

National Dislocated Worker Grant (DWG) Summary

Project Type	Reemployment System Integration (RSI)	
State	Michigan	
Period of Performance	October 1, 2016 - September 30, 2018	
Grant Award Amount	\$1,100,000	
Core Project Elements		✓ Where Applicable
	Common registration and case management across at least the DW, ES, and UI programs	✓
	Implementation of robust on-line service delivery hubs that integrate information and on-line services across at least the DW, ES, and the UI programs	✓
	Data integration strategies that support the ability of front-line staff, including career counselors, to better connect dislocated workers to the services they need to get jobs in demand and expand the capacity to provide career counseling to more customers	✓
Alternate Options for States	For states with existing integrated systems, the proposal includes enhancing existing system	
Workforce Connect	Yes or No	
	Plan to use	Yes (among other solutions)
	Plan to investigate	
Project Description	<p>Michigan proposes to improve service delivery and employment outcomes for Dislocated Workers and other job seekers through improved connectivity across existing information technology systems. This effort, will streamline registration and dissemination of information, allowing the workforce system to more efficiently link participants across systems and programs. MWIC will benefit jobseekers as a result by providing access to the same real-time employment and training data. The main goals are:</p> <ul style="list-style-type: none"> • Better and more advanced data sharing; and, • System integration to improve service delivery. <p>Specifically, Michigan seeks to seamlessly connect the</p>	

	<p>existing workforce IT systems within its agencies. This includes integrating unemployment insurance (UI), Wagner-Peyser employment services (ES), DW and other Title I Workforce Innovation and Opportunity Act (WIOA) program systems to simplify and enhance the claimant/jobseeker online experience. The integration of these systems will create a single point-of-entry, allowing for shared interface with an integrated sign-on and common registration, providing one avenue for customers seeking UI benefits and/or any other workforce services. Within a secure environment, common demographic and personal information used by all systems will be collected and then shared among the applicable state systems, eliminating duplicative data entry, streamlining the registration process; eliminating multiple user IDs, passwords and login processes for users; and reducing staff time in processing and reconciling user account information. Implementation also involves integrating the state's labor exchange system, Pure Michigan Talent Connect and the state's unemployment insurance Web Account Manager system. Additional state workforce related systems will be added in the future as part of complete WIOA implementation.</p>
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