

# Workforce System Results

October 1 – December 31, 2010  
Second Quarter, Program Year 2010  
First Quarter, Fiscal Year 2011

A line graph is overlaid on a light blue grid background. The grid lines are dark blue. There are two data series: a red line with four square markers and a yellow line with three square markers. The red line starts at a low point on the left and trends upwards to the right. The yellow line starts at a low point on the left, trends upwards to the right, and then levels off towards the right edge of the graph.

eta

EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR

The Employment and Training Administration (ETA) provides this overview of performance results for the 12-month period ending December 31, 2010. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, safe and healthy workplaces, high quality work-life environments, health benefits and, for those not working, providing income security, and fostering fair working conditions in the global marketplace.

In February 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act Program results. In the calendar year ending December 31, 2010, ETA programs served more than 39.1 million people. Although this is considerably more than one year ago, when the programs served 37.8 million people, it is about 800,000 fewer than in the four quarters ending September 30, 2010. This decrease is due to a decline in the number of unemployment compensation recipients; regular program recipients fell by about 500,000 and extended benefit recipients fell by about 400,000. The number of participants did increase slightly in the Wagner-Peyser Employment Service. The high level of participants reflects the continued demand for temporary income support, training and employment services including job search assistance as well as the impact of the Recovery Act funding. Outcomes continue to be lower, reflecting jobs lost in the economic downturn and the slow pace of job creation as the economy recovers.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides the performance measure definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on obtaining employment, retaining employment, earnings in a six-month period, and acquiring industry recognized credentials to ensure that the nation's youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, contact the Office of Policy Development and Research at (202) 693-3700. An electronic version is available at [www.doleta.gov/performance](http://www.doleta.gov/performance).



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# Quarterly Spotlight: ETA Internet Based Assistance (E-Tools)

[www.myskillsmyfuture.org](http://www.myskillsmyfuture.org); [www.careeronestop.org/reemployment](http://www.careeronestop.org/reemployment)

ETA launched mySkills myFuture in September 2010 and released an upgraded CareerOneStop Worker Reemployment Portal in late December 2010. mySkills myFuture is a skills transferability tool that helps laid-off workers and other career changers find new occupations to explore, based on transferable skills they have gained in past jobs. The upgraded CareerOneStop Worker Reemployment portal is designed to assist impacted workers following job loss, and to connect laid-off workers to needed resources for training, reemployment, career planning, financial and emotional assistance, and support during the process of job transition.

Both of these tools align with the Secretary's Goal to prepare workers for good jobs and ensure fair compensation.

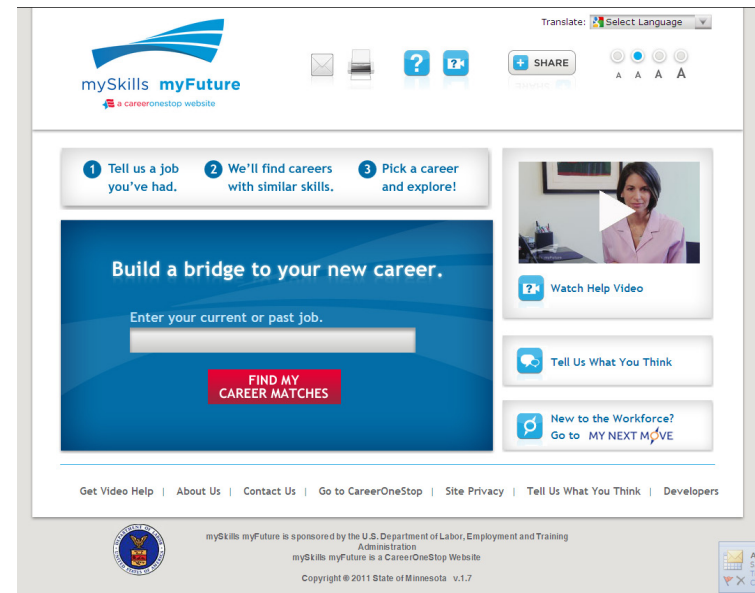
## mySkills myFuture

mySkills myFuture officially launched on September 6, 2010 at [www.myskillsmyfuture.org](http://www.myskillsmyfuture.org). The tool enables job seekers and intermediaries such as employment counselors to match a worker's occupational skills and experiences with the skills needed in other occupations in order to enhance their career mobility and economic prospects. mySkills myFuture is designed for use as either a self-help tool or with the assistance of expert advisers. It is intended for the following audiences:

- All job seekers with some employment history (including dislocated workers);
- Staff intermediaries in One-Stop Career Centers, including career guidance and employment counselors;
- Non-profit groups, community based organizations, and other entities that retrain workers;
- Businesses interested in retraining their workforce, as part of an effort to redesign their production or service processes, implement new technologies, or simply to enhance the skills of their workforce; and

- Economic development agencies seeking to retrain workers in order to help area firms grow, attract firms to relocate in, or persuade firms to remain in the local area.

mySkills myFuture is designed to meet various needs. For example, an individual would be able to: 1) use her/his previous employment experience to identify similar occupations for which s/he may be qualified; 2) identify the skills s/he needs but lacks to qualify for a specific job; 3) identify education, training and apprenticeship institutions where these skills can be obtained; and 4) provide links to relevant job opportunities in national and state job banks.



mySkills myFuture includes the following features:

- Links to job banks and job openings;
- Links to education and training courses, apprenticeships, and certifications needed to qualify for the occupations that the tool identifies;
- High-growth and green occupations are automatically highlighted;



- Access to all other CareerOneStop electronic tools; and
- A user feedback button labeled “Rate this Page” to enable site visitors to offer comments or suggestions.

From October through December 2010, mySkills myFuture had 187,652 Visits and 1,147,005 Page Views. The Average Visit Length was just over 11 minutes, which means that people who are visiting the site are spending time on the site and looking through the information available instead of landing on a page and moving on.

## CareerOneStop Worker ReEmployment Portal

The screenshot shows the CareerOneStop Worker ReEmployment portal. At the top left is the CareerOneStop logo with the tagline "PATHWAYS TO CAREER SUCCESS". To the right are navigation links: "Print", "Email This Page", "FAQs", "Rate This Page", and "A A A". Below these are search and filter options: "Share", "Topics A to Z", "Site Search" (with a search input field and a "go" button), "State Job Banks" (a dropdown menu), and "More Resources: America's Career Infonet" (a dropdown menu with a "go" button).

Below the navigation is a breadcrumb trail: "Worker ReEmployment : Unemployment Benefits : Job Search Help : More Benefits and Assistance".

The main content area is divided into several sections:

- Worker ReEmployment:** A blue box with the text "Worker ReEmployment is your one-stop site for employment, training and financial help after a layoff."
- How do I apply for Unemployment Benefits?** A blue box with a dollar sign icon and a "go" button.
- My benefits have run out, now what?** A blue box with a play button icon and a "go" button.
- I need more help** A blue box with a question mark icon and a "go" button.
- Learn about your state's program and find other assistance** A large blue box with a "go" button.
- Local Help:** A green box with the text "Find a One-Stop Career Center: Enter a ZIP Code or City:" and a search input field. Below it is a "State:" dropdown menu with "Select a State" and a "go" button. At the bottom is an "Advanced Search" link.
- Unemployment Benefits:** A blue box with a list of questions: "Am I eligible?", "How do I apply?", and "When will my benefits run out?". It has a "go" button.
- Job Search Help:** A blue box with a list of questions: "Where do I find a job?", "Should I change careers?", and "Can I go back to school?". It has a "go" button.
- More Benefits and Assistance:** A blue box with a list of topics: "Health care", "Food support", and "Housing and energy assistance". It has a "go" button.



CareerOneStop is sponsored by the U. S. Department of Labor, Employment and Training Administration

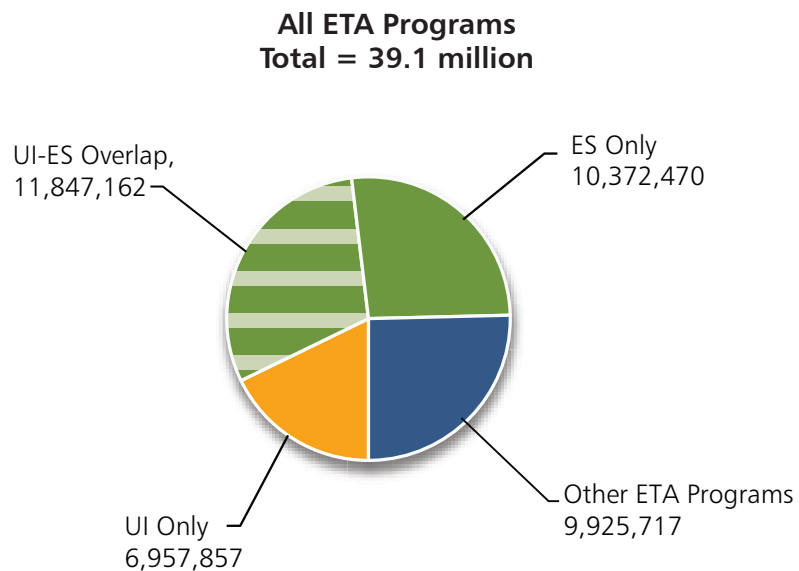
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The upgraded CareerOneStop Worker ReEmployment portal now provides access to assistance beyond career and job searches. The ReEmployment portal is designed to assist impacted workers following job loss, and to connect laid-off workers to needed resources for reemployment, career planning, training, financial and emotional assistance, and support during the process of job transition and can be found at <http://www.careeronestop.org/ReEmployment>.

The Worker ReEmployment portal offers information and guidance related to Federal Resources such as the Supplemental Nutrition Assistance Program (SNAP); the Low Income Home Energy Assistance program; continuing health insurance coverage under the Consolidated Omnibus Budget Reconciliation Act, better known as COBRA; the Temporary Assistance for Needy Families program; credit counseling; avoiding foreclosure; and pursuing education and training. In addition, visitors may search for both Federal and state resources. The site now serves as a single source for information on jobs, career training, unemployment benefits, and assistance with necessities such as food, housing, health care, utility payments, and tax help. The available resources should prove useful to a variety of job seekers, including but not limited to: individuals who have been laid-off, unemployment insurance claimants, and those seeking a career change.

# People Served by Program

In the 12 month period ending December 31, 2010, ETA programs served 39.1 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 74.6 percent of this total, and 63 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 9.9 million people.



Other ETA Programs	
WIA Adults	7,005,878
WIA Dislocated Workers	1,343,221
Registered Apprenticeship <sup>1</sup>	423,407
WIA Youth	293,899
Trade Adjustment Assistance	199,238
Community Based Job Training Grants <sup>2</sup>	189,165
High Growth Job Training Initiative <sup>2</sup>	101,471
Senior Community Service Employment Program	111,534
National Emergency Grants	66,580
Youthful Offender Initiative	10,708
National Farmworker Jobs Program	20,908
Indian and Native American Adult	13,952
Reintegration of Ex-Offenders – Adult <sup>3</sup>	23,378
Indian and Native American Youth <sup>4</sup>	4,512
Youth Build <sup>2</sup>	16,665
Job Corps <sup>5</sup>	101,201
<b>Total</b>	<b>9,925,717</b>

<sup>1</sup> Source: RAPIDS "Performance at a Glance FY 2011" as of 1/11/11—count includes all active, completed, and suspended apprentices tracked by the Office of Apprenticeship (OA), US Military Apprentices Program, and State Apprenticeship Agency (SAA) states.

<sup>2</sup> Data reflects Program-to-Date performance.

<sup>3</sup> Program-to-Date as of program inception in spring 2006.

<sup>4</sup> Data reported semi-annually. Reflective of the period from April 1, 2010 - September 30, 2010.

<sup>5</sup> Count includes the number of students active on start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in placement service window during the timeframe, and number of former enrollees separated prior to start date and in placement window during the timeframe.

# Current Appropriations

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending December 31, 2010 covers programs operating in Program Year 2010 (July 1, 2010, through June 30, 2011) and programs operating in Fiscal Year 2011 (October 1, 2010, through September 30, 2011). The funding displayed is from both the FY 2010 appropriation and FY 2011 appropriation. Apprenticeship, TAA, and UI run on a fiscal year and December 31, 2010 is the first quarter of FY 2011. All other programs run on the program year (PY), from July 1 to June 30, and December 31, 2010 is the second quarter of PY 2010.

FY 2010 & PY 2010 Workforce Investment Resources *	
Apprenticeship <sup>1</sup>	\$27,784,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve <sup>2</sup>	\$228,760,000
Indian and Native American Adult Program <sup>3</sup>	\$42,711,808
Job Corps (Operations) <sup>4</sup>	\$1,572,833,000
National Farmworker Jobs Program <sup>6</sup>	\$78,410,000
Senior Community Service Employment Program	\$825,425,000
Trade Adjustment Assistance Training <sup>8</sup>	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,195,645,000
Wagner-Peyser Act/Employment Service (ES)	\$703,576,000
WIA Adult	\$860,116,000
WIA Dislocated Workers Formula Grant	\$1,182,120,000
Career Pathways Innovation Fund <sup>9</sup>	\$0
Reintegration of Ex-Offenders	\$108,493,000
Youth Activities <sup>10</sup>	\$919,546,231
Indian and Native American Youth Program <sup>10</sup>	\$9,338,266
WIA Youth (Older and Younger)	\$910,207,965
Youthbuild	\$102,500,000
<b>Total</b>	<b>\$10,535,320,039</b>

FY 2011 & PY 2011 Workforce Investment Resources *	
Apprenticeship <sup>1</sup>	\$27,728,432
Women in Apprenticeship	\$998,000
Dislocated Worker National Reserve <sup>2</sup>	\$224,111,680
Indian and Native American Adult Program	\$52,652,484
Job Corps (Operations) <sup>5</sup>	\$1,572,048,970
National Farmworker Jobs Program <sup>7</sup>	\$78,253,180
Senior Community Service Employment Program	\$449,100,000
Trade Adjustment Assistance Training <sup>8</sup>	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,189,253,710
Wagner-Peyser Act/Employment Service (ES)	\$702,168,848
WIA Adult	\$770,921,920
WIA Dislocated Workers Formula Grant	\$1,063,432,320
Career Pathways Innovation Fund <sup>9</sup>	\$0
Reintegration of Ex-Offenders	\$85,389,878
Youth Activities <sup>11</sup>	\$825,913,863
Indian and Native American Youth Program	\$12,388,708
WIA Youth (Older and Younger)	\$813,525,155
Youthbuild	\$79,840,000
<b>Total</b>	<b>\$9,808,213,285</b>

## Notes

\* The Full-Year Continuing Appropriations Act, 2011 included a 0.2 percent rescission to all FY 2011 discretionary funds in the Act as well as any advance FY 2011 discretionary funds provided for in any prior year appropriations Act. The amounts in these tables reflect this rescission.

\*\* This table excludes American Recovery and Reinvestment Act of 2009 money.

<sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.

<sup>2</sup> The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs. Community-Based Job Training, previously included in the Dislocated Worker National Reserve, is now called the Career Pathways Innovation Fund, included on a separate line in this table.

<sup>3</sup> The total appropriation is \$52,758,000; \$10,046,192 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>4</sup> The total appropriation is \$1,706,823,000 with \$1,572,833,000 for Operations, \$104,800,000 for Construction, and \$29,190,000 for expenses.

<sup>5</sup> The total appropriation is \$1,708,170,590 with \$1,572,048,970 for Operations, \$104,990,000 for Construction, and \$29,131,620 for expenses.

<sup>6</sup> The total appropriation is \$84,620,000; \$5,700,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

<sup>7</sup> The total appropriation is \$84,450,760; \$5,688,600 is set aside for migrant and seasonal housing and \$508,980 is set aside for technical assistance and training.

<sup>8</sup> The total appropriation for Federal Unemployment Benefits and Allowances is \$1,818,400,000 and includes \$1,067,000,000 for TAA benefits and \$65,000,000 for Wage Insurance.

<sup>9</sup> The Full-Year Continuing Appropriations Act, 2011 rescinded 2010 funds for Career Pathways Innovation Fund and did not fund this program in 2011.

<sup>10</sup> The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,522,769 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

<sup>11</sup> The total Youth Activities appropriation is \$825,913,862; the total Indian and Native American Youth Program appropriation is \$12,388,708.

# Government Performance and Results Act Goals

[http://www.doleta.gov/performance/pfdocs/GPRA\\_GOALS\\_2009\\_2011.pdf](http://www.doleta.gov/performance/pfdocs/GPRA_GOALS_2009_2011.pdf)

On January 4, 2011, President Obama signed H.R. 2142, the "GPRA Modernization Act of 2010", which became Public Law 111-352. The new law requires Federal agencies to set clear performance goals that they can accurately measure and publicly report in a more transparent way. This Act requires quarterly performance assessments of Government programs for purposes of assessing agency performance and improvement, and to establish agency performance improvement officers and the Performance Improvement Council. Federal managers ensure that program performance indicators and objectives are met and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

**The following table reflects PY 2010 goals for most programs and FY 2011 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.**

Government Performance and Results Act Goals		
	Annual Goal	Results as of 12/31/10 <sup>1</sup>
<b>Foreign Labor Certification</b>		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	80%	56%
Percent of Resolved Permanent Applications Selected for Integrity Review and Found in Compliance	60%	51%
Percent of Accepted H2-A Applications Processed within 15 Days	53%	62%
Process of H-2B Applications within 60 Days of Receipt	65%	100%
<b>Indian and Native American Adult Program</b>		
Entered Employment Rate	60.5%	56%
Employment Retention Rate	74.9%	74.3%
Six Months' Average Earnings	\$9,245	\$9,786
<b>Indian and Native American Youth Program<sup>2</sup></b>		
Education Attainment for Dropouts	N/A	8%
Participants Who Attained Two or More Goals	N/A	89%
<b>Job Corps</b>		
Placement in Employment or Education Rate	65.3%	71%
Attainment of Degree or Certificate Rate	56%	63%
Percentage of Students Who Achieve Literacy or Numeracy Gains	59%	65%
<b>National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance</b>		
Combined Site Visits for CareerOneStop, America's Service Locator, and O*NET	38,000,000	36,993,055



Government Performance and Results Act Goals		
	Annual Goal	Results as of 12/31/10 <sup>1</sup>
<b>National Emergency Grants</b>		
Entered Employment Rate	67.4%	63.6%
Employment Retention Rate	82.1%	80.4%
Six Months' Average Earnings	\$12,585	\$14,533
<b>National Farmworker Jobs Program (NFJP)</b>		
Entered Employment Rate	77.6%	81.9%
Employment Retention Rate	69.9%	77.1%
Six Months' Average Earnings	\$8,911	\$9,308
<b>Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)<sup>3</sup></b>		
Entered Employment Rate	58%	58.6%
Employment Retention Rate	64.9%	67.2%
Six Months' Average Earnings	\$9,455	\$9,954
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>4</sup>	22%	13%
<b>Registered Apprenticeship</b>		
Entered Employment Rate	63.1%	63.7%
Employment Retention Rate	78.9%	80.9%
Six Months' Average Earnings	\$19,077	\$20,801
<b>Senior Community Service Employment Program</b>		
Entered Employment Rate	46.5%	46.4%
Employment Retention Rate	69.9%	69.7%
Six Months' Average Earnings	\$6,423	\$7,161
<b>Trade Adjustment Assistance<sup>5</sup></b>		
Entered Employment Rate	62.7%	58%
Employment Retention Rate	83.9%	88%
Six Months' Average Earnings	\$13,391	\$15,361
<b>Unemployment Insurance</b>		
Percent of Intrastate Payments Made Timely	84%	82.9%
Detection of Recoverable Overpayments	51.4%	50.7%
Entered Employment Rate for Unemployment Insurance Claimants	54.4%	53.7%
Percent of Employer Tax Liability Determinations Made Timely	86.4%	86.5%

Government Performance and Results Act Goals		
	Annual Goal	Results as of 12/31/10 <sup>1</sup>
<b>Wagner-Peyser Employment Service</b>		
Entered Employment Rate	56.9%	46.9%
Employment Retention Rate	77%	76.3%
Six Months' Average Earnings	\$10,131	\$13,197
<b>Workforce Investment Act Adult Program<sup>6</sup></b>		
Entered Employment Rate	65.8%	53.8%
Employment Retention Rate	82.1%	78.7%
Six Months' Average Earnings	\$13,848	\$13,513
<b>Workforce Investment Act Dislocated Worker Program</b>		
Entered Employment Rate	66.5%	52%
Employment Retention Rate	84.2%	79.9%
Six Months' Average Earnings	\$15,618	\$17,319
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education Rate	53.1%	58.7%
Attainment of Degree or Certificate Rate	55.4%	59%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	40.7%	40%
<b>YouthBuild<sup>7</sup></b>		
Placement in Employment or Education Rate	38%	42.7%
Attainment of Degree or Certificate Rate	41%	60.7%
Percentage of Students Who Achieve Literacy and Numeracy Gains	32%	50.3%
<b>Workforce Investment Act Youthful Offender Initiative</b>		
Placement Rate for Youth Ages 18 and Above <sup>8</sup>	48.5%	37%
Recidivism Rate for Youth Ages 14 to 17	16%	20%
Recidivism Rate for Youth Ages 18 to Above	17%	13.7%

<sup>1</sup> Cumulative four quarters unless otherwise indicated.

<sup>2</sup> Data reported semi-annually. Reflective of the period from April 1, 2010-September 30, 2010

<sup>3</sup> Program-to-Date data as of program inception in Spring 2006.

<sup>4</sup> Target based on Program Goal to reduce the recidivism rate by half of the national rate.

<sup>5</sup> Due to new reporting collection methods, three States did not provide one or more numbers necessary for calculation of one of the three common measures.

<sup>6</sup> Pennsylvania and Texas data not included.

<sup>7</sup> Due to the long-term nature of participant activity and performance outcomes, the results are Program-To-Date for the first cycle of YouthBuild grants, awarded in 2007, and completed in 2010.

<sup>8</sup> Program-to-Date for currently operating projects.

# Indian and Native American Adult Program (INA)

<http://www.doleta.gov/dinap/>

## Program Description

ETA's Indian and Native American Program provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

## Quarter Highlights

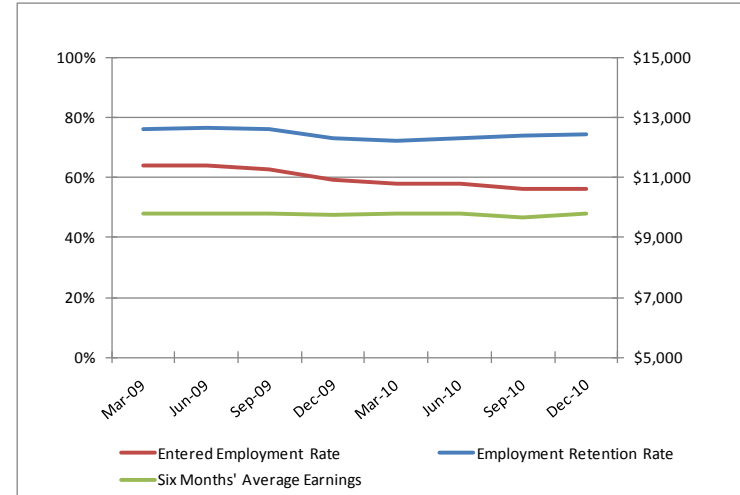
Of the 78 Recovery Act grants provided through INAP, 86 percent of the grantees have expended all funding.

In December 2010, two Indian and Native American Program grantees participated in the Career Pathways Institute at the U.S. Department of Labor. The two grantees, a Federally-recognized Tribe and a non-profit urban Indian center, serve as models for the Workforce Investment Act's (WIA) Section 166 grantee community in implementing Career Pathways approaches. These two grantees represent the overall character of the INA grantee community, rural and urban, and they demonstrate strong partnerships with their local key stakeholders to define Career Pathways' strategies that work in their areas to better serve low-skilled program participants.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	59%	56.01%
Employment Retention Rate	73%	74.26%
Six Months' Average Earnings	\$9,738	\$9,786

## Performance in the Past Eight Quarters



## Analysis

- This quarter, 13,791 people were served and 889 (54.5 percent) entered employment. The number of people entering employment increased by 267 compared to the previous quarter.
- 12,671 individuals received Work Experience or On-the-Job Training.
- The Indian and Native American Program served 36,943 participants during the 12 month period ending on December 31, 2010. This reflects a 23.4 percent increase in the number of participants served when compared to the same time period last year.
- The Entered Employment Rate for the 12 month period ending December 31, 2010 was 56.01 percent. This reflects a decrease of three percentage points when compared to the same time period last year.
- The Employment Retention Rate for the 12 month period ending December 31, 2010 was 74.26 percent. This reflects a decrease of 1.26 percentage points when compared to the same period last year.
- The Average Earnings for the 12 month period ending December 31, 2010 was \$9,786. This reflects an increase of \$48 when compared to the same period last year.

# National Farmworker Jobs Program (NFJP)

www.doleta.gov/msfw/

## Program Description

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the National Farmworker Jobs Program is accessed directly through the grantee organizations and local One-Stop Career Centers.

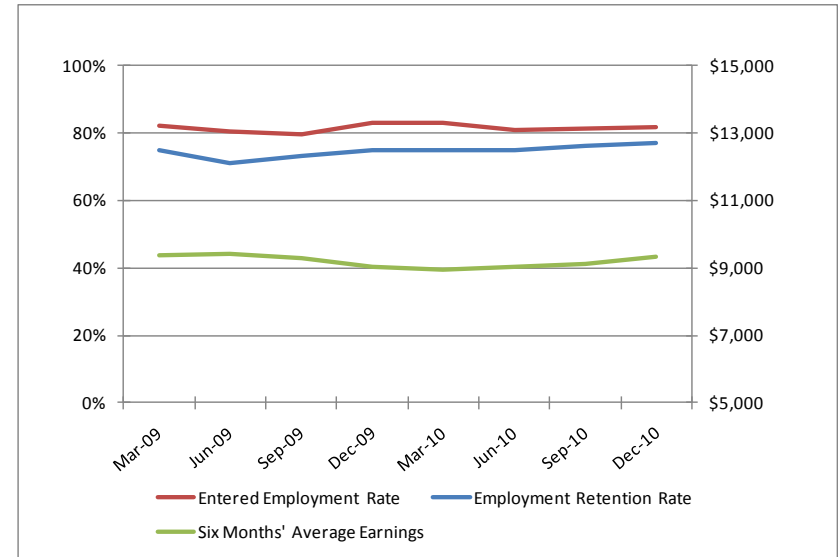
## Quarter Highlights

To improve source quality, the NFJP grantee community started a certification program for front-line NFJP staff in October 2009. The first "class" of approximately 175 staff graduated in December 2010 and received their certificates at the annual conference in New Orleans. The certification program is expected to continue, resulting in better service for the thousands of farmworkers served by the NFJP.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	83.0%	81.9%
Employment Retention Rate	74.8%	77.1%
Six Months' Average Earnings	\$9,025	\$9,308

## Performance in the Past Eight Quarters



## Analysis

- The total number of participants served this quarter was 20,318; just slightly less than the number of people served one year ago.
- The Entered Employment Rate (EER) of 81.9 percent exceeded the annual GPRA goal of 77.6, though the EER was one percentage point below what it measured for the same four quarters one year ago.
- The Employment Retention Rate of 77.1 percent exceeded the annual GPRA goal of 69.9 percent.
- The Six Months' Average Earnings result of \$9,308 increased considerably from the same reporting period in the previous year, and exceeded the annual GPRA goal of \$8,911.

# Senior Community Service Employment Program

www.doleta.gov/seniors/

## Program Description

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in the public and private sectors.

## Quarter Highlights

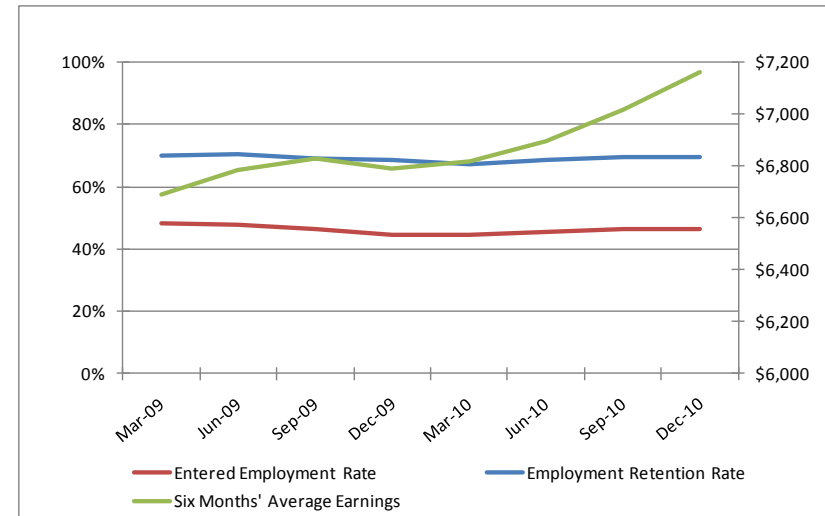
A Notice of Proposed Rulemaking for an additional indicator on volunteer work was published on November 23, 2010. The rule proposes to amend regulations concerning performance accountability under Title V of the Older American Act that provide administrative and programmatic guidance and requirements for the implementation of the SCSEP.

Congress awarded the SCSEP an additional \$225 million in the FY 2010 budget in order to expand the number of low-income seniors being served. The program has utilized a substantial portion of the funds during PY 2010. The program provides services to about 11,000 persons above and beyond what would be possible with just the regular SCSEP grants.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	44.7%	46.4%
Employment Retention Rate	68.5%	69.7%
Six Months' Average Earnings	\$6,790	\$7,161

## Performance in the Past Eight Quarters



## Analysis

- 82,501 people were served by the program this quarter. Of those people served, all participated in training and 3,414 people found unsubsidized jobs. SCSEP participants recorded 16,930,234 hours of community service this quarter.
- The Entered Employment Rate of 46.4 percent is 1.7 percentage points above the same result one year ago, and the Retention Rate of 69.7 percent is also slightly above the level achieved for the same time period. The Average Earnings of \$7,161 is the only measure which exceeded its target of \$6,423. Overall, this shows that SCSEP is performing slightly better on its performance measures compared to a year ago.
- Currently, SCSEP grantees report results for performance measures using supplemental data sources such as case manager follow-up. The SCSEP is working to eventually incorporate data using Unemployment Insurance (UI) wage records which will allow the program to better track customers from program exit to successful job placement.



# Wagner-Peyser Employment Service

www.doleta.gov/Programs/Wagner\_Peyser.cfm

## Program Description

Wagner-Peyser Employment Service is an integral part of the One-Stop delivery system which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff-assisted service.

## Quarter Highlights

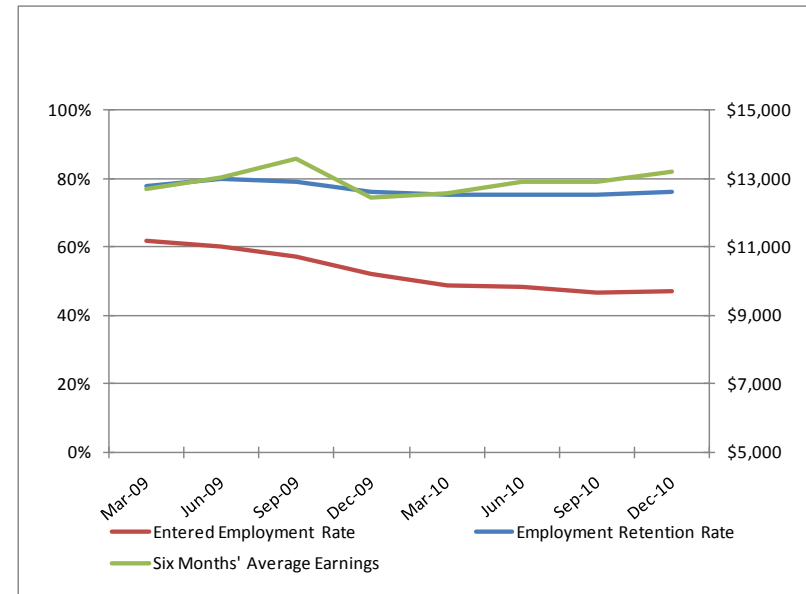
On December 14 and 15, 2010, ETA held its Road to Recovery 2010 Conference in Arlington, VA. The conference brought together over 1,000 workforce system professionals. It was promoted as an opportunity to advance the national discussion about the design and delivery of effective reemployment solutions for workers and businesses. A number of proposed workshops supported ETA's vision of a stronger, more interconnected One-Stop delivery system.

Examples of workshops especially pertinent to the Employment Service and its role included: 1) Strategies for Serving the Longest Unemployed; 2) Translating Labor Market Information for Improved Local Area Service Delivery; and 3) Reemployment Research.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	52%	46.9%
Employment Retention Rate	76%	76.3%
Six Months' Average Earnings	\$12,443	\$13,197

## Performance in the Past Eight Quarters



## Analysis

- The Employment Service served 22,219,632 people over the past four quarters.
- At 46.9 percent, the Entered Employment Rate was less than the annual GPR performance target of 56.9 percent. The Employment Retention Rate at 76.3 percent was also lower than its goal of 77 percent. The Wagner-Peyser's program performance for these measures continued to show a strong inverse relationship with national unemployment rates. As unemployment rates hovered above nine percent, customers were less able to find a job. Retention has also been an issue which is reflective of some instability around the creation of sustainable jobs.
- Measured at \$13,197 the Six Months' Average Earnings for participants exceeds the annual goal of \$10,131 by \$3,000.

# Workforce Investment Act Adult Program

<http://www.doleta.gov/programs/wia.cfm>

## Program Description

The WIA Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of One-Stop Career Centers, of which there are nearly 3,000 across the United States.

WIA provides employment and training services at three broad levels to jobseeker customers: core, intensive, and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

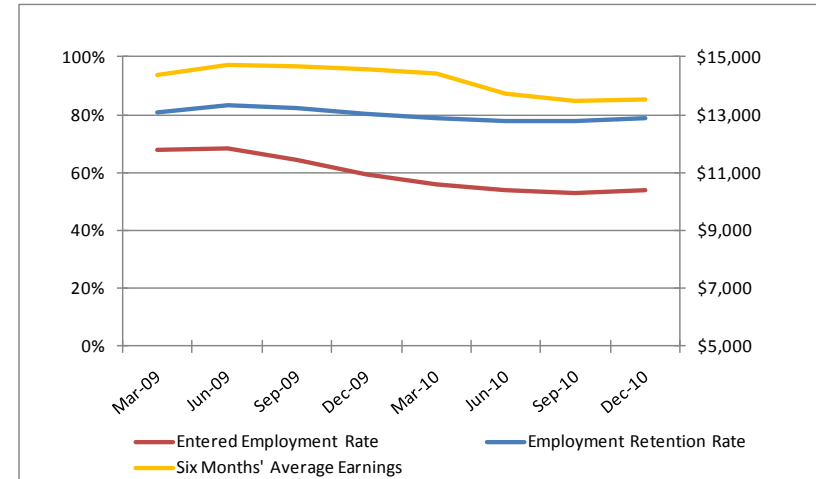
## Quarter Highlights

DOL officials hosted a three-day training institute with national grantees in December 2010 to discuss goals, successes, and challenges facing programs geared towards providing job opportunities for low-skilled adults and dislocated workers. The meeting was part of the Career Pathways Technical Assistance Initiative, a year-long effort co-sponsored by DOL's Employment and Training Administration and the Department of Education, Office of Vocational and Adult Education which leverages the latest research and best practices to help states and local areas implement changes to support career pathway approaches. Nine states and two Indian and Native American entities have received grants to build effective and comprehensive career-building tools and opportunities

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	59.4%	53.8%
Employment Retention Rate	80.1%	78.7%
Six Months' Average Earnings	\$14,585	\$13,513

## Performance in the Past Eight Quarters



## Analysis

- The WIA Adult program served 3,041,368 people this quarter.
- The Entered Employment Rate was measured at 53.8 percent, reflecting the impact of adverse employment conditions for those seeking reemployment and program placement.
- At 78.7 percent the Employment Retention Rate for the fourth quarter was about one percentage point lower than what it was one year ago. This indicates that once workers find employment, they generally remain attached to the labor market.
- At \$13,513, Six Months' Average Earnings continues to remain below its result one year ago by \$1,000, but only missed the GPRA goal of \$13,848 by \$335.

# Workforce Investment Act Dislocated Worker Program

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States and the Secretary of Labor may use the remaining 20 percent for National Emergency Grants – these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

## Quarter Highlights

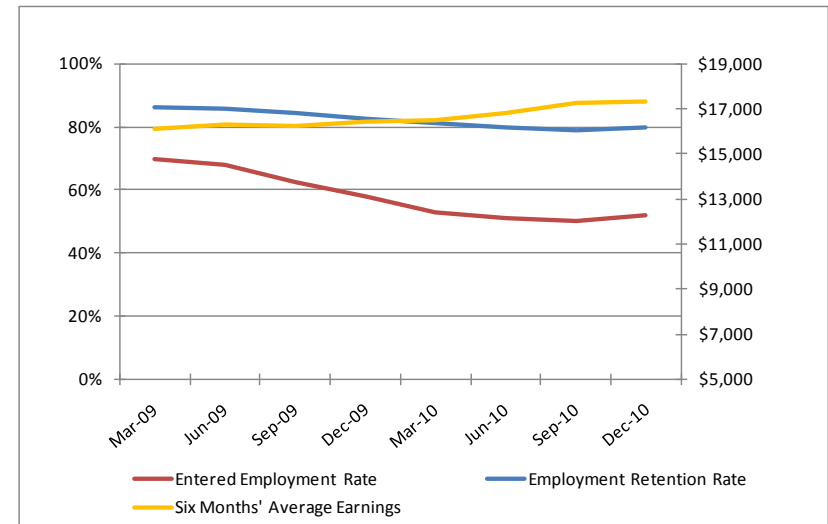
During the past quarter alone, over 78,000 participants found a job after exiting Dislocated Worker program services. Nearly 8,000 received an industry recognized credential upon completing training. States continue to implement promising approaches for reemploying dislocated workers and the unemployed including career pathway initiatives, on-the-job training, and harnessing the strategic value of rapid response. Workforce professionals from the local, state, and federal level recently highlighted some of these practices at the national workforce conference, Road to Recovery 2010. For more information on specific topic areas and presentations, please visit the homepage at:

<http://www.roadtorecovery2010.org/presentations.html>.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	57.7%	52.0%
Employment Retention Rate	82.7%	79.9%
Six Months' Average Earnings	\$16,444	\$17,319

## Performance in the Past Eight Quarters



## Analysis

- The WIA Dislocated Worker Program served 746,864 people this quarter.
- The Entered Employment Rate was 52 percent, over five percentage points lower than one year ago. Although job creation is improving, the demand for work still outpaces supply and the rate of job placement for customers continues to be a challenge.
- The Employment Retention Rate for this quarter was 79.9 percent, less than three percentage points below the same quarter one year ago. Similar to the WIA Adult program, participants who find employment are having success staying employed.
- Six Months' Average Earnings measured at \$17,319, which translates to projected participant earnings of over \$34,000 when annualized.

# National Emergency Grants

www.doleta.gov/neg/

## Program Description

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared by the Federal Emergency Management Agency.

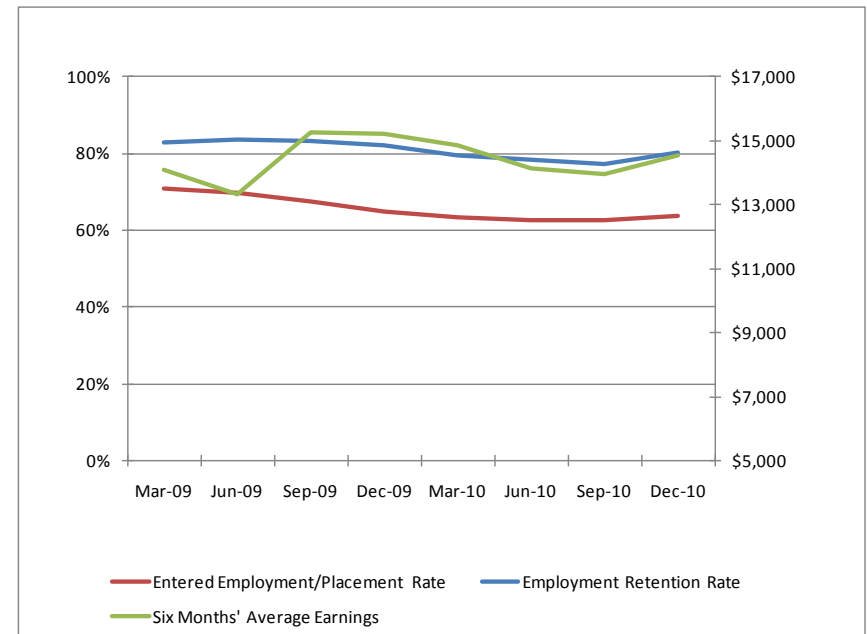
## Quarter Highlights

- Eighteen NEG awards were made in the second quarter of Program Year (PY) 2010, bringing the total thus far for the PY 2010 to 35.
- Two new Health Coverage Tax Credit (HCTC) NEG awards were made during the current quarter. One award was made to the State of Utah and the other to the Commonwealth of Virginia.
- Delaware received \$3,511,254 to assist about 546 workers affected by layoffs at Valero Energy. On-the-job training will be used to upgrade the skills of some of the former Valero workers.
- Wisconsin received \$2,601,207 to assist about 448 workers affected by the closure of the Chrysler Kenosha Engine Plant. The permanent closure of this engine manufacturing facility ended more than 100 years of auto industry employment in Kenosha.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	65.3%	63.6%
Employment Retention Rate	81.9%	80.4%
Six Months' Average Earnings	\$15,196	\$14,533

## Performance in the Past Eight Quarters



## Analysis

- The NEG program served 66,580 people during the cumulative four-quarter reporting period, a 27 percent increase compared to the same period last year.
- 2,714 individuals that completed NEG services were reported to have found jobs in the quarter and 11,147 individuals found jobs during the cumulative four-quarter reporting period.
- At 63.6 percent and 80.4 percent, the Entered Employment Rate (EER) and Employment Retention Rate (ERR) for the cumulative four-quarter reporting period declined slightly when compared to the same period last year. However, an EER of 69 percent and ERR of 82.8 percent for the second quarter exceeds the goals for PY 2010.
- At \$14,533, Six Months' Average Earnings is lower than the same period last year, but exceeds the performance goal of \$12,585 by 15 percent.

# H-1B and Permanent Foreign Labor Certification (PERM)

<http://www.foreignlaborcert.doleta.gov/>

## Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

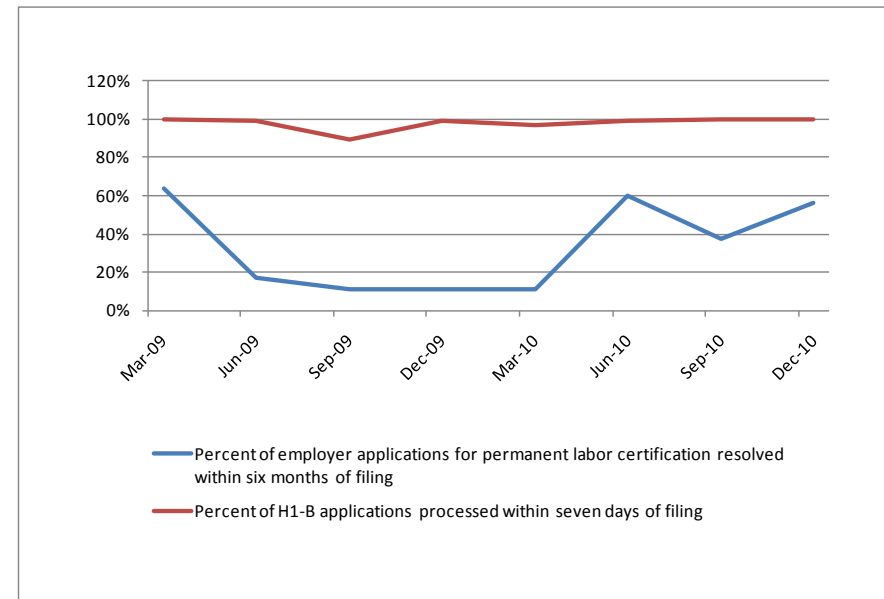
## Quarter Highlights

For FY 2010, the Office of Foreign Labor Certification (OFLC) achieved its goal to reduce the backlog of applications on permanent labor certification by 50 percent. OFLC redirected staff and other resources to ensure the success of this initiative.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Percent of H1-B Applications Processed within Seven Days of Filing	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	11%	56%

## Performance in the Past Eight Quarters



## Analysis

- The number of H-1B applications processed within seven business days remained relatively steady at 100 percent from the same four quarter reporting period one year ago.
- The number of PERM applications resolved in six months increased by 45 percentage points, a significant improvement in performance when compared to the same four quarter reporting period one year ago. This increase was largely due to aggressive backlog reduction activities aimed at cutting the total number of pending PERM applications by 50 percent during FY 2010, a goal that was not scheduled to meet until September 30th, 2010.



# H-2A and H-2B Foreign Labor Certification

<http://www.foreignlaborcert.doleta.gov/>

## Program Description

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary non-agricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

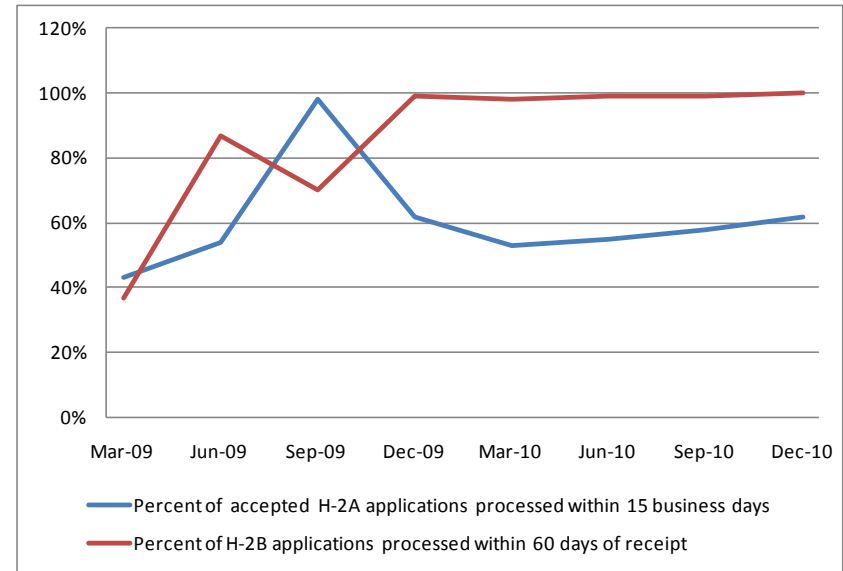
## Quarter Highlights

The Office of Foreign Labor Certification is currently implementing new regulations governing H-2A temporary agricultural labor certification for FY 2010. In July 2010, a new public H-2A Job Registry was released through the OFLC iCERT Visa Portal System (<http://icert.doleta.gov>) in compliance with the new regulations. The H-2A job registry displays all active agricultural jobs until 50 percent of the period of employment has elapsed and offers an archive of certified agricultural jobs for up to five years. More than 4,043 job orders requesting over 75,000 worker positions have become available to the public through this new tool.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Percent of Accepted H-2A Applications Processed within 15 Days of Receipt and 30 Days from Date of Need	51%	62%
Percent of H-2B Applications Processed within 60 Days of Receipt	61%	100%

## Performance in the Past Eight Quarters



## Analysis

- The percentage of H-2A applications processed within 15 calendar days increased 11 percentage points from the same four quarter reporting period one year ago.
- The percentage of H-2B applications processed within 60 calendar days increased by 39 percentage points when compared with the same report period one year ago. Since January 19, 2009, H-2B processing has consistently exceeded GPRA performance targets largely due to the Department's implementation of a 2008 Final Rule which included a new streamlined attestation-based case processing model.

# Reintegration of Ex-Offenders (REXO)

[http://www.doleta.gov/RExO/eta\\_default.cfm](http://www.doleta.gov/RExO/eta_default.cfm)

## Program Description

The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

## Quarter Highlights

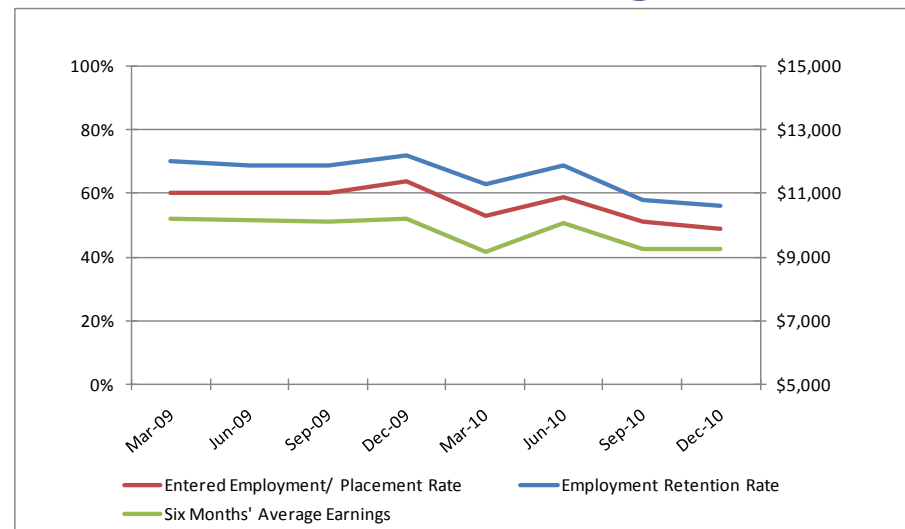
- 3,826 participants were served in the current quarter, almost 500 fewer than in the previous quarter. This is due to the winding down of both the first and second generations of grants.
- 1,173 participants were placed into initial jobs, post-secondary education or long-term vocational/occupational skills training in the current quarter.
- 219 participants received an industry-recognized certificate in the current quarter.
- The quarterly recidivism rate is 15 percent.

## Program Performance

Performance Measure	Program to Date Ending 12/31/09*	Program-to-Date Ending 12/31/10*	Quarter Ending 12/31/10
Entered Employment Rate	64%	59%	49%
Employment Retention Rate	72%	67%	56%
Six Months' Average Earnings	\$10,204	\$9,954	\$9,244

\*Program-to-Date data is as of program inception in Spring 2006.

## Performance in the Past Eight Quarters



## Analysis

- The quarterly Entered Employment Rate of 49 percent is slightly below last quarter's rate of 51 percent. Additionally, the Employment Retention rate, at 56 percent for this quarter, is two percentage points below last quarter's rate of 58 percent. This quarter's Average Earnings, at \$9,244, are on par with last quarter's Average Earnings measured at \$9,249.
- The program-to-date numbers continue to be strong. Overall, performance is still on target to meet the annual GPRA goals of 58 percent for EER, 64.9 percent for ERR, and \$9,455 for Six Months' Average Earnings.
- The first generation of grantees is currently undergoing a random assignment evaluation to demonstrate whether the interventions used by grantees are effective. Preliminary results are expected in 2012.

# Registered Apprenticeship

<http://www.doleta.gov/oa>

## Program Description

Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of American industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers who want to looking to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

## Quarter Highlights

The Office of Apprenticeship hosted Secretary Solis' Advisory Committee on Apprenticeship (ACA) meeting in October; at that meeting, the ACA began to develop recommendations on issues critical to the advancement of Registered Apprenticeship as part of the Secretary's vision of "Good Jobs for Everyone." This was the first meeting of the ACA since the Secretary announced its new members in July 2010.

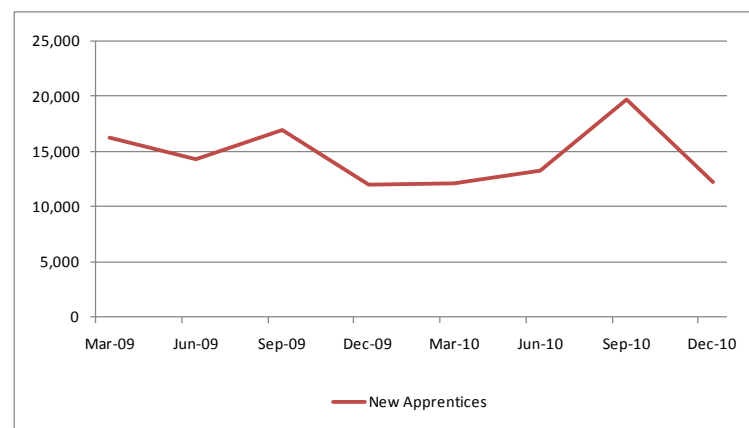
## Program Performance

Performance Measure	Quarter Ending 12/31/2009	Quarter Ending 12/31/2010
<b>Apprentices</b>		
Total Apprentices (Active Apprentices)*	308,278	262,589
New Apprentices	11,935	12,188
<b>Programs</b>		
New Programs	272	283
Programs Maintained Total (Active Programs)*	15,255	13,612
Number of new programs in High Growth Industries	236	248

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): Federal workload only.  
\*Running total of active apprentices/programs during the quarter.

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	67.6%	63.7%
Employment Retention Rate	81.5%	80.9%
Six Months' Average Earnings	\$20,268	\$20,801

## Performance in the Past Eight Quarters



## Analysis

- During the quarter, 9,261 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a pathway to the middle class.
- 283 new registered apprenticeship programs were initiated in the current quarter, including 248 new programs in High Growth industries. This represents an increase compared to the same quarter one year ago.
- While the Entered Employment Rate for all program participants was 63.7 percent, the rate increases to 79 percent for participants that completed their registered apprenticeship program.
- The Employment Retention Rate for program completers was 85 percent, over four percent higher than for all participants that either completed or cancelled from their registered apprenticeship program.
- Program completers earned an average annual salary of \$53,362, over \$11,500 higher than for all exiters.

# Trade Adjustment Assistance (TAA)

<http://www.doleta.gov/tradeact/>

## Program Description

The Trade Adjustment Assistance Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated because of foreign trade adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

## Quarter Highlights

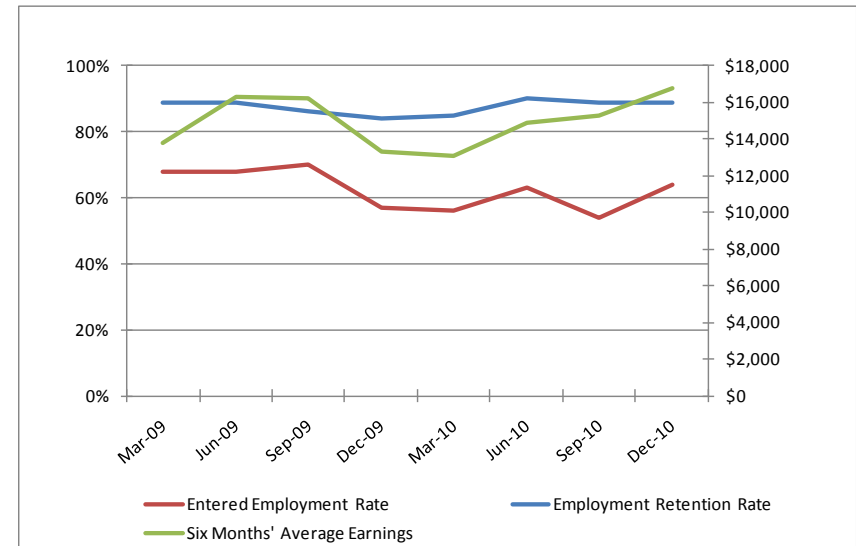
During the first quarter of FY 2011, Office of Trade Adjustment Assistance prepared to sunset the 2009 Trade and Globalization Adjustment Assistance provisions which were set to expire on February 13, 2011. At that time, the TAA program will continue to operate under the provisions of the Trade Reform Act of 2002.

An initial formula allocation of \$143 million in training funds was distributed to States.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	57%	58%
Employment Retention Rate	84%	88%
Six Months' Average Earnings	\$13,333	\$15,361

## Performance in the Past Eight Quarters



## Analysis

- 199,238 individuals were served by the TAA Program in 2010.
- 12,469 individuals exited the program during the current quarter ending on December 31, 2010. Of those who exited, 13.5 percent (1,640 individuals) received a recognized credential.
- The Entered Employment Rate in 2010 increased by one percentage point compared to 2009.
- The Employment Retention Rate increased by four percentage points compared to 2010 and exceeded the annual performance goal by 4.1 percent.
- The Six Months' Average Earnings in 2010 increased by 15.2 percent compared to the previous year and exceeded the annual performance goal by 14.7 percent.

# Unemployment Insurance (UI)

<http://oui.doleta.gov/unemploy/>

## Program Description

The federal-state Unemployment Insurance System minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance Programs regulated by State laws.

As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## Quarter Highlights

In CY 2010, although total unemployment increased by about 4 percent from 2009, the number of regular UI program beneficiaries declined, recipiency declined to 31 percent, and over half of beneficiaries exhausted benefits because unemployment duration remained high. Most exhaustees got extended benefits, with more weeks of extended than regular benefits claimed by the end of December 2010. In December 2010 Congress extended the period for initial Emergency Unemployment Compensation (EUC08) eligibility to January 2012 and allowed benefits until June 2012. As of December 2010, 39 States had received \$3.4 billion to modernize their UI programs, and 30 States had borrowed \$40 billion to pay UI benefits.

## Analysis

- In the current quarter, 4.8 million persons received first payments in the regular UI, Extended Benefits, and EUC08 programs.
- 1.3 million people who received first payments in the regular UI programs in the quarter ending June 30, 2010, found jobs in the quarter ending September 30, 2010, which is the most recent data available.
- First payment timeliness rose by one percentage point when compared to the four quarters ending December 31, 2009 as 22 states improved.

- The detection of overpayments ratio was essentially unchanged December 31, 2010 when compared to the four quarters ending December 31, 2009 as both estimated overpayments and dollars established for recovery rose by about the same amounts.
- UI reemployment for the four quarters ending September 2010 declined to 53.7 percent, compared with 55.0 percent in September 2009, reflecting the continued high unemployment rate.
- Status determinations timeliness rose 1.8 points as only eight states had declines.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Percent of Intrastate Payments Made Timely	81.9%	82.9%
Detection of Recoverable Overpayments Rate	50.8%	50.7%
Entered Employment Rate	54.2%	53.7%*
Percent of Employer Tax Liability	84.7%	86.5%
Operational Results		
Recipiency Rate	40.5%	30.7%
Exhaustion Rate	53.8%	53.4%
Percent of Recipients of Prime Working Age (25-54)	72.4%	74.3%
Percent of Recipients Who Are Female	38.8%	41.8%
New Initial Unemployment Insurance Claims (all programs)	28,595,676	25,572,893
Number of First Unemployment Insurance Payments (all programs)	22,458,685	18,805,018
Average Duration of Unemployment Insurance (Weeks)	18.8	19.0

\*Based on first payments from July 2009 to June 2010 and reemployment from October 2009 to September 2010, the most recent data available.



# Workforce Investment Act Youthful Offender Initiative

[www.doleta.gov/Youth\\_services/youthful\\_offender.cfm](http://www.doleta.gov/Youth_services/youthful_offender.cfm)

## Program Description

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects, some aimed at young adult offenders, others at juvenile offenders, and others at students in high-risk high schools.

Currently, operating projects include grants to replicate six successful juvenile offender projects in additional sites to: start or enhance six alternative schools serving juvenile offenders; start apprenticeship programs within prisons for young adult offenders in four States; implement projects to reduce the involvement of youth in crime and violence in five school districts; and serve students in nine schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

## Quarter Highlights

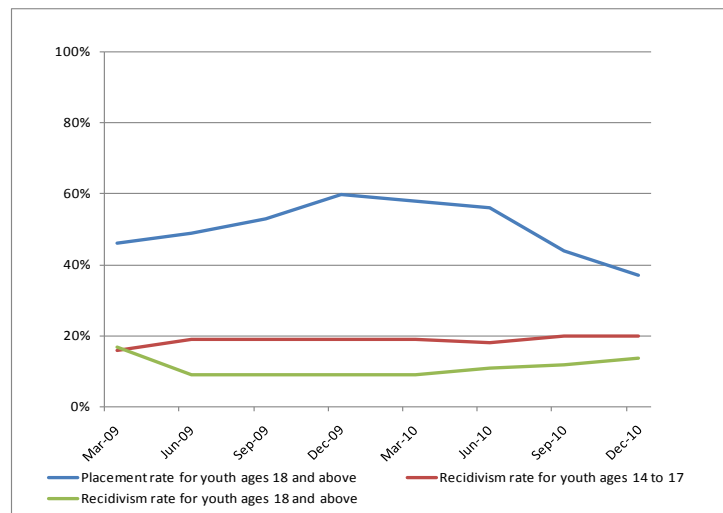
Among recently funded projects still in their planning stages are grants to serve six schools in addition to the nine schools designated as persistently dangerous under the Elementary and Secondary Education Act.

## Program Performance

Performance Measure	Cumulative Ending 12/31/09*	Cumulative Ending 12/31/10*
Placement Rate for Youth Ages 18 and Above	59.9%	37.0%
Recidivism Rate for Youth Ages 14 to 17	19%	20.0%
Recidivism Rate for Youth Ages 18 and Above	9%	13.7%

\*Results are cumulative for currently operating grants.

## Performance in the Past Eight Quarters



## Analysis

- Changes over time in Placement Rates largely reflect changes in the mix of projects being funded at any given time. Newer projects tend to have lower Placement Rates than older projects; projects serving young adults have higher Placement Rates than those serving youth.
- Placement Rates are now lower because the five Beneficiary Choice Grants are completed and thus no longer included in this measure. These grants allowed participants to choose between religious and secular organizations to receive post-release services and had high placement rates because they served young adult offenders up to the age of 30.
- The Placement Rates for youth offender projects also have been negatively impacted by the difficult labor market, which has disproportionately affected youth. Adding the low educational levels and criminal history of young offenders make placements even more challenging in this labor market.

# Workforce Investment Act Youth Program

[http://ows.doleta.gov/Youth\\_services/](http://ows.doleta.gov/Youth_services/)

## Program Description

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21 that face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential, or enter employment.

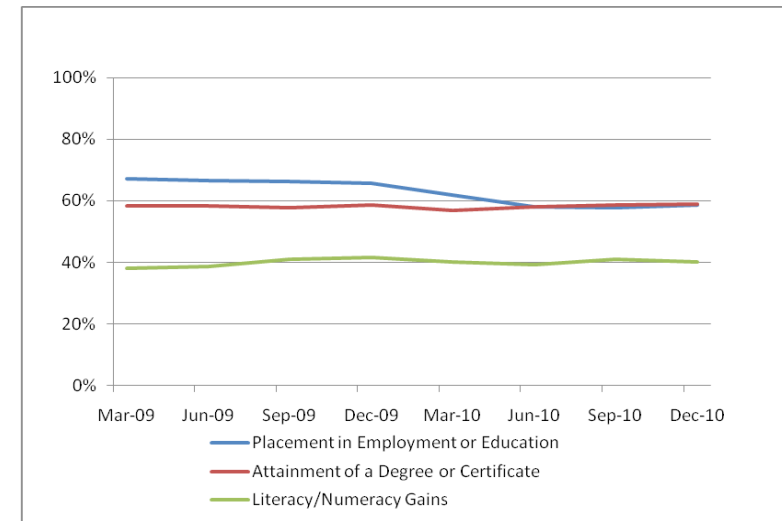
## Quarter Highlights

The American Recovery and Reinvestment Act of 2009 (Recovery Act) provided an additional \$1.2 billion in WIA youth funds. States and local workforce investment areas continued to implement Recovery Act youth funds during this quarter. Through December 31, 2010, a total of 419,468 youth were served with Recovery Act funds. This includes 367,280 youth who were placed in summer employment.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Placement in Employment or Education	65.8%	58.7%
Attainment of a Degree or Certificate	58.6%	59.0%
Literacy/Numeracy Gains	41.5%	40.0%

## Performance in the Past Eight Quarters



## Analysis

- The Workforce Investment Act Program served 180,145 participants in the current quarter, compared to 196,278 served in the second quarter of PY 2009. 293,899 participants were served in the cumulative four-quarter reporting period, compared to 307,214 served during the same time period last year.
- The program achieved a result of 59.0 percent for the Attainment of a Degree or Certificate measure, a slight increase from the same time period last year.
- Placement in Employment or Education achieved a result of 58.7 percent, a 7.1 percentage point decline when compared with the same time period last year. This is likely due to the limited job opportunities for youth.
- Literacy and Numeracy Gains measure declined by 1.5 percentage points from the same time period last year.
- Both Placement in Employment or Education and Attainment of a Degree or Certificate measures exceed PY 2010 GPRA Goals.

## Program Description

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 124 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

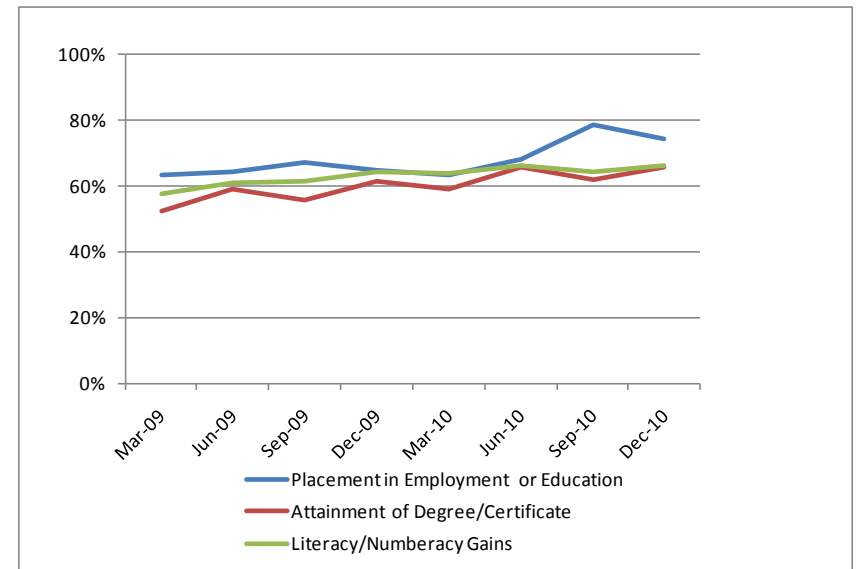
## Quarter Highlights

Job Corps is undergoing a major transformation to a standards-based education and training system that will prepare students to compete and succeed in the 21st century workplace. The new delivery system and model is being field tested at three *Centers for Excellence (CFEs)*: Pinellas in Florida, Denison in Iowa, and Long Beach in California. The major changes include: new admissions and center operation requirements, newly-developed curricula and instructional approaches complemented by revised course designs, modified class scheduling, and the use of cohort enrollments.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Placement in Employment or Education	65%	71%
Attainment of a Degree or Certificate	57%	63%
Literacy/Numeracy Gains	61%	65%

## Performance in the Past Eight Quarters



## Analysis

- During the current quarter, Job Corps served 55,861 participants, including 12,539 new enrollees. This is a slight decrease of 1.5 percent when compared to the same quarter in PY 2009. The result is attributable to a slight increase in students' average length of stay.
- The proportion of 16-17 year olds decreased by approximately one percentage point. Conversely, the proportion of 18-19 year olds increased by nearly one percentage point from the same quarter in PY 2009.
- In the current quarter, the program achieved a result of 74.3 percent in the Placement in Employment or Education measure, which is 9.5 percentage points higher than the same quarter in PY 2009. Similarly, performance for Certificate Attainment increased by 4.3 percentage points and Literacy/Numeracy gains increased by 1.9 percentage points when compared to the same quarter in PY 2009.

# Indian and Native American Youth Program (INA)

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

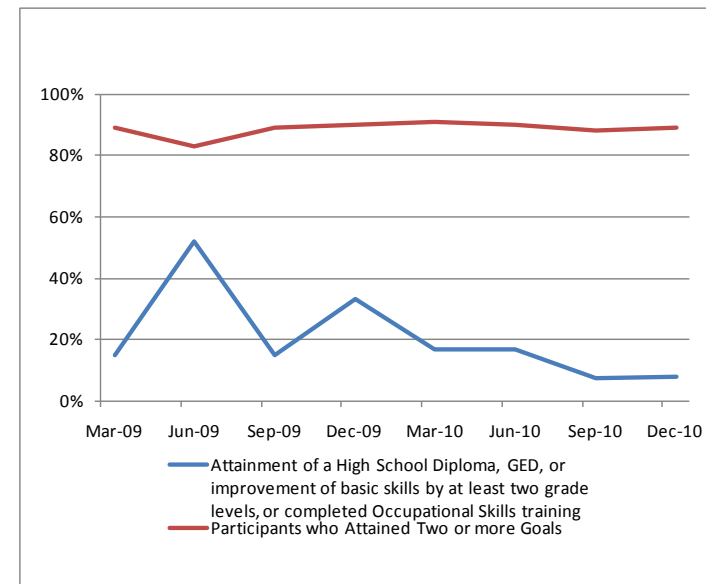
## Quarter Highlights

The American Recovery and Reinvestment Act of 2009 provided an additional \$12 million in WIA youth funds. Ninety-six percent of these funds have been expended which has allowed the Native American program to serve an additional 5,610 youth with summer employment and work readiness skills' activities.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Educational Attainment for Dropouts	33%	8%
Attainment of Two or More Goals	90%	89%

## Performance in the Past Eight Quarters



## Analysis

- 4,512 youth were served by the program this quarter. Additionally, 43 youth found jobs during this period.
- The Native American youth program served 4,512 youth during the reporting period. This is a significant increase (16 percent) over the same period last year in which 3,795 participants were served.
- The Educational Attainment for Dropouts for the reporting period was eight percent compared to 33 percent during the same period one year ago. The significant decrease is attributable to a change in the definition of the measure to more accurately reflect a count of those youth who obtained a high school diploma, GED or increased literacy and numeracy by two grade levels.
- Performance for the Attainment of Two or More Goals measure decreased by one percent.

## Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

## Quarter Highlights

- 3,826 participants were served by YouthBuild programs in this quarter.
- 524 youth were placed into initial jobs this quarter.
- 416 participants received a high school diploma or GED in the quarter.
- 807 participants received an industry-recognized certificate.
- 88 youth were placed into post-secondary education and four youth were placed into apprenticeships.

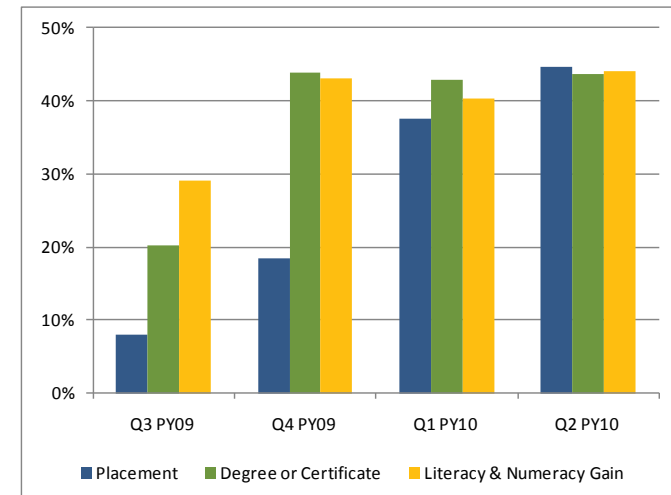
## Analysis

- 17,357 participants have been enrolled into the YouthBuild program since 2007 and 11,187 have exited.
- From program inception on October 15, 2007, a total of 4,586 participants have received a high school diploma or GED, 6,496 have attained an industry-recognized certificate, and 9,692 (86.6 percent) have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- The performance outcomes for the Class of 2009 continue to improve. In particular, the December 31, 2010 placement rate of 44.6 percent is an improvement of seven percentage points over the result of 37.5 percent as of September 30, 2010. This may be due, in part, to the increasing number of exiting participants.

## Program Performance

Measure	Annual Goal	Results for Class of 2007	Results for Class of 2009
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	38%	60.7%	43.7%
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/ Occupational Skills Training in the First Quarter After Exit	41%	42.7%	44.6%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level.	32%	50.3%	44.1%

## Class of 2009 Performance in the Past Four Quarters



# High Growth Job Training Initiative

www.doleta.gov/BRG/JobTrainInitiative

## Program Description

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries.

This initiative invests in national models and demonstrations of solutions in high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services.

## Quarter Highlights

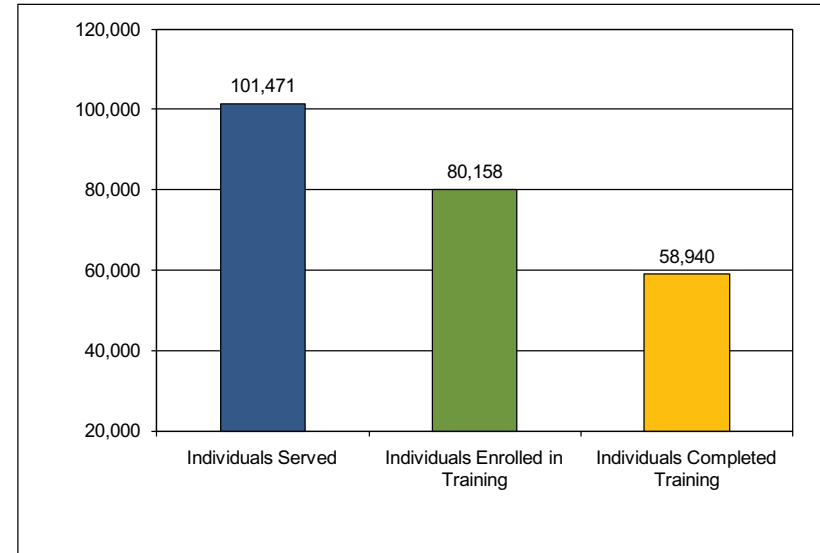
For the first time, Energy Technician Specialist (ETS) AAS degree students at Minnesota State Colleges and Universities prepared for and completed the Edison Electric Institute (EEI) test. The EEI test is used by numerous utilities companies across the country to screen job candidates, and with an 80 percent pass rate, these students exceeded the 60 percent pass rate for typical test-takers who are not in the ETS program. Due to this success, the EEI test will now be offered to ETS students annually through St. Cloud Technical and Community College, which is the first time a system college will host the exam, helping to increase the employability of students.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate	44.4%	57.9%
Employment Retention Rate	90.3%	88.5%*
Six Months' Average Earnings	\$23,195	\$23,136*

\* Data reported for Employment Retention Rate and Six Months' Average Earnings for the four quarters ending 12/31/10, reflect Employment Retention and Average Earnings for an exit cohort between October 1, 2008 and September 30, 2009. ETA believes that the reductions during these four quarters are likely a result of the economic recession.

## Cumulative Grant-to-Date Performance



## Analysis

- 101,471 individuals have been served through the initiative.
- 80,158 individuals began education/job training activities.
- 58,940 individuals completed education/job training activities.
- 47,320 individuals received degree/certificates.
- 25,955 individuals entered employment.
- 24,182 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that entered employment and individuals that entered training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results above indicate.



# Community-Based Job Training Grants

<http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm>

## Program Description

Community-Based Job Training (CBJT) Grants seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations.

## Quarter Highlights

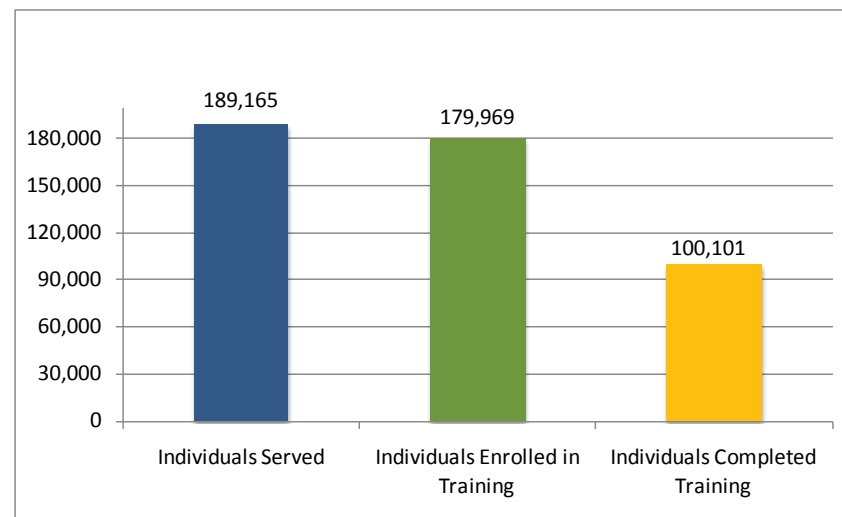
Suffolk County Community College continues to work with other organizations to successfully leverage resources and expertise by communicating with community colleges on a regular basis, learning about and sharing curriculum updates, new equipment updates, and other solutions that have proven successful in the Advanced Manufacturing industry. Many of the innovative programs shared and replicated by these different entities benefit the participants, as well as the sustainability of the education and training program.

## Program Performance

Performance Measure	Four Quarters Ending 12/31/09	Four Quarters Ending 12/31/10
Entered Employment Rate*	62.1%	50.7%
Employment Retention Rate	85.8%	88.4%
Six Months' Average Earnings	\$19,250	\$20,950

\* Data reported for Entered Employment Rate for the four quarters ending 12/31/10, reflect Entered Employment for an exit cohort between April 1, 2009 and March 31, 2010. ETA believes that the reductions during these four quarters are likely a result of the economic recession.

## Cumulative Grant-to-Date Performance



## Analysis

- 189,165 individuals have been served through the initiative.
- 179,969 individuals began education/job training activities.
- 100,101 individuals completed education/job training activities.
- 77,124 individuals received degree/certificates.
- 34,218 individuals entered employment.
- 29,865 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that entered employment and individuals that entered training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results above indicate.

# ARRA High Growth and Emerging Industries Grants

<http://www.doleta.gov>

## Program Description

The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the U.S. Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through The Recovery Act, High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

## Quarter Highlights

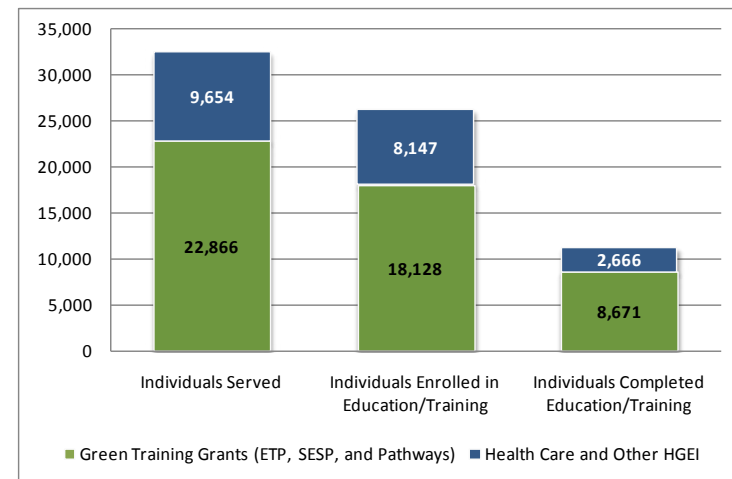
The city of Minneapolis, a Pathways Out of Poverty grantee, is focusing on addressing the needs of both participants and employers through project RENEW (Renewable Energy Network Empowering Workers). RENEW aims to create career pathways for participants that include training-related assessments, subsidized work experiences, basic skills training, workplace readiness, case management, and supportive services through a dual-customer service approach to address the needs of both employers and participants.

Recently, RENEW employment service providers shared resources to promote and streamline efforts around participant recruitment. Employment service partners convened three service-driven, counselor-focused meetings, not only to share strategies, but also to assist RENEW service agencies with problem-solving, training information, and employer updates and referrals.

## Program Performance

These grants began in Quarter 3 of PY 2009. Therefore, Common Measure results are not yet available.

## Cumulative Grant-to-Date Performance



## Analysis

- 32,520 individuals have been served through the initiative.
- 26,275 individuals began education/job training activities.
- 11,337 individuals completed education/job training activities.
- 9,917 individuals completed education/training activities and received degree/certificates.
- 2,446 individuals completed education/training activities and entered employment.\*

\* Entered employment is reported for participants that successfully completed education/training activities prior to entering or obtaining a new position of employment. Data reported does not include individuals that retained employment as a result of the grant.

Note: All data are cumulative grant-to-date for the ARRA HGEI grants that focus on training and placement activities. These grants began in Quarter 3 of PY 09, between January 2010 and March 2010, and have spent the early part of the grants conducting start-up activities before beginning education and training activities. As such, these data reflect early placement results.

# ETA Internet-Based Assistance (E-Tools)

[www.careerinfonet.org](http://www.careerinfonet.org); [www.servicelocator.org](http://www.servicelocator.org); <http://careeronestop.org>; <http://online.onetcenter.org>; [www.careervoyages.gov](http://www.careervoyages.gov)

## Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations at local One-Stop Career Centers, or anywhere they have access to the Internet, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

## Quarter Highlights

In December 2010, CareerOneStop (COS) released an upgraded Worker Reemployment Portal. See Quarterly Spotlight for details.

In December 2010, O\*NET OnLine added the capability to search and locate O\*NET occupations and information by Bright Outlook (in-demand) occupations and by Work Context variables. In addition, the Crosswalk Search function now incorporates a new Military Occupational Classification (MOC) crosswalk from the Department of Defense, updating linkages to over 10,000 MOC occupations to related civilian occupational information.

## Analysis

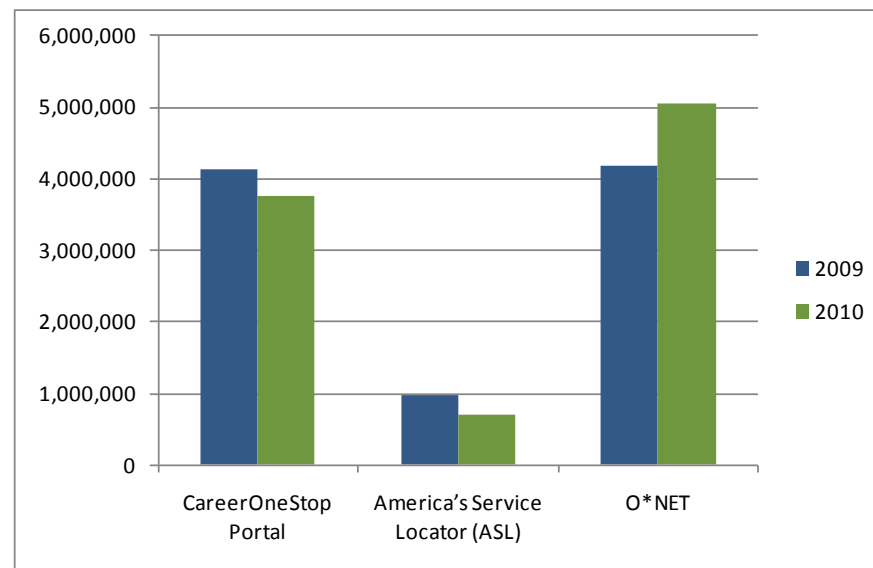
- ETA Internet-Based Assistance Web sites received a total of 9,529,461 visits from October to December 2010.
- Visits to CareerOneStop decreased by 8.8 percent compared to the same time period in 2009. Three major sources of referrals made significant modifications to their systems which resulted in fewer referrals.
- The O\*NET sites received 5,057,169 visits during the quarter spanning October to December 2010, an increase of 20 percent over the same time period last year.

## Program Performance

Performance Measure	Quarter Ending 12/31/2009	Quarter Ending 12/31/2010
CareerOneStop Portal*	4,124,843	3,760,763
America's Service Locator (ASL)	969,450	711,529
O*NET	4,193,046	5,057,169
Combined Visits	9,287,339	9,529,461
O*NET Product Downloads	34,955	32,501

\*This figure for 2010 includes the mySkills myFuture site which was released on September 2010.

## Number of Web Site Visits – Current Quarter and Same Quarter a Year Ago



# Glossary of Performance Measures

## Common Performance Measures

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative and Community Based Job Training Grants.

## Adult Measures

### Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

### Six Months' Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

<sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

## Youth Measures

### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

<sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

## Program-Specific Performance Measures

### Foreign Labor Certification

#### Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager initiative.

#### Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

## Indian and Native American Youth

### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

### Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

## Job Corps Measures

### Placement in Employment or Education

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

### Literacy and Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more ABE levels.

## Internet-Based Assistance

### Web site Visits

ETA's Internet-Based Assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools

<sup>3</sup> Calculation of the placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

is website visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

### **O\*NET Product Downloads**

The O\*NET product downloads count the number of unique users who download an O\*NET online resource ([www.onetcenter.org](http://www.onetcenter.org)), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

## **Registered Apprenticeship Program**

### **Entered Employment Rate**

Percent of apprentices employed in the first quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

### **Employment Retention Rate**

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

### **Six Months' Average Earnings**

Six month Average Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

## **Reintegration of Ex-Offenders—Adult Program**

### **Recidivism Rate**

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

## **Senior Community Service Employment Program**

### **Service Level**

The count of participants during the report period divided by the total number of authorized grantee community service positions.

### **Community Service**

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the States.

### **Most-in-need**

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

## **Unemployment Insurance**

### **Percent of Payments Made Timely**

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in States with a waiting week, and 21 days in non-waiting week States.

### **Detection of Recoverable Overpayments**

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount States can detect and establish for recovery.



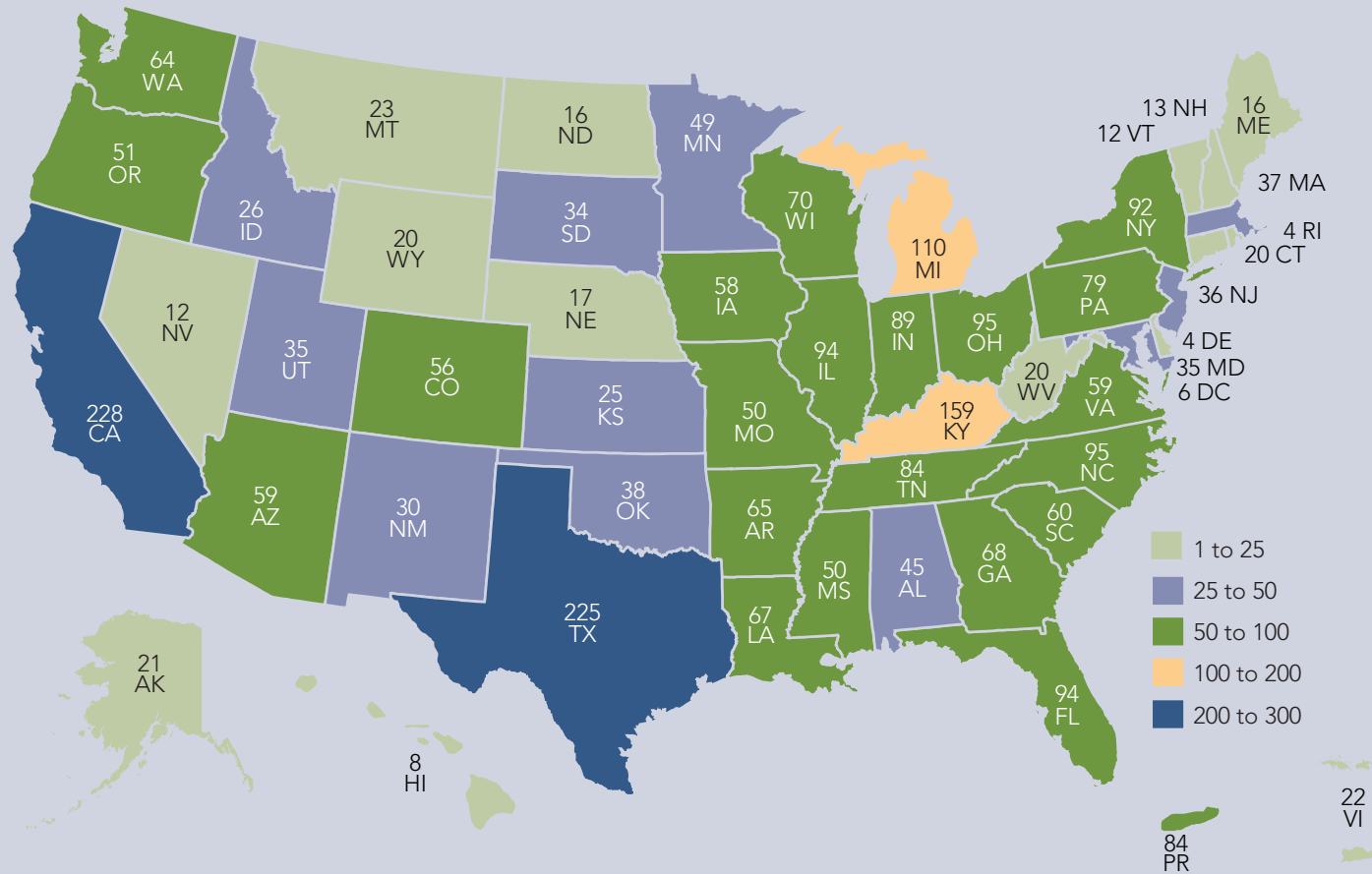
### **Entered Employment Rate**

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

### **Percent of Employer Tax Liability Determinations Made Timely**

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

## One-Stop Career Centers as of March 31, 2011



Source: **America's Service Locator** ([www.ServiceLocator.org](http://www.ServiceLocator.org))  
 America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.



eta

**EMPLOYMENT AND TRAINING ADMINISTRATION**  
UNITED STATES DEPARTMENT OF LABOR



United States Department of Labor

200 Constitution Avenue, NW

Washington, DC 20210

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