VIA ELECTRONIC MAIL

July 7, 2017

Employee Benefits Security Administration
Office of Exemption Determinations
U.S. Department of Labor
200 Constitution Avenue, NW
Suite 400
Washington, DC 20210

Re: RIN 1210-AB82: Request for Information Regarding the Fiduciary Rule and Prohibited Transaction Exemptions

Dear Deputy Assistant Secretary Hauser:

On July 6, 2017, the Employee Benefits Security Administration of the Department of Labor (DOL) published a request for information (RFI) in connection with its examination of the final rule defining who is a “fiduciary” of an employee benefit plan for purposes of the Employee Retirement Income Security Act of 1974 (ERISA) and the Internal Revenue Code (IRC), as a result of giving investment advice for a fee or other compensation with respect to assets of a plan or IRA (Fiduciary Rule).1 The RFI seeks public input regarding the advisability of extending the January 1, 2018 applicability date of certain provisions in the Fiduciary Rule and its accompanying exemptions, including the Best Interest Contract Exemption and Prohibited Transaction Exemption 84-24.

The Financial Services Institute2 (FSI) appreciates the opportunity to respond to this important request for information. While FSI strongly supports the implementation of a uniform fiduciary standard of care,3 we have long expressed significant concerns with the DOL’s Fiduciary Rule because we believe it will harm the very investors it hopes to protect by reducing investor access to retirement advice, disrupting the retirement services industry, and causing a surge in unnecessary litigation.

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2 The Financial Services Institute (FSI) is an advocacy association comprised of members from the independent financial services industry, and is the only organization advocating solely on behalf of independent financial advisors and independent financial services firms. Since 2004, through advocacy, education and public awareness, FSI has been working to create a healthier regulatory environment for these members so they can provide affordable, objective financial advice to hard-working Main Street Americans.
3 FSI believes the SEC must be involved in promulgation of any uniform fiduciary standard because DOL can only regulate a portion of the market for investment advice. The SEC are the expert regulator on the financial services industry and could create a workable standard that applies to all financial services firms, advisors, clients and accounts.
Further, FSI supports a delay in the January 1, 2018 applicability date to allow the DOL to conduct a detailed review of the Fiduciary Rule, its negative impact on investors’ access to retirement planning services and new innovations and approaches that may alleviate many of these concerns.

Finally, we respectfully request an extension of the comment period for the RFI to allow industry participants sufficient time to thoughtfully and completely respond to the important questions posed by the RFI.

Background on FSI Members

The independent financial services community has been an important and active part of the lives of American investors for more than 40 years. In the U.S., there are approximately 167,000 independent financial advisors, which account for approximately 64.5% percent of all producing registered representatives. These financial advisors are self-employed independent contractors rather than employees of Independent Broker-Dealers (IBD).

FSI member firms provide business support to financial advisors in addition to supervising their business practices and arranging for the execution and clearing of customer transactions. Independent financial advisors are small-business owners who typically have strong ties to their communities and know their clients personally. These financial advisors provide comprehensive and affordable financial services that help millions of individuals, families, small businesses, associations, organizations and retirement plans with financial education, planning, implementation, and investment monitoring. Due to their unique business model, FSI member firms and their affiliated financial advisors are especially well positioned to provide middle-class Americans with the financial advice, products, and services necessary to achieve their investment goals. Most clients of FSI member firms have investment assets in both tax-qualified (employer-sponsored retirement plans and/or IRAs) and non-qualified accounts. They typically seek holistic financial advice covering all of their investment assets and needs.

FSI members make substantial contributions to our nation’s economy. According to Oxford Economics, FSI members nationwide generate $48.3 billion of economic activity. This activity, in turn, supports 482,100 jobs including direct employees, those employed in the FSI supply chain, and those supported in the broader economy. In addition, FSI members contribute nearly $6.8 billion annually to federal, state, and local government taxes. FSI members account for approximately 8.4% of the total financial services industry contribution to U.S. economic activity.

Discussion

On April 4, 2017, the DOL finalized the delay of the applicability date of its Fiduciary Rule to June 9, 2017 to conduct a study of the Rule’s impact responsive to the February 3, 2017, Presidential Memorandum. While FSI appreciates the DOL’s delay of the implementation of the

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4 The use of the term “financial advisor” or “advisor” in this letter is a reference to an individual who is a registered representative of a broker-dealer, an investment adviser representative of a registered investment adviser firm, or a dual registrant. The use of the term “investment adviser” or “adviser” in this letter is a reference to a firm or individual registered with the SEC or state securities division as an investment adviser.


Fiduciary Rule, the 60-day delay was an insufficient amount of time to conduct the required study. Indeed, we understand the DOL is still in the process of reviewing and analyzing comments received in response to its request for comments on issues raised in the Presidential Memorandum.\(^7\) As noted in the comments that we have furnished responding to earlier DOL requests, innovations in products and services are underway that create the opportunities to simplify and streamline the regulatory requirements associated with the Fiduciary Rule and better accomplish its stated goals. Because full implementation of the Fiduciary Rule without giving these innovations sufficient time to be operationalized will greatly reduce investor access to retirement planning services, we believe it is wise to further delay the full application of the Fiduciary Rule.

We also respectfully request an extension of the comment period for the RFI to allow industry participants sufficient time to thoughtfully respond to the important questions posed therein.

We explain our reasons for suggesting further delay of the Fiduciary Rule and our request for an extension of the RFI comment period in greater detail below.

I. The Applicability Date Should Be Delayed Until April 10, 2019.

In FSI’s comments on the proposal that became the Fiduciary Rule, we explained that our members would need, at minimum, 36 months to comply.\(^8\) The final Fiduciary Rule was published on April 8, 2016, with an initial applicability date of April 10, 2017, giving the industry one year to make the sweeping changes required. On April 7, 2017, the DOL further delayed the applicability of all but the Impartial Conduct Standards of the rule until January 1, 2018. Although our members are working diligently and in good faith to comply with their fiduciary duties and to meet the conditions of the PTEs, they report that it will be extremely challenging or even impossible to achieve full compliance with the Fiduciary Rule by that time. This is due to the complexity inherent in the Fiduciary Rule, the sequential nature of many of the work streams necessary to develop required systems and a desire by firms to make use of recent, but not yet widely available, innovations in the financial services industry to facilitate compliance. Therefore, for the reasons explained more fully below, we suggest that the applicability date of the rule be delayed until April 10, 2019 to provide the industry the full 36 months we said at the outset was necessary to fully comply with the Fiduciary Rule.\(^9\)

A. Investors are well protected by existing regulatory structures.

The sale of retirement savings products is already heavily regulated. IBDs and independent financial advisors are subject to comprehensive regulation and legal obligations under federal and state securities laws, rules, and regulations. The SEC regulates broker-dealers through its antifraud authority in the Securities Act of 1933 (Securities Act) and the Securities

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\(^9\) By way of comparison, the time between the publication of the Department’s interim final guidance under ERISA section 408(b)(2) and the effective date of the final regulations was two years. The Fiduciary Rule is far more complex and larger in scope than the section 408(b)(2) guidance and is deserving of a longer implementation period.
Exchange Act of 1934 (Exchange Act), and certain Exchange Act rules. Under these rules, broker-dealers are required to deal fairly with their customers while investment advisers are subject to a fiduciary duty and extensive disclosure obligations. Although broker-dealers are generally not subject to a fiduciary duty under the federal securities laws, courts have found broker-dealers to have a fiduciary duty in certain circumstances.

As IBDs and financial advisors, our members are also subject to self-regulatory organization (SRO) rules, oversight, and frequent examinations. A broker-dealer may transact business only after it satisfies the membership requirements of an SRO, which is typically the Financial Industry Regulatory Authority, Inc. (FINRA). SRO rules require broker-dealers to observe just and equitable principles of trade and high standards of commercial honor. In addition, broker-dealers are obligated to disclose certain material conflicts of interest to their customers, and federal securities laws and FINRA rules strictly prohibit broker-dealers from participating in certain transactions that may present acute potential conflicts of interest.

IBD firms are required by FINRA Rule 3110 to develop and enforce written supervisory procedures reasonably designed to achieve compliance with applicable securities laws and regulations, and with applicable FINRA rules. IBD firms must also establish, maintain, and enforce a system of supervisory control policies and procedures that test and verify that the member’s supervisory procedures are reasonably designed. They are also required to create additional or amend existing supervisory procedures where the need is identified by testing and verification. Both the SEC and FINRA diligently pursue non-compliance through vigorous enforcement efforts and the industry is further held accountable by an active plaintiff’s bar.

These regulatory structures and access to the courts serve as an important and effective mechanism to protect Americans planning for retirement and will remain operative should the DOL choose to further delay the January 1, 2018 compliance deadline.

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11 Id.
12 Id.
13 See, e.g., Lowen v. Tower Asset Mgmt., Inc., 829 F.2d 1209 (2d Cir. 1987) (holding broker–dealer was fiduciary due to role as plan investment manager).
17 See, e.g., FINRA Rule 5121(a), (f)(5).
B. Investors are further protected by the application of the Impartial Conduct Standards.

During the transition period from June 9, 2017, through January 1, 2018, financial institutions and financial advisors relying on the Best Interest Contract Exemption (BICE) must adhere to the Fiduciary Rule’s Impartial Conduct Standards. These Impartial Conduct Standards require financial institutions and advisors to provide advice in the retirement investors’ best interest, charge no more than reasonable compensation for their services and to avoid misleading statements. As a result, firms that are relying on the BICE have already implemented procedures to ensure that they are meeting these new obligations. These new procedures may include changes to the firms’ compensation structures, restrictions on the availability of certain investment products, reductions in the overall number of product and service providers, improvements to their due diligence review of products and service providers, additional surveillance efforts to monitor the sales practices of their affiliated financial advisors for compliance and the creation and maintenance of books and records sufficient to demonstrate compliance with the Impartial Conduct Standards. Thus, investors are already benefitting from stronger protections since the Fiduciary Rule became partly applicable on June 9, 2017. The DOL acknowledges as much saying in the supporting release to the final rule extending the applicability date that the Impartial Conduct Standards help “ensure that investment recommendations are not driven by adviser conflicts, but by the best interest of the retirement investor” and that much of harm the DOL claims is happening to investors “could be avoided through the imposition of fiduciary status and adherence to basic fiduciary norms, particularly including the Impartial Conduct Standards.” As a result, we believe any harm to investors caused by further delay of the additional requirements, to the extent it exists, is greatly reduced by the application of the Fiduciary Rule’s Impartial Conduct Standards.

C. Investor access to retirement planning services can be preserved by cutting the costs associated with the Fiduciary Rule.

In 2015, FSI engaged Oxford Economics to Conduct a study on the “Economic Consequences of the DOL Fiduciary Rule” (2015 Oxford Economics Study). The study estimated the Fiduciary Rule would result in startup costs ranging from $1.1 million to $16.3 million per firm, depending on firm size. The 2015 Oxford Economics Study indicates that its estimates exceed the DOL’s totals by significantly larger margins for small and medium sized firms — specifically, 4.6-5.1 times as high; as for large firms — 3.3 times as high. This is due to the DOL’s inaccurate estimate of costs for small and medium-sized firms. Where the DOL estimates that medium firms’ costs will be only 13.3%, and small firms only 4.8% of large firms’ costs, Oxford estimates they will be significantly larger at 20.6% and 6.9%, respectively. The 2015 Oxford Economics Study went on to warn that the DOL “dramatically underestimated” the cost to comply with the Fiduciary Rule and that smaller firms would find it difficult to stay in business once it took hold.

In 2017, FSI engaged Oxford Economics to conduct another study, “How the Fiduciary Rule Increases Costs and Decreases Choice” (2017 Oxford Economics Study) to update its

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22 Id.
economic analysis on the impact of the final Fiduciary Rule. The findings of the 2017 Oxford Economics Study are based on the actual experience of FSI member firms implementing measures to comply with the Fiduciary Rule, not assumptions or projections, which makes these figures far more reliable than the DOL’s Regulatory Impact Analysis’ (RIA) figures. This new report found that even Oxford’s own 2015 predictions of the cost of the Fiduciary Rule were significantly underestimated, as FSI members had already spent nearly half of the predicted $400 million implementation cost. More specifically, the 2017 Oxford Economics Study found that FSI members have already spent $190 million preparing for Rule implementation and will continue to spend an additional $205 million in preparation costs if the entire Fiduciary Rule was to go into effect. This means that start-up costs of the regulation are roughly 20 times higher than even the updated DOL RIA estimated. Whether because DOL’s 2016 revisions to their 2015 proposed rules were not as effective at cost reduction as it thought, or because Oxford’s original cost estimates were too low, the new estimates of total start-up costs are roughly 1.8 to 3.0 times higher than the DOL’s most recent estimates. If the FSI members’ experiences were extrapolated to the universe of all broker-dealers, the total implementation costs to the industry will likely approach $1.8 billion. Once implemented, these firms expect to pay an additional $230 million per year in recurring costs complying with the DOL requirements. DOL’s revised RIA did not provide a new detailed estimate of recurring costs, relying on the 2015 RIA, while Oxford estimates the actual recurring costs to be 16.4 to 41.5 times higher than what the DOL has estimated. Based on these results for startup and recurring costs, Oxford calculated the total 10-year costs of the Fiduciary Rule to be approximately $14.2 billion.

This research, which is summarized in the table below, demonstrates that the costs of complying with the Fiduciary Rule are not only higher than what the DOL predicted, but are significantly higher than what the industry originally predicted. As a result, one must conclude that the RIA was considerably flawed.

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24 Id.
25 Id.
26 Id.
27 Id.
28 Id.
29 Id.
30 Id.
31 Id.
As these compliance and other costs rise, firms will likely be forced but to pass at least some of portion along to investors. New studies demonstrate the Fiduciary Rule will end up increasing consumer costs by $46.6 billion, or $813 annually per account, in addition to $1,500 in duplicative fees for retirement savers that have already paid a fee on their commission-based accounts, but will be moved to new share classes to ensure compliance. Furthermore, these studies indicate that the Fiduciary Rule could force 28 million Americans out of managed retirement accounts completely. Even if firms were willing to accept accounts above a minimum account balance of just $5,000, over 13 million would lose access to managed retirement accounts. Our members report similar impacts on investors. For example, one consequence of the Fiduciary Rule for clients of IBD firms is that the economics of managing small accounts will cause these investors to lose access to retirement planning services and investment education. Complying with the BICE’s compliance requirements results in a certain fixed cost per account. With fee based revenue limited by the small account size, the reality is that for many small accounts, the fixed cost of servicing the account will exceed revenue that will be earned. As a result, most firms indicate that smaller investors will be offered robo-investing type account services or be asked to move their accounts. These small account holders (often entry level, novice investors) would lose access to the personalized retirement planning services to which they have become accustomed. While the definition of a small investor varies among our member firms, they generally estimate that the break-even point for servicing an investment account ranges from $35,000 to $75,000 in assets. Since the median IRA balance has ranged from $23,785 to $33,185 between 2010

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33 Id.
and 2014, it is clear that, without significant changes, the Fiduciary Rule will have a devastating impact on investor access to retirement planning services.\textsuperscript{34}

\begin{table}[h]
\centering
\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline
& \multicolumn{2}{|c|}{Average 2010-2014} & \multicolumn{2}{|c|}{Median 2010-2014} \\
\hline
All Type & $91,964 & $87,958 & $106,009 & $110,304 & $127,189 \\
Traditional-Contrib. & 88,403 & 78,051 & 97,286 & 112,943 & 120,163 \\
Roth & 24,706 & 25,741 & 31,288 & 37,010 & 36,544 \\
Traditional-Retirement & 123,426 & 110,918 & 134,354 & 150,281 & 151,277 \\
SEP/SIMPLE & 55,733 & 56,479 & 67,467 & 79,424 & 84,599 \\
All Traditional & 103,346 & 98,707 & 118,645 & 134,791 & 142,780 \\
Unknown & 96,441 & 83,062 & 60,212 & 65,950 & 70,508 \\
\hline
Age & & & & & \\
Under 25 & 21,986 & 11,434 & 11,105 & 13,163 & 13,264 \\
25-29 & 10,290 & 12,270 & 11,009 & 12,537 & 12,552 \\
30-34 & 16,236 & 18,106 & 17,704 & 20,456 & 21,129 \\
35-39 & 25,083 & 27,664 & 29,202 & 33,784 & 34,903 \\
40-44 & 36,968 & 38,355 & 42,826 & 49,948 & 52,062 \\
45-49 & 50,998 & 51,098 & 59,471 & 68,683 & 72,177 \\
50-54 & 74,046 & 66,771 & 80,525 & 91,976 & 96,729 \\
55-59 & 92,196 & 86,572 & 108,074 & 122,967 & 130,459 \\
60-64 & 129,976 & 116,415 & 147,739 & 165,139 & 175,418 \\
65-69 & 170,072 & 145,575 & 191,208 & 212,812 & 224,144 \\
70 or older & 162,857 & 144,252 & 192,961 & 219,790 & 232,389 \\
Unknown & 186,765 & 280,200 & 160,233 & 126,759 & 177,669 \\
\hline
Gender & & & & & \\
Female & 71,112 & 66,529 & 81,706 & 96,339 & 94,774 \\
Male & 120,719 & 114,745 & 139,467 & 160,589 & 153,649 \\
Unknown & 85,037 & 76,604 & 85,230 & 126,831 & 123,631 \\
\hline
\end{tabular}
\caption{Average and Median IRA Balances, by IRA Type, Age, and Gender, 2010-2014}
\end{table}


We share the DOL’s enthusiasm for the potential of new product innovations, engagement and coordination with the SEC and other approaches that may allow it to achieve the Fiduciary Rule’s goals at a lower cost to firms and investors. Unfortunately, these efforts will take considerable time to come to fruition. For example, American Funds, Janus and Columbia Threadneedle are reported to be the only companies to issue “clean” shares\textsuperscript{35} of their mutual funds thus far.\textsuperscript{36} Due to the sequential nature of the various intermediaries’ development of the necessary trading, surveillance, commission and other systems to support their use, it is doubtful that clean shares, or other new share classes, can be fully operationalized for at least 18 – 24 months. In addition, we believe efforts to coordinate the SEC and DOL’s regulatory efforts have the potential to reduce cost, preserve investor access to advice and develop a more comprehensive best interest standard that will apply to financial advice rendered in connection with all of the investment assets of retirement savers, not just those that are tax-qualified. Secretary Acosta recently told members of Congress that he has asked the new SEC chair whether the SEC will work with the DOL on reviewing the Fiduciary Rule and that Chairman Clayton has


\textsuperscript{35} As described in a 2017 SEC staff interpretive letter, clean shares are a class of shares of a mutual fund without any front-end load, deferred sales charge, or other asset-based fee for sales or distributions. See Capital Group, SEC Staff Letter (Jan. 11, 2017), www.sec.gov/divisions/investment/noaction/2017/capital-group-011117-22d.htm.

indicated a willingness to do so. However, the SEC has only recently initiated “an updated assessment of the current regulatory framework, the current state of the market for retail investment advice, and market trends” that is essential to the SEC’s ability to evaluate the range of potential regulatory actions relevant to the standards of conduct applicable to investment advisers and broker-dealers, and related matters. We believe a delay of the Fiduciary Rule’s full implementation would create an opportunity for fulsome discussions among the DOL, SEC, industry and investors about new approaches to achieve the DOL’s goals without reducing investor access to retirement planning services.

Simply stated, we fear the cost and other impacts of full implementation of the Fiduciary Rule will have dire consequences for investors who benefit from and value personal retirement planning services. It is clear that the DOL, SEC, the industry and investors need more time to consider regulatory options and product innovations that may reduce costs and preserve investor access to retirement planning services while navigating any necessary changes through the Administrative Procedures Act’s rulemaking process. This simply can’t be completed by January 1, 2018 and, therefore, a delay is essential to protect investor access to retirement planning services.

D. Failure to delay will result in client confusion.

A delay during the pendency of the DOL’s review will serve to minimize market disruptions caused by the changing regulatory structure. As a result of the Fiduciary Rule, firms are reviewing investment products and compensation structures and planning revisions designed to make it easier to comply with the Fiduciary Rule. Minimum account balances in advisory accounts are being revised upwards and consumers’ access to retirement planning services will be limited by these changes as investors with low account balances are being moved to different account types, or are being asked to move accounts elsewhere. These, and other efforts to comply with the Fiduciary Rule continue and will need to be finalized and communicated to investors prior to the January 1, 2018 deadline. However, a delay will allow firms to avoid communicating one set of compliance policies, account minimums and other changes to investors that will have to be revised as a result of the possible changes to the final Fiduciary Rule. The average client will be confused by correspondence announcing changes to their investment products and business relationship (if the Rule becomes applicable), followed by correspondence announcing additional changes being made for yet another new regulatory scheme (if the Rule is rescinded or revised). As a result, we believe it is clear that a delay of the January 1, 2018 deadline is necessary to avoid customer confusion.

E. Summary.

In conclusion, we believe existing regulatory structures and the June 9, 2017 application of the Impartial Conduct Standards provide substantial investor protections. There is clear


evidence that full application of the current Fiduciary Rule will greatly increase costs for firms and financial advisors and result in reduced access to retirement planning services. Therefore, we believe it is essential for the DOL to consider whether new products, close coordination between the DOL and SEC or other measures can eliminate or reduce these negative consequences. Since firms and financial advisors will need to communicate with their existing clients prior to the deadline, a significant delay can avoid investor confusion by forestalling the need to send multiple communications reflecting changing regulatory requirements. Therefore, FSI urges the DOL to delay full implementation of the Fiduciary Rule until April 10, 2019 to provide the industry the full 36 months it said at the outset was necessary to fully comply.

II. An extension of the comment period for the RFI is needed to ensure meaningful input from stakeholders.

As noted earlier, FSI appreciates the opportunity to respond to the DOL’s RFI and looks forward to providing substantive comments and data in response to the important questions contained therein. However, the 30-day comment period will significantly impact our ability to gather meaningful data that is responsive to these questions. For example, FSI intends to engage with Oxford Economics to prepare research and analysis directly relevant to the DOL’s RFI. We planned to include new information from our member firms that would shed light on the key issues being considered by the DOL. Unfortunately, we have been informed by Oxford and our members that it is unlikely that this study can be completed in the time allotted without significantly narrowing our scope. This unfortunate circumstance, which we anticipate will similarly impact other commenters, means the DOL will be deprived of important data relevant to its decision. As a result, we respectfully request that the DOL extend the comment period for questions 2 through 18 to 60 days so that commenters are afforded sufficient time to gather evidence and respond to the RFI.

Conclusion

FSI supports a carefully crafted, uniform fiduciary standard of care applicable to all financial advisors providing personalized investment assistance to retail clients. This standard should support investor access to retirement planning services, but the current Fiduciary Rule does not. In addition, the study of the Rule’s impact required by the February 3, 2017 Presidential Memorandum, along with innovative product developments and renewed opportunity for the DOL and SEC to collaborate, provides an important opportunity to preserve investor access to these services. Therefore, we urge the DOL to delay the January 1, 2018 effective date until April 10, 2019 to provide the industry the full 36 months it said at the outset was necessary to fully comply with the Fiduciary Rule and provide the time necessary to consider other options to achieve the DOL’s goals while preserving investor access to retirement planning services.

In addition, we urge the DOL to extend the August 5, 2017 comment deadline for the RFI by an additional 30 days to allow industry participants an opportunity to gather important data that is responsive to the DOL’s questions.

39 See, e.g., Letter from David T. Bellaire, Executive Vice President & General Counsel, Financial Services Institute, to Elizabeth M. Murphy, Secretary, U.S. Securities and Exchange Commission (Jul. 5, 2013) (commenting on Duties of Brokers, Dealers, and Investment Advisors, Release No. 34-69013; IA-3558; File No. 4-606), available at https://www.sec.gov/comments/4-606/4606-3138.pdf.
We are committed to constructive engagement in the regulatory process and welcome the opportunity to work collaboratively with the DOL and others to ensure access to retirement products and services for all investors.

Thank you for considering FSI's comments. Should you have any questions, please contact me at (202) 803-6061.

Respectfully submitted,

David T. Bellaire, Esq.
Executive Vice President & General Counsel