, there were 78,399 total participants receiving any TAA benefits or services and 27,458 participants enrolled in training (35 percent). For those who exited the program during the quarter, 4,187 received training, 3,083 completed training (74 percent), and of those 2,307 earned a credential during when completing training participation (75 percent).

For the four quarters ending June 30, 2013: the Entered Employment Rate was 70.3 percent, nearly two percent higher than for the four quarters ending June 30, 2012; the Employment Retention Rate was 91.2 percent, 0.6 percent higher than the four quarters ending June 30, 2012; and the Six Months' Average Earnings of \$18,373 was slightly lower than the four quarters ending June, 30, 2012 by \$414.

For the quarter ending June 30, 2013: the Entered Employment Rate was 71.9 percent, over one percent higher than the previous quarter; the Employment Retention Rate was 88.3 percent, coming down slightly from one of highest rates recorded the past eight quarters; and the Six Months' Average Earnings of \$17,715, exceeded the annual goal of \$13,660 by approximately \$4,000.

# **UNEMPLOYMENT INSURANCE** (UI)

http://oui.doleta.gov/unemploy/

### **Program Description**

The federal-state Unemployment Insurance (UI) System minimizes individual and family financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income support. States operate their own Unemployment Insurance Programs regulated by State laws.

As the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## **Quarter Highlights**

During the year ending June 30, 2013 the UI system activities levels continued to decline as part of an overall improvement in the labor market: new claims and first payments fell about eight percent from the year before; recipiency rates, exhaustion rates and average duration of benefits all declined. 1.2 million UI claimants of the 2.05 million who received a first UI payment during the December quarter were reemployed in the quarter ending March 31 (latest available). Benefit amounts or weeks paid for 1.93 million Emergency Unemployment Compensation (EUC) claimants were reduced due to the Sequester. Integrity remained a principal focus, and during the first two quarters of the year, 34 states recovered \$320 million in UI overpayments by Federal income tax offset through the Treasury Offset Program (TOP) program. During the June 30, 2013 quarter, the number of states with Federal UI loans fell from 23 to 21 and outstanding balances declined from \$29 billion to \$21 billion.

#### Analysis

During the year ending June 30, 2013, the UI system exceeded two goals for the FY and was close to meeting a third:

- 1st pay timeliness fell 2.4 points from the year before and was almost six points short of the target. Three states declined over nine percent (Alabama, New Jersey, Tennessee) and California reversed its recent improvement, offsetting double-digit improvements in the Virgin Islands and South Carolina.
- Status timeliness continued its rise with a 0.4 percent improvement to surpass its target. 25 states improved, three by double digits.
- Helped by a 0.8 percent drop in the Unemployment Rate, the Entered Employment Rate improved 0.7 points from the year before to 62.7 percent, just below the 63 percent target.
- Overpayment detection, at 59.8 percent, surpassed the 54.1 percent target. The slight decline from 2012 mostly reflects 2012 issues related to the reporting of Extended Benefits overpayments.

## **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Percent of Intrastate Payments Made Timely	83.6%	81.2%
Detection of Recoverable Overpayments Rate	60.2%	59.8%
Entered Employment Rate	62.0%*	62.7%**
Percent of Employer Tax Liability	88.2%	88.6%
Operational Results		
Recipiency Rate	26.7%	26.3%
Exhaustion Rate	47.4%	45.6%
Percent of Recipients of Prime Working Age (25–54)	70.5%	70.0%
Percent of Recipients Who Are Female	44.2%	43.5%
New Initial Unemployment Insurance Claims	15,170,904	13,904,948
Number of First Unemployment Insurance Payments	9,105,314	8,418,478
Average Duration of Unemployment Insurance (Weeks)	17.4	16.9

\*Reemployment for year ending March 31, 2012. \*\*Reemployment for year ending March 31, 2013.

## WORKFORCE INVESTMENT ACT YOUTHFUL OFFENDER INITIATIVE

http://www.doleta.gov/Youth\_services/youthful\_offender.cfm

### **Program Description**

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects that target youth offenders, young adult offenders, and students in high-risk high schools. Currently operating projects include: a grant to serve all youth returning from juvenile correctional facilities in Baltimore, MD; YouthBuild programs serving young offenders in four cities in New Jersey (Atlantic City, Elizabeth, Jersey City, and Passaic); 15 Civic Justice Corps grants to serve juvenile offenders ages 18 and above; grants serving students in 13 schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act; six grants to intermediary organizations to serve juvenile offenders in high-poverty, high-crime communities; two grants to serve young adult offenders in high-poverty, high-crime communities; 21 training and service learning grants, and two grants serving female juvenile offenders.

## **Quarter Highlights**

New grants were awarded to 28 communities to encourage programs that sentence juvenile offenders to community service rather than adjudicating youth and that expunge juvenile records for selected youth offenders, and to four intermediary organizations for projects serving juvenile offenders in high-poverty, high-crime areas.

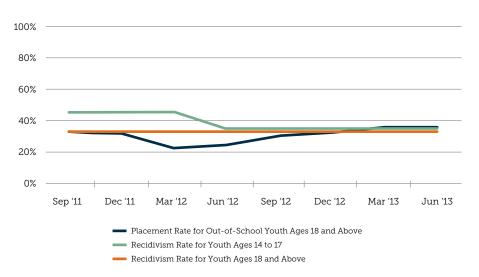
### **Program Performance**

Performance Measure	Cumulative Ending 06.30.12	Cumulative Ending 06.30.13
Placement Rate for Out-of-School Youth Ages 18 and Above	25.0%*	34.8%*
Recidivism Rate for Youth Ages 14 to 17	34.9%	34.9%
Recidivism Rate for Youth Ages 18 and Above	33.5%	33.5%

\*Results are cumulative for currently operating grants.

Note: A recidivism survey was not conducted this year while submitting the request for OMB approval, resulting in the same recidivism rates as last year.

#### Performance in the Past Eight Quarters



#### **Analysis**

Providing opportunities to youthful offenders results in varying outcomes depending on the mix of projects being operated in a given year. Projects have markedly different placement and recidivism rates depending on whether they are serving young adults in their 20s or youth 18 and 19 years-old; they recruit youth in the community or through direct referrals from the juvenile justice system; the race and ethnicity of their enrollees; and whether they are located in small or large cities. The following analysis can be gleaned from these projects:

- The decline in placement rates and increase in recidivism rates over the past two years reflects the completion of projects serving young adults, and the start of new projects that serve high percentages of youth returning from correctional and detention facilities who are referred directly from the juvenile justice system.
- The placement rates also reflect the job market where youth offenders have a more difficult time due to their age, low educational levels, and criminal history.

## WORKFORCE INVESTMENT ACT YOUTH PROGRAM

http://www.doleta.gov/youth\_services/

### **Program Description**

The Workforce Investment Act Youth Formula Program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential or enter employment

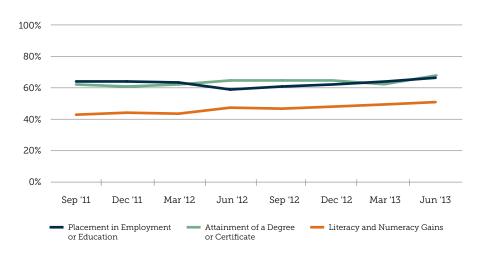
## **Quarter Highlights**

Indiana (IN) and Wisconsin (WI) have improved performance in all three Youth Performance Measures between the fourth quarters of Program Year 2010 and 2012. IN and WI increased 16.1 and 19.6 percentage points in the Placement in Employment or Education measure, 21.9 and 25 percentage points in Attainment of a Degree or Credential measure, and 25.4 and 14.6 percentage points in Literacy and Numeracy Gains measure, respectively. IN made improvements through on-going efforts including: performance reporting training to local area staff; regular meetings with youth councils to inform them of results; and case management training for program operators. WI also has shown improvements attributed to the following efforts: development of eligibility and resource guides for local areas; training on reporting for local staff on all three measures in the form of workshops, conference calls and webinars; case management training, eligibility determination and case file documentation; and policy updates and changes impacting all three measures.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Placement in Employment or Education	58.9%	66.6%
Attainment of a Degree or Certificate	64.8%	67.5%
Literacy and Numeracy Gains	47.6%	50.9%

#### Performance in the Past Eight Quarters



- The Workforce Investment Act Youth Program served 148,545 youth in the current quarter compared to 162,990 served in the fourth quarter of Program Year 2012.
- 217,244 participants were served in the cumulative four quarter reporting period, compared to 239,605 served during the same time period last year. This decrease is due primarily to a lower funding level compared to the previous year.
- Placement in Employment or Education achieved a result of 66.6 percent, a 7.7 percentage point increase when compared with the same time period last year.
- The program achieved a result of 67.5 percent for the Attainment of a Degree or Certificate measure. This is a 2.7 percentage point increase from the same time period last year.
- The Literacy and Numeracy Gains measure achieved a result of 50.9 percent, a 3.3 percentage point increase when compared with the same time period last year; far exceeding the GPRA goal of 40.8 percent.
- All three youth common measures exceeded Program Year 2012 GPRA goals.

## **JOB CORPS**

http://www.jobcorps.gov/home.aspx

#### **Program Description**

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 125 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

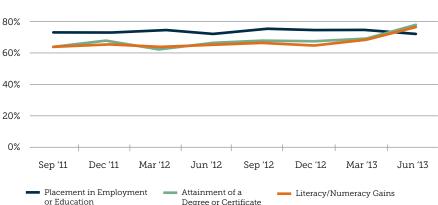
#### **Quarter Highlights**

On any given day, Job Corps graduates from "Smart Grid" advanced training programs can be found 100 feet up in the air, working as electrical linemen. During emergencies such as Hurricane Sandy, emergency line crews work around the clock to restore power. Job Corps has two such programs - at Oneonta Job Corps Center in New York State and Gary Job Corps Center in Texas - that train students in Overhead Line Technician and Underground Residential Distribution. In Program Year 2012, 100 students graduated from these programs with 96 percent placed in jobs at an average wage of \$12.00 per hour. Marathon efforts of long days during emergency conditions reward these workers with high wages and restore power to millions of households. While Job Corps only has two such programs in the country, they prepare students to work above or below ground everywhere in the country.

#### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Placement in Employment or Education	73.3%	74.6%
Attainment of a Degree or Certificate	64.9%	70.6%
Literacy/Numeracy Gains	64.7%	69.2%

# 100%



#### Performance in the Past Eight Quarters

- During the current quarter, Job Corps served 38,850 participants, including 4,311 new enrollees. This represents a decrease of 28.7 percent overall compared to the same quarter in Program Year 2011. This was due to the drop in the number of new students (by 61.4 percent from the same quarter in Program Year 2011) caused by the enrollment suspension from January 28 through April 22, 2013.
- The proportion of 16-19 year olds served decreased by five percentage points. Conversely, the proportion of all older students served increased by five percentage points from the same quarter in Program Year 2011.
- In the current quarter, Job Corps placed 9,154 students in Employment and Education, representing an increase of 0.7 percentage point in the Placement rate compared to the same quarter last year. In addition, 11,174 students attained a Certificate, which reflects an 11.3 percentage point increase in the Certificate Attainment rate compared to the same quarter in Program Year 2011. Also in this quarter, 8,314 students attained a Literacy/Numeracy Gain, which represents an 11.0 percentage point increase over the same quarter in Program Year 2011.
- When comparing the four quarters ending June 30 from 2012 to 2013, Placement in Employment or Education increased 1.3 percentage points to 74.6 percent. Attainment of a Degree or Certificate increased 5.7 percentage points to 70.6 percent, and Literacy/Numeracy Gains increased 4.5 percentage points to 69.2 percent.

## **INDIAN AND NATIVE AMERICAN YOUTH PROGRAM**

http://www.doleta.gov/dinap/

### **Program Description**

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

## **Quarter Highlights**

Youth summer employment is a high priority for Native American Tribes. However, most rural reservation areas do not have enough employers to put youth to work during the summer. As a result, Tribes rely on the annual WIA, Section 166 funding to place youth in summer employment where they can earn a wage and receive valuable work experience.

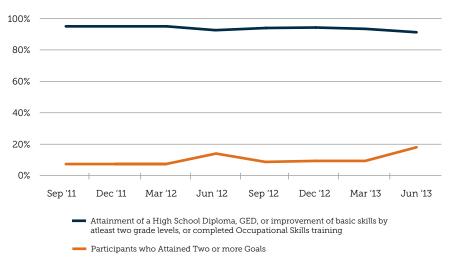
Over the past fourth quarter period, 1,981 of the 4,310 youth that participated in the youth program were placed in summer employment. Youth participants come from low income families with little or no opportunity to earn money during the summer months. Through the Indian and Native American Youth Program, these youth are given an opportunity to work, acquire essential skills, and earn money during the summer which helps them contribute to their family's income.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12*	Four Quarters Ending 06.30.13**
Educational Attainment for Dropouts	14%	18%
Attainment of Two or More Goals	92%	92%

 $^{*}$  Data reported semi-annually. Reflective of the period April 1, 2011 through March 31, 2012.

\*\* Data reported semi-annually and annually. Reflective of period April 1, 2012 through March 31, 2013.



#### Performance in the Past Eight Quarters

## Analysis

- The Indian and Native American Youth Program served 4,310 youth during the period April 1, 2012 through March 31, 2013.
- The Educational Attainment for Dropouts Rate for the reporting period was 18 percent compared to 14 percent during the same period one year ago; an increase of four percentage points.
- The Attainment of Two or More Goals Rate was 92 percent which is the same rate for the same period one year ago.

Note: The Indian and Native American youth program reports on a semi-annual and annual basis. The semiannual period is from April 1st to September 30th and the Annual period is April 1st to March 31st. Therefore, the data reported reflect the period April 1, 2012 through March 31, 2013.

## YOUTHBUILD

http://www.doleta.gov/youth\_services/youthbuild.cfm

### **Program Description**

Youth Build provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other post-secondary training opportunities.

### **Quarter Highlights**

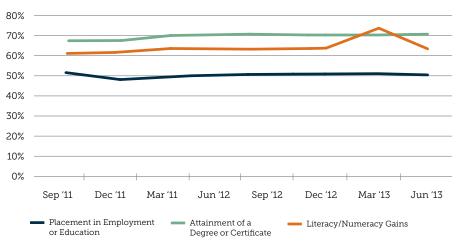
Kern County Superintendent of Schools, in Bakersfield, California (CA), has been a YouthBuild grantee since 2012. In the fourth quarter of Program Year 2012, they shared the following success story:

John came into the YouthBuild program lacking 30 high school credits. He had little to no interest in attending school and was involved in a very negative peer environment. John connected with his YouthBuild teachers and the support they provided. John is now a proud recipient of his high school diploma and is focused on pursuing post-secondary education.

#### **Program Performance**

Performance Measure	GPRA	Results for Class of 2009	Results for Class of 2010/2011	Overall Results
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	50.2%	51.1%	58.2%	49.6%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	62.9%	70.8%	73.9%	67.2%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	58.8%	64.0%	66.0%	59.1%

## Class of 2009 Performance in the Past Eight Quarters



- 28,836 participants have been enrolled into the YouthBuild program since 2007 and 25,720 have exited so far.
- Since the program began, a total of 10,125 participants have received a high school diploma or GED, 15,139 have attained an industry-recognized certificate; and 18,266 have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- The Class of 2010/2011 performance is steadily increasing. The outcomes for all three measures are above those for the Class of 2009 and significantly above the GPRA goals.
- YouthBuild is currently below the GPRA goal only for placement, as compared to quarter three of Program Year 2012 in which YouthBuild was lagging in two out of the three goals. The additional quarter of service for 2010/2011 grants has provided additional positive outcomes, as expected. This trend should continue as the 2012 grant class goes on. The YouthBuild program is on the cusp of meeting the GPRA goal for placement, as demonstrated by the success of the individual classes in meeting the goal, and the program is still considered on target to meet all GPRA goals.

# COMMUNITY-BASED JOB TRAINING GRANTS (CBJT)

http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm

### **Program Description**

Community-Based Job Training Grants (CBJT) seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations. Of the total awarded, 28 of these grants are active in the quarter ending June 30, 2013.

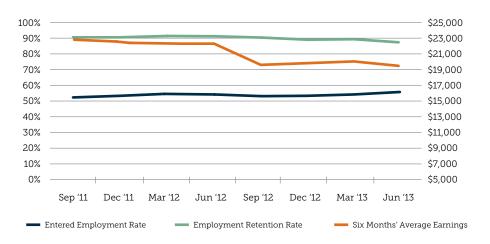
## **Quarter Highlights**

Anne Arundel's Workforce Development Corporation's, located in Maryland (MD), has strategic partnerships with local and statewide employers, associations, community colleges, and governmental agencies. These relationships helped the Corporation's Pathways to Cybersecurity Careers Consortium (PCCC) Program surpass grant expectations. Their objective of creating a pipeline of certified Cyber security workers to meet the urgent need of local government and private industry resulted in 640 participants entering into unsubsidized employment, and 244 incumbent workers receiving new skills, new positions, and increased pay. PCCC's on-going strategy for employer engagement allowed them to work with area training providers to develop training programs that led to good, paying entry-level to senior level positions, where the salaries ranged from \$46,793 to \$191,000.

### **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	53.9%	55.4%
Employment Retention Rate	89.7%	86.7%
Six Months' Average Earnings	\$20,177	\$19,319

#### Performance in the Past Eight Quarters



#### Analysis

- 265,399 individuals have been served through the initiative.
- 253,221 individuals began education/job training activities.
- 158,273 individuals completed education/job training activities. Of these:
  - 125,582 individuals received credentials.
  - 62,673 individuals entered new positions of employment.
  - 50,843 individuals entered new positions of training-related employment

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals that entered employment and individuals that entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants that entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.

## ARRA HIGH GROWTH AND EMERGING INDUSTRIES GRANTS

http://www.doleta.gov/

### **Program Description**

The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through the Recovery Act, ARRA High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

## **Quarter Highlights**

Throughout the project, Maine (ME) Department of Labor recognized the benefits of employer involvement in the development of the state's health care training programs, providing valuable insight to the expectations for employees and to the successful placement of participants in jobs. In fact, when employers were included in identifying participants for training in open healthcare positions at their facilities, it often proved to be an excellent job placement strategy resulting in trainees being placed on the top of interview lists for job opportunities and subsequently employed in healthcare jobs for which they had received training. Success of this approach is reflected in the program's Entered Employment Rate of 87 percent and Employment Retention Rate of over 96 percent, as of June 30, 2013.

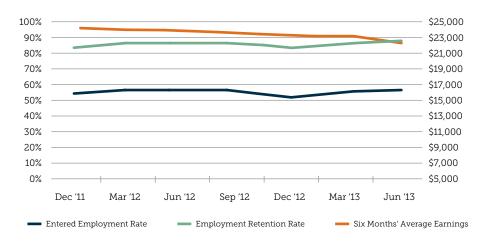
In addition, the successful engagement of businesses and connecting silos with similar goals that occurred during the implementation of the healthcare grant is being used as the model for sector based workforce development moving forward in ME.

## **Program Performance**

Performance Measure	Four Quarters Ending 06.30.12	Four Quarters Ending 06.30.13
Entered Employment Rate	57.4%	57.5%
Employment Retention Rate	84.6%	87.4%
Six Months' Average Earnings	\$23,834	\$22,437

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#### Performance in the Past Seven Quarters



#### Analysis

- 199,658 individuals have been served through the initiative.
- 189,122 individuals began education/training activities.
- 154,878 individuals completed education/training activities.
- 136,672 individuals completed education/training activities and received credentials.
- 72,045 individuals completed education/training activities and entered new positions of employment.\*
  - Of these, 84 percent of green jobs and 88 percent of health care/other workers entered new positions of training-related employment.\*

\* Entered employment and entered training-related employment are reported for participants that successfully completed education/training activities prior to entering a new position of employment. This data does not include individuals that retained employment (i.e. incumbent workers) as a result of the grant but did not enter a new position of employment.

# **GREEN JOBS INNOVATION FUND GRANTS** (GJIF)

http://www.doleta.gov/BRG/GreenJobs/

### **Program Description**

The Green Jobs Innovation Fund (GJIF) was authorized as a Pilot and Demonstration Project under the Workforce Investment Act (WIA) of 1998 to help workers receive job training in green industry sectors and occupations, as well as access green career pathways. GJIF is seeking to increase the number of individuals completing training programs who receive industry-recognized credentials and to increase the number of individuals completing training programs for employment in green jobs.

With these grants, the Department is emphasizing two key workforce programs that move participants along green career pathways by: 1) forging linkages between Registered Apprenticeship and pre-apprenticeship programs, and/or 2) integrating the delivery of technical and basic skills training through community-based partnerships. The grantees are building on existing programs that are already established and serving workers and moving workers into and along green career pathways.

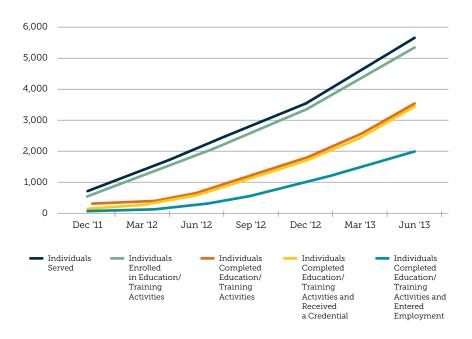
#### **Quarter Highlights**

The Connecticut Department of Labor continues to develop partnerships with local unions and employers to strengthen interest in careers that specifically utilize green skills for various industry sectors. Thus, they have experienced successful job placements and apprenticeship opportunities from local employer partners as a result of these efforts. These partnerships have also helped build and strengthen the green curriculum and program design for courses in Carpentry, Energy Renewal, Construction, Transportation and Weatherization. The Hartford Magnet Trinity College has hosted several conferences and a successful Career Day job fair with partner involvement. To date, the program has provided training for 498 completers of which 394 received jobs in training-related employment.

### **Program Performance**

Performance Measure	Seven Quarters Ending 06.30.12*	Seven Quarters Ending 06.30.13
Entered Employment Rate	N/A	56.9%
Employment Retention Rate	N/A	75.0%
Six Months' Average Earnings	N/A	\$16,249

Performance in the Past Seven Quarters



### Analysis

- 5,641 individuals have been served through the initiative.
- 5,335 individuals began education/training activities.
- 3,513 individuals completed education/training activities.
- 3,408 individuals completed education/training activities and received credentials.
- 1,997 individuals completed education/training activities and entered employment.
- Of those 1,761 individuals completed education/training activities and entered training-related employment.

\*Common Measure results are not available for this time period.

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## H-1B JOBS AND INNOVATION ACCELERATOR CHALLENGE GRANTS

http://www.doleta.gov/ETA\_News\_Releases/20111398.cfm

### **Program Description**

The Jobs and Innovation Accelerator Challenge (Jobs Accelerator) is designed to help regions achieve the demonstrated benefits of collaborative, cluster-based regional development. This initiative represents the implementation of Administration policy priorities to accelerate bottom-up innovation in urban and rural regions, as opposed to imposing "one-size-fits-all" solutions. The Jobs Accelerator also meets Administration goals for smarter use of government resources through reduction of Federal silos and promotion of coordinated Federal funding opportunities that offer more efficient access to Federal resources. The three Federal funding agencies for this project include the Department of Labor, Employment and Training Administration; Department of Commerce, Economic Development Administration; and the Small Business Administration.

The objectives of the Jobs Accelerator are to:

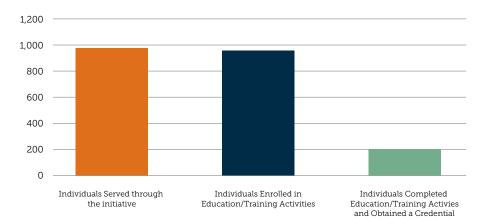
- Accelerate the formation of new high-growth businesses and expansion of existing businesses;
- Accelerate the creation of higher-wage jobs;
- Advance commercialization of research, including Federally-funded research;
- Support deployment of new processes, new technologies, and new products to grow sales and generate employment;
- Enhance the capacity of small businesses in the cluster, including small and disadvantaged businesses;
- Increase exports and business interaction with international buyers and suppliers;
- Develop the skilled workforce needed to support growing clusters; and,
- Ensure diverse workforce participation in clusters through outreach, training and the creation of career pathways.

### **Quarter Highlights**

The Minnesota (MN) Mining Cluster advanced several objectives during the recent quarter including business development focused on marketing new mining materials. Project partners, including the MN Department of Employment and Economic Development, support hands-on learning from professional engineers at mining companies through the Iron Range Engineering (IRE) program. Recently, the success of the IRE model spurred Minnesota State University – Mankato to launch the Twin Cities Engineering program.

Both programs emphasize collaboration and incorporate experimental and modeling techniques applied to real-world situations. During the Spring Semester 2013, the IRE program recorded 19 graduates who will take advantage of employment opportunities in this growing regional cluster.

#### Cumulative Grant-to-Date Performance



#### Analysis

- 973 individuals have been served through the initiative.
- 953 individuals began education/training activities.
  - 73 participated in On-the-Job Training activities.
- 229 individuals completed education/training activities.
  - 29 completed On-the-Job Training activities.
- 198 individuals completed education/training activities and received credentials.
  - 217 total credentials awarded.
- 27 unemployed program participants completed education/training activities and entered employment.
  - Of these, 22 individuals completed education/training activities and entered training-related employment.

Note: This data is for Jobs Accelerator Round 1 grants. Performance Data for Advanced Manufacturing Jobs Accelerator grants (Round 2) is currently not yet available.

## H-1B TECHNICAL SKILLS TRAINING GRANTS

http://www.doleta.gov/business/H1B\_Tech\_Skills.cfm

### **Program Description**

The H-1B Technical Skills Training (TST) Grants were authorized by the American Competitiveness and Workforce Improvement Act of 1998 (ACWIA), as amended (29 USC 2916a) to provide education, training, and job placement assistance in the occupations and industries for which employers are using H-1B visas to hire highly-skilled foreign workers on a temporary basis, and the related activities necessary to support such training.

The H-1B TST Grant Program is intended to raise the technical skill levels of American workers so they can obtain or upgrade employment in high-growth industries and occupations. Over time, these education and training programs will help businesses reduce their use of skilled foreign professionals permitted to work in the U.S. on a temporary basis under the H-1B visa program. The grants represent significant investments in sectors, such as information technology, advanced manufacturing, and health care.

In addition, these grants will focus on serving participants who have been identified as long-term unemployed, particularly those who have been unemployed the longest. These grants also have an emphasis on providing on-the-job training, allowing participants to learn new skills while earning a pay check. To date, ETA has announced two rounds of TST grants totaling \$342 million. The first round was announced on October 4, 2011 and the second round was announced on February 22, 2012.

## **Quarter Highlights**

The WorkPlace, Inc., located in Bridgeport, Connecticut is developing promising approaches to working with the long-term unemployed (LTU) population. Currently more than 98 percent of the grantee's 207 total LTU participants face challenges that include the following: preparedness for training and education in a new career; time elapsed since prior studies; difficulty achieving mastery of key subject areas in math and science; real or perceived weaknesses in clients soft skills, such as internal motivation, confidence, job search skills; and the inability to present themselves to prospective employers or while networking. To help the population overcome some of these challenges the grantee is training staff in Motivational Interviewing, a technique developed to assist in screening and assessing individuals in several ways: clarifying paths to meaningful careers; augmenting their understanding of career realities and what it takes to achieve their goals; as well as helping them see the value of a professional network and how they can launch their careers in their new industry. This method has proven especially useful for candidates interested in health care career pathways.



#### Cumulative Grant-to-Date Performance

- 19,203 individuals have been served through the initiative.
- 17,915 individuals began education/training activities.
  - Of these, 2,320 participated in On-the-Job training activities.
- 3,597 individuals completed education/training activities.
- Of these, 1,289 completed On-the-Job training activities.
- 2,835 individuals completed education/training activities and received credentials.
  - 3,369 total credentials were awarded.
- 699 individuals unemployed at participation completed education/training activities and entered employment.
  - Of these, 621 individuals completed education/training activities and entered training-related employment.
- 70 individuals employed at participation (incumbent workers) completed education/ training activities and advanced into a new position.

## **DISABILITY EMPLOYMENT INITIATIVE** (DEI)

http://www.doleta.gov/disability/

## **Program Description**

Launched in 2010, the Disability Employment Initiative (DEI) seeks to improve education, training, and employment opportunities for youth and adults with disabilities who are unemployed, underemployed, and/or receiving Social Security disability benefits. The DEI is jointly funded by the U.S. Department of Labor's Employment and Training Administration and Office of Disability Employment Policy. DEI projects improve collaboration among employment and training and asset development programs implemented at state and local levels, including the Social Security Administration's Ticket to Work Program, and build effective partnerships that leverage resources to better serve individuals with disabilities and improve employment outcomes. ETA measures how many customers with disabilities ("Ticket Holders") have been served by DEI grantees through the Ticket to Work Program.

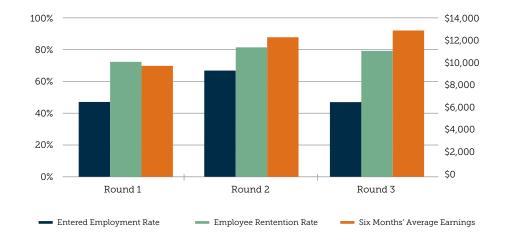
## **Quarter Highlights**

After 20 years of serving as a home health care worker, while also operating a landscaping business, Rhonda experienced multiple injuries and arthritis, which prevented her from continuing this type of work. After receiving Supplemental Security Income (SSI) for 10 years, Rhonda attended a Work Incentive Seminar Event (WISE) in an American Job Center in New York, which was facilitated by the DEI's Disability Resource Coordinator (DRC). WISE provides information about work supports for Social Security disability beneficiaries. Rhonda immediately became interested in working. When picking up her medicine at a local pharmacy she asked if they need any additional help; she was interviewed and hired on the spot for part-time work. Rhonda used DEI training funds to purchase ergonomic equipment that allow her to work with less pain. She continues to work part-time and is planning to complete a Program to Achieve Self-Sufficiency (PASS) Plan, which is a work incentive program, in order to participate in small business training with the hopes of opening a bakery. The DRC provided coordination with the Social Security Administration, information on the Ticket to Work Program and other work incentives, and referrals to the small business training and First Time Homebuyer Program. Rhonda has referred two other people to the DEI.

## **Program Performance**

	Round 1 Grants		Round 2 Grants		Round 3 Grants
Performance Measure	Quarter Ending 06.30.12	Quarter Ending 06.30.13	Quarter Ending 06.30.12	Quarter Ending 06.30.13	Quarter Ending 06.30.13
Number of Tickets in DEI Pilot Sites	296	429	84	234	1,141
Revenue for DEI Pilot Sites	\$430,181	\$740,263	\$33,416	\$162,396	\$1,567,149

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#### Performance in the Past Four Quarters\*

\*Data are for the four quarters ending June 30, 2013.

- The Employment Retention Rate of people with disabilities in Adult-focused Round two DEI pilot sites was 87.5 percent, nine percent higher than the national average.
- The Six Months' Average Earnings of people with disabilities in Adult-focused Round 2 DEI pilot sites was \$13,292, \$2,187 higher than the national average.
- The Entered Employment Rate of people with disabilities in Adult-focused Round 2 DEI pilot sites is 66 percent, seven percent higher than the national average.
- The average credential rate for older youth with disabilities in Round 1 DEI pilot sites was 57 percent, 18 percent higher than the national average.
- The diploma attainment rate for younger youth with disabilities in Round 1 DEI pilot sites is 95 percent, 23 percent higher than the national average.
- The Entered Employment Rate of older youth with disabilities in Round1 DEI pilot sites is 74 percent, eight percent higher than the national average.
- The Employment Networks (EN) in DEI pilot sites make up about half of the workforce ENs throughout the country, and represent 76 percent of the Tickets assigned to workforce ENs nationally.

## TRADE ADJUSTMENT ASSISTANCE COMMUNITY COLLEGE AND CAREER TRAINING (TAACCCT) GRANTS

http://www.doleta.gov/taaccct/

## **Program Description**

The Trade Adjustment Assistance Community College and Career Training (TAACCCT) Grant Program is authorized by the Trade Act of 1974 under Chapter 4 of Title II. The purpose of this grant program is to provide eligible institutions of higher education with funds to expand and improve their ability to deliver education and career training programs that can be completed in two years or less, and that result in skills, degrees, and credentials that prepare program participants for employment in high-wage, highskill occupations, and are suited for workers who are eligible for training under the Trade Adjustment Assistance (TAA) for Workers program, under Chapter 2 of Title II of the Trade Act. The TAACCCT Grant Program is funded under the Health Care and Education Reconciliation Act of 2010, which appropriated \$500 million for the program for each of Fiscal Years 2011-2014, for a total of \$2 billion.

## **Quarter Highlights**

Anne Arundel Community College in Maryland, a Round 1 grantee, leads the STEM (Science, Technology, Engineering and Math) Consortium that includes eleven colleges in nine states. In addition to using traditional methods of recruiting, the consortium has developed an innovative and successful recruiting strategy using social media. All grant-funded programs have now been launched, and all colleges in the consortium are continuing with their first student enrollments and preparing for their second. This quarter, 24 new employer partners were involved with the grant in some way, such as through direct hiring of participants or joining advisory boards. One of the member colleges was recently featured on a network television show to showcase its success.

#### Round 1 - FY 2011 Grants

On June 30, 2013, grants awarded in Round 1 (Fiscal Year 2011) completed the first 21 months of their period of performance. By the final year of the grant, the 49 Round 1 grantees project that they will offer a total of 906 new programs of study. As of June 30, 2013, grantees began offering 742 (82 percent) of these programs of study.

#### Round 2 - FY 2012 Grants

The awards in the Fiscal Year 2012 competition were announced on September 19, 2012, and included fifty-two grants ranging from \$2.5 million to \$3 million each for individual institutions, and twenty-seven grants ranging from \$5 million to \$15 million each for single and multi-state consortium awards. The period of performance for the Fiscal Year 2012 grants began on October 1, 2012, and will end on September 30, 2016. The final year of these grants will be dedicated to gathering information and data for reporting outcome measures and completing the requirements for a third-party evaluation. In the first nine months of their grants, grantees have already launched 173 of the 761 programs they plan to offer (23 percent).

#### Performance in the Past Seven Quarters: Percent Change in Number of Programs Offered by Grant Quarter



## **Performance Data**

Programmatic data is collected at different intervals throughout the period of performance including:

- Quarterly Narrative Progress Reports (QNPR): Grantees will provide quarterly qualitative data on the capacity building taking place through progress and other implementation measures that grantees defined in their Statements of Work.
- Annual Performance Reports (APR): Grantees will provide annual quantitative data on their training and employment outcomes for TAACCCT program participants that are impacted by the capacity building activities being implemented by their grants.

## ETA INTERNET-BASED ASSISTANCE (E-TOOLS)

www.careerinfonet.org; www.servicelocator.org; www.careeronestop.org; www.onetonline.org; www.myskillsmyfuture.org; www.mynextmove.org

#### **Program Description**

ETA's Internet-based assistance includes electronic tools that help individuals explore career opportunities and link to job postings, either on their own or at local American Job Centers, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

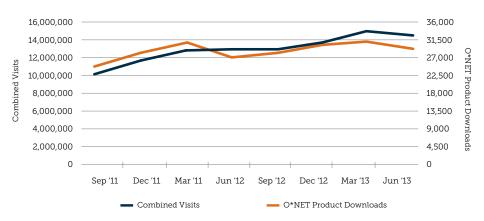
### **Quarter Highlights**

This quarter O\*NET announced the Spanish translation of the O\*NET - SOC taxonomy and Lay Titles. The Virtual Career Network **https://www.vcn.org** was enhanced to allow users to do a career search based on an Industry and also announced a new DOT grant with Rutgers and other partners to develop information about Transit careers. CareerOneStop **http://www.careeronestop.org**/ announced the launch of a Refugee Resettlement Map tool addition to America's Service Locator **http://maps.servicelocator.org/refugeemap**/.

#### **Program Performance**

Performance Measure	Quarter Ending 06.30.12	Quarter Ending 06.30.13
CareerOneStop Portal Visits	4,064,400	5,104,850
America's Service Locator (ASL) Visits	844,292	747,114
O*NET Visits	8,141,544	8,716,609
Combined Visits	13,050,236	14,568,573
O*NET Product Downloads	27,424	29,482

#### Performance in the Past Eight Quarters



- ETA Internet-Based Assistance Web sites received a total of 14,568,573 visits from April 1 June 30, 2013. This is an increase of 11.6 percent over the same period in 2012.
- Visits to CareerOneStop increased to 5,104,850 over this quarter, an increase of 26 percent over the same period in 2012. mySkills myFuture continues to be a popular tool with an increase of 85 percent over the same period in 2012.
- Visits to America's Service locator decreased 11.5 percent over the same period in 2012.
- The O\*NET Web sites received 8,716,609 visits in this quarter, an increase of 7.1 percent over the same period in 2012.
- O\*NET product downloads totaled 29,482 for the quarter, an increase of 7.5 percent over the same time period in 2012.

## **GLOSSARY** OF PERFORMANCE MEASURES

### **Common Performance Measures**

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative, and Community-Based Job Training Grants.

#### **Adult Measures**

#### **Entered Employment**

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **Employment Retention**

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Six Months' Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

#### Youth Measures

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

### **Program-Specific Performance Measures**

#### Foreign Labor Certification

**Percent of H-1B Applications Resolved in Seven Business Days** This estimate is based on the total number of applications processed within seven business days divided by the total number of applications processed for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

<sup>&</sup>lt;sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

<sup>&</sup>lt;sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

**Percent of Permanent Applications Resolved Within Six Months** This estimate is based on the total number of applications processed within six months of filing divided by the total number of applications processed for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### Percent of H-2A Applications with no Deficiencies Resolved 30 Days Before the Date of Need

This estimate is based on the total number of applications with no deficiencies processed 30 days before the date of need divided by the total number of applications processed for a given reporting period. An application is considered to be processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

**Percent of H-2B Applications Processed Within 30 Days of Receipt** This estimate is based on the total number of applications processed within 30 days of receipt divided by the total number of applications processed for a given reporting period.

An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### Indian and Native American Youth

#### **Attainment of Two or More Goals**

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 14 goals listed below divided by the total number of Supplemental Youth Services participants enrolled during the report period. The 14 goals include:

- 1. Completed Job Readiness/Orientation to the World of Work Training
- 2. Completed Internship or Vocational Exploration Program
- 3. Completed Career Assessment
- 4. Entered Unsubsidized Employment
- 5. Remained in School
- 6. Returned to School Full Time
- 7. Enrolled in Job Corps
- 8. Improved Basic Skills Level By At Least Two Grades
- 9. Attained High School Diploma
- 10. Attained GED
- 11. Completed Occupational Skills Training
- 12. Completed Leadership Skills Training
- 13. Entered Other (Non-Supplemental Youth) Training Program
- 14. Summer Employment
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#### **Educational Attainment for Dropouts**

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

#### Job Corps Measures

#### **Placement in Employment or Education**

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

#### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate.

#### Literacy /Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more Adult Basic Education (ABE) levels.

#### Internet-Based Assistance

#### Web Site Visits

ETA's Internet-based assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is Web site visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

#### **O\*Net Product Downloads**

The O\*NET product downloads count the number of unique users who download an O\*NET online resource (**www.onetcenter.org**), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

<sup>&</sup>lt;sup>3</sup> Calculation of the Placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

#### **Registered Apprenticeship Program**

#### **Entered Employment Rate**

Percent of apprentices employed in the first quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

#### **Employment Retention Rate**

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

#### Six Months' Average Earnings

Six month Average Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

#### Reintegration of Ex-Offenders-Adult Program

#### **Recidivism Rate**

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

#### Senior Community Service Employment Program

#### **Service Level**

The count of participants during the report period divided by the total number of authorized grantee community service positions.

#### **Community Service**

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

#### **Most-in-Need**

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under Title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are Veterans; have low employment prospects; have failed to find employment after utilizing services provided under Title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

#### **Unemployment Insurance**

#### **Percent of Payments Made Timely**

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

#### **Detection of Recoverable Overpayments**

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

#### **Entered Employment Rate**

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

#### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

#### Youthful Offender Projects

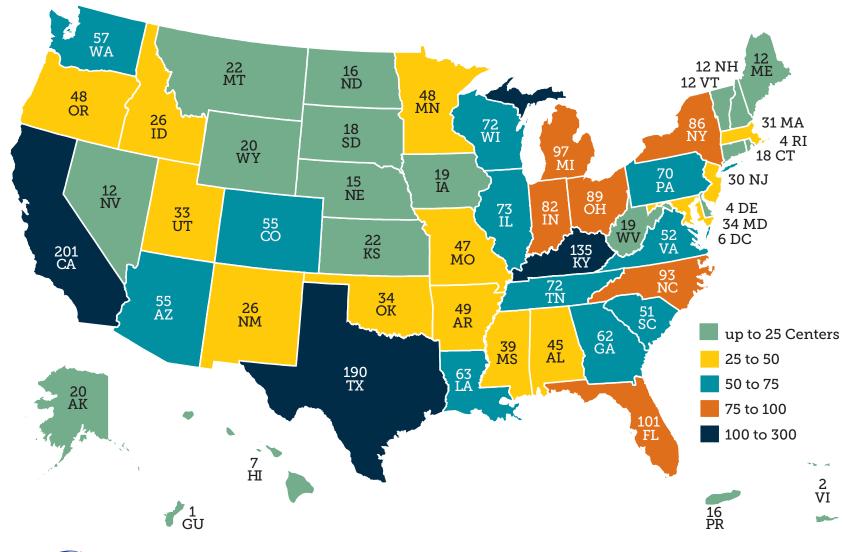
#### **Placement Rate**

The placement rate is the percentage of out-of-school youth ages 18 and above placed in unsubsidized jobs, occupational training, post-secondary education, or the military.

#### **Recidivism Rate**

The recidivism rate is the percentage of youth offenders who have been convicted of a new crime within 12 months of their release of a correctional facility or being placed on probation.

2,532 American Job Centers, formerly known as One-Stop Career Centers



### americanjobcenter

As of December 16, 2013

Source: America's Service Locator (www.ServiceLocator.org)

America's Service Locator connects individuals to employment and training opportunities available at local American Job Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

**United States Department of Labor** | 200 Constitution Avenue, NW Washington, DC 20210 | www.dol.gov