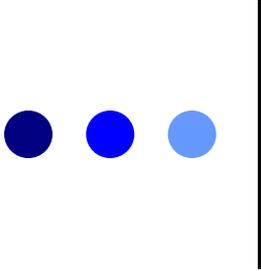


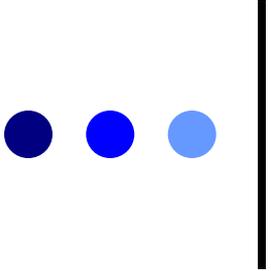


ACS Web Portal Eligibility Inquiry Enhancement



What Is the Enhancement?

- Users of the ACS web portal (<http://owcp.dol.acs-inc.com>) can view the diagnosis code(s) OWCP has accepted for a specific claim.



Why was the Portal Enhanced?

- Making this information readily available to injured workers, medical providers, and employing agencies is intended to help facilitate the medical authorization and billing processes.

Accessing the ACS Web Portal

<http://owcp.dol.acs-inc.com>

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

Please enter the portal by selecting a user type associated with one of the following programs:



[Home](#) | [ACS Contact Info](#) | [Portal FAQ](#) | [Forms & Links](#) | [FECA & DEEOIC Fee Schedule](#) | [HELP](#)

Welcome to the DOL OWCP Web Bill Processing Portal

The site provides functionality for the following Department of Labor Office of Workers' Compensation (OWCP) programs:

- Federal Employees' Compensation Act (FECA)
- Division of Coal Mine Workers' Compensation (DCMWC)
- Division of Energy Employees Occupational Illness Compensation (DEEOIC)

To enter a program, click the appropriate link displayed above.

Available Features

- [Provider Enrollment](#)
- Online Provider Update
- Medical Bill Submission (FECA program only - Contract nurses and

Latest Developments

FECA and Energy Program Enhancements

We have recently enhanced our computer system to ensure that the care the injured worker is receiving is relevant to the condition (s) for which the case was accepted.

DCMWC Program Access

Providers in the DCMWC program can now access the OWCP Web Bill Processing Portal.

Interactive Voice Response System (FECA only)

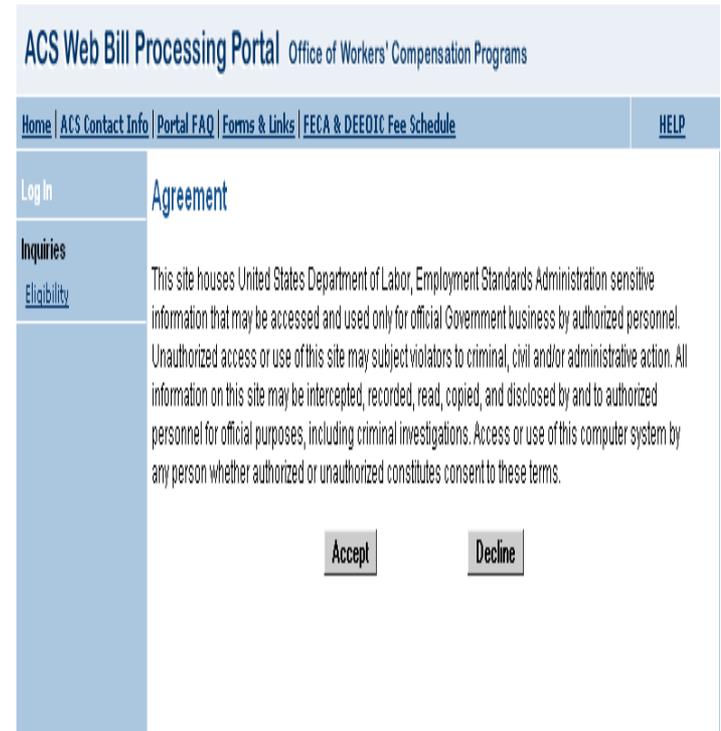
FECA users can access the Interactive Voice Response System (IVRS) to utilize bill status inquiry, claimant eligibility inquiry, and medical authorization inquiry functionality 24

○ Select type of User

Accessing the ACS Web Portal

<http://owcp.dol.acs-inc.com>

○ Click on Accept



ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Log In Agreement

Inquiries

[Eligibility](#)

This site houses United States Department of Labor, Employment Standards Administration sensitive information that may be accessed and used only for official Government business by authorized personnel. Unauthorized access or use of this site may subject violators to criminal, civil and/or administrative action. All information on this site may be intercepted, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including criminal investigations. Access or use of this computer system by any person whether authorized or unauthorized constitutes consent to these terms.

Logging into the ACS Web Portal

<http://owcp.dol.acs-inc.com>

○ Log into the Portal

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Log In

Inquiries
[Eligibility](#)

Enrollment
[Provider Enrollment](#)
[Provider Enrollment Status Inquiry](#)
[Web Registration](#)

Welcome to the FECA section of the ACS Medical Bill Processing Portal. In order to access the secure features, please log in below.

Please enter your User ID and Password.

* User ID: * Password:

Forgot your password?

If you have forgotten your password or User ID, please contact your organization's Master Administrator. Once your password has been reset, you will be emailed a temporary password which is valid for one use. Upon logging into the ACS Medical Bill Processing Portal, you will be required to change your password.

If you are the Master Administrator and have forgotten your password, please contact the [ACS Web Portal Administrator](#).

* denotes required fields

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Log In

Inquiries
[Eligibility](#)

Claimant Login

Welcome to the FECA section of the ACS Medical Bill Processing Portal. To access secure functions, please log in below.

Please provide information about yourself and your case and click 'Submit.'

* Case File #:

* Date of Birth: / / * Date of Injury: / /

* denotes required fields

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Log In

Inquiries
[Eligibility](#)

Additional Links
[ACS](#)

Welcome to the FECA section of the ACS Medical Bill Processing Portal. In order to access the secure features, please log in below.

Please enter your User ID and Password.

* User ID: * Password:

Web Portal User ID and Password

The ACS Medical Bill Processing Portal requires that a User ID must be at least six characters in length. If your AQS User ID is at least six characters, then your portal User ID is the same as your AQS User ID. If your AQS User ID is less than six characters, 'AQS' should be pre-pended to your AQS User ID. For example, if your AQS User ID is 12345, then your Web portal User ID is AQS12345. If your AQS User ID is still less than six characters even with 'AQS' pre-pended, please call the [ACS Web Portal Administrator](#).

If you do not have an AQS User ID please contact your Agency Headquarters. [Click for information about AQS.](#)

Your Web portal password is the same as your AQS User ID. You will be prompted to change your password upon your first log in.

Forgot your password?

Eligibility & Accepted Conditions Functionality of the ACS Web Portal

<http://owcp.dol.acs-inc.com>

- Click on Eligibility or Eligibility & Accepted Conditions
- What you see depends on if you are an Injured Worker, Provider, or Employing Agency

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Inquiries ← Bill Status Inquiry

Eligibility
Bill Status
Medical Authorization

Please enter information in one section below and click 'Submit'.

INQUIRE ON CASE FILE #

Case File #: [REDACTED]

* View Option: Resolved Bills (Paid and Denied)
 Bills In Process

Date of Service From: m.m dd copy / / - To: m.m dd copy / /

ACS Provider ID: [REDACTED]

INQUIRE ON TCN

* TCN: [REDACTED]

Submit Clear

* denotes required fields

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Inquiries Eligibility & Accepted Conditions ← Bill Status Inquiry

Eligibility
Bill Status
Medical Authorization

Please enter the information below and click 'Submit'.

Case File #: [REDACTED]

* View Option: Resolved Bills (Paid and Denied)
 Bills In Process

Date of Service From: m.m dd copy / / - To: m.m dd copy / /

ACS Provider ID: [REDACTED]

Submit Clear

* denotes required fields

Eligibility & Accepted Conditions Functionality of the ACS Web Portal

<http://owcp.dol.acs-inc.com>

- Click on “List Accepted Conditions for a Claimant (FECA only)”
- Enter Claim number
- Enter approximate date of service

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Inquiries
Eligibility
Bill Status
Medical Authorization

Eligibility Inquiry

FECA Program Enhancements

We have recently enhanced our computer system to ensure that the care the injured worker is receiving is relevant to the condition(s) for which the case was accepted. Learn more (<http://www.dol.gov/eis/owcp/compliance/owc/enhancements.html>)

Please complete the fields in the appropriate section below and click 'Submit.' Note that field requirements differ for eligibility inquiries for pharmacy services.

* Please Specify Which type of Inquiry you Would Like to Perform

Eligibility for Non-Pharmacy Service

List Accepted Conditions for a Claimant (FECA only)

Eligibility for Pharmacy Service

ELIGIBILITY FOR ACCEPTED CONDITIONS SERVICES

Case File #:

Date of Service: mm dd yyyy

Eligibility & Accepted Conditions Functionality of the ACS Web Portal <http://owcp.dol.acs-inc.com>

ACS Web Bill Processing Portal Office of Workers' Compensation Programs

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Inquiries
[Eligibility](#)
[Bill Status](#)
[Medical Authorization](#)

Eligibility Response

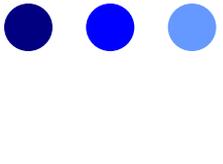
06/28/2006 10:47 EST 

The Claimant is eligible for the following:

Code	Description
924.8	MULTIPLE CONTUSIONS NEC
717.9	INT DERANGEMENT KNEE NOS
717.3	DERANG MED MENISCUS NEC

[Back to Eligibility Inquiry](#)

- Shows conditions accepted at time of inquiry for date of service entered



What if An Injured Worker Thinks an Additional Condition Should be Accepted on a Claim?

- If an injured worker believes that additional or different conditions warrant acceptance on a claim, s/he needs to provide OWCP with medical documentation supporting expansion of claim for review by the claims examiner.
- As is the case with anything sent to OWCP, medical documentation must include the injured worker's claim/case number on every page.
- Mail medical Documentation to
 - U.S. Department of Labor
 - DFEC Central Mailroom
 - P.O. Box 8300
 - London, KY 40742-8300