

<b>National Dislocated Worker Grant (DWG) Summary</b>
---

<b>Project Type</b>	Reemployment System Integration (RSI)	
<b>State</b>	Iowa	
<b>Period of Performance</b>	October 1, 2016 - September 30, 2018	
<b>Grant Award Amount</b>	\$1,100,000	
<b>Core Project Elements</b>		✓ Where Applicable
	Common registration and case management across at least the DW, ES, and UI programs	✓
	Implementation of robust on-line service delivery hubs that integrate information and on-line services across at least the DW, ES, and the UI programs	✓
	Data integration strategies that support the ability of front-line staff, including career counselors, to better connect dislocated workers to the services they need to get jobs in demand and expand the capacity to provide career counseling to more customers	✓
<b>Alternate Options for States</b>	For states with existing integrated systems, the proposal includes enhancing existing system	✓
<b>Workforce Connect</b>	Yes or No	
	Plan to use	No
	Plan to investigate	No
<b>Project Description</b>	Iowa plans to build on the success of their IowaWorks integrated customer service model used in-person in the One-Stops around the state by purchasing a commercial off the shelf solution for integrated intake and case management, including aligning partner programs such as TAA with DW, ES, and UI. The new system will conduct common intake and program enrollment, record detailed case notes, complete Individual Employment Plans (IEPs), provide referrals for employment, training, and supportive services, track job placements and outcomes, as well as conduct timely follow-ups, across a wide array of workforce programs. In addition, IA will ensure the system has online self-service intake and features to connect job seekers with employment opportunities or reemployment	

	services based on their needs and experiences. And the system will allow staff to use real-time data to best support customers in their reemployment efforts.
<b>Grantee Contact</b>	Todd Spencer Iowa Workforce Development <a href="mailto:Todd.spencer@iwd.iowa.gov">Todd.spencer@iwd.iowa.gov</a> 641-344-3665