

**U.S. Department of Labor** Occupational Safety and Health Administration  
6393 Oak Tree Blvd,  
Suite 203  
Independence, OH 44131  
Phone: 216-447-4194 Fax: 216-520-1624



01/19/2016

Best Touch Tub & Tile LLC  
3930 Princeton Blvd  
South Euclid, OH 44121

Dear Employer,

Enclosed you will find citations for violations of the Occupational Safety and Health Act of 1970 (the Act) which may have accompanying proposed penalties. Also enclosed is a booklet entitled, "Employer Rights and Responsibilities Following an OSHA Inspection," (OSHA 3000) revised 1990, which explains your rights and responsibilities under the Act. If you have any questions about the enclosed citations and penalties, I would welcome further discussions in person or by telephone.

You will note on page 6 of the booklet that, for violations which you do not contest, you must (1) notify this office promptly by letter that you have taken appropriate corrective action within the time set forth on the citation; and (2) pay any penalties assessed. Please inform me of the abatement steps you have taken, the date they were completed, and send me adequate supporting documentation; e.g., drawings or photographs of corrected conditions, purchase/work orders related to abatement actions, air sampling results. This information will allow us to close the case.

As indicated on page 8 of the booklet, you may request an informal conference with me during the 15-working-day notice of contest period. During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation or the penalty.

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must schedule it early enough to allow time to contest, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of the citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete the attached notice at the bottom of this letter and post it next to the Citations as soon as the time, date and the place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to your inspection will be available 30 calendar days after the Citation Issuance Date. You are encouraged to review the information concerning your establishment at [WWW.OSHA.GOV](http://WWW.OSHA.GOV). If you have any dispute with the accuracy of the information displayed, please contact this office.

Sincerely,



**Howard B. Eberts**  
Area Director

Enclosures

**U.S. Department of Labor**  
Occupational Safety and Health Administration  
6393 Oak Tree Blvd  
Suite 203  
Independence, OH 44131  
Phone: 216-447-4194 Fax: 216-520-1624



## Citation and Notification of Penalty

**To:**  
Best Touch Tub & Tile LLC  
and its successors  
3930 Princeton Blvd  
South Euclid, OH 44121

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016

**Inspection Site:**  
4607 W 174th St  
Cleveland, OH 44135

*The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.*

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty **you either call to schedule an informal conference (see paragraph below) or** you mail a notice of contest to the U.S. Department of Labor Area Office at the address shown above. Please refer to the enclosed booklet (OSHA 3000) which outlines your rights and responsibilities and which should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

**Posting** - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer.

**Informal Conference** - An informal conference is not required. However, if you wish to have such a conference you may request one with the Area Director during the 15 working day contest period. During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation(s) and/or penalty(ies).

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of this Citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete, remove and post the Notice to Employees next to this Citation and Notification of Penalty as soon as the time, date, and place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

**Right to Contest** – You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. **Unless you inform the Area Director in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.**

**Penalty Payment** – Penalties are due within 15 working days of receipt of this notification unless contested. (See the enclosed booklet and the additional information provided related to the Debt Collection Act of 1982.) Make your check or money order payable to “DOL-OSHA”. Please indicate the Inspection Number on the remittance. You can also make your payment electronically on [www.pay.gov](http://www.pay.gov). On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "OSHA" and click Go. From the results, click on **OSHA Penalty Payment Form**. The direct link is:

<https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334>.

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will process the payments as if these restrictions or conditions do not exist.

**Notification of Corrective Action** – For each violation which you do not contest, you must provide *abatement certification* to the Area Director of the OSHA office issuing the citation and identified above. This abatement certification is to be provided by letter within 10 calendar days after each abatement date. Abatement certification includes the date and method of abatement. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item. The abatement certification letter must be posted at the location where the violation appeared and the corrective action took place or employees must otherwise be effectively informed about abatement activities. A sample abatement certification letter is enclosed with this Citation. In addition, where the citation indicates that *abatement documentation* is necessary, evidence of the purchase or repair of equipment, photographs or video, receipts, training records, etc., verifying that abatement has occurred is required to be provided to the Area Director.

**Employer Discrimination Unlawful** – The law prohibits discrimination by an employer against an

employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the U.S. Department of Labor Area Office at the address shown above.

**Employer Rights and Responsibilities** – The enclosed booklet (OSHA 3000) outlines additional employer rights and responsibilities and should be read in conjunction with this notification.

**Notice to Employees** – The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

**Inspection Activity Data** – You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at [www.osha.gov](http://www.osha.gov). If you have any dispute with the accuracy of the information displayed, please contact this office.



## NOTICE TO EMPLOYEES OF INFORMAL CONFERENCE

An informal conference has been scheduled with OSHA to discuss the citation(s) issued on 01/19/2016. The conference will be held by telephone or at the OSHA office located at 6393 Oak Tree Blvd, Suite 203, Independence, OH 44131 on \_\_\_\_\_ at

\_\_\_\_\_. Employees and/or representatives of employees have a right to attend an informal conference.

**CERTIFICATION OF CORRECTIVE ACTION WORKSHEET**

**Inspection Number: 1081517**

Company Name: Best Touch Tub & Tile LLC  
Inspection Site: 4607 W 174th St, Cleveland, OH 44135  
Issuance Date: 01/19/2016

List the specific method of correction for each item on this citation in this package that does not read "Corrected During Inspection" and return to: **U.S. Department of Labor – Occupational Safety and Health Administration, 6393 Oak Tree Blvd, Suite 203, Independence, OH 44131**

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

I certify that the information contained in this document is accurate and that the affected employees and their representatives have been informed of the abatement.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Typed or Printed Name

\_\_\_\_\_  
Title

**NOTE: 29 USC 666(g)** whoever knowingly makes any false statements, representation or certification in any application, record, plan or other documents filed or required to be maintained pursuant to the Act shall, upon conviction, be punished by a fine of not more than \$10,000 or by imprisonment of not more than 6 months or both.

**POSTING:** A copy of completed Corrective Action Worksheet should be posted for employee review



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

**Citation 1 Item 1 a** Type of Violation: **Serious**

29 CFR 1910.132(d)(1): The employer did not assess the workplace to determine if hazards are present, or are likely to be present, which necessitate the use of personal protective equipment (PPE):

On or about July 29, 2015, the employer had not conducted and documented a personal protective equipment hazard assessment for the bathtub refinishing process.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:	02/06/2016
Proposed Penalty:	\$2800.00

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 1 b Type of Violation: **Serious****

29 CFR 1910.1052(h)(1): Where needed to prevent methylene chloride induced skin or eye irritation, the employer did not provide clean protective clothing and equipment resistant to methylene chloride, at no cost to the employee, and/or did not ensure that each affected employee used it:

On or about July 29, 2015, employees were exposed to skin and eye irritation while using a methylene chloride containing chemical during bathtub de-glazing. Chemical resistant gloves were not worn.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

**Citation 1 Item 2 a** Type of Violation: **Serious**

29 CFR 1910.134(d)(1)(iii): The employer did not identify and evaluate the respiratory hazard(s) in the workplace; including a reasonable estimate of employee exposures to respiratory hazards and identification of the contaminant's chemical state and physical form:

On or about July 29, 2015, where employees utilized chemicals including, but not limited to toluene during the bathtub refinishing process, the employer had not identified and evaluated respiratory hazards in the workplace.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:	02/06/2016
Proposed Penalty:	\$2800.00

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 2 b Type of Violation: **Serious****

29 CFR 1910.1052(d)(2): The employer did not perform initial monitoring to determine each employee's exposure to methylene chloride:

On or about July 29, 2015, an employee was exposed to methylene chloride during the bathtub de-glazing process. The employer had not performed exposure monitoring for methylene chloride to determine each affected employees exposure.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

**Citation 1 Item 3 a** Type of Violation: **Serious**

29 CFR 1910.1052(c)(1): The employer did not ensure that no employee(s) was exposed to an airborne concentration of methylene chloride in excess of twenty-five parts per million as an 8-hour TWA:

On or about July 29, 2015, an employee de-glazing bathtubs while using Savogran Superstrip was exposed to methylene chloride at levels significantly higher than 200 to 350 parts per million.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:	02/06/2016
Proposed Penalty:	\$7000.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 3 b Type of Violation: **Serious****

29 CFR 1910.1052(c)(2): The employer did not ensure that no employee was exposed to an airborne concentration of methylene chloride in excess of 125 parts per million as determined over a sampling period of 15 minutes:

On or about July 29, 2015, an employee de-glazing bathtubs while using Savogran Superstrip was exposed to methylene chloride at levels significantly higher than 200 to 350 parts per million.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 3 c Type of Violation: **Serious****

29 CFR 1910.1052(f)(1): The employer did not institute and maintain the effectiveness of engineering controls and work practices to reduce employee exposure to or below the permissible exposure limits:

On or about July 29, 2015, effective engineering controls had not been implemented to reduce employee exposures to methylene chloride while performing bathtub de-glazing and re-glazing operations.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

**Citation 1 Item 4 a** Type of Violation: **Serious**

29 CFR 1910.1052(e)(1): The employer did not establish a regulated area wherever an employee's exposure to airborne concentrations of methylene chloride exceeded or could reasonably be expected to exceed either the 8-hour Time Weighted Average Permissible Exposure Limit or the Short Term Exposure Limit:

On or about July 29, 2015, the employer had not established a regulated area where employees' exposure to methylene chloride exceeded the permissible exposure limit and short term exposure limit.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:	02/06/2016
Proposed Penalty:	\$7000.00

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 4 b Type of Violation: **Serious****

29 CFR 1910.1052(e)(3): The employer did not supply a respirator, selected in accordance with 29 CFR 1910.1052(g)(3) to each person who entered a regulated area and did not require each affected employee to use that respirator whenever methylene chloride exposures were likely to exceed the 8-hour time weighted average permissible exposure limit or short term exposure limit:

On or about July 29, 2015, the employer had provided employees exposed to methylene chloride above the permissible exposure limit with insufficient respiratory protection in the form of half mask air purifying respirators.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 4 c Type of Violation: **Serious****

29 CFR 1910.1052(g)(2)(i): The employer did not implement a respiratory protection program in accordance with 29 CFR 1910.134 (b) through (m) (except (d)(1)(iii)), which covers each employee required by 29 CFR 1910.1052 to use a respirator:

On or about July 29, 2015, half mask air purifying respirators were to be utilized by bathtub refinishers while working with a chemical containing methylene chloride. The employer had not developed and implemented a written respiratory protection program.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 4 d** Type of Violation: **Serious**

29 CFR 1910.1052(g)(3)(i): The employer did not select and provide to employees, the appropriate atmosphere-supplying respirator specified in 29 CFR 1910.134(d)(3)(i)(A) and selected or used half masks:

On or about July 29, 2015, the employer had provided employees exposed to methylene chloride above the permissible exposure limit with insufficient respiratory protection in the form of half mask air purifying respirators.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
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**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 5** Type of Violation: **Serious**

29 CFR 1910.1025(j)(1)(i): A medical surveillance program was not instituted for all employee(s) who were, or could be exposed to lead above the action level for more than thirty days per year:

On or about July 29, 2015, the employer had not provided medical surveillance to bathtub refinishers exposed to methylene chloride above the permissible exposure limit for 30 or more days per year or the short term exposure limit for 10 or more days per year.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:	02/06/2016
Proposed Penalty:	\$2800.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

**Citation 1 Item 6 a** Type of Violation: **Serious**

29 CFR 1910.1052(k): CFR 29 1901.1052(k): The employer did not communicate the following hazards associated with MC on labels and in material safety data sheets in accordance with the requirements of the Hazard Communication Standard 29 CFR 1910.1200 as a appropriate: cancer, cardiac affects, central nervous system effects, liver effects, and skin and eye irritation.

On or about July 29, 2015, where employees work with and around chemicals containing methylene chloride, the employer failed to maintain safety data sheets for Savogran Superstrip which contained methylene chloride.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:	02/06/2016
Proposed Penalty:	\$2800.00

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 6 b** Type of Violation: **Serious**

29 CFR 1910.1052(l)(3)(i): The employer did not inform each affected employee of the requirements of 29 CFR 1910.1052 and the information available in its appendices and/or how to access or obtain a copy of it in the workplace:

On or about July 29, 2015, employees exposed to methylene chloride while refinishing bathtubs had not been informed of the requirements of the OSHA standard and the contents of its appendices.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
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**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 6 c** Type of Violation: **Serious**

29 CFR 1910.1052(l)(3)(ii): Where an employee(s) exposed to airborne concentrations of methylene chloride exceeded or can reasonably be expected to exceed the action level the employer did not inform each affected employee of the quantity, location, manner of use, release, storage, and/or specific operations that could result in exposure to methylene chloride particularly noting where exposures may be above the 8-hour time weighted average permissible exposure limit or the short term exposure limit:

On or about July 29, 2015, employees utilizing a chemical containing methylene chloride while refinishing bathtubs had not been informed of the quantity, location, manner of use, release, and storage of methylene chloride and the specific operations in the workplace that could result in exposure to methylene chloride.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: 02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
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**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 6 d** Type of Violation: **Serious**

29 CFR 1910.1052(l)(4): The employer did not train each affected employee as required under the Hazard Communication Standard at 29 CFR 1910.1200, 29 CFR 1915.1200, or 29 CFR 1926.59, as appropriate: (Construction Reference 1926.1152):

On or about July 29, 2015, bathtub refinishers that utilized chemicals containing methylene chloride had not received hazard communication training.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
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**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

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**Citation 1 Item 6 e** Type of Violation: **Serious**

29 CFR 1910.1200(e)(1): Employer had not developed or implemented a written hazard communication program included the requirements outlined in 29 CFR 1910.1200(e)(1)(i) and (e)(1)(ii):

On or about July 29, 2015, employees utilized chemicals including, but not limited to Savogran Superstrip and Startex Lacquer Thinner. The company had not developed and implemented a written hazard communication program.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
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**Citation 1 Item 6 f Type of Violation: **Serious****

29 CFR 1910.1200(g)(8): The employer did not maintain in the workplace copies of the required safety data sheets for each hazardous chemical, and did not ensure that they were readily accessible during each work shift to employees when they were in their work area(s):

On or about July 29, 2015, safety data sheets for chemicals utilized by bathtub refinishers including, but not limited to Savogran Superstrip and Startex Lacquer Thinner were not maintained.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1081517  
**Inspection Date(s):** 07/30/2015 - 01/07/2016  
**Issuance Date:** 01/19/2016



**Citation and Notification of Penalty**

**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135

**Citation 1 Item 6 g Type of Violation: **Serious****

29 CFR 1910.1200(h)(1): Employees were not provided effective information and training on hazardous chemicals in their work area at the time of their initial assignment and whenever a new hazard that the employees had not been previously trained about was introduced into their work area:

On or about July 29, 2015, bathtub refinishers that utilized chemicals including, but not limited to Savogran Superstrip and Startex Lacquer Thinner had not received hazard communication training.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated:

02/06/2016

A handwritten signature in blue ink, appearing to read "H. B. Eberts", is written over a horizontal line.

**Howard B Eberts**  
Area Director

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration  
6393 Oak Tree Blvd  
Suite 203  
Independence, OH 44131  
Phone: 216-447-4194 Fax: 216-520-1624



## INVOICE / DEBT COLLECTION NOTICE

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**Company Name:** Best Touch Tub & Tile LLC  
**Inspection Site:** 4607 W 174th St, Cleveland, OH 44135  
**Issuance Date:** 01/19/2016

<b>Summary of Penalties for Inspection Number</b>	<b>1081517</b>
<b>Citation 1, Serious</b>	<b>\$25200.00</b>
<b>TOTAL PROPOSED PENALTIES</b>	<b>\$25200.00</b>

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To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: "DOL-OSHA". Please indicate OSHA's Inspection Number (indicated above) on the remittance. You can also make your payment electronically on [www.pay.gov](http://www.pay.gov). On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "OSHA" and click Go. From the results, click on **OSHA Penalty Payment Form**. The direct link is <https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334>. You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will cash the check or money order as if these restrictions or conditions do not exist.

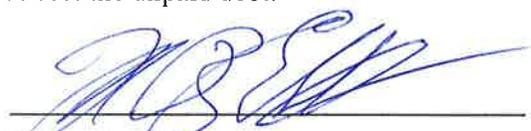
If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy your check and use the account information on it to electronically debit your account for the amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed account, the bank will attempt to make the transfer up to 2 times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

**Interest:** Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is one percent (1%). Interest will accrue from the date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days of the final order.

**Delinquent Charges:** A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

**Administrative Costs:** Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.



**Howard B Eberts**

Area Director

1-19-2016  
Date