# Workforce SYSTEM RESULTS

July 1 – September 30, 2010 First Quarter, Program Year 2010 Fourth Quarter, Fiscal Year 2010



The Employment and Training Administration (ETA) provides this overview of performance results for the period ending September 30, 2010. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, ensuring workplaces are safe and healthy, assuring fair and high quality work-life environments, securing health benefits and, for those not working, providing income security, and fostering fair working conditions in the global marketplace.

In February 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act Program results. For the four-quarter period ending September 30, 2010, ETA programs have served more than 39.9 million people, which is slightly more than the total for the period ending June 30, 2010. Of note is that the number of people in the Unemployment Insurance System decreased, and the number served through the Employment Service and the workforce development/training programs increased. This continued high level of participants increase reflects the impact of the Recovery Act funding as well as the continued demand for training and employment services. Outcomes continue to be lower, though, reflecting jobs lost in the economic downturn the nation has experienced.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on gaining employment, employment retention, earnings, and other elements to ensure that the nation's youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, contact the Office of Policy Development and Research at (202) 693-3700. An electronic version is available at www.doleta.gov/performance.



United States Department of Labor 200 Constitution Avenue, NW Washington, DC 20210 www.dol.gov

Hilda Solis Secretary of Labor

# **Table of Contents**

Quarterly Spotlight: On the Job Training for Dislocated Workers 2	Registered Apprenticeship
People Served by Program	Trade Adjustment Assistance (TAA)20
Current Appropriations	Unemployment Insurance (UI)
Government Performance and Results Act Goals6	Workforce Investment Act Youthful Offender Initiative
Indian and Native American Adult Program (INA) 9	Workforce Investment Act Youth Program
National Farmworker Jobs Program (NFJP)	Job Corps
Senior Community Service Employment Program	Indian and Native American Youth Program (INA)25
Wagner-Peyser Employment Service	YouthBuild
Workforce Investment Act Adult Program13	High Growth Job Training Initiative27
Workforce Investment Act Dislocated Worker Program	Community-Based Job Training Grants
National Emergency Grants	ARRA High Growth and Emerging Industries Grants
H-1B and Permanent Foreign Labor Certification (PERM)16	ETA Internet-Based Assistance (E-Tools)
H-2A and H-2B Foreign Labor Certification	Glossary of Performance Measures
Reintegration of Ex-Offenders (REXO) 18	

# Quarterly Spotlight: On the Job Training for Dislocated Workers

President Obama said, "Now is the time to build a firmer, stronger, foundation for growth that will not only withstand future economic storms, but one that helps us thrive and compete in a global economy." The President created a national response to help mitigate recessionary forces by signing into law the American Recovery and Reinvestment Act of 2009.

In support of the President's vision (or goal), ETA, in the summer of 2010, began piloting an effort to place more prolonged unemployed dislocated workers in on-the-job training (OJT) via \$75 million in National Emergency Grants (NEGs). ETA awarded these grants to 41 States, three Tribes, and the District of Columbia (see following page for list of awards).

These OJT NEG awards are a critical tool in helping workers and communities recover from the effects of the economic downturn, including plant closures, mass layoffs and smaller worker dislocations by providing critical WIA services. OJTs bridge the divide between unemployment and employment by addressing gaps in an individual's skill level that would hinder them from fully performing a new job. OJT also offers participants a more family-friendly "learn and earn" training option allowing individuals a chance at up-skilling while earning a regular paycheck.



ETA has launched an OJT Toolkit which includes a Quick Start Action Planner to help states and local areas ramp up their OJT activity. The OJT Toolkit can be found on www.workforce3one.org.

**What is OJT?** OJT provides reimbursement to the employer of up to 50 percent of the wage rate of the participant for extraordinary training costs and related supervision.

**Why is OJT important?** It can get job seekers back to work and train them to meet the employers' skills needs while drawing a paycheck. Both employees and employers can see the benefit from day one.

# **States that received On-the-Job Training Grants**

Grant recipients include the District of Columbia, States and federally recognized Native American Tribes.

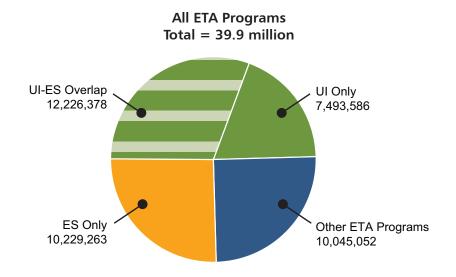
Alabama	\$1,444,144
Alaska— Orutsararmiut Native Council	\$286,387
California	\$9,990,477
Colorado	\$1,137,558
Connecticut	\$673,776
Delaware	\$675,544
District of Columbia	\$627,753
Florida	\$3,462,110
Georgia	\$2,023,944
Hawaii	\$601,873
Idaho	\$625,535
Illinois	\$3,248,780
Indiana	\$1,318,642
Iowa	\$990,347

Kansas	\$641,903
Kentucky	\$978,725
Louisiana	\$1,415,062
Maryland	\$1,971,169
Massachusetts	\$1,065,670
Michigan	\$3,791,794
Mississippi	\$1,651,549
Missouri	\$1,284,243
Montana	\$889,009
Nebraska	\$534,080
New Hampshire	\$972,474
New Jersey	\$1,477,396
New Mexico	\$354,902
New York	\$3,426,727
North Carolina	\$3,142,366
Ohio	\$3,865,742

Oklahoma	\$652,924
Oklahoma— Cherokee Nation	\$850,357
Oklahoma— Seminole Nation	\$236,668
Oregon	\$2,119,166
Pennsylvania	\$2,697,393
South Carolina	\$1,327,704
South Dakota	\$617,040
Tennessee	\$1,170,677
Texas	\$3,524,688
Vermont	\$293,264
Virginia	\$1,498,683
Washington	\$1,960,262
West Virginia	\$490,993
Wisconsin	\$2,274,814

# **People Served by Program**

In the 12 month period ending September 30, 2010, ETA programs served more than 39.9 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 75 percent of this total, and 62 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 10 million people.



WIA Adults WIA Dislocated Workers Registered Apprenticeship <sup>1</sup>	7,201,915 1,181,343 485,404
WIA Dislocated Workers	1,181,343 485,404
	485,404
Registered Apprenticeship <sup>1</sup>	
5 11 1	276 4 40
WIA Youth	276,148
Trade Adjustment Assistance	234,949
Community Based Job Training Grants <sup>2</sup>	181,751
High Growth Job Training Initiative <sup>2</sup>	98,511
Senior Community Service Employment Program	109,572
National Emergency Grants	62,871
Youthful Offender Initiative	10,193
National Farmworker Jobs Program	20,961
ndian and Native American Adult	34,338
Reintegration of Ex-Offenders – Adult <sup>3</sup>	26,090
ndian and Native American Youth <sup>4</sup>	4,381
Youth Build <sup>2</sup>	14,797
lob Corps⁵	101,828
Total Total	10,045,052

<sup>&</sup>lt;sup>1</sup> Source: RAPIDS "Performance at a Glance FY 2010" as of 10/13/10—count includes all active, completed, and suspended apprentices for both Office of Apprenticeship (OA) and State Apprenticeship Agency (SAA) States.

<sup>&</sup>lt;sup>2</sup> Data reflects Program-to-Date performance.

<sup>&</sup>lt;sup>3</sup> Program to Date as of program inception in spring 2006.

<sup>&</sup>lt;sup>4</sup> Data reflects the semi-annual reporting period from April 1, 2010- September 30, 2010.

<sup>&</sup>lt;sup>5</sup> Count includes the number of students active on start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in placement service window during the timeframe, and number of former enrollees separated prior to start date and in placement window during the timeframe.

# **Current Appropriations**

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending September 30, 2010 covers programs operating in Program Year 2010 (July 1, 2010, through June 30, 2011) and programs operating in Fiscal Year 2010 (October 1, 2009, through September 30, 2010). This quarter's funding displayed is from the FY 2010 appropriation. Registered Apprenticeship, Trade Adjustment Assistance (TAA), and Unemployment Insurance (UI) Program run on a fiscal year and September 30, 2010 is the fourth quarter of FY 2010. All other programs run on the program year (PY), from July 1 to June 30, and September 30, 2010 is the first quarter of PY 2010.

TOTAL	\$10,601,529,039
YouthBuild	\$102,500,000
WIA Youth (Older and Younger)	\$910,207,965
Indian and Native American Youth Program <sup>7</sup>	\$9,338,266
Youth Activities <sup>7</sup>	\$919,546,231
Reintegration of Ex-Offenders	\$108,493,000
Career Pathways Innovation Fund <sup>2</sup>	\$125,000,000
WIA Dislocated Workers Formula Grant	\$1,183,840,000
WIA Adult	\$861,540,000
Wagner-Peyser Act/Employment Service (ES)	\$703,576,000
Unemployment Insurance (UI) Administration	\$3,195,645,000
Trade Adjustment Assistance Training <sup>6</sup>	\$686,400,000
Senior Community Service Employment Program	\$825,425,000
National Farmworker Jobs Program <sup>5</sup>	\$78,410,000
Job Corps (Operations) <sup>4</sup>	\$1,510,498,000
Indian and Native American Adult Program <sup>3</sup>	\$42,711,808
Dislocated Worker National Reserve <sup>2</sup>	\$229,160,000
Women in Apprenticeship	\$1,000,000
Apprenticeship <sup>1</sup>	\$27,784,000

<sup>\*</sup>Note: This table excludes American Recovery and Reinvestment Act of 2009 money.

<sup>&</sup>lt;sup>1</sup> Registered Apprenticeship Programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship Programs.

<sup>&</sup>lt;sup>2</sup> The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker Programs, and special assistance for Adults/Dislocated Worker Programs. Community-Based Job Training, previously included in the Dislocated Worker National Reserve, is now called the Career Pathways Innovation Fund, included as a separate line in this table.

<sup>&</sup>lt;sup>3</sup> The total appropriation for the Indian and Native American Program is \$52,758,000; \$10,046,192 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>&</sup>lt;sup>4</sup> The total appropriation for Job Corps is \$1,708,205,000 with \$1,574,015,000 for Operations, \$105,000,000 for Construction, and \$29,190,000 for expenses. \$63,517,000 has been transferred to the Department of Agriculture for Job Corps center operations.

<sup>&</sup>lt;sup>5</sup> The total appropriation for the National Farmworkers Jobs Program is \$84,620,000; \$5,700,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

<sup>&</sup>lt;sup>6</sup> The total appropriation for Federal Unemployment Benefits and Allowances is \$1,818,400,000 and includes \$1,067,000,000 for TAA benefits and \$65,000,000 for Wage Insurance.

<sup>&</sup>lt;sup>7</sup> The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,522,769 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

# **Government Performance and Results Act Goals**

On January 4, 2011, President Obama signed H.R. 2142, the "GPRA Modernization Act of 2010", which became Public Law 111-352. The new law requires Federal agencies to set clear performance goals that they can accurately measure and publicly report in a more transparent way. This Act requires quarterly performance assessments of Government programs for purposes of assessing agency performance and improvement, and to establish agency performance improvement officers and the Performance Improvement Council. Federal managers ensure that program performance indicators and objectives are met and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2010 goals for most programs and FY 2010 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Annual Goal	Results as of 9/30/10 <sup>1</sup>
Foreign Labor Certification		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	80%	37%
Percent of Accepted H2-A Applications Processed within 15 Business Days	53%	58%
Process of H-2B Applications within 60 Days of Receipt	65%	99%
Indian and Native American Adult Program		
Entered Employment Rate	60.5%	56%
Employment Retention Rate	74.9%	74%
Average Earnings	\$9,245	\$9,678
Indian and Native American Youth Program <sup>2</sup>		
Education Attainment for Dropouts	n/a	7.5%
Participants Who Attained Two or More Goals	n/a	88%
Job Corps		
Placement in Employment or Education Rate	65.3%	68%
Attainment of Degree or Certificate Rate	56%	62%
Percentage of Students Who Achieve Literacy or Numeracy Gains	59%	65%
National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance <sup>3</sup>		
Combined Site Visits for CareerOneStop, America's Service Locator, and O*NET	38,000,000	8,504,387

Government Performance and Results Act Goals		
	Annual Goal	Results as of 9/30/10 <sup>1</sup>
National Emergency Grants		
Entered Employment Rate	67.4%	62.5%
Employment Retention Rate	82.1%	77.4%
Average Earnings	\$12,585	\$13,934
National Farmworker Jobs Program (NFJP)		
Entered Employment Rate	77.6%	81.2%
Employment Retention Rate	69.9%	76.2%
Average Earnings	\$8,911	\$9,125
Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative) <sup>4</sup>		
Entered Employment Rate	58%	58%
Employment Retention Rate	64.9%	67%
Average Earnings	\$9,455	\$10,036
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation	22%	15%
within One Year from Release from Prison <sup>5</sup>	22 70	1370
Registered Apprenticeship		
Entered Employment Rate	69.2%	63.6%
Employment Retention Rate	81.8%	80.9%
Average Earnings	\$19,324	\$20,335
Senior Community Service Employment Program		
Entered Employment Rate	46.5%	46.3%
Employment Retention Rate	69.9%	69.6%
Average Earnings	\$6,423	\$7,017
Trade Adjustment Assistance <sup>6</sup>		
Entered Employment Rate	61.9%	53%
Employment Retention Rate	83.3%	86%
Average Earnings	\$13,172	\$14,214
Unemployment Insurance		
Percent of Intrastate Payments Made Timely	85.9%	82.2%
Detection of Recoverable Overpayments	52.8% <sup>7</sup>	49.5%8
Entered Employment Rate for Unemployment Insurance Claimants	58.6%	53% <sup>9</sup>
Percent of Employer Tax Liability Determinations Made Timely	90%	86.4%

Government Performance and Results Act Goals		
	Annual Goal	Results as of 9/30/10 <sup>1</sup>
Wagner-Peyser Employment Service		
Entered Employment Rate	56.9%	46.6%
Employment Retention Rate	77%	75.3%10
Average Earnings	\$10,131	\$12,917
Workforce Investment Act Adult Program		
Entered Employment Rate	65.8%	53.1%
Employment Retention Rate	82.1%	77.7%
Average Earnings	\$13,848	\$13,482
Workforce Investment Act Dislocated Worker Program		
Entered Employment Rate	66.5%	50.3%
Employment Retention Rate	84.2%	79.0%
Average Earnings	\$15,618	\$17,227
Workforce Investment Act Youth Program		
Placement in Employment or Education Rate	58.3%	57.7%
Attainment of Degree or Certificate Rate	48.5%	58.6%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	29.5%	40.9%
YouthBuild <sup>11</sup>		
Placement in Employment or Education Rate	38%	59.5%
Attainment of Degree or Certificate Rate	41%	42.7%
Percentage of Students Who Achieve Literacy and Numeracy Gains	32%	49.5%
Workforce Investment Act Youthful Offender Initiative <sup>12</sup>		
Placement Rate for Youth Ages 18 and Above <sup>13</sup>	48.5%	44%
Recidivism Rate for Youth Ages 14 to 17 <sup>13</sup>	16%	18%
Recidivism Rate for Youth Ages 18 to Above <sup>13</sup>	17%	12%

<sup>&</sup>lt;sup>1</sup> Cumulative four quarters unless otherwise indicated.

 $<sup>^2</sup>$  Data reported semi-annually. Reflective of the period from April 1, 2010-September 30, 2010.

<sup>&</sup>lt;sup>3</sup> Results reflect the current quarter ending September 30, 2010.

<sup>&</sup>lt;sup>4</sup> Program-to-Date data as of program inception in Spring 2006.

<sup>&</sup>lt;sup>5</sup> Target based on program goal to reduce Recidivism Rate by half of the national rate. Results reflect the current quarter ending September 30, 2010.

<sup>&</sup>lt;sup>6</sup> Due to new reporting collection methods, three States did not provide one of more numbers necessary for calculation of one of the three common measures.

<sup>&</sup>lt;sup>7</sup> Numerator and denominator of the ratio reflect varying influences in addition to economic conditions, such as correction of measurement errors, and the phase-in of national directory of new hires which affects the numerator and denominator in opposite directions.

<sup>&</sup>lt;sup>8</sup> Differs from web figure due to elimination of some Georgia data under quality review.

<sup>9</sup> Results are as of June 30, 2010.

<sup>&</sup>lt;sup>10</sup> Excluding Guam and California.

<sup>&</sup>lt;sup>11</sup> Due to the long-term nature of participant activity and performance outcomes, the results are program-to-date for the first cycle of YouthBuild grants, awarded in 2007, and completed in 2010.

<sup>&</sup>lt;sup>12</sup> Program-to-Date for currently operating projects.

 $<sup>^{\</sup>rm 13}$  Rates reported here are cumulative as of the end of the quarter ending 9/30/2010 for currently operating grants.

# **Indian and Native American Adult Program (INA)**

http://www.doleta.gov/dinap/

#### **Program Description**

ETA's Indian and Native American Program provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

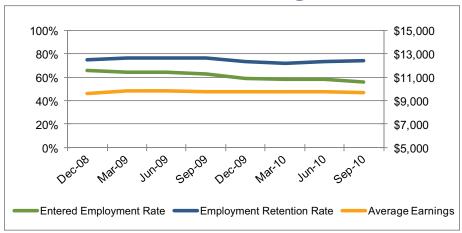
#### **Quarter Highlights**

The Indian and Native American Program increased the number of participants substantially over the past four quarters. This is attributed to an increased demand for employment and training services due to a weak economy. The Indian and Native American Program emphasizes the efficient use of WIA funds in order to provide more services to Native Americans with limited funding.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	62.6%	56%
Employment Retention Rate	76.2%	74%
Average Earnings	\$9,780	\$9,678

#### **Performance in the Past Eight Quarters**



- This quarter 14,008 people were served by the program and 622 people found jobs.
- The Indian and Native American Adult Program served 34,338 participants during the 12 month period ending on September 30, 2010. This reflects a 22 percent increase in the number of participants served when compared to the same time period last year.
- The Entered Employment Rate for the 12 month period ending September 30, 2010 was 56 percent. This reflects a decrease of 6.6 percentage points when compared to the same time period last year.
- The Employment Retention Rate for the 12 month period ending September 30, 2010 was 74 percent. This reflects a decrease of 2.2 percentage points when compared to the same time last year.
- The Average Earnings for the 12 month period ending September 30, 2010 was \$9,678. This reflects a decrease by \$102 when compared to the same time period last year.

# National Farmworker Jobs Program (NFJP)

www.doleta.gov/MSFW

#### **Program Description**

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the National Farmworker Jobs Program is accessed through grantee partners and local One-Stop Career Centers.

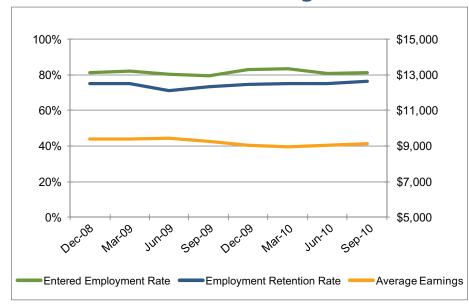
#### **Quarter Highlights**

The Texas NFJP grantee, MET, Inc., convened a meeting with several community colleges, local boards, and other partners to provide other NFJP grantees with information on wind energy training and electric lineman training. Twenty-three grantee organizations attended the meeting; some grantees are in the process of developing similar programs to serve migrant and seasonal farmworker populations.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	79.6%	81.2%
Employment Retention Rate	73.1%	76.2%
Average Earnings	\$9,272	\$9,125

# **Performance in the Past Eight Quarters**



- The program served 9,693 individuals during the quarter. The slight decrease in numbers served from the preceding quarter was likely attributable to the seasonal nature of agricultural employment, as farmworkers usually seek services after the harvesting season is over.
- The Entered Employment Rate of 81.2 percent and Employment Retention Rate of 76.2 percent both exceeded the annual GPRA goals of 77.6 percent and 69.9 percent, respectively.
- The six month Average Earnings result of \$9,125 dropped slightly from the same reporting period in the previous year, but exceeded the annual GPRA goal of \$8,911.

# **Senior Community Service Employment Program**

www.doleta.gov/seniors

#### **Program Description**

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in the public and private sectors.

#### **Quarter Highlights**

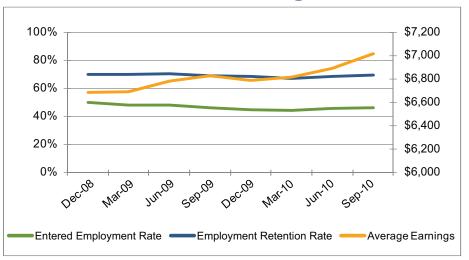
The SCSEP final rule was published on September 1, 2010. Major changes from the NPRM include:

- The elimination of the one-year, one-time restriction on the extension of individual participation time.
- The elimination of the 1,300-hour annual participant time limit.
- The reinforcement of the dual purpose of SCSEP as a community service and job training program, and a focus on services which are appropriate to individual participants.

# **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	46.3%	46.3%
Employment Retention Rate	69.2%	69.6%
Average Earnings	\$6,827	\$7,017

#### **Performance in the Past Eight Quarters**



- 84,949 people were served by the program this quarter. Of those people served, all participated in training and 3,086 people found jobs.
   SCSEP participants have recorded 15,588,137 hours of community service this quarter.
- First quarter performance results indicate that the SCSEP is meeting just one of its three GPRA performance goals. The Entered Employment Rate of 46.3 percent was 0.2 percentage points below the PY 2010 target. The Employment Retention Rate of 69.6 percent was 0.3 percentage point below the established target. The Average Earnings of \$7,017, however, exceeded its target of \$6,423. Overall, SCSEP is performing better on its performance measures compared to a year ago.
- Currently, SCSEP grantees report results for performance measures using supplemental data sources such as case manager follow-up. The SCSEP is working to eventually incorporate data using UI wage records which will allow the program to better track customers from program exit to successful job placement.

# **Wagner-Peyser Employment Service**

www.doleta.gov/Programs/Wagner\_Peyser.cfm

#### **Program Description**

Wagner-Peyser Employment Service is an integral part of the One-Stop delivery system which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service and staff-assisted service.

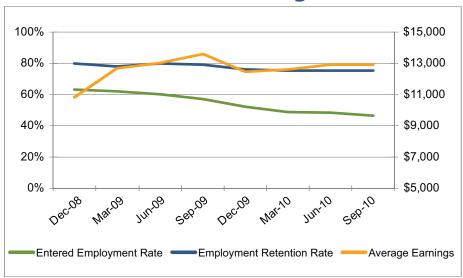
#### **Quarter Highlights**

During the first quarter of PY 2010, ETA began planning a National Reemployment Summit to bring together workforce system professionals. The summit is an opportunity to advance the national discussion about the design and delivery of effective reemployment solutions for workers and businesses. A number of proposed workshops support ETA's vision of a stronger, more interconnected One-Stop delivery system. Examples of workshops especially pertinent to the Employment Service and its role include: 1) Strategies for Serving the Longest Unemployed; 2) Targeting Reemployment Services with Program Data; 3) Translating Labor Market Information for Improved Local Area Service Delivery; and 4) Research on Reemployment Strategies.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	56%	46.6%
Employment Retention Rate	78%	75.3%
Average Earnings	\$13,541	\$12,917

#### **Performance in the Past Eight Quarters**



- Due to the overwhelming national demand for job search assistance, the Employment Service served over 22,455,641 people over the past four quarters.
- At 46.6 percent, the Entered Employment Rate was less than the annual GPRA performance target of 56.9 percent. The Employment Retention Rate at 75.3 percent was also lower than its goal of 77 percent. Not surprisingly, performance for these measures has shown a strong inverse relationship with national unemployment rates. As unemployment rates hovered at 9.7 percent, customers were less able to find a job. Retention has also been an issue which is reflective of instability surrounding the creation of permanent jobs.
- Measured at \$12,917 the Average Six Month Earnings for participants are \$624 less than the same time last year, but did exceed the annual goal of \$10,131.

# **Workforce Investment Act Adult Program**

www.doleta.gov/programs/general\_info.cfm

#### **Program Description**

The WIA Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of One-Stop Career Centers, of which there are nearly 3,000 across the United States.

WIA provides employment and training services at three broad levels to jobseeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

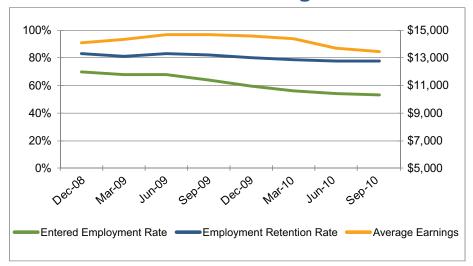
#### **Quarter Highlights**

The Office of Vocational Education and the Employment and Training Administration (ETA) co-hosted a Career Pathways Technical Assistance Institute in Washington, D.C. In preparation for the institute, grantees developed implementation plans which included technical assistance and best practices assistance. The Career Pathways Technical Assistance Initiative will continue to leverage the latest research in adult learning and workforce development to help grantees implement career pathway models which integrate remedial education with occupational skills training and align state and local administrative policies to meet the needs of low-income, low-skilled workers.

# **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	64.2%	53.1%
Employment Retention Rate	82.1%	77.7%
Average Earnings	\$14,687	\$13,482

#### **Performance in the Past Eight Quarters**



- The WIA Adult Program served 3,236,732 people this quarter.
- The Entered Employment Rate was 53.1 percent, more than 12 percentage points lower than the annual GPRA goal. Although job creation is improving, the demand for work still outpaces supply and the rate of job placement for customers continues to be a challenge.
- At 77.7 percent the Employment Retention Rate for the fourth quarter was 4.4 percentage points lower than its projected annual goal of 82.1 percent. The lower than expected job retention for customers can be attributed, in part, to employer cutbacks and layoffs as well as a more tenuous attachment to the labor force for newly employed and recently reemployed workers.
- The six month Average Earnings of \$13,482 was within levels customary for the program, though below the annual GPRA goal of \$13,848.

# **Workforce Investment Act Dislocated Worker Program**

http://www.doleta.gov/programs/general\_info.cfm

#### **Program Description**

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States and the Secretary of Labor may use the remaining 20 percent for National Emergency Grants – these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

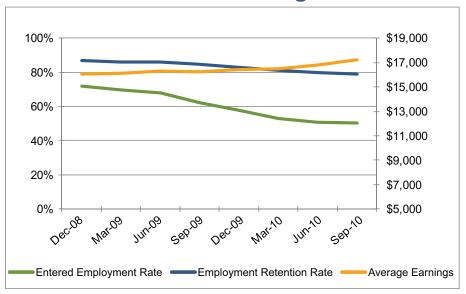
#### **Quarter Highlights**

During the quarter, ETA began piloting an effort to place more prolonged unemployed dislocated workers in on-the-job training (OJT) via \$75 million in National Emergency Grants (NEGs). ETA formed a taskforce to support the rapid development of the OJT NEG process. This entailed developing policy guidance (TEGL 04-10) and hosting four technical assistance webinars. ETA also held a two-day all grantee technical assistance meeting in Washington D.C. (for States and Tribes) to facilitate peer-to-peer learning. Since the workforce system has had limited recent experience implementing OJT initiatives, ETA also launched an OJT Toolkit which includes a Quick Start Action Planner to help States and local areas ramp up their OJT activity. The OJT Toolkit and webinars referenced above may be found on www.workforce3one.org.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	62.4%	50.3%
Employment Retention Rate	84.5%	79.0%
Average Earnings	\$16,232	\$17,227

# **Performance in the Past Eight Quarters**



- The WIA Dislocated Worker Program served 798,886 people this quarter.
- The Entered Employment Rate was measured at 50.3 percent, a level approximately 16 percentage points lower than the annual GPRA goal. During this period of slow job growth, millions of individuals are out of work, including 6.3 million individuals who are out of work longer than 27 weeks. These factors have made job placement for program completers a challenge.
- The Employment Retention Rate for the first quarter was 79 percent, approximately five percentage points below the annual GPRA goal. Lower than expected job retention can be attributed, in part, to employer cutbacks and layoffs as well as a more tenuous attachment to the labor force for new or recently reemployed workers.
- Measured at \$17,227, the program exceeded its six month Average Earnings target of \$15,618.

# **National Emergency Grants**

www.doleta.gov/neg

#### **Program Description**

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared by the Federal Emergency Management Agency.

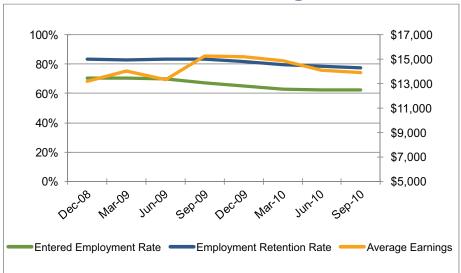
#### **Quarter Highlights**

- Fifteen NEG awards were made in the first quarter of PY 2010, including incremental and supplemental awards.
- The state of Iowa received \$2,424,496 in NEG awards to provide services to dislocated workers impacted by layoffs at Thermo Fisher Scientific, Electrolux, CDS Global, and Skyjack-Freudenberg.
- Puerto Rico received \$1,000,000 to create temporary jobs to assist in recovery efforts as a result of devastation caused by severe storms and the resulting flooding.
- The state of Texas received \$4,221,564 from new NEG awards to serve workers impacted by Hurricane Alex and those affected by layoffs along the Gulf Coast from the National Aeronautics and Space Administration's (NASA's) Space Shuttle program.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	67.4%	62.5%
Employment Retention Rate	83.4%	77.4%
Average Earnings	\$15,259	\$13,934

#### **Performance in the Past Eight Quarters**



- The NEG Program served 62,871 people during the cumulative four-quarter reporting period, a 36 percent increase compared to the same period last year.
- 2,872 individuals that completed NEG services were reported to have found jobs this quarter and 9,783 individuals found jobs during the cumulative four-quarter reporting period.
- At 62.5 percent, the Entered Employment Rate for the cumulative four-quarter reporting period declined when compared to the same period last year due to the challenging economic situation.
- At 77.4 percent, the Employment Retention Rate for the cumulative four-quarter reporting period is lower than the same period last year.
- At \$13,934, the Six–Month Average Earnings for the cumulative four-quarter reporting period is lower than the same period last year, but exceeds the performance goal of \$12,585 by about 11 percent.

# H-1B and Permanent Foreign Labor Certification (PERM)

www.foreignlaborcert.doleta.gov

#### **Program Description**

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

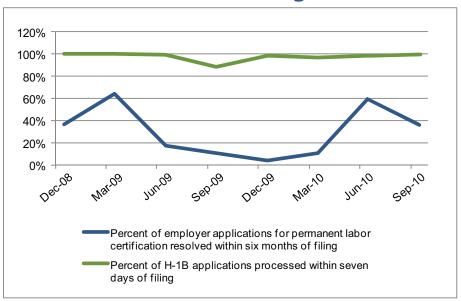
#### **Quarter Highlights**

- The percentage of H-1B applications processed within seven business days increased two percentage points from the same time period a year ago.
- The percentage of PERM applications resolved within 180 calendar days more than doubled when compared to the same time period a year ago. This improved performance was largely due to concentrated backlog reduction efforts on pending employer applications.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Percent of H1-B Application Processed within Seven Days of Filing	98%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	18%	37%

#### **Performance in the Past Eight Quarters**



- ETA implemented a series of new program controls in the H-1B program during FY 2010, including additional data integrity checks and processes to validate Federal Employer Identification Numbers (FEINs).
- Overall, program performance reached an optimal level with 100 percent of H-1B cases processed within seven business days.
- For the PERM Program, ETA's efforts to reduce the backlog of pending applications by 50 percent from what it was on October 2009 were successful. ETA achieved the goal of reducing the backlog of PERM applications to 35,000 in July 2010, approximately 12 weeks ahead of schedule.

# H-2A and H-2B Foreign Labor Certification

www.foreignlaborcert.doleta.gov

#### **Program Description**

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

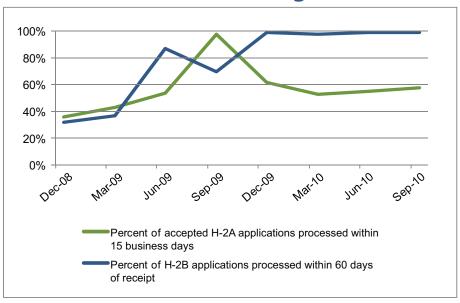
#### **Quarter Highlights**

- ETA began implementation of new H-2A regulations on March 15, 2010. Public briefings were conducted to educate agricultural employers and other interested members of the public on topics ranging from application filing requirements to compliance with employment-related laws and regulations.
- For the H-2B program, FY 2010 represented the first full year of implementation of the new attestation-based program model. As a result, H-2B case processing times greatly improved from the prior year and exceeded the GPRA target by 34 percentage points.

# **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Percent of Accepted H-2A Applications Processed within 15 Business Days	48%	58%
Percent of H-2B Applications Processed within 60 Days	43%	99%

#### **Performance in the Past Eight Quarters**



- The percentage of H-2A applications processed within 15 business days increased 10 percentage points from the same time period a year ago.
- The percentage of H-2B applications processed within 60 calendar days increased by 56 percentage points when compared to the same time period a year ago.

# **Reintegration of Ex-Offenders (REXO)**

www.doleta.gov/RExO/eta\_default.cfm

#### **Program Description**

The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

#### **Quarter Highlights**

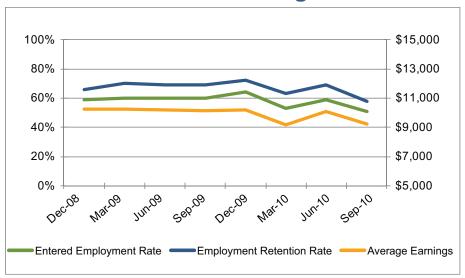
- 4,273 participants were served in the current quarter.
- 1,392 participants were placed into initial jobs, post-secondary education or long-term vocational/occupational skills training in the current quarter.
- 248 participants received an industry-recognized certificate in the current quarter.
- The quarterly recidivism rate is 15 percent compared to 44 percent nationally.

#### **Program Performance**

Performance Measure	Quarter Ending 9/30/10	Program to Date*
Entered Employment Rate	51%	58%
Employment Retention Rate	58%	67%
Average Earnings	\$9,249	\$10,036

<sup>\*</sup> Program-to-Date data is as of program inception in Spring 2006.

# **Performance in the Past Eight Quarters**



- The quarterly Entered Employment rate of 51 percent is two percentage points below last quarter's rate. Additionally, the Employment Retention rate, at 58 percent for this quarter is five percentage points below last quarter's rate of 63 percent. These drops are likely due to the current economic conditions. This quarter's Average Earnings, at \$9,249, are more than last quarter's Average Earnings measured at \$9.183.
- The program-to-date numbers continue to be strong, just slightly below the results demonstrated last quarter. Overall, performance is still on target to meet the GPRA goals.
- The first generation of grantees currently is undergoing a random assignment evaluation to demonstrate whether the interventions used by grantees are effective. Preliminary results are not expected until 2012.

# **Registered Apprenticeship**

www.doleta.gov/oa

#### **Program Description**

Registered Apprenticeship Programs meet the skilled workforce needs of American industry, training millions of qualified individuals for lifelong careers since 1937. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers looking to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

#### **Quarter Highlights**

Boston Action Clinic—The Office of Apprenticeship, in coordination with the Boston and Philadelphia Regional Offices, held a regional Action Clinic in September. The goal of the action clinic is to promote stronger partnerships between the Registered Apprenticeship system with both the public workforce investment and education systems.

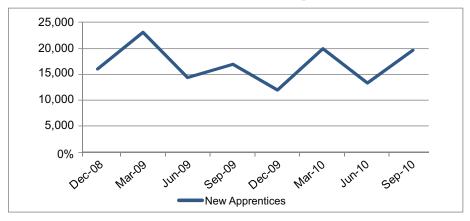
#### **Program Performance**

Performance Measure	Quarter Ending 9/30/09	Quarter Ending 9/30/10
Apprentices		
Total Apprentices (Active Apprentices)*	299,365	272,194
New Apprentices	16,976	19,683
Programs		
New Programs	204	214
Programs Maintained Total (Active Programs)*	15,068	14,299
Number of new programs in High Growth Industries	168	181

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): Federal workload and US Military Apprentices Program.

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Entered Employment Rate	70.2%	63.6%
Employment Retention Rate	83.2%	80.9%
Average Earnings	\$20,566	\$20, 335

#### **Performance in the Past Eight Quarters**



- In FY 2010, 50,243 program participants nationwide completed their apprenticeship and received a nationally recognized credential that is portable, stackable, and can provide a pathway to the middle class.
- In FY 2010, program completers earned an average annual salary of \$54,000 per year, with many earning much more. Definitions of Common Measures are located in the Glossary.
- Two-thirds of the top 25 occupations in FY 2010 ranked by total number of active apprentices (17 out of 25 occupations) were in Green occupations, as defined by O\*NET.
- In FY 2010, 101,585 new apprentices nationwide participated in Registered Apprenticeship Programs. This equates to over 100,000 individuals entering jobs or returning to work.
- 214 new apprenticeship programs were initiated in the current quarter, including 181 new programs in High Growth industries. This represents a slight increase compared to the same quarter one year ago.

<sup>\*</sup> Running total of active apprentices/programs during the quarter.

# **Trade Adjustment Assistance (TAA)**

www.doleta.gov/tradeact/

#### **Program Description**

The Trade Adjustment Assistance Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated because of foreign trade adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring the skills of affected workers to be completely retooled.

#### **Quarter Highlights**

During FY 2010, under the Trade and Globalization Adjustment Assistance Program established by ARRA, 2,718 petitions were certified; 1,166 (43 percent) certifications were issued based on new eligibility criteria. Under the increased allotment, \$575 million in training funds was distributed to States and \$256.2 million for Trade Readjustment Allowance.

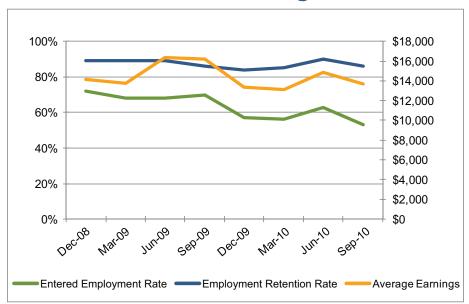
With the new Trade Activity Participant Report (TAPR) system, Office of Trade Adjustment Assistance has increased reliability and accuracy of data that are reported. The 2010 TAPR operates in "real time," tracking individuals on a quarterly basis from the point at which their TAA eligibility is established through the employment outcomes after they exit the program. Much of this new data is available on our web site, including a state specific format at <a href="http://www.doleta.gov/tradeact/StatMap.cfm">http://www.doleta.gov/tradeact/StatMap.cfm</a>.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10*
Entered Employment Rate	68%	53%
Employment Retention Rate	87%	86%
Average Earnings	\$16,360	\$14,214

<sup>\*</sup> Due to new reporting collection methods, three States did not provide one or more numbers necessary for calculation of one of the three common measures.

#### **Performance in the Past Eight Quarters**



- The Entered Employment Rate in FY 2010 was 8.9 percentage points below the annual performance goal for FY 2010.
- The Employment Retention Rate in FY 2010 exceeded the FY 2010 annual goal by almost 3 percentage points.
- The Average Earnings in FY 2010 exceeded the FY 2010 annual goal by 7.9 percent.
- 234,949 individuals have been served by the TAA Program during FY 2010.
- 19,168 individuals exited the program during the current quarter ending on September 30, 2010 and a total of 69,129 total individuals exited the program during FY 2010.
- The average training duration for FY 2010 program exiters was 61.4 weeks.

# **Unemployment Insurance (UI)**

http://ows.doleta.gov/unemploy/

#### **Program Description**

The federal-state Unemployment Insurance System minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance Programs regulated by State laws.

As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

#### **Quarter Highlights**

Regular program recipiency declined to 32 percent as over half of all claimants exhausted benefits; however most exhaustees were able to receive extended benefits. By the third quarter half of all recipients were in extended-benefits programs. In light of the stagnating job growth, Congress extended the Emergency Unemployment Compensation (EUC) Program. As of September 30, 32 States had borrowed over \$40 billion for UI, and in FY 2010, 14 States received \$800 million to modernize their UI Programs.

#### **Analysis**

- In the current quarter, 4.8 million people were served.
- 2.0 million people found jobs in the quarter ending June 30, 2010, which is the most recent data available.
- Although regular program claims fell, EUC claims rose.
- First payment timeliness declined in 31 States and overall timeliness fell by 0.7 percentage points.
- In the current quarter, the detection of overpayments ratio fell by approximately four percentage points. Although States increased overpayments established by \$500 million, they could not keep pace with a 42 percent increase in overpayments.
- Entered Employment Rates continued to decline as job growth stagnated.
- Status determination timeliness rose, but remained short of its GPRA goal of 90 percent.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Percent of Intrastate Payments Made Timely	82.9%	82.2%
Detection of Recoverable Overpayments Rate	52.9%	49.5%*
Entered Employment Rate	56.5%**	53%***
Percent of Employer Tax Liability Determinations Made Timely	84.1%	86.4%
Operational Results		
Recipient Rate	41.5%	32.4%
Exhaustion Rate	52.3%	54.4%
Percent of Recipients of Prime Working Age (25-54)	72.6%	74.5%
Percent of Recipients Who Are Female	38.8%	41.0%
New Initial Unemployment Insurance Claims	20,638,508	18,623,750
Number of First Unemployment Insurance Payments	14,510,164	11,428,622
Average Duration of Unemployment Insurance (Weeks)	17.5	19.4

<sup>\*</sup>Differs from Web figure of 49.9 percent due to elimination of data under a quality review.

<sup>\*\*</sup>Year End data 9/30/2009.

<sup>\*\*\*</sup>Year End data 6/30/2010.

# **Workforce Investment Act Youthful Offender Initiative**

#### **Program Description**

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects, some aimed at young adult offenders, others at juvenile offenders, and others at students in high-risk high schools.

Currently, operating projects include grants to replicate six successful juvenile offender projects in additional sites to: start or enhance six alternative schools serving juvenile offenders; start apprenticeship programs within prisons for young adult offenders in four States; allow young adult offenders to choose between faith-based and secular organizations to receive re-entry services in five sites; implement projects to reduce the involvement of youth in crime and violence in five school districts; and serve students in nine schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

#### **Quarter Highlights**

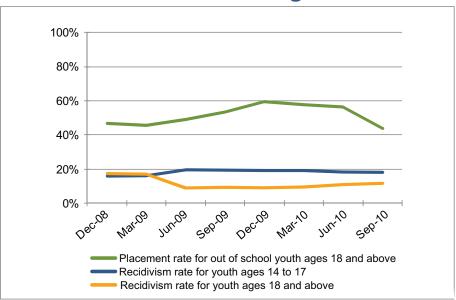
Recently funded projects still in their planning stages include grants to serve six additional schools designated as persistently dangerous under the Elementary and Secondary Education Act.

# **Program Performance**

Performance Measure	Cumulative Ending 9/30/09	Cumulative Ending 9/30/10
Placement Rate for Out of School Youth Ages 18 and Above	53%	44%
Recidivism Rate for Youth Ages 14 to 17	19%	20%
Recidivism Rate for Youth Ages 18 and Above	9%	12%

<sup>\*</sup>The placement rates reported here are cumulative as of the end of the quarter for currently operating grants.

# **Performance in the Past Eight Quarters**



- Changes in the Placement Rates over time, for the most part, do not appear to reflect changes in program effectiveness but rather changes in the mix of projects funded at any given time. Newer projects tend to have lower Placement Rates than older projects; projects serving young adults have higher Placement Rates than those serving youth.
- Placement Rates are lower this quarter because four of the five Beneficiary Choice Grants are completed and are no longer counted. These grants had high Placement Rates because they serve young adult offenders up to the age of 30.
- The Youthful Offender Recidivism Rates are based on the sample of grantees that are able to verify their Recidivism Rates through their local juvenile justice system or adult criminal justice system.

# **Workforce Investment Act Youth Program**

http://www.doleta.gov/Youth\_services

#### **Program Description**

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21 that face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program or enter employment.

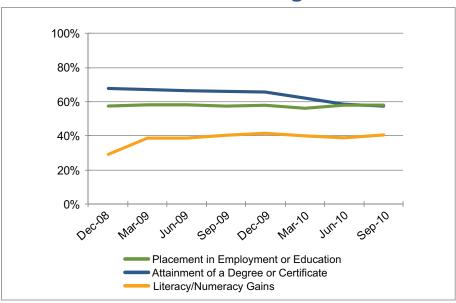
#### **Quarter Highlights**

The American Recovery and Reinvestment Act of 2009 provided an additional \$1.2 billion in WIA youth funds. States and local workforce investment areas continue to implement Recovery Act youth funds during this quarter. Through September 30, 2010, a total of 414,256 youth had been served with Recovery Act funds. This includes 365,304 youth who were placed in summer employment.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Placement in Employment or Education	66.4%	57.7%
Attainment of a Degree or Certificate	57.8%	58.6%
Literacy/Numeracy Gains	40.9%	40.9%

#### **Performance in the Past Eight Quarters**



- 194,591 WIA Youth participants were served in the current quarter, compared to the 229,061 WIA Youth participants served in the first quarter of PY 2009.
- 276,148 WIA Youth participants were served in the cumulative fourquarter reporting period.
- The program performance on the Attainment of a Degree or Certificate and Literacy and Numeracy Gains measures are above the PY 2010 GPRA goals while the Placement in Employment or Education measure is less than a percentage point below its goal of 58.3%. This decrease is likely due to the limited job opportunities for youth.
- Placement in Employment or Education achieved a result of 57.7 percent, an 8.7 percentage point decline when compared with the same time period last year. The Attainment of a Degree or Certificate measure increased approximately one percentage point to 58.6 percent from the same time period last year.

# Job Corps http://www.jobcorps.gov/Home.aspx

#### **Program Description**

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 124 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

#### **Quarter Highlights**

In September 2010, Job Corps exceeded its American Recovery and Reinvestment Act (ARRA) Green-Collar Job Training initiative goal of 10,000 green graduates. Students completed green training programs in the Advanced Manufacturing, Automotive, and Construction industries.

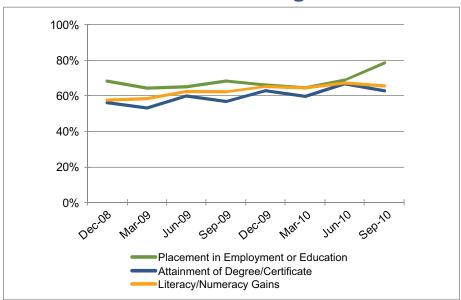
Job Corps also finalized the development of new green training programs in Solar PV and Thermal System Installation, Weatherization, Smart Metering, Overhead Line Construction, and Underground Residential Distribution. These programs provide additional green training opportunities for more than 300 students per year in emerging green trade skills and spearheads Job Corps into new arenas of green training.

During the current quarter, 5,766 Job Corps participants were placed in jobs.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10
Placement in Employment or Education	66%	68%
Attainment of a Degree or Certificate	56%	62%
Literacy/Numeracy Gains	60%	65%

#### **Performance in the Past Eight Quarters**



- During the current quarter, Job Corps served 57,361 participants, including 14,377 new enrollees. This is a decrease of 2.4 percent when compared to the same quarter in PY 2009. This result is attributable to a slight increase in students' average length of stay. Students who stay longer can benefit more from the program offerings, increase their employability skills and become more competitive for higher-paying jobs.
- The proportion of 16-17 year olds decreased by 2.4 percentage points. Conversely, the proportion of 20-24 year olds increased by 2.1 percentage points.
- In the current quarter, the program achieved a result of 78.7 percent in the Placement in Employment or Education measure, which was 11.4 percentage points higher than the result in the first quarter of PY 2009. Similarly, performance for Certificate Attainment increased by 6.2 percentage points and Literacy/Numeracy gains increased by 3.1 percentage points when compared to the first quarter of PY 2009. Increases in student attainments are attributed to advancements in standards-based education and training programs.

# **Indian and Native American Youth Program (INA)**

www/doleta.gov/dinap

#### **Program Description**

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

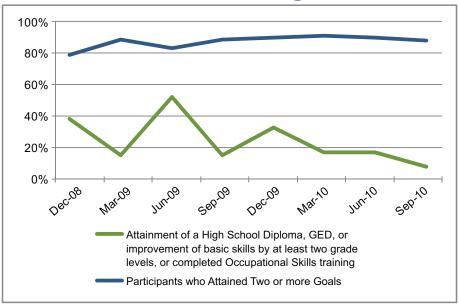
#### **Quarter Highlights**

The American Recovery and Reinvestment Act of 2009 provided an additional \$12 million in WIA youth funds. Ninety-six percent of these funds have been expended through the quarter ending September 30, 2010 which allowed the Indian and Native American Youth Program to serve an additional 5,610 youth with summer employment and work readiness skills.

#### **Program Performance**

Performance Measure	Semi-Annual Period Ending 4/1/09 – 9/30/09	Semi-Annual Period Ending 4/1/10 – 9/30/10
Educational Attainment for Dropouts	14.8%	7.5%
Attainment of Two or More Goals	89%	88%

#### **Performance in the Past Eight Quarters**



- The Indian and Native American Youth Program served 4,381 youth during the report period from April 1, 2010 to September 30, 2010. This is a 22.5 percent increase over the same period last year in which 3,575 participants were served.
- 42 people found jobs during this period.
- The Educational Attainment for Dropouts for the report period was 7.5 percent compared to 14.8 percent during the same period one year ago. Performance for this measure decreases whenever the number of individuals attaining a high school diploma, GED or improving basic skills decreases proportionately more than the number of dropouts enrolled during the reporting period. The number of successful outcomes decreased by 32 individuals from 9/30/2009 to 9/30/2010, while at the same time the number of dropouts enrolled increased by 31 individuals during the same reporting period. These changes resulted in a significant drop in the Educational Attainment for Dropouts Measure.
- Attainment of Two or More Goals by participants decreased slightly from 89 percent one year ago to 88 percent this year.

#### **YouthBuild**

www.doleta.gov/youth\_services/youthbuild.cfm

#### **Program Description**

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

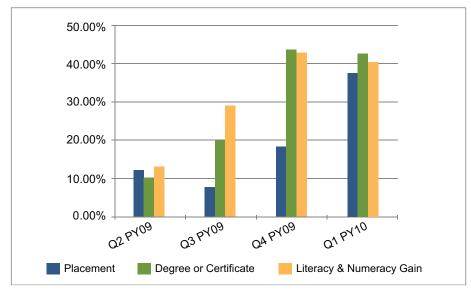
#### **Quarter Highlights**

- 5,727 participants were served by YouthBuild Programs in this quarter.
- 826 youth were placed into initial jobs (jobs that youth have been placed in regardless of whether they are exited or not), post-secondary education or long-term vocational/occupational skills training this quarter.
- 572 participants received an industry-recognized certificate in this quarter.
- 387 participants received a high school diploma or GED in this quarter.

# **Program Performance**

Measure	GPRA	Results for Class of 2007	Results for Class of 2009
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	41%	59.5%	42.8%
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	38%	42.7%	37.5%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level.	32%	49.5%	40.4%

# **Class of 2009 Performance in the Past Four Quarters**



- YouthBuild Programs continue to meet or exceed GPRA targets. The class of 2009 grantees, while only 15 months into the period of performance, is already demonstrating strong performance results for the long-term performance measures and is already exceeding the established GPRA targets.
- From program inception on October 15, 2007, 14,797 participants have been served. Of that total, 3,489 participants have received a high school diploma or GED, 4,537 participants have attained an industryrecognized certificate, and 5,634 participants have been placed into initial jobs, post-secondary education or long-term vocational/ occupational skills training.

# **High Growth Job Training Initiative**

www.doleta.gov/BRG/JobTrainInitiative

#### **Program Description**

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries.

This initiative invests in national models and demonstrations of solutions in high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services.

#### **Quarter Highlights**

Addressing Participant Barriers to Success

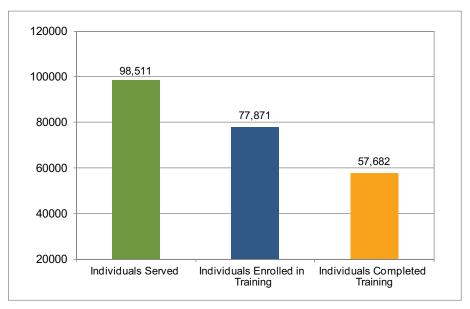
Eastern Connecticut (CT) WIB, Inc. is working to identify and address barriers to program success for participants through partnerships with the education system. Through their Career Pathways subcommittee (including input from the CT Community College System, State Department of Education, and Adult Education), inadequate math skills were identified as the primary barrier to college success for Adult Education students. As a result, three regional Adult Education sites will develop and pilot math academies to address this barrier, a step that will support adult education students along a career pathway.

#### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10*	
Entered Employment Rate	50.7%	58.7%	
Employment Retention Rate	88.0%	89.1%	
Average Earnings	\$24,755	\$22,949**	

<sup>\*</sup>Common Measure results are cumulative grant-to-date as reported for the quarter ending September 30, 2010.

#### **Cumulative Grant-to-Date Performance**



#### **Analysis**

- 98,511 individuals have been served through the initiative.
- 77,871 individuals began education/job training activities.
- 57,682 individuals completed education/job training activities.
- 46,269 individuals received degree/certificates.
- 25,443 individuals entered employment.
- 23,771 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that entered employment and individuals that entered training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results above indicate.

<sup>\*\*</sup>Data reported for average earnings for the four quarters ending 9/30/10, reflect average earnings outcomes for an exit cohort between July 1, 2008 and June 30, 2009. ETA believes that the reductions in average earnings during these four quarters are likely a result of the economic recession.

# **Community-Based Job Training Grants**

www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm

#### **Program Description**

Community-Based Job Training Grants seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations.

#### **Quarter Highlights**

Responding to the Needs of Employers

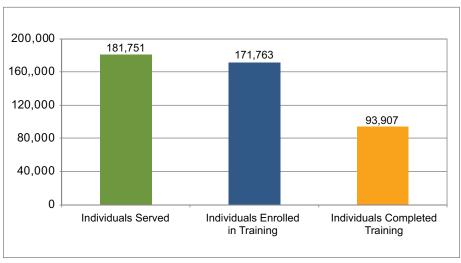
Western Technical College has learned that letting community need drive program design leads to success. Feedback from employers, instructors, and participants has helped shape and redesign the Leadership in Manufacturing (LIM) Program. Program courses originally focused solely on the basics of leadership and did not involve technical or software training at all. Student feedback and responses from employers indicated that upward advancing employees, particularly those who may have started on the factory floor, need refreshers in software and computer skills that may not have been necessary in their initial career. At the request of employers, word processing and technical paper writing courses have been added to the LIM series, leading to a better prepared workforce.

### **Program Performance**

Performance Measure	Four Quarters Ending 9/30/09	Four Quarters Ending 9/30/10*	
Entered Employment Rate	63.0%	51.2%	
Employment Retention Rate	86.9%	88.0%	
Average Earnings	\$19,376	\$20,308	

\*Common Measure results are cumulative grant-to-date as reported for the quarter ending September 30, 2010.

#### **Cumulative Grant-to-Date Performance**



Note: Data reported reflects the number of individuals that have begun education/job training activities, and of these participants, the number of individuals that have completed education/job training activities as of the quarter ending September 30, 2010. The difference between data reported in "beginning education/job training activities" and "completed education/job training activities" indicates that not all participants that began education/training activities have completed activities as of the quarter ending September 30, 2010. This may be due to the timing of courses that span each quarter, or to participants moving into employment or other activities and not completing training, but the difference should not be interpreted as the grants' drop-out rate

#### **Analysis**

- 181,751 individuals have been served through the initiative.
- 171,763 individuals began education/job training activities.
- 93,907 individuals completed education/job training activities.
- 72,493 individuals received degree/certificates.
- 32,388 individuals entered employment.
- 28,239 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that entered employment and individuals that entered training-related employment (noted above) if participants complete training and enter employment in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results above indicate.

# **ARRA High Growth and Emerging Industries Grants**

www.doleta.gov

#### **Program Description**

The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the U.S. Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through The Recovery Act, High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

#### **Quarter Highlights**

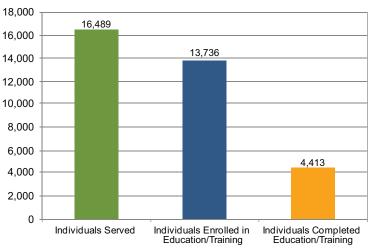
Grantee Success in Preparing a Skilled Workforce

Mott Community College is focusing on awarding or articulating college credit whenever possible in its accelerated workforce development programs, to allow the possibility that participants will, at some point, opt to continue their education and earn a post-secondary degree. This requires close attention to the structure of the courses, use of curriculum materials, and teaching methods. Additionally, Mott has incorporated several industry-recognized credentials into its Pathways Out of Poverty Programs, including OSHA 10-hour Construction Safety certificate, First Aid / CPR certificate, Work Keys National Career Readiness certificate, EPA Lead RRP certificate, and HVAC Excellence Green Awareness certificate. Having these types of credentials give program graduates an edge for employment over and above the skills and knowledge they have attained in the program.

#### **Program Performance**

These grants began in Quarter 3 of PY 09. Therefore, Common Measure results are not yet available.

#### **Cumulative Grant-to-Date Performance**



#### **Analysis**

- 16,489 individuals have been served through the initiative.
- 13,736 individuals began education/job training activities.
- 4,413 individuals completed education/job training activities.
- 4,110 individuals received degree/certificates.
- 649 individuals entered employment.

Note: All data are cumulative grant-to-date for the ARRA HGEI grants that focus on training and placement activities. These grants began in Quarter 3 of PY 09, between January 2010 and March 2010, and have spent the early part of the grants conducting start-up activities before beginning education and training activities. As such, these data reflect early placement results.

# **ETA Internet-Based Assistance (E-Tools)**

www.careerinfonet.org; www.servicelocator.org; http://careeronestop.org; http://online.onetcenter.org

#### **Program Description**

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

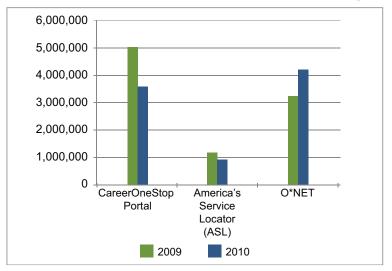
#### **Quarter Highlights**

- In September, 2010, CareerOneStop (COS) added a new portal, the mySkills myFuture, site. It is a transferable skills tool that helps laid-off workers and other career changers find new occupations to explore based on transferable skills they have gained in the past.
- In September, mySkills myFuture received 144,000 site visits.
- The Competency Model Clearinghouse added a new competency model, Long-Term Care Supports and Services.

# **Program Performance**

Performance Measure	Quarter Ending 9/30/09	Quarter Ending 9/30/10
CareerOneStop Portal	5,017,536	3,574,107
America's Service Locator (ASL)	1,157,214	773,654
O*NET	3,269,502	4,156,626
Combined Visits	9,444,252	8,504,387
O*NET Product Downloads	31,752	29,175

# Number of Web site Visits – Current Quarter and Same Quarter a Year Ago



- ETA Internet-Based Assistance Web sites received a total of 8,504,387 visits from July to September 2010.
- Visits to CareerOneStop decreased by 29 percent compared to the same time period in 2009. Three major sources of referrals made major modifications to their systems which resulted in fewer referrals.
- The CareerOneStop site had an increase of 21 percent in page views in the current quarter, as compared to the same period a year ago. This indicates that visitors are viewing more pages during a single visit.
- The O\*NET web sites received 4.1 million visits during the quarter spanning June to September 2010, an increase of 27 percent over the same time period last year.

# **Glossary of Performance Measures**

#### **Common Performance Measures**

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative and Community Based Job Training Grants.

#### **Adult Measures**

#### **Entered Employment**

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **Employment Retention**

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **Average Earnings**

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

#### **Youth Measures**

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

<sup>&</sup>lt;sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

<sup>&</sup>lt;sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

#### **Program-Specific Performance Measures**

#### **Foreign Labor Certification**

Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

The Average Cost for Processing a New PERM Application
This calculation is part of DOL's Cost Analysis Manager initiative.

Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, 4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

#### Indian and Native American Youth

#### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

#### **Educational Attainment for Dropouts**

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

#### Job Corps Measures

#### Placement in Employment or Education

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

#### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

#### Literacy and Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more ABE levels.

#### Internet-Based Assistance

#### Web site Visits

ETA's Internet-Based Assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is website visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

#### O\*NET Product Downloads

The O\*NET product downloads count the number of unique users who download an O\*NET online resource (www.onetcenter.org), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

<sup>&</sup>lt;sup>3</sup> Calculation of the placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

#### Registered Apprenticeship Program

#### **Entered Employment Rate**

Percent of apprentices employed in the first quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

#### **Employment Retention Rate**

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

#### **Average Earnings**

Average Six-Month Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

#### Reintegration of Ex-Offenders—Adult Program

#### Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

#### Senior Community Service Employment Program

#### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

#### **Community Service**

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the States.

#### Most-in-need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have

low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b) (1)(E) as amended by Pub. L. No. 109-365).

#### **Unemployment Insurance**

#### Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in States with a waiting week, and 21 days in non-waiting week States.

#### **Detection of Recoverable Overpayments**

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount States can detect and establish for recovery.

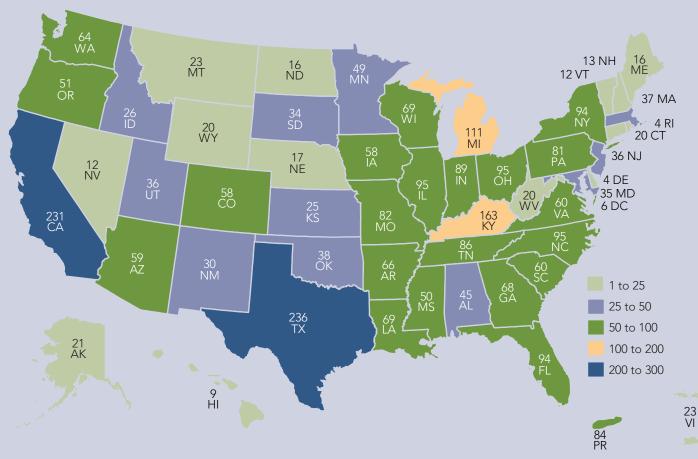
#### **Entered Employment Rate**

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

#### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

# One-Stop Career Centers as of January 7, 2011



Source: America's Service Locator (www.ServiceLocator.org )

America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.



# EMPLOYMENT AND TRAINING ADMINISTRATION UNITED STATES DEPARTMENT OF LABOR



United States Department of Labor 200 Constitution Avenue, NW Washington, DC 20210

www.dol.gov