What Is the Enhancement?

- Users of the ACS web portal ([http://owcp.dol.acs-inc.com](http://owcp.dol.acs-inc.com)) can view the diagnosis code(s) OWCP has accepted for a specific claim.
Why was the Portal Enhanced?

- Making this information readily available to injured workers, medical providers, and employing agencies is intended to help facilitate the medical authorization and billing processes.
Accessing the ACS Web Portal
http://owcp.dol.acs-inc.com

Select type of User

Welcome to the DOL OWCP Web Bill Processing Portal

The site provides functionality for the following Department of Labor Office of Workers' Compensation Programs:

- Federal Employees' Compensation Act (FECA)
- Division of Coal Mine Workers' Compensation (DCMWC)
- Division of Energy Employees' Occupational Illness Compensation (DDEIC)

To enter a program, click the appropriate link displayed above.

Available Features

- Provider Enrollment
- Online Provider Update
- Medical Bill Submission (FECA program only) - Contact nurses and physicians for FECA

Latest Developments

FECA and Energy Program Enhancements
We have recently enhanced our computer system to ensure that the care the injured worker is receiving is relevant to the condition(s) for which the case was accepted.

DCCMC Program Access
Providers in the DCCMC program can now access the OWCP Web Bill Processing Portal.

Interactive Voice Response System (FECA only)
FECA users can access the Interactive Voice Response System (IVRS) to utilize bill status inquiry, claimant eligibility inquiry, and medical authorization inquiry functionality.
Accessing the ACS Web Portal
http://owcp.dol.acs-inc.com

- Click on Accept
Logging into the ACS Web Portal

http://owcp.dol.acs-inc.com

- Log into the Portal
Eligibility & Accepted Conditions
Functionality of the ACS Web Portal
http://owcp.dol.acs-inc.com

- Click on Eligibility or Eligibility & Accepted Conditions

- What you see depends on if you are an Injured Worker, Provider, or Employing Agency
Eligibility & Accepted Conditions

Functionality of the ACS Web Portal

http://owcp.dol.acs-inc.com

- Click on “List Accepted Conditions for a Claimant (FECA only”
- Enter Claim number
- Enter approximate date of service
Eligibility & Accepted Conditions

Functionality of the ACS Web Portal

http://owcp.dol.acs-inc.com

- Shows conditions accepted at time of inquiry for date of service entered.
What if An Injured Worker Thinks an Additional Condition Should be Accepted on a Claim?

- If an injured worker believes that additional or different conditions warrant acceptance on a claim, s/he needs to provide OWCP with medical documentation supporting expansion of claim for review by the claims examiner.

- As is the case with anything sent to OWCP, medical documentation must include the injured worker’s claim/case number on every page.

- Mail medical Documentation to
  U.S. Department of Labor
  DFEC Central Mailroom
  P.O. Box 8300
  London, KY 40742-8300