

CAREER Dislocated Worker Grants

Comprehensive and Accessible Reemployment through Equitable Employment Recovery DWGs



TEGL 25-20

Mississippi Department Of Employment Security Statewide

Grant Number: DW-37006-21-60-A-28



Project Overview

This project seeks to address the CAREER DWG's goal of "developing or upgrading accessible online systems, platforms, and data structures for access to services, job search, and career guidance. The vision, is to modify existing technologies or acquire new technologies to allow participants to work with staff to enroll in all services virtually, including required signatures, and secure transmission of eligibility documentation from participant to the agency imaging system; the ability to attend virtual career fairs; the ability to text-chat or video-chat staff members during office hours and receive virtual video tours of AJC services and facilities; and receive online virtual career counseling and training including instruction in soft skills, resume preparation, video interviewing, and job application best practices.



Project Description

Expand the workforce system capacity to provide high-quality and accessible virtual career services to dislocated workers, with technology that supports: 1). Streamlined Signup from basic intake to workforce services; 2). Virtual Enrollment Documentation; 3). Virtual Career Counselor Tool; 4). Text and Video Chat, Virtual Career Fairs; 5). Voice commands offered as low-literacy services; 6). Simplified Reading Level including offering languages other than English; and 7). Usability Improvements, including web and mobile app interface enhancements.



Project Goals

The goal of the program is to help reemploy dislocated workers most affected by the economic and employment fallout from the COVID-19 pandemic, in particular those from historically marginalized communities or groups, and those who have been unemployed for an extended period of time or who have exhausted Unemployment Insurance (UI) or other COVID-19-related UI programs.

*The grant approval threshold may not represent the current obligation of funds.

Period of Performance	Approved Amount*
 9/24/2021 9/23/2023	 \$1,925,529
Planned Participants	Target Population
 N/A	 Dislocated Workers



Mississippi Department of
Employment Security
1235 Echelon Parkway
Jackson, MS 39213-0000

Robert Bock
(601) 321-6478

rbock@mdes.ms.gov