

National Dislocated Worker Grant (DWG) Summary

Project Type	Reemployment System Integration (RSI)	
State	Idaho	
Period of Performance	October 1, 2016 - September 30, 2018	
Grant Award Amount	\$1,099,964	
Core Project Elements		✓ Where Applicable
	Common registration and case management across at least the DW, ES, and UI programs	✓
	Implementation of robust on-line service delivery hubs that integrate information and on-line services across at least the DW, ES, and the UI programs	✓
	Data integration strategies that support the ability of front-line staff, including career counselors, to better connect dislocated workers to the services they need to get jobs in demand and expand the capacity to provide career counseling to more customers	✓
Alternate Options for States	For states with existing integrated systems, the proposal includes enhancing existing system	✓
Workforce Connect	Yes or No	
	Plan to use	
	Plan to investigate	Yes
Project Description	<p>Idaho will create a robust service delivery hub that streamlines user access and provides a roadmap to a multitude of workforce agency programs, services, and information, including:</p> <ul style="list-style-type: none"> • Creating a seamless experience to assist Idaho's dislocated workers and job seekers in accessing services through a flexible, user-friendly "common front door" to Idaho's workforce services • Eliminating user frustration with multiple systems by providing full access to ES, WIOA, UI and CIS information and registration made available through a unified agency service portal with a single logon • Increasing awareness of programs and services by 	

	<p>organizing information so it is easily accessed</p> <ul style="list-style-type: none">• Increasing availability of ES and WIOA career planners for targeted, personalized services provided to dislocated workers instead of providing assistance with navigating multiple systems• Gathering user feedback to assure solutions will improve services to Dislocated Workers.• Refining current profiling model (RESEA) to expand identification of potential dislocated workers in addition to the RESEA selections• Utilizing enhanced labor market information tools to improve reemployment efforts by facilitating data driven decision making for users, service providers and all other customers and stakeholders.
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