



ODEP

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Teaching Soft Skills Through Workplace Simulations in Classroom Settings

Soft skills, the employability skills that speak to a worker's interpersonal skills and character, are a critical component of worker productivity. Examples of soft skills are teamwork, problem-solving, critical thinking, and effective use of resources. Another commonly relied-upon soft skill is effective communication—not just around job-related tasks, but also around balancing work-life realities that may affect workers in their efforts to obtain and sustain competitive employment. The premise that soft skills are more important than even the technical and general education backgrounds of workers has been confirmed by the daily experiences of teachers, counselors, and job placement professionals working with youth and others who are entering the workforce for the first time. Today, the need to coach new hires about soft skills is an accepted fact among employers and those who prepare individuals for the workforce.

To find out more, read the full document [“Teaching Soft Skills Through Workplace Simulations in Classroom Settings”](#) on the website of the Office of Disability Employment Policy.