



Workers' Compensation Overview and Updates

**DOL's Office of Workers' Compensation Programs
Division of Longshore & Harbor Workers'
Compensation**

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Overview of Division of Longshore and Harbor Workers Compensation Program



Claims Management



- In-take of Reports of Injury (LS 202) from E\C.
- Creation of Cases.
- Conduct Informal Dispute Resolution Conferences.
- Evaluate and issue decisions on Special fund 8 (f) and 18 (b) applications, stipulations , attorney fees, and 8(i) settlement applications.
- Monitor Medical and Compensation Payments
- Assess penalties for non-timely filing of notices of injury and final compensation payments.
- Manage Vocational Rehabilitation Services and Return to Work.
- Engage in stakeholder outreach to improve first report of injury and first payment performance.



Insurance Authorization, Compliance Oversight and Special Fund Management



- Authorize carriers to write insurance coverage under the LHWCA and its extensions.
- Authorize employers to become self-insured under the LHWCA and its extensions.
- Monitor compensation and medical expenditures through annual LS513 and LS274 reporting.
- Annually conduct risk assessment and require E\Cs to securitize risk through bonds, LOC, cash and other securities.
- Monitor\Manage\Report Special Fund activity.
- Make payment and collect penalties under the Special Fund.
- Annually assess needs of the Special Fund.
- Issues and collects annual industry assessments on each E\C based on 8(f) utilization and SF needs.
- Conducts E/C audits to ensure proper reporting of claims expenditures.
- Collects assessments on identified under-reported claims expenditures.

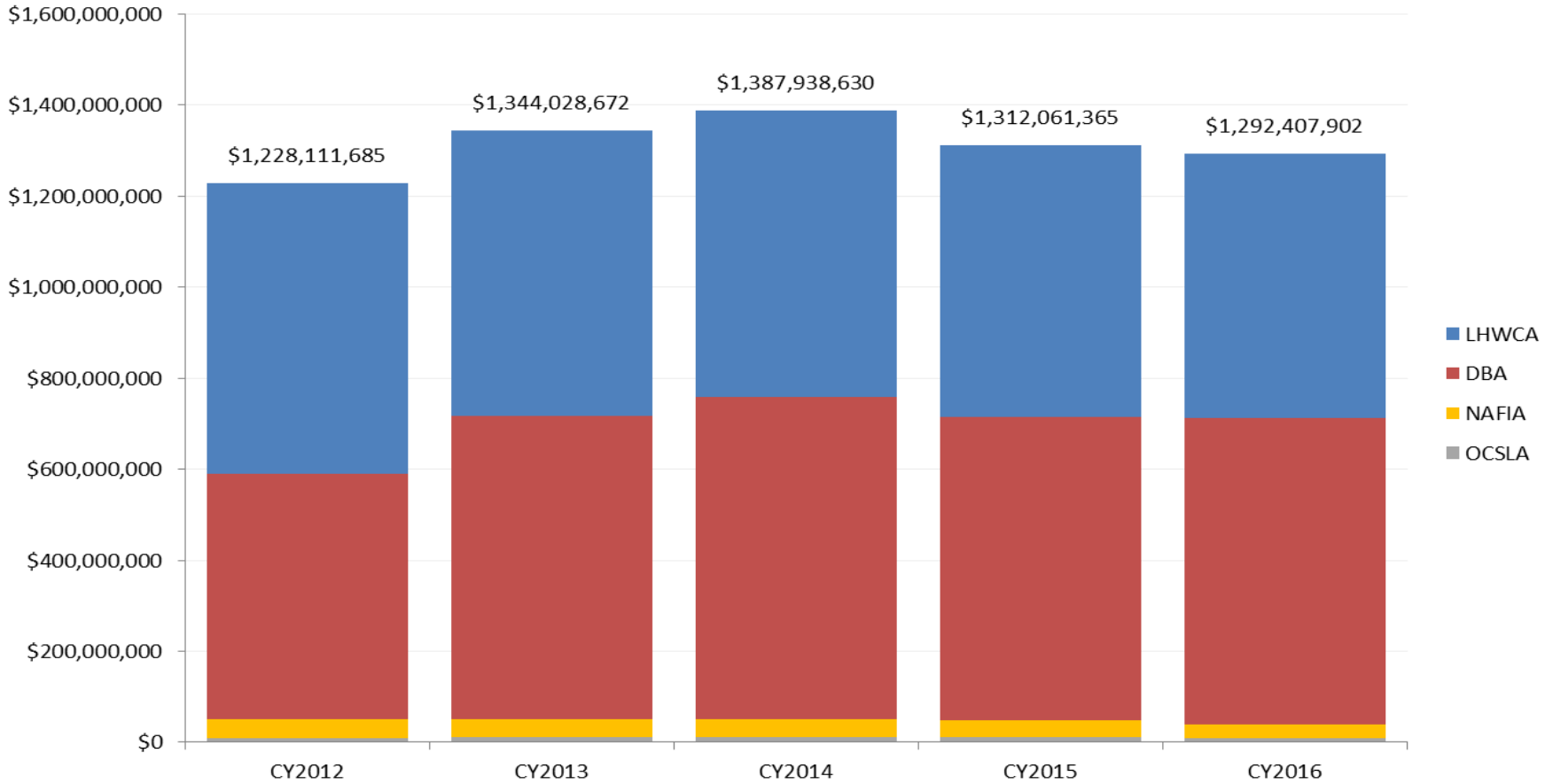


Outline

- Claims Trends & Program Performance
- Operational Efficiencies through IT Modernization
- Areas of Focus in the Near Term



Carrier/Self-Insured Payments by Company Year



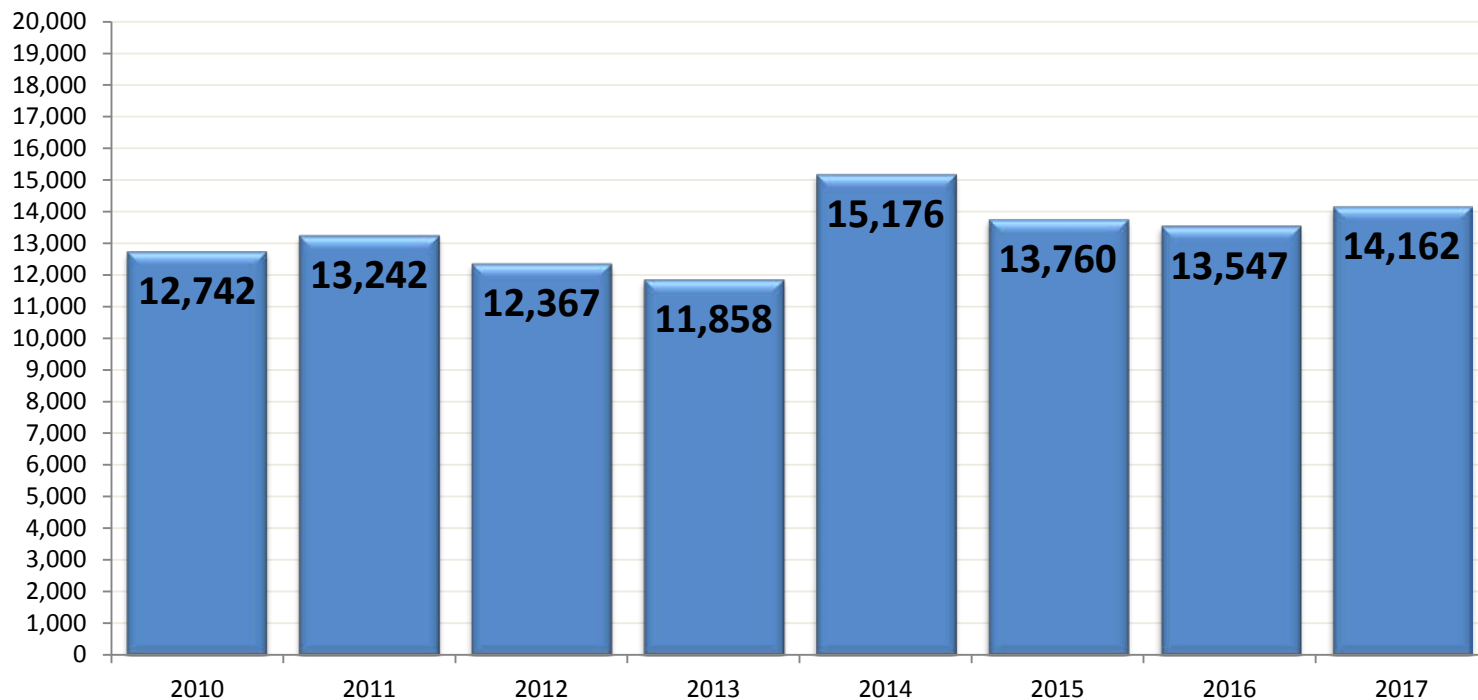


Claims Trends

New Claims Reported

FY 2010 – FY 2017

Longshore Injuries Reported



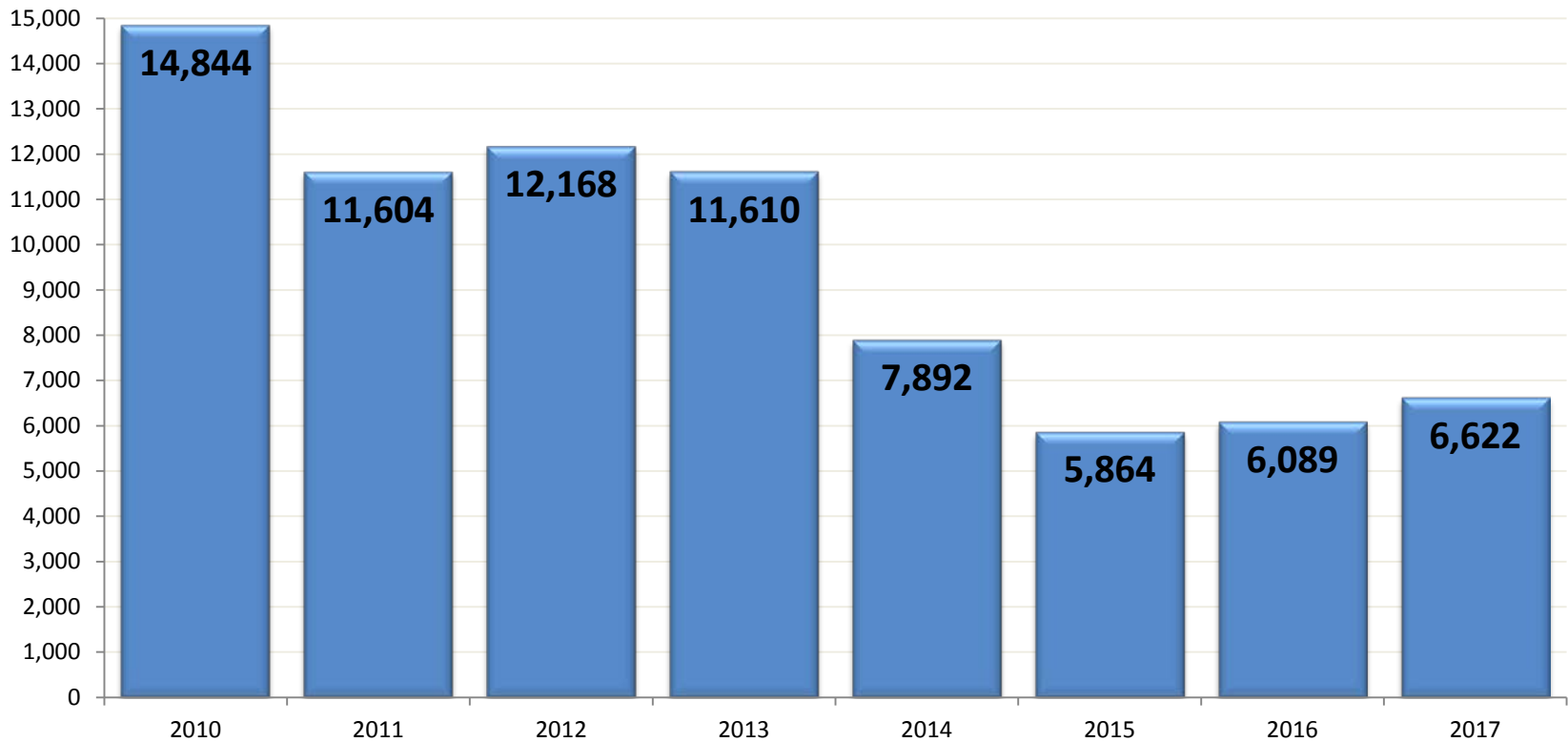


Claims Trends

New Claims Reported

FY 2010 – FY 2017

DBA Injuries Reported

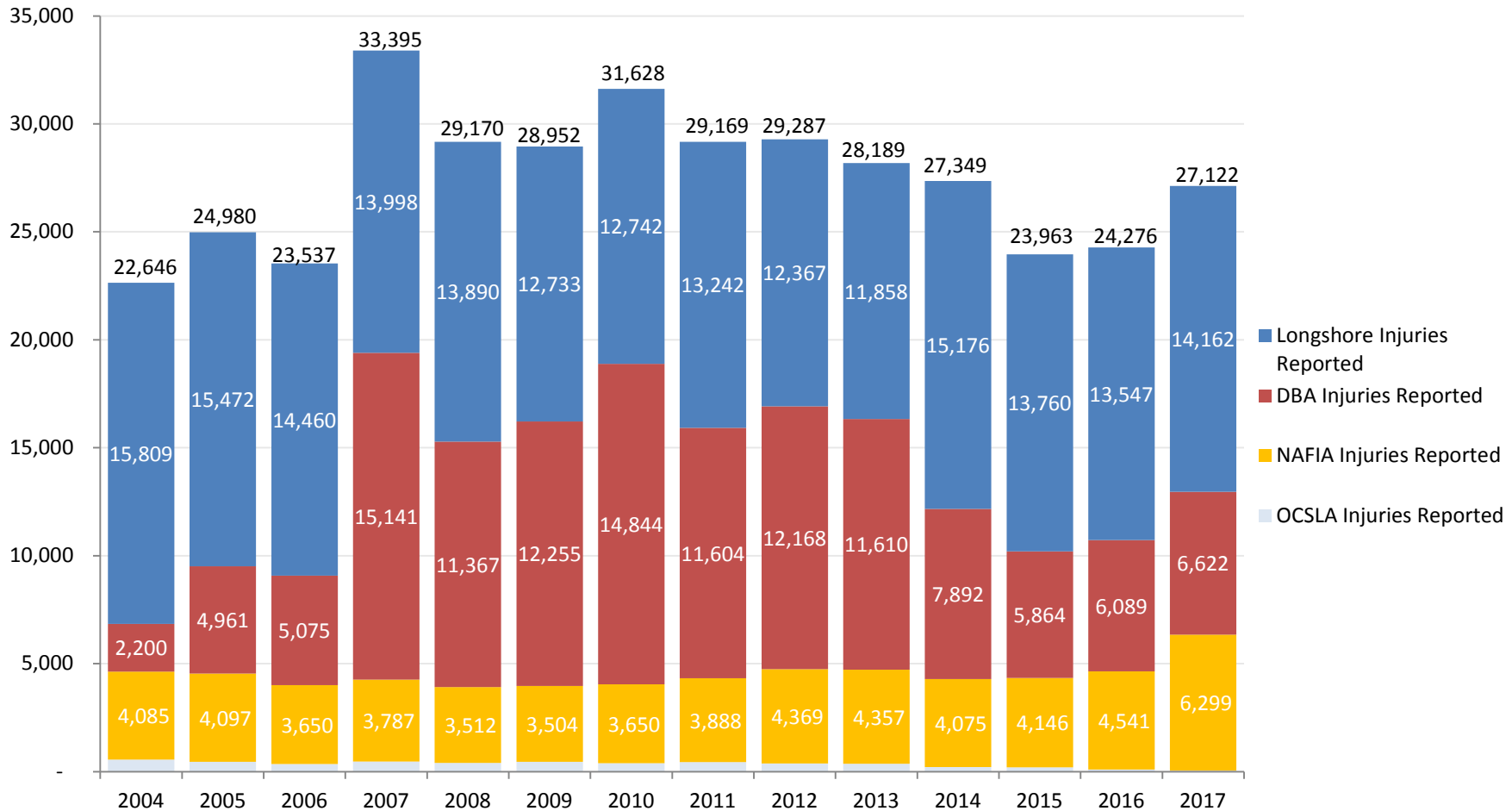




Claims Trends

New Claims Reported

FY 2010 – FY 2017
All Acts

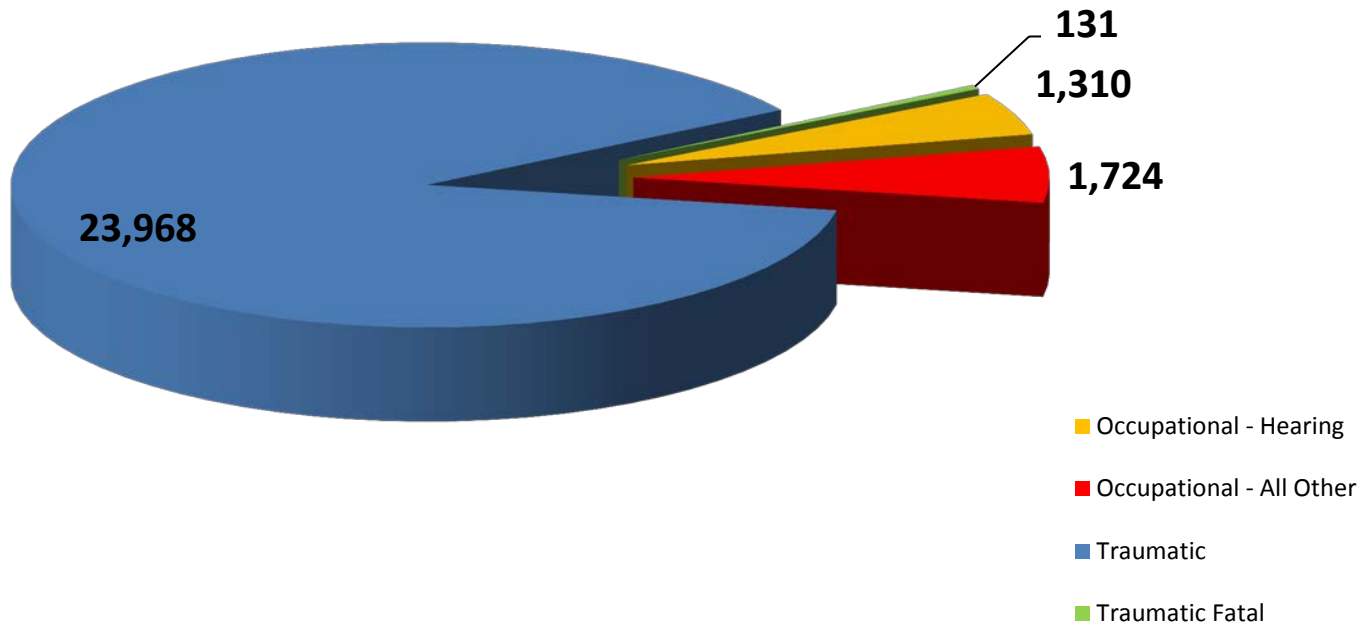




Claims Trends

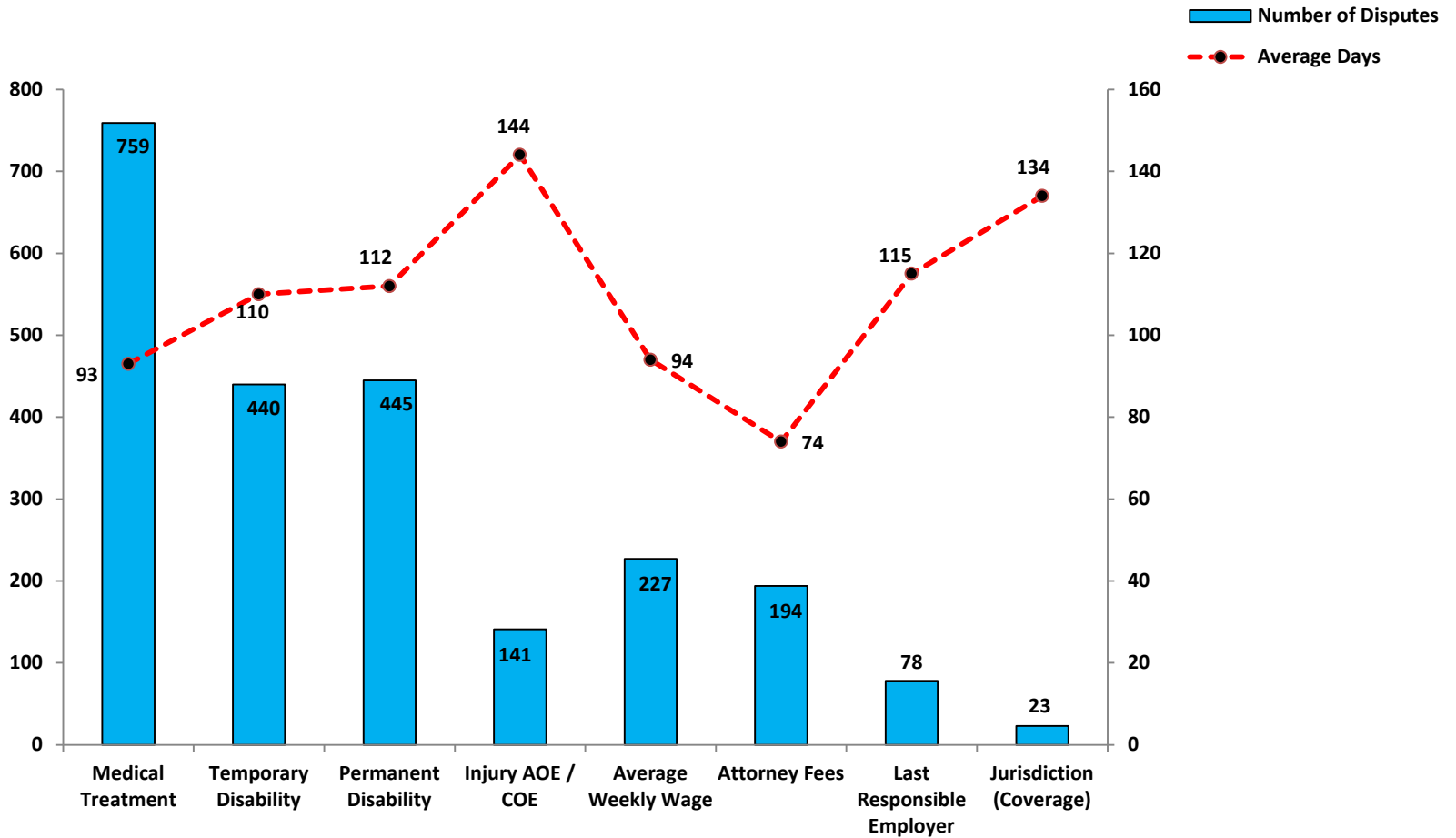
New Claims Reported

FY 2017 Claim Types





Claims Trends





Focus on Improving Quality and Timeliness of Reports of Injury and Initial Payments of Compensation

First Reports of Injury – Percentage of First Reports of Injuries filed within 30 days of date of knowledge

Act	Target	Result
Longshore	89%	94%
DBA	88%	94%

First Payments – Percentage of First Payments of Compensation made within 30 days of date disability began

Act	Target	Result
Longshore	86%	88%
DBA	67%	71%



Efficiencies through IT Modernization



- Create ALL new claims in paperless format using OWCP's Imaging System (OIS)
- Centralized Mail Room Activities and Case-Create Functions (FY 2014)
- Piloted Electronically Transfer of Medical Records (FY 2014)
- Deployed the Secure Electronic Access Portal (SEAPortal) (FY 2015)
- New Regulations Finalized (801-802) for waiving rights to certified mail in lieu of electronic service (FY 2015)
- Piloted Electronic Transferring LS-202, Report of Injury, for case create (FY 2016)

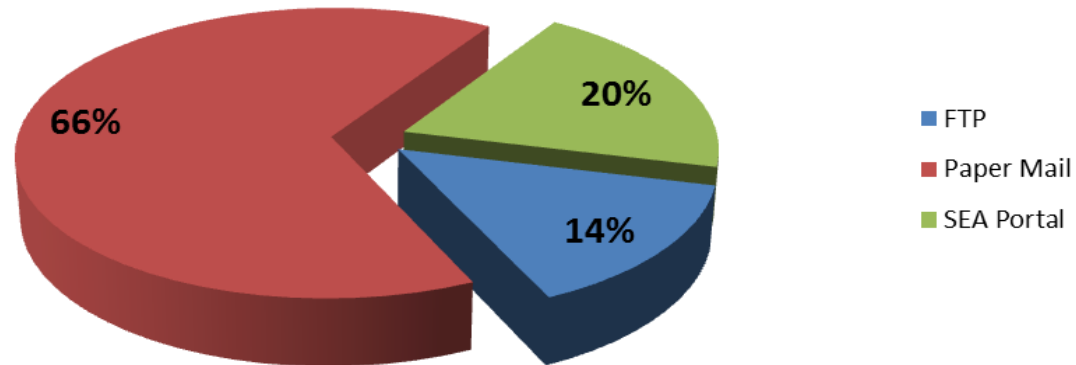


Efficiencies through IT Modernization

Until FY 2014, 100% of Incoming Correspondence Arrived Via the USPS.

In FY 2015 **34%** of Incoming Correspondence Was Received Electronically.

FY 2015

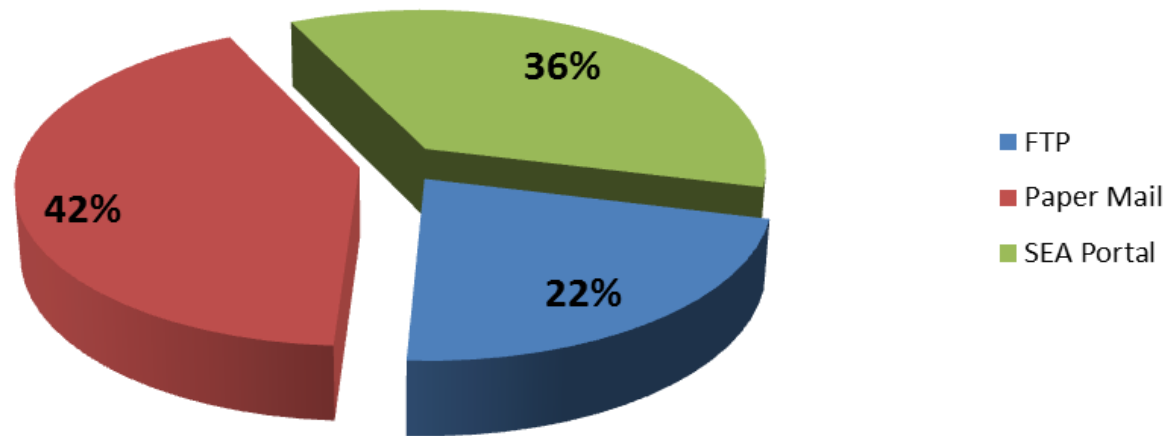




Efficiencies through IT Modernization

In FY 2016 **58%** of Incoming Correspondence Was Received Electronically.

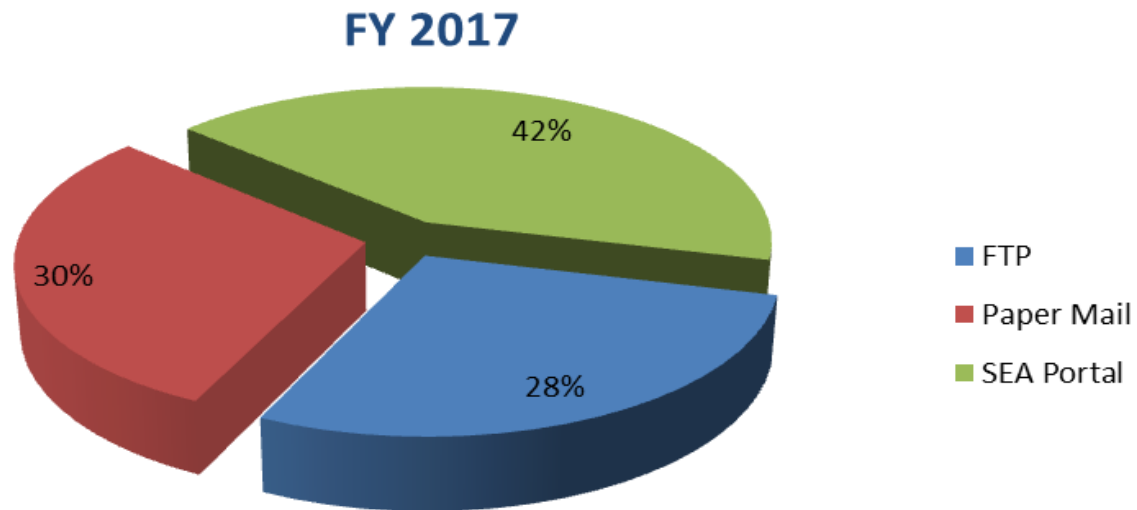
FY 2016





Efficiencies through IT Modernization

In FY 2017 **70%** of Incoming Correspondence Was Received Electronically.





Efficiencies through IT Modernization



DLHWC is Now Receiving Nearly 40% of All New Claims Electronically

- May 2016 – Signal
- December 2016 - CCSI
- May 2017 - ALMA



Area of Focus in the Near Term?

- Deploy new case management system in 2019.
- New\consolidated forms to achieve efficiencies in document submission and customer service – Ex. Combine 206 and 208 into one “notice of payment” form to report initial, interim or final payments, 8(f) applications, etc
- Institute process for monitoring opioid prescription usage for claims paid by the Special Fund
- Create digital fax capability for LS202 submission
- Institute the concept of the “Intervention” to support more effective dispute resolution outcomes.
- Expand program integrity efforts and reporting compliance audits to protect the Special Fund
- Position the program to meet the challenges of proposed major infrastructure investment and shipbuilding expansion